



Transportation
Security
Administration

Daily Summary: Identity Reviews

Saturday, 21 June 2008

# On Duty	Time Period	Max Call Cue Wait Time (min)	Avg Call Duration (min)	Identities Reviewed	Identities Unverified	PAX Denied Access	Unverified PAX Cleared to Fly
	0000-0100	0	5.8	0	0	0	0
	0100-0200	0	5.8	0	0	0	0
	0200-0300	0	5.8	0	0	0	0
	0300-0400	0	5.8	0	0	0	0
	0400-0500	0	5.8	1	0	0	0
	0500-0600	0	5.8	4	0	0	0
	0600-0700	1	5.8	14	1	1	0
	0700-0800	0	5.8	8	0	0	0
	0800-0900	7	5.8	28	0	0	0
	0900-1000	5	5.8	25	3	1	2
	1000-1100	7	5.8	29	0	0	0
	1100-1200	2	5.8	18	2	1	1
	1200-1300	2	5.8	18	1	1	0
	1300-1400	2	5.8	23	0	0	0
	1400-1500	2	5.8	23	1	1	0
	1500-1600	2	5.8	18	4	1	3
	1600-1700	4	5.8	22	1	1	0
	1700-1800	4	5.8	13	1	1	0
	1800-1900	4	7	18	2	0	2
	1900-2000	4	11	10	3	0	3
	2000-2100	6	9	10	2	1	1
	2100-2200	5	4	5	0	0	0
	2200-2300	4	4	4	0	0	0
	2300-2400	0	7	4	0	0	0
	Totals	7	6.1	295	21	9	12

SUMMARY OF PAX DENIED ACCESS

1. On June 21, 2008 IAD passenger (b)(3);49 U.S.C. § 114(r);(b)(6) a Bolivian female (age 19) presented for flight to ORD with no identification. Accompanied by aunt who lives in DC area. No Accurint records. No TECCS record. LEOs responded, could not verify ID. Individual left passport at aunt's house. Retrieved passport and caught later flight.
2. On June 21, 2008 PVD passenger (b)(3);49 U.S.C. § 114(r);(b)(6) male (age mid 20s to 30) attempting to fly from PVD presented with no identification. Was accompanied by female with ID and children. She claimed to be his wife—but last name was different and story continuously changed. Individual could not recall DOB etc. No data found in Accurint. LEOs responded. LEOs ran SSN, but it came back to an individual with different description. Individual was fingerprinted but search came back negative. Individual was run through FBI sources with no results. FSD determined identify could not be verified.
3. On June 21, 2008 GEG passenger (b)(3);49 U.S.C. § 114(r);(b)(6) a Laotian Female (late 20s) attempting to fly from Spokane to Oakland presented with no identification. Individual was flying with male traveling companion. No data found in Accurint. The IDV call operator closed out without running through TECCs (all call handlers were rebriefed on procedures). LEOs were notified but did not respond. Individual was cooperative but identification could not be verified. Individual reported her passport was in Moscow, Idaho (approximately one hour from Spokane) and she would retrieve and rebook for next day.
4. On June 21, 2008 MDW passenger (b)(3);49 U.S.C. § 114(r);(b)(6) male (mid 20s) attempting to fly from MDW to Columbus, Ohio presented with no identification. No data found in Accurint. Individual claimed to have lost wallet, but had not filed a police report. Could not remember work address. LEOs / BDOs responded. They could not verify identify and felt individuals behavior was questionable
5. On June 21, 2008 BHM passenger (b)(3);49 U.S.C. § 114(r);(b)(6) male (mid 20s) presented with no identification. Was part of musical (rap) group. No data found in Accurint. LEOs responded, ran through NCIC channels with no results. Name came back to individual with different middle name and DOB. FSD determined individual could not be identified. During course of interview a different member of the musical group had a diabetic seizure; paramedics responded. Remainder of group decided not to fly.
6. On June 21, 2008 LAS passenger (b)(3);49 U.S.C. § 114(r);(b)(6) male presented with no identification. No data found in Accurint. Individual had no verifiable type of identification. LAS denied boarding.

7. On June 21, 2008 LAS passenger (b)(3):49 U.S.C. § 114(r), (b)(6), male presented with no identification. No data found in Accurint. During course of an interview, the subject admitted to be an illegal alien. LEO contacted, denied access.
8. On June 21, 2008 BUR passenger (b)(3):49 U.S.C. § 114(r), (b)(6), male presented with no identification. No data found in Accurint. During course of an interview, the subject was determined to be a foreign national. LEO intervention indicated he was in this country illegally. LEO denied access.
9. On June 21, 2008 HNL passenger (b)(3):49 U.S.C. § 114(r), (b)(6), male presented with no identification. No data found in Accurint. HNL denied access. During time it took to attempt to verify identification, subject missed his flight.

SUMMARY OF UNVERIFIED PAX CLEARED TO FLY

PENDING ISSUES

1. Example.



Transportation
Security
Administration

Daily Summary: Identity Reviews

Monday, 23 June 2008

# On Duty	Time Period	Max Call Cue Wait Time (min)	Avg Call Duration (min)	Identities Reviewed	Identities Unverified	PAX Denied Access	Unverified PAX Cleared to Fly
	0000-0100	3	9.8	5	0	0	0
	0100-0200	1	9.8	8	0	0	0
	0200-0300	3	7.0	5	0	0	0
	0300-0400	0	2.0	1	0	0	0
	0400-0500	0	6.0	1	0	0	0
	0500-0600	1	6.4	8	1	0	1
	0600-0700	3	6.0	17	0	0	0
	0700-0800	2	5.6	19	2	0	2
	0800-0900	3	6.0	42	1	0	1
	0900-1000	2	5.7	26	0	0	0
	1000-1100	8	5.2	31	1	1	0
	1100-1200	3	6.0	25	2	1	1
	1200-1300	16	6.1	22	2	0	2
	1300-1400	10	6.7	25	2	1	1
	1400-1500	5	5.0	27	2	1	1
	1500-1600	3	5.4	18	1	1	0
	1600-1700	5	5.3	17	1	1	0
	1700-1800	20	7.6	23	1	1	0
	1800-1900	21	8.5	27	6	0	6
	1900-2000	15	8.4	13	2	2	0
	2000-2100	17	9.7	14	1	0	1
	2100-2200	20	8.1	14	2	1	1
	2200-2300	6	8.3	6	0	0	0
	2300-2400	3	8.0	3	0	0	0
	Totals	21	6.8	397	27	10	17

SUMMARY OF PAX DENIED ACCESS

1. On June 23, 2008 DTW passenger (b)(3):49 U.S.C. § 114(r), (b)(6) female presented for flight at DTW with no identification. No Accurant records. DTW notified that identity could not be verified. Recontact with DTW indicated STSO made pax a selectee and allowed to continue.
2. On June 23, 2008 PHY passenger (b)(3):49 U.S.C. § 114(r), (b)(6), male presented with no identification. Information provided was inconsistent with data found in Accurant. Airport notified. Upon call back to airport it was determined that the TSM treated the subject as a selectee and allowed access.
3. On June 23, 2008 CLT passenger (b)(3):49 U.S.C. § 114(r), (b)(6), aka (b)(3):49 U.S.C. § 114(r), (b)(6) CLT TSA Officer (b)(6), (b)(7)(C) called back the IDV line and provided the following information. Subject was granted access to the sterile area. Later, another passenger who stated their name was (b)(3):49 U.S.C. § 114(r), (b)(6) arrived at the checkpoint with no ID. During airport review of ticket it was determined that (b)(3):49 U.S.C. § 114(r), (b)(6) was a member of a band who flew LAX-CLT with out ID last week using a band member ticket. He was attempting to do the same thing today. Local LEOs were called and took no action. The unknown subject was denied access to the sterile area.
4. On June 23, 2008 PHX passenger (b)(3):49 U.S.C. § 114(r), (b)(6) above named female subject presented at checkpoint with expired Mexican voter identification (ID) card, gender on expired card was listed as male. Subject was attempting to fly on Southwest Airlines (SWAA) Flight #2300, PHX – MDW. PHX contacted the IDV line. No information was found in the Accurant database or other RID resources. PHX contacted local LEOs who responded to interview subject who was uncooperative and would not provide additional information. Subject was denied access to the sterile area.
5. On June 23, 2008 ATL passenger (b)(3):49 U.S.C. § 114(r), (b)(6), male subject presented at checkpoint and was found with New York and New Jersey identification, two different names. Some subject information was inconsistent when compared with information in the Accurant database. ATL requested local LEO intervention. Subject attempted unauthorized access to the sterile area and was arrested by LEOs. TSOC Command Duty Officer (CDO) was notified by RID and by ATL TSA.
6. (WEBEOC #7573) On JUNE 23, 2008, at 0158 hours, LAS (b)(6) reported that passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB 01/20/1980) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated to (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r), (b)(6) contacted the IDV line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IDV was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) information. IDV referred the information

provided by (b)(3):49 U.S.C. § 114 to TSOC for TECS verification with “no results”. IDV then referred the situation to LAS for further adjudication. (b)(6) attempted to verify (b)(3):49 U.S.C. § 114(r),(b)(6) identity through other means with negative results. Law Enforcement Officers (LEO) did not respond and NCIC was not conducted. (b)(6) denied (b)(3):49 U.S.C. § 114(r) access to the sterile area and the final disposition was referred to the LAS coordination center. There was no impact to airport operations or media attention.

7. On June 23, 2008 LAS passenger (b)(3):49 U.S.C. § 114(r),(b)(6), subject presented at checkpoint without ID. IDV was contacted and subsequently Accurant database and other resources revealed no information. Above named subject, through TSA BDO, (interpreter) admitted to illegal alien status. Subject was denied access to the sterile area.
8. On June 23, 2008 MDW passenger (b)(3):49 U.S.C. § 114(r),(b)(6) subject presented at checkpoint with ID. Subsequently the IDV line was contacted and the Accurant database revealed no records for the subject. MDW called back at 1453 hours and RID Watch Officer recorded MDW reported subject’s disposition as “no entry.”
9. On June 23, 2008 LAS passenger (b)(3):49 U.S.C. § 114(r),(b)(6) subject presented at checkpoint with no ID. RID was contacted and Accurant database and other resources revealed no records for the subject. LAS reported that subject’s disposition was “no entry.”
10. On June 23, 2008 DAL passenger (b)(3):49 U.S.C. § 114(r),(b)(6), female subject presented at checkpoint with no ID and mentioned previous/current names due to marriage. IDV was contacted and the Accurant database was not able to verify subject’s ID. Local LEOs were contacted and also unable to verify her identity. DAL reported at 1525 that the subject’s disposition was “no entry”.
11. (WEBEOC #7892) On JUNE 23, 2008, at 1312 hours, DAL (b)(6) reported that passenger (b)(3):49 U.S.C. § 114(r) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated to (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r) (b)(6) contacted the IDV line to conduct private information validation. Database records produced “no results” with the information provided by (b)(3):49 U.S.C. § 114(r) and IDV was unable to verify (b)(3):49 U.S.C. § 114(r),(b)(6) information. IDV then referred the situation to DAL for further adjudication. (b)(6) attempted to verify (b)(3):49 U.S.C. § 114(r) identity through other means with negative results. Law Enforcement Officers (LEO) did not respond and NCIC was not conducted. TSM David Barbre denied (b)(3):49 U.S.C. § 114(r) access to the sterile area and the final disposition was referred to the DAL coordination center. There was no impact to airport operations or media attention.
12. (WEBEOC # 8089) On JUNE 23, 2008, at 1400 hours, PHX (b)(6) reported that passenger (b)(3):49 U.S.C. § 114(r) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated to (b)(6) that she had no current ID and was offered an ID Verification (IDV) form which she completed. (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r) (b)(6) contacted the IDV line to conduct private information validation. Database records produced “no results” with the information provided by (b)(3):49 U.S.C. § 114(r) and IDV was unable to verify (b)(3):49 U.S.C. § 114(r) information. IDV then referred the situation to PHX for further adjudication. (b)(6) attempted to verify (b)(3):49 U.S.C. § 114(r) identity through other means with negative results.

Law Enforcement Officers (LEO) did respond and NCIC was conducted. (b)(6) denied (b)(3);49 U.S.C. § 11 access to the sterile area and the final disposition was referred to the PHX coordination center. There was no impact to airport operations or media attention.

13.

SUMMARY OF UNVERIFIED PAX CLEARED TO FLY

PENDING ISSUES

1. Example.



Transportation
Security
Administration

Daily Summary: Identity Reviews Tuesday, 24 June 2008

# On Duty	Time Period	Max Call Cue Wait Time (min)	Avg Call Duration (min)	Identities Reviewed	Identities Unverified	PAX Denied Access	Unverified PAX Cleared to Fly
	0000-0100	5	6.4	8	0	0	0
	0100-0200	10	7.0	3	1	1	0
	0200-0300	0	7.5	3	2	1	1
	0300-0400	0	0.0	0	0	0	0
	0400-0500	0	0.0	1	0	0	0
	0500-0600	12	4.1	9	0	0	0
	0600-0700	12	5.5	21	2	0	2
	0700-0800	1	5.0	16	0	0	0
	0800-0900	1	4.5	16	0	0	0
	0900-1000	2	7.3	19	3	2	1
	1000-1100	1	4.3	20	1	0	1
	1100-1200	2	5.9	23	0	0	0
	1200-1300	20	8.6	14	2	0	2
	1300-1400	10	7.8	10	2	1	1
	1400-1500	15	7.8	25	2	1	1
	1500-1600	30	11.7	27	8	0	8
	1600-1700	37	8.5	16	3	0	3
	1700-1800	30	7.1	17	0	0	0
	1800-1900	35	5.8	16	5	2	3
	1900-2000	47	7.2	16	2	0	2
	2000-2100	1	6.8	4	0	0	0
	2100-2200	2	6.1	15	1	0	1
	2200-2300	2	7.0	8	0	0	0
	2300-2400	1	5.5	4	1	1	0
	Totals	47	6.8	311	35	9	26

SUMMARY OF PAX DENIED ACCESS

1. (WEBEOC # 72) At 0100 hours on June 24, 2008, a LAS TSO (b)(6) reported that a United Airlines Flight 254 passenger from LAS to LAX (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable information. (b)(3);49 U.S.C. § 114(r), (b)(6) stated that she had no identification and was offered an ID verification form which she completed. TSO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r), (b)(6) and contacted the ID Verification (IDV) line to conduct PII validation. Database records were not consistent with the information provided by TSO Arnold and IDV was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) information. The matter was referred back to the airport for further adjudication. TSO Arnold attempted to confirm (b)(3);49 U.S.C. § 114(r), (b)(6) identity through other means. (b)(3);49 U.S.C. § 114(r), (b)(6) demonstrated that she had no other means of establishing her identity. Law Enforcement Officers were notified and they did not respond. Final disposition was referred to the LAS coordination center. A LAS Checkpoint TSM was apprised and elected to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC # 503) At 0202 hours on JUNE 24, 2008 a LAS STSO (b)(6) reported that a USAIR Flight 796 from LAS-CLT passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered an ID Verification form which he completed. STSO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r), (b)(6) and contacted the ID Verification (IDV) line to conduct PII validation. Database records were not consistent with the information provided by STSO (b)(6) and IDV was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) information. The matter was referred back to the airport for further adjudication. STSO (b)(6) attempted to confirm (b)(3);49 U.S.C. § 114(r), (b)(6) identity through other means. (b)(3);49 U.S.C. § 114(r), (b)(6) demonstrated that he had no other means of establishing his identity. Law Enforcement Officers were notified and were unable to develop and additional information. Final disposition was referred to the LAS coordination center. STSO (b)(6) contacted his TSM TURNER and after being notified TSM TURNER elected to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC # 164) At 0920 hours on June 24, 2008 a BWI TSO (b)(6) reported that at 0910 hours, Air Tran passenger on Flight 319 from BWI to MCO (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered an ID Verification form which he completed. TSO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r), (b)(6) and contacted the ID Verification (IDV) line to conduct PII validation. Database records were not consistent with the information provided by TSO (b)(6) and IDV was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) information. It was believed that a fraudulent ID was utilized so ICE was notified and MTAPD confirmed illegal status. The matter was referred back to the airport for further adjudication. Final disposition was referred to the BWI coordination center. A BWI Checkpoint TSM was apprised and elected to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the sterile area. There was no impact to airport

operations or media attention.

4. (WEB EOC #188) On JUNE 24, 2008, at 0951 hours, an PDX TSM Charles Anderson reported that Alaska Air Flight #2507 (PDX-FFO) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) had no current ID and was offered an ID Verification (IDV) form which she completed. TSM Anderson received the form from (b)(3);49 U.S.C. § 114(r), (b)(6) and contacted the IDV line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IDV was unable to certify (b)(3);49 U.S.C. § 114(r), (b)(6) information. IDV then referred the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) to TSOC for TECS verification with no results. IDV referred the situation to PDX for further adjudication.
5. (WEBEOC # 254) At 1353 hours on June 24, 2008 a ORD TSM Lenner reported that a United Airlines passenger on Flight 319 from ORD to PEX passenger (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated that this identification was in his checked baggage and was offered an ID Verification form which he completed. TSM Lenner received the completed form from (b)(3);49 U.S.C. § 114(r), (b)(6) and contacted the ID Verification (IDV) line to conduct PII validation. Database records could not locate the passenger information and IDV was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) information. The matter was referred back to the airport for further adjudication. TSM Lenner contacted United Airlines and sought to remove his checked baggage from the flight. Upon retrieval of the bag and ID, the passenger is expected to rebook his flight at a later time; however given the inability of the IDV center to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity, he was denied into the sterile area. There was no impact to airport operations or media attention.
6. (WEBEOC # 266) At 1426 hours on June 24, 2008 a MKE STSO (b)(6) reported that Air Tran Flight 319 from MKE to LAS passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered an ID Verification form which he completed. STSO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r), (b)(6) and contacted the ID Verification (IDV) line to conduct PII validation. Database records were not consistent with the information provided by STSO (b)(6) and IDV was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) information. The matter was referred back to the airport for further adjudication. STSO (b)(6) attempted to confirm (b)(3);49 U.S.C. § 114(r), (b)(6) identity through other means. (b)(3);49 U.S.C. § 114(r), (b)(6) demonstrated that he had no other means of establishing his identity. Law Enforcement Officers were notified but were unable to verify additional information. Final disposition was referred to the MKE coordination center. STSO (b)(6) contacted TSM Fuller. TSM Fuller elected to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the sterile area. There was no impact to airport operations or media attention.
7. (WEBEOC #439) On JUNE 24, 2008, at 1839 hours, an (b)(6) reported that Horizon Air #472 (Seattle to Los Angeles) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated to (b)(6)

(b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. (b)(6) received the completed form from (b)(3):49 U.S.C. § (b)(6) contacted the IDV line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 11 and IDV was unable to verify (b)(3):49 U.S.C. § 114 information. IDV then referred the situation to SEA for further adjudication. (b)(6) attempted to verify (b)(3):49 U.S.C. § 114 identity through other means with negative results. On 6-29-08 at 08:08 STSO (b)(6) confirmed that CBP Officer (b)(6): (b) (Badge # (b)(6): (b)(7)(C)) did respond and NCIC was conducted. CBP took (b)(3):49 U.S.C. § 11 to the CBP detention center. The final disposition was that (b)(3):49 U.S.C. § 1 was denied access to the sterile area. There was no impact to airport operations or media attention.

8. (WEBEOC # 357) At 1855 hours, a LAS TSO contact the IDV line to verify the identity of passenger (b)(3):49 U.S.C. § 114(r), (b)(6). LAS TSA had difficulty reaching IDV with a 10 minute wait. The PAX is FN with a Mexican address. LAS TSA called phone numbers for employers & family. No answer on phone calls, LAS TSA DENIED access to sterile area.
9. (WEBEOC # 407) At 1855 hours, a LAS TSO contact the IDV line to verify the identity of passenger (b)(3):49 U.S.C. § 114(r), (b)(6). LAS TSA had difficulty reaching IDV with a 10 minute wait. The PAX is FN with a Mexican address. LAS TSA called phone numbers for employers & family. No answer on phone calls, LAS TSA DENIED access to sterile area.
10. (WEBEOC # 458) At 2353 hours, a LAX SM contact the IDV line to verify the identity of passenger (b)(3):49 U.S.C. § 114(r), (b)(6). Information was obtained through interpreter, local LEOs responded, could not run NCIC due to no US ID. Subject stated he entered US on March 2008 at Miami, FL. Foreign National (FN) Insufficient ID; Expired Brazilian driver's license (b)(6) expiration date 05/11/2006, Baazilian ID (b)(6) Consulate General of Brazil and Los Angeles Permit to Return to Brazil. Run through TECS, possible warrant. LAX TSA SM Yvette Myers denied access.

SUMMARY OF UNVERIFIED PAX CLEARED TO FLY

PENDING ISSUES

1. Example.



Transportation
Security
Administration

Daily Summary: Identity Reviews Wednesday, 25 June 2008

# On Duty	Time Period	Max Call Cue Wait Time (min)	Avg Call Duration (min)	Identities Reviewed	Identities Unverified	PAX Denied Access	Unverified PAX Cleared to Fly
	0000-0100	20	8.8	4	0	0	0
	0100-0200	4	5.7	3	0	0	0
	0200-0300	1	40.5	16	14	14	0
	0300-0400	0	0.0	0	0	0	0
	0400-0500	0	9.5	4	1	1	0
	0500-0600	0	6.2	9	2	1	1
	0600-0700	1	5.8	8	0	0	0
	0700-0800	2	5.9	16	1	0	1
	0800-0900	10	5.4	21	1	0	1
	0900-1000	2	5.0	20	0	0	0
	1000-1100	3	8.1	14	0	0	0
	1100-1200	15	6.8	27	4	1	3
	1200-1300	5	9.7	14	4	3	1
	1300-1400	5	6.1	21	2	0	2
	1400-1500	5	7.7	13	1	0	1
	1500-1600	20	7.2	25	1	0	1
	1600-1700	2	6.2	27	2	1	1
	1700-1800	5	6.4	19	1	0	1
	1800-1900	12	6.8	12	0	0	0
	1900-2000	7	8.6	14	1	0	1
	2000-2100	15	8.8	9	1	0	1
	2100-2200	5	7.9	8	0	0	0
	2200-2300	11	6.9	10	0	0	0
	2300-2400	1	18.3	3	0	0	0
0	Totals	20	8.4	317	36	21	15

SUMMARY OF PAX DENIED ACCESS

1. (WEBEOC # 504) At 0226 hours on JUNE 25, 2008 a LAS STSO reported that 14 Mexican nationals were denied access to the sterile area due to lack of verifiable identification. They were: (b)(3);49 U.S.C. § 114(r),(b)(6)
(b)(3);49 U.S.C. § 114(r),(b)(6)
(b)(3);49 U.S.C. § 114(r),(b)(6) 10 of the 15 individuals possessed only Mexican Voter Cards and the other four provided Nevada Telephone Approved ID cards. Unverifiable addresses given and could not be found in the database records. A LEO did not respond to the incident and CBP was not contacted. LAS STSO determined that none of the 14 Mexican nationals could proceed into the sterile area of the airport. There was no impact to airport operations.
2. (WEBEOC #508) At 0439 hours on JUNE 25, 2008 BWI TSO (b)(6) reported that a CONTINENTAL AIRLINES FLIGHT 3210 from BWI to EWR passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered an ID Verification form which he completed. STSO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r),(b)(6) and contacted the ID Verification (IDV) line to conduct PII validation. Database records were not consistent with the information provided by STSO (b)(6) and IDV was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) information. (b)(3);49 U.S.C. § 114(r),(b)(6) subsequently produced a South Texas Prison ID Card and demonstrated he was due in court in Newark, New Jersey. Law Enforcement Officers were not notified to respond. TSO (b)(6) contacted BWI AFSD ELLOTT and (b)(3);49 U.S.C. § 114(r),(b)(6) was not permitted to proceed into the sterile area of the airport. There was no impact to airport operations or media attention.
3. (WEBEOC # 72) At 0552 hours on JUNE 25, 2008 a BUF STSO (b)(6) reported that a DELTA AIRLINES flight from BUF to JFK passenger (b)(3);49 U.S.C. § 114(r),(b)(6) a 25 year-old female was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated that she had no identification and was offered an ID Verification form which he completed. STSO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r),(b)(6) and contacted the ID Verification (IDV) line to conduct PII validation. Database records were not consistent with the information provided by STSO (b)(6) and the IDV was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) information. The matter was referred back to the airport for further adjudication. STSO (b)(6) attempted to confirm (b)(3);49 U.S.C. § 114(r),(b)(6) identity through other means. (b)(3);49 U.S.C. § 114(r),(b)(6) demonstrated that she had no other means of establishing her identity. Law Enforcement Officers were notified and responded to follow-up since a minor child was traveling with (b)(3);49 U.S.C. § 114(r),(b)(6) who she admitted was not hers. Final disposition was referred to the BUF coordination center. STSO (b)(6) contacted his AFSD Argen who

summoned the Buffalo Police Department. They determined that the minor child was authorized to travel with (b)(3);49 U.S.C. § 114(r),(b)(6). By this time, (b)(3);49 U.S.C. § 114(r),(b)(6) elected not to fly and left the airport. There was no impact to airport operations or media attention.

4. (WEBEOC #703) At 1136 hours on JUNE 25, 2008 a BUR TSO reported that a SOUTHWEST AIRLINES FLIGHT 1472 from BUR to MDW passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated that she had no identification and was offered an ID Verification form which she completed. TSO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r),(b)(6) and contacted the ID Verification (IDV) line to conduct PII validation. Database records were not consistent with the information provided by the TSO and IDV was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) information. The matter was referred back to the airport for further adjudication. TSO German attempted to confirm (b)(3);49 U.S.C. § 114(r),(b)(6) identity through other means. (b)(3);49 U.S.C. § 114(r),(b)(6) demonstrated that she had no other means of establishing her identity and provided no additional information. Law Enforcement Officers were not notified to respond. The final disposition was referred to the BUR coordination center. TSO (b)(6) contacted his TSM JAMES, and after being notified, (b)(3);49 U.S.C. § 114(r),(b)(6) was not permitted to proceed into the sterile area of the airport. There was no impact to airport operations or media attention.
5. (WEBEOC # 754) At 1205 hours on JUNE 25, 2008 a LAX TSO (b)(6) reported that an AMERICAN AIRLINES FLIGHT 2440 from LAX to DFW passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated that she had no identification and was offered an ID Verification form which he completed. TSO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r),(b)(6) and contacted the ID Verification (IDV) line to conduct PII validation. Database records were not consistent with the information provided by TSO (b)(6) and IDV was only able to verify status through the husband's identity. It was discovered that she was an illegal alien. The matter was referred back to the airport for further adjudication. Law Enforcement Officers were on the scene but took no action. The final disposition was referred to the LAX coordination center. TSO (b)(6) contacted his STSO, and after being notified (b)(3);49 U.S.C. § 114(r),(b)(6) was not permitted to proceed into the sterile area of the airport. This passenger missed her flight and left the airport. (b)(3);49 U.S.C. § 114(r),(b)(6) subsequently returned to the airport with proper identification, cleared the passenger checkpoint, and waited for the next flight to DFW. There was no impact to airport operations or media attention.
6. (WEBEOC #723) At 1228 hours on JUNE 25, 2008 a LAX TSO reported that a US AIRWAY FLIGHT 628 from LAX to LAS passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated that she had no identification and was offered an ID Verification form which she completed. TSO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r),(b)(6) and contacted the ID Verification (IDV) line to conduct PII validation. Database records were not consistent with the information provided by

TSO (b)(6) and IDV was unable to verify (b)(3);49 U.S.C. § 114 (r),(b)(6) information. The matter was referred back to the airport for further adjudication. TSO (b)(6) attempted to confirm (b)(3);49 U.S.C. § 114 (r),(b)(6) identity through other means. (b)(3);49 U.S.C. § 114 (r),(b)(6) stated that she had no other means of establishing her identity. Law Enforcement Officers were not notified to respond. In the meantime, TSO (b)(6) had contacted his STSO (b)(6) and, after being notified, (b)(3);49 U.S.C. § 114 (r),(b)(6) was not permitted to proceed into the sterile area of the airport. (b)(3);49 U.S.C. § 114 (r),(b)(6) is currently trying to have someone bring her proper identification to the airport so that she can be rebooked on a future flight. There was no impact to airport operations or media attention.

7. (WEBEOC # 779) At 1232 hours on JUNE 25, 2008 a BWI TSO reported that a DELTA AIRLINES FLIGHT from BWI to SNA passenger (b)(3);49 U.S.C. § 114 (r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114 (r),(b)(6) stated that she had no identification and was offered an ID Verification form which he completed. TSO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114 (r),(b)(6) and contacted the ID Verification (IDV) line to conduct PII validation. Database records were not consistent with the information provided by the TSO and IDV was unable to verify (b)(3);49 U.S.C. § 114 (r),(b)(6) information. Subsequently, this passenger produced a Mexican Voter Registration Card in his possession. The matter was referred back to the airport for further adjudication. Law Enforcement Officers were not notified to respond. The final disposition was referred to the BWI coordination center. TSO (b)(6) contacted a BDO at the checkpoint, and after being notified, (b)(3);49 U.S.C. § 114 (r),(b)(6) was not permitted to proceed into the sterile area of the airport. There was no impact to airport operations or media attention.

SUMMARY OF UNVERIFIED PAX CLEARED TO FLY

PENDING ISSUES

1. Example.



Transportation
Security
Administration

Daily Summary: Identity Reviews

Friday, 27 June 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Avg Call Duration (min)	Identities Reviewed	Identities Unverified	PAX Denied Access	Unverified PAX Cleared to Fly
3	0000-0100	10	7.0	5	0	0	0
3	0100-0200	0	3.0	3	0	0	0
3	0200-0300	0	0	0	0	0	0
5	0300-0400	0	0	0	0	0	0
5	0400-0500	5	5.3	3	0	0	0
5	0500-0600	15	5.7	14	1	0	1
10	0600-0700	12	6.1	30	1	0	1
9	0700-0800	10	6.1	29	2	0	2
10	0800-0900	10	6.9	23	2	0	2
10	0900-1000	5	7.2	24	2	0	2
10	1000-1100	4	7.1	26	1	0	1
10	1100-1200	5	5.6	19	1	0	0
10	1200-1300	4	6.0	24	1	0	1
10	1300-1400	7	5.7	23	6	3	3
10	1400-1500	10	5.7	20	0	0	0
10	1500-1600	5	7.3	20	0	0	0
10	1600-1700	4	5.7	19	1	0	1
10	1700-1800	5	7.5	26	3	0	3
10	1800-1900	15	10.5	20	2	1	1
10	1900-2000	15	9.1	16	1	1	0
8	2000-2100	4	10.6	19	4	1	3
6	2100-2200	10	10.1	9	1	0	1
6	2200-2300	8	9.1	9	0	0	0
6	2300-2400	5	8.8	7	1	0	1
0	Totals	15	6.5	388	30	6	23

SUMMARY OF PAX DENIED ACCESS TO STERILE AREA

1. (WEBEOC #1732, #1733 #1734) On JUNE 27, at 1354 hours, a LAS BDO (b)(6) reported that on U.S. Airways flight #36 from LAS to CVG passengers (b)(3);49 U.S.C. § 114(r),(b)(6) and (b)(3);49 U.S.C. § 114(r),(b)(6) were denied access to the sterile area due to lack of verifiable identification. Passengers denied access to sterile area at LAS (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)), (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)), (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)). All three passengers stated that they had no identification and were offered an ID Verification form, which they completed. BDO (b)(6) received the completed forms from group and contacted the ID Verification (IDV) line to conduct PII validation. Database records were not consistent with the information provided by BDO (b)(6) and IDV was unable to verify the passengers' information. The matter was referred back to the airport for further adjudication. BDO (b)(6) attempted to confirm the group's identities through other means. All members of the group demonstrated that they had no other means of establishing their identities. Law Enforcement Officers were not notified to respond. BDO (b)(6) denied the individuals access into the sterile area of the airport because they presented fraudulent ID's at the passenger checkpoint. The final disposition was referred to the LAS coordination center and there was no impact to airport operations or media attention.
2. (WEBEOC #1851) On JUNE 28, at 1856 hours, a PHL STSO (b)(6) reported that a US Airways Flight #3293 (Philadelphia-Houston) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered an ID Verification form which he completed. STSO Anderson received the completed form from (b)(3);49 U.S.C. § 114(r),(b)(6) and contacted the ID Verification (IDV) line to conduct PII validation. Database records were not consistent with the information provided by STSO (b)(6) and IDV was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identification. The matter was referred back to the airport for further adjudication. STSO (b)(6) attempted to confirm (b)(3);49 U.S.C. § 114(r),(b)(6) identity through other means at which point (b)(3);49 U.S.C. § 114(r),(b)(6) missed his flight. STSO (b)(6) denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC #1901) On JUNE 27, At 1910 hours, an LIH STSO (b)(6) reported that a Island Air Flight #53 (Lihue-Honolulu) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the sterile area due to conflicting name on boarding pass vs. identification presented. (b)(3);49 U.S.C. § 114(r),(b)(6) presented a boarding pass with another name (b)(3);49 U.S.C. § 114(r),(b)(6) (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered an ID Verification form which he completed. STSO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r),(b)(6) and contacted the ID Verification (IDV) line to conduct PII validation. Database records were not consistent with the information provided by STSO (b)(6) and IDV was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identification. The matter was referred back to the airport for further adjudication. Law Enforcement Officers were notified and interviewed (b)(3);49 U.S.C. § 114(r) TSI Christopher Pheasant also interviewed (b)(3);49 U.S.C. § 114(r) BDO (b)(6)

performed SPOT observations on (b)(3):49 U.S.C. § 114 TSI Pheasant denied (b)(3):49 U.S.C. § 114 access to the sterile area. (b)(3):49 U.S.C. § 114 received another boarding pass with the proper name and retrieved his ID. (b)(3):49 U.S.C. § 114 was allowed access to the sterile area. There was no impact to airport operations or media attention.

4. (WEBEOC #1888) On JUNE 27, 2008, at 2044 hours, a LAS BDO (b)(6) reported that Northwest Flight #782 (Las Vegas-Saint Paul) passenger (b)(3):49 U.S.C. § 114 (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114 stated that he had no current identification and was offered an ID Verification form which he completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114 and contacted the ID Verification (IDV) line to conduct PII validation. Database records were not consistent with the information provided by BDO (b)(6) and IDV was unable to verify (b)(3):49 U.S.C. § 114 information. The matter was referred back to the airport for further adjudication. BDO (b)(6) preformed SPOT observation and attempted to confirm (b)(3):49 U.S.C. § 114 identity through other means. (b)(3):49 U.S.C. § 114 Mexican documents were deemed fraudulent by BDO (b)(6). Law Enforcement Officers did not respond. BDO (b)(6) denied (b)(3):49 U.S.C. § 114 access to the sterile area and the final disposition was referred to the LAS coordination center. There was no impact to airport operations or media attention.

SUMMARY OF UNVERIFIED PAX ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1. Example.



Daily Summary: Identity Reviews

Sunday, 29 June 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Avg Call Duration (min)	Identities Reviewed	Identities Unverified	PAX Denied Access	Unverified PAX Cleared to Fly
	0000-0100	10	9.4	8	4	2	2
	0100-0200	5	7.0	2	0	0	0
	0200-0300	8	4.7	3	0	0	0
	0300-0400	0	0.0	0	0	0	0
	0400-0500	3	8.0	4	2	1	1
	0500-0600	1	7.3	9	0	0	0
	0600-0700	3	6.2	17	1	0	1
	0700-0800	2	5.0	21	0	0	0
	0800-0900	10	6.0	28	2	0	2
	0900-1000	45	7.9	19	2	2	0
	1000-1100	10	6.8	25	0	0	0
	1100-1200	33	7.4	29	1	0	1
	1200-1300	20	6.0	34	1	1	0
	1300-1400	5	6.2	17	0	0	0
	1400-1500	10	5.9	31	0	0	0
	1500-1600	10	7.2	29	0	0	0
	1600-1700	10	7.2	23	1	0	1
	1700-1800	20	8.1	38	3	2	1
	1800-1900	20	7.3	29	1	1	0
	1900-2000	35	6.3	27	1	1	0
	2000-2100	14	7.8	17	1	0	1
	2100-2200	25	8.7	15	3	0	3
	2200-2300	10	5.3	10	3	2	1
	2300-2400	2	7.0	1	0	0	0
0	Totals	45	6.6	436	27	12	15

SUMMARY OF PAX DENIED ACCESS TO STERILE AREA

1. (WEBECO #2484) On JUNE 29, 2008, 0030 hours, a LAX BDO (b)(6) reported that (flight information unknown) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated to BDO (b)(6) he had no current ID and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r), (b)(6) BDO (b)(6) contacted the IDV line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r) and IDV was unable to verify (b)(3):49 U.S.C. § 114(r) information. IDV then referred the situation to LAX for further adjudication. BDO (b)(6) attempted to verify (b)(3):49 U.S.C. § 114(r) identity through the Law Enforcement Officer (LEO) (b)(6), (b)(7)(C) and NCIC was conducted but unsuccessful due to lack of ID. STSO (b)(6) denied (b)(3):49 U.S.C. § 114(r) access to the sterile area. LEO (b)(6), (b)(7)(C) arrested (b)(3):49 U.S.C. § 114(r) due to conflictive information. The final disposition was referred to the LAX coordination center. There was no impact to airport operations or media attention.
2. (WEBEOC #2503) On JUNE 29, 2008, at 0038 hours, a LAS BDO (b)(6) reported that AirTran Flight #519 (Las Vegas - Milwaukee) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated to BDO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r) BDO (b)(6) contacted the IDV line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r) and IDV was unable to verify (b)(3):49 U.S.C. § 114(r) information. IDV then referred the situation to LAS for further adjudication. BDO (b)(6) attempted to verify (b)(3):49 U.S.C. § 114(r) identity through other means with negative results. Law Enforcement Officers (LEO) did not respond and NCIC was not conducted. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r) access to the sterile area and the final disposition was referred to the LAS coordination center. There was no impact to airport operations or media attention.
3. (WEBEOC #2525) On June 26 @ 0128 hrs LAS MBDO (b)(6) reported that US Air #796 (Las Vegas - Charlotte) PAX (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied entry into the sterile area. (b)(3):49 U.S.C. § 114(r) stated he had no identification and was given an ID verification (IDV) form to complete. MBDO (b)(6) contacted the IDV line to conduct person validation. Database produced no results. The call was referred to INVB to run a TECS check on the individual no record was found. MBDO (b)(6) was unable to verify (b)(3):49 U.S.C. § 114(r) through other means. Law enforcement officers did not respond no NCIC check was completed. MBDO (b)(6) denied (b)(3):49 U.S.C. § 114(r) access to the sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC #2514) On JUNE 29, 2008, at 0425 hours, a LAS BDO (b)(6) reported that (flight information unknown) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated to BDO (b)(6)

that he had no current ID and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r), (b)(6). BDO (b)(6) contacted the IDV line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r) and IDV was unable to verify (b)(3):49 U.S.C. § 114(r) information. IDV called for TECS check without a positive match. IDV then referred the situation to LAS for further adjudication. BDO (b)(6) attempted to verify (b)(3):49 U.S.C. § 114(r) identity through other means with negative results. Law Enforcement Officers (LEO) did not respond and NCIC was not conducted. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r) access to the sterile area and the final disposition was referred to the LAS coordination center. There was no impact to airport operations or media attention.

5. (WEBEOC # 2612) On JUNE 29, 2008 at 0911 hours, LAX STSO (b)(6) reported that Delta flight #936 (LAX to ATL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a Mexican citizen and that he has been in the US for 2 years. However, when asked about his port of entry date, he said he arrived in the US in 1998. INVB was contacted. INVB could not verify the passengers name, port of entry date, or flight information. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered an ID Verification (IDV) form which he completed. (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r), (b)(6) and contacted the IDV line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IDV was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) information. IDV referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) to TSOC for TECS verification with no results. IDV then referred the matter back to LAX for further adjudication. STSO (b)(6) updated IDV at 1025 hours that the above information regarding (b)(3):49 U.S.C. § 114(r), (b)(6) was reviewed and denied access into the sterile area, because ICE, CBP; and LEO checks failed to identify (b)(3):49 U.S.C. § 114(r), (b)(6). Law Enforcement Officers (LEO) did not respond and NCIC was not conducted. There was no impact to airport operations or media attention.
6. (WEBEOC #'s 2650) On JUNE 29, 2008 at 0958 hours, PDX MBDO (b)(6) reported that Southwest Airlines flight #3244 (PDX to SJC) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he walked to Hidalgo, TX from Mexico on 03/06/2008 and he was given an alien resident # of (b)(6). (b)(3):49 U.S.C. § 114(r), (b)(6) was offered an ID Verification (IDV) form which he completed. Hammons received the completed form from (b)(3):49 U.S.C. § 114(r), (b)(6) and contacted the IDV line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IDV was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) information. IDV then referred the matter back to PDX for further adjudication. MBDO (b)(6) updated IDV that the above information regarding (b)(3):49 U.S.C. § 114(r), (b)(6) was reviewed and PAX was denied access into the sterile area. Law Enforcement Officers (LEO) did not respond and NCIC was not conducted. There was no impact to airport operations or media attention.
7. (WEBEOC # 2586 & 2738) At 0825 OAK STSO (b)(6) Calls to verify the identity of passenger (b)(3):49 U.S.C. § 114(r), (b)(6) form (b)(3):49 U.S.C. § 114(r), (b)(6). After unsuccessful

attempts to bring up a record on the individual he provided a middle name of (b)(3);49 U.S.C. § 114(r),(b)(6). After another unsuccessful attempt he provided a DOB of (b)(6). When this information was entered numerous records appeared for a (b)(3);49 U.S.C. § 114(r),(b)(6) with the same birth date but a current address that was spelled differently (b)(6). When the passenger was asked for a past address he provided (b)(3);49 U.S.C. § 114(r),(b)(6). This address was not consistent with the database. When he was asked for an additional past address he provided (b)(3);49 U.S.C. § 114(r),(b)(6). This address was also inconsistent with the database. Based on the wrong middle name, wrong spelling of his current street and two inconsistent past addresses the passenger was classified as Not Verified. STSO (b)(6) was told to follow SOP and call back with a follow-up report. At 1059 SFO TSO (b)(6) called to verify the identity of passenger (b)(3);49 U.S.C. § 114(r),(b)(6) form (b)(3);49 U.S.C. § 114(r),(b)(6). The information was familiar so I asked for a supervisor. STSO (b)(6) got on the line and was informed that the same man attempted to fly out of OAK and was classified as Not Verified. She said she would call LEO and get back to me with a follow-up report. At 1125 OAK STSO (b)(6) was called back as a follow-up to the previous incident. She said that when LEO was called the man "bolted" and left the airport. At 1150 SFO STSO (b)(6) was called back for a follow-up and she said SFPD ran a check on the man, found a picture from CA identification and verified his identity. She then authorized the passenger access to the sterile area and he was given permission to fly on South West 3856 from SFO to LAS. STSO (b)(6) was notified that the passenger "bolted" from OAK when LEO became involved. At 1230 STSO (b)(6) called to notify the ID Verification Center that the man was removed from the sterile area and sent away. STSO (b)(6) was directed to (b)(6) for further communication.

8. (WEBECO #2703) On JUNE 29, 2008, 1210 hours, a BOS TSM Patrick O'Connor reported that Continental Flight #1083 (Boston - Houston) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated to TDC TSO (b)(6) the he had no current ID and was offered an ID Verification (IDV) form which he completed. TDC TSO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r),(b)(6) (b)(6) was then summoned and presented with the form and contacted the IDV line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IDV was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) information. IDV referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) TO TSOC for TECS verification with no results. IDV the referred the situation to BOS for further adjudication. TSM O'Connor attempted to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity through the Massachusetts State Police and NCIC was conducted; no data was found. TSM O'Connor denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the sterile area and the final disposition was referred to the BOS coordination center. There was no impact to airport operations or media attention.
9. (WEBEOC #2883) On JUNE 29, 2008, at 1722 hours, an LAS TSO (b)(6) reported that Southwest Flight # 3326 (Las Vegas to Philadelphia) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated to TDC TSO (b)(6) that he had no current ID and was offered an ID

Verification (IDV) form which he completed. TDC TSO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114 (r),(b)(6) BDO (b)(6) was then summoned and presented with the form and contacted the IDV line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114 (r),(b)(6) and IDV was unable to verify (b)(3):49 U.S.C. § 114 (r),(b)(6) information. IDV sent (b)(3):49 U.S.C. § 114 (r),(b)(6) Foreign national information for a TECS check. TECS was unable to verify (b)(3):49 U.S.C. § 114 (r),(b)(6) IDV referred the information provided by (b)(3):49 U.S.C. § 114 (r),(b)(6) to TSOC for TECS verification with no results. IDV then referred the situation to LAS for further adjudication. EBDO (b)(6) attempted to verify (b)(3):49 U.S.C. § 114 (r),(b)(6) identity through other means with negative results. Law Enforcement Officers (LEO) did not respond and NCIC was not conducted. EBDO (b)(6) denied (b)(3):49 U.S.C. § 114 (r),(b)(6) access to the sterile area and the final disposition was referred to the LAS coordination center. There was no impact to airport operations or media attention.

10.(WEBEOC #2889) On JUNE 29, 2008, at 1722 hours, an LAS TSO (b)(6) reported that Southwest Flight # 3326 (Las Vegas - Philadelphia) passenger (b)(3):49 U.S.C. § 114 (r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114 (r),(b)(6) stated to TDC TSO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. TDC TSO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114 (r),(b)(6) BDO (b)(6) was then summoned and presented with the form and contacted the IDV line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114 (r),(b)(6) and IDV was unable to verify (b)(3):49 U.S.C. § 114 (r),(b)(6) information. IDV sent (b)(3):49 U.S.C. § 114 (r),(b)(6) Foreign national information for a TECS check. TECS was unable to verify (b)(3):49 U.S.C. § 114 (r),(b)(6) IDV referred the information provided by (b)(3):49 U.S.C. § 114 (r),(b)(6) to TSOC for TECS verification with no results. IDV then referred the situation to LAS for further adjudication. EBDO (b)(6) attempted to verify (b)(3):49 U.S.C. § 114 (r),(b)(6) identity through other means with negative results. Law Enforcement Officers (LEO) did not respond and NCIC was not conducted. EBDO (b)(6) denied (b)(3):49 U.S.C. § 114 (r),(b)(6) access to the sterile area and the final disposition was referred to the LAS coordination center. There was no impact to airport operations or media attention.

11.(WEBEOC #2922) On JUNE 29, 2008, at 1832 hours, a BHM TSM Mark Glausier reported that Southwest Flight #2122 (Houston - Las Angeles) passenger (b)(3):49 U.S.C. § 114 (r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114 (r),(b)(6) stated to TSM Glausier that he had no current ID and was offered an ID Verification (IDV) form which he completed. TSM Glausier received the completed form from (b)(3):49 U.S.C. § 114 (r),(b)(6) TSM Glausier contacted the IDV line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114 (r),(b)(6) and IDV was unable to verify (b)(3):49 U.S.C. § 114 (r),(b)(6) information. IDV then referred the situation to BHM for further adjudication. TSM Glausier attempted to verify (b)(3):49 U.S.C. § 114 (r),(b)(6) identity through other means with negative results. Law Enforcement Officers (LEO) did not respond and NCIC was not conducted. TSM Glausier denied (b)(3):49 U.S.C. § 114 (r),(b)(6) access to the sterile area and the final disposition was referred to the BHM coordination center. There was no impact to airport operations or media attention.

12.(WEBEOC #2959) On JUNE 29, 2008, at 1905 hours, a BUR BDO (b)(6) reported that Southwest Airlines Flight #1056 (Burbank to Las Vegas) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated to BDO (b)(6) that she had no current ID and was offered an ID Verification (IDV) form which she completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r),(b)(6) and contacted the IDV line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IDV was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) information. IDV referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) to TSOC for TECS verification with no results. IDV then referred the situation to BUR for further adjudication. BDO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity through other means with negative results. Law Enforcement Officers (LEO) did not respond and NCIC was not conducted. BDO (b)(6) summoned TSM Henry Pimentel who denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the sterile area. The final disposition was referred to the BUR coordination center. There was no impact to airport operations or media attention. This is the second attempt of (b)(3);49 U.S.C. § 114(r),(b)(6) to enter the sterile area without ID. First attempt was: (b)(6) 1136 hours on JUNE 25, 2008 BUR Southwest Airlines Flight 1472 (Burbank-Chicago) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6))

13.(WEBEOC #3044) On JUNE 29, 2008, at 2222 hours, a BUR BDO (b)(6) reported that US Airways Flight #2800 (Burbank - Las Vegas) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated to BDO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r),(b)(6) BDO (b)(6) contacted the IDV line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IDV was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) information. IDV then referred the situation to BUR for further adjudication. BDO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity through other means with negative results. Law Enforcement Officers (LEO) did not respond and NCIC was not conducted. BDO (b)(6) denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the sterile area and the final disposition was referred to the BUR coordination center. There was no impact to airport operations or media attention.

14.(WEBEOC #3041) On JUNE 29, 2008, at 2222 hours, a BUR BDO (b)(6) reported that US Airways Flight #2800 (Burbank - Las Vegas) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated to BDO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r),(b)(6). BDO (b)(6) contacted the IDV line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IDV was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) information. IDV then referred the situation to BUR for further adjudication. BDO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity through other means with negative results. Law Enforcement Officers (LEO) did not respond and NCIC was not conducted. BDO (b)(6) denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the sterile area and the final disposition

was referred to the BUR coordination center. There was no impact to airport operations or media attention.

SUMMARY OF PAX NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1. SOP Changes
2. Long term plans for Call Center
3. Near-term / Long term manpower solution
4. Movement of Operation to TSOC (requires security clearances)
5. IT equipment (Computers / Monitors / Copy Machine / Printers)—will compile list and forward
6. Call Center Operating procedure Directive
7. WebEOC search capability



Daily Summary: Identity Reviews

Sunday, 22 June 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	PAX Denied Access	Unverified PAX Cleared to Fly
3	0000-0100	0	6	11	8.4	10	2	2	0
6	0100-0200	0	9	35	10.1	8	4	3	0
6	0200-0300	0	0	0	0	0	0	0	0
4	0300-0400	0	25	25	25.0	1	0	0	0
6	0400-0500	0	5	5	5.0	2	0	0	0
8	0500-0600	0	4	9	5.4	14	1	1	0
12	0600-0700	0	4	15	5.2	19	5	1	4
12	0700-0800	0	5	10	5.9	17	0	0	0
12	0800-0900	0	6	10	5.7	21	2	1	1
13	0900-1000	1	5	10	5.4	25	0	0	0
13	1000-1100	4	6	17	7.1	29	5*	2*	3
15	1100-1200	4	5	10	5.0	33	4*	1*	1
16	1200-1300	1	7	12	4.8	32	1	1	0
14	1300-1400	0	5	9	5.1	23	0	0	0
14	1400-1500	0	4	10	5.5	24	1	0	0
10	1500-1600	0	5	9	4.4	22	0	0	0
13	1600-1700	0	19	9	4.2	36	1	0	0
13	1700-1800	1	5	12	5.2	21	1	0	1
13	1800-1900	2	5	9	5.5	17	0	0	0
13	1900-2000	0	6	14	6.4	18	0	0	0
6	2000-2100	1	8	25	9.0	15	2	2	0
5	2100-2200	3	5	22	6.8	17	1	1	0
5	2200-2300	0	0	0	0	0	0	0	0
3	2300-2400	0	6	10	6.4	7	0	0	0
	Totals	4	6.46	35	5.75	411	30	15	10

*A Passenger attempted entry multiple times.

SUMMARY OF PAX DENIED ACCESS TO STERILE AREA

1. (WEBEOC # 5245) On JUNE 22, 2008, at 0015 hours, LAS TSA Representative Michael Mantey reported that passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated to Mantey that he had no current ID and was offered an ID Verification (IDV) form which he completed. Mantey received the completed form from (b)(3):49 U.S.C. § 114(r)(b)(6). Mantey contacted the IVCC line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) information. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with no results. Mantey attempted to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity through other means with negative results. Law Enforcement Officers (LEO) did not respond and NCIC was not conducted. Mantey denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the sterile area and the final disposition was referred to the LAS coordination center. There was no impact to airport operations or media attention.
2. (WEBEOC # 5250) On JUNE 22, 2008, at 0045 hours, LAS TSA Representative Michael Mantey reported that passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated to Mantey that he had no current ID and was offered an ID Verification (IDV) form which he completed. Mantey received the completed form from (b)(3):49 U.S.C. § 114(r)(b)(6). Mantey contacted the IVCC line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) information. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with no results. Michael Mantey attempted to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity through other means with negative results. Law Enforcement Officers (LEO) did not respond and NCIC was not conducted. Mantey denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the sterile area and the final disposition was referred to the LAS coordination center. There was no impact to airport operations or media attention.
3. (WEBEOC # 5200) On JUNE 22, 2008, at 0101 hours, LAS TSA Representative Russell Sakai reported that passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated to Sakai that he had no current ID and was offered an ID Verification (IDV) form which he completed. Sakai received the completed form from (b)(3):49 U.S.C. § 114(r)(b)(6). Sakai contacted the IVCC line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) information. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with no results. Sakai attempted to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity through other means with negative results. Law Enforcement Officers (LEO) did not respond and NCIC was not conducted. Sakai denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the sterile area and the final disposition was referred to the LAS coordination center. There was no impact to airport operations or media attention.
4. (WEBEOC # 5216) On JUNE 22, 2008, at 0121 hours, TSA TSM Jorge Vazquez reported that passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated to TSM Vazquez that she had no current ID and was offered an ID Verification (IDV) form which she completed. TSM Vazquez received the completed form from (b)(3):49 U.S.C. § 114(r)(b)(6). TSM Vazquez contacted the IVCC line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) information. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) to TSOC for TECS verification with no results. TSM Vazquez attempted to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity through other means with negative results. Law Enforcement Officers (LEO) did not respond and NCIC was not conducted. TSM Vazquez denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the sterile area. Passenger (b)(3):49 U.S.C. § 114(r)(b)(6) attempted to re-enter a second time and was denied

access to the sterile again. The final disposition was referred to the LAS coordination center. There was no impact to airport operations or media attention.

5. (WEBEOC # 5205) On JUNE 22, 2008, at 0129 hours, TSA TSM Jorge Vazquez reported that passenger (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated to TSM Vazquez that he had no current ID and was offered an ID Verification (IDV) form which he completed. TSM Vazquez received the completed form from (b)(6). TSM Vazquez contacted the IVCC line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) information. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with no results. TSM Vazquez attempted to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity through other means with negative results. Law Enforcement Officers (LEO) did not respond and NCIC was not conducted. TSM Vazquez denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the sterile area. Passenger (b)(3);49 U.S.C. § 114(r),(b)(6) attempted to re-enter a second time and was denied access to the sterile again. The final disposition was referred to the LAS coordination center. There was no impact to airport operations or media attention.
6. (WEBEOC # 5691) On JUNE 22, 2008, at 0545 hours, IAD TSA Representative (b)(6) reported that passenger (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated to (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r),(b)(6). STSO (b)(6) contacted the IVCC line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) information. IVCC referred the information to TSOC for a Treasury Enforcement Communications Systems (TECS) check with no results. (b)(6) attempted to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity through other means with negative results. Law Enforcement Officers did respond and NCIC was conducted without results. (b)(6) denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the sterile area and the final disposition was referred to the RUD coordination center. There was no impact to airport operations or media attention.
7. (WEBEOC # 5272) On JUNE 22, 2008, at 0623 hours, IAD TSA STSO (b)(6) reported that passenger (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated to STSO (b)(6) that she had no current ID and was offered an ID Verification (IDV) form which she completed. STSO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r),(b)(6). STSO (b)(6) contacted the IVCC line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) information. STSO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity through other means with negative results. Law Enforcement Officers (LEO) did not respond and NCIC was not conducted. STSO (b)(6) denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the sterile area and the final disposition was referred to the IAD coordination center. There was no impact to airport operations or media attention. (b)(6) attempted to enter the sterile area again at 1014, at BWI and was denied access to the sterile area by (b)(6). (b)(6) attempted to enter the sterile area for the third time at 1109, at BWI and was again denied entry by (b)(6).
8. (WEBEOC # 5613) On JUNE 22, 2008, at 0853 hours, LAX TSA Representative (b)(6) reported that passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (Foreign national from Mexico) AIRTRAN flight # 801 (LAX – MKE) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated to Alcox that she only had a Mexican Voter ID Card. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered an ID Verification (IDV) form which she completed. (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r),(b)(6). (b)(6) contacted the IVCC line to conduct private information validation. Database records produced "no results" with the

information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) information. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with "no results". (b)(6) attempted to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity through other means with negative results. Law Enforcement Officers (LEO) did not respond and NCIC was not conducted. (b)(6) denied (b)(3):49 U.S.C. § 114(r) access to the sterile area and the final disposition was referred to the LAX coordination center. There was no impact to airport operations or media attention.

9. (WEBEOC # 6257) On JUNE 22, 2008, at 1046 hours, SEA TSA Representative (b)(6) reported that passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated to (b)(6) that she had no current ID and was offered an ID Verification (IDV) form which she completed. TSM Jorge Vazquez received the completed form from (b)(3):49 U.S.C. § 114(r)(b)(6) contacted the IVCC line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) information. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with no results. Bucknor attempted to verify (b)(3):49 U.S.C. § 114(r) identity through other means with negative results. Law Enforcement Officers (LEO) did not respond and NCIC was not conducted. TSM Jorge Vazquez denied (b)(3):49 U.S.C. § 114(r) access to the sterile area. The final disposition was referred to the SEA coordination center. There was no impact to airport operations or media attention.
10. (WEBEOC # 6444) On JUNE 22, 2008, at 1247 hours, ORD TSA Representative (b)(6) reported that passenger (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated to (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r)(b)(6) contacted the IVCC line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) information. (b)(6) attempted to verify (b)(3):49 U.S.C. § 114(r) identity through other means with negative results. Law Enforcement Officers (LEO) did respond and NCIC was conducted showing an outstanding warrant for (b)(3):49 U.S.C. § 114(r)(b)(6) denied (b)(3):49 U.S.C. § 114(r) access to the sterile area and the final disposition was referred to the ORD coordination center. There was no impact to airport operations or media attention.
11. (WEBEOC # 6011) On JUNE 22, 2008, at 2037 hours, HNL TSA Representative (b)(6) reported that passenger (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated to (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. Tasoe received the completed form from (b)(3):49 U.S.C. § 114(r)(b)(6) contacted the IVCC line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) information. (b)(6) attempted to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity through other means with negative results. Law Enforcement Officers (LEO) did respond and NCIC was conducted showing an outstanding warrant for (b)(3):49 U.S.C. § 114(r)(b)(6) denied (b)(3):49 U.S.C. § 114(r) access to the sterile area. There was no impact to airport operations or media attention.
12. (WEBEOC # 6001) On JUNE 22, 2008, at 2045 hours, SEA TSA Representative (b)(6) reported that passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated to (b)(6) that she had no current ID and was offered an ID Verification (IVCC) form which she completed. (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r)(b)(6) contacted the IVCC line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) information. IVCC then referred the situation to SEA for further adjudication. (b)(6) attempted to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity through other means with negative results. Law Enforcement

Officers (LEO) did respond and NCIC was conducted with no results. TSM denied (b)(3):49 U.S.C. § 114(f) access to the sterile area. There was no impact to airport operations or media attention.

13. (WEBEOC # 6181) On JUNE 22, 2008, at 2105 hours, TPA TSA Representative (b)(6) reported that passenger (b)(3):49 U.S.C. § 114(f) (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(f) stated to (b)(6) that she had no current ID and was offered an ID Verification (IDV) form which she completed. (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(f) (b)(6) contacted the IVCC line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(f) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(f) information. (b)(6) attempted to verify (b)(3):49 U.S.C. § 114(f) identity through other means with negative results. Law Enforcement Officers (LEO) did respond and NCIC was conducted with no results. TSM denied (b)(3):49 U.S.C. § 114(f) access to the sterile area. There was no impact to airport operations or media attention.

SUMMARY OF PAX NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1. Example.



Transportation
Security
Administration

Daily Summary: Identity Reviews

Thursday, 26 June 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Avg Call Duration (min)	Identities Reviewed	Identities Unverified	PAX Denied Access	Unverified PAX Cleared to Fly
2	0000-0100	1	5.0	3	0	0	0
2	0100-0200	1	7.5	2	0	0	0
2	0200-0300	0	11.0	4	2	2	0
2	0300-0400	0	0.0	0	0	0	0
2	0400-0500	0	5.3	3	0	0	0
2	0500-0600	10	6.0	14	1	0	1
7	0600-0700	7	7.3	20	1	0	1
7	0700-0800	10	5.0	23	0	0	0
9	0800-0900	10	11.0	30	7	6	1
9	0900-1000	5	9.7	23	2	1	1
9	1000-1100	10	6.8	21	2	0	2
9	1100-1200	13	7.1	30	3	0	3
9	1200-1300	2	5.3	17	2	0	2
9	1300-1400	3	4.7	20	1	0	1
9	1400-1500	9	6.1	16	1	0	1
7	1500-1600	14	9.3	15	0	0	0
7	1600-1700	15	8.4	19	1	0	1
7	1700-1800	11	5.9	23	1	0	1
7	1800-1900	9	5.8	23	0	0	0
7	1900-2000	20	7.5	18	5	3	2
5	2000-2100	25	7.1	16	2	2	0
3	2100-2200	5	10.4	8	1	1	0
3	2200-2300	7	5.3	4	1	1	0
3	2300-2400	3	12.6	5	1	1	0
	Totals	25	7.1	357	34	17	19

SUMMARY OF PAX DENIED ACCESS

1. (WEBEOC # 970) At **0225** hours on **JUNE 26, 2008** a **LAS TSO** reported that a **US AIRWAY FLIGHT 58** from **LAS to JFK** passenger (b)(3);49 U.S.C. § 114(r),(b)(6) **DOB** (b)(6) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) arrived at the passenger checkpoint carrying a Mexican Voter Identification Card only. This type of document is not an expectable form of documentation. He was offered an ID Verification form which he completed. **TSM PETERSON** received the completed form from (b)(3);49 U.S.C. § 114(r),(b)(6) and contacted the ID Verification (IDV) line to conduct PII validation. Database records were not consistent with the information provided by **TSM PETERSON** and IDV was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) information. The matter was referred back to the airport for further adjudication. **TSM PETERSON** attempted to confirm (b)(3);49 U.S.C. § 114(r),(b)(6) identity through other means. (b)(3);49 U.S.C. § 114(r),(b)(6) demonstrated that he had no other means of establishing her identity. Law Enforcement Officers were not notified to respond. The final disposition was referred to the **LAS** coordination center. **TSM PETERSON** determined that (b)(3);49 U.S.C. § 114(r),(b)(6) was **NOT PERMITTED** to proceed into the sterile area of the airport. There was no impact to airport operations or media attention.
2. (WEBEOC # 971) At **0225** hours on **JUNE 26, 2008** a **LAS TSO** reported that a **US AIRWAY FLIGHT 58** from **LAS to JFK** passenger (b)(3);49 U.S.C. § 114(r),(b)(6) **DOB** (b)(6) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) arrived with another passenger. (b)(3);49 U.S.C. § 114(r),(b)(6) was carrying a Mexican Voter Identification Card only. This type of document is not an expectable form of documentation. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered an ID Verification form which he completed. **TSM PETERSON** received the completed form from (b)(3);49 U.S.C. § 114(r),(b)(6) and contacted the ID Verification (IDV) line to conduct PII validation. Database records were not consistent with the information provided by **TSM PETERSON** and IDV was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) information. The matter was referred back to the airport for further adjudication. **TSM PETERSON** attempted to confirm (b)(3);49 U.S.C. § 114(r),(b)(6) identity through other means. (b)(3);49 U.S.C. § 114(r),(b)(6) demonstrated that he had no other means of establishing her identity. Law Enforcement Officers were not notified to respond. The final disposition was referred to the **LAS** coordination center. **TSM PETERSON** determined that (b)(3);49 U.S.C. § 114(r),(b)(6) was **NOT PERMITTED** to proceed into the sterile area of the airport. There was no impact to airport operations or media attention.
3. (WEBEOC # 1074, 1078, 1087, 1088, 1071, 1082) At **0834** hours on **JUNE 26, 2008** a **LAS TSO** (b)(6) reported that on **SOUTHWEST AIRLINES FLIGHT 2275** from **LAS to OMA SIX PASSENGERS**. (b)(3);49 U.S.C. § 114(r),(b)(6) who all were using fake IDs and birthdates, were denied access to the sterile area due to lack of verifiable identification. **ALL of the ABOVE NAMED PASSENGERS** were traveling with

fraudulent identification cards and using fake DOBs. They were offered individual ID Verification forms which they completed. TSO (b)(6) received the completed form from **THIS GROUP OF PASSENGERS** and contacted the ID Verification (IDV) line to conduct PII validation. Database records were not consistent with the information provided by all of the members in the group and IDV was unable to verify any of the group's information. LAS and IDV locations were unable to resolve the true identification of any of the members. This matter was referred back to the airport for further adjudication. TSO (b)(6) attempted to confirm the group's identity through other means. Each member of the group demonstrated that they had no other means of establishing their identity. Law Enforcement Officers did not respond to this incident. The final disposition was referred to the LAS coordination center. TSO (b)(6) contacted his TSM, and after reviewing the above events, **ALL MEMBERS OF THIS GROUP** were **NOT PERMITTED** to proceed into the sterile area of the airport. Prior to leaving the airport, the members of this group were advised on what types of identifications could be used at the passenger checkpoints in the future so this type of event does not happen again. This event did not have any effect on airport operations and no news media interest was observed at the airport during this event.

4. (WEB EOC #1136) At 0944 hours on JUNE 26, 2008 a LAX TSO (b)(6) reported that a **SOUTHWEST AIRLINES FLIGHT 449** passenger (b)(3):49 U.S.C. § 114(r), (b)(6) **DOB** (b)(6) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114 (b)(6) stated that he had no identification and was offered an ID Verification form which he completed. TSO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r), (b)(6) and contacted the ID Verification (IDV) line to conduct PII validation. Database records were not consistent with the information provided by TSO (b)(6) and IDV was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) information. The matter was referred back to the airport for further adjudication. TSO (b)(6) attempted to confirm (b)(3):49 U.S.C. § 114(r), (b)(6) identity through other means. (b)(3):49 U.S.C. § 114(r), (b)(6) demonstrated that he had no other means of establishing his identity. Law Enforcement Officers were not notified to respond. The final disposition was referred to the LAX coordination center. TSO (b)(6) contacted his STSO (b)(6) and after being notified (b)(3):49 U.S.C. § 114(r), (b)(6) was **NOT PERMITTED** to proceed into the sterile area of the airport.
5. (WEB EOC #1369) At 2005 hours on June 26, 2008, an LAS EBDO (b)(6) reported that he denied Southwest Airlines (SWAA) Flight #3326 (LAS to PHL) passenger (b)(3):49 U.S.C. § 114(r) (DOB (b)(6) access to the sterile area because (b)(3):49 U.S.C. § 114(r) could not produce verifiable Identification. (b)(3):49 U.S.C. § 114(r), (b)(6) through a Spanish interpreter (TSO (b)(6)), stated that he had no identification and was offered an ID Verification form which he completed. BDO (b)(6) received the completed form and contacted the ID Verification (IDV) line to conduct PII Validation. No record of (b)(3):49 U.S.C. § 114(r) was found in the database records with the information provided by (b)(3):49 U.S.C. § 114(r) and IDV was unable to verify his identity. After discovering that (b)(3):49 U.S.C. § 114(r) was a foreign national, through interpreter TSO (b)(6) IDV found that (b)(3):49 U.S.C. § 114(r), (b)(6) claimed that he entered the U.S. On 06/24/2008 via Mexico City to LAX but could not recall any other flight information. IDV referred the matter to TSOC and a TECS search was conducted on (b)(3):49 U.S.C. § 114(r), (b)(6) with negative results. The matter was referred back to the airport for at which time EBDO

(b)(6) denied access to (b)(3);49 U.S.C. § 114(r). LEO was not notified and NCIC was not conducted. (b)(3);49 U.S.C. § 114(r),(b)(6) (b)(3);49 U.S.C. § 114(r),(b)(6) was attempting to travel with 2 other passengers, (brother) who were also denied access to the sterile area. The final disposition was referred to the LAS TSA Coordination Center. There was no impact to airport operations or media attention.

6. (WEB EOC #1380) At 2005 hours on June 26, 2008, an LAS EBDO (b)(6) reported that he denied Southwest Airlines (SWAA) Flight #3326 (LAS to PHL) passenger (b)(3);49 U.S.C. § 114(r) (DOB (b)(6) access to the sterile area because (b)(3);49 U.S.C. § 114(r) could not produce verifiable identification. (b)(3);49 U.S.C. § 114(r) through a Spanish interpreter (TSO (b)(6)), stated that he had no identification and was offered an ID Verification form which he completed. BDO (b)(6) received the completed form and contacted the ID Verification (IDV) line to conduct PII Validation. No record of (b)(3);49 U.S.C. § 114(r) was found in the database records with the information provided by (b)(3);49 U.S.C. § 114(r) and IDV was unable to verify his identity. After discovering that (b)(3);49 U.S.C. § 114(r) was a foreign national, through interpreter TSO (b)(6) IDV found that (b)(3);49 U.S.C. § 114(r) claimed that he entered the U.S. On 06/24/2008 via Mexico City to LAX but could not recall any other flight information. IDV referred the matter to TSOC and a TECS search was conducted on (b)(3);49 U.S.C. § 114(r) with negative results. The matter was referred back to the airport for at which time EBDO (b)(6) denied access to (b)(3);49 U.S.C. § 114(r),(b)(6) LEO was not notified and NCIC was not conducted. (b)(3);49 U.S.C. § 114(r),(b)(6) was attempting to travel with 2 other passengers, (brother) who were also denied access to the sterile area. The final disposition was referred to the LAS TSA Coordination Center. There was no impact to airport operations or media attention.

7. (WEB EOC #1382) At 2005 hours on JUNE 26, 2008 an LAS EBDO (b)(6) reported that he denied South West 3326 from LAS to PHL passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6) access to the sterile area because (b)(3);49 U.S.C. § 114(r),(b)(6) could not produce verifiable identification. (b)(3);49 U.S.C. § 114(r) through a Spanish interpreter (TSO (b)(6)), stated that he had no identification and was offered an ID Verification form which he completed. BDO (b)(6) received the completed form and contacted the ID Verification (IDV) line to conduct PII validation. No record of (b)(3);49 U.S.C. § 114(r),(b)(6) was found in the database records with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IDV was unable to verify identity. (b)(3);49 U.S.C. § 114(r),(b)(6) through interpreter TSO (b)(6) claimed that he entered the U.S. sometime in 2005 via a car but could not provide what border he crossed. IDV referred the matter to TSOC and a TECS search was conducted on (b)(3);49 U.S.C. § 114(r),(b)(6) with negative results. The matter was referred back to the airport for further adjudication at which time EBDO (b)(6) denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the sterile area. LEO was not notified and NCIC was not conducted. (b)(3);49 U.S.C. § 114(r),(b)(6) was attempting to travel with 2 other passengers, (b)(3);49 U.S.C. § 114(r),(b)(6) who were also denied access to sterile area. The final disposition was referred to the LAS coordination center. There was no impact to airport operations or media attention.

8. (WEB EOC #1389) At 2053 on JUNE 26, 2008 an LAS BDO (b)(6) reported that he denied South West 95 from LAS to Columbus OH passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)

access to the sterile area because (b)(3):49 U.S.C. § 114(r),(b)(6) could not produce verifiable identification. (b)(3):49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered an ID Verification form which he completed. BDO (b)(6) received the completed form and contacted the ID Verification (IDV) line to conduct PII validation. No record of (b)(3):49 U.S.C. § 114(r),(b)(6) was found in the database records with the information provided by (b)(3):49 U.S.C. § 114(r),(b)(6) and IDV was unable to verify identity. (b)(3):49 U.S.C. § 114(r),(b)(6) claimed that he entered the U.S. sometime in 2005 via a car through Phoenix (claim cannot be true because Phoenix is not a border city). IDV referred the matter to TSOC and a TECS search was conducted on (b)(3):49 U.S.C. § 114(r),(b)(6) with negative results. The matter was referred back to the airport for further adjudication at which time BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r),(b)(6) access to the sterile area. LEO was not notified and NCIC was not conducted. No further verification of identity was sought. (b)(3):49 U.S.C. § 114(r),(b)(6) was attempting to travel with another passenger, (b)(3):49 U.S.C. § 114(r),(b)(6), who was also denied access to sterile area. The final disposition was referred to the LAS coordination center. There was no impact to airport operations or media attention.

9. (WEB EOC #1390) At 2053 on JUNE 26, 2008 an LAS BDO (b)(6) reported that he denied South West 95 from LAS to Columbus OH passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) access to the sterile area because (b)(3):49 U.S.C. § 114(r) could not produce verifiable identification. (b)(3):49 U.S.C. § 114(r) stated that he had no identification and was offered an ID Verification form which he completed. BDO (b)(6) received the completed form and contacted the ID Verification (IDV) line to conduct PII validation. No record of (b)(3):49 U.S.C. § 114(r) was found in the database records with the information provided by (b)(3):49 U.S.C. § 114(r) and IDV was unable to verify identity. (b)(3):49 U.S.C. § 114(r),(b)(6) claimed that he entered the U.S. sometime in 2005 via a car through Phoenix (claim cannot be true because Phoenix is not a border city). IDV attempted to refer the matter to TSOC but was unable to be contacted. The matter was referred back to the airport for further adjudication at which time BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r) access to the sterile area. LEO was not notified and NCIC was not conducted. No further verification of identity was sought. (b)(3):49 U.S.C. § 114(r) was attempting to travel with another passenger, (b)(3):49 U.S.C. § 114(r),(b)(6) who was also denied access to sterile area. The final disposition was referred to the LAS coordination center. There was no impact to airport operations or media attention.

10. (WEB EOC #1413) At 2121 on JUNE 26, 2008 a PHX TSAS Representative (b)(6) reported that SM Henney denied (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) access to the sterile area because (b)(3):49 U.S.C. § 114(r),(b)(6) could not produce verifiable identification. (b)(3):49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered an ID Verification form which he completed. (b)(6) received the completed form and contacted the ID Verification (IDV) line to conduct PII validation. No record of (b)(3):49 U.S.C. § 114(r),(b)(6) was found in the database records with the information provided by (b)(3):49 U.S.C. § 114(r),(b)(6) and IDV was unable to verify identity. IDV referred the matter to TSOC with no results. The matter was referred back to the airport for further adjudication at which time SM Henney denied (b)(3):49 U.S.C. § 114(r),(b)(6) access to the sterile area. There was no impact to airport operations or media attention.

11. (WEB EOC #1421) At 2235 on JUNE 26, 2008 a BUR TSA Representative (b)(6) reported that SM Sergio Diaz denied (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6) access to the sterile area because (b)(3);49 U.S.C. § 114(r),(b)(6) verifiable identification did not match that of the boarding pass ((b)(3);49 U.S.C. § 114(r) had a U.S. Airways buddy pass issued in another unknown name) presented to the TSA representative. TSA representative received the completed form and contacted the ID Verification (IDV) line to conduct PII validation. (b)(3);49 U.S.C. § 114(r),(b)(6) identity was verified with the information provided. The matter was referred back to the airport for further adjudication at which time SM Diaz denied (b)(3);49 U.S.C. § 114(r) access to the sterile area due to the discrepancy. There was no impact to airport operations or media attention.
12. (WEB EOC #1422) At 0017 on JUNE 27, 2008 a LAS EBDO (b)(6) reported that he denied (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6) access to the sterile area because (b)(3);49 U.S.C. § 114(r),(b)(6) could not produce verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered an ID Verification form which he completed. EBDO (b)(6) received the completed form and contacted the ID Verification (IDV) line to conduct PII validation. No record of (b)(3);49 U.S.C. § 114(r),(b)(6) was found in the database records with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IDV was unable to verify identity. The matter was referred back to the airport for further adjudication at which time EBDO (b)(6) denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the sterile area. There was no impact to airport operations or media attention.

SUMMARY OF UNVERIFIED PAX CLEARED TO FLY

PENDING ISSUES

1. Example.



Daily Summary: Identity Reviews Monday, 30 June 2008

	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	PAX Denied Access	Unverified PAX Cleared to Fly
3	0000-0100	10	4.8	13	8	5	0	0	0
6	0100-0200	17	13.7	15	12.7	3	2*	0	2
6	0200-0300	4	1.3	8	5.8	4	0	0	0
4	0300-0400	0	0	0	0	0	0	0	0
6	0400-0500	1	.8	9	6	5	2	1	1
8	0500-0600	10	1.8	11	6.1	17	1	0	1
12	0600-0700	12	1.9	21	7	19	2^	2	0
12	0700-0800	11	2	11	6	23	1	0	1
12	0800-0900	6	1.7	14	7	23	0*	0	0
13	0900-1000	23	6	18	6.5	32	1	1	0
13	1000-1100	8	1.2	22	6.4	32	4	1	3
15	1100-1200	10	2.5	12	5.9	31	0	0	0
16	1200-1300	10	1.8	12	6.1	28	2	2	0
14	1300-1400	3	.8	23	6.7	25	4	1	3
14	1400-1500	17	5	11	5.9	28	3	1	2
10	1500-1600	16	4	38	8	24	1	1	0
13	1600-1700	20	4.5	28	7.1	26	2	2	0
13	1700-1800	10	3	23	8.1	31	1	0	1
13	1800-1900	20	2.5	15	8.1	26	4	0	4
13	1900-2000	2	.6	12	5.7	17	4	0	4
6	2000-2100	10	3.8	15	7.6	13	1	1	0
5	2100-2200	20	8.1	22	8.3	14	0	0	0
5	2200-2300	4	1.9	17	8.8	9	1	0	1
3	2300-2400	10	2.1	19	7.1	8	0	0	0
	Totals	23	5.9	38	10.9	443	36	13	23

*A Passenger voluntarily walked away

^ A Passenger verified by CBP prior to IDV notification

SUMMARY OF PAX DENIED ACCESS TO STERILE AREA

1. (WEBEOC #3130) On June 30, 2008 at 0428, BOS TSA (b)(6) called IDV to verify PAX (b)(3);49 U.S.C. § 114(r)(b)(6)). PAX did not have any identification. IDV did a search on PAX. There was no record found based on name and date of birth. A search was done based on social security number given and the return was inconsistent with the database. A female living in PA was returned. IDV told BOS TSA (b)(6) that the PAX could not be verified and that the SOP should be followed. BOS TSA (b)(6) called back at 0505 and stated that PAX (b)(3);49 U.S.C. § 114(r)(b)(6)) D.O.B. (b)(6) FLT UA 525 from BOS-ORD was denied access to the sterile area based on the fact that State Police at the airport was not able to ID the PAX. Acting DFSD Patrick O'Connor approved the denial. There was no impact on operations.
2. (WEBEOC#3162) On June 30, 2008 at 0620, ORD BDO Arlene Cius reported that passenger (b)(3);49 U.S.C. § 114(r)(b)(6)) was denied access to the sterile area due to lack of verifiable identification and suspicious body language. (b)(3);49 U.S.C. § 114(r)(b)(6)) stated to STSO (b)(6) that she had no current ID and was offered and filled out an ID verification form. BDO (b)(6) received the form and contacted the IDV line to conduct private information verification. Database records produced no results. IDV then referred the situation to ORD for further adjudication. BDO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114(r)(b)(6)) identification through other means with negative results. Law enforcement officers did not respond and NCIC was not conducted. STSO (b)(6) denied (b)(3);49 U.S.C. § 114(r)(b)(6)) access to the sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC #3177) On JUNE 30, at 0648 hours, an ORD (b)(6) reported that United Airline Flight #101 (ORD to LAX) passenger (b)(3);49 U.S.C. § 114(r)(b)(6)) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6)) stated to (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. (b)(6) received the completed form from (b)(6) and contacted the IDV center to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6)) and IDV was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6)) identity. IDV referred the situation to LAS for further adjudication. STSO (b)(6) and SM Billy Birmingham made no attempt to verify (b)(3);49 U.S.C. § 114(r)(b)(6)) identity through other means and denied (b)(3);49 U.S.C. § 114(r)(b)(6)) access to the sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC #3322) On JUNE 30, at 0958 hours, an LAX BDO (b)(6) reported that American Airlines Flight #806 (LAX to DFW) passenger (b)(3);49 U.S.C. § 114(r)(b)(6)) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6)) stated to BDO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r)(b)(6)) and contacted the IDV center to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6)) and IDV was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6)) identity. IDV then referred the situation to LAX for further adjudication. BDO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114(r)(b)(6)) identity through other means with negative results. Law Enforcement Officer (LEO) did not respond and NCIC was not conducted. SM David Borg denied (b)(3);49 U.S.C. § 114(r)(b)(6)) access to the sterile area based on BDO (b)(6) assessment. There was no impact to airport operations or media attention.
5. (WEBEOC #3323) On JUNE 30, 2008, at 1028 hours, an LAX BDO (b)(6) reported that American Airlines Flight #806 (Los Angeles to Dallas) passenger (b)(3);49 U.S.C. § 114(r)(b)(6)) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6)) stated to BDO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r)(b)(6)) BDO (b)(6) was then summoned and presented with the form and contacted the IDV line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6)) and IDV was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6)) information. IDV then referred the situation to LAX for further adjudication. BDO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114(r)(b)(6)) identity

through other means with negative results. Law Enforcement Officers (LEO) could not verify (b)(3):49 U.S.C. § 114(r) information. BDO (b)(6) contacted TSM David Borg who denied (b)(3):49 U.S.C. § 114(r) access to the sterile area. Final disposition was referred to the LAX coordination center. There was no impact to airport operations or media attention.

6. (WEBEOC #3359) On JUNE 30, 2008, at 1200 hours, an LAX BDO (b)(6) reported that Southwest Flight #448 (Los Angeles to McArthur) passenger (b)(3):49 U.S.C. § 114(r) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated to BDO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r) and contacted the IDV line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r) and IDV was unable to verify (b)(3):49 U.S.C. § 114(r) information. IDV referred the situation to LAX for further adjudication. BDO (b)(6) attempted to verify (b)(3):49 U.S.C. § 114(r) identity through other means with negative results. Las Angeles Law Enforcement Officers (LEO) responded but NCIC was not conducted. BDO (b)(6) contacted TSM Cynthia Cory who denied (b)(3):49 U.S.C. § 114(r) access to the sterile area and the final disposition was referred to the LAX coordination center. There was no impact to airport operations or media attention.
7. (WEBEOC #3372) On JUNE 30, 2008, at 1200 hours, an LAX BDO (b)(6) reported that Southwest Flight #448 (Los Angeles to McArthur) passenger (b)(3):49 U.S.C. § 114(r) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated to BDO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r) and contacted the IDV line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r) and IDV was unable to verify (b)(3):49 U.S.C. § 114(r) information. IDV referred the situation to LAX for further adjudication. BDO (b)(6) attempted to verify (b)(3):49 U.S.C. § 114(r) identity through other means with negative results. Las Angeles Law Enforcement Officers (LEO) responded but NCIC was not conducted. BDO (b)(6) contacted TSM Cynthia Cory who denied (b)(3):49 U.S.C. § 114(r) access to the sterile area and the final disposition was referred to the LAX coordination center. There was no impact to airport operations or media attention.
8. (WEBEOC #3403) On JUNE 30, 2008, at 1315 hours, an SAV STSO (b)(6) reported that Continental Airlines Flight #2976 (Savannah - Houston) passenger (b)(3):49 U.S.C. § 114(r) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated to STSO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. STSO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r) and contacted the IDV line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r) and IDV was unable to verify (b)(3):49 U.S.C. § 114(r) information. IDV referred the information provided by (b)(3):49 U.S.C. § 114(r) to TSOC for TECS verification with no results. IDV then referred the situation to SAV for further adjudication. STSO (b)(6) attempted to verify (b)(3):49 U.S.C. § 114(r) identity through other means with negative results. Law Enforcement Officers (LEO) did not respond and NCIC was not conducted. STSO (b)(6) contacted AFSD- Screening Krista LaFemina who denied (b)(3):49 U.S.C. § 114(r) access to the sterile area and the final disposition was referred to the SAV coordination center. There was no impact to airport operations or media attention.
9. (WEBEOC #3449) On JUNE 30, 2008, at 1458 hours, an JAX LTSO (b)(6) reported that US Airways Flight #1730 (Jacksonville to Philadelphia) passenger (b)(3):49 U.S.C. § 114(r) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated to LTSO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. LTSO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r) and contacted the IDV line to conduct private

information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 11 and IDV was unable to verify (b)(3):49 U.S.C. § 11 information. IDV then referred the situation to JAX for further adjudication. LTSO (b)(6) attempted to verify (b)(3):49 U.S.C. § 11 identity through other means with negative results. BDO (b)(6) was summoned and concluded (b)(3):49 U.S.C. § 11 met 10 point system for SPOT. BDO (b)(6) referred (b)(3):49 U.S.C. § 11 to Jacksonville Law Enforcement Officers (LEO) who and arrested (b)(3):49 U.S.C. § 11. BDO (b)(6) denied (b)(3):49 U.S.C. § 11 access to the sterile area and the final disposition was referred to the JAX coordination center. There was no impact to airport operations or media attention.

10. (WEBEOC #3455) On JUNE 30, 2008, at 1509 hours, an ATL STSO (b)(6) reported that Delta Airlines Flight #751 (Atlanta - Denver) passenger (b)(3):49 U.S.C. § 114(f), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 11 stated to STSO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. STSO (b)(6) received the completed form from (b)(3):49 U.S.C. § 11 and contacted the IDV line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 11 and IDV was unable to verify (b)(3):49 U.S.C. § 11 information. IDV then referred the situation to ATL for further adjudication. STSO (b)(6) attempted to verify (b)(3):49 U.S.C. § 11 identity through other means with negative results. Law Enforcement Officers (LEO) did not respond and NCIC was not conducted. STSO (b)(6) denied (b)(3):49 U.S.C. § 11 access to the sterile area and the final disposition was referred to the LAS coordination center. There was no impact to airport operations or media attention.
11. (WEBEOC #3513) On JUNE 30, 2008, at 1646 hours, an SLC TSM Gary Gerbich reported that Southwest Flight #3506 (Salt Lake City to Birmingham) passenger (b)(3):49 U.S.C. § 114(f), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 11 stated to TDC TSO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. TDC TSO (b)(6) received the completed form from (b)(3):49 U.S.C. § 11 and contacted the IDV line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 11 and IDV was unable to verify (b)(3):49 U.S.C. § 11 information. IDV referred the information provided by (b)(3):49 U.S.C. § 11 to TSOC for TECS verification with no results. IDV then referred the situation to JFK for further adjudication. TDC TSO (b)(6) contacted TSM Gerbich who attempted to verify (b)(3):49 U.S.C. § 11 identity through other means with negative results. Law Enforcement Officers (LEO) responded and NCIC was conducted and called Immigration. LEO were unable to verify (b)(3):49 U.S.C. § 11 information. TSM Gerbich contacted FSD Earl Morris reporting that (b)(3):49 U.S.C. § 11 was acting suspicious with no baggage, evasive answers, and nervousness. FSD Morris denied (b)(3):49 U.S.C. § 11 access to the sterile area and the final disposition was referred to the SLC coordination center. There was no impact to airport operations or media attention.
12. (WEBEOC #3520) On JUNE 30, 2008, at 1659 hours, an SLC TSM Gary Gerbich reported that Southwest Flight #3506 (Salt Lake City to Birmingham) passenger (b)(3):49 U.S.C. § 114(f), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(f) stated to TDC TSO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. TDC TSO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(f) and contacted the IDV line to conduct private information validation. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(f) and IDV was unable to verify (b)(3):49 U.S.C. § 114(f) information. IDV referred the information provided by (b)(3):49 U.S.C. § 114(f) to TSOC for TECS verification with no results. IDV then referred the situation to JFK for further adjudication. TDC TSO (b)(6) contacted TSM Gerbich who attempted to verify (b)(3):49 U.S.C. § 114(f) identity through other means with negative results. Law Enforcement Officers (LEO) responded and NCIC was conducted and called Immigration. LEO were unable to verify (b)(3):49 U.S.C. § 114(f) information. TSM Gerbich contacted FSD Earl Morris reporting that (b)(3):49 U.S.C. § 114(f) was acting suspicious with no baggage, evasive answers, and nervousness. FSD Morris denied (b)(3):49 U.S.C. § 114(f) access to the sterile area and the final disposition was referred to the SLC coordination center. There was no impact to airport operations or media attention.

13. (WEBEOC #3625) On JUNE 30, 2008, at 2017 hours, an LAS LTSO (b)(6) reported that Airtran Flight #516 (Milwaukee - Las Vegas) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area. (b)(3);49 U.S.C. § 114(r),(b)(6) stated to LTSO (b)(6) that she had no identification and was offered an ID Verification (IDV) form which he completed. LTSO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r),(b)(6) and contacted the IDV line to conduct personal information validation. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IDV was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) information. The matter was referred back to the airport for further adjudication. LTSO (b)(6) was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity through other means. Law Enforcement Officers did respond and NCIC was conducted without verifying (b)(3);49 U.S.C. § 114(r),(b)(6) LTSO (b)(6) denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the sterile area. The final disposition was referred to the MKE coordination center. There was no impact to airport operations or media attention.

SUMMARY OF PAX NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1. Example.



Daily Summary: Identity Reviews Tuesday, 1 July 2008

	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	PAX Denied Access	Unverified PAX Cleared to Fly
3	0000-0059	10	4.1	22	10.3	7	0	0	0
3	0100-0159	3	1.3	10	9	3	1	0	1
3	0200-0259	3	2	17	10	3	0	0	0
3	0300-0359	0	0	0	0	0	0	0	0
4	0400-0459	1	1	5	5	1	0	0	0
5	0500-0559	2	.68	15	6.06	19	2	0	2
6	0600-0659	10	2.45	9	6.05	22	1	0	1
10	0700-0759	19	5.81	13	6.04	27	3	0	3
10	0800-0859	10	2.48	21	6.33	21	2	2	0
11	0900-0959	15	3.81	17	6.10	21	1	0	1
14	1000-1059	3	.90	11	4.71	21	0	0	0
14	1100-1159	9	2.45	15	6.04	29	1	1	0
17	1200-1259	4	1.05	9	4.86	21	1	0	1
14	1300-1359	3	.84	14	6.63	19	3	3	0
14	1400-1459	25	7.80	18	6.55	20	0	0	0
14	1500-1559	13	4.04	23	8.29	24	3	0	3
14	1600-1659	15	3.50	28	8.33	18	3	1	2
12	1700-1759	10	3.25	27	10.38	16	2	0	2
12	1800-1859	4	1.45	13	6.50	22	1	1	0
12	1900-1959	5	1.43	19	6.93	14	0	0	0
10	2000-2059	21	7.08	12	6.69	13	0	0	0
6	2100-2159	15	3.08	20	9.17	12	0	0	0
5	2200-2259	20	5.88	16	7.38	8	1	0	1
3	2300-2359	5	1.80	13	9.20	5	0	0	0
		25	3.6	28	15	366	25	8	17

*A Passenger voluntarily walked away

^ A Passenger verified by CBP prior to IDV notification

SUMMARY OF PAX DENIED ACCESS TO STERILE AREA

1. (WEBEOC #3806) On JULY 01, at 0812 hours, an LAX MBDO (b)(6) reported that Delta Flight #10 (LAX to JFK) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated to MBDO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. MBDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r), (b)(6) and contacted the IDV center to conduct personal identifiable information verification. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IDV was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IDV then referred the situation to LAX for further adjudication. MBDO (b)(6) attempted to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity through STSO (b)(6) at the LAX Coordination Center with negative results. Law Enforcement Officer (LEO) and ICE respond and NCIC was not conducted. MBDO (b)(6) denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the sterile area and the final disposition was referred to the LAX Coordination Center. There was no impact to airport operations or media attention.
2. (WEBEOC #3818) On JULY 01, at 0853 hours, an BUR BDO (b)(6) reported that Southwest Flight (BUR to FLL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) DOB (b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated to BDO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r), (b)(6) and contacted the IDV center to conduct a personal identifiable information verification. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IDV was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IDV referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for TECS verification with no results. IDV then referred the situation to BUR for further adjudication. BDO (b)(6) attempted to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity through other means with negative results. Law Enforcement Officer (LEO) did not respond and NCIC was not conducted. SM Connie James denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the sterile area and the final disposition was referred to the BUR Coordination Center. There was no impact to airport operations or media attention.
3. (WEBEOC #3871) On JULY 01, at 1120 hours, an ORD BDO (b)(6) reported that American Airlines Flight #1872 (ORD to MCO) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated to BDO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r), (b)(6) and contacted the IDV center to conduct personal identifiable information verification. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IDV was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IDV then referred the situation to ORD for further adjudication. BDO (b)(6) attempted to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity through other means with negative results. Law Enforcement Officer (LEO) did respond and NCIC was conducted. TSM Chris Saunders denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the sterile area and the final disposition was referred to the ORD Coordination Center. There was no impact to airport operations or media attention.
4. (WEBEOC #3943) On JULY 01, at 1333 hours, an SFO BDO (b)(6) reported that US Air Flight #1584 (SFO to PHX) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated to BDO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r), (b)(6) and contacted the IDV center to conduct personal identifiable information verification. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IDV was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IDV then referred the situation to SFO for further adjudication. BDO (b)(6) attempted to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity through other means with negative results. Law Enforcement Officer (LEO) did respond and NCIC was not conducted. TSM Grace Pabilda denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the sterile area and the final disposition was referred to the SFO Coordination Center. There was no impact to

airport operations or media attention.

5. (WEBEOC #3951) On JULY 01, at 1354 hours, an LAX BDO (b)(6) reported that American Airlines Flight #1520 (LAX to MIA) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated to BDO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r), (b)(6) and contacted the IDV center to conduct a personal identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IDV was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. IDV referred the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for TECS verification with no results. IDV then referred the situation to LAX for further adjudication. BDO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity through other means with negative results. Law Enforcement Officer (LEO) and ICE did respond and NCIC was not conducted. TSM David Borg denied (b)(3);49 U.S.C. § 114(r), (b)(6) access to the sterile area and the final disposition was referred to the LAX coordination center. There was no impact to airport operations or media attention.
6. (WEBEOC #3936) On JULY 01, at 1327 hours, an GEG STSO (b)(6) reported that (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) using an United Airline issued escort pass, was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated to STSO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. STSO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r), (b)(6) and contacted the IDV center to conduct a personal identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IDV was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. IDV then referred the situation to GEG for further adjudication. STSO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity through other means with negative results. Law Enforcement Officer (LEO) did not respond and NCIC was not conducted. AFSD Bell denied (b)(3);49 U.S.C. § 114(r), (b)(6) access to the sterile area and the final disposition was referred to the GEG coordination center. There was no impact to airport operations or media attention.
7. (WEBEOC #4028) On JULY 01, at 1654 hours, an RDU STSO (b)(6) reported that Delta Flight #5350 (RDU to LSA) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated to STSO (b)(6) that she had no current ID and was offered an ID Verification (IDV) form which she completed. STSO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r), (b)(6) and contacted the IDV center to conduct a personal identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IDV was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. IDV referred the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for TECS verification with no results. IDV then referred the situation to RDU for further adjudication. STSO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity through other means with negative results. Law Enforcement Officer (LEO) and ICE did respond and NCIC was conducted. TSM Bobbit denied (b)(3);49 U.S.C. § 114(r), (b)(6) access to the sterile area and the final disposition was referred to the RDU coordination center. There was no impact to airport operations or media attention.
8. (WEBEOC #4656) On JULY 01, at 1810 hours, an BUR STSO (b)(6) reported that Delta Flight #3758 (BUR to SLC) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated to STSO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. STSO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r), (b)(6) and contacted the IDV center to conduct a personal identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IDV was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. IDV referred the situation to BUR for further adjudication. STSO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity through other means with negative results. Law Enforcement Officer (LEO) did not respond and NCIC was not conducted. STSO (b)(6) denied (b)(3);49 U.S.C. § 114(r), (b)(6) access to the sterile area and the final disposition was referred to the BUR coordination center. There was no impact to airport operations or media attention.

SUMMARY OF PAX NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES
1. Example.



Daily Summary: Identity Reviews Wednesday, 2 July 2008

	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	PASSENGER Denied Access	Unverified PASSENGER Cleared to Fly
3	0000-0059	10	3.5	11	7	4	0	0	0
3	0100-0159	2	1.7	20	11.3	3	1	0	1
3	0200-0259	1	.4	6	4.6	5	0	0	0
3	0300-0359	0	0	0	0	0	0	0	0
5	0400-0459	0	0	22	15.50	2	1	0	1
7	0500-0559	0	0	9	7.5	8	0	0	0
11	0600-0659	9	2.3	10	5.91	23	3	2	1
11	0700-0759	9	2.06	10	5.31	16	0	0	0
11	0800-0859	5	1.44	18	8.13	16	3	2	1
14	0900-0959	25	8.30	11	5.75	20	2	1	1
14	1000-1059	12	2.65	17	6.35	17	0	0	0
16	1100-1159	10	2.69	42	8.38	26	3	2	1
16	1200-1259	5	1.31	15	8.19	16	0	0	0
14	1300-1359	8	1.21	24	6.88	33	2*	0	1
13	1400-1459	7	2.42	17	7.89	19	1	0	1
13	1500-1559	21	5.30	35	8.89	27	6	2	4
15	1600-1659	6	1.83	18	7.70	23	2	2	0
11	1700-1759	5	.78	26	8.48	27	2	1	1
11	1800-1859	2	.31	30	9.62	26	5	4	1
11	1900-1959	10	2.85	21	10.92	13	2	0	2
3	2000-2059	10	2.22	11	7.11	9	0	0	0
3	2100-2159	3	1.20	11	7.60	5	0	0	0
3	2200-2259	5	.91	9	6	11	0	0	0
3	2300-2359	2	1.33	8	6	3	0	0	0
		25	2	42	7.54	322	33	16	16

*A passenger voluntarily walked away

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #4191) On JULY 2, at 0617 hours, a PIT TSA representative (b)(6) reported that Continental Airline Flight #443 (PIT to HOU) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) had no current ID and was offered an ID Verification (IDV) form which he completed. (b)(6) contacted the IVCC center to conduct personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for TECS verification with no results. IVCC then referred the situation to PIT for further adjudication. CBP was summoned and NCIC was not conducted. (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area and taken into custody by CBP. There was no impact to airport operations or media attention.
2. (WEBEOC #4194) On JULY 30, at 0629 hours, an ORD BDO (b)(6) reported that American Airline Flight# 2057 (ORD to SJU) (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no current ID and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) contacted the IVCC center to conduct personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the situation to ORD for further adjudication. BDO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity by summoning a Law Enforcement Officer (LEO). NCIC was conducted but LEO was unable to verify the passenger's identity. BDO (b)(6) denied (b)(3);49 U.S.C. § 114(r), (b)(6) access to the sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC #4530) On JULY 2, at 0834 hours, a BWI TSA representative (b)(6) reported that passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) was offered an ID Verification (IDV) form which he completed. (b)(6) received the completed form and contacted the IVCC center to conduct personally identifiable information verification. Database records produced inconsistent results with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. IVCC then referred the situation to LAS for further adjudication. DFSJ Joe Salvatore denied (b)(3);49 U.S.C. § 114(r), (b)(6) access to the sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC #4313) On JULY 2, at 0830 hours, a BWI TSA representative (b)(6) reported that U.S. Airways Flight #909 (BWI to Charlotte) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) was offered an ID Verification (IDV) form which he completed. (b)(6) contacted the IVCC center to conduct personally identifiable information verification. Database records produced inconsistent results with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. IVCC then referred the situation to BWI for further adjudication. Law Enforcement Officer was not requested to respond. DAFSD Joe Salvatore denied (b)(3);49 U.S.C. § 114(r), (b)(6) access to the sterile area because he was unable to verify the identity of (b)(3);49 U.S.C. § 114(r), (b)(6). There was no impact to airport operations or media attention.
5. (WEBEOC #4270) On July 2, at 0912 hours, an SAN EBDO (b)(6) reported that Southwest passenger (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated to EBDO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. EBDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r), (b)(6) and contacted the IVCC center to conduct personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. IVCC then referred the situation to SAN for further adjudication. EBDO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity.

through other means with negative results. Law Enforcement Officer (LEO) did respond and NCIC was conducted. TSM Kenneth Cunningham denied (b)(3),49 U.S.C. § 114(r) access to the sterile area and the final disposition was referred to the SAN coordination center. There was no impact to airport operations or media attention.

6. (WEBEOC #4346) On JULY 2, at 1109 hours, an PHL STSO (b)(6) reported that Delta Flight #1208 (ATL to PHL) passenger (b)(3),49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3),49 U.S.C. § 114(r) stated to STSO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. STSO (b)(6) received the completed form from (b)(3),49 U.S.C. § 114(r) and contacted the IVCC center to conduct personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3),49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3),49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3),49 U.S.C. § 114(r) (foreign national) to TSOC for TECS verification with no results. IVCC then referred the situation to PHL for further adjudication. STSO (b)(6) attempted to verify (b)(3),49 U.S.C. § 114(r), (b)(6) identity through other means with negative results. Law Enforcement Officer (LEO) did respond and NCIC was conducted. STSO (b)(6) denied (b)(3),49 U.S.C. § 114(r) access to the sterile area and the final disposition was referred to the PHL coordination center. There was no impact to airport operations or media attention.
7. (WEBEOC #4357) On JULY 2, at 1120 hours, an CLT LTSO (b)(6) reported that AIRTRAN Flight #319 (CLT to ATL) passenger (b)(3),49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3),49 U.S.C. § 114(r) stated to LTSO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. LTSO (b)(6) received the completed form from (b)(3),49 U.S.C. § 114(r) and contacted the IVCC center to conduct personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3),49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3),49 U.S.C. § 114(r) identity. IVCC then referred the situation to CLT for further adjudication. LTSO (b)(6) attempted to verify (b)(3),49 U.S.C. § 114(r) identity through other means with negative results. Law Enforcement Officer (LEO) did not respond and NCIC was not conducted. TSM Lisa Freeman denied (b)(3),49 U.S.C. § 114(r) access to the sterile area and the final disposition was referred to the CLT coordination center. There was no impact to airport operations or media attention.
8. (WEBEOC #4538) On July 2, 2008, at 1516 hours, DSM BDO (b)(6) contacted IVCC to verify the identity of escort (b)(3),49 U.S.C. § 114(r), (b)(6) of US AIRWAYS flight# 2944 (DSM to PHX) passengers. (b)(3),49 U.S.C. § 114(r) didn't present valid (gov't) ID. Information given by the passenger was inconsistent with the IVCC database (not enough info to substantiate identity). The decision was made by TSM Mike Pomier and TSM Bill Eid, along with STSO (b)(6) BDO (b)(6) and BDO (b)(6) to deny escort access to the sterile area. BDO (b)(6) said that the airlines were going to escort minors to gate. No LEO's were involved and there was no impact on airport operations. There was no media attention.
9. (WEBEOC #4543) On JULY 2, at 1529 hours, an BUR EBDO (b)(6) reported that Southwest Flight #2791 (BUR to LAS) passenger (b)(3),49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3),49 U.S.C. § 114(r) stated to EBDO (b)(6) that he had no current ID and was offered an ID Verification (IVCC) form which he completed. EBDO (b)(6) received the completed form from (b)(3),49 U.S.C. § 114(r) and contacted the IVCC center to conduct personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3),49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3),49 U.S.C. § 114(r) identity. IVCC then referred the situation to BUR for further adjudication. EBDO (b)(6) attempted to verify (b)(3),49 U.S.C. § 114(r) identity through other means with negative results. Law Enforcement Officer (LEO) did not respond and NCIC was not conducted. STSO (b)(6) denied (b)(3),49 U.S.C. § 114(r) access to the sterile area and the final disposition was referred to the BUR coordination center. There was no impact to airport operations or media attention.
10. (WEBEOC #4658) On July 2, at 1655 hours, an DTW BDO (b)(6) reported that Spirit Flight

#195 (DTW to MCO) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated to BDO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r), (b)(6) and contacted the IVCC center to conduct personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114 identity. IVCC then referred the situation DTW for further adjudication. BDO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114 identity through other means with negative results. Law Enforcement Officer (LEO) did respond and NCIC was conducted. BDO (b)(6) denied (b)(3);49 U.S.C. § 114(r), (b)(6) access to the sterile area and the final disposition was referred to the DTW coordination center. There was no impact to airport operations or media attention.

11. (WEBEOC #4651) On JULY 2, at 1648 hours, an BHM BDO (b)(6) reported that passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated to BDO (b)(6) that she had no current ID and was offered an ID Verification (IDV) form which she completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r), (b)(6) and contacted the IVCC center to conduct personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114 identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for TECS verification with no results. IVCC then referred the situation to BHM for further adjudication. BDO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114 identity through other means with negative results. Law Enforcement Officer (LEO) did respond and NCIC was conducted. TSM Jim Parrish denied (b)(3);49 U.S.C. § 114 access to the sterile area and the final disposition was referred to the BHM coordination center. There was no impact to airport operations or media attention.

12. (WEBEOC #4811) On JULY 2, at 1943 hours, an ORF TSM Richard Leonard reported that (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated to TSM Leonard that he had no current ID and was offered an ID Verification (IDV) form which he completed. TSM Leonard received the completed form from (b)(3);49 U.S.C. § 114(r), (b)(6) and contacted the IVCC center to conduct personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114 identity. IVCC then referred the situation to ORF for further adjudication. TSM Leonard attempted to verify (b)(3);49 U.S.C. § 114 identity through other means with negative results. Law Enforcement Officer (LEO) did not respond and NCIC was not conducted. TSM Leonard denied (b)(3);49 U.S.C. § 114(r), (b)(6) access to the sterile area and the final disposition was referred to the ORF coordination center. There was no impact to airport operations or media attention.

13. (WEBEOC #4753) On JULY 2, at 1827 hours, an MDW STSO (b)(6) reported that Southwest Flight #275 (MDW to TPA) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) stated to STSO (b)(6) that he had no identification and was offered an ID Verification (IDV) form which he completed. STSO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r), (b)(6) and contacted the IVCC center to conduct personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114 identity. IVCC then referred the situation to MDW for further adjudication. STSO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114 identity through other means with negative results. Law Enforcement Officer (LEO) did respond and NCIC was conducted. AFSD John Compston denied (b)(3);49 U.S.C. § 114 access to the sterile area and the final disposition was referred to the MDW coordination center. There was no impact to airport operations or media attention.

14. (WEBEOC #4779) On JULY 2, at 1833 hours, an LAS BDO (b)(6) reported that Southwest Flight #2026 (LAS to MDW) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated to BDO (b)(6) that he had no current ID

and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r) and contacted the IVCC center to conduct personally identifiable information verification. Database records produced “no results” with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for TECS verification with no results. IVCC then referred the situation to LAS for further adjudication. BDO (b)(6) attempted to verify (b)(3):49 U.S.C. § 114(r) identity through other means with negative results. Law Enforcement Officer (LEO) did not respond and NCIC was not conducted. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r) access to the sterile area and the final disposition was referred to the LAS coordination center. There was no impact to airport operations or media attention.

15. (WEBEOC #4780) On JULY 2, at 1833 hours, an LAS BDO (b)(6) reported that Southwest Flight #2026 (LAS to MDW) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated to BDO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r) and contacted the IVCC center to conduct personally identifiable information verification. Database records produced “no results” with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for TECS verification with no results. IVCC then referred the situation to LAS for further adjudication. BDO (b)(6) attempted to verify (b)(3):49 U.S.C. § 114(r) identity through other means with negative results. Law Enforcement Officer (LEO) did not respond and NCIC was not conducted. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r) access to the sterile area and the final disposition was referred to the LAS coordination center. There was no impact to airport operations or media attention.

16. (WEBEOC #4780) On JULY 2, at 1833 hours, an LAS BDO (b)(6) reported that Southwest Flight #2026 (LAS to MDW) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOE (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated to BDO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r) and contacted the IVCC center to conduct personally identifiable information verification. Database records produced “no results” with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for TECS verification with no results. IVCC then referred the situation to LAS for further adjudication. BDO (b)(6) attempted to verify (b)(3):49 U.S.C. § 114(r) identity through other means with negative results. Law Enforcement Officer (LEO) did not respond and NCIC was not conducted. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r) access to the sterile area and the final disposition was referred to the LAS coordination center. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1. Example.



Daily Summary: Identity Reviews Friday, 4 July 2008

	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	PASSENGER Denied Access	Unverified PASSENGER Cleared to Fly
4	0000-0059	3	2	35	16	4	0	0	0
7	0100-0159	3	0	15	16	5	2	0	1
7	0200-0259	5	2	20	10	3	0	0	0
4	0300-0359	0	0	0	0	0	0	0	0
5	0400-0459	2	0	8	10	5	2	1	1
5	0500-0559	5	0	20	7	13	2	2	0
8	0600-0659	10	0	7	5	13	1	0	1
8	0700-0759	5	0	14	8	23	3	3	0
9	0800-0859	10	1	21	7	26	3	1	1
9	0900-0959	28	5	28	8	25	4	3	0
9	1000-1059	10	1	24	8	25	3	1	1
12	1100-1159	3	0	16	6	16	1	0	1
21	1200-1259	4	1	11	5	16	0	0	0
21	1300-1359	7	1	25	10	18	4	3	1
21	1400-1459	7	1	29	8	17	1	0	1
21	1500-1559	6	0	15	8	21	2	1	1
23	1600-1659	3	0	27	10	13	2	0	2
8	1700-1759	1	0	28	13	6	2	1	1
8	1800-1859	2	0	17	6	9	0	0	0
5	1900-1959	2	0	15	14	5	1	1	0
4	2000-2059	1	1	9	9	1	0	0	0
4	2100-2159	1	1	8	8	1	0	0	0
4	2200-2259	2	0	9	7	4	0	0	0
4	2300-2359	1	2	6	12	5	4	3	1
		28	.83	35	8.79	274	37	19	18

*A passenger voluntarily walked away

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #6867) On JULY 4, at 0515 hours, an HNL LTSO (b)(6) reported that US Air Flight #125 (HNL to PHX) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated to BDO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r), (b)(6) and contacted the IDV center to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IDV was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IDV then referred the situation to HNL for further adjudication. BDO (b)(6) attempted to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity through other means with negative results. Law Enforcement Officer (LEO) did not respond and NCIC was not conducted. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the sterile area and the final disposition was referred to the HNL coordination center. There was no impact to airport operations or media attention.
2. (WEBEOC # 6889) On July 04, 2008, at 0534 hours, an IAD STSO (b)(6) reported that passenger (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated to STSO (b)(6) that he had no current ID and was offered an ID verification form which he completed. STSO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r), (b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. A presumption of denial was made by IVCC supervisor Robert Love. IVCC did not receive a call back from IAD, therefore, the final disposition remains denied. There was no impact to airport operations or media attention.
3. (WEBEOC # 6987) On JULY 4, at 0724 hours, an BWI LTSO (b)(6) reported that Southwest Flight #1758 (BWI to TPA) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated to LTSO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. LTSO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r), (b)(6) and contacted the IDV center to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC then referred the situation to BWI for further adjudication. LTSO (b)(6) attempted to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity through other means with negative results. Law Enforcement Officer (LEO) did respond and NCIC was conducted. DFSD Joe Salvator denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the sterile area and the final disposition was referred to the BWI coordination center. There was no impact to airport operations or media attention.
4. (WEBEOC #6995) On JULY 4, at 0742 hours, an JFK LTSO (b)(6) reported that Delta Flight #5759 (JFK to BTV) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated to LTSO (b)(6) that she had no current ID and was offered an ID Verification (IDV) form which she completed. LTSO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r), (b)(6) and contacted the IDV center to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for TECS verification with no results. IVCC then referred the situation to JFK for further adjudication. LTSO (b)(6) attempted to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity through other means with negative results. Law Enforcement Officer (LEO) did not respond and NCIC was not conducted. LTSO (b)(6) denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the sterile area and the final disposition was referred to the JFK coordination center. There was no impact to airport operations or media attention.

5. (WEBEOC #6977) On JULY 4, at 0742 hours, an JFK LTSO (b)(6) reported that Delta Flight #5759 (JFK to BTV) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated to LTSO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. LTSO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r),(b)(6) and contacted the IDV center to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IDV was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IDV referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for TECS verification with no results. IVCC then referred the situation to JFK for further adjudication. LTSO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity through other means with negative results. Law Enforcement Officer (LEO) did not respond and NCIC was not conducted. LTSO (b)(6) denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the sterile area and the final disposition was referred to the JFK coordination center. There was no impact to airport operations or media attention.
6. (WEBEOC #7009) On JULY 4, at 0829 hours, an SLC STSO (b)(6) reported that Delta Flight #3757 (SLC to BUR) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated to STSO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(6) and contacted the IVCC center to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IDV was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC then referred the situation to SLC for further adjudication. STSO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity through other means with negative results. Law Enforcement Officer (LEO) did not respond and NCIC was not conducted. TSM Stan Ball denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the sterile area and the final disposition was referred to the SLC coordination center. There was no impact to airport operations or media attention.
7. (WEBEOC #7037) On JULY 4, at 0900 hours, an LAS BDO (b)(6) reported that Air Tran Flight #349 (Las to ATL) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated to BDO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r),(b)(6) and contacted the IDV center to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for TECS verification with no results. IVCC then referred the situation to LAS for further adjudication. BDO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity through other means with negative results. Law Enforcement Officer (LEO) did not respond and NCIC was not conducted. BDO (b)(6) denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the sterile area and the final disposition was referred to the LAS coordination center. There was no impact to airport operations or media attention.
8. (WEBEOC #7074) On JULY 4, at 0950 hours, an LAS BDO (b)(6) reported that Southwest Flight #1887 (LAS to BNA) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated to BDO (b)(6) that she had no current ID and was offered an ID Verification (IDV) form which she completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r),(b)(6) and contacted the IVCC center to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC then referred the situation to LAS for further adjudication. BDO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity through other means with negative results. Law Enforcement Officer (LEO) did not respond and NCIC was not conducted. BDO (b)(6) denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the sterile area and the final disposition was referred to the LAS

coordination center. There was no impact to airport operations or media attention.

9. (WEBEOC #7160) On JULY 4, at 1055 hours, an BUR BDO (b)(6) reported that Southwest Flight #3018 (BUR to SAN) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated to BDO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r),(b)(6) and contacted the IDV center to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IDV was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IDV then referred the situation to BUR for further adjudication. BDO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity through other means with negative results. (b)(3);49 U.S.C. § 114(r),(b)(6) admitted to being in the country illegally. Law Enforcement Officer (LEO) did not respond and NCIC was not conducted. BDO (b)(6) denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the sterile area and the final disposition was referred to the BUR coordination center. There was no impact to airport operations or media attention.
10. (WEBEOC #7261) On JULY 4, at 1314 hours, an BUR BDO (b)(6) reported that American Airline Flight #2622 (BUR to PDX) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) was offered an ID verification form which she completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r),(b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for TECS verification with no results and a presumption of denial was made by IVCC supervisor Bob Sapp. IVCC did not receive a call back from BUR, therefore, the final disposition remains denied and there was no impact to airport operations or media attention.
11. (WEBEOC #7292) On JULY 4, at 1345 hours, an LAX BDO (b)(6) reported that Southwest Flight #2099 (LAX to OAK) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated to BDO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r),(b)(6) and contacted the IVCC to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC then referred the situation to LAX for further adjudication. BDO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity through other means with negative results. Law Enforcement Officer (LEO) did not respond and NCIC was not conducted. TSM Carnina Araneta denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the sterile area and the final disposition was referred to the LAX coordination center. There was no impact to airport operations or media attention.
12. (WEBEOC # 7542) On July 04, 2008, at 1918 hours, a MIA LTSO (b)(6) reported that US Airways Flight # 1502 (Miami - Charlotte) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated to LTSO (b)(6) that he had no current ID and was offered an ID verification form which he completed. LTSO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r),(b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. Law Enforcement Officers were not called and an NCIC was not conducted. LTSO (b)(6) was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity through other means. IVCC received a call back stating TSM Ron Beet denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the sterile area. There was no impact to airport operations or media attention.

13. (WEBEOC # 7444) On July 04, 2008, at 1746 hours, a JFK STSO (b)(6) reported that Jet Blue Flight # 217 (New York - Long Beach) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated to STSO (b)(6) that he had no current ID and was offered an ID verification form which he completed. STSO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r);(b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity. IVCC referred the information provided by U.S.C. (foreign national) to TSOC for TECS verification with no results. Law Enforcement Officers were not called and an NCIC was not conducted. STSO (b)(6) was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity through other means. IVCC received a call back from STSO (b)(6) stating (b)(3);49 U.S.C. § 114(r);(b)(6) was denied access to the sterile area. There was no impact to airport operations or media attention.
14. WEBEOC #6779) On JULY 2, at 2311 hours, an LAS BDO (b)(6) reported that Southwest Flight #1757 (LAS to SLC) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) stated to BDO (b)(6) that he had no identification and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r);(b)(6) and contacted the IVCC to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and IDV was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity. IDV then referred the situation to LAS for further adjudication. BDO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity through other means with negative results. (b)(3);49 U.S.C. § 114(r);(b)(6) stated to BDO (b)(6) that he was illegally in the United States. Law Enforcement Officer (LEO) did not respond and NCIC was not conducted. TSM Carl Swanson denied (b)(3);49 U.S.C. § 114(r);(b)(6) access to the sterile area and the final disposition was referred to the LAS coordination center. There was no impact to airport operations or media attention.
15. (WEBEOC # 6879) On July 04, 2008, at 0501 hours, a CLT LTSO (b)(6) reported that American Airlines Flight # 5599 (Charlotte - Miami) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated to LTSO (b)(6) that he had no current ID and was offered an ID verification form which he completed. LTSO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r);(b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity. A presumption of denial was made by IVCC supervisor Robert Love. Law Enforcement Officers were not called and an NCIC was not conducted. LTSO (b)(6) was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity through other means. IVCC did not receive a call back from CLT, therefore, the final disposition remains denied. There was no impact to airport operations or media attention.
16. (WEBEOC # 7632) On July 04, 2008, at 2307 hours, a LAS BDO (b)(6) reported that Airtran Flight # 770 (Las Vegas - Atlanta) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated to BDO (b)(6) that he had no current ID and was offered an ID verification form which he completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r);(b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity. Law Enforcement Officers were not called and an NCIC was not conducted. BDO (b)(6) was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity through other means. IVCC received a call back from BDO (b)(6) stating (b)(3);49 U.S.C. § 114(r);(b)(6) was denied access to the sterile area. There was no impact to airport operations or media attention.

17. (WEBEOC # 7646) On July 04, 2008, at 2343 hours, a LAS BDO (b)(6) reported that Air Tran Flight # 770 (Las Vegas - Atlanta) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated to BDO (b)(6) that he had no current ID and was offered an ID verification form which he completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r), (b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. Law Enforcement Officers were not called and an NCIC was not conducted. BDO (b)(6) recognized the name from earlier today and escorted (b)(3);49 U.S.C. § 114(r), (b)(6) out of LAS. IVCC received a call back from BDO (b)(6) stating (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area. This was the second attempt of (b)(3);49 U.S.C. § 114(r), (b)(6) to enter the sterile area today. First attempt (b)(6) at 0900. There was no impact to airport operations or media attention.
18. (WEBEOC # 6879) On July 04, 2008, at 0501 hours, a CLT LTSO (b)(6) reported that American Airlines Flight # 5599 (Charlotte - Miami) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated to LTSO (b)(6) that he had no current ID and was offered an ID verification form which he completed. LTSO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r), (b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. A presumption of denial was made by IVCC supervisor Robert Love. Law Enforcement Officers were not called and an NCIC was not conducted. LTSO (b)(6) was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity through other means. IVCC did not receive a call back from CLT, therefore, the final disposition remains denied. There was no impact to airport operations or media attention.
19. WEBEOC # 7631) On July 04, 2008, at 2305 hours, a SIC BDO (b)(6) reported that Southwest Airlines Flight # 466 (San Jose - Burbank) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated to BDO (b)(6) that she had no current ID and was offered an ID verification form which she completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r), (b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. Law Enforcement Officers were called but did not perform an NCIC. BDO (b)(6) was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity through other means. IVCC received a call back from BDO (b)(6) stating TSM Cynthia Patten denied (b)(3);49 U.S.C. § 114(r), (b)(6) access to the sterile area. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1. Example.



Daily Summary: Identity Reviews Saturday, 5 July 2008

	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	PASSENGER Denied Access	Unverified PASSENGER Cleared to Fly
4	0000-0059	3	3	12	12	1	1	1	0
4	0100-0159	2	2	18	10	3	0	0	0
6	0200-0259	2	2	9	9	1	0	0	0
12	0300-0359	0	0	0	0	0	0	0	0
14	0400-0459	1	0	6	5	2	0	0	0
14	0500-0559	1	0	23	9	13	0	0	0
18	0600-0659	6	1	15	8	18	0	0	0
18	0700-0759	2	0	42	11	23	1	1	0
18	0800-0859	2	0	24	9	32	4	2	2
18	0900-0959	10	1	11	8	31	4*	3	1
18	1000-1059	2	0	27	7	31	1	0	1
22	1100-1159	5	0	15	7	29	1	1	0
16	1200-1259	1	0	13	7	19	3	3	0
12	1300-1359	15	2	22	10	33	0	0	0
12	1400-1459	15	7	40	7	34	1*	1	0
14	1500-1559	20	6	20	9	25	0	0	0
16	1600-1659	20	6	33	7	20	0	0	0
11	1700-1759	12	6	19	8	24	6	5	1
11	1800-1859	25	7	27	7	16	1*	1	0
11	1900-1959	1	0	44	15	7	2	1	1
5	2000-2059	6	1	13	8	12	1	1	0
5	2100-2159	4	1	12	9	6	0	0	0
5	2200-2259	2	1	10	7	4	0	0	0
5	2300-2359	0	0	20	19	2	1	1	0
		25	2	44	8.6	386	27	21	6

*A passenger voluntarily walked away

*A passenger denied entry prior to call to IVCC

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC # 7659) On July 05, 2008, at 0018 hours, a SFO BDO (b)(6) reported that Airtran Flight # 52 (San Francisco - Atlanta) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r) stated to BDO (b)(6) that he had no current ID and was offered an ID verification form which he completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records through Accurant produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. IVCC Supervisor Philip Scarpf was then summoned and advised BDO (b)(6) that (b)(3);49 U.S.C. § 114(r), (b)(6) should be denied entry into the screening checkpoint and the sterile area per SOP. Law Enforcement Officers were not called and an NCIC was not conducted. IVCC received a call from BDO (b)(6) who stated TSM Ken Everett denied (b)(3);49 U.S.C. § 114(r) access to the sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC # 7831) On July 05, 2008, at 0748 hours, a LAS BDO (b)(6) reported that Southwest Airlines Flight # 2126 (Las Vegas - St. Louis) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated to BDO (b)(6) that she had no current ID and was offered an ID verification form which she completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r), (b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records through Accurant produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for TECS verification with no results. IVCC Supervisor Mark Callaway was then summoned and advised BDO (b)(6) that (b)(3);49 U.S.C. § 114(r), (b)(6) should be denied entry into the screening checkpoint and the sterile area per SOP. Law Enforcement Officers were not called and an NCIC was not conducted. TSM Leonard Wittman denied (b)(3);49 U.S.C. § 114(r), (b)(6) access to the sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC # 7909) On July 05, 2008, at 0855 hours, a LAS BDO (b)(6) reported that Southwest Airlines Flight # 2918 (Las Vegas - Seattle) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated to BDO (b)(6) that she had no current ID and was offered an ID verification form which she completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r), (b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records through Accurant produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for TECS verification with no results. IVCC Supervisor Mark Callaway was then summoned and advised BDO (b)(6) that (b)(3);49 U.S.C. § 114(r), (b)(6) should be denied entry into the sterile area per SOP. Law Enforcement Officers were not called and an NCIC was not conducted. IVCC received a call back from LAS stating that BDO (b)(6) denied (b)(3);49 U.S.C. § 114(r), (b)(6) access to the sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC # 7901) On July 05, 2008, at 0855 hours, a LAS BDO (b)(6) reported that Southwest Airlines Flight # 431 (Las Vegas - Denver) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated to BDO (b)(6) that he had no current ID and was offered an ID verification form which he completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r), (b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database

records through Accurant produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for TECS verification with no results. IVCC Supervisor Mark Callaway was then summoned and advised BDO (b)(6) that (b)(3):49 U.S.C. § 114(r) should be denied entry into the sterile area per SOP. Law Enforcement Officers were not called and an NCIC was not conducted. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r) access to the sterile area. There was no impact to airport operations or media attention.

5. (WEBEOC # 7937) On July 05, 2008, at 0914 hours, a LAS BDO (b)(6) reported that Southwest Airlines Flight # 304 (Las Vegas - St. Louis) passenger (b)(3):49 U.S.C. § 114(r) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated to BDO (b)(6) that she had no current ID and was offered an ID verification form which she completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records through Accurant produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC tried to verify (b)(3):49 U.S.C. § 114(r) through other means, but she did not know other previous addresses, phone numbers, or any other information in which IVCC could use to search through secondary sources. IVCC did not call TECS because this was a second attempt of (b)(3):49 U.S.C. § 114(r) (foreign national) to enter the sterile area. IVCC Supervisor Mark Callaway was then summoned and advised BDO (b)(6) that (b)(3):49 U.S.C. § 114(r) should be denied entry into the screening checkpoint and the sterile area per SOP. Law Enforcement Officers were not called and an NCIC was not conducted. TSM Leonard Wittman was called to the scene and recognized (b)(3):49 U.S.C. § 114(r) and again denied her access to the sterile area. Previous attempt was (b)(6) at 0748 hours, when LAS BDO (b)(6) reported that Southwest Airlines Flight # 2126 (Las Vegas - St. Louis) passenger (b)(3):49 U.S.C. § 114(r) was denied access to the sterile area due.
6. WEBEOC # 7967) On July 05, 2008, at 0934 hours, a LAS BDO (b)(6) reported that Air Tran Flight # 776 (Las Vegas - Atlanta) passenger (b)(3):49 U.S.C. § 114(r) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated to BDO (b)(6) that he had no current ID and was offered an ID verification form which he completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records through Accurant produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for TECS verification with no results. IVCC Supervisor Mark Callaway was then summoned and advised BDO (b)(6) that (b)(3):49 U.S.C. § 114(r) should be denied access to the sterile area per SOP. Law Enforcement Officers were not called and an NCIC was not conducted. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r) access to the sterile area. There was no impact to airport operations or media attention.
7. (WEBEOC # 7985) On July 05, 2008, at 0944 hours, a LAS BDO (b)(6) reported that Air Tran Flight # 776 (Las Vegas - Atlanta) passenger (b)(3):49 U.S.C. § 114(r) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated to BDO (b)(6) that he had no current ID and was offered an ID verification form which he completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records through Accurant produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for TECS verification with no results. IVCC Supervisor Mark Callaway was then summoned and advised BDO (b)(6) that (b)(3):49 U.S.C. § 114(r) should be denied access to the sterile area per SOP. Law Enforcement Officers were not called and an NCIC was not conducted. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r) access to the sterile area. There was no impact to airport operations or media attention.

8. (WEBEOC # 8117) On July 05, 2008, at 1129 hours, a LAS BDO (b)(6) reported that (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated to BDO (b)(6) that she had no current ID and was offered an ID verification form which she completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r)(b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Upon receiving the call from BDO (b)(6) IVCC noticed this was a third attempt by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to enter the sterile area without ID. IVCC Supervisor Bob Sapp took over the call and advised BDO (b)(6) that IVCC tried to verify (b)(3):49 U.S.C. § 114(r)(b)(6) with negative results twice. IVCC Supervisor Sapp advised BDO (b)(6) that (b)(3):49 U.S.C. § 114(r)(b)(6) should be denied entry into the screening checkpoint and the sterile area per SOP. The previous attempts were first (b)(6) at 0748 hours, when LAS BDO (b)(6) reported that Southwest Airlines Flight # 2126 (Las Vegas - St. Louis) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the sterile area. And the second attempt was (b)(6) at 0914 hours, when LAS BDO (b)(6) reported that Southwest Airlines Flight # 304 (Las Vegas - St. Louis) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the sterile area.
9. (WEBEOC # 8196) On July 05, 2008, at 1230 hours, a DAL BDO (b)(6) reported that (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated to BDO (b)(6) that she had no current ID and was offered an ID verification form which she completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r)(b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. IVCC tried to verify (b)(3):49 U.S.C. § 114(r)(b)(6) through Accurant database which produced "no results". IVCC also attempted verification through google.com search for (b)(3):49 U.S.C. § 114(r)(b)(6) and the information she provided with no results. IVCC offered to provide additional assistance to establish identification through other means with any additional information that could be provided by (b)(3):49 U.S.C. § 114(r)(b)(6) did not provide any additional information which IVCC was able to use to verify (b)(3):49 U.S.C. § 114(r)(b)(6). Law Enforcement Officers were not called and no NCIC was conducted. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the sterile area. There was no impact to airport operations or media attention.
10. (WEBEOC # 8212) On July 05, 2008, at 1239 hours, a DAL BDO (b)(6) reported that Southwest Airlines Flight # 2494 (Dallas – Houston) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated to BDO (b)(6) that he had no current ID and was offered an ID verification form which he completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r)(b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. IVCC tried to verify (b)(3):49 U.S.C. § 114(r)(b)(6) through Accurant database which produced "no results". IVCC also attempted verification through google.com search for (b)(3):49 U.S.C. § 114(r)(b)(6) and the information he provided with no results. IVCC offered to provide additional assistance to establish identification through other means with any additional information that could be provided by (b)(3):49 U.S.C. § 114(r)(b)(6) did not provide any additional information which IVCC was able to use to verify (b)(3):49 U.S.C. § 114(r)(b)(6). Law Enforcement Officers were not called and no NCIC was conducted. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the sterile area. There was no impact to airport operations or media attention.
11. (WEBEOC # 8219) On July 05, 2008, at 1443 hours, a DCA STSO (b)(6) reported that Delta Airlines Flight # 5297 (Washington - New York) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). At 1250 (b)(3):49 U.S.C. § 114(r)(b)(6) stated to STSO (b)(6) that she had no current ID and was offered an ID verification form which she completed. STSO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r)(b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records through Accurant produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify

(b)(3):49 U.S.C. § 114 identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114 (foreign national) to TSOC for TECS verification with no results. IVCC Supervisor Robert Sapp was then summoned and advised STSO (b)(6) that (b)(3):49 U.S.C. § 114 should be denied access to the sterile area per SOP. Law Enforcement Officers were called but did not perform an NCIC. TSM Ricky Flowers denied (b)(3):49 U.S.C. § 114 access to the sterile area. There was no impact to airport operations or media attention.

12. (WEBEOC # 8300) On July 05, 2008, at 1414 hours, a LAS BDO (b)(6) reported that Air Tran Flight # 776 (Las Vegas - Atlanta) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated to BDO (b)(6) that he had no current ID and was offered an ID verification form which he completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r)(b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records through Accurant produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for TECS verification with no results. IVCC Supervisor Robert Sapp was then summoned and advised BDO (b)(6) that (b)(3):49 U.S.C. § 114(r)(b)(6) should be denied access to the sterile area per SOP. IVCC advised (b)(6) that this was the second attempt today by (b)(3):49 U.S.C. § 114(r)(b)(6) to enter the sterile area. Law Enforcement Officers were not called and an NCIC was not conducted. IVCC received a call back from LAS stating that BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the sterile area. The first attempt was (b)(6). On July 05, 2008, at 0944 hours, a LAS BDO (b)(6) reported that Air Tran Flight # 776 (Las Vegas - Atlanta) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the sterile area. There was no impact to airport operations or media attention.

13. (WEBEOC # 8480) On July 05, 2008, at 1704 hours, a LAS BDO (b)(6) reported that US Airways Flight # 573 (Las Vegas - Tampa) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated to BDO (b)(6) that he had no current ID and was offered an ID verification form which he completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r)(b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records through Accurant produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for TECS verification with no results. IVCC Supervisor Robert Sapp was then summoned and advised BDO Perry that (b)(3):49 U.S.C. § 114(r)(b)(6) should be denied access to the sterile area per SOP. Law Enforcement Officers were not called and an NCIC was not conducted. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the sterile area. There was no impact to airport operations or media attention.

14. (WEBEOC # 8485) On July 05, 2008, at 1708 hours, a LAS BDO (b)(6) reported that US Airways Flight # 573 (Las Vegas - Tampa) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated to BDO (b)(6) that he had no current ID and was offered an ID verification form which he completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r)(b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records through Accurant produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for TECS verification with no results. IVCC Supervisor Robert Sapp was then summoned and advised BDO (b)(6) that (b)(3):49 U.S.C. § 114(r)(b)(6) should be denied access to the sterile area per SOP. Law Enforcement Officers were not called and an NCIC was not conducted. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the sterile area. There was no impact to airport operations or media attention.

15. (WEBEOC # 8538) On July 05, 2008, at 1715 hours, a LAS BDO (b)(6) reported that US

Airways Flight # 537 (Las Vegas - Tampa) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated to BDO (b)(6) that he had no current ID and was offered an ID verification form which he completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r), (b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records through Accurant produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for TECS verification with no results. IVCC Supervisor Robert Sapp was then summoned and advised BDO Thomas that (b)(3);49 U.S.C. § 114(r), (b)(6) should be denied access to the sterile area per SOP. Law Enforcement Officers were not called and an NCIC was not conducted. BDO (b)(6) denied (b)(3);49 U.S.C. § 114(r), (b)(6) access to the sterile area. There was no impact to airport operations or media attention.

16. (WEBEOC # 8439) On July 05, 2008, at 1729 hours, a LAS BDO (b)(6) reported that Southwest Airlines Flight # 935 (Las Vegas - Denver) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated to BDO (b)(6) that he had no current ID and was offered an ID verification form which he completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r), (b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records through Accurant produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for TECS verification with no results. IVCC Supervisor Robert Sapp was then summoned and advised BDO (b)(6) that (b)(3);49 U.S.C. § 114(r), (b)(6) should be denied access to the sterile area per SOP. IVCC Supervisor Sapp advised BDO (b)(6) that this was the second attempt by (b)(3);49 U.S.C. § 114(r), (b)(6) to enter the sterile area. IVCC advised BDO (b)(6) to contact Law Enforcement Officers (LEO) for a NCIC. BDO (b)(6) deemed the foreign identification documents (b)(3);49 U.S.C. § 114(r), (b)(6) presented as fraudulent and summoned Law Enforcement Officers (LEO). LEO did respond and NCIC was conducted with negative results. BDO (b)(6) denied (b)(3);49 U.S.C. § 114(r), (b)(6) access to the sterile area. There was no impact to airport operations or media attention. The first attempt was (b)(6) at 0855 hours, when LAS BDO (b)(6) reported that Southwest Airlines Flight # 431 (Las Vegas - Denver) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area.

17. (WEBEOC # 8524) On July 05, 2008, at 1752 hours, a JFK BDO (b)(6) reported that American Airlines Flight # 1639 (New York - San Juan) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated to BDO (b)(6) that she had no current ID and was offered an ID verification form which she completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r), (b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records through Accurant produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for TECS verification with no results. IVCC Supervisor Robert Sapp was then summoned and advised BDO (b)(6) that (b)(3);49 U.S.C. § 114(r), (b)(6) should be denied access to the sterile area per SOP. Law Enforcement Officers were not called and an NCIC was not conducted. BDO (b)(6) denied (b)(3);49 U.S.C. § 114(r), (b)(6) access to the sterile area. There was no impact to airport operations or media attention.

18. (WEBEOC # 8596) On July 05, 2008, at 1828 hours, a LAS BDO (b)(6) reported that Southwest Airlines Flight # 935 (Las Vegas - Denver) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated to BDO (b)(6) that he had no current ID and was offered an ID verification form which he completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r), (b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records through Accurant produced "no

results" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for TECS verification with no results. IVCC Supervisor Robert Sapp was then summoned and advised BDO (b)(6) that (b)(3):49 U.S.C. § 114(r)(b)(6) should be denied access to the sterile area per SOP. BDO (b)(6) deemed the ID presented by (b)(3):49 U.S.C. § 114(r)(b)(6) as fraudulent and contacted Law Enforcement Officers (LEO). LEO did respond and an NCIC was conducted with negative results. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the sterile area. There was no impact to airport operations or media attention.

19. (WEBEOC # 8595) On July 05, 2008, at 1908 hours, a JFK TSM Rhonda Singh reported that Jet Blue Flight # 707 (New York - San Juan) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated to TSM Singh that he had no current ID and was offered an ID verification form which he completed. TSM Singh received the completed form from (b)(3):49 U.S.C. § 114(r)(b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records through Accurant produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC offered to provide additional assistance to establish identification through other means with any additional information that could be provided by (b)(3):49 U.S.C. § 114(r)(b)(6). IVCC searched Peoplesearch.com and Google.com, as well as attempted to verify other individuals who live at the current and previous address with no verification. (b)(3):49 U.S.C. § 114(r)(b)(6) stated that the current residence is owned by an individual named (b)(6), whom IVCC called at 1940 hours with no answer and no call back after leaving a message. IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) information with this new information. Law Enforcement Officers were not called and NCIC was not conducted. IVCC received a call back from JFK stating that TSM Singh denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the sterile area. There was no impact to airport operations or media attention.

20. (WEBEOC # 8480) On July 05, 2008, at 2018 hours, a LAS BDO (b)(6) reported that Southwest Airlines Flight # 649 (Las Vegas - Salt Lake City) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated to BDO (b)(6) that he had no current ID and was offered an ID verification form which he completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r)(b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records through Accurant produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for TECS verification with no results. IVCC Supervisor Robert Sapp was then summoned and advised BDO (b)(6) that (b)(3):49 U.S.C. § 114(r)(b)(6) should be denied access to the sterile area per SOP. Law Enforcement Officers were not called and an NCIC was not conducted. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the sterile area. There was no impact to airport operations or media attention.

21. (WEBEOC # 8803) On July 05, 2008, at 2306 hours, a LAS BDO (b)(6) reported that Spirit Airlines Flight # 788 (Las Vegas - Detroit) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated to BDO (b)(6) that he had no current ID and was offered an ID verification form which he completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r)(b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records through Accurant produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for TECS verification with no results. IVCC Supervisor Robert Sapp was then summoned and advised BDO (b)(6) that (b)(3):49 U.S.C. § 114(r)(b)(6) should be denied access to the sterile area per SOP. Law Enforcement Officers were not called and an NCIC was not conducted. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the sterile area. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES
1. Example.



Daily Summary: Identity Reviews Sunday, 6 July 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	PASSENGER Denied Access	Unverified PASSENGER Cleared to Fly
4	0000-0059	4	2	47	19	7	0	0	0
3	0100-0159	5	1	14	6	7	5	5	0
3	0200-0259	5	2	22	9	6	3	3	0
3	0300-0359	2	2	7	7	1	0	0	0
5	0400-0459	1	0	8	6	2	0	0	0
5	0500-0559	5	1	9	6	10	0	0	0
16	0600-0659	10	3	15	8	19	2	0	2
16	0700-0759	6	1	24	7	26	0	0	0
16	0800-0859	22	7	31	8	28	4	3	1
16	0900-0959	25	6	19	6	45	2	2	0
16	1000-1059	26	2	17	7	44	1	0	1
16	1100-1159	5	0	21	6	46	1	1	0
19	1200-1259	11	3	21	6	42	1	0	1
20	1300-1359	9	1	19	6	45	1	0	1
17	1400-1459	5	0	25	7	32	1	1	0
16	1500-1559	10	1	40	7	35	1	1	0
19	1600-1659	18	3	34	7	43	0	0	0
16	1700-1759	45	8	31	7	45	1	0	1
16	1800-1859	11	2	46	10	34	4	3	1
8	1900-1959	32	6	30	8	39	3	3	0
9	2000-2059	30	8	20	6	25	0	0	0
6	2100-2159	10	1	24	9	17	0	0	0
7	2200-2259	6	2	25	10	12	1	1	0
8	2300-2359	10	2	23	6	15	1	1	0
		45	2.67	46	7.67	625	32	24	8

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #8858) On JULY 6, at 0121 hours, an LAS BDO (b)(6) reported that US Airways Flight # 573 (Las Vegas - Charlotte) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated to BDO (b)(6) that she had no identification and was offered an ID verification form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identification information verification. The IVCC operator searched the Accurant database records which produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Clifford Able instructed BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) entry into the screening checkpoint and sterile area per SOP. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #8863) On JULY 6, at 0134 hours, an LAS BDO (b)(6) reported that US Airways Flight # 573 (Las Vegas - Charlotte) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated to BDO (b)(6) that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identification information verification. The IVCC operator searched the Accurant database records which produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Clifford Able instructed BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) entry into the screening checkpoint and sterile area per SOP. (b)(6) then denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC #8879) On JULY 6, at 0134 hours, an LAS BDO (b)(6) reported that US Airways Flight # 573 (Las Vegas - Charlotte) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered an ID verification form which he completed. (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identification information verification. The IVCC operator searched the Accurant database records which produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Clifford Able instructed (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) entry into the screening checkpoint and sterile area per SOP. (b)(6) then denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC #8874) On JULY 6, at 0145 hours, an LAS BDO (b)(6) reported that US Airways Flight # 219 (Las Vegas - Newark) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identification information verification. The IVCC operator searched the Accurant database records which produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. An offer was then made by the IVCC representative to BDO (b)(6) to assist with verifying (b)(3);49 U.S.C. § 114(r),(b)(6) identity by alternate means. No further information was given to the IVCC and IVCC was unable to verify by alternate means.

The IVCC operator summoned IVCC supervisor Clifford Able who instructed BDO (b)(6) that in accordance with the SOP, (b)(3);49 U.S.C. § 114(r) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3);49 U.S.C. § 114(r) is allowed access by a LEO. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

5. (WEBEOC #8878) On JULY 6, at 0149 hours, an LAS BDO (b)(6) reported that US Airways Flight # 219 (Las Vegas - Newark) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identification information verification. The IVCC operator searched the Accurant database records which produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Clifford Able was then summoned by the IVCC operator and STSO (b)(6) instructed BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r);(b)(6) entry into the screening checkpoint and sterile area per SOP. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
6. (WEBEOC #8884) On JULY 6, at 0203 hours, an LAS BDO (b)(6) reported that US Airways Flight # 58 (Las Vegas - New York) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identification information verification. The IVCC operator searched the Accurant database records which produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity. An offer was then made by the IVCC representative to BDO (b)(6) to assist with verifying (b)(3);49 U.S.C. § 114(r);(b)(6) identity by alternate means. No further information was given to the IVCC to facilitate verification by alternate means. The IVCC operator summoned IVCC Supervisor Clifford Able who instructed BDO (b)(6) that in accordance with the SOP (b)(3);49 U.S.C. § 114(r) should be denied access to the sterile area unless verification of identity can be established by a Law Enforcement Officer (LEO) and to contact the IVCC in the event that (b)(3);49 U.S.C. § 114(r) is allowed access by a LEO. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
7. (WEBEOC #8886) On JULY 6, at 0207 hours, an LAS BDO (b)(6) reported that US Airways Flight # 58 (Las Vegas - New York) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that she had no identification and was offered an ID verification form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identification information verification. The IVCC operator searched the Accurant database records which produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Clifford Able was then summoned by the IVCC operator and instructed BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r);(b)(6) entry into the screening checkpoint and sterile area per SOP. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

8. (WEBEOC #8888) On JULY 6, at 0218 hours, an LAS BDO (b)(6) reported that US Airways Flight #2984 (Las Vegas - Salt Lake City) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) DOB (b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that she had no identification and was offered an ID verification form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identification information verification. The IVCC operator searched the Accurant database records which produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with no results. IVCC Supervisor Clifford Able was then summoned by the IVCC operator and STSO (b)(6) instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) entry into the screening checkpoint and sterile area per SOP. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
9. (WEBEOC #9053) On JULY 6, at 0809 hours, an MDW LTSO (b)(6) reported that a Southwest Airlines Flight # 2984 (Chicago - New York) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) DOB (b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that she had no identification and was offered an ID verification form which she completed. LTSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identification information verification. THE IVCC operator searched the Accurant database records which produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Caryl Brantley was then summoned by the IVCC operator and IVCC Supervisor Brantley instructed LTSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) entry into the screening checkpoint and sterile area per SOP. LTSO (b)(6) then denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
10. (WEBEOC#9077) On JULY 6 at 0835 hours, an LAS BDO (b)(6) reported that Southwest Flight # 188 (Las Vegas - Denver) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) DOB (b)(6) stated he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the form from (b)(3):49 U.S.C. § 114(r), (b)(6) and contacted IDV line to conduct personal identification information verification. THE IVCC operator searched the Accurant database records which produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) IVCC operator contacted IVCC Supervisor Caryl Brantley and informed IVCC Supervisor Brantley that (b)(3):49 U.S.C. § 114(r), (b)(6) and a companion (b)(3):49 U.S.C. § 114(r), (b)(6) have attempted to access the sterile area four times previously. IVCC was unable to verify their identities on all four previous attempts. IVCC Supervisor Brantley advised BDO (b)(6) to contact a Law Enforcement Officer (LEO) for assistance. A Las Vegas LEO was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity through NCIC. LAS BDO (b)(6) whom denied (b)(3):49 U.S.C. § 114(r), (b)(6) and his companion access yesterday (07/05/2008), denied (b)(3):49 U.S.C. § 114(r), (b)(6) and his companion access to the sterile area once again today (07/06/2008). There was no impact to airport operations or media attention.
11. (WEBEOC#9096) On JULY 6 at 0835 hours, an LAS BDO (b)(6) reported that Southwest Flight # 188 (Las Vegas - Denver) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) DOB (b)(6) stated he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the form from (b)(3):49 U.S.C. § 114(r), (b)(6) and contacted IDV line to conduct personal identification information verification. THE IVCC operator searched the Accurant database records which produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) IVCC operator contacted IVCC Supervisor Caryl Brantley and informed IVCC Supervisor Brantley that (b)(3):49 U.S.C. § 114(r), (b)(6) and a companion (b)(3):49 U.S.C. § 114(r), (b)(6) have attempted to access the sterile area four times previously. IVCC was unable to verify their identities on all four previous attempts. IVCC Supervisor Brantley advised BDO (b)(6) to contact a Law Enforcement Officer (LEO) for assistance. A Las Vegas LEO was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity through NCIC. LAS BDO (b)(6) whom denied (b)(3):49 U.S.C. § 114(r), (b)(6) and his

companion access yesterday (07/05/2008), denied (b)(3):49 U.S.C. § 114(r)(b)(6) and his companion access to the sterile area once again today (07/06/2008). There was no impact to airport operations or media attention.

12. (WEBEOC #9171) On JULY 6, at 0901 hours, an ORD BDO (b)(6) reported that United Airline Flight #107 (Chicago - Los Angeles) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identification information verification. The IVCC operator searched the Accurant database records which produced inconsistent results with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. An offer was then made by the IVCC representative to BDO (b)(6) to assist with verifying (b)(3):49 U.S.C. § 114(r)(b)(6) identity by alternate means but no further information was provided to the IVCC for verification by alternate means. The IVCC operator summoned IVCC Supervisor Caryl Brantley that (b)(3):49 U.S.C. § 114(r)(b)(6) could not be verified and no further information was offered to help identify (b)(3):49 U.S.C. § 114(r)(b)(6). IVCC Supervisor Brantley instructed BDO (b)(6) that in accordance with the SOP (b)(3):49 U.S.C. § 114(r)(b)(6) should be denied access to the sterile area unless verification of identity can be established by a Law Enforcement Officer (LEO), and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r)(b)(6) is allowed access. The IVCC received no call back regarding this issue, therefore, the final disposition remains denied. There was no impact to airport operations or media attention.
13. (WEBEOC #9214) On JULY 6, at 0929 hours, an LAS BDO (b)(6) reported that Southwest Flight #2380 (Las Vegas - Portland, Oregon) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no identification (ID) and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identification information verification. The IVCC operator searched the Accurant database records which produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Caryl Brantley was then summoned by the IVCC operator and IVCC Supervisor Brantley instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area per SOP. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
14. (WEBEOC #9623) On JULY 6, at 1150 hours, an LAS BDO (b)(6) reported that Southwest Airlines Flight # 3249 (Las Vegas - St. Louis) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that she had no identification and was offered an ID verification form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identification information verification. The IVCC operator searched the Accurant database records which produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC operator recognized (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) as an individual who attempted three times yesterday (07/05/2008) to enter the sterile area. IVCC operator summoned IVCC Supervisor Mark Callaway and informed him of the three previous attempts of (b)(3):49 U.S.C. § 114(r)(b)(6) to enter the sterile area. IVCC Supervisor Callaway advised BDO (b)(6) of the three previous attempts and instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area per SOP. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

15. (WEBEOC #10060) On JULY 6, at 1417 hours, an SLC STSO (b)(6) reported that Delta Airlines Flight # 4131 (Salt Lake City - Denver) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that he had no identification (ID) and was offered an ID verification form which he completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identification information verification. The IVCC operator searched the Accurant database records which produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with results inconsistent to information offered by (b)(3);49 U.S.C. § 114(r);(b)(6). IVCC Supervisor Mark Callaway was then summoned by the IVCC operator and IVCC Supervisor Callaway instructed STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r);(b)(6) entry into the screening checkpoint and sterile area per SOP. STSO (b)(6) then denied (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
16. (WEBEOC #10198) On JULY 6, at 1523 hours, an LAS BDO (b)(6) reported that Southwest Airlines Flight # 2195 (Las Vegas - Dallas) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that he had no identification (ID) and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identification information verification. The IVCC operator searched the Accurant database records which produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with no results. IVCC Supervisor Robert Sapp was then summoned by the IVCC operator and IVCC Supervisor Callaway instructed BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r);(b)(6) entry into the screening checkpoint and sterile area per SOP. Law Enforcement Officers were contacted but did not respond. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
17. (WEBEOC #10761) On JULY 6, at 1835 hours, an LAS BDO (b)(6) reported that US Airways Flight # 76 (Las Vegas - Baltimore) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that he had no identification (ID) and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identification information verification. The IVCC operator searched the Accurant database records which produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with results inconsistent to information offered by (b)(3);49 U.S.C. § 114(r);(b)(6). IVCC Supervisor Robert Sapp was then summoned by the IVCC operator and IVCC Supervisor Sapp instructed BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r);(b)(6) entry into the screening checkpoint and sterile area per SOP. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
18. (WEBEOC # 10759) On July 6, at 1841 hours, DFW TSM Lisa Stubblefle reported that American Airlines Flight # 1706 (Dallas - Orlando) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated to TSM Stubblefle that he had no current ID and was offered an ID Verification (IDV) form which he completed. TSM Lisa Stubblefle received the completed form from (b)(3);49 U.S.C. § 114(r);(b)(6). TSM Stubblefle contacted the IDV line to conduct personal identification information verification. Database records through Accurant produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and IDV was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) information. IDV attempted to verify (b)(3);49 U.S.C. § 114(r);(b)(6) in the Accurant database using his mother's information (b)(6), database records produced again "no

results" with the information provided by (b)(3):49 U.S.C. § 11 IVCC used google.com to search for both (b)(3):49 U.S.C. § 1 and his mother with no results. IVCC operator informed IVCC Supervisor Robert Sapp that (b)(3):49 U.S.C. § 1 could not be verified and no further information was offered to help identify (b)(3):49 U.S.C. § 11 IVCC Supervisor Brantley instructed TSM Stubblefle that in accordance with the SOP ANDERSON should be denied access to the sterile area unless verification of identity can be established by a Law Enforcement Officer (LEO), and to contact the IVCC in the event that (b)(3):49 U.S.C. § 1 is allowed access. Law Enforcement Officers (LEO) did not respond and NCIC was not conducted. TSM Stubblefle denied (b)(3):49 U.S.C. § 1 access to the sterile area. (b)(3):49 U.S.C. § 1 stated that he would go out to his truck and find an expired drivers license. There was no impact to airport operations or media attention.

19. (WEBEOC #10768) On JULY 6, at 1841 hours, an LAS BDO (b)(6) reported that Southwest Airlines Flight # 2653 (Las Vegas - Raleigh Durham) passenger (b)(3):49 U.S.C. § 114 (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(n) stated that he had no identification (ID) and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identification information verification. The IVCC operator searched the Accurant database records which produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(n) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(n) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(n) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with no results. IVCC Supervisor Robert Sapp was then summoned by the IVCC operator and IVCC Supervisor Sapp instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(n), (b)(6) entry into the screening checkpoint and sterile area per SOP. BDO (b)(6) summoned TSM Nestor Govum who denied (b)(3):49 U.S.C. § 114(n) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
20. (WEBEOC #10768) On JULY 6, at 1906 hours, an LAS BDO (b)(6) reported that Southwest Airlines Flight # 870 (Las Vegas - Oklahoma City) passenger (b)(3):49 U.S.C. § 114(n), (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(n) stated that he had no identification (ID) and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identification information verification. The IVCC operator searched the Accurant database records which produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(n) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(n) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(n) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with no results. IVCC Supervisor Robert Sapp was then summoned by the IVCC operator and IVCC Supervisor Sapp instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(n) entry into the screening checkpoint and sterile area per SOP. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(n) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
21. (WEBEOC #10801) On JULY 6, at 1910 hours, an LAS BDO (b)(6) reported that Southwest Airlines Flight # 870 (Las Vegas - Oklahoma City) passenger (b)(3):49 U.S.C. § 114(n), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(n), (b)(6) stated that he had no identification (ID) and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identification information verification. The IVCC operator searched the Accurant database records which produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(n), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(n), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(n), (b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with no results. IVCC Supervisor Robert Sapp was then summoned by the IVCC operator and IVCC Supervisor Sapp instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(n), (b)(6) entry into the screening checkpoint and sterile area per SOP. Law Enforcement Officers were contacted but did not respond. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(n), (b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

22. (WEBEOC #10814) On JULY 6, at 1917 hours, an LAS BDO (b)(6) reported that Southwest Airlines Flight # 1145 (Las Vegas - Chicago) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification (ID) and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identification information verification. The IVCC operator searched the Accurint database records which produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with no results. IVCC Supervisor Robert Sapp was then summoned by the IVCC operator and IVCC Supervisor Sapp instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) entry into the screening checkpoint and sterile area per SOP. Law Enforcement Officers were contacted but did not respond. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
23. (WEBEOC #11015) On JULY 6, at 2209 hours, an LAS BDO (b)(6) reported that Southwest Airlines Flight # 1858 (Las Vegas - Omaha) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification (ID) and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identification information verification. The IVCC operator searched the Accurint database records which produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with no results. IVCC Supervisor Robert Sapp was then summoned by the IVCC operator and IVCC Supervisor Sapp instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) entry into the screening checkpoint and sterile area per SOP. Law Enforcement Officers were contacted but did not respond. BDO (b)(6) contacted TSM Leonard Whitman who denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
24. (WEBEOC #111063) On JULY 6, at 2314 hours, an LAS BDO (b)(6) reported that US Airways Flight # 1011 (Las Vegas - Philadelphia) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification (ID) and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identification information verification. The IVCC operator searched the Accurint database records which produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with no results. IVCC Supervisor Robert Sapp was then summoned by the IVCC operator and IVCC Supervisor Sapp instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) entry into the screening checkpoint and sterile area per SOP. Law Enforcement Officers were contacted but did not respond. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1. Example.



Daily Summary: Identity Reviews Monday, 7 July 2008

IVCC Staff	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	PASSENGER Denied Access	Unverified PASSENGER Cleared to Fly
6	0000-0059	10	3.36	14	9.21	14	1	1	0
6	0100-0159	2	1.5	8	7	2	0	0	0
5	0200-0259	1	1	36	22	3	0	0	0
5	0300-0359	0	0	0	0	0	0	0	0
7	0400-0459	3	1.17	9	6.67	5	0	0	0
11	0500-0559	8	1.21	31	11.93	14	1	0	1
21	0600-0659	20	4.13	18	7.11	38	1	1	0
17	0700-0759	15	2.58	25	8.97	31	3	1	2
17	0800-0859	20	2.95	40	9.08	37	2	1	1
16	0900-0959	30	8.14	22	8.69	35	3	3	0
19	1000-1059	10	1.38	26	6.38	29	0	0	0
21	1100-1159	15	1.37	6	4.6	35	1	1	0
19	1200-1259	10	1.76	38	8.42	33	1	1	0
18	1300-1359	20	4.53	37	8.39	38	0	0	0
20	1400-1459	8	1.9	16	6.5	34	0	0	0
17	1500-1559	9	1.60	23	7.32	40	0	0	0
18	1600-1659	10	2.34	13	6.45	29	1	1	0
15	1700-1759	8	2.03	21	7.79	34	1	0	1
15	1800-1859	34	9.32	46	9.40	25	0	0	0
9	1900-1959	13	2.42	19	7.81	33	3	3	0
10	2000-2059	30	5.29	30	7.9	21	1	1	0
7	2100-2159	17	5.23	18	7.92	13	2	2	0
9	2200-2259	5	1.93	10	6.8	15	0	0	0
6	2300-2359	1	.5	10	7.13	8	0	0	0
		34	2.82	46	9.11	566	21	16	5

*A passenger voluntarily walked away

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #11105) On JULY 7, 2008 at 0007 hours, an LAX BDO (b)(6) reported that US Airways Flight # 1011 (LAS to PHI) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r) stated to BDO (b)(6) that she had no identification and was offered an ID verification form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identification information verification. The IVCC operator searched the Accurint database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Clifford Able, in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r);(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #11233) On JULY 7, at 0605 hours, an IAD LTSO (b)(6) reported that Air Tran Flight #69 (IAD to ATL) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that he had no identification and was offered an ID verification form which he completed. LTSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. The IVCC operator searched the Accurint database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Mark Calloway was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed LTSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r);(b)(6) entry into the screening checkpoint and sterile area. LTSO (b)(6) then denied (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC #11348) On JULY 7, at 0729 hours, an ORF SM Richard Morrell reported that American Airlines Flight #1771 (ORF to DFW) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that she had no identification and was offered an ID verification form which she completed. SM Morrell received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. The IVCC operator searched the Accurint database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity. An offer was then made by the IVCC operator to SM Morrell to assist with verifying (b)(3);49 U.S.C. § 114(r);(b)(6) identity by alternate means. SM Morrell accepted the offer collected additional information from (b)(3);49 U.S.C. § 114(r);(b)(6) regarding personal references. The IVCC operator unsuccessfully attempted to contact (b)(3);49 U.S.C. § 114(r);(b)(6) references, and as a result, told SM Morrell that in accordance with the SOP, (b)(3);49 U.S.C. § 114(r);(b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3);49 U.S.C. § 114(r);(b)(6) is allowed access by a LEO. The IVCC received no call back regarding this issue, therefore, the final disposition remains denied. There was no impact to airport operations or media attention.
4. (WEBEOC #11461) On JULY 7, at 0818 hours, an LAS BDO (b)(6) reported that American Airlines Flight #414 (SAT to DFW) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. The IVCC operator searched the Accurint database which resulted in "no records found" with

the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Mark Calloway was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

5. (WEBEOC #11477) On JULY 7, at 0908 hours, an LGA STSO (b)(6) reported that Delta Airlines Flight #1914 (LGA to BOS) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered an ID verification form which he completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. The IVCC operator searched the Accurint database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Mark Calloway was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. STSO (b)(6) then denied (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
6. (WEBEOC #11494) On JULY 7, at 0917 hours, an LAS BDO (b)(6) reported that Delta Airlines Flight #128 (LAS to JFK) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. The IVCC operator searched the Accurint database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Mark Calloway was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
7. (WEBEOC #11529) On JULY 7, at 0943 hours, an DFW BDO (b)(6) reported that American Airlines Flight #616 (Dallas to Detroit) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. The IVCC operator searched the Accurint database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Mark Calloway was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
8. (WEBEOC #11690) On JULY 7, at 1146 hours, an LAS BDO (b)(6) reported that Southwest Flight #1631 (LAS to BUR) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered an ID

verification form which he completed. (b)(3):49 U.S.C. § 114(r) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. The IVCC operator searched the Accurant database which produced inconsistent results from the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. The IVCC relayed several questions through BDO Cristelli to (b)(3):49 U.S.C. § 114(r) asking his name and he answered with different last names (b)(3):49 U.S.C. § 114(r), (b)(6). The IVCC operator asked who else lives at the current residence and (b)(3):49 U.S.C. § 114(r) answered was "I don't know." The IVCC operator asked for a previous address and (b)(3):49 U.S.C. § 114(r) answered with the current address and when asked what his current address was, (b)(3):49 U.S.C. § 114(r) answered with another address. After asking five questions in attempts to verify (b)(3):49 U.S.C. § 114(r) identity, the IVCC operator felt that (b)(3):49 U.S.C. § 114(r) was being deceptive in his responses and did not seek alternate methods to verify (b)(3):49 U.S.C. § 114(r) identity. The IVCC operator then told BDO (b)(6) that he was unable to verify (b)(3):49 U.S.C. § 114(r) identity and in accordance with the SOP, (b)(3):49 U.S.C. § 114(r) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r) is allowed access by a LEO. The IVCC received no call back regarding this issue, therefore, the final disposition remains denied. There was no impact to airport operations or media attention.

9. (WEBEOC #11759) On JULY 7, at 1244 hours, an BHM BDO (b)(6) reported that subject (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) was issued a gate-pass to escort two unaccompanied minors to the boarding gate. (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. An offer was then made by the IVCC operator to BDO (b)(6) to assist with verifying (b)(3):49 U.S.C. § 114(r), (b)(6) identity by alternate means. BDO (b)(6) attempted to collect additional information from the subject but (b)(3):49 U.S.C. § 114(r), (b)(6) indicated that he didn't have a reference that IVCC could contact. The IVCC operator then told BDO (b)(6) that in accordance with the SOP, (b)(3):49 U.S.C. § 114(r), (b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r), (b)(6) is allowed access by a LEO. The IVCC received no call back regarding this issue, therefore, the final disposition remains denied. There was no impact to airport operations or media attention.
10. (WEBEOC #12055) On JULY 7, at 1640 hours, a CLT STSO (b)(6) reported that a passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) was in possession of his wife's ID and medical card. (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered an ID verification form which he did not complete. STSO (b)(6) received the in-completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. An offer was then made by the IVCC operator to STSO (b)(6) to assist with verifying (b)(3):49 U.S.C. § 114(r), (b)(6) identity by alternate means. (STSO (b)(6) declined to collect additional information for the IVCC regarding identity verification by alternate means because (b)(3):49 U.S.C. § 114(r), (b)(6) was acting very deceptive in nature) therefore, the IVCC operator along with IVCC Supervisor then told STSO (b)(6) that in accordance with the SOP, (b)(3):49 U.S.C. § 114(r), (b)(6) should be denied access to the sterile area unless verification of identity can be established. At this point (b)(3):49 U.S.C. § 114(r), (b)(6) withdrew himself from the checkpoint. STSO (b)(6) stated that she would have denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the sterile area. There was no impact to airport operations or media attention.
11. (WEBEOC # 12207) On JULY , at 1908 hours an LAS BDO (b)(6) reported that South West Flight #2653 (Las Vegas to Raleigh Durham) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he

had Mexican voter registration card with no other identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personally identifiable information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. BDO (b)(6) asked (b)(3):49 U.S.C. § 114(r)(b)(6) when he entered the U. S. A. (Answer: 3/7/2007) when asked how he entered (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he flew to Raleigh, NC, when asked which airlines he flew on (b)(3):49 U.S.C. § 114(r)(b)(6) changed his story stating that he drove across the border. When asked where? (b)(3):49 U.S.C. § 114(r)(b)(6) stated simply "Arizona". BDO (b)(6) following the SOP, then denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

12. (WEBEOC #12205) On JULY 7, at 1909 hours, an LAS BDO (b)(6) reported that South West Flight #2653 (Las Vegas to Raleigh-Durham) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor (b)(6) was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
13. (WEBEOC #12225) On JULY 7, at 1929 hours an DTW BDO (b)(6) reported that Spirit Flight# 711 (Detroit to Las Vegas) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. The IVCC operator searched the Accurant and Google databases which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6). IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC call operator offered BDO (b)(6) addition help to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identification but (b)(3):49 U.S.C. § 114(r)(b)(6) could not provide any employer or any other reference information. BDO (b)(6) following the SOP, then denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
14. (WEBEOC #12271) On JULY 7, at 2009 hours, a JFK LTSO (b)(6) reported that Jet Airways (Flight number not know) (New York to New Delhi) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered an ID verification form which he completed. LTSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Lee (Steve) Mahlstede was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed LTSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. Terminal Manager Todd Keith then denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area.

There was no impact to airport operations or media attention.

15. (WEBEOC #12330) On JULY 7, at 2128 hours, an LAS MBDO (b)(6) reported that Continental flight #796 (Las Vegas to Houston) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r) stated that he had no identification and was offered an ID verification form which he completed. MBDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r) IVCC was unable to verify (b)(3);49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. Further questions asked by MBDO (b)(6) to (b)(3);49 U.S.C. § 114(r) were how and where he entered the US; (b)(3);49 U.S.C. § 114(r) stated that "he didn't remember". IVCC supervisor Steve Mahlstede who was also the IVCC operator and following the SOP, instructed MBDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r) entry into the screening checkpoint and sterile area. MBDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

16. (WEBEOC #12326) On JULY 7, 2008, at 2127 hours, an LAS BDO (b)(6) reported that Continental Airlines Flight # 796 (Las Vegas - Houston) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that he had no identification (ID) besides a Mexican Voter registration card and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identification information verification. The IVCC operator searched the Accurant database records which produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with no records. IVCC Supervisor Edwin Montgomery was then summoned by the IVCC operator and IVCC Supervisor Montgomery instructed BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r);(b)(6) entry into the screening checkpoint and sterile area per SOP. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1.



Daily Summary: Identity Reviews Tuesday, 8 July 2008

	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	PASSENGER Denied Access	Unverified PASSENGER Cleared to Fly
6	0000-0059	5	1.75	27	16.13	8	4	4	0
5	0100-0159	2	1.04	35	11.8	5	0	0	0
5	0200-0259	1	0.4	20	10.40	5	0	0	0
5	0300-0359	0	0	20	20	1	0	0	0
7	0400-0459	2	.67	8	5.67	6	0	0	0
12	0500-0559	2	.64	38	10.82	11	1	0	1
15	0600-0659	10	.83	16	6.48	23	0	0	0
12	0700-0759	6	1.13	19	8.17	24	2	2	0
12	0800-0859	21	4.27	20	8.73	26	1	1	1
11	0900-0959	45	9.33	45	11.30	33	4	4	0
15	1000-1059	11	2.59	28	8.68	37	1	1	0
17	1100-1159	14	2.00	78	12.52	25	2	1	1
18	1200-1259	22	4.20	51	9.32	25	1	1	0
16	1300-1359	20	5.00	22	7.90	30	0	0	0
17	1400-1459	10	2.81	40	9.15	27	2	2	0
14	1500-1559	14	2.82	45	11.14	28	4	2	2
14	1600-1659	19	5.52	20	6.97	29	1	1	0
15	1700-1759	11	2.75	36	8.00	32	0	0	0
15	1800-1859	14	5.15	20	9.08	26	1	1	0
12	1900-1959	15	5.30	25	9.22	23	1	1	0
10	2000-2059	25	9.0	18	8.56	16	2	2	0
8	2100-2159	20	3.19	14	8.13	16	0	0	0
10	2200-2259	16	7.23	17	9.23	13	1	1	0
7	2300-2359	6	1.89	17	11.44	9	6	6	0
		45	2.83	78	9.33	483	34	30	4

*A passenger voluntarily walked away

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC # 12411) On JULY 8, at 0007 hours, an LAS BDO (b)(6) reported that US Airways Flight # 1754 (Las Vegas - Philadelphia) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated to BDO (b)(6) that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database records which produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Clifford Able instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r) entry into the screening checkpoint and sterile area per SOP. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC # 12414) On JULY 8, at 0010 hours, an LAS BDO (b)(6) reported that US Airways Flight # 1754 (Las Vegas - Philadelphia) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated to BDO (b)(6) that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database records which produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Clifford Able instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r) entry into the screening checkpoint and sterile area per SOP. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC # 12415) On JULY 8, at 0011 hours, an LAS BDO (b)(6) reported that US Airways Flight # 1754 (Las Vegas - Philadelphia) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated to BDO (b)(6) that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database records which produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Clifford Able instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r) entry into the screening checkpoint and sterile area per SOP. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC # 12419) On JULY 8, at 0022 hours, an LAS BDO (b)(6) reported that US Airways Flight # 1754 (Las Vegas - Philadelphia) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated to BDO (b)(6) that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database records which produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications

Systems (TECS) verification with negative results. IVCC Supervisor Clifford Able instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r),(b)(6) entry into the screening checkpoint and sterile area per SOP. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

5. (WEBEOC #12582) On JULY 8, at 0731 hours, an JFK STSO (b)(6) reported that passenger (flight information unavailable) (b)(3):49 U.S.C. § 114 (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114 stated that he had no identification and was offered an ID verification form which he completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Mark Calloway was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed STSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r),(b)(6) entry into the screening checkpoint and sterile area. STSO (b)(6) then denied (b)(3):49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
6. (WEBEOC #12618) On JULY 8, at 0750 hours, an LAS BDO (b)(6) reported that Frontier Flight #782 (Las Vegas to Saint Paul) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Mark Calloway was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r),(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
7. (WEBEOC #12612) On JULY 8, at 0802 hours, an JFK STSO (b)(6) reported that Acromex Flight #405 (JFK to MEX) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered an ID verification form which he completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Mark Calloway was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed STSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r),(b)(6) entry into the screening checkpoint and sterile area. STSO (b)(6) then denied (b)(3):49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
8. (WEBEOC #12675) On JULY 8, at 0900 hours, an SFB STSO (b)(6) reported that Allegiant flight #785 (Orlando Sanford to Chattanooga) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered an ID verification form which he completed. STSO (b)(6)

received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Mark Carroway was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) entry into the screening checkpoint and sterile area. STSO (b)(6) then denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

9. (WEBEOC #12667) On JULY 8, at 0907 hours, an LAS BDO (b)(6) reported that Northwest Flight #782 (Las Vegas to Saint Paul) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Mark Calloway was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
10. (WEBEOC #12689) On JULY 8, at 0926 hours, an LAS EBDO (b)(6) reported that Spirit Airlines flight #772 (LAS to DTW) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered an ID verification form which he completed. EBDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Edwin Montgomery was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed EBDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) entry into the screening checkpoint and sterile area. EBDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
11. (WEBEOC #12692) On JULY 8, at 0941 hours, an LAS EBDO (b)(6) reported that Spirit Airlines flight #772 (LAS to DTW) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered an ID verification form which he completed. EBDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Edwin Montgomery was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed EBDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) entry into the screening checkpoint and sterile area. EBDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

12. (WEBEOC #12731) On JULY 8, at 1004 hours, an LAX BDO (b)(6) reported that Delta Airlines Flight #116 (LAX to ATL) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which produced inconsistent records with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6). The IVCC operator asked (b)(3);49 U.S.C. § 114(r),(b)(6) through BDO (b)(6) several questions including "Who else lives at your current address?" and "can you tell me the names of some of your relatives?" As a result of (b)(3);49 U.S.C. § 114(r),(b)(6) inconsistent answers, IVCC was unable to verify his identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Edwin Montgomery was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
13. (WEBEOC #12843) On JULY 8, at 1157 hours, an SJU BDO (b)(6) reported that American Airlines Flight #1480 (SJU to MCO) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. An offer was then made by the IVCC operator to BDO (b)(6) to assist with verifying (b)(3);49 U.S.C. § 114(r),(b)(6) identity by alternate means. BDO (b)(6) collected additional information for the IVCC to include (b)(3);49 U.S.C. § 114(r),(b)(6) grandmother's phone number and father's phone number and the IVCC operator phoned both individuals and spoke to them but they were unable to verify information regarding (b)(3);49 U.S.C. § 114(r),(b)(6). The IVCC operator then told BDO (b)(6) that in accordance with the SOP, (b)(3);49 U.S.C. § 114(r),(b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3);49 U.S.C. § 114(r),(b)(6) is allowed access by a LEO. The IVCC received no call back regarding this issue, therefore, the final disposition remains denied. There was no impact to airport operations or media attention.
14. (WEBEOC #12884) On JULY 8, at 1218 hours, an ORD BDO (b)(6) reported that American Airlines Flight #1362 (ORD to JFK) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Edwin Montgomery was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
15. (WEBEOC #13038) On JULY 8, at 1444 hours, an LAS BDO (b)(6) reported that Northwest Flight #782 (Las Vegas to Saint Paul) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no

identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Edwin Montgomery was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

16. (WEBEOC #13045) On JULY 8, at 1451 hours, an LAS TSO Tracy Dunko reported that Jet Blue Flight #303 (IAD to FLL) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that she had no identification and was offered an ID verification form which she completed. (b)(3);49 U.S.C. § 114(r)(b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Edwin Montgomery was then summoned by the IVCC operator and STSO Montgomery, in accordance with the SOP, instructed TSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. TSO (b)(6) then denied (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

17. (WEBEOC #13063) On JULY 8, at 1518 hours, an EWR BDO (b)(6) reported that Continental Airlines Flight #702 (EWR to LAX) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Edwin Montgomery was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

18. (WEBEOC #13064) On JULY 8, at 1520 hours, an LAS LTSO (b)(6) reported that CO Flight #1616 (PHX to HOU) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered an ID verification form which he completed. LTSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Edwin Montgomery was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed LTSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. LTSO (b)(6) then denied (b)(3);49 U.S.C. § 114(r)(b)(6) access to the

screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

19. (WEBEOC #13130) On JULY 8, at 1617 hours, an LAS BDO (b)(6) reported that South West Flight #2721 (Las Vegas to Chicago) passenger (b)(3);49 U.S.C. § 114(r), (DOB: Unknown) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered an ID verification form which he partially completed supplying only his current address. BDO (b)(6) received the partially completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identity information verification. The IVCC operator searched the Accurant database with the limited information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6). IVCC was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. An offer was then made by the IVCC operator to BDO (b)(6) to assist with verifying (b)(3);49 U.S.C. § 114(r), (b)(6) identity by alternate means. (BDO (b)(6) declined to collect additional information for the IVCC regarding identity verification by alternate means due to lack of information supplied by (b)(3);49 U.S.C. § 114(r), (b)(6) therefore,) the IVCC operator then told BDO (b)(6) that in accordance with the SOP, (b)(3);49 U.S.C. § 114(r), (b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3);49 U.S.C. § 114(r), (b)(6) is allowed access by a LEO. The IVCC received no call back regarding this issue, therefore, the final disposition remains denied. There was no impact to airport operations or media attention.
20. (WEBEOC #13248) On JULY 8, at 1803 hours, an LAS MBDO (b)(6) reported that South West Flight #3587 (Las Vegas to Dallas) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that she had no identification and was offered an ID verification form which she completed. MBDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. (b)(3);49 U.S.C. § 114(r), (b)(6) (a foreign national) stated that she had entered the in 2007 via Air Mexico. IVCC supervisor Robert Sapp was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed MBDO Perry to deny (b)(3);49 U.S.C. § 114(r), (b)(6) entry into the screening checkpoint and sterile area. MBDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
21. (WEBEOC #13351) On July 8, 2008, at 1955, ATL STSO (b)(6) contacted the IDV to verify the identity of US AIRWAYS flight# 1763 [LEO (b)(6), (b)(7) gave the flight number as 951] (ATL to LAS) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) IDV was unable to verify the identity of the passenger, who was traveling with (b)(3);49 U.S.C. § 114(r), (b)(6). Passenger was unable to answer questions about her mother's (b)(3);49 U.S.C. § 114(r), (b)(6) address, her father's (b)(3);49 U.S.C. § 114(r), (b)(6) address, and any roads around the current address she gave. During the questioning of the passenger, both subjects (b)(3);49 U.S.C. § 114(r), (b)(6) left the checkpoint before finishing the ID verification process. STSO (b)(6) at that time called for LEO's to respond. Neither subject gained access to the sterile area. A return call to ATL confirmed that a LEO was contacted and responded. The LEO (OFFICER (b)(6), (b)(7) (C)) questioned both (b)(3);49 U.S.C. § 114(r), (b)(6) and (b)(3);49 U.S.C. § 114(r), (b)(6) before allowing them to go. Both subjects left the checkpoint and did not return. Neither subject was allowed access to the sterile area. In addition to STSO (b)(6), MBDO (b)(6) was also involved in looking over the passenger's documentation. There was no impact on airport operation and there was no media attention.
22. WEBEOC #13351) On July 8, 2008, at 1955, ATL STSO (b)(6) contacted the IDV to verify the identity of US AIRWAYS flight 1763 [LEO (b)(6), (b)(7) (C) gave the flight number as 951] (ATL to LAS) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) IDV was unable to verify the identity of the passenger,

who was traveling with (b)(3):49 U.S.C. § 114(r),(b)(6) Passenger was unable to answer questions about her mother's (b)(3):49 U.S.C. § 114(r),(b)(6) address, her father's (b)(3):49 U.S.C. § 114(r),(b)(6) address, and any roads around the current address she gave. During the questioning of the passenger, both subjects (b)(3):49 U.S.C. § 114(r),(b)(6) and (b)(3):49 U.S.C. § 114(r),(b)(6) left the checkpoint before finishing the ID verification process. STSO (b)(6) at that time called for LEO's to respond. Neither subject gained access to the sterile area. A return call to ATL confirmed that a LEO was contacted and responded. The LEO (OFFICER (b)(6),(b)(7)(C)) questioned both (b)(3):49 U.S.C. § 114(r),(b)(6) and (b)(3):49 U.S.C. § 114(r),(b)(6) before allowing them to go. Both subjects left the checkpoint and did not return. Neither subject was allowed access to the sterile area. In addition to STSO (b)(6) MBDO (b)(6) was also involved in looking over the passenger's documentation. There was no impact on airport operation and there was no media attention.

23. (WEBEOC #13361) On JULY 8, at 2009 hours, an MDW LTSO (b)(6) reported that South West Flight #1818 (Chicago to Phoenix) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) DOB (b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered an ID verification form which he completed. LTSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r),(b)(6) identity. An offer was then made by the IVCC operator to LTSO (b)(6) to assist with verifying (b)(3):49 U.S.C. § 114(r),(b)(6) identity by alternate means. (LTSO (b)(6) declined to collect additional information for the IVCC regarding identity verification by alternate means at this time passenger (b)(3):49 U.S.C. § 114(r),(b)(6) stated that he would rebook with South West Airlines and resolve his identification issues) Therefore, the IVCC operator then told LTSO (b)(6) that in accordance with the SOP, (b)(3):49 U.S.C. § 114(r),(b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r),(b)(6) is allowed access. The IVCC received a call back from STSO (b)(6) at 2030 hours regarding this issue, the final disposition was made by TSM Carlos Gutierrez denying (b)(3):49 U.S.C. § 114(r),(b)(6) access to the sterile area. There was no impact to airport operations or media attention.

24. (WEBEOC #13365) On JULY 8, at 2020 hours, an ORD BDO (b)(6) reported that United Express Flight #7730 (Chicago to Miami) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r),(b)(6) (Foreign National) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r),(b)(6) identity. (b)(3):49 U.S.C. § 114(r),(b)(6) stated that he walked across the border from Hildago, TX on April 21, 2008; (b)(3):49 U.S.C. § 114(r),(b)(6) also stated that he was from Havana, Cuba. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Philip Scharpf was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r),(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

25. (WEBEOC #13347) On JULY 8, at 2248 hours, an LAS BDO (b)(6) reported that Spirit Airline Flight # unknown (Las Vegas to Detroit) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r),(b)(6) (Foreign National) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r),(b)(6) identity. (b)(3):49 U.S.C. § 114(r),(b)(6) stated that he entered the US by car 1 month ago (June 2008). IVCC referred the

information provided by (b)(3):49 U.S.C. § 114 (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Philip Scharpf was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114 entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114 access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention. (b)(6)

(b)(6) On JULY 8, at 2335 hours, an LAS BDO (b)(6) BDO (b)(6) reported that Delta Flight #626 (LAS to JFK) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114 stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurint database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114 (r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114 (r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114 (r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Philip Scharpf was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114 entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114 access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

26. (WEBEOC #13464) On JULY 8, at 2330 hours, an LAS BDO (b)(6) reported that Delta Flight #626 (LAS to JFK) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114 stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurint database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114 (r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114 (r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114 (r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Philip Scharpf was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114 entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114 access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

27. (WEBEOC #13462) On JULY 8, at 2327 hours, an LAS BDO (b)(6) reported that Delta Flight #626 (LAS to JFK) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114 stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurint database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114 (r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114 (r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114 (r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Philip Scharpf was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114 entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114 access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

28. (WEBEOC #13460) On JULY 8, at 2323 hours, an LAS TSA representative Vanna Uyou reported that Delta Flight #626 (LAS to JFK) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114 (r)(b)(6) stated that he had no identification and was offered an ID verification form which he completed. Uyou received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurint database which resulted in "no records found" with the information

provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Philip Scharpf was then summoned by the IVCC operator and STSO (b)(6), in accordance with the SOP, instructed (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) entry into the screening checkpoint and sterile area. (b)(6) then denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

29. (WEBEOC #13459) On JULY 8, at 2322 hours, an LAS BDO (b)(6) reported that Delta Flight #626 (LAS to JFK) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Philip Scharpf was then summoned by the IVCC operator and STSO (b)(6), in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

30. (WEBEOC #13443) On JULY 8, at 2310 hours, an LAS BDO (b)(6) reported that Spirit Flight #788 (LAS to DTW) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Philip Scharpf was then summoned by the IVCC operator and STSO (b)(6), in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1. Example.



Daily Summary: Identity Reviews Wednesday, 9 July 2008

	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	PASSENGER Denied Access	Unverified PASSENGER Cleared to Fly
4	0000-0059	22	7	26	13	8	3	3	0
2	0100-0159	35	14	45	13	9	2	2	0
2	0200-0259	0	0	12	12	1	0	0	0
2	0300-0359	0	0	0	0	0	0	0	0
4	0400-0459	1	0	15	11	3	0	0	0
6	0500-0559	10	1	45	12	12	2	2	0
10	0600-0659	30	9	25	8	23	1	1	0
9	0700-0759	28	6	27	8	24	1	1	0
9	0800-0859	30	12	19	7	23	2	2	0
8	0900-0959	45	11	22	7	31	1	1	0
12	1000-1059	12	6	28	7	25	1	1	0
13	1100-1159	30	11	20	9	24	1	1	0
14	1200-1259	30	10	25	7	27	1	1	0
11	1300-1359	32	9	15	7	27	0	0	0
14	1400-1459	33	8	25	59	35	2	2	0
9	1500-1559	47	11	30	8	25	0	0	0
9	1600-1659	19	5	25	8	36	2	1	1
12	1700-1759	5	1	50	8	32	1	1	0
12	1800-1859	5	1	50	7	26	0	0	0
11	1900-1959	7	3	25	14	14	1	0	1
10	2000-2059	20	3	19	9	21	0	0	0
6	2100-2159	10	3	10	7	11	0	0	0
10	2200-2259	13	1	4	9	9	0	0	0
7	2300-2359	3	1	31	10	10	2	1	0
		47	5.75	50	10.83	456	23	20	2

*A passenger voluntarily withdrew from process

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #13493) On JULY 9, at 0041 hours, an LAS TSA representative (b)(6) reported that Air Tran Flight #519 (LAS to MKE) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered an ID verification form which he completed. Arnold received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Philip Scharpf was then summoned by the IVCC operator and STSC (b)(6) in accordance with the SOP, instructed (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) entry into the screening checkpoint and sterile area. (b)(6) then denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #13496) On JULY 9, at 0046 hours, a PHX TSA representative (b)(6) reported that U.S. Airways Flight #640 (PHX to ONT) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(6) stated that she had no identification and was offered an ID verification form which she completed. (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which produced results on (b)(3):49 U.S.C. § 114(r), (b)(6) but IVCC was unable to verify her identity due to the discovery that (b)(6) received assistance from her companion when answering questions asked by the IVCC operator. The IVCC operator then told (b)(6) that in accordance with the SOP, (b)(3):49 U.S.C. § 114(r), (b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(6) is allowed access. The IVCC received no call back regarding this issue, therefore, the final disposition remains denied. There was no impact to airport operations or media attention.
3. (WEBEOC #13497) On JULY 9, at 0056 hours, an LAS TSA representative (b)(6) reported that passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered an ID verification form which he completed. (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Philip Scharpf was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) entry into the screening checkpoint and sterile area. (b)(6) then denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC #13504) On JULY 9, at 0118 hours, an LAS BDO (b)(6) reported that passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with

negative results. IVCC supervisor Philip Scharpf was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

5. (WEBEOC #13510) On JULY 9, at 0134 hours, an LAS BDO (b)(6) reported that Air Tran Flight #519 (LAS to MKE) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Philip Scharpf was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
6. (WEBEOC #13562, #13598) On JULY 9, at 0510 hours, an IAD STSO (b)(6) reported that Jet Blue Flight #301 (IAD to FLL) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered an ID verification form which he completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Kim Hojnacki was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. STSO (b)(6) then denied (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. A6 0623, (#13598) AFSD of Law Enforcement John Muskett reported to the IVCC that (b)(3);49 U.S.C. § 114(r)(b)(6) is making a second attempt to enter the sterile area and while IVCC was attempting to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity during this second attempt, (b)(3);49 U.S.C. § 114(r)(b)(6) voluntarily withdrew herself from the TDC process. There was no impact to airport operations or media attention.
7. (WEBEOC #13557) On JULY 9, at 0520 hours, an LAS TSO (b)(6) reported that U.S. Airways Flight #1904 (Richmond to Charlotte) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered an ID verification form which he completed. TSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Kim Hojnacki was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed TSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. TSO (b)(6) then denied (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

8. (WEBEOC #13595) On JULY 9, at 0614 hours, a DCA STSO (b)(6) reported that U.S. Airways Flight #1220 (Ragan National to Charlotte) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that he had no identification and was offered an ID verification form which he completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Kim Hojnacki was then summoned by the IVCC operator and LTSO (b)(6) in accordance with the SOP, instructed STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r);(b)(6) entry into the screening checkpoint and sterile area. STSO (b)(6) then denied (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
9. (WEBEOC #13669) On JULY 9, at 0723 hours, an LAS STSO (b)(6) reported that Northwest Flight #782 (Las Vegas to Saint Paul) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that he had no identification and was offered an ID verification form which he completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Kim Hojnacki was then summoned by the IVCC operator and LTSO (b)(6) in accordance with the SOP, instructed STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r);(b)(6) entry into the screening checkpoint and sterile area. STSO (b)(6) then denied (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
10. (WEBEOC #13733) On JULY 9, at 0835 hours, an CLE BDO (b)(6) reported that Southwest Flight #1738 (CLE-MDW) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database but the search resulted in insufficient information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) (claimed that he didn't have any previous addresses) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity. An offer was then made by the IVCC operator to BDO (b)(6) to assist with verifying (b)(3);49 U.S.C. § 114(r);(b)(6) identity by alternate means. BDO (b)(6) relayed the message to (b)(3);49 U.S.C. § 114(r);(b)(6) and he was unable to give additional information to assist in verifying his identity. The IVCC operator then told BDO (b)(6) that in accordance with the SOP, (b)(3);49 U.S.C. § 114(r);(b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3);49 U.S.C. § 114(r);(b)(6) is allowed access. The IVCC received no call back regarding this issue, therefore, the final disposition remains denied. There was no impact to airport operations or media attention.
11. (WEBEOC #13727) On JULY 9, at 0843 hours, an LAS BDO (b)(6) reported that Southwest Airlines flight #1981 (Las Vegas to Providence) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no

records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Kim Hojnacki was then summoned by the IVCC operator and LTSO (b)(6) in accordance with the SOP, instructed BDO Oieda to deny (b)(3):49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

12. (WEBEOC #13789) On JULY 9, at 0924 hours, a BDL BDO (b)(6) reported that Southwest Flight #1800 (BDL to BWI) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. An offer was then made by the IVCC operator to BDO (b)(6) to assist with verifying (b)(3):49 U.S.C. § 114(r)(b)(6) identity by alternate means. BDO (b)(6) relayed the message to (b)(3):49 U.S.C. § 114(r)(b)(6) for a request of additional information and (b)(3):49 U.S.C. § 114(r)(b)(6) provided a previous employer (b)(6). The IVCC operator attempted to contact the previous employer through the phone number provided by (b)(3):49 U.S.C. § 114(r)(b)(6) but there was no answer. The IVCC operator then told BDO (b)(6) that in accordance with the SOP, (b)(3):49 U.S.C. § 114(r)(b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r)(b)(6) is allowed access. The IVCC received no call back regarding this issue, therefore, the final disposition remains denied. There was no impact to airport operations or media attention.
13. (WEBEOC #13805) On JULY 9, at 1025 hours, an LAS BDO (b)(6) reported that Southwest Flight #1522 (Las Vegas to Baltimore) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Kim Hojnacki was then summoned by the IVCC operator and LTSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
14. (WEBEOC #13904) On JULY 9, at 1142 hours, an LAS BDO (b)(6) reported that Southwest Flight #3221 (Las Vegas to Hartford) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Kim Hojnacki was then summoned by the IVCC operator and LTSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

(b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

15. (WEBEOC #13924) On JULY 9, at 1209 hours, an TPA STSO (b)(6) reported that Southwest Flight #1235 (TPA to FLL) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that she had no identification and was offered an ID verification form which she completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Kim Hohnacki was then summoned by the IVCC operator and LTSO (b)(6), in accordance with the SOP, instructed STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) entry into the screening checkpoint and sterile area. STSO (b)(6) then denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and the sterile area. At 1333, STSO (b)(6) reported, that a LEO was notified to respond and Officer (b)(6),(b)(7)(C) verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity through NCIC (negative results), and an interview. Additionally, (b)(3);49 U.S.C. § 114(r),(b)(6) was interviewed by CBP Officer (b)(6),(b)(7)(C) who conducted a database search (database unknown) with negative results. As a result of both LEO findings, TPA AFSD Don Kerr allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access enter sterile area. There was no impact to airport operations or media attention.
16. (WEBEOC #14105) On JULY 9, at 1413 hours, an LAS BDO (b)(6) reported that Air Tran Flight #774 (LAS to ATL) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB unknown) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Steve Mahlstede was then summoned by the IVCC operator and STSO (b)(6), in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
17. (WEBEOC #14069) On JULY 9, at 1429 hours, a West Lupien Airport BDO (b)(6) reported that U.S. Airways Flight #473 (LAS to SFO) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Steve Mahlstede was then summoned by the IVCC operator and STSO (b)(6), in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
18. (WEBEOC #14190) On JULY 9, at 1615 hours, an BNA BDO (b)(6) reported that South West Flight #2785 (Nashville to Ontario, CA) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access

to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that she had no identification and was offered an ID verification form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC/INVB for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Steve Mahlstedt was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

19. (WEBEOC #14258) On JULY 9, at 1715 hours, an LAS BDO (b)(6) reported that Southwest #794 LAS to BDL (LAS to BDL) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Steve Mahlstedt was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
20. (WEBEOC #14530) On JULY 9, at 2345 hours, an LIH BDO (b)(6) reported that Hawaiian Flight #314 (Lihue to Kahului) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Cliff Able was then summoned by the IVCC operator and STSO (b)(6), in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1. Example.



Daily Summary: Identity Reviews

Thursday, 10 July 2008

	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	PASSENGER Denied Access	Unverified PASSENGER Cleared to Fly
7	0000-0059	1	0.50	14	9.5	2	0	0	0
4	0100-0159	5	1.22	10	8.22	9	6	6	0
4	0200-0259	0	0	18	11.5	2	0	0	0
4	0300-0359	0	0	6	6	1	0	0	0
5	0400-0459	1	1.00	10	7.5	2	0	0	0
8	0500-0559	3	0.42	12	7.33	12	0	0	0
12	0600-0659	10	1.27	43	8.41	22	0	0	0
10	0700-0759	20	2.82	37	11.14	22	1	0	1
10	0800-0859	29	5.65	36	8	34	0	0	0
8	0900-0959	35	5.63	39	9.08	24	1	1	0
11	1000-1059	10	1.54	17	7.54	24	1	0	1
12	1100-1159	10	1.30	39	8.3	33	2	1	1
13	1200-1259	11	2.12	31	12.88	17	2	1	1
12	1300-1359	10	1.89	32	8.22	27	1*	0	0
10	1400-1459	15	4.60	24	9.28	25	2	1	1
7	1500-1559	8	1.00	32	8.72	25	0	0	0
7	1600-1659	15	3.36	40	9.36	22	1	1	0
9	1700-1759	7	1.4	48	12.25	20	2	2	0
9	1800-1859	30	10.42	26	9.47	19	1	1	0
8	1900-1959	15	4.78	22	8.24	21	0	0	0
7	2000-2059	10	3.89	13	7.67	9	0	0	0
4	2100-2159	3	1.5	18	8.5	10	0	0	0
5	2200-2259	4	1.14	20	9.86	7	2	2	0
4	2300-2359	2	1.33	15	9	3	1	1	0
		35	2.29	48	8	400	23	17	5

*A passenger voluntarily walked away

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #14546) On JULY 10, at 0117 hours, an LAS EBD0 (b)(6) reported that US Airways Flight #1650 (Las Vegas to DFW) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered an ID verification form which he completed. EBD0 (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Clifford Able was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed EBD0 (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. EBD0 (b)(6) then denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #14553) On JULY 10, at 0137 hours, an LAS BDO (b)(6) reported that Delta Flight #DL1270 (Las Vegas to Cincinnati) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that she had no identification and was offered an ID verification form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Clifford Able was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC #14554) On JULY 10, at 0139 hours, an LAS BDO (b)(6) reported that Delta Flight #1270 (Las Vegas to Cincinnati) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that she had no identification and was offered an ID verification form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Cliff Able was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC #14556) On JULY 10, at 0141 hours, an LAS BDO (b)(6) reported that Delta Flight #1270 (Las Vegas to Cincinnati) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no

records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Cliff Able was then summoned by the IVCC operator and STSO (b)(6), in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention

5. (WEBEOC #14557) On JULY 10, at 0142 hours, an LAS BDO (b)(6) reported that Delta Flight #1270 (Las Vegas to Cincinnati) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Cliff Able was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
6. (WEBEOC #14561) On JULY 8, at 0150 hours, an LAS BDO (b)(6) reported that Delta Flight #1270 (LAS to CVG) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Clifford Able was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
7. (WEBEOC #14783) On JULY 10, at 0905 hours, an DTW BDO (b)(6) reported that Northwest Flight #273 (DTW to SAN) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Kim Hojnacki was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. Screening Manager Tammy Manor then denied (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

8. (WEBEOC #14913) On JULY 10, at 1126 hours, an CHM TSM Richard Kirby reported that Southwest Flight #2143 (Columbus to Tampa) passenger (b)(3):49 U.S.C. § 114 (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no identification and was offered an ID verification form which he completed. TSM Kirby received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. An offer was then made by the IVCC operator to TSM Kirby to assist with verifying (b)(3):49 U.S.C. § 114(r) identity by alternate means. (TSM Kirby declined to collect additional information for the IVCC regarding identity verification by alternate means, therefore,) the IVCC operator then told TSM Kirby that in accordance with the SOP, (b)(3):49 U.S.C. § 114(r) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r) is allowed access. The IVCC received a call back at a approximately 1230 hours regarding the final disposition. A LEO responded, ran a NCIC check that revealed multiple warrants, subsequently (b)(3):49 U.S.C. § 114(r) was arrested at 1210 hours. There was no impact to airport operations or media attention.
9. (WEBEOC #14958) On JULY 10, at 1211 hours, an LAS BDO (b)(6) reported that Southwest Flight #538 (LAS to ISP) passenger (b)(3):49 U.S.C. § 114(r) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Kim Hohnacki was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
10. (WEBEOC #15090) On JULY 10, at 1457 hours, an BHM BDO (b)(6) reported that Southwest Flight #2976 (BHM to LAS) passenger (b)(3):49 U.S.C. § 114(r) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. An offer was then made by the IVCC operator to BDO (b)(6) to assist with verifying (b)(3):49 U.S.C. § 114(r) identity by alternate means. BDO (b)(6) excepted the offer and another search was conducted through Google which resulted in "no records found" and several inconsistent answers. The IVCC operator then told BDO (b)(6) that in accordance with the SOP, (b)(3):49 U.S.C. § 114(r) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r) is allowed access. At approximately 1530, Screening Manager Melissa Jones reported, through the IVCC call back line, that a LEO was notified to respond and Officer (b)(6) could not verify (b)(3):49 U.S.C. § 114(r) identity through NCIC and as a result, Manager Jones denied (b)(3):49 U.S.C. § 114(r) access to sterile. There was no impact to airport operations or media attention.
11. (WEBEOC #15169) On JULY 10, at 1600 hours, an FLL BDO (b)(6) reported that American

Airlines Flight #509 (FLL to DFW) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that she had no identification and was offered an ID verification form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Steve Mahlstedt was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

12. (WEBEOC #15256) On JULY 10, at 1747 hours, an LAS BDO (b)(6) reported that Southwest Flight #3326 (Las Vegas to Philadelphia) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that she had no identification and was offered an ID verification form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Steve Mahlstedt was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

13. (WEBEOC #15265) On JULY 10, at 1757 hours, an LAS BDO (b)(6) reported that Southwest Flight #319 (Las Vegas to Orlando) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Steve Mahlstedt was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

14. (WEBEOC #15318) On JULY 10, at 1850 hours, an FLL STSO (b)(6) reported that Southwest Flight #642 (Fort Lauderdale to Chicago) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered an ID verification form which he completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Steve Mahlstedt was then summoned by the IVCC operator and STSO (b)(6) in

accordance with the SOP, instructed STSO (b)(6) to deny (b)(3):49 U.S.C. § 114 entry into the screening checkpoint and sterile area. STSO (b)(6) then denied (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

15. (WEBEOC #15447) On JULY 10, at 2225 hours, an LAS BDO (b)(6) reported that Jet Blue Flight #196 (Las Vegas to New York) passenger (b)(3):49 U.S.C. § 114 (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114 stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114 and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Robert Love was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114 entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114 access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
16. (WEBEOC #15446) On JULY 10, at 2226 hours, an LAS BDO (b)(6) reported that Jet Blue Flight #196 (Las Vegas to New York) passenger (b)(3):49 U.S.C. § 114 (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114 stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114 and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Robert Love was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114 entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114 access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
17. (WEBEOC #15472) On JULY 10, at 2359 hours, an LAS BDO (b)(6) reported that US Airways Flight #870 (Las Vegas to Boston) passenger (b)(3):49 U.S.C. § 114(r) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114 stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114 and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Robert Love was then summoned by the IVCC operator and STSO (b)(6) in accordance with the SOP, instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114 entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114 access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES
1. Example.



Daily Summary: Identity Reviews Friday, 11 July 2008

	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Cleared to Fly
4	0000-0059	1	0.33	13	7.33	6	0	0	0
1	0100-0159	1	0.17	14	7.50	6	0	0	0
1	0200-0259	0	0.00	10	8.00	2	0	0	0
1	0300-0359	0	0.00	0	0.00	0	0	0	0
2	0400-0459	2	1.00	7	6.67	3	0	0	0
4	0500-0559	17	3.67	27	10.33	15	2	2	0
8	0600-0659	30	4.91	27	7.44	32	2	2	0
8	0700-0759	4	1.07	18	6.33	15	0	0	0
7	0800-0859	40	7.33	18	7.30	27	0	0	0
7	0900-0959	30	11.27	20	8.19	26	0	0	0
10	1000-1059	32	8.67	23	8.60	30	0	0	0
11	1100-1159	20	7.13	48	13.13	23	1	1	0
11	1200-1259	32	13.52	35	9.68	25	1	0	1
9	1300-1359	50	6.80	35	7.66	35	1	0	1
7	1400-1459	5	1.37	31	9.21	19	1	1	0
7	1500-1559	4	1.21	31	7.00	24	0	0	0
7	1600-1659	2	0.72	19	7.00	18	1	1	0
8	1700-1759	1	0.23	23	7.85	13	0	0	0
8	1800-1859	10	1.58	20	7.58	24	0	0	0
7	1900-1959	8	2.76	27	8.81	21	1	1	0
6	2000-2059	15	2.10	15	8.50	10	0	0	0
3	2100-2159	5	1.14	16	7.00	7	0	0	0
6	2200-2259	2	0.40	18	9.60	10	4	4	0
6	2300-2359	3	0.50	31	9.42	12	0	0	0
		50	2.92	48	7.50	404	14	12	2

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #15525) On JULY 11, 2008, at 0500 hours, a PHL STSO (b)(6) reported that USAIR Flight #1420 (Philadelphia - Charlotte) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered an ID verification form which he completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6). An offer was then made by the IVCC operator to STSO (b)(6) to assist with verifying (b)(3);49 U.S.C. § 114(r), (b)(6) identity by alternate means. IVCC operator attempted verification through a name and address search in Zabasearch.com which again resulted in "no records found" specific to (b)(3);49 U.S.C. § 114(r), (b)(6). IVCC Supervisor Robert Love was summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) that in accordance with the SOP, (b)(3);49 U.S.C. § 114(r), (b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3);49 U.S.C. § 114(r), (b)(6) is allowed access. STSO (b)(6) then denied (b)(3);49 U.S.C. § 114(r), (b)(6) access to the sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #15541) On JULY 11, 2008, at 0537 hours, a BOS STSO (b)(6) reported that USAir Flight #1297 (Boston - San Juan) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered an ID verification form which he completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. An offer was then made by the IVCC operator to STSO (b)(6) to assist with verifying (b)(3);49 U.S.C. § 114(r), (b)(6) identity by alternate means. IVCC attempted to confirm (b)(3);49 U.S.C. § 114(r), (b)(6) ID in Accurant using his mother's name, (b)(6), however when questioned on the information found (b)(3);49 U.S.C. § 114(r), (b)(6) answers were inconsistent with the database. IVCC Supervisor Mark Callaway was summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) that (b)(3);49 U.S.C. § 114(r), (b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3);49 U.S.C. § 114(r), (b)(6) is allowed access. The IVCC received no call back regarding this issue, therefore, the final disposition remains denied. There was no impact to airport operations or media attention.
3. (WEBEOC #15555) On JULY 11, 2008, at 0606 hours, a PHL STSO (b)(6) reported that US Airways Flight # 1071 (Philadelphia - San Juan) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered an ID verification form which he completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a Personal Identity Information Verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. An offer was then made by the IVCC operator to STSO (b)(6) to assist with verifying (b)(3);49 U.S.C. § 114(r), (b)(6) identity by alternate means. STSO (b)(6) was unable to receive any additional information from (b)(3);49 U.S.C. § 114(r), (b)(6) which would be helpful to verify his identity. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) that (b)(3);49 U.S.C. § 114(r), (b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3);49 U.S.C. § 114(r), (b)(6) is allowed access. STSO (b)(6) denied (b)(3);49 U.S.C. § 114(r), (b)(6) access to the sterile area.

area. There was no impact to airport operations or media attention.

4. (WEBEOC #15559) On JULY 11, 2008, at 0609 hours, a DFW SM Anna Jenkins reported that American Airlines Flight # 306 (Dallas - Baltimore) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that she had no identification and was offered an ID verification form which she completed. SM Jenkins received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a Personal Identity Information Verification. The IVCC operator searched the Accurant database which resulted in answers inconsistent with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. An offer was then made by the IVCC operator to SM Jenkins to assist with verifying (b)(3):49 U.S.C. § 114(r), (b)(6) identity by searching through her husband; (b)(3):49 U.S.C. § 114(r), (b)(6) which (b)(3):49 U.S.C. § 114(r), (b)(6) gave answers inconsistent to that of the Accurant database. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform SM Jenkins that (b)(3):49 U.S.C. § 114(r), (b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r), (b)(6) is allowed access. At 0755 hours SM Jenkins called the IVCC call back line to report that DFW Department of Public Safety Officer (b)(6), (b)(7)(C) responded and ran an NCIC on (b)(3):49 U.S.C. § 114(r), (b)(6) expired Delaware Drivers License, which revealed an outstanding warrant. (b)(3):49 U.S.C. § 114(r), (b)(6) was subsequently arrested by Officer (b)(6), (b)(7)(C). SM Jenkins denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the sterile area. There was no impact to airport operations or media attention.
5. (WEBEOC #15866) On JULY 11, 2008, at 1143 hours, a LAS BDO (b)(6) reported that Southwest Airlines Flight # 1472 (Las Vegas - Chicago) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a Personal Identity Information Verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the sterile area. There was no impact to airport operations or media attention.
6. (WEBEOC #16052) On JULY 11, 2008, at 1434 hours, a LAS BDO (b)(6) reported that Southwest Airlines Flight # 1896 (Las Vegas - Jacksonville) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a Personal Identity Information Verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the sterile area. There was no impact to airport operations or media attention.
7. (WEBEOC #16151) On JULY 11, 2008, at 1653 hours, a BNA BDO (b)(6) reported that

Southwest Airlines Flight # 2383 (Nashville - Denver) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r) stated that she had no identification and was offered an ID verification form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a Personal Identity Information Verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r) access to the sterile area. There was no impact to airport operations or media attention.

8. (WEBEOC #16250) On JULY 11, 2008, at 1919 hours, a FLL STSO (b)(6) reported that passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r) stated that she had no identification and was offered an ID verification form which she completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a Personal Identity Information Verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. STSO (b)(6) then denied (b)(3);49 U.S.C. § 114(r) access to the sterile area. There was no impact to airport operations or media attention.
9. (WEBEOC #16342) On JULY 11, 2008, at 2228 hours, a LAS BDO (b)(6) reported that Jetblue Flight # 196 (Las Vegas - New York) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r) stated that she had no identification and was offered an ID verification form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a Personal Identity Information Verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Love was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r) access to the sterile area. There was no impact to airport operations or media attention.
10. (WEBEOC #16383) On JULY 11, 2008, at 2258 hours, a SLC LTSO (b)(6) reported that US Airways Flight # 532 (Salt Lake City - Las Vegas) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered an ID verification form which he completed. LTSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a Personal Identity Information Verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor

Robert Love was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform LTSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. LTSO (b)(6) then denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the sterile area. There was no impact to airport operations or media attention.

11. (WEBEOC #16360) On JULY 11, 2008, at 2258 hours, a SLC LTSO (b)(6) reported that US Airways Flight # 532 (Salt Lake City - Las Vegas) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that she had no identification and was offered an ID verification form which she completed. LTSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a Personal Identity Information Verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Love was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform LTSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. LTSO Thomas then denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the sterile area. There was no impact to airport operations or media attention.

12. (WEBEOC #16364) On JULY 11, 2008, at 2258 hours, a SLC LTSO (b)(6) reported that US Airways Flight # 532 (Salt Lake City - Las Vegas) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered an ID verification form which he completed. LTSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a Personal Identity Information Verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Love was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform LTSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. LTSO (b)(6) then denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the sterile area. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1. Example.



Daily Summary: Identity Reviews Saturday, 12 July 2008

	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
9	0000-0059	2	0.80	17	10.00	5	0	0	0
4	0100-0159	0	8.00	8	8.00	1	0	0	0
4	0200-0259	0	0.00	0	0.00	0	0	0	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
5	0400-0459	0	0.00	9	6.80	5	0	0	0
9	0500-0559	1	0.25	23	8.92	12	1	1	0
13	0600-0659	3	0.95	14	7.50	22	0	0	0
11	0700-0759	5	1.00	18	7.23	22	0	0	0
11	0800-0859	22	5.42	45	10.95	19	2	2	0
9	0900-0959	45	10.00	35	9.23	22	2	2	0
13	1000-1059	20	2.87	20	6.45	31	0	0	0
13	1100-1159	5	0.73	9	5.23	22	0	0	0
15	1200-1259	10	0.87	19	6.52	23	0	0	0
15	1300-1359	20	5.07	24	9.41	29	4	4	0
14	1400-1459	11	2.39	31	9.17	23	2	2	0
14	1500-1559	15	3.76	20	7.24	21	1	1	0
13	1600-1659	15	2.64	37	10.91	22	5	4	1
10	1700-1759	6	2.56	19	7.17	19	1*	0	0
9	1800-1859	4	1.29	15	6.18	17	0	0	0
8	1900-1959	4	0.50	32	9.20	10	0	0	0
8	2000-2059	1	0.22	31	12.67	9	4	3	1
6	2100-2159	2	0.33	8	5.33	9	0	0	0
10	2200-2259	2	0.83	13	8.17	6	1	1	0
8	2300-2359	1	0.40	18	10.50	10	4	4	0
		45	1.38	45	7.25	359	27	24	2

*A passenger voluntarily walked away prior to verification

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #16453) On JULY 12, 2008, at 0522 hours, CMH SM Raymond Kinzer reported that Delta Airlines Flight # 6455 (CMH - ATL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no identification and was offered a Certification of Identity form which he completed. SM Kinzer received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) Verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Love was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform SM Kinzer to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. SM Kinzer denied (b)(3):49 U.S.C. § 114(r) access to the sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #16574) On JULY 12, 2008, at 801 hours, DAL BDO (b)(6) reported that Southwest Airlines Flight # 1132 (DAL - TPA) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r) access to the sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC #16598) On JULY 12, 2008, at 816 hours, LAS BDO (b)(6) reported that United Airlines Flight # 1454 (LAS - ORD) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r) access to the sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC #16623) On JULY 12, 2008, at 0917 hours, SLC BDO (b)(6) reported that Delta Airlines Flight # 3869 (SLC - SAN) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted

in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. Local law enforcement officer (b)(6), (b) conducted NCIC with negative results. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the sterile area. There was no impact to airport operations or media attention.

5. (WEBEOC #16631) On JULY 8, 2008, at 0923 hours, DAL BDO (b)(6) reported that Southwest Airlines Flight #782 (DAL - SAN) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in inconsistent information with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. An offer was then made by the IVCC operator to BDO (b)(6) to assist with verifying (b)(3):49 U.S.C. § 114(r), (b)(6) identity by alternate means. The offer was accepted by BDO (b)(6) and IVCC placed a call to a restaurant (b)(6) where (b)(3):49 U.S.C. § 114(r), (b)(6) stated he was employed. Upon informing the individual who picked up the nature of the call they immediately hung up with no response. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) that (b)(3):49 U.S.C. § 114(r), (b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r), (b)(6) is allowed access. The IVCC received no call back regarding this issue, therefore, the final disposition remains denied. There was no impact to airport operations or media attention.
6. (WEBEOC #16830) On JULY 12, 2008, at 1311 hours, PHX LTSO (b)(6) reported that Southwest Flight #3779 (PHX - BHM) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. LTSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform LTSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. IVCC operator later place a follow up call to gather additional information and was informed by STSO (b)(6) that PPD Officer (b)(6), (b)(7)(C) was summoned after the passenger admitted to being an illegal alien; Officer (b)(6), (b)(7)(C) notified Immigration and Customs Enforcement (ICE) and (b)(3):49 U.S.C. § 114(r), (b)(6) was taken into custody. There was no impact to airport operations or media attention.
7. (WEBEOC #16850) On JULY 12, 2008, at 1328 hours, BUR BDO (b)(6) reported that Jet Blue Flight #354 (BUR - JFK) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify

(b)(3):49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) & TSM Henry Pimempec to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

8. (WEBEOC #16854) On JULY 12, 2008, at 1330 hours, PHX LTSO (b)(6) reported that Southwest Flight #3779 (PHX - BHM) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. LTSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform LTSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. IVCC operator later placed a follow up call to gather additional information and was informed by STSO (b)(6) that PPD Officer (b)(6),(b)(7)(C) was summoned after the passenger admitted to being an illegal alien; Officer (b)(6),(b)(7)(C) notified Immigration and Customs Enforcement (ICE) and (b)(3):49 U.S.C. § 114(r),(b)(6) was taken into custody. There was no impact to airport operations or media attention.

9. (WEBEOC #16877) On JULY 12, 2008, at 1355 hours, LAS BDO (b)(6) reported that Southwest Airlines Flight # 304 (LAS - STL) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. Local law enforcement officer Gibbons conducted NCIC with negative results. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r),(b)(6) access to the sterile area. There was no impact to airport operations or media attention.

10. (WEBEOC #16918) On JULY 12, 2008, at 1431 hours, ATL STSO (b)(6) reported that Delta Airlines Flight # 11 (ATL - SAN) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r),(b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

11. (WEBEOC #16936) On JULY 12, 2008, at 1449 hours, LAS BDO (b)(6) reported that Southwest Airlines Flight # 1834 (LAS - HOU) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. BDO (b)(6) Denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the sterile area. There was no impact to airport operations or media attention.
12. (WEBEOC #16948) On JULY 12, 2008, at 1508 hours, LAS BDO (b)(6) reported that Southwest Flight #1649 (LAS to MCI) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Terrance Imbert was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
13. (WEBEOC #16999) On JULY 12, 2008, at 1618 hours, AUS TSA Representative (b)(6) reported that Northwest Airlines Flight # 5747 (AUS - MEM) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. TSA Representative (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform TSA Representative (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
14. (WEBEOC #17009) On JULY 12, 2008, at 1632 hours, LAS BDO (b)(6) reported that Southwest Airlines Flight # 143 (LAS - BDL) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC

Supervisor Robert Sapp was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 1 access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

15. (WEBEOC #17018) On JULY 12, 2008, at 1633 hours, LAS BDO (b)(6) reported that Southwest Airlines Flight # 143 (LAS - BDL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Sapp was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 11 access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
16. (WEBEOC #17006) On JULY 12, 2008, at 1635 hours, AUS BDO (b)(6) reported that Southwest Airlines Flight # 307 (AUS - ORL) passenger (b)(3):49 U.S.C. § 114 (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Sapp was then summoned and informed by TSM John Russ that (b)(3):49 U.S.C. § 114(r) would be denied entry into the sterile area. There was no impact to airport operations or media attention.
17. (WEBEOC #17154) On JULY 12, 2008, at 2012 hours, SEA TSM Darren Caffoe reported that Virgin Airlines Flight # 1733 (SEA - SFO) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no identification and was offered a Certification of Identity form which he completed. TSM Caffoe received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with results inconsistent to information provided by (b)(3):49 U.S.C. § 114(r), (b)(6). IVCC Supervisor Robert Sapp was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform TSM Caffoe to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
18. (WEBEOC #17168) On JULY 12, 2008, at 2036 hours, SEA TSM Darren Caffoe reported that Virgin Airlines Flight # 1733 (SEA - SFO) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no identification and was offered a Certification of Identity form which he completed. TSM Caffoe received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to

TSOC for Treasury Enforcement Communications Systems (TECS) verification with results inconsistent to information provided by (b)(3):49 U.S.C. § 114(r)(b)(6). IVCC Supervisor Robert Sapp was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform TSM Caffoe to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

19. (WEBEOC #17180) On JULY 12, 2008, at 2053 hours, SEA TSM Darren Caffoe reported that Virgin Airlines Flight # 1733 (SEA - SFO) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no identification and was offered a Certification of Identity form which he completed. TSM Caffoe received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Sapp was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform TSM Caffoe to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
20. (WEBEOC #17269) On JULY 8, 2008, at 2240 hours, LAS BDO (b)(6) reported that Southwest Flight # 144 (LAS to SJC) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Love was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r) entry into the sterile area. There was no impact to airport operations or media attention.
21. (WEBEOC #17282) On JULY 12, 2008, at 2322 hours, LAS BDO (b)(6) reported that Jet Blue Flight # 200 (LAS to JFK) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB 12/14/1966) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Love was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r) entry into the sterile area. There was no impact to airport operations or media attention.

22. (WEBEOC #17284) On JULY 12, 2008, at 2327 hours, LAS BDO (b)(6) reported that Jet Blue Flight # 200 (LAS to JFK) passenger Guadeloupe (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Love was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r), (b)(6) entry into the sterile area. There was no impact to airport operations or media attention.
23. (WEBEOC #17293) On JULY 12, 2008, at 2332 hours, LAS BDO (b)(6) reported that Jet Blue Flight # 200 (LAS to JFK) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Love was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r), (b)(6) entry into the sterile area. There was no impact to airport operations or media attention.
24. (WEBEOC #17286) On JULY 12, 2008, at 2342 hours, LAS BDO (b)(6) reported that US Airways Flight # 2799 (LAS to SJC) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. Prior to IVCC referring the information to TSOC for Treasury Enforcement Communications Systems (TECS) verification IVCC Call Back Line Monitor Thomas Verdino noticed this was the second attempt of (b)(3):49 U.S.C. § 114(r), (b)(6) to enter the sterile area without ID. IVCC Monitor Verdino referred the anomaly to IVCC Supervisor Robert Love who advised BDO (b)(6) that this was the second attempt of (b)(3):49 U.S.C. § 114(r), (b)(6) to enter the sterile area. IVCC Supervisor Love, in accordance with the SOP, informed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. BDO (b)(6) denied (b)(3):49 U.S.C. § 114(r), (b)(6) entry into the sterile area. The first attempt for entry was (b)(6) at 2240 hours. LAS BDO (b)(6) reported that Southwest Flight # 144 (LAS to SJC) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

1.

PENDING ISSUES

1. Example.



Daily Summary: Identity Reviews Sunday, 13 July 2008

	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Cleared to Fly
7	0000-0059	3	1.50	5	5.00	2	0	0	0
4	0100-0159	0	0.00	6	5.00	2	0	0	0
4	0200-0259	0	0.00	8	8.00	1	0	0	0
4	0300-0359	0	0.00	6	6.00	1	0	0	0
7	0400-0459	1	0.33	23	12.00	3	0	0	0
8	0500-0559	2	0.23	20	9.31	13	1	1	0
19	0600-0659	2	0.44	20	6.50	18	1	1	0
13	0700-0759	10	1.24	30	7.92	25	0	0	0
15	0800-0859	6	1.73	20	6.13	30	1	1	0
15	0900-0959	7	1.73	16	5.32	22	1	1	0
16	1000-1059	2	0.56	45	9.07	27	4	4	0
18	1100-1159	15	3.18	48	6.67	33	1	1	0
17	1200-1259	3	0.59	25	5.59	27	1	1	0
14	1300-1359	7	0.75	12	5.30	20	0	0	0
17	1400-1459	3	0.48	45	9.52	28	2	1	1
14	1500-1559	10	2.93	40	9.71	28	2	2	0
15	1600-1659	5	0.90	20	7.24	21	0	0	0
10	1700-1759	10	1.42	19	5.83	24	0	0	0
10	1800-1859	25	4.21	50	9.57	28	3	3	0
10	1900-1959	30	7.95	22	8.05	19	1	0	1
8	2000-2059	17	6.29	20	6.50	24	0	0	0
7	2100-2159	10	1.94	12	5.71	17	1*	0	0
8	2200-2259	2	0.60	11	6.70	10	0	0	0
6	2300-2359	10	2.54	14	7.38	13	0	0	0
		30	1.25	50	6.88	436	19*	16	2

*A passenger voluntarily withdrew from TDC process prior to IVCC verification

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #16453) On July 13, 2008, at 0522 hours, CMH SM Raymond Kinzer reported that Delta Airlines Flight # 6455 (CMH - ATL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no identification and was offered a Certification of Identity form which he completed. SM Kinzer received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) Verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Love was then summoned and instructed the IVCC Operator to inform SM Kinzer to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. SM Kinzer denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC # 17377) On July 13, 2008, at 0605 hours, MCO STSO (b)(6) reported that United Airlines Flight # 1535 (MCO - ORD) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no ID and was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with "negative results." IVCC Supervisor Robert Love was summoned and instructed the IVCC Operator to advise STSO (b)(6) that (b)(3):49 U.S.C. § 114(r), (b)(6) should be denied access to the screening checkpoint and sterile area. There was no impact to operations or media attention.
3. (WEBEOC # 17549) On July 13, 2008, at 0849 hours, JFK TSO (b)(6) reported that Delta Airlines Flight # 481 (JFK - MEX) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no ID and was offered a Certification of Identity form which he completed. TSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with "negative results." IVCC Supervisor Mark Callaway was summoned and instructed the IVCC Operator to advise TSO (b)(6) that (b)(3):49 U.S.C. § 114(r), (b)(6) should be denied access to the screening checkpoint and sterile area. There was no impact to operations or media attention.
4. (WEBEOC # 17596) On July 13, 2008, at 0943 hours, BUR BDO (b)(6) reported that Southwest Airlines Flight # 1221 (BUR - LAS) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no ID and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with "negative results." IVCC Supervisor Mark Callaway was summoned and instructed the IVCC Operator to advise BDO (b)(6) that (b)(3):49 U.S.C. § 114(r), (b)(6) should be denied access to the screening checkpoint and sterile area. There was no impact to operations

or media attention.

5. (WEBEOC # 17603) On July 13, 2008, at 1006 hours, CMH SM Richard Kirby reported that Southwest Airlines Flight # 976 (CMH - MCO) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no ID and was offered a Certification of Identity form which he completed. SM Kirby received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with "negative results." IVCC Supervisor Mark Callaway was summoned and instructed the IVCC Operator to advise SM Kirby that (b)(3):49 U.S.C. § 114(r) should be denied access to the screening checkpoint and sterile area. There was no impact to operations or media attention.
6. (WEBEOC # 17616) On July 13, 2008, at 1023 hours, LAS BDO (b)(6) reported that Southwest Airlines Flight # 2577 (LAS - SJC) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that she had no ID and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with "negative results." IVCC Supervisor Mark Callaway was summoned and instructed the IVCC Operator to advise BDO (b)(6) that (b)(3):49 U.S.C. § 114(r) should be denied access to the screening checkpoint and sterile area. This is the third attempt of (b)(3):49 U.S.C. § 114(r) to enter the sterile area without ID. The first attempt was (b)(6) (b)(6) On July 12, 2008, at 2240 hours, LAS BDO (b)(6) reported that Southwest Flight # 144 (LAS to SJC) passenger (b)(3):49 U.S.C. § 114(r) was denied access to the sterile area due to lack of verifiable identification (ID). The second attempt was (b)(6) On JULY 12, 2008, at 2342 hours, LAS BDO (b)(6) reported that US Airways Flight # 2799 (LAS to SJC) passenger (b)(3):49 U.S.C. § 114(r) was denied access to the sterile area due to lack of verifiable identification (ID). There was no impact to operations or media attention.
7. (WEBEOC # 17619) On July 13, 2008, at 1027 hours, DTW BDO (b)(6) reported that Northwest Airlines Flight # 215 (DTW - SEA) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no ID and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC offered BDO (b)(6) assistance with verifying (b)(3):49 U.S.C. § 114(r) identity by alternate means. An offer was then made by the IVCC Operator to BDO (b)(6) to assist with verifying (b)(3):49 U.S.C. § 114(r) identity by other means. BDO (b)(6) accepted the offer and IVCC attempted to verify (b)(3):49 U.S.C. § 114(r) ID by using an employment reference of (b)(6) who is the owner of the business property. The information received from (b)(6) was inconsistent to the information provided by (b)(3):49 U.S.C. § 114(r) including the name of the business. IVCC Supervisor Mark Callaway was summoned and instructed the IVCC Operator to advise BDO (b)(6) that (b)(3):49 U.S.C. § 114(r) should be denied access to the screening checkpoint and sterile area unless verification of identity can be established by law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r) is allowed access. Law Enforcement Officers were not called and an NCIC was not conducted. The IVCC received no call back

regarding this issue, therefore, the final disposition remains denied. There was no impact to operations or media attention.

8. (WEBEOC #17670) On JULY 13, 2008, at 1051 hours, PHF STSO (b)(6) reported that Delta Flight #4898 (PHF - ATL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no ID and was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which produced inconsistent results with the information provided by (b)(3):49 U.S.C. § 114(r) including previous addresses. An attempt was then made by the IVCC operator to verify (b)(3):49 U.S.C. § 114(r) identity through his mother's and sister's information. The IVCC operator used the Accurant database to search for references but (b)(3):49 U.S.C. § 114(r) was on his mobile phone speaking to the references while being questioned. (b)(3):49 U.S.C. § 114(r) still responded with information inconsistent with the Accurant database including his sister's vehicle, and phone numbers. The IVCC operator summoned IVCC Supervisor Mark Callaway who determined that the references were compromised since (b)(3):49 U.S.C. § 114(r) was speaking directly with his references. IVCC Supervisor Mark Callaway instructed the IVCC Operator to advise STSO (b)(6) that (b)(3):49 U.S.C. § 114(r) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r) is allowed access. The IVCC received no call back regarding this issue, therefore, the final disposition remains denied. There was no impact to airport operations or media attention.
9. (WEBEOC # 17671) On July 13, 2008, at 1121 hours, DCA STSO (b)(6) reported that US Airways Flight # 951 (DCA - MCO) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no ID and was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with "negative results." IVCC Supervisor Mark Callaway was summoned and instructed the IVCC Operator to advise STSO (b)(6) that (b)(3):49 U.S.C. § 114(r) should be denied access to the screening checkpoint and sterile area. There was no impact to operations or media attention.
10. (WEBEOC # 17776) On July 13, 2008, at 1259 hours, LAX BDO (b)(6) reported that Alaska Airlines Flight # 244 (LAX - MEX) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no ID and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with "negative results." IVCC Supervisor Mark Callaway was summoned and instructed the IVCC Operator to advise BDO (b)(6) that (b)(3):49 U.S.C. § 114(r), (b)(6) should be denied access to the screening checkpoint and sterile area. There was no impact to operations or media attention.
11. (b)(6) On July 13, 2008, at 1407 hours, LAX BDO (b)(6) reported that Delta Airlines Flight # 7770 (LAX - OAK) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had

no ID and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with "negative results." IVCC Supervisor Mark Callaway was summoned and instructed the IVCC Operator to advise BDO (b)(6) that (b)(3):49 U.S.C. § 114(r)(b)(6) should be denied access to the screening checkpoint and sterile area. There was no impact to operations or media attention.

12. (WEBEOC # 17903) On July 13, 2008, at 1531 hours, LAS BDO (b)(6) reported that Southwest Airlines Flight # 794 (LAS - BDL) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no ID and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with "negative results." IVCC Supervisor Mark Callaway was summoned and instructed the IVCC Operator to advise BDO (b)(6) that (b)(3):49 U.S.C. § 114(r)(b)(6) should be denied access to the screening checkpoint and sterile area. This is the second attempt by (b)(3):49 U.S.C. § 114(r)(b)(6) to enter the sterile area without ID. The first attempt was (b)(6) On JULY 12, 2008, at 1632 hours, LAS BDO (b)(6) reported that Southwest Airlines Flight # 143 (LAS - BDL) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). There was no impact to operations or media attention.
13. (WEBEOC # 17808) On July 13, 2008, at 1542 hours, BDL BDO (b)(6) reported that Southwest Airlines Flight # 794 (LAS - BDL) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no ID and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with "negative results." IVCC Supervisor Mark Callaway was summoned and instructed the IVCC Operator to advise BDO (b)(6) that (b)(3):49 U.S.C. § 114(r)(b)(6) should be denied access to the screening checkpoint and sterile area. This is the second attempt of (b)(3):49 U.S.C. § 114(r)(b)(6) to enter the sterile area without ID. The first attempt was (b)(6) On JULY 12, 2008, at 1633 hours, LAS BDO (b)(6) reported that Southwest Airlines Flight # 143 (LAS - BDL) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). There was no impact to operations or media attention.
14. (WEBEOC # 18034) On July 13, 2008, at 1802 hours, DFW BDO (b)(6) reported that American Airlines Flight # 848 (DFW - ATL) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that she had no ID and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with "negative

results." IVCC Supervisor Steven Mahlstede was summoned and instructed the IVCC Operator to advise BDO (b)(6) that (b)(3):49 U.S.C. § 114(r)(b)(6) should be denied access to the screening checkpoint and sterile area. There was no impact to operations or media attention.

15. (WEBEOC # 18063) On July 13, 2008, at 1831 hours, BWI LTSO (b)(6) reported that Southwest Airlines Flight # 884 (BWI - STL) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no ID and was offered a Certification of Identity form which he completed. LTSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. An offer was then made by the IVCC Operator to LTSO (b)(6) to assist with verifying (b)(3):49 U.S.C. § 114(r)(b)(6) identity by other means. LTSO (b)(6) informed the IVCC that (b)(3):49 U.S.C. § 114(r)(b)(6) was unable to provide any personal references or any places of employment which would be helpful in identifying himself. IVCC Supervisor Steven Mahlstede was summoned and instructed the IVCC Operator to advise LTSO (b)(6) that (b)(3):49 U.S.C. § 114(r)(b)(6) should be denied access to the screening checkpoint and sterile area unless verification of identity can be established by law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r)(b)(6) is allowed access. Law Enforcement Officers were not called and an NCIC was not conducted. IVCC received no call back regarding this issue, therefore, the final disposition remains denied. There was no impact to operations or media attention.
16. (WEBEOC # 18068) On July 13, 2008, at 1831 hours, BWI LTSO (b)(6) reported that Southwest Airlines Flight # 1810 (BWI - ORD) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to a lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no ID and was offered a Certification of Identity form which he completed. LTSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with "negative results." IVCC Supervisor Steven Mahlstede was summoned and instructed the IVCC Operator to advise LTSO (b)(6) that (b)(3):49 U.S.C. § 114(r)(b)(6) should be denied access to the screening checkpoint and sterile area. There was no impact to operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1. Example.



Daily Summary: Identity Reviews Monday, 14 July 2008

	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
8	0000-0059	11	3.60	40	12.40	10	0	0	0
7	0100-0159	2	0.67	9	6.00	3	0	0	0
7	0200-0259	4	2.33	35	13.5	6	0	0	0
7	0300-0359	1	1.00	11	11.00	1	0	0	0
11	0400-0459	1	0.60	15	6.80	5	0	0	0
16	0500-0559	4	0.63	11	6.79	19	0	0	0
19	0600-0659	4	0.71	34	7.62	24	2	2	0
15	0700-0759	7	1.14	34	9.86	22	2	1	1
14	0800-0859	7	1.62	27	7.41	29	2	2	0
14	0900-0959	6	1.69	22	6.59	32	0	0	0
16	1000-1059	4	0.59	47	6.81	32	0	0	0
18	1100-1159	10	0.83	14	6.61	23	1	1	0
18	1200-1259	2	0.37	14	5.97	35	0	0	0
13	1300-1359	3	0.37	16	5.53	19	0	0	0
14	1400-1459	3	0.63	20	8.15	27	2	2	0
13	1500-1559	5	0.91	24	8.83	23	0	0	0
14	1600-1659	5	0.85	20	7.24	41	0	0	0
11	1700-1759	8	2.39	35	7.30	33	1	0	1
11	1800-1859	10	2.56	26	9.22	27	1	1	0
9	1900-1959	5	0.58	15	6.92	24	1	0	1
8	2000-2059	30	8.12	20	7.94	16	0	0	0
8	2100-2159	10	2.4	12	7.5	10	0	0	0
5	2200-2259	8	1.33	21	9.75	12	1	1	0
5	2300-2359	3	1.22	12	6.75	9	0	0	0
		30	1.42	47	7.65	484	13	10	3

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #18453) On JULY 14, at 0610 hours, an MCO BDO (b)(6) reported that Southwest Flight #1719 (MCO to PDX) passenger (b)(3):49 U.S.C. § 114 (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114 (b)(6) stated that he had no ID and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114 (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114 (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114 (b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Kim Hohnacki was then summoned by the IVCC operator and STSO (b)(6) instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114 (b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114 (b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #18454) On JULY 14, at 0625 hours, an MCO BDO (b)(6) reported that Southwest Flight #1719 (MCO to PDX) passenger (b)(3):49 U.S.C. § 114 (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114 (b)(6) stated that she had no ID and was offered an ID verification form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114 (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114 (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114 (b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Kim Hohnacki was then summoned by the IVCC operator and STSO (b)(6) instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114 (b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114 (b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC #18503) On JULY 14, at 0732 hours, an LAS STSO (b)(6) reported that passenger (b)(3):49 U.S.C. § 114 (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114 (b)(6) stated that he had no ID and was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114 (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114 (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114 (b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Kim Hohnacki was then summoned by the IVCC operator and STSO (b)(6) instructed STSO (b)(6) to deny (b)(3):49 U.S.C. § 114 (b)(6) entry into the screening checkpoint and sterile area. STSO (b)(6) then denied (b)(3):49 U.S.C. § 114 (b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC #18552) On JULY 14, at 0822 hours, an LAS BDO (b)(6) reported that American Airlines Flight #231 (LAX to MIA) passenger (b)(3):49 U.S.C. § 114 (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114 (b)(6) stated that he had no ID and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114 (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114 (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114 (b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Kim Hohnacki was then summoned by the IVCC operator and STSO (b)(6) instructed BDO (b)(6) to deny

(b)(3):49 U.S.C. § 114(r),(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

5. (WEBEOC #18585) On JULY 14, at 0851 hours, an LAX BDO (b)(6) reported that Southwest Flight #1522 (LAX to BWI) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no ID and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with inconsistent results. According to TECS, (b)(3):49 U.S.C. § 114(r) is self deporting but (b)(3):49 U.S.C. § 114(r) indicated that he was in the country only a few days, since July 7th, and he was going home to Maryland. IVCC supervisor Kim Hohnacki was then summoned by the IVCC operator and due to the inconsistency in (b)(3):49 U.S.C. § 114(r) story versus the TECS database, STSO (b)(6) instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
6. (WEBEOC #18751) On JULY 14, at 1114 hours, an LAS BDO (b)(6) reported that Southwest Flight #1472 (BUR to IAD) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r),(b)(6) stated that he had no ID and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Kim Hohnacki was then summoned by the IVCC operator and STSO (b)(6) instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r),(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
7. (WEBEOC #18929) On JULY 14, at 1418 hours, an LAS BDO (b)(6) reported that Southwest Flight #794 (LAS to BDL) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no ID and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Kim Hohnacki was then summoned by the IVCC operator and STSO (b)(6) instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
8. (WEBEOC #18993) On JULY 14, at 1447 hours, an GEG STSO (b)(6) reported that passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of

verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that she had no ID and was offered a Certification of Identity form which she completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurint database which resulted in very little information. Other than a previous address and DOB, there was no other data available for IVCC to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. An offer was then made by the IVCC operator to STSO (b)(6) to assist with verifying (b)(3):49 U.S.C. § 114(r)(b)(6) identity by alternate means. STSO (b)(6) attempted to collect additional information for the IVCC such as a workplace and neighbors that could help verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity but (b)(3):49 U.S.C. § 114(r)(b)(6) gave vague information. The IVCC operator then told STSO (b)(6) that (b)(3):49 U.S.C. § 114(r)(b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r)(b)(6) is allowed access. The IVCC received no call back regarding this issue, therefore, the final disposition remains denied. There was no impact to airport operations or media attention.

9. (WEBEOC #19196) On JULY 14, at 1823 hours, an EWR BDO (b)(6) reported that US Airways Flight #1895 (EWR to CLT) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that she had no ID and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurint database which resulted in inconsistent information with the answers provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. An offer was then made by the IVCC operator to BDO (b)(6) to assist with verifying (b)(3):49 U.S.C. § 114(r)(b)(6) identity by alternate means. A Google search was conducted with no consistent information found. The IVCC operator then told BDO (b)(6) that (b)(3):49 U.S.C. § 114(r)(b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r)(b)(6) is allowed access. On July 14, at approximately 1935, BDO (b)(6) reported, through the IVCC call back line, that Transportation Screening Manager Louis Chedere interviewed the passenger and found her deceptive and uncooperative. As a result, TSM Chedere denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the sterile area. There was no impact to airport operations or media attention.
10. (WEBEOC #19366) On JULY 14, at 2250 hours, an SFO BDO (b)(6) reported that Southwest Flight #2972 (San Diego to San Francisco) escort (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that she had no ID and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurint database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6). IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC operator using (Accurint, TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results, the IVCC operator then told BDO (b)(6) that (b)(3):49 U.S.C. § 114(r)(b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r)(b)(6) is allowed access. At 2230 hours the IVCC received a call back from BDO (b)(6) regarding the status of (b)(3):49 U.S.C. § 114(r)(b)(6). The following information was given to the IVCC, (b)(3):49 U.S.C. § 114(r)(b)(6) was escorting her father (not a ticketed passenger) to the checkpoint. (b)(3):49 U.S.C. § 114(r)(b)(6) and her father (b)(6) were going to the gates to pickup two unaccompanied minors (b)(6) and (b)(6) arriving on Southwest Flight 2972 from San Diego. (b)(3):49 U.S.C. § 114(r)(b)(6) stated that she lived in Mexico and did not live here, but only visited a few weeks a year. (b)(3):49 U.S.C. § 114(r)(b)(6) claimed to be a US citizen. Address given by (b)(3):49 U.S.C. § 114(r)(b)(6) was a relative's address which could not be verified. Therefore, the final disposition remained denied. There was no impact to airport operations or media attention.

**SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE
AREA**

1.

PENDING ISSUES

1. Call Center phone system training initiated 15 July. Activation of Verizon phone center system scheduled for 16 July.



Daily Summary: Identity Reviews Tuesday, 15 July 2008

	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
6	0000-0059	1	0.29	7	5.00	7	0	0	0
5	0100-0159	1	0.75	10	8.00	4	0	0	0
5	0200-0259	2	1.00	30	12.50	4	1	0	1
5	0300-0359	1	1.00	12	12.00	1	0	0	0
9	0400-0459	2	0.75	12	7.00	4	0	0	0
14	0500-0559	8	2.27	35	10.20	15	1	1	0
14	0600-0659	10	3.00	25	6.83	24	1	1	0
13	0700-0759	5	0.80	43	9.90	30	1	0	1
12	0800-0859	8	1.10	60	9.17	29	1	0	1
12	0900-0959	15	4.48	25	8.32	31	0	0	0
16	1000-1059	18	2.21	18	6.79	29	0	0	0
16	1100-1159	40	9.36	46	8.44	25	1	1	0
16	1200-1259	9	2.00	46	7.53	32	0	0	0
13	1300-1359	2	0.54	29	8.58	26	1	0	1
14	1400-1459	3	0.45	15	6.23	22	1*	0	0
13	1500-1559	6	.82	20	6.97	33	1	1	0
13	1600-1659	20	3.91	20	7.43	23	1	0	1
14	1700-1759	31	5.50	33	9.92	26	3	2	1
13	1800-1859	37	10.70	25	9.00	20	2	2	0
11	1900-1959	28	4.41	21	7.23	22	1	1	0
9	2000-2059	25	9.17	60	13.5	12	1	0	1
9	2100-2159	10	2.8	18	7.8	5	1	1	0
10	2200-2259	13	7	13	9.5	6	2	2	0
7	2300-2359	3	1	40	14.5	6	1	1	0
		40	3.31	60	8.36	436	20	13	7

*A passenger voluntarily withdrew from the TDC process

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #19471) On JULY 15, at 0556 hours, an IAD STSO (b)(6) reported that Continental Flight #314 (IAD to IAH) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no ID and was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Phil Scharpt was then summoned by the IVCC operator and STSO (b)(6) instructed STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) entry into the screening checkpoint and sterile area. STSO (b)(6) then denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #19520) On JULY 15, at 0641 hours, an BDL BDO (b)(6) reported that Delta Flight #9415 (BDL to CVG) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no ID and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Phil Scharpt was then summoned by the IVCC operator and STSO (b)(6) instructed BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC #19793) On JULY 15, at 1105 hours, an JFK STSO (b)(6) reported that TAM Airlines (JJ) Flight #8083 (JFK to PGG) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that she had no ID and was offered a Certification of Identity form which she completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Mark Calloway was then summoned by the IVCC operator and STSO (b)(6) instructed STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) entry into the screening checkpoint and sterile area. STSO (b)(6) then denied (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC #20051) On JULY 15, at 1513 hours, a DSM BDO (b)(6) reported that U.S. Airways Flight #2944 (DSM to PHX) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no ID and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC

supervisor Mark Calloway was then summoned by the IVCC operator and STSO Calloway instructed BDO Schmidt to deny (b)(3):49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

5. WEBEOC #20148) On JULY 15, at 1704 hours, an LAX BDO (b)(6) reported that Southwest Flight #1419 (LAX to IND) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that she had no ID and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Robert Sapp was then summoned by the IVCC operator and STSO (b)(6) instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
6. (WEBEOC #20158) On JULY 15, at 1717 hours, an LAS TSO (b)(6) reported that Air Tran Flight #344 (BWI to MKE) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that she did not know the day and month of her birthday because in her country they do not celebrate birthdays. (b)(3):49 U.S.C. § 114(r)(b)(6) stated that she had no ID and was offered a Certification of Identity form which she completed. TSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Mark Calloway was then summoned by the IVCC operator and STSO (b)(6) instructed TSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. TSO (b)(6) then denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
7. (WEBEOC #20198) On JULY 15, at 1806 hours, an EWR BDO (b)(6) reported that US Airways Flight #4015 (JFK to IND) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no ID and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Robert Sapp was then summoned by the IVCC operator and STSO (b)(6) instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
8. WEBEOC #20210) On JULY 15, at 1819 hours, an EWR BDO (b)(6) reported that US Airways Flight #1895 (EWR to CLT) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no ID and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity

information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r). IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Robert Sapp was then summoned by the IVCC operator and STSO (b)(6) instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r) entry into the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

9. (WEBEOC #20275) On JULY 15, 2008, at 1938 hours, JFK STSO (b)(6) reported that Delta Flight # 639 (JFK - PHX) passenger (b)(3):49 U.S.C. § 114(r) stated that she had no identification and was offered a Certification of Identity form which she completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identity information verification. Prior to the completion of the verification process Delta Airline Gate Agent (b)(6) informed STSO (b)(6) that the airline was denying (b)(3):49 U.S.C. § 114(r) access to the sterile because the airline policy did not allow (b)(3):49 U.S.C. § 114(r) to fly without verifiable ID while accompanying four children. There was no impact to airport operations or media attention.
10. (WEBEOC #20334) On JULY 15, 2008, at 2148 hours, LAX BDO (b)(6) reported that Southwest Airlines Flight #2973 (LAX to PHX) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Sapp was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
11. (WEBEOC #20372) On JULY 15, at 2348 hours, a JFK LTSO (b)(6) reported that Jet Blue Flight #1002 (JFK to BOS) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that she had no ID and was offered a Certification of Identity form, which she completed. LTSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Cliff Able was then summoned by the IVCC operator and STSO able instructed LTSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r) entry into the screening checkpoint and sterile area. LTSO (b)(6) then denied (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
12. (WEBEOC #20348) On JULY 15, at 2236 hours, an LAX BDO (b)(6) reported that USAir Flight #1446 (LAX to PHL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that she had no ID and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity.

(b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for a Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Robert Sapp was then summoned by the IVCC operator and STSO (b)(6) instructed BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) entry into the screening checkpoint and sterile area. BDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

13. (WEBEOC #20349) On JULY 15, at 2238 hours, an LAX BDO (b)(6) reported that Southwest Flight #1623(LAX to DEN) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) DOB (b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no ID and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personal identity information verification. The IVCC operator searched the Accurint database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. (b)(3):49 U.S.C. § 114(r), (b)(6) stated to BDO (b)(6) that he had shown his identification at the Southwest ticket counter before placing said identification in his checked baggage. BDO (b)(6) declined to collect additional information for the IVCC regarding identity verification by alternate means and instead accompanied (b)(3):49 U.S.C. § 114(r), (b)(6) to the ticket counter. BDO (b)(6) called the IVCC Call-Back line to report that LAX TSM Green decided that (b)(3):49 U.S.C. § 114(r), (b)(6) should be denied access to the sterile area at 2315. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1. Example.



Daily Summary: Identity Reviews Wednesday, 16 July 2008

	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
7	0000-0059	1	0.5	9	6.75	4	0	0	0
5	0100-0159	20	6.6	10	5	5	2	2	0
5	0200-0259	0	0	0	0	0	0	0	0
5	0300-0359	1	0.5	13	9	2	0	0	0
6	0400-0459	1	0.5	6	4.75	4	0	0	0
9	0500-0559	3	1.09	17	9.09	11	0	0	0
11	0600-0659	12	2.57	13	6.48	21	0	0	0
11	0700-0759	3	0.83	38	7.61	23	1	1	0
10	0800-0859	9	1.7	25	6.91	23	0	0	0
11	0900-0959	20	2.74	28	6.35	31	5*	3	1
15	1000-1059	6	1.66	15	6.21	29	0	0	0
16	1100-1159	6	1.75	6	6.58	24	1	0	1
16	1200-1259	11	4.16	18	8.11	19	0	0	0
14	1300-1359	23	6.96	13	7.43	23	0	0	0
15	1400-1459	20	3.56	10	5.83	18	1	1	0
14	1500-1559	16	5.04	28	7.44	25	1	1	0
14	1600-1659	23	7.07	31	10.45	29	4	4	0
13	1700-1759	24	5.88	11	6.46	24	1	1	0
13	1800-1859	3	.95	26	7.95	20	0	0	0
12	1900-1959	8	1	23	8.13	15	0	0	0
11	2000-2059	3	.71	14	5.93	14	0	0	0
9	2100-2159	1	.17	15	8.67	6	0	0	0
11	2200-2259	5	1.4	25	1.14	7	1	1	0
8	2300-2359	1	0.43	24	8.14	8	1	1	0
		24	3.04	38	7.51	386	18	15	2

* Passenger voluntarily withdrew from process

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #20387) On JULY 16, at 0102 hours, an LAS MTSO (b)(6) reported that Spirit Airlines Flight #954 (LAS to FLL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no ID and was offered a Certification of Identity form which he completed. MTSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Cliff Able was then summoned by the IVCC operator and STSO (b)(6) instructed MTSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) entry into the screening checkpoint and sterile area. MTSO (b)(6) then denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #20390) On JULY 16, at 0106 hours, an LAS EBDO (b)(6) reported that Spirit Airlines Flight #954 (LAS to FLL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that she had no ID and was offered a Certification of Identity form which she completed. EBDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Cliff Able was then summoned by the IVCC operator and STSO (b)(6) instructed EBDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) entry into the screening checkpoint and sterile area. EBDO (b)(6) then denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC #20563) On JULY 16, at 0757 hours, an ONT STSO (b)(6) reported that American Airlines Flight #558 (ONT to DFW) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that she had no ID and was offered a Certification of Identity form which she completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC supervisor Kim Hohnacki was then summoned by the IVCC operator and STSO (b)(6) instructed STSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) entry into the screening checkpoint and sterile area. STSO (b)(6) then denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC #20709) On JULY 16, at 0938 hours, LAX BDO (b)(6) reported that Southwest Flight #2504 (LAX to BWI) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC operator

referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) (b)(3);49 U.S.C. § 114(r),(b)(6) (entered the US via the Mexican border 7 years prior) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Kim Hojnacki was then summoned and in accordance with the SOP, instructed the IVCC operator to inform BDO (b)(6) that (b)(3);49 U.S.C. § 114(r),(b)(6) should be denied access to the sterile area. There was no impact to airport operations or media attention.

5. (WEBEOC #20708) On JULY 16, at 0958 hours, LAX BDO (b)(6) reported that Southwest Flight #2504 (LAX to BWI) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC operator referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) (DOB (b)(6)) (entered the US via the Mexican border 7 years prior) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Kim Hojnacki was then summoned and in accordance with the SOP, instructed the IVCC operator to inform BDO (b)(6) that (b)(3);49 U.S.C. § 114(r),(b)(6) should be denied access to the sterile area. There was no impact to airport operations or media attention.
6. (WEBEOC #20706) On JULY 16, at 0948 hours, LAX BDO (b)(6) reported that Southwest Flight #2504 (LAX to BWI) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC operator referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) (DOB (b)(6)) (entered the US via the Mexican border 7 years prior) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Kim Hojnacki was then summoned and in accordance with the SOP instructed the IVCC operator to inform BDO (b)(6) that (b)(3);49 U.S.C. § 114(r),(b)(6) should be denied access to the sterile area. There was no impact to airport operations or media attention.
7. (WEBEOC #21050) On JULY 16, at 1402 hours, EWR BDO (b)(6) reported that Air Tran Flight #1699 (ALT to SAT) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database and located a record that contained no verifiable information with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. An offer was then made by the IVCC operator to BDO (b)(6) to assist with verifying (b)(3);49 U.S.C. § 114(r),(b)(6) identity by alternate means. (b)(3);49 U.S.C. § 114(r),(b)(6) provided the telephone number for her school instructor; however, she was unavailable. She provided the number to Kaplan Career Institute, but the registrar's office would not provide any information without proper release. IVCC attempted a Google search on the address provided and (b)(3);49 U.S.C. § 114(r),(b)(6) answers were inconsistent. IVCC Supervisor Steve Mahlstedt was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform BDO (b)(6) that (b)(3);49 U.S.C. § 114(r),(b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3);49 U.S.C. § 114(r),(b)(6) is allowed access. The IVCC received no call back regarding this issue, therefore, the final disposition

remains denied. There was no impact to airport operations or media attention.

8. (WEBEOC #21059) On JULY 16, at 1519 hours, ONT STSO (b)(6) reported that US Airways Flight #7 (ONT to PHX) passenger (b)(3);49 U.S.C. § 114 (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r) stated that he had no identification and was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Terrance Imbert was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
9. (WEBEOC #21117) On JULY 16, at 1625 hours, LAX BDO (b)(6) reported that Frontier Flight #414 (LAX to DEN) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Larry Owings was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
10. (WEBEOC #21143) On JULY 16, at 1648 hours, LAS BDO (b)(6) reported that Delta Flight #624 (LAS to JFK) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstede was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
11. (WEBEOC #21144) On JULY 16, at 1649 hours, LAS BDO (b)(6) reported that Delta Airline Flight #624 (LAS to JFK) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that she had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification

with negative results. IVCC Supervisor Steve Mahlstede was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

12. (WEBEOC #21148) On JULY 16, at 1651, LAS BDO (b)(6) reported that Delta Airlines Flight #624 (LAS to JFK) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the following information provided by (b)(3):49 U.S.C. § 114(r) (foreign national); Point of Entry (POE) Fresno, CA, Date of Entry (DOE): January 2006; Air Carrier: Aero California, Flight #: Unknown, Origin of flight: Mexico City, to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstede was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. A call back to the IVCC was made at 1741 hours, ETSO (b)(6) MTSO (b)(6) and TSM Robert Ambers consensus confirmed that (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area. There was no impact to airport operations or media attention.
13. (WEBEOC #21165) On JULY 16, at 1710 hours, ORD BDO (b)(6) reported that United Airlines Flight #5981 (ORD to FAR) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Larry Owings was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
14. (WEBEOC #21361) On JULY 16, 2008 at 2204 hours, LAS BDO (b)(6) reported that Southwest Flight #2026 (LAS to MDW) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Cliff Able was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
15. (WEBEOC #21383) On JULY 16, at 2303 hours, BUR BDO (b)(6) reported that US Airways Flight #2008 (BUR to LAS) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification

Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the following information provided by (b)(3):49 U.S.C. § 114(r),(b)(6) (foreign national); DOB (b)(6) Date of Entry (DOE) 2004 exact date unknown, Point of Entry (POE) Mexicali, Country of residence Mexico, to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Cliff Able was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1. Example.



Daily Summary: Identity Reviews

Thursday, 17 July 2008

	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
7	0000-0059	1	1	19	10.33	3	0	0	0
5	0100-0159	0	0	7	6	2	0	0	0
5	0200-0259	1	1	49	49	1	1	0	1
5	0300-0359	0	0	0	0	0	0	0	0
6	0400-0459	1	0.14	8	5.29	7	0	0	0
9	0500-0559	3	0.54	14	6.23	13	0	0	0
11	0600-0659	5	0.25	18	6.58	24	1	1	0
11	0700-0759	6	1.58	40	8.37	38	0	0	0
10	0800-0859	6	1.9	26	6.38	29	1	0	1
11	0900-0959	16	3.16	17	7.28	25	0	0	0
15	1000-1059	5	1	11	6.3	27	0	0	0
16	1100-1159	40	4.35	15	10.41	17	1	0	1
16	1200-1259	32	5.95	32	10.74	19	0	0	0
14	1300-1359	20	4.15	25	8.35	20	1	1	0
15	1400-1459	24	3.71	16	7.21	28	0	0	0
12	1500-1559	5	.83	30	9.61	18	1	1	0
12	1600-1659	8	1.39	17	8.45	31	2	1	1
13	1700-1759	1	.15	10	6.15	13	0	0	0
13	1800-1859	7	1.46	16	7.38	24	0	0	0
12	1900-1959	10	1.96	35	10.44	25	0	0	0
11	2000-2059	1	0.17	25	10.67	6	1	0	1
9	2100-2159	2	.88	32	11	8	0	0	0
8	2200-2259	3	.56	18	9	9	0	0	0
6	2300-2359	3	.78	25	11.11	9	0	0	0
		40	1.12	49	9.33	396	9	4	5

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #21527) On JULY 17, at 0640 hours, LAS DFW TSM Fred Day reported that Continental Airlines Flight #214 (DFW to HOU) passenger (b)(3):49 U.S.C. § 114 (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114 (b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. TSM Day received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114 (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114 (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114 (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Kim Hojnacki in accordance with the SOP, instructed TSM Day to deny (b)(3):49 U.S.C. § 114 (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #21951) On JULY 17, at 1345 hours, LAS BDO (b)(6) reported that Southwest Airlines Flight #1472 (LAS to MDW) passenger (b)(3):49 U.S.C. § 114 (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114 (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114 (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114 (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114 (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Kim Hojnacki was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114 (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC #22040) On JULY 17, at 1521 hours, ONT STSO (b)(6) reported that Southwest Airlines Flight #602 (ONT to BNA) passenger (b)(3):49 U.S.C. § 114 (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114 (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114 (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114 (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114 (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Ed Montgomery was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114 (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC #22077) On JULY 17, at 1615 hours, RNO BDO (b)(6) reported that Southwest Airlines Flight #1839 (RNO to LAS) passenger (b)(3):49 U.S.C. § 114 (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114 (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114 (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114 (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114 (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC

Supervisor Lee (Steve) Mahlstede was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3), 49 USC § 11 access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1. Example.



Daily Summary: Identity Reviews Friday, 18 July 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	3	0.50	43	13.00	9	1	1	0
5	0100-0159	0	0.00	10	5.00	2	0	0	0
5	0200-0259	0	0.00	5	5.00	1	0	0	0
5	0300-0359	0	0.00	0	0.00	0	0	0	0
6	0400-0459	0	0.00	25	9.60	5	1	1	0
9	0500-0559	20	5.24	25	7.88	17	0	0	0
11	0600-0659	21	5.09	31	7.70	23	1	1	0
11	0700-0759	6	2.62	50	8.00	21	3	3*	0
12	0800-0859	28	5.40	22	8.52	25	0	0	0
12	0900-0959	40	8.07	22	8.27	30	0	0	0
12	1000-1059	20	4.23	23	7.10	31	0	0	0
13	1100-1159	31	4.28	10	7.52	25	1	1	0
14	1200-1259	23	10.00	25	9.21	19	2	1	1
13	1300-1359	45	11.48	19	7.81	27	1	0	1
9	1400-1459	20	5.14	28	8.75	28	1	1	0
9	1500-1559	26	5.64	20	9.43	14	1	1*	0
12	1600-1659	26	7.04	29	8.12	25	1	1	0
10	1700-1759	5	1.33	31	8.54	24	0	0	0
9	1800-1859	2	0.75	26	7.95	20	0	0	0
7	1900-1959	5	1.07	12	7.27	15	0	0	0
7	2000-2059	6	1.28	16	7.72	18	0	0	0
7	2100-2159	2	0.60	19	7.00	10	0	0	0
7	2200-2259	2	0.83	22	8.17	6	1	1	0
7	2300-2359	3	1.12	25	10.38	8	1	0	1
	TOTALS	45	3.12	50	7.67	403	15	12	3

*Individual(s) withdrew from process prior to final decision being made regarding denial / entry into sterile area

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #22373) On JULY 18, at 0006 hours, LAS BDO (b)(6) reported that Delta Airlines Flight #1090 (LAS to ATL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Love was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #22426) On JULY 18, at 0422 hours, EWR LTSO (b)(6) reported that US Airways Flight #1093 (EWR to CLT) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). LTSO (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. LTSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. An offer was then made by the IVCC operator to LTSO (b)(6) to assist with verifying (b)(3):49 U.S.C. § 114(r), (b)(6) identity by alternate means. LTSO (b)(6) provided the name of a relative; however, there was no answer at the number given. (b)(3):49 U.S.C. § 114(r), (b)(6) could not provide any additional information that would be helpful with establishing his ID. IVCC Supervisor Robert Love was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform LTSO (b)(6) that (b)(3):49 U.S.C. § 114(r), (b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r), (b)(6) is allowed access. There was no impact to airport operations or media attention.
3. (WEBEOC #22473) On JULY 18, at 0606 hours, JFK LTSO (b)(6) reported that COPA Flight #803 (JFK to PAC) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. LTSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Love was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform LTSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC #22539) On JULY 18, at 0734 hours, SLC STSO (b)(6) reported that Southwest Airlines Flight #3308 (SLC to MDW) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was

unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Caryl Brantley was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

5. (WEBEOC #22557) On JULY 18, at 0752 hours, JFK TSO (b)(6) reported that Delta Airlines Flight #499 (JFK to SJU) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. TSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. An offer was then made by the IVCC operator to TSO (b)(6) to assist with verifying (b)(3):49 U.S.C. § 114(r), (b)(6) identity by alternate means. TSO (b)(6) requested the names of personal references who could verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity, none could be provided. Additional database searches in zabascarch.com and people-lookup.com were attempted with (b)(3):49 U.S.C. § 114(r), (b)(6) name and date of birth; however, no records were found. IVCC Supervisor Caryl Brantley was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform TSO (b)(6) that (b)(3):49 U.S.C. § 114(r), (b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r), (b)(6) is allowed access. The IVCC received no call back regarding this issue, therefore, the final disposition remains denied. There was no impact to airport operations or media attention.
6. (WEBEOC #22558) On JULY 18, at 0754 hours, TSO (b)(6) reported that Southwest Airlines Flight #204 (BWI to IND) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. TSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. Upon starting the verification process, (b)(3):49 U.S.C. § 114(r), (b)(6) became disruptive and non-compliant. TSO (b)(6) requested Law Enforcement Officer (LEO) assistance and (b)(3):49 U.S.C. § 114(r), (b)(6) was escorted from the checkpoint by Maryland Transportation Authority Police (MTAP) Officer (b)(6). There was no impact to airport operations or media attention.
7. (WEBEOC #22799) On JULY 18, at 1127 hours, CLT STSO (b)(6) reported that Air Tran Flight #319 (CLT to ATL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. An offer was then made by the IVCC operator to STSO (b)(6) to assist with verifying (b)(3):49 U.S.C. § 114(r), (b)(6) identity by alternate means. STSO (b)(6) accepted the offer by IVCC but (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide any employment information or personal references. IVCC Supervisor Caryl Brantley was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform STSO (b)(6) that (b)(3):49 U.S.C. § 114(r), (b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r), (b)(6) is allowed access.
8. (WEBEOC #22865) On JULY 18, at 1256 hours, HNL LTSO (b)(6) reported that Mesa Airlines Flight #1010 (HNL to OGG) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification

and was offered a Certification of Identity form which he completed. LTSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Caryl Brantley was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform LTSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

9. (WEBEOC #22981) On JULY 18, at 1448 hours, MIA CCO Christian Cortez reported that American Airlines Flight #1593 (MIA to STL) passenger (b)(3):49 U.S.C. § 114(r) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no identification and was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) through the MIA Coordination Center to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. An offer was then made by the IVCC operator to CCO Cortez to assist with verifying (b)(3):49 U.S.C. § 114(r) identity by alternate means. IVCC searched Google.com to verify (b)(3):49 U.S.C. § 114(r) ID with negative results. (b)(3):49 U.S.C. § 114(r) could not provide any personal references. IVCC Supervisor Terence Imbert was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform CCO Cortez that (b)(3):49 U.S.C. § 114(r) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r) is allowed access. The IVCC received no call back regarding this issue, therefore, the final disposition remains denied. There was no impact to airport operations or media attention.
10. (WEBEOC #23011) On JULY 18, at 1532 hours, DFW TSM John Idar reported that passenger (b)(3):49 U.S.C. § 114(r) (DOB (b)(6)) stated that she had no identification and was offered a Certification of Identity form which she completed. TSM Idar received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in inconsistent information regarding her previous address and registered vehicles. At this point, (b)(3):49 U.S.C. § 114(r) became frustrated and withdrew from the verification process. There was no impact to airport operations or media attention.
11. (WEBEOC #23044) On JULY 18, at 1614 hours, MEM TSM Isaac Curry reported that US Airways Flight #2827 (MEM to PHX) passenger (b)(3):49 U.S.C. § 114(r) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that she had no identification and was offered a Certification of Identity form which she completed. TSM Curry received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Terance Imbert was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform TSM Curry to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
12. (WEBEOC #23323) On JULY 18, at 2238 hours, SJC BDO (b)(6) reported that Mexicana Flight #155 (SJC to MLM) passenger (b)(3):49 U.S.C. § 114(r) (DOB (b)(6)) was denied access to

the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Sapp was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1. Example.



Daily Summary: Identity Reviews Saturday, 19 July 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
7	0000-0059	3	0.33	25	10.22	9	2	2	0
6	0100-0159	0	0.00	10	10.00	1	0	0	0
4	0200-0259	1	0.33	7	6.00	3	0	0	0
3	0300-0359	0	0.00	6	6.00	1	0	0	0
6	0400-0459	2	0.60	31	13.4	5	1	1	0
8	0500-0559	10	2.08	25	7.67	12	0	0	0
12	0600-0659	3	0.88	60	9.00	16	1	1	0
12	0700-0759	7	1.14	55	8.32	28	2	2	0
13	0800-0859	10	2.41	30	6.10	29	1	1	0
13	0900-0959	6	1.26	16	6.16	19	1	1	0
17	1000-1059	8	1.84	24	6.88	32	2	1	1
12	1100-1159	5	0.80	23	6.15	20	0	0	0
14	1200-1259	5	0.92	15	6.25	12	0	0	0
12	1300-1359	3	0.72	11	5.89	18	0	0	0
11	1400-1459	5	1.16	25	8.16	19	2	2	0
11	1500-1559	20	3.37	13	5.50	38	4	3	1
11	1600-1659	5	1.20	25	6.40	25	0	0	0
11	1700-1759	6	1.12	17	5.81	16	1	1	0
11	1800-1859	9	2.05	30	8.29	21	1	1	0
11	1900-1959	2	0.70	25	9.10	10	0	0	0
11	2000-2059	1	0.29	6	3.71	7	0	0	0
7	2100-2159	0	0.00	24	6.80	10	0	0	0
6	2200-2259	2	0.44	12	4.78	10	0	0	0
6	2300-2359	0	0.00	6	6.00	1	0	0	0
	TOTALS	20	0.62	60	6.83	362	18	16	2

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #23344) On JULY 19, at 0014 hours, LAS BDO (b)(6) reported that Spirit Airlines Flight #78 (LAS to DTW) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Love was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #23379) On JULY 19, at 0039 hours, LAS BDO (b)(6) reported that Northwest Airlines Flight #774 (LAS to MSP) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Sapp was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC #23419) On JULY 19, at 0452 hours, ANC STSO (b)(6) reported that Alaska Airlines Flight #268 (ANC to SFO) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Love was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC #23476) On JULY 19, at 0644 hours, JFK STSO (b)(6) reported that Jet Blue Flight #117 (JFK to MSY) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. An offer was then made by the IVCC Operator to STSO (b)(6) to assist with verifying (b)(3);49 U.S.C. § 114(r),(b)(6) identity by alternate means. STSO (b)(6) accepted the offer by IVCC and provided (b)(3);49 U.S.C. § 114(r),(b)(6) mother's name, (b)(6) and phone number which produced "no records found" with the Accurant database. The

IVCC Operator contacted (b)(6) but was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity due to a language barrier. STSO (b)(6) then stated (b)(3):49 U.S.C. § 114(r)(b)(6) could not provide any other information that would prove helpful in identifying herself. IVCC Supervisor Caryl Brantley was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) that (b)(3):49 U.S.C. § 114(r)(b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r)(b)(6) is allowed access. There was no impact to airport operations or media attention.

5. (WEBEOC #23501) On JULY 19, at 0711 hours, SLC STSO (b)(6) reported that Southwest Airlines Flight #1176 (SLC to PHL) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Caryl Brantley was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
6. (WEBEOC #23540) On JULY 19, at 0757 hours, LAS BDO (b)(6) reported that Southwest Airlines Flight #418 (LAS to MDW) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Caryl Brantley was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
7. (WEBEOC #23575) On JULY 19, at 0822 hours, LAS BDO (b)(6) reported that Southwest Airlines Flight #683 (LAS to CMH) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Caryl Brantley was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
8. (WEBEOC #23643) On JULY 19, at 0939 hours, SAT BDO (b)(6) reported that Spirit Airlines

Flight #204 (SAT to FLL) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Caryl Brantley was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

9. (WEBEOC #23662) On JULY 19, at 1001 hours, SAT BDO (b)(6) reported that Spirit Airlines Flight #204 (SAT to FLL) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Caryl Brantley was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
10. (WEBEOC #23861) On JULY 19, at 1413 hours, SDF LTSO (b)(6) reported that Northwest Airlines Flight #648 (SDF to DTW) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. LTSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Terance Imbert was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform LTSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
11. (WEBEOC #23895) On JULY 19, at 1459 hours, IAH BDO (b)(6) reported that Continental Flight #1520 (IAH to ATL) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Sapp and STSO (b)(6) were then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

12. (WEBEOC #23908) On JULY 19, at 1507 hours, LAX BDO (b)(6) reported that American Airlines Flight #1936 (LAX to SFO) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Sapp was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
13. (WEBEOC #23959) On JULY 19, at 1542 hours, LAX BDO (b)(6) reported that American Airlines Flight #1936 (LAX to SFO) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Sapp was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
14. (WEBEOC #23960) On JULY 19, at 1543 hours, LAX BDO (b)(6) reported that American Airlines Flight 1936 (LAX to SFO) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Sapp was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
15. (WEBEOC #24096) On JULY 19, at 1753 hours, CMH TSM Gary Wholf reported that Delta Airlines Flight #5623 (CMH to ATL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. TSM Wholf received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Sapp was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform TSM Wholf to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no

impact to airport operations or media attention.

16. (WEBEOC #24119) On JULY 19, at 1817 hours, ONT STSO (b)(6) reported that Express Jet Flight #0032 (ONT to OKC) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114 stated that he had no identification and was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114 and IVCC was unable to verify (b)(3):49 U.S.C. § 114's identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114 (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Sapp was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3):49 U.S.C. § 114 access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1. Example.



Daily Summary: Identity Reviews Sunday, 20 July 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
7	0000-0059	0	0.00	7	5.67	3	0	0	0
4	0100-0159	0	0.00	4	2.67	3	0	0	0
4	0200-0259	0	0.00	5	4.00	3	0	0	0
4	0300-0359	0	0.00	9	6.00	2	0	0	0
7	0400-0459	0	0.00	15	9.00	2	0	0	0
8	0500-0559	0	0.00	21	6.30	13	0	0	0
15	0600-0659	5	1.45	23	6.70	20	0	0	0
13	0700-0759	5	0.97	13	6.03	30	0	0	0
12	0800-0859	10	2.19	16	6.19	32	0	0	0
12	0900-0959	5	1.19	30	6.22	37	1	1	0
15	1000-1059	5	0.93	21	6.48	27	0	0	0
16	1100-1159	13	0.91	17	5.91	22	2	2	0
14	1200-1259	5	1.20	30	6.07	30	0	0	0
13	1300-1359	6	1.76	39	8.12	33	3	2	1
16	1400-1459	5	1.17	20	7.20	30	1	1*	0
13	1500-1559	5	1.67	25	7.42	33	0	0	0
14	1600-1659	5	1.24	40	7.40	42	0	0	0
10	1700-1759	16	4.19	30	6.26	43	0	0	0
10	1800-1859	5	1.09	15	5.88	32	0	0	0
9	1900-1959	6	1.14	12	5.52	21	0	0	0
8	2000-2059	5	1.14	15	5.71	21	0	0	0
7	2100-2159	3	0.72	11	5.06	18	0	0	0
9	2200-2259	10	2.13	9	5.80	15	0	0	0
4	2300-2359	1	0.44	16	5.22	9	0	0	0
	TOTALS	16	0.75	40	5.75	521	7	6*	1

* Individual(s) withdrew from process prior to final decision being made regarding denial / entry into sterile area

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #24510) On JULY 20, at 0907 hours, IAD TSO (b)(6) reported that Ethiopian Airline Flight #503 (IAD to ADD) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r) stated that he had no identification and was offered a Certification of Identity form which he completed. TSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r) (foreign national) to TSO for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform TSO (b)(6) that (b)(3);49 U.S.C. § 114(r) should be denied access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #24652) On JULY 20, at 1110 hours, BFL STSO (b)(6) reported that United Airlines Flight #5432 (BFL to LAX) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r) stated that she had no identification and was offered a Certification of Identity form which she completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r) (foreign national) to TSO for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC #24674) On JULY 20, at 1141 hours, SLC STSO (b)(6) reported that Southwest Airlines gate pass holder (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r) stated that he had no identification and was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity. An offer was then made by the IVCC operator to STSO (b)(6) assist with verifying (b)(3);49 U.S.C. § 114(r);(b)(6) identity by alternate means. STSO (b)(6) provided a phone number of a personal reference (uncle) but the IVCC operator was unsuccessful in an attempt to contact (b)(3);49 U.S.C. § 114(r);(b)(6) reference because the number given was disconnected. (b)(3);49 U.S.C. § 114(r) claimed that all other personal references did not have phones and could not be contacted. (b)(3);49 U.S.C. § 114(r) also provided the address and phone number of his employer but indicated that no one would answer the phone if IVCC attempted to call because the business is only open during normal business hours. The IVCC operator then attempted to conduct a google search on the address of the employer with no results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) that (b)(3);49 U.S.C. § 114(r) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3);49 U.S.C. § 114(r) is allowed access. There was no impact to airport operations or media attention.
4. (WEBEOC #24816) On JULY 20, at 1345 hours, TPA TSO (b)(6) reported that Air Tran Flight #412 (TPA to IND) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that he had no identification and

was offered a Certification of Identity form which he completed. TSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstede was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform TSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

5. (WEBEOC #24824) On JULY 20, at 1350 hours, SFO BDO (b)(6) reported that Virgin America Flight #1773 (SFO to LAS) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
6. (WEBEOC #24888) On JULY 20, at 1449 hours, FSD LTSO (b)(6) reported that United Airlines flight #5855 (FSD to AZO) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. LTSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. After starting the verification process (b)(3);49 U.S.C. § 114(r);(b)(6) produced a Social Security Card and a Hunting license with a DOB which did not appear to be consistent with his appearance. LTSO (b)(6) notified law enforcement officer (b)(6);(b)(7)(C) who interviewed (b)(3);49 U.S.C. § 114(r);(b)(6) and determined that (b)(3);49 U.S.C. § 114(r);(b)(6) was attempting to use his son's ticket and ID to enter the sterile area. Officer (b)(6);(b)(7)(C) escorted (b)(3);49 U.S.C. § 114(r);(b)(6) from the checkpoint. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1. Example.



Daily Summary: Identity Reviews Monday, 21 July 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	3	0.73	24	7.45	11	0	0	0
4	0100-0159	2	0.62	10	5.25	8	1	1	0
4	0200-0259	1	1.00	11	7.50	2	0	0	0
4	0300-0359	0	0.00	4	4.00	1	0	0	0
6	0400-0459	0	0.00	3	3.00	1	0	0	0
10	0500-0559	3	0.61	17	5.94	18	0	0	0
15	0600-0659	5	1.00	30	7.1	21	1	1	0
15	0700-0759	4	0.41	30	6.72	29	0	0	0
14	0800-0859	2	0.31	23	6.96	26	0	0	0
14	0900-0959	4	0.64	19	6.08	25	0	0	0
14	1000-1059	1	0.22	16	7.35	23	0	0	0
14	1100-1159	2	0.42	12	7.26	31	1	1	0
14	1200-1259	2	0.6	30	7.83	30	0	0	0
14	1300-1359	6	0.96	20	7.17	23	0	0	0
13	1400-1459	3	0.43	20	6.93	30	0	0	0
12	1500-1559	5	1.12	53	9.64	33	2	1	1
13	1600-1659	21	4.28	28	9.38	29	3	2	1
8	1700-1759	46	11.23	30	8.47	30	2	0	2
9	1800-1859	10	3.46	32	9.25	28	1	1	0
9	1900-1959	20	7.61	12	6.74	23	0	0	0
7	2000-2059	9	1.8	11	5.87	15	0	0	0
7	2100-2159	8	2.6	18	7	10	1	0	1
6	2200-2259	3	1.5	25	9.17	6	1	1	0
6	2300-2359	0	0	9	5.5	6	0	0	0
	TOTALS	46	1.33	53	6.54	459	13	8	5

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #25501) On JULY 21, at 0106 hours, LAS BDO (b)(6) reported that United Airlines Flight #1562 (LAS to ORD) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found", with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Cliff Able was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #25591) On JULY 21, at 0635 hours, DFW BDO (b)(6) reported that Continental Airlines Flight #1014 (DFW to IAH) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found", with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with inconsistent results with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6). TECS results indicated that (b)(3);49 U.S.C. § 114(r), (b)(6) entered the US at a time entirely different from the date that (b)(3);49 U.S.C. § 114(r), (b)(6) indicated. IVCC Supervisor Kim Hojnacki was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC #25911) On JULY 21, at 1149 hours, DCA STSO (b)(6) reported that Air Tran Flight #190 (DCA to ATL) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found", with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Kim Hojnacki, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC #26173) On JULY 21, at 1553 hours, LIT BDO (b)(6) reported that Continental Airlines Flight #2673Y (LIT to IAH) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found", with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Edwin Montgomery was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the

screening checkpoint and sterile area. There was no impact to airport operations or media attention.

5. (WEBEOC #26198) On JULY 21, at 1614 hours, HOU BDO (b)(6) reported that Southwest Airlines Flight #2525 (HOU to PHL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found", with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Edwin Montgomery was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
6. (WEBEOC #26218) On JULY 21, at 1633 hours, BHM BDO (b)(6) reported that Southwest Airlines Flight #1934 (BHM to FLL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found", with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Ed Montgomery was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
7. (WEBEOC #26356) On JULY 21, at 1836 hours, BUR STSO (b)(6) reported that Southwest Airlines Flight #2653 (BUR to ROU) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found", with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Edwin Montgomery was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
8. (WEBEOC #26527) On JULY 21, at 2202 hours, ONT LTSO (b)(6) reported that Southwest Airlines Flight #613 (ONT to RNO) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no identification and was offered a Certification of Identity form which he completed. LTSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found", with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. An offer was then made by the IVCC operator to LTSO (b)(6) to assist with verifying (b)(3):49 U.S.C. § 114(r), (b)(6) identity by alternate means. LTSO (b)(6) provided a phone number to

contact a personal reference (b)(3):49 U.S.C. § 114(f)(3)(C). According to Accurint, the phone number provided was actually that of (b)(3):49 U.S.C. § 114(f)(3)(C) and (b)(3):49 U.S.C. § 114(f)(3)(C) could not provide any additional phone numbers regarding a personal reference. IVCC Supervisor Cliff Able was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform LTSO (b)(6) that (b)(3):49 U.S.C. § 114(f)(3)(C) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(f)(3)(C) is allowed access. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

I. Example.



Daily Summary: Identity Reviews Tuesday, 22 July 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
6	0000-0059	1	0.11	15	7.22	9	1	0	1
5	0100-0159	5	0.71	20	8.14	7	1	1	0
5	0200-0259	0	0.00	7	5.33	3	2	2	0
5	0300-0359	1	1.00	6	6.00	1	0	0	0
7	0400-0459	0	0.00	7	6.00	3	0	0	0
11	0500-0559	3	0.75	40	8.08	12	0	0	0
15	0600-0659	5	0.79	67	8.04	28	0	0	0
12	0700-0759	5	1.08	18	5.96	26	1	1	0
11	0800-0859	5	1.38	22	7.08	26	1	1	0
11	0900-0959	5	0.68	10	6.00	18	0	0	0
14	1000-1059	15	2.00	11	6.46	24	0	0	0
15	1100-1159	17	4.80	48	8.52	25	*2	1	0
15	1200-1259	30	3.26	45	10.18	34	4	4	0
11	1300-1359	25	3.75	19	8.00	24	0	0	0
14	1400-1459	25	4.54	35	9.18	28	0	0	0
13	1500-1559	14	2.72	43	11.11	18	2	0	2
12	1600-1659	20	6.64	29	7.00	25	1	1	0
14	1700-1759	10	2.32	24	7.32	28	0	0	0
13	1800-1859	18	3.77	50	9.27	21	2	2	0
11	1900-1959	8	1.68	20	7.41	22	0	0	0
9	2000-2059	4	1	12	6.67	9	0	0	0
9	2100-2159	0	0	5	5	1	0	0	0
11	2200-2259	1	0.4	11	5.8	5	0	0	0
7	2300-2359	1	0.4	8	5.8	5	0	0	0
	TOTALS	30	1.38	67	7	402	17	13	3

*One individual withdrew from process prior to final decision being made regarding denial / cleared to access sterile area.

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #26629) On JULY 22, at 0156 hours, LAS BDO (b)(6) reported that US Airways Flight #228 (LAS to ORD) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Cliff Able was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #26630) On JULY 22, at 0207 hours, LAS BDO (b)(6) reported that US Airways Flight #228 (LAS to ORD) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Cliff Able was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC #26633) On JULY 22, at 0212 hours, LAS BDO (b)(6) reported that US Airways Flight #228 (LAS to ORD) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Cliff Able was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC #26802) On JULY 21, at 0745 hours, LAS BDO (b)(6) reported that Delta Airlines Flight #712 (LAS to ATL) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the

screening checkpoint and sterile area. There was no impact to airport operations or media attention.

5. (WEBEOC #26825) On JULY 22, at 0806 hours, IAD LTSO (b)(6) reported that Taca Airlines #TA581 (IAD to SAL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. LTSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform LTSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
6. (WEBEOC #26972) On JULY 22, at 1103 hours, LAX BDO (b)(6) reported that Southwest Airlines Flight #468 (LAX to SAT) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. An offer was then made by the IVCC Operator to BDO (b)(6) to assist with verifying (b)(3):49 U.S.C. § 114(r), (b)(6) identity by alternate means. BDO (b)(6) provided information regarding two personal references (grandmother and cousin) and the IVCC searched both references through Accurant with inconsistent results such as 2 addresses provided and the cousin's middle name. The IVCC operator then attempted to contact (b)(3):49 U.S.C. § 114(r), (b)(6) grandmother by phone but the phone number provided by (b)(3):49 U.S.C. § 114(r), (b)(6) does not accept blocked calls. IVCC supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) that (b)(3):49 U.S.C. § 114(r), (b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r), (b)(6) is allowed access. There was no impact to airport operations or media attention.
7. (WEBEOC #27049) On JULY 22, at 1220 hours, IAD STSO (b)(6) reported that United Airlines Flight #782 (IAD to ATL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Caryl Brantley was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
8. (WEBEOC #27189) On JULY 22, at 1251 hours, RNO BDO (b)(6) reported that Southwest Airlines Flight #470 (RNO to MDW) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received

the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

9. (WEBEOC #27083) On JULY 22, at 1251 hours, RNO BDO (b)(6) reported that Southwest Airlines Flight #470 (RNO to MDW) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
10. (WEBEOC #27144) On JULY 22, at 1251 hours, RNO BDO (b)(6) reported that Southwest Airlines Flight #470 (RNO to MDW) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
11. (WEBEOC #27313) On JULY 22, at 1658 hours, PHX LTSO (b)(6) reported that Southwest Airlines Flight #1806 (PHX to LAX) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. LTSO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in inconsistent data with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6). Inconsistent data includes county at previous address, vehicles owned, past addresses, other state of residence, street near previous address, how long he lived at previous address, what states he has had driver's license issued, and name of a close relative. IVCC Supervisor Edwin Montgomery was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform LTSO (b)(6) that (b)(3):49 U.S.C. § 114(r)(b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r)(b)(6) is allowed access. There was no impact to airport operations or media attention.
12. (WEBEOC #27379) On JULY 22, at 1815 hours, LAS BDO (b)(6) reported that US Airlines

Flight #51 (LAS to JFK) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Edwin Montgomery was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

13. (WEBEOC #27403) On JULY 22, at 1838 hours, LAS MSTO (b)(6) reported that US Airways Flight #51 (LAS to JFK) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. MSTO (b)(6) asked (b)(3):49 U.S.C. § 114(r)(b)(6) if he was a foreign national and his reply was yes; MSTO (b)(6) then received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Edwin Montgomery was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform MSTO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1. Example.



Daily Summary: Identity Reviews Wednesday, 23 July 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
6	0000-0059	0	0	20	20	1	1	0	1
4	0100-0159	0	0	5	5	1	0	0	0
4	0200-0259	1	0.29	12	7.43	7	0	0	0
4	0300-0359	0	0	22	18.67	3	0	0	0
7	0400-0459	0	0	3	3	1	0	0	0
8	0500-0559	10	1.63	15	6.26	19	0	0	0
11	0600-0659	3	1	16	6.65	20	0	0	0
12	0700-0759	2	0.75	12	7	16	0	0	0
12	0800-0859	8	2.09	38	9.43	23	0	0	0
14	0900-0959	18	5.95	30	7.41	22	2	2	0
15	1000-1059	10	2.42	45	10.5	24	2	2	0
15	1100-1159	7	1.55	26	8.2	20	0	0	0
15	1200-1259	3	0.94	35	8.69	16	1	1	0
15	1300-1359	10	1.15	16	9	13	3	2	1
13	1400-1459	20	5.96	32	10.7	28	0	0	0
10	1500-1559	30	6.55	25	8.76	29	2	0	2
12	1600-1659	5	0.92	60	7.84	25	1	1	0
13	1700-1759	4	0.79	15	6.45	29	1	1	0
13	1800-1859	3	.44	36	10	16	*1	0	0
12	1900-1959	4	0.9	35	8.6	20	1	1	0
11	2000-2059	2	0.6	8	5.3	12	2	1	1
11	2100-2159	2	1	9	6.6	5	0	0	0
8	2200-2259	0	0	11	8.33	3	0	0	0
6	2300-2359	1	0.18	12	7	11	0	0	0
	TOTALS	30	1.08	60	8.17	364	17	11	5

*One individual withdrew from process prior to final decision being made regarding denial / cleared to enter the sterile area.

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #27760) On JULY 23, at 0907 hours, FLG STSO (b)(6) reported that Horizon Flight #2497 (FLG to LAX) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he was a foreign national and had no identification. STSO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r),(b)(6) completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6). IVCC was unable to verify his identity and referred (b)(3);49 U.S.C. § 114(r),(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #27790) On JULY 23, at 0941 hours, LAS BDO (b)(6) reported that Air Tran Flight #776 (LAS to ATL) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he was a foreign national and had no identification. BDO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r),(b)(6) completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6). IVCC was unable to verify his identity and referred (b)(3);49 U.S.C. § 114(r),(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC #27816) On JULY 23, at 1008 hours, LAS BDO (b)(6) reported that Air Tran Flight #776 (LAS to ATL) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he was a foreign national and had no identification. BDO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r),(b)(6) completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6). IVCC was unable to verify his identity and referred (b)(3);49 U.S.C. § 114(r),(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC #27813) On JULY 23, at 1010 hours, LAS BDO (b)(6) reported that Air Tran Flight #776 (LAS to ATL) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he was a foreign national and had no identification. BDO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r),(b)(6) completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6). IVCC was unable to verify his identity and referred (b)(3);49 U.S.C. § 114(r),(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with

negative results. IVCC Supervisor Caryl Brantley was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

5. (WEBEOC #27954) On JULY 23, at 1224 hours, OAK STSO (b)(6) reported that Southwest Airlines Flight #3915 (OAK to RDU) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that he was a foreign national and had no identification. STSO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r)(b)(6) completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6). IVCC was unable to verify his identity and referred (b)(3);49 U.S.C. § 114(r)(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. STSO (b)(6) reported that, prior to calling IVCC, OAK TSM Khalaji had requested a LEO and Alameda County Sheriff Department Officer (b)(3);49 U.S.C. § 114(r)(b)(6) responded and conducted a NCIC check with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
6. (WEBEOC #27999) On JULY 23, at 1337 hours, SJC BDO (b)(6) reported that Southwest Flight #3410 (SJC to MDW) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that he was a foreign national and had no identification. BDO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r)(b)(6) completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6). IVCC was unable to verify his identity and referred (b)(3);49 U.S.C. § 114(r)(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
7. (WEBEOC #27987) On JULY 23, at 1354 hours, SJC BDO (b)(6) reported that Southwest Airlines Flight #3410 (SJC to MDW) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that he was a foreign national and had no identification. BDO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r)(b)(6) completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6). IVCC was unable to verify his identity and referred (b)(3);49 U.S.C. § 114(r)(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
8. (WEBEOC #28177) On JULY 23, at 1637 hours, LAX BDO (b)(6) reported that Air Tran Flight #48 (LAX to ATL) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). At approximately 1642 hours BDO (b)(6) inquired if (b)(3);49 U.S.C. § 114(r)(b)(6) was a foreign national to which he replied "no". Upon further inquiry (b)(6)

(b)(3);49 U.S.C. § 114(r),(b)(6) stated that he was born in Mexico and was unable to provide specifically where and when he had arrived in the US. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he drove across the border approximately 5 years prior. BDO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r),(b)(6) completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6). IVCC was unable to verify his identity and referred (b)(3);49 U.S.C. § 114(r),(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstedt was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

9. (WEBEOC #28243) On JULY 23, at 1729 hours, MSY TSM James Haas reported that American Airlines Flight #1989 (NOR to DFW) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he was a foreign national and had no identification. TSM Haas offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r),(b)(6) completed. TSM Haas received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. IVCC was unable to verify his identity and referred (b)(3);49 U.S.C. § 114(r),(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstedt was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform TSM Haas to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
10. (WEBEOC #28316) On JULY 23, at 1903 hours, ORD BDO (b)(6) reported that American Airlines Flight #350 (ORD to LGA) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he was a foreign national and had no identification. BDO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r),(b)(6) completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6). IVCC was unable to verify his identity and referred (b)(3);49 U.S.C. § 114(r),(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstedt was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
11. (WEBEOC #28383) On JULY 23, at 2037 hours, DTW BDO (b)(6) reported that Spirit Airlines Flight #347 (DTW to MYR) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he was a foreign national and had no identification. BDO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r),(b)(6) completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6). IVCC was unable to verify his identity and referred (b)(3);49 U.S.C. § 114(r),(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstedt was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1. Example.



Daily Summary: Identity Reviews

Thursday, 24 July 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
6	0000-0059	0	0	4	4	1	0	0	0
4	0100-0159	1	0.25	13	6.5	4	0	0	0
4	0200-0259	0	0	0	0	0	0	0	0
4	0300-0359	0	0	0	0	0	0	0	0
7	0400-0459	0	0	9	6.5	4	0	0	0
8	0500-0559	2	0.28	14	7.56	18	0	0	0
11	0600-0659	3	0.53	28	7.18	17	0	0	0
11	0700-0759	2	0.27	25	6.82	22	1	1	0
11	0800-0859	3	0.5	30	7.91	22	1	1	0
11	0900-0959	10	2.58	34	8.04	26	2	0	2
14	1000-1059	3	0.71	25	7.39	28	2	0	2
15	1100-1159	22	3.38	14	6.41	29	0	0	0
12	1200-1259	15	2.23	26	6.42	26	0	0	0
16	1300-1359	5	0.95	23	8.16	19	1	0	1
16	1400-1459	5	1.07	16	8.21	28	1	1	0
16	1500-1559	8	1.59	33	8.59	27	1	1	0
16	1600-1659	2	0.95	27	8.15	20	1	1	0
16	1700-1759	2	0.35	19	7.41	17	2	2	0
15	1800-1859	1	0.24	22	22	21	1	1	0
15	1900-1959	2	0.73	19	9.27	11	*1	0	0
15	2000-2059	10	3.06	40	9.06	18	1	1	0
10	2100-2159	0	0	7	6.5	2	0	0	0
5	2200-2259	1	0.1	33	9.5	10	0	0	0
5	2300-2359	0	0	19	13.67	3	0	0	0
	TOTALS	22	0.5	40	6.75	373	15	9	5

*One individual withdrew from process prior to final decision being made regarding denial / cleared to enter the sterile area.

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #28649) On JULY 24, at 0745 hours, LAS TSO (b)(6) reported that Delta Airlines Flight #712 (LAS to ATL) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). At approximately 0745 hours, upon inquiry (b)(3):49 U.S.C. § 114(r)(b)(6) stated to TSO (b)(6) that he was from Mexico (foreign national) and had no identification. TSO (b)(6) offered a Certification of Identity form which (b)(3):49 U.S.C. § 114(r)(b)(6) completed. TSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6). IVCC was unable to verify his identity and referred (b)(3):49 U.S.C. § 114(r)(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Caryl Brantley was then summoned and in accordance with the SOP, instructed the IVCC Operator to inform TSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #28703) On JULY 24, at 0850 hours, SNA CC Officer (b)(6) reported that Delta Airlines Flight #1778 (SNA to ATL) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated to STSO (b)(6) that he was a Mexican citizen (foreign national). STSO (b)(6) and Acting TSM Alex Leon offered a Certification of Identity form which (b)(3):49 U.S.C. § 114(r)(b)(6) completed. STSO (b)(6) and Acting TSM Leon received the completed form and through SNA CC Officer (b)(6) contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6). Orange County Sheriff's Department, Sheriff Special Officer (SSO) (b)(6),(b)(7)(C) was called and responded regarding (b)(3):49 U.S.C. § 114(r)(b)(6) presenting a fraudulent driver's license. IVCC was unable to verify his identity and also due to LEO intervention referred (b)(3):49 U.S.C. § 114(r)(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Caryl Brantley was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC #29021) On JULY 24, at 1401 hours, SLC STSO (b)(6) reported that Southwest Airlines Flight #1799 (SLC to MDW) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he was a foreign national and had no identification. STSO (b)(6) offered a Certification of Identity form which (b)(3):49 U.S.C. § 114(r)(b)(6) completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6). IVCC was unable to verify his identity and referred (b)(3):49 U.S.C. § 114(r)(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstede was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC #29108) On JULY 24, at 1010 hours, LGA BDO (b)(6) reported that Spirit Airlines Flight #601 (LGA to FLL) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that

he was a foreign national and had no acceptable identification. BDO (b)(6) offered a Certification of Identity form which (b)(3):49 U.S.C. § 114(r)(b)(6) completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6). IVCC was unable to verify his identity and referred (b)(3):49 U.S.C. § 114(r)(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstede was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

5. (WEBEOC #29188) On JULY 24, at 1637 hours, SLC STSO (b)(6) reported that Southwest Airlines Flight #377 (SLC to MCO) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he was a foreign national and had no identification. STSO (b)(6) offered a Certification of Identity form which (b)(3):49 U.S.C. § 114(r)(b)(6) completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6). IVCC was unable to verify his identity and referred (b)(3):49 U.S.C. § 114(r)(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstede was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
6. (WEBEOC #29218) On JULY 24, at 1706 hours, SLC STSO (b)(6) reported that Southwest Airlines Flight #377 (SLC to MCO) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he was a foreign national and had no identification. STSO (b)(6) offered a Certification of Identity form which (b)(3):49 U.S.C. § 114(r)(b)(6) completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6). IVCC was unable to verify his identity and referred (b)(3):49 U.S.C. § 114(r)(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstede was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
7. (WEBEOC #29227) On JULY 24, at 1715 hours, BET LTSO (b)(6) reported that Alaska Airlines Flight #61 (BET to ANC) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. LTSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "inconsistent information" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6). IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity. An offer was then made by the IVCC Operator to LTSO (b)(6) to assist with verifying (b)(3):49 U.S.C. § 114(r)(b)(6) identity by alternate means. LTSO (b)(6) provided information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) escorts, who stated that (b)(3):49 U.S.C. § 114(r)(b)(6) was a resident of a medical facility. LTSO (b)(6) was able to produce the name and phone number of the facility; calls to the phone number were unanswered. Therefore, IVCC Supervisor Steve Mahlstede was summoned and, in accordance with the SOP, instructed the

IVCC Operator to inform LTSO (b)(6) that (b)(3);49 U.S.C. § (b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3);49 U.S.C. § (b)(6) is allowed access. There was no impact to airport operations or media attention.

8. (WEBEOC #29280) On JULY 24, at 1855 hours, BUF BDO (b)(6) reported that US Airways Flight #1287 (BUF to CLT) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r) stated that he was a foreign national and had no identification. BDO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r) completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r). IVCC was unable to verify his identity and referred (b)(3);49 U.S.C. § 114(r);(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstede was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
9. (WEBEOC #29357) On JULY 24, at 2057 hours, LAX BDO (b)(6) reported that Southwest Airlines Flight #1052 (LAX to MDW) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r) stated that she was a foreign national and had no identification. BDO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r) completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r). IVCC was unable to verify her identity and referred (b)(3);49 U.S.C. § 114(r);(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstede was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1. Example.



Daily Summary: Identity Reviews Friday, 25 July 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
6	0000-0059	2	0.60	19	8.00	5	1	1	0
4	0100-0159	0	0.00	5	4.50	2	0	0	0
4	0200-0259	1	0.33	6	5.67	3	0	0	0
4	0300-0359	0	0.00	6	5.50	2	0	0	0
4	0400-0459	0	0.00	6	6.00	2	0	0	0
7	0500-0559	10	2.12	13	6.35	17	0	0	0
8	0600-0659	20	2.81	34	7.74	27	1	1	0
11	0700-0759	10	1.88	20	7.26	34	0	0	0
8	0800-0859	15	2.38	12	5.96	26	0	0	0
12	0900-0959	3	0.62	34	7.42	24	0	0	0
12	1000-1059	4	0.86	28	7.21	28	0	0	0
12	1100-1159	8	2.16	25	8.47	19	0	0	0
12	1200-1259	15	3.07	54	11.21	29	1	1	0
12	1300-1359	8	1.70	27	9.17	23	1	1	0
12	1400-1459	12	3.29	45	11.71	24	0	0	0
10	1500-1559	25	8.18	21	9.43	28	1*	0	0
13	1600-1659	7	2.57	22	8.76	21	2	2	0
13	1700-1759	15	3.84	24	8.68	25	4	4	0
11	1800-1859	8	1.12	23	7.88	17	2	2	0
11	1900-1959	10	2.25	16	6.75	16	0	0	0
8	2000-2059	1	0.40	10	6.60	5	1*	0	0
6	2100-2159	8	3.08	39	8.67	12	2*	0	1
7	2200-2259	3	1.00	13	6.83	6	0	0	0
7	2300-2359	0	0.00	15	7.67	6	3	3	0
	TOTALS	25	7.12	54	7.12	401	19	15	1

*Note: One individual withdrew from process prior to final decision being determined regarding denial/cleared to access sterile area.

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #29433) On JULY 25, at 0003 hours, LAX BDO (b)(6) reported that Air Tran Flight #53 (LAX to ATL) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that she was a foreign national and had no identification. BDO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r), (b)(6) completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6). IVCC was unable to verify her identity and referred (b)(3);49 U.S.C. § 114(r), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Love was summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #29544) JULY 25 at 0612 hours, JFK LTSO (b)(6) reported that Jetblue Airlines Flight #25 (JFK – FLL) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that she was a foreign national and had no identification. LTSO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r), (b)(6) completed. LTSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6). IVCC was unable to verify her identity and referred (b)(3);49 U.S.C. § 114(r), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Caryl Brantley was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform LTSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC #29881) On JULY 25, at 1214 hours, KOA STSO (b)(6) reported that MESA Airlines Flight #1010 (KOA to HNL) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and had no identification. STSO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r), (b)(6) completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6). IVCC was unable to verify his identity and referred (b)(3);49 U.S.C. § 114(r), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Terance Imbert was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC #29992) On JULY 25, at 1337 hours, PHX STSO (b)(6) reported that Delta Airlines Flight #1714 (PHX to CIN) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and had no identification. STSO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r), (b)(6) completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6). IVCC was unable to verify his identity and referred (b)(3);49 U.S.C. § 114(r), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Terance Imbert was then summoned and, in accordance with the SOP,

instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

At 1525 hours, STSO (b)(6) reported, through the IVCC call back line, that a LEO was requested and ICE Officer (b)(6);(b)(7)(C) detained (b)(3);49 U.S.C. § 114(r);(b)(6) who missed his flight. There was no impact to airport operations or media attention.

5. (WEBEOC #30125) On JULY 25, at 1636 hours, SLC STSO (b)(6) reported that Southwest Airlines Flight #2165 (SLC to MDW) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry (b)(3);49 U.S.C. § 114(r);(b)(6) confirmed that she was a foreign national and had no identification. STSO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r);(b)(6) completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6). IVCC was unable to verify her identity and referred (b)(3);49 U.S.C. § 114(r);(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Terance Imbert was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
6. (WEBEOC #30135) On JULY 25, at 1656 hours, ELP BDO (b)(6) reported that US Airways Flight #2988 (ELP to PHX) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry (b)(3);49 U.S.C. § 114(r);(b)(6) stated that he was a foreign national and had no identification. BDO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r);(b)(6) completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6). IVCC was unable to verify his identity and referred (b)(3);49 U.S.C. § 114(r);(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Terance Imbert was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
7. (WEBEOC #30150) On JULY 25, at 1709 hours, JAN LTSO (b)(6) reported that Southwest Airlines Flight #3928 (JAN to ONT) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. LTSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6). IVCC was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity and offered to assist LTSO (b)(6) with verifying his identity by alternate means. LTSO (b)(6) declined because (b)(3);49 U.S.C. § 114(r);(b)(6) seemed to be confused and could provide no additional information. IVCC Supervisor Terance Imbert was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform LTSO (b)(6) that (b)(3);49 U.S.C. § 114(r);(b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that he is allowed access. There was no impact to airport operations or media attention.
8. (WEBEOC #30154) On JULY 25, at 1714 hours, SLC STSO (b)(6) reported that Southwest Airlines Flight # 3506 (SLC to MDW) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) was denied access to the

sterile area due to lack of verifiable identification (ID). Upon inquiry (b)(3);49 U.S.C. § 114(r) confirmed that he was a foreign national and had no identification. STSO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r) completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r). IVCC was unable to verify his identity and referred (b)(3);49 U.S.C. § 114(r) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Terance Imbert was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

9. (WEBEOC #30187) On JULY 25, at 1734 hours, SLC STSO (b)(6) reported that Southwest Airlines #3506 (SLC to MDW) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry (b)(3);49 U.S.C. § 114(r) confirmed that he was a foreign national and had no identification. STSO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r) completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r). IVCC was unable to verify his identity and referred (b)(3);49 U.S.C. § 114(r) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Terance Imbert was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
10. (WEBEOC #30200) On JULY 25, at 1745 hours, SLC STSO (b)(6) reported that Southwest Airlines Flight #3506 (SLC to MDW) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry (b)(3);49 U.S.C. § 114(r) confirmed that she was a foreign national and had no identification. STSO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r) completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r). IVCC was unable to verify her identity and referred (b)(3);49 U.S.C. § 114(r) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Terance Imbert was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
11. (WEBEOC #30209) On JULY 25, at 1801 hours, SLC STSO (b)(6) reported that Southwest Airlines #3506 (SLC to MDW) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry (b)(3);49 U.S.C. § 114(r) confirmed that he was a foreign national and had no identification. STSO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r) completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r). IVCC was unable to verify his identity and referred (b)(3);49 U.S.C. § 114(r) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Terance Imbert was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

12. (WEBEOC #30240) On JULY 25, at 1851 hours, AUS BDO (b)(6) reported that Continental Airlines Flight #620 (AUS to LAS) passenger (b)(3):49 U.S.C. § 114 (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry (b)(3):49 U.S.C. § 114, confirmed that he was a foreign national and had no identification. BDO (b)(6) offered a Certification of Identity form which (b)(3):49 U.S.C. § 114 completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in inconsistencies with the information (b)(3):49 U.S.C. § 114 provided such as: previous address, former neighbors, & past cities of residence. IVCC was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity and referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Terance Imbert was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114 access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
13. (WEBEOC #30365) On JULY 25, at 2303 hours, LAS BDO (b)(6) reported that Southwest Airlines Flight #2372 (LAS to SFO) passenger (b)(3):49 U.S.C. § 114 (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry (b)(3):49 U.S.C. § 114(r)(b)(6), confirmed that he was a foreign national and had no identification. BDO (b)(6) offered a Certification of Identity form which (b)(3):49 U.S.C. § 114(r)(b)(6) completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6). IVCC was unable to verify his identity and referred (b)(3):49 U.S.C. § 114(r)(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Love was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
14. (WEBEOC #30371) On JULY 25, at 2342 hours, LAS BDO (b)(6) reported that Southwest Airlines Flight #2372 (LAS to SFO) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry (b)(3):49 U.S.C. § 114, confirmed that he was a foreign national and had no identification. BDO (b)(6) offered a Certification of Identity form which (b)(3):49 U.S.C. § 114 completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114. IVCC was unable to verify his identity and referred (b)(3):49 U.S.C. § 114(r)(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Love was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114 access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
15. (WEBEOC #30376) On JULY 25, at 2355 hours, SLC LTSO (b)(6) reported that Continental Airlines Flight #381 (SLC to EWR) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry (b)(3):49 U.S.C. § 114, confirmed that he was a foreign national and had no identification. LTSO (b)(6) offered a Certification of Identity form which (b)(3):49 U.S.C. § 114 completed. LTSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6). IVCC was unable to verify his identity and referred (b)(3):49 U.S.C. § 114(r)(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Love was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform LTSO

Swenson to deny (b)(3);49 U.S.C. § 114 (n)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1. Example.



Daily Summary: Identity Reviews

Saturday, 26 July 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
7	0000-0059	0	0.00	33	9.67	6	0	0	0
4	0100-0159	0	0.00	21	21.00	1	1	1	0
4	0200-0259	1	0.14	7	4.57	7	0	0	0
4	0300-0359	0	0.00	6	5.00	2	0	0	0
6	0400-0459	2	0.67	8	6.67	3	0	0	0
9	0500-0559	1	0.38	20	7.38	8	0	0	0
14	0600-0659	4	0.48	18	7.05	21	0	0	0
13	0700-0759	2	0.39	19	6.18	28	0	0	0
12	0800-0859	4	0.52	25	7.33	21	0	0	0
12	0900-0959	4	0.75	18	7.00	16	1	1	0
12	1000-1059	2	0.35	20	6.08	26	1	1	0
11	1100-1159	2	0.62	24	6.08	26	1	1	0
15	1200-1259	10	2.04	20	7.44	25	1	0	1
12	1300-1359	15	4.35	22	6.90	31	2	2	0
10	1400-1459	20	7.52	21	6.80	25	0	0	0
10	1500-1559	15	4.43	25	7.71	21	1	1	0
10	1600-1659	10	2.84	24	8.89	19	3	2	1
10	1700-1759	6	1.41	20	6.76	17	0	0	0
9	1800-1859	12	3.05	14	5.55	20	0	0	0
9	1900-1959	0	0.00	13	7.50	6	0	0	0
7	2000-2059	2	0.38	11	6.62	8	0	0	0
7	2100-2159	1	0.33	32	10.67	6	0	0	0
7	2200-2259	1	0.40	8	5.80	5	0	0	0
7	2300-2359	1	0.33	10	6.67	6	0	0	0
	TOTALS	20	0.96	33	7.08	354	11	9	2

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #30417) On JULY 26, at 0147 hours, IAD STSO (b)(6) reported that Taca Airlines Flight #599 (IAD to GUA) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry (b)(3);49 U.S.C. § 114(r),(b)(6) confirmed that she was a foreign national and had no identification. STSO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r),(b)(6) completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6). IVCC was unable to verify her identity and referred (b)(3);49 U.S.C. § 114(r),(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Love was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #30655) On JULY 26, at 0944 hours, SFO BDO (b)(6) reported that United Airlines Flight #598 (SFO to DEN) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB not available) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry (b)(3);49 U.S.C. § 114(r),(b)(6) confirmed that he was a foreign national and had no identification. BDO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r),(b)(6) completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6). IVCC was unable to verify his identity and referred (b)(3);49 U.S.C. § 114(r),(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Caryl Brantley was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area.

At 1045 hours, BDO (b)(6) reported, through the IVCC call back line, that the San Francisco Police (SFP) were contacted and an officer responded. SFP Officer was unable to conduct an NCIC or verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity due to no ID. Consequently (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC #30676) On JULY 26, at 1029 hours, STSO (b)(6) reported that American Airlines Flight #1914 (ONT to DFW) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry (b)(3);49 U.S.C. § 114(r),(b)(6) confirmed that she was a foreign national and had no identification. STSO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r),(b)(6) completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6). IVCC was unable to verify her identity and referred (b)(3);49 U.S.C. § 114(r),(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Terance Imbert was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
4. (b)(6) On JULY 26, at 1126 hours, ORD BDO (b)(6) reported that American Airlines Flight #2073 (ORD to SJU) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6)

received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6). IVCC was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6) identity and offered to assist BDO (b)(6) with verifying his identity by alternate means. BDO (b)(6) accepted the offer by the IVCC Operator but (b)(3);49 U.S.C. § 114(r), (b)(6) was unable to provide any references which would prove helpful in verifying his information. IVCC Supervisor Terance Imbert was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) that (b)(3);49 U.S.C. § 114(r), (b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that he is allowed access. There was no impact to airport operations or media attention.

5. (WEBEOC #30864) On JULY 26, at 1313 hours, CLT STSO (b)(6) reported that US Airways Flight #1148 (CLT to DCA) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and had no identification. STSO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r), (b)(6) completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6). IVCC was unable to verify his identity and referred (b)(3);49 U.S.C. § 114(r), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Terance Imbert was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
6. (WEBEOC #30923) On JULY 26, at 1359 hours, SJC LTSO (b)(6) reported that Southwest Airlines Flight #3714 (SJC to ISP) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and had no identification. LTSO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r), (b)(6) completed. LTSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6). IVCC was unable to verify his identity and referred (b)(3);49 U.S.C. § 114(r), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Terance Imbert was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform LTSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
7. (WEBEOC #31052) On JULY 26, at 1557 hours, SLC STSO (b)(6) reported that Southwest Airlines Flight #3714 (SLC to ORD) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that she was a foreign national and had no identification. STSO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r), (b)(6) completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6). IVCC was unable to verify her identity and referred (b)(3);49 U.S.C. § 114(r), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Terance Imbert was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

8. (WEBEOC #31075) On JULY 26, at 1627 hours, SFO BDO (b)(6) reported that Southwest Airlines Flight #1350 (SFO to ORD) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry (b)(3);49 U.S.C. § 114(r), (b)(6)) confirmed that he was a foreign national and had no identification. BDO (b)(6) offered a Certification of Identity form which (b)(3);49 U.S.C. § 114(r), (b)(6)) completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6)) IVCC was unable to verify his identity and referred (b)(3);49 U.S.C. § 114(r), (b)(6)) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Sapp was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6)) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
9. (WEBEOC #31079) On JULY 26, at 1648 hours, HOU BDO (b)(6) reported that Southwest Airlines Flight #1613 (HOU to LAS) passenger (b)(3);49 U.S.C. § 114(r), (b)(6)) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6)) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6)) IVCC was unable to verify (b)(3);49 U.S.C. § 114(r), (b)(6)) identity and offered to assist BDO (b)(6) with verifying her identity by alternate means. BDO (b)(6) accepted the offer by the IVCC Operator but (b)(3);49 U.S.C. § 114(r), (b)(6)) was unable to provide any references which would prove helpful in verifying her information. IVCC Supervisor Robert Sapp was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) that (b)(3);49 U.S.C. § 114(r), (b)(6)) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that she is allowed access. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1. Example.



Daily Summary: Identity Reviews Sunday, 27 July 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
7	0000-0059	0	0.00	22	14.00	2	1	0	1
4	0100-0159	2	0.50	15	9.75	4	1	1	0
4	0200-0259	0	0.00	9	9.00	1	0	0	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
7	0400-0459	0	0.00	5	5.00	1	0	0	0
8	0500-0559	3	0.30	12	4.80	10	0	0	0
11	0600-0659	5	0.52	20	5.63	27	1	1	0
14	0700-0759	2	0.17	14	5.70	23	0	0	0
14	0800-0859	2	0.30	20	6.07	27	0	0	0
14	0900-0959	1	0.12	13	6.00	24	0	0	0
14	1000-1059	2	0.38	14	5.38	24	0	0	0
16	1100-1159	2	0.40	39	7.72	25	1	0	1
18	1200-1259	3	0.65	22	6.62	26	1	0	1
16	1300-1359	10	1.14	21	5.90	29	1	1	0
17	1400-1459	3	0.77	14	6.03	31	0	0	0
15	1500-1559	3	0.50	12	5.47	35	1	1	0
15	1600-1659	7	1.29	21	6.19	31	1	1	0
15	1700-1759	7	0.94	50	7.74	50	2	1	1
11	1800-1859	2	0.69	33	6.97	35	4	2	2
11	1900-1959	7	0.89	13	5.74	27	0	0	0
11	2000-2059	17	4.86	33	8.48	21	2*	0	1
7	2100-2159	25	4.14	32	7.43	21	0	0	0
9	2200-2259	4	1.29	14	5.79	14	1*	0	0
6	2300-2359	8	1.77	5	3.85	13	4	4	0
	TOTALS	25	0.50	50	6.08	501	21	12	7

*Note: One individual withdrew from process prior to final decision being determined regarding denial/cleared to access sterile area.

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #31297) On JULY 27, at 0130 hours, LAS BDO (b)(6) reported that American Airlines Flight #1842 (LAS to MIA) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify her identity. Upon inquiry, (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that she was a foreign national and the IVCC Operator referred (b)(3);49 U.S.C. § 114(r), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Love was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #31368) On JULY 27, at 0628 hours, BWI CC TSO (b)(6) reported that U.S. Airways Flight #679 (BWI to PHX to MEX) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) presented an expired (5 years) Mexican passport and upon inquiry, by BDO (b)(6), (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and had no valid identification. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the BWI CC TSO (b)(6) to call the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify his identity. The IVCC Operator referred (b)(3);49 U.S.C. § 114(r), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform TSO (b)(6) that (b)(3);49 U.S.C. § 114(r), (b)(6) should be denied access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC #31773) On JULY 27, at 1321 hours, DAL BDO (b)(6) reported that Southwest Airlines Flight #1516 (DAL to BUR) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify her identity. Upon inquiry, (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that she was a foreign national and the IVCC Operator referred the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with no results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC #31960) On JULY 27, at 1559 hours, MCO STSO (b)(6) reported that Air Tran Flight #862 (MCO to ATL) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database

which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 1 and IVCC was unable to verify her identity. Upon inquiry, (b)(3):49 U.S.C. § 1 confirmed that she was a foreign national and the IVCC Operator referred the information provided by (b)(3):49 U.S.C. § 1 to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstedt was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform STSO (b)(6) to deny (b)(3):49 U.S.C. § 1 access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

5. (WEBEOC #31996) On JULY 27, at 1626 hours, BFL STSO (b)(6) reported that United Airlines Flight #5972 (BFL to DEN) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 1 stated that he had no identification and was offered a Certification of Identity form which he completed. STSO Cannon received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 1 and IVCC was unable to verify his identity. Upon inquiry, (b)(3):49 U.S.C. § 1 confirmed that he was a foreign national and the IVCC Operator referred (b)(3):49 U.S.C. § 114(r), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstedt was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform STSO (b)(6) to deny (b)(3):49 U.S.C. § 1 access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
6. (WEBEOC #32140) On JULY 27, at 1745 hours, LAS BDO (b)(6) reported that Southwest Flight #2001 (LAS to BWI) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify his identity. Upon inquiry, (b)(3):49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and the IVCC Operator referred (b)(3):49 U.S.C. § 114(r), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstedt was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
7. (WEBEOC #32219) On JULY 27, at 1827 hours, TPA LTSO (b)(6) reported that Southwest Flight #796 (TPA to SAT) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. LTSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify his identity. Upon inquiry, (b)(3):49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and the IVCC Operator referred (b)(3):49 U.S.C. § 114(r), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstedt was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform LTSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
8. (WEBEOC #32250) On JULY 27, at 1841 hours, LAS BDO (b)(6) reported that Southwest Airlines Flight #794 (LAS to BDL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access

to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify his identity. Upon inquiry, (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and the IVCC Operator referred (b)(3);49 U.S.C. § 114(r), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstede was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

9. (WEBEOC #32479) On JULY 27, at 2315 hours, RNO BDO (b)(6) reported that US Airways Flight #2886 (RNO to LAS) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify his identity. Upon inquiry, (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and the IVCC Operator referred (b)(3);49 U.S.C. § 114(r), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Cliff Able was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO Bhez to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
10. (WEBEOC #32478) On JULY 27, at 2320 hours, RNO BDO (b)(6) reported that US Airways Flight #2886 (RNO to LAS) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify his identity. Upon inquiry, (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and the IVCC Operator referred (b)(3);49 U.S.C. § 114(r), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Cliff Able was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
11. (WEBEOC #32477) On JULY 27, at 2324 hours, RNO BDO (b)(6) reported that US Airways Flight #2886 (RNO to LAS) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify his identity. Upon inquiry, (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and the IVCC Operator referred (b)(3);49 U.S.C. § 114(r), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Cliff Able was then summoned and, in accordance with the SOP, instructed the IVCC

Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

12. (WEBEOC #32470) On JULY 27, at 2330 hours, RNO BDO (b)(6) reported that US Airways Flight #2886 (RNO to LAS) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and IVCC was unable to verify his identity. Upon inquiry, (b)(3);49 U.S.C. § 114(r),(b)(6) confirmed that he was a foreign national and the IVCC Operator referred (b)(3);49 U.S.C. § 114(r),(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Cliff Able was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1. Example.



Daily Summary: Identity Reviews Monday, 28 July 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
7	0000-0059	1	0.25	5	3.75	4	0	0	0
6	0100-0159	1	0.56	12	5.44	9	0	0	0
6	0200-0259	1	1.00	18	18.00	1	0	0	0
7	0300-0359	0	0.00	0	0.00	0	0	0	0
8	0400-0459	1	0.22	7	4.22	9	0	0	0
15	0500-0559	1	0.33	15	5.78	27	0	0	0
15	0600-0659	2	0.33	14	4.74	27	0	0	0
15	0700-0759	3	0.32	28	7.92	25	0	0	0
14	0800-0859	6	0.46	24	7.04	28	1	1	0
14	0900-0959	3	0.32	27	5.82	38	0	0	0
19	1000-1059	3	0.46	25	7.42	26	0	0	0
20	1100-1159	2	0.56	20	6.56	25	0	0	0
20	1200-1259	2	0.60	17	6.30	21	0	0	0
16	1300-1359	9	2.39	56	7.73	33	4	3	1
13	1400-1459	11	2.14	15	6.80	35	0	0	0
14	1500-1559	10	2.79	16	6.18	33	0	0	0
14	1600-1659	8	1.19	16	7.10	31	0	0	0
11	1700-1759	15	2.31	37	7.59	32	2	2	0
11	1800-1859	8	1.66	13	5.48	29	1	1	0
11	1900-1959	3	0.6	12	5.85	20	0	0	0
6	2000-2059	6	1.29	42	12.57	7	1	1	0
7	2100-2159	6	1.36	9	5.27	11	0	0	0
7	2200-2259	8	1.33	25	6.73	15	1	1	0
5	2300-2359	1	1	12	9	3	1	1	0
	TOTALS	15	0.62	56	6.33	489	11	10	1

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #32820) On JULY 27, at 0859 hours, SJC BDO (b)(6) reported that Southwest Flight #3931 (SJC to RDU) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no identification and BDO (b)(6) offered him a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r). The IVCC operator then inquired if (b)(3):49 U.S.C. § 114(r) was an American Citizen and (b)(3):49 U.S.C. § 114(r) responded to the affirmative. IVCC was unable to verify (b)(3):49 U.S.C. § 114(r) identity through Accurant and referred the information provided by (b)(3):49 U.S.C. § 114(r) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Kim Hojnacki was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #33081) On JULY 28, at 1316 hours, DFW BDO (b)(6) reported that Air Tran Flight #116 (DFW to ATL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry, (b)(3):49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and had no identification. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6). IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity and referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Edwin Montgomery was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC #33103) On JULY 28, at 1337 hours, DFW BDO (b)(6) reported that Air Tran Flight #116 (DFW to ATL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry, (b)(3):49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and had no identification. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6). IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity and referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Edwin Montgomery was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC #33105) On JULY 28, at 1338 hours, DFW BDO (b)(6) reported that Air Tran Flight #116 (DFW to ATL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry, (b)(3):49 U.S.C. § 114(r), (b)(6) confirmed that she was a foreign national and had no identification. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6). IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity and referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) to

TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Edwin Montgomery was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114 access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

5. (WEBEOC #33399) On JULY 28, at 1712 hours, RNO BDO (b)(6) reported that United Flight #6588 (RNO to DEN) passenger (b)(3):49 U.S.C. § 114(n), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(n), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(n), (b)(6) and IVCC was unable to verify his identity. Upon inquiry, (b)(3):49 U.S.C. § 114(n), (b)(6) confirmed that he was a foreign national and the IVCC Operator referred (b)(3):49 U.S.C. § 114(n), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Edwin Montgomery was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(n), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
6. (WEBEOC #33442) On JULY 28, at 1756 hours, DTW STSO (b)(6) reported that KLM Flight #7579 (DTW to PWM) passenger (b)(3):49 U.S.C. § 114(n), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(n), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(n), (b)(6) and IVCC was unable to verify his identity. Upon inquiry, (b)(3):49 U.S.C. § 114(n), (b)(6) confirmed that he was a foreign national and the IVCC Operator referred (b)(3):49 U.S.C. § 114(n), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstedt was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3):49 U.S.C. § 114(n), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
7. (WEBEOC #33497) On JULY 28, at 1840 hours, ONT STSO (b)(6) reported that TED Flight #1594 (ONT to DEN) passenger (b)(3):49 U.S.C. § 114(n), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(n), (b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(n), (b)(6) and IVCC was unable to verify her identity. Upon inquiry, (b)(3):49 U.S.C. § 114(n), (b)(6) confirmed that she was a foreign national and the IVCC Operator referred (b)(3):49 U.S.C. § 114(n), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Edwin Montgomery was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3):49 U.S.C. § 114(n), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
8. (WEBEOC #33565) On JULY 28, at 2034 hours, LAS ETSO (b)(6) reported that Air Tran Flight # 720 (LAS to IND) passenger (b)(3):49 U.S.C. § 114(n), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(n), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. ETSO (b)(6)

received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify his identity. Upon inquiry, (b)(3);49 U.S.C. § 114(r)(b)(6) confirmed that he was a foreign national and the IVCC Operator referred (b)(3);49 U.S.C. § 114(r)(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Edwin Montgomery was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform ETSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

9. (WEBEOC #33659) On JULY 28, at 2341 hours, LAX MBDO (b)(6) reported that Air Tran Flight #60 (LAX to ATL) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. MBDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify his identity. Upon inquiry, (b)(3);49 U.S.C. § 114(r)(b)(6) confirmed that he was a foreign national and the IVCC Operator referred (b)(3);49 U.S.C. § 114(r)(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Cliff Able was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform MBDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
10. (WEBEOC #33644) On JULY 28, at 2253 hours, SIT TSO (b)(6) reported that Alaska Airlines Flight #121 (SIT to SEA) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. TSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database for (b)(3);49 U.S.C. § 114(r)(b)(6) which resulted in "no records found." The IVCC operator then attempted to search (b)(3);49 U.S.C. § 114(r)(b)(6) known associates (mother and father) in the Accurant database which also resulted in "no records found." TSO (b)(6) indicated that (b)(3);49 U.S.C. § 114(r)(b)(6) was traveling with his nephew (b)(6) and his nephew were both unresponsive to questions asked by the IVCC operator (b)(3);49 U.S.C. § 114(r)(b)(6) and (b)(6) were incoherent). An offer was then made by the IVCC Operator to TSO (b)(6) to assist with verifying (b)(3);49 U.S.C. § 114(r)(b)(6) identity by alternate means but (b)(3);49 U.S.C. § 114(r)(b)(6) indicated that there was no other information that he could provide to assist in verifying his identity. IVCC supervisor Cliff Able was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform TSO (b)(6) that (b)(3);49 U.S.C. § 114(r)(b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3);49 U.S.C. § 114(r)(b)(6) is allowed access. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1. Example.



Daily Summary: Identity Reviews

Tuesday, 29 July 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
6	0000-0059	1	0.33	8	4.67	6	0	0	0
5	0100-0159	4	1.00	20	8.00	6	2*	1	0
5	0200-0259	1	1.00	7	6.00	2	0	0	0
6	0300-0359	0	0.00	0	0.00	0	0	0	0
7	0400-0459	1	0.67	30	14.33	3	0	0	0
12	0500-0559	1	0.30	11	6.30	10	0	0	0
12	0600-0659	3	0.71	16	5.52	21	0	0	0
12	0700-0759	5	.068	27	6.75	28	2	2	0
11	0800-0859	15	2.28	16	5.62	29	0	0	0
12	0900-0959	1	.026	14	6.00	19	0	0	0
15	1000-1059	2	0.29	28	7.41	17	0	0	0
17	1100-1159	2	0.58	38	8.05	19	0	0	0
17	1200-1259	2	0.39	38	11.56	18	1	1	0
15	1300-1359	15	2.64	31	9.36	25	1	1	0
13	1400-1459	45	8.14	47	12.1	22	2	0	2
13	1500-1559	8	2.19	17	6.52	27	3	3	0
12	1600-1659	3	0.67	20	6.33	21	0	0	0
13	1700-1759	5	0.74	37	7.56	27	2	2	0
11	1800-1859	22	6.27	52	10.08	26	0	0	0
7	1900-1959	16	2.83	13	6.58	12	1	0	1
6	2000-2059	2	.67	17	8.33	6	0	0	0
7	2100-2159	5	.88	20	6.12	8	0	0	0
7	2200-2259	3	.91	18	8.45	11	2	2	0
7	2300-2359	1	1	4	4	1	0	0	0
	TOTALS	45	1.04	52	6.96	364	16	12	3

*Note: One individual withdrew from process prior to final decision being determined regarding denial/cleared to access sterile area.

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #33675) On JULY 29, at 0100 hours, HNL LTSO (b)(6) reported that GO Airlines Flight #YU 1007 (HNL to KOA) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. LTSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and IVCC was unable to verify her identity. Upon inquiry, (b)(3);49 U.S.C. § 114(r);(b)(6) confirmed that she was a foreign national and the IVCC Operator referred (b)(3);49 U.S.C. § 114(r);(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Cliff Able was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform LTSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #33807) On JULY 28, at 0704 hours, BOS SM Michael Ludice reported that U.S. Airways Flight #1729 (BOS to CHA) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry, (b)(3);49 U.S.C. § 114(r);(b)(6) confirmed that he was a foreign national and had no identification. (b)(3);49 U.S.C. § 114(r);(b)(6) was offered a Certification of Identity form which he completed. SM Ludice received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6). IVCC was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity and referred the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform SM Ludice to deny (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC #33826) On JULY 28, at 0752 hours, TUL BDO (b)(6) reported that American Airlines Flight #5578 (TUL to STL to PHL to LGA) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry, (b)(3);49 U.S.C. § 114(r);(b)(6) confirmed that he was a foreign national and had no identification. (b)(3);49 U.S.C. § 114(r);(b)(6) was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6). IVCC was unable to verify (b)(3);49 U.S.C. § 114(r);(b)(6) identity and referred the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC #34040) On JULY 29, at 1240 hours, BUR STSO (b)(6) reported that Jet Blue Airlines Flight #350 (BUR to JFK) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6). The IVCC operator then searched Accurant for a known associate (mother) with a result but limited data available on associate. Several answers to

questions that were asked about his mother were inconsistent with the Accurant database such as current address and phone number. IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity through Accurant and an offer was made by the IVCC operator to STSO (b)(6) to assist with verifying (b)(3):49 U.S.C. § 114(r), (b)(6) identity by alternate means. STSO (b)(6) provided an employer's phone number but IVCC's attempt to contact the employer was unsuccessful (no answer). IVCC supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform STSO (b)(6) that (b)(3):49 U.S.C. § 114(r) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r) is allowed access. There was no impact to airport operations or media attention.

5. (WEBEOC #34099) On JULY 29, at 1350 hours, EWR BDO (b)(6) reported that U.S. Airways Flight #2679 (EWR to CLT) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). BDO (b)(6) stated that (b)(3):49 U.S.C. § 114(r) had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. Upon inquiry, (b)(3):49 U.S.C. § 114(r) confirmed that he was a foreign national; therefore the IVCC operator referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
6. (WEBEOC #34167) On JULY 29, at 1517 hours, BUR BDO (b)(6) reported that American Airlines Flight #466 (BUR to DFW) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). At the beginning of the call, BDO (b)(6) stated that (b)(3):49 U.S.C. § 114(r) provided a foreign and a domestic address. Upon inquiry, (b)(3):49 U.S.C. § 114(r) confirmed that he was a foreign national and had no identification. (b)(3):49 U.S.C. § 114(r) was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6). IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity and referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Sapp was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
7. (WEBEOC #34213) On JULY 29, at 1551 hours, TUS SM Patty King reported that Southwest Airlines gate authorization pass holder (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) who was attempting to escort his daughter to the gate, was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no identification and was offered a Certification of Identity form which he completed. SM King received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in inconsistent information than that provided by (b)(3):49 U.S.C. § 114(r) such as current address and previous address. IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity through Accurant and an offer was made by the IVCC operator to SM King to assist with verifying (b)(3):49 U.S.C. § 114(r), (b)(6) identity by alternate means. The offer was declined by SM King because (b)(3):49 U.S.C. § 114(r) stated that his adult companion would escort the child to the gate instead (child's departure time was approaching). IVCC supervisor Robert Sapp was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform SM King that (b)(3):49 U.S.C. § 114(r) should be denied access to the sterile area unless verification of identity

can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r) is allowed access. There was no impact to airport operations or media attention.

8. (WEBEOC #34212) On JULY 29, at 1557 hours, RNO BDO (b)(6) reported that Southwest Airlines Flight #1832 (RNO to LAX) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). Upon inquiry, (b)(3):49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and had no identification. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6). IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity and referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Sapp was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
9. (WEBEOC #34298) On JULY 29, at 1719 hours, LAX BDO (b)(6) reported that Southwest Airlines Flight #3326 (LAX to LAS) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in inconsistent information from that provided by (b)(3):49 U.S.C. § 114(r), (b)(6). Inconsistencies included neighbor's name and county of residence. IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity through Accurant and an offer was made by the IVCC operator to BDO (b)(6) to assist with verifying (b)(3):49 U.S.C. § 114(r), (b)(6) identity by alternate means. BDO (b)(6) provided phone numbers for two personal references (brothers). The IVCC operator attempted to contact one brother, (b)(6), but was unsuccessful. The IVCC operator then contacted the other reference, (brother), (b)(6), whose answers to (b)(3):49 U.S.C. § 114(r), (b)(6) PII questions (DOB, address and itinerary) were inconsistent. The IVCC operator then searched Zillow.com for more information regarding (b)(3):49 U.S.C. § 114(r), (b)(6) home but his answers were inconsistent with the Zillow database regarding details of the previous address. IVCC Supervisor Larry Owings was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform BDO (b)(6) that (b)(3):49 U.S.C. § 114(r), (b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r), (b)(6) is allowed access. There was no impact to airport operations or media attention.
10. (WEBEOC #34324) On JULY 29, at 1752 hours, AUS BDO (b)(6) reported that Continental Airlines Flight #1821 (AUS to IAH) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and was unable to verify his identity. IVCC Operator then requested that BDO (b)(6) ask (b)(3):49 U.S.C. § 114(r), (b)(6) if he was a citizen of the United States. His response was "no". IVCC Operator then referred (b)(3):49 U.S.C. § 114(r), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Sapp was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

11. (WEBEOC #34470) On JULY 29, at 2221 hours, ONT STSO (b)(6) reported that US Airways Flight #179 (ONT to LAS) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and IVCC was unable to verify his identity. Upon inquiry, (b)(3);49 U.S.C. § 114(r);(b)(6) confirmed that he was a foreign national and the IVCC Operator referred (b)(3);49 U.S.C. § 114(r);(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Sapp was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
12. (WEBEOC #34479) On JULY 29, at 2221 hours, ONT STSO (b)(6) reported that US Airways Flight #179 (ONT to LAS) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and IVCC was unable to verify her identity. Upon inquiry, (b)(3);49 U.S.C. § 114(r);(b)(6) confirmed that she was a foreign national and the IVCC Operator referred (b)(3);49 U.S.C. § 114(r);(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Cliff Able was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA



IVCC Daily Summary Wednesday, 30 July 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
7	0000-0059	1	0.33	8	5.33	3	0	0	0
4	0100-0159	2	1	6	4.67	3	0	0	0
3	0200-0259	1	1	14	13	2	2	2	0
3	0300-0359	0	0	4	4	1	0	0	0
5	0400-0459	1	.25	9	7.75	4	0	0	0
7	0500-0559	10	2.07	16	5.86	14	0	0	0
9	0600-0659	15	4.09	30	6.43	23	0	0	0
9	0700-0759	13	3.74	28	5.81	27	0	0	0
9	0800-0859	10	1.78	50	8.48	23	1	1	0
12	0900-0959	5	1.21	77	9.08	24	0	0	0
12	1000-1059	8	1.57	24	8.43	23	1	1	0
15	1100-1159	5	1.55	54	9.73	22	2	2	0
15	1200-1259	10	1.85	16	6.65	20	1	1	0
14	1300-1359	12	3.12	21	8.08	24	0	0	0
15	1400-1459	7	1.65	16	7.8	20	1	1	0
15	1500-1559	12	1.79	28	8.79	24	4	3	1
14	1600-1659	5	.86	29	7.11	28	0	0	0
14	1700-1759	4	.7	16	6.95	20	0	0	0
14	1800-1859	5	.52	32	7.33	21	3	3	0
13	1900-1959	1	.44	22	6.78	18	0	0	0
13	2000-2059	3	1	13	6.11	9	0	0	0
10	2100-2159	14	2.45	18	8.09	11	0	0	0
13	2200-2259	5	.86	33	11.57	7	1	1	0
9	2300-2359	5	1.8	16	11.2	5	4	4	0
	TOTALS	15	1.04	77	7.17	376	20	19	1

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #34523) On July 30, 2008 at 0216 hours, LAS MTSO (b)(6) reported that US Airways Flight #776 (LAS to JFK) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. MTSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify her identity. Upon inquiry, (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that she was a foreign national and the IVCC Operator referred (b)(3);49 U.S.C. § 114(r), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Cliff Able was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform MTSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #34524) On July 30, 2008 at 0228 hours, LAS MTSO (b)(6) reported that US Airways Flight #58 (LAS to JFK) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. MTSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify his identity. Upon inquiry, (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and the IVCC Operator referred (b)(3);49 U.S.C. § 114(r), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Cliff Able was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform MTSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC #34718) On July 30, 2008 at 0849 hours, IAD TSO (b)(6) reported that TACA Airlines Flight #581 (IAD to SAL) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. TSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify his identity. Upon inquiry, (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and the IVCC Operator referred (b)(3);49 U.S.C. § 114(r), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform TSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC #34829) On July 30, 2008 at 1047 hours, LAX BDO (b)(6) reported that Southwest Airlines Flight #1251 (LAX to HOU) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and the

IVCC Operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

5. (WEBEOC #34871) On July 30, 2008 at 1133 hours, SEA STSO (b)(6) reported that Alaska Airline Flight #342 (SEA to OAK) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and the IVCC Operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Kim Hojnacki in accordance with the SOP, informed STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
6. (WEBEOC #34879) On July 30, 2008 at 1136 hours, RNO BDO (b)(6) reported that Southwest Airlines Flight #470/2162 (RNO to MDW to PHI) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and the IVCC Operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Larry Owings was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
7. (WEBEOC #34918) On July 30, 2008 at 1214 hours, FSM STSO (b)(6) reported that Northwest Airlines Flight #5906 (FSM to MEM) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed with the help of sister, (b)(6). STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and was unable to verify her identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that she was a foreign national and the IVCC Operator referred her information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Kim Hojnacki, in accordance with the SOP, informed STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
8. (WEBEOC #35035) On July 30, 2008 at 1420 hours, ONT LTSO (b)(6) reported that Southwest Airlines Flight #1602 (ONT to EWR) passenger escort (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. LTSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct

Personal Identity Information (PII) verification. The IVCC Operator searched the Accurint database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r) and was unable to verify his identity. An offer was then made by the IVCC Operator to LTSO (b)(6) to assist with verifying (b)(3);49 U.S.C. § 114(r) identity by alternate means. LTSO (b)(6) declined because (b)(3);49 U.S.C. § 114(r) girlfriend was available to escort the passenger to the gate. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform LTSO (b)(6) that (b)(3);49 U.S.C. § 114(r) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3);49 U.S.C. § 114(r) is allowed access. There was no impact to airport operations or media attention.

9. (WEBEOC #35083) On July 30, 2008 at 1524 hours, LAS BDO (b)(6) reported that Southwest Airlines Flight #3861 (LAS to BNA) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurint database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r) and was unable to verify his identity. Upon inquiry, (b)(3);49 U.S.C. § 114(r) confirmed that he was a foreign national and the IVCC Operator referred (b)(3);49 U.S.C. § 114(r) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Malmstede was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
10. (WEBEOC #35086) On July 30, 2008 at 1528 hours, LAS BDO (b)(6) reported that Southwest Airlines Flight #3861 (LAS to BNA) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurint database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r) and was unable to verify his identity. Upon inquiry, (b)(3);49 U.S.C. § 114(r) confirmed that he was a foreign national and the IVCC Operator referred (b)(3);49 U.S.C. § 114(r) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Malmstede was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
11. (WEBEOC #35097) On July 30, 2008 at 1551 hours, RNO BDO (b)(6) reported that Southwest Airlines Flight #1839 (RNO to LAS) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurint database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and the IVCC Operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Malmstede was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
12. (WEBEOC #35274) On July 30, 2008 at 1821 hours, PHL STSO (b)(6) reported that American

Airlines Flight #2491 (PHL to ORD) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he was a foreign national and had no identification. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and was unable to verify his identity. IVCC Operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstedt was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

13. (WEBEOC #35286) On July 30, 2008 at 1835 hours, LAS TSO (b)(6) reported that US Airways Flight #51 (LAS to JFK) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. TSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3):49 U.S.C. § 114(r)(b)(6) confirmed that he was a foreign national and the IVCC Operator referred (b)(3):49 U.S.C. § 114(r)(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstedt was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform TSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
14. (WEBEOC #35296) On July 30, 2008 at 1850 hours, LAS TSO (b)(6) reported that US Airways Flight #51 (LAS to JFK) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. TSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and was unable to verify her identity. Upon further inquiry, (b)(3):49 U.S.C. § 114(r)(b)(6) confirmed that she was a foreign national and the IVCC Operator referred (b)(3):49 U.S.C. § 114(r)(b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstedt was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform TSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
15. (WEBEOC #35425) On July 30, 2008 at 2212 hours, JFK LTSO (b)(6) reported that Northwest Airlines Flight #701 (JFK to SJR) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. LTSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r)(b)(6) and was unable to verify his identity. An offer was then made by the IVCC Operator to LTSO (b)(6) to assist with verifying (b)(3):49 U.S.C. § 114(r)(b)(6) identity by alternate means. LTSO (b)(6) responded by providing (b)(3):49 U.S.C. § 114(r)(b)(6) parents' information both of which were entered in the Accurant database, and resulted in "no records found." IVCC Supervisor Steve Mahlstedt was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform LTSO (b)(6) that (b)(3):49 U.S.C. § 114(r)(b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r)(b)(6) is

allowed access. There was no impact to airport operations or media attention.

16. (WEBEOC #35456) On July 30, 2008 at 2317 hours, LAS BDO (b)(6) reported that Air Tran Airlines Flight #770 (LAS to ATL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify his identity. Upon inquiry, (b)(3):49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and the IVCC Operator referred (b)(3):49 U.S.C. § 114(r), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstede was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
17. (WEBEOC #35459) On July 30, 2008 at 2322 hours, LAS BDO (b)(6) reported that Air Tran Airways Flight #770 (LAS to ATL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3):49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and the IVCC Operator referred (b)(3):49 U.S.C. § 114(r), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Cliff Able was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
18. (WEBEOC #35446) On July 30, 2008 at 2330 hours, LAS BDO (b)(6) reported that Air Tran Airways Flight #770 (LAS to ATL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and was unable to verify his identity. Upon inquiry, (b)(3):49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and the IVCC Operator referred (b)(3):49 U.S.C. § 114(r), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Cliff Able was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
19. (WEBEOC #35467) On July 30, 2008 at 2336 hours, LAS BDO (b)(6) reported that Air Tran Airways Flight #770 (LAS to ATL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and was unable to verify his identity. Upon inquiry, (b)(3):49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and the IVCC Operator referred (b)(3):49 U.S.C. § 114(r), (b)(6) information to TSOC for Treasury Enforcement Communications

Systems (TECS) verification with negative results. IVCC Supervisor Cliff Able was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 1114(a) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA



IVCC Daily Summary Thursday, 31 July 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
7	0000-0059	0	0	14	9.25	4	0	0	0
4	0100-0159	0	0	12	6.14	7	1	1	0
4	0200-0259	0	0	12	7	3	0	0	0
4	0300-0359	0	0	18	8.67	3	0	0	0
6	0400-0459	1	.1	7	4.8	10	0	0	0
6	0500-0559	2	.36	37	7.73	11	0	0	0
9	0600-0659	4	.5	20	7.92	12	0	0	0
9	0700-0759	2	.38	37	6.69	26	0	0	0
9	0800-0859	5	.58	14	5.85	26	1	1	0
15	0900-0959	10	2.09	20	7.32	22	2	2	0
15	1000-1059	12	1.37	25	7.1	30	0	0	0
13	1100-1159	3	.5	19	7.33	24	0	0	0
14	1200-1259	5	1.32	20	8.61	28	0	0	0
13	1300-1359	5	1.64	21	8.25	28	*1	0	0
10	1400-1459	2	.12	19	6.8	25	0	0	0
8	1500-1559	5	.64	23	6.77	22	0	0	0
9	1600-1659	3	.59	45	9.56	27	*2	0	1
12	1700-1759	3	.45	23	7.31	29	0	0	0
14	1800-1859	5	.43	21	7.1	30	0	0	0
11	1900-1959	1	.18	30	8.94	17	0	0	0
8	2000-2059	3	.58	10	5.58	12	0	0	0
8	2100-2159	1	.33	12	7.33	6	0	0	0
8	2200-2259	8	2.78	10	6.33	9	0	0	0
8	2300-2359	1	.22	9	7.44	9	0	0	0
	TOTALS	12	.29	45	6.83	420	*7	4	1

*Note: Two individuals withdrew from process prior to final decision being determined regarding denial/cleared to access sterile area.

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #35507) On July 31, 2008 at 0125 hours, ITO TSO (b)(6) reported that Mesa Airlines Flight #104 (ITO to HNL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that she had no identification and was offered a Certification of Identity form which she completed. TSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and was unable to verify her identity. Upon further inquiry, (b)(3):49 U.S.C. § 114(r) confirmed that she was a foreign national and the IVCC Operator referred (b)(3):49 U.S.C. § 114(r) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Cliff Able was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform TSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #35707) On July 31, 2008 at 0841 hours, PHL STSO (b)(6) reported that US Airways Flight #1907 (PHL to DFW) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that she had no identification and was offered a Certification of Identity form which she completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and was unable to verify her identity. Upon further inquiry, (b)(3):49 U.S.C. § 114(r) confirmed that she was a foreign national and the IVCC Operator referred (b)(3):49 U.S.C. § 114(r) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Cliff Able was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC #35731) On July 31, 2008 at 0901 hours, LAS TSO (b)(6) reported that Air Tran Airways Flight #776 (LAS to ATL) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no identification and was offered a Certification of Identity form which he completed. TSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and was unable to verify his identity. Upon inquiry, (b)(3):49 U.S.C. § 114(r) confirmed that he was a foreign national and the IVCC Operator referred (b)(3):49 U.S.C. § 114(r) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Caryl Brantley was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform TSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC #35772) On July 31, 2008 at 0940 hours, SLC STSO (b)(6) reported that American Airlines Flight #4096 (SLC to BOI) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r) stated that he had no identification and was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r) and was unable to verify his identity. Upon further inquiry, (b)(3):49 U.S.C. § 114(r) confirmed that he was a foreign national and the

IVCC Operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Caryl Brantley was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3);49 USC § 114(n) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

- 1.



Daily Summary: Identity Reviews

Thursday, 3 July 2008

	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	PASSENGER Denied Access	Unverified PASSENGER Cleared to Fly
3	0000-0059	1	0	11	11	2	1	0	1
3	0100-0159	0	0	5	3	2	1	1	0
3	0200-0259	0	0	0	0	0	0	0	0
3	0300-0359	0	0	0	0	0	0	0	0
5	0400-0459	1	0	10	7	6	3	0	3
7	0500-0559	3	.5	24	6	14	0	0	0
11	0600-0659	3	0	26	8	23	4	4	0
11	0700-0759	3	.5	23	6	25	1	0	1
11	0800-0859	1	0	12	6	32	3	0	3
14	0900-0959	8	0	35	8	26	3	1	2
14	1000-1059	2	0	15	6	26	1	1	0
16	1100-1159	1	0	14	6	27	2	2	0
16	1200-1259	1	0	17	6	27	1	0	1
14	1300-1359	1	0	43	8	26	3	2	1
13	1400-1459	4	0	22	8	29	1	1	0
13	1500-1559	6	1	28	10	21	3	1	2
15	1600-1659	1	1	1	6	24	2	1	1
11	1700-1759	1	1	17	7	27	1	1	0
11	1800-1859	1	1	30	9	28	3	1	2
11	1900-1959	1	1	16	7	14	0	0	0
3	2000-2059	0	0	15	6	17	1	0	1
3	2100-2159	0	0	24	7	12	1	0	1
3	2200-2259	6	3	17	10	9	0	0	0
3	2300-2359	5	3	16	9	7	1	1	0
		8	0.46	43	6.67	424	36	17	19

*A passenger voluntarily walked away

SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #4909) On JULY 3, at 0154 hours, an LAS MBDO (b)(6) reported that U.S. Airways Flight #58 (LAS to JFK) passenger (b)(3);49 U.S.C. § 114(r) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r) stated to MBDO (b)(6) that he had no current ID and was offered an ID verification form which he completed. MBDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r) (b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r) (b)(6) identity and a presumption of denial was made by IVCC supervisor Robert Love. IVCC did not receive a call back from LAS, therefore, the final disposition remains denied.
2. (WEBEOC #4966) On JULY 3, at 0607 hours, an LGA TSA representative (b)(6) reported that passenger (b)(3);49 U.S.C. § 114 (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114 stated to (b)(6) that he had no current ID and was offered an ID verification form which he completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114 and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114 and IVCC was unable to verify (b)(3);49 U.S.C. § 114 identity. A presumption of denial was made by IVCC supervisor Caryl Brantley. IVCC did not receive a call back from LGA, therefore, the final disposition remains denied.
3. (WEBEOC #4958) On JULY 3, at 0614 hours, an LGA TSA representative (b)(6) reported that a Jet Blue (JFK to MCO) passenger (b)(3);49 U.S.C. § 114(r) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r) stated to (b)(6) that he had no current ID and was offered an ID verification form which he completed. (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r) (foreign national) to TSOC for TECS verification with no results and a presumption of denial was made by IVCC supervisor Caryl Brantley. IVCC did not receive a call back from LAS, therefore, the final disposition remains denied.
4. (WEBEOC #4982) On JULY 3, at 0621 hours, an ORF TSA representative (b)(6) reported that a Southwest Airline flight #3678 (ORF to BNA) passenger (b)(3);49 U.S.C. § 114 (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r) was offered an ID verification form which he completed. Flood received the completed form from (b)(3);49 U.S.C. § 114(r) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records produced inconsistent results with the information provided by (b)(3);49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r) (b)(6) identity. A presumption of denial was made by IVCC supervisor Caryl Brantley. IVCC did not receive a call back from ORF, therefore, the final disposition remains denied.
5. (WEBEOC #4980) On JULY 3, at 0626 hours, a JFK STSO (b)(6) reported that a Jet Blue Airline flight #121 (JFK to MCO) passenger (b)(3);49 U.S.C. § 114(r) (b) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r) was offered an ID verification form which he completed. (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records produced "no records" with the information provided by (b)(3);49 U.S.C. § 114(r) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r) (b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r) (foreign national) to TSOC for TECS verification with no results and a presumption of denial was made by IVCC

supervisor Caryl Brantley. IVCC did not receive a call back from JFK, therefore, the final disposition remains denied.

6. (WEBEOC #5220) On JULY 3, at 0951 hours, a PHX TSA representative (b)(6) reported that U.S. Airways flight #24 (PHX to LAX) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) was offered an ID verification form which she completed. Ast received the completed form from (b)(3):49 U.S.C. § 114(r), (b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. STSO reported that LEO would be notified to intervene but a presumption of denial was made by IVCC supervisor Caryl Brantley. IVCC did not receive a call back from LAS, therefore, the final disposition remains denied.
7. (WEBEOC #5255) On JULY 3, at 1009 hours, an LAX TSA representative (b)(6) reported that Southwest Flight #2545 (LAX to MDW) passenger (b)(3):49 U.S.C. § 114 (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114 was offered an ID verification form which she completed. (b)(6) received the completed form from (b)(3):49 U.S.C. § 114 and contacted the Identification Verification Call Center (IVCC) to conduct personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114 and IVCC was unable to verify (b)(3):49 U.S.C. § 114 identity. A presumption of denial was made by IVCC supervisor Caryl Brantley. IVCC did not receive a call back from LAX, therefore, the final disposition remains denied.
8. (WEBEOC #5359) On JULY 3, at 1055 hours, an DTW BDO (b)(6) reported that Northwest Flight #291 (Detroit to Memphis) passenger (b)(3):49 U.S.C. § 114 (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114 stated to BDO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114 and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114 and IVCC was unable to verify (b)(3):49 U.S.C. § 114 identity. IVCC then referred the situation to DTW for further adjudication. BDO (b)(6) attempted to verify (b)(3):49 U.S.C. § 114 identity through other means with negative results. Law Enforcement Officer (LEO) did respond and NCIC was conducted. TSM Mike Laquiere denied (b)(3):49 U.S.C. § 114 access to the sterile area and the final disposition was referred to the DTW coordination center. There was no impact to airport operations or media attention.
9. (b)(6) On JULY 3, at 1118 hours, an LAX BDO (b)(6) reported that American Airline Flight #2430 (LAX to Dallas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) was offered an ID verification form which she completed. BDO (b)(6) received the completed form from (b)(3):49 U.S.C. § 114(r), (b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and IVCC was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. IVCC referred the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) (foreign national) to TSOC for TECS verification with no results and a presumption of denial was made by IVCC supervisor Caryl Brantley. IVCC did not receive a call back from LAX, therefore, the final disposition remains denied and there was no impact to airport operations or media attention.
10. (WEBEOC #5611) On JULY 3, at 1315 hours, an LAX TSA representative (b)(6) reported that U.S. Airways flight 702 (LAX to PHI) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) was offered an ID verification form which

she completed. Gomez received the completed form from (b)(3);49 U.S.C. § 114(r)(b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. A presumption of denial was made by IVCC supervisor Robert Sapp. IVCC did not receive a call back from LAX, therefore, the final disposition remains denied. There was no impact to airport operations or media attention.

11. (WEBEOC #5623) On JULY 3, at 1318 hours, an DFW BDO (b)(6) reported that TACA Flight #441 (DFW to FAL to SAP) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated to BDO (b)(6) that he had no current ID and was offered an ID verification form which he completed. BDO (b)(6) received the completed form and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for TECS verification with no results and a presumption of denial was made by IVCC supervisor Robert Sapp. IVCC did not receive a call back from DFW, therefore, the final disposition remains denied.
12. (WEBEOC #5670) On JULY 3, at 1403 hours, an ATL STSO (b)(6) reported that Delta Flight #1071 (ATL to SFO) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) was offered an ID verification form which he completed. STSO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r)(b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for TECS verification with no results and a presumption of denial was made by IVCC supervisor Robert Sapp. IVCC did not receive a call back from LAS, therefore, the final disposition remains denied.
13. (WEBEOC #5996) On JULY 3, at 1456 hours, an LAS BDO (b)(6) reported that Southwest Flight #448 (LAS to ISP) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated to BDO (b)(6) that he had no current ID and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r)(b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC then referred the situation to LAS for further adjudication. BDO Palasota attempted to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity through other means with negative results. Law Enforcement Officer (LEO) did not respond and NCIC was not conducted. BDO (b)(6) denied (b)(3);49 U.S.C. § 114(r)(b)(6) access to the sterile area and the final disposition was referred to the LAS coordination center. There was no impact to airport operations or media attention.
14. (WEBEOC #5837) On JULY 3, at 1583 hours, an LAS BDO (b)(6) reported that Southwest Flight #2203 (LAS to MDW) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) was offered an ID verification form which he completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(r)(b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(r)(b)(6) identity. IVCC referred the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) (foreign national) to TSOC for TECS verification with no results and a presumption of denial was made by IVCC supervisor Robert Sapp. IVCC did not receive a call back from LAS, therefore, the final disposition remains denied.

15. (WEBEOC #6173) On JULY 3, at 1800 hours, an HPN STSO (b)(6) reported that US Flight #3699 (HPN to CLT) passenger (b)(3);49 U.S.C. § 114(n), (b)(6) (DOB (b)(6)) stated to STSO (b)(6) that he had no identification and was offered an ID Verification (IDV) form which he completed. STSO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(n), (b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(n), (b)(6) and IDV was unable to verify (b)(3);49 U.S.C. § 114(n), (b)(6) identity. IVCC then referred the situation to HPN for further adjudication. STSO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114(n), (b)(6) identity through other means with negative results. Law Enforcement Officer (LEO) did not respond and NCIC was not conducted. STSO (b)(6) denied (b)(3);49 U.S.C. § 114(n), (b)(6) access to the sterile area and the final disposition was referred to the HPN coordination center. There was no impact to airport operations or media attention.
16. (WEBEOC #6187) On JULY 3, at 1805 hours, an ISP BDO (b)(6) reported that Southwest Flight #373 (ISP to MCO) passenger (b)(3);49 U.S.C. § 114(n), (b)(6) (DOB (b)(6)) stated to BDO (b)(6) that he had no identification and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(n), (b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(n), (b)(6) and IVCC was unable to verify (b)(3);49 U.S.C. § 114(n), (b)(6) identity. IVCC then referred the situation to ISP for further adjudication. BDO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114(n), (b)(6) identity through other means with negative results. Law Enforcement Officer (LEO) did not respond and NCIC was not conducted. BDO (b)(6) denied (b)(3);49 U.S.C. § 114(n), (b)(6) access to the sterile area and the final disposition was referred to the ISP coordination center. There was no impact to airport operations or media attention.
17. (WEBEOC #6779) On JULY 3, at 2311 hours, an LAS BDO (b)(6) reported that Southwest Flight #1757 (SJC to LAS) passenger (b)(3);49 U.S.C. § 114(n), (b)(6) (DOB (b)(6)) stated to BDO (b)(6) that he had no identification and was offered an ID Verification (IDV) form which he completed. BDO (b)(6) received the completed form from (b)(3);49 U.S.C. § 114(n), (b)(6) and contacted the Identification Verification Call Center (IVCC) to conduct a personally identifiable information verification. Database records produced "no results" with the information provided by (b)(3);49 U.S.C. § 114(n), (b)(6) and IDV was unable to verify (b)(3);49 U.S.C. § 114(n), (b)(6) identity. IVCC then referred the situation to LAS for further adjudication. BDO (b)(6) attempted to verify (b)(3);49 U.S.C. § 114(n), (b)(6) identity through other means with negative results. (b)(3);49 U.S.C. § 114(n), (b)(6) stated to BDO (b)(6) that he was illegally in the United States. Law Enforcement Officer (LEO) did not respond and NCIC was not conducted. TSM Carl Swanson denied (b)(3);49 U.S.C. § 114(n), (b)(6) access to the sterile area and the final disposition was referred to the LAS coordination center. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

PENDING ISSUES

1. Example.



IVCC Daily Summary Friday, 1 August 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
8	0000-0059	1	0.33	22	10.67	3	1	1	0
6	0100-0159	2	0.67	8	6.00	3	0	0	0
6	0200-0259	1	0.50	20	14.00	2	0	0	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
4	0400-0459	0	0.00	7	5.00	2	0	0	0
6	0500-0559	0	0.00	8	4.78	9	0	0	0
9	0600-0659	1	0.04	15	5.52	23	0	0	0
12	0700-0759	5	0.53	19	6.07	30	0	0	0
12	0800-0859	2	0.35	30	7.50	20	0	0	0
14	0900-0959	15	2.20	18	6.64	25	0	0	0
14	1000-1059	10	0.55	30	7.42	31	1	1	0
12	1100-1159	2	0.32	15	7.82	22	0	0	0
12	1200-1259	2	0.20	19	7.00	20	0	0	0
8	1300-1359	2	0.20	13	7.15	20	0	0	0
11	1400-1459	15	7.64	27	10.27	22	1	1	0
9	1500-1559	16	9.38	31	9.94	32	*2	1	0
10	1600-1659	10	16.00	16	2.25	20	0	0	0
9	1700-1759	2	0.08	29	8.92	26	1	1	0
8	1800-1859	1	0.06	46	11.06	17	1	0	1
7	1900-1959	0	0.00	39	13.67	6	0	0	0
10	2000-2059	9	1.67	39	11.72	18	1	1	0
8	2100-2159	3	1.67	5	4.67	3	0	0	0
9	2200-2259	15	4.38	27	9.77	13	0	0	0
9	2300-2359	8	2.44	11	7.33	9	1	1	0
	TOTALS	16	1.17	46	7.50	376	*9	7	1

*Note: One individual withdrew from process prior to final decision being determined regarding denial/cleared to access sterile area.

~~SENSITIVE SECURITY INFORMATION~~

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SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #36471) On August 1, 2008 at 0007 hours, LAS TSO (b)(6) reported that United Airlines Flight #1554 (LAS to IAD) passenger (b)(3);49 U.S.C. § (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. TSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § (b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3);49 U.S.C. § (b)(6) confirmed that he was a foreign national and the IVCC Operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Love was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform TSO (b)(6) to deny (b)(3);49 U.S.C. § (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

2. (WEBEOC #36792) On August 1, 2008 at 1014 hours, JFK TSM Steve Doyle reported that Jet Blue Airways Flight #705 (JFK to SJU) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. TSM Doyle received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and was unable to verify his identity. An offer was then made by the IVCC Operator to TSM Doyle to assist with verifying (b)(3);49 U.S.C. § 114(r), (b)(6) identity by alternate means. TSM Doyle responded by providing (b)(3);49 U.S.C. § 114(r), (b)(6) personal reference and phone number (b)(6) cousin). The IVCC Operator attempted to contact (b)(6) but received no answer with the number provided. IVCC Supervisor Caryl Brantley was then summoned and in accordance with the SOP, instructed the IVCC Operator to inform TSM Doyle that (b)(3);49 U.S.C. § 114(r), (b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3);49 U.S.C. § 114(r), (b)(6) is allowed access. There was no impact to airport operations or media attention.

3. (WEBEOC #36984) On August 1, 2008 at 1400 hours, PHX STSO (b)(6) reported that Southwest Airlines Flight #2731 (PHX to SAN) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and was unable to verify his identity. An offer was then made by the IVCC Operator to STSO (b)(6) to assist with verifying (b)(3);49 U.S.C. § 114(r), (b)(6) identity by alternate means. STSO (b)(6) responded by providing the names of (b)(3);49 U.S.C. § 114(r), (b)(6) mother (b)(6), father (b)(6) and grandmother (b)(6) stating they lived at same address as (b)(3);49 U.S.C. § 114(r), (b)(6). The IVCC Operator searched all three names in Accurant which resulted in "no records found" and (b)(3);49 U.S.C. § 114(r), (b)(6) was unable to provide additional information to verify his identity. IVCC Supervisor Larry Owings was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) that (b)(3);49 U.S.C. § 114(r), (b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3);49 U.S.C. § 114(r), (b)(6) is allowed access. There was no impact to airport operations or media attention.

SENSITIVE SECURITY INFORMATION

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4. (WEBEOC #37068) On August 1, 2008 at 1528 hours, SJU STSO (b)(6) reported that American Airlines Flight #1270 (SJU to BOS) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114 (r)(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114 (r)(b)(6) and was unable to verify his identity. An offer was then made by the IVCC Operator to STSO (b)(6) to assist with verifying (b)(3):49 U.S.C. § 114 (r)(b)(6) identity by alternate means. STSO (b)(6) accepted the offer but (b)(3):49 U.S.C. § 114 (r)(b)(6) was unable to provide personal references or employer information to assist in verifying his identity. IVCC Acting Supervisor Gwena McGehee was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) that (b)(3):49 U.S.C. § 114 (r)(b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114 (r)(b)(6) is allowed access. There was no impact to airport operations or media attention.

5. (WEBEOC #37204) On August 01, 2008 at 1748 hours, LGA BDO (b)(6) reported that Air Tran Airways Flight #357 (LGA to ATL) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114 (r)(b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114 (r)(b)(6) and was unable to verify her identity. Upon further inquiry, (b)(3):49 U.S.C. § 114 (r)(b)(6) confirmed that she was a foreign national and the IVCC Operator referred her information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Sapp was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3):49 U.S.C. § 114 (r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

6. (WEBEOC #37301) On August 1, 2008 at 2006 hours, JFK CC LTSO (b)(6) reported that Jet Blue Airways Flight #707 (JFK to SJU) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114 (r)(b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. TSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) through CC LTSO (b)(6) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114 (r)(b)(6) and was unable to verify her identity. An offer was then made by the IVCC Operator to TSO (b)(6) to assist with verifying (b)(3):49 U.S.C. § 114 (r)(b)(6) identity by alternate means. CC LTSO (b)(6) accepted the offer but (b)(3):49 U.S.C. § 114 (r)(b)(6) was unable to provide personal references or employer information to assist in verifying her identity. IVCC Supervisor Terrence Imbert was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform TSO (b)(6) through CC LTSO (b)(6) that (b)(3):49 U.S.C. § 114 (r)(b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114 (r)(b)(6) is allowed access. There was no impact to airport operations or media attention.

7. (WEBEOC #37407) On August 1, 2008 at 2322 hours, LAS BDO (b)(6) reported that American Airlines Flight #1842 (LAS to MIA) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114 (r)(b)(6) stated that

he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3); 49 U.S.C. § 114 (r) (b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3); 49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and the IVCC Operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Love was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3); 49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA



IVCC Daily Summary Saturday, 2 August 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
8	0000-0059	2	0.38	19	7.62	8	0	0	0
5	0100-0159	0	0.00	7	5.00	2	0	0	0
5	0200-0259	0	0.00	4	4.00	1	0	0	0
5	0300-0359	0	0.00	0	0.00	0	0	0	0
8	0400-0459	0	0.00	13	7.33	3	0	0	0
11	0500-0559	2	0.12	25	8.19	16	0	0	0
15	0600-0659	1	0.25	30	7.55	20	*1	0	0
14	0700-0759	1	0.21	25	8.16	19	0	0	0
14	0800-0859	1	0.12	21	6.21	24	1	1	0
14	0900-0959	2	0.21	18	6.11	19	0	0	0
11	1000-1059	1	0.06	12	6.61	18	0	0	0
13	1100-1159	2	0.27	20	6.68	22	1	1	0
13	1200-1259	5	0.47	20	7.00	19	0	0	0
12	1300-1359	1	0.05	15	5.95	22	0	0	0
11	1400-1459	2	0.14	22	7.32	22	0	0	0
9	1500-1559	8	2.15	23	7.89	27	4	4	0
9	1600-1659	6	1.28	34	7.31	29	1	1	0
10	1700-1759	5	0.75	20	8.35	20	0	0	0
10	1800-1859	9	1.26	19	6.95	19	0	0	0
8	1900-1959	5	0.78	14	7.11	9	0	0	0
8	2000-2059	3	0.64	15	7.07	14	1	1	0
8	2100-2159	2	0.50	11	6.75	4	0	0	0
6	2200-2259	6	1.09	20	7.64	11	*1	0	0
6	2300-2359	0	0.00	15	8.00	3	0	0	0
	TOTALS	9	0.21	34	6.33	351	*10	8	0

*Note: Two individuals withdrew from process prior to final decision being determined regarding denial/cleared to access sterile area.

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SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #37609) On August 2, 2008 at 0826 hours, LGA STSO (b)(6) reported that US Airways Flight #1445 (LGA to LAX) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and was unable to verify his identity. An offer was then made by the IVCC Operator to STSO (b)(6) to assist with verifying (b)(3);49 U.S.C. § 114(r), (b)(6) identity by alternate means. STSO (b)(6) responded by providing (b)(3);49 U.S.C. § 114(r), (b)(6) personal references of an aunt, (b)(6) and friend, (b)(6) and their respective telephone numbers. The IVCC Operator attempted to contact both references; however, there was no answer at the aunt's number and the friend's number was not in service. IVCC Supervisor Caryl Brantley was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) that (b)(3);49 U.S.C. § 114(r), (b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3);49 U.S.C. § 114(r), (b)(6) is allowed access.

At approximately 0840 hours LGA STSO (b)(6) reported to the IVCC that a LEO had been requested to the checkpoint. Port Authority Police Officer (b)(6), (b)(6) responded; however, he was unable to conduct any identity searches due to local police policy and, as a result, STSO (b)(6) denied him access to the screening checkpoint and the sterile area. There was no impact to airport operations or media attention.

2. (WEBEOC #37763) On August 02, 2008 at 1155 hours, JFK TSO (b)(6) reported that Jet Blue Airways Flight #137 (JFK to RSW) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. TSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and was unable to verify her identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that she was a foreign national and the IVCC Operator referred (b)(3);49 U.S.C. § 114(r), (b)(6) information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Caryl Brantley was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform TSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

3. (WEBEOC #37951) On August 2, 2008 at 1526 hours, SJC BDO (b)(6) reported that Southwest Airlines Flight #1435 (SJC to MDW) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and the IVCC Operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Terance Imbert

was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114 (n) (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

4. (WEBEOC #37953) On August 2, 2008 at 1529 hours, SJC BDO (b)(6) reported that Southwest Airlines Flight #1435 (SJC to MDW) passenger (b)(3);49 U.S.C. § 114(n),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(n),(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(n),(b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(n),(b)(6) confirmed that he was a foreign national and the IVCC Operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Terance Imbert was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(n),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
5. (WEBEOC #37955) On August 2, 2008 at 1536 hours, SJC TSO (b)(6) reported that Southwest Airlines Flight #1435 (SJC to MDW) passenger (b)(3);49 U.S.C. § 114(n),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(n) stated that he had no identification and was offered a Certification of Identity form which he completed. TSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(n) and was unable to verify his identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(n) confirmed that he was a foreign national and the IVCC Operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Terance Imbert was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform TSO (b)(6) to deny (b)(3);49 U.S.C. § 114(n) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
6. (WEBEOC #37960) On August 2, 2008 at 1537 hours, SJC BDO (b)(6) reported that Southwest Airlines Flight #1435 (SJC to MDW) passenger (b)(3);49 U.S.C. § 114(n),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(n),(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(n),(b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(n),(b)(6) confirmed that he was a foreign national and the IVCC Operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Terance Imbert was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(n),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
7. (WEBEOC #38059) On August 2, 2008 at 1656 hours, MDW LTSO (b)(6) reported that Southwest Airlines Flight #269 (MDW to PHX) passenger (b)(3);49 U.S.C. § 114(n),(b)(6) (DOB (b)(6)) was denied access to the

sterile area due to lack of verifiable identification (ID). (b)(3)(49) stated that she had no identification and was offered a Certification of Identity form which she completed. LTSC (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in inconsistencies with the information provided by (b)(3)(49) U.S.C. § 114(r)(b)(6). The Accurant database contained 10 records with (b)(3)(49) U.S.C. § 114(r)(b)(6) name and DOB but no record matched the address she provided. The IVCC Operator queried (b)(6) at length to confirm a previous or past addresses but she stated she could not recall any. An offer was then made by the IVCC Operator to LTSC (b)(6) to assist with verifying (b)(3)(49) U.S.C. § 114(r)(b)(6) identity by alternate means. LTSC (b)(6) responded by providing the telephone number, city and state of residence for (b)(3)(49) U.S.C. § 114(r)(b)(6) sister, (b)(6) which resulted in "no record found" in the Accurant database. (b)(3)(49) U.S.C. § 114(r)(b)(6) could not provide any additional references or information that would be helpful with verifying her identity. IVCC Supervisor Terance Imbert was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform LTSC (b)(6) that (b)(3)(49) U.S.C. § 114(r)(b)(6) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that she is allowed access.

At 2037 hours, LTSC (b)(6) reported, through the IVCC call back line, that a LEO was requested and Chicago Police Department (b)(6)(b)(7)(C) was unable to verify (b)(3)(49) U.S.C. § 114(r)(b)(6) identity through NCIC because database checks conducted produced no records with the information provided. As a result, STSO (b)(6) and AFSD John Compston denied (b)(3)(49) U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

8. (WEBEOC #38204) On August 2, 2008 at 2035 hours, LAS BDO (b)(6) reported that Southwest Airlines Flight #3731 (LAS to RNO) passenger (b)(3)(49) U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3)(49) U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3)(49) U.S.C. § 114(r)(b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3)(49) U.S.C. § 114(r)(b)(6) confirmed that he was a foreign national and the IVCC Operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Terance Imbert was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3)(49) U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA



IVCC Daily Summary Sunday, 3 August 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
6	0000-0059	0	0.00	6	3.50	4	0	0	0
4	0100-0159	1	0.25	15	10.25	4	2	2	0
4	0200-0259	1	1.00	6	6.00	1	0	0	0
4	0300-0359	0	0.00	6	6.00	1	0	0	0
7	0400-0459	2	0.33	25	7.56	9	0	0	0
8	0500-0559	2	0.15	9	5.31	13	0	0	0
13	0600-0659	8	0.64	28	5.40	25	1	1	0
13	0700-0759	2	0.08	15	5.17	24	0	0	0
13	0800-0859	6	0.65	30	8.35	26	2	2	0
13	0900-0959	7	1.58	8	4.87	31	0	0	0
14	1000-1059	1	0.06	21	5.26	31	0	0	0
16	1100-1159	1	0.05	13	5.05	23	0	0	0
16	1200-1259	5	1.72	29	7.28	32	0	0	0
15	1300-1359	6	0.90	18	5.33	30	0	0	0
15	1400-1459	2	0.21	22	6.07	28	1	1	0
14	1500-1559	5	0.29	12	5.26	31	0	0	0
14	1600-1659	2	0.35	23	6.59	34	1	1	0
11	1700-1759	5	0.29	10	5.53	35	0	0	0
11	1800-1859	1	0.08	23	5.62	24	0	0	0
10	1900-1959	5	1.06	15	6.12	34	0	0	0
10	2000-2059	8	1.15	23	6.04	27	1	1	0
8	2100-2159	6	1.08	20	6.38	13	0	0	0
7	2200-2259	1	0.20	10	7.40	5	0	0	0
5	2300-2359	0	0.00	5	4.00	6	0	0	0
	TOTALS	8	0.25	30	5.75	491	8	8	0

~~SENSITIVE SECURITY INFORMATION~~

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SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #38281) On August 03, 2008 at 0100 hours, LAS BDO (b)(6) reported that United Airlines Flight #1554 (LAS to IAD) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r);(b)(6) confirmed that he was a foreign national and the IVCC Operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Love was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #38283) On August 03, 2008 at 0118 hours, LAS BDO (b)(6) reported that United Airlines Flight #1554 (LAS to IAD) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r);(b)(6) confirmed that he was a foreign national and the IVCC Operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Robert Love was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
3. (b)(6) On August 03, 2008 at 0652 hours, PHL LTSO (b)(6) reported that (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was in possession of a Frontier Airline gate authorization pass and was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. LTSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database, located a record on (b)(3);49 U.S.C. § 114(r);(b)(6) but it contained limited data (name and current address only). Due to the limited data, the IVCC operator was unable to formulate any questions to ask that would help with verifying (b)(3);49 U.S.C. § 114(r);(b)(6) identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r);(b)(6) confirmed that she was a foreign national and the IVCC operator referred her information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform LTSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC #38502) On August 03, 2008 at 0833 hours, RDU STSO (b)(6) reported that Southwest Airlines Flight #2371 (RDU to FLL) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. STSO

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(b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r)(b)(6) confirmed that he was a foreign national and the IVCC Operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

5. (WEBEOC #38518) On August 03, 2008 at 0856 hours, EWR BDO (b)(6) reported that US Airways Flight #2635 (EWR to CLT) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r)(b)(6) confirmed that he was a foreign national and the IVCC Operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Kim Hojnacki was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
6. (WEBEOC #38913) On August 03, 2008 at 1429 hours, ISP BDO (b)(6) reported that Southwest Airline Flight #465 (ISP to BWI) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r) and was unable to verify her identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r) confirmed that she was a foreign national and the IVCC Operator referred her information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstedt was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
7. (WEBEOC #39026) On August 03, 2008 at 1609 hours, PHL STSO (b)(6) reported that US Airways Flight #1137 (PHL to DAL) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and was unable to verify her identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r)(b)(6) confirmed that she was a foreign national and the IVCC Operator referred her information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstedt was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO

(b)(6) to deny (b)(3):49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

8. (WEBEOC #39379) On August 03, 2008 at 2055 hours, ONT STSO (b)(6) reported that US Airways Flight #645 (ONT to PHX) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r),(b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3):49 U.S.C. § 114(r),(b)(6) confirmed that he was a foreign national and the IVCC Operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification with negative results. IVCC Supervisor Steve Mahlstede was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA



IVCC Daily Summary Tuesday, 5 August 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
6	0000-0059	0	0.00	10	7.50	2	0	0	0
5	0100-0159	1	0.20	7	4.60	5	0	0	0
5	0200-0259	0	0.00	11	8.33	3	1	1	0
5	0300-0359	0	0.00	0	0.00	0	0	0	0
9	0400-0459	1	0.14	14	7.00	7	0	0	0
9	0500-0559	1	0.08	25	9.00	13	2	2	0
9	0600-0659	1	0.13	15	7.03	31	0	0	0
10	0700-0759	2	0.21	40	9.96	24	0	0	0
11	0800-0859	3	0.41	44	8.29	17	0	0	0
11	0900-0959	2	0.25	24	7.96	24	1	0	1
12	1000-1059	1	0.13	22	7.43	23	1	0	1
12	1100-1159	2	0.18	19	7.09	22	1	1	0
12	1200-1259	7	2.65	35	9.88	26	0	0	0
12	1300-1359	5	1.06	20	8.03	31	2	2	0
12	1400-1459	2	0.28	23	7.72	18	1	0	1
12	1500-1559	8	1.29	33	8.79	28	0	0	0
13	1600-1659	6	1.77	29	6.83	35	1	0	1
10	1700-1759	5	0.70	24	6.50	30	*1	0	0
10	1800-1859	5	0.39	40	11.22	18	3	3	0
8	1900-1959	1	0.11	12	7.22	9	0	0	0
8	2000-2059	5	1.47	17	6.67	15	0	0	0
8	2100-2159	1	.14	21	8.86	7	*1	0	0
6	2200-2259	1	.22	29	12.89	9	*1	0	0
6	2300-2359	10	4.4	11	7.8	5	0	0	0
	TOTALS	10	.42	44	7.29	402	*16	9	4

*Note: Individual withdrew from process prior to final decision being determined regarding denial/cleared to access sterile area.

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SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WebEOC #40656) On August 05, 2008 at 0231 hours, HNL LTSO (b)(6) reported that Delta Airlines Flight #1104 (HNL to SLC) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and the IVCC Operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification which produced no record. IVCC Supervisor Cliff Able was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform LTSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
2. (WebEOC #40701) On August 5, 2008 at 0534 hours, SEA STSO (b)(6) reported that Alaska Airlines Flight #542 (SEA to LGB) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no ID and was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and the IVCC operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification which produced no records. IVCC Supervisor Phil Scharf was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
3. (WebEOC #40706) On August 5, 2008 at 0543 hours, IAD LTSO (b)(6) reported that American Airlines Flight #1569 (IAD to MIA) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he had no ID and was offered a Certification of Identity form which he completed. LTSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r), (b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and the IVCC operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification which produced no records. IVCC Supervisor Phil Scharpf was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform LTSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
4. (WebEOC #41030) On August 5, 2008 at 1156 hours, SJC LTSO (b)(6) reported that Southwest Airlines flight #2606 (SJC to DTW) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r), (b)(6) stated that she had no ID and was offered a Certification of Identity form which she completed. LTSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant

database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and was unable to verify her identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r)(b)(6) confirmed that she was a foreign national and the IVCC operator referred her information to TSOC for Treasury Enforcement Communications Systems (TECS) verification which produced no records. IVCC Supervisor Caryl Brantley was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform LTSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

5. (WebEOC #41157) On August 5, 2008 at 1339 hours, LAS BDO (b)(6) reported that US Airways Flight #628 (LAS to PIT) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that she had no ID and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and was unable to verify her identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r)(b)(6) confirmed that she was a foreign national and the IVCC operator referred her information to TSOC for Treasury Enforcement Communications Systems (TECS) verification which produced no records. IVCC Supervisor Caryl Brantley was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
6. (WebEOC #41143) On August 5, 2008 at 1339 hours, LAS BDO (b)(6) reported that US Airways Flight #628 (LAS to PIT) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that she had no ID and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and was unable to verify her identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r)(b)(6) confirmed that she was a foreign national and the IVCC operator referred her information to TSOC for Treasury Enforcement Communications Systems (TECS) verification which produced no records. IVCC Supervisor Caryl Brantley was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
7. (WebEOC #41437) On August 05, 2008 at 1830 hours, 1830 LAS BDO (b)(6) reported that US Airways Flight #51 (LAS to LGA) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r)(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r)(b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r)(b)(6) confirmed that he was a foreign national and the IVCC Operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification which produced no record. IVCC Supervisor Robert Sapp was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

8. (WebEOC #41432) On August 05, 2008 at 1831 hours, LAS TSO (b)(6) reported that Southwest Airlines Flight #3949 (LAS to ELP) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. TSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and was unable to verify her identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r),(b)(6) confirmed that she was a foreign national and the IVCC Operator referred her information to TSOC for Treasury Enforcement Communications Systems (TECS) verification which produced no record. IVCC Supervisor Robert Sapp was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform TSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
9. (WebEOC #41439) On August 05, 2008 at 1831 hours, CLT LTSO (b)(6) reported that Air Tran Airways Flight #317 (CLT to ATL) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. LTSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r),(b)(6) confirmed that he was a foreign national and the IVCC Operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification which produced no record. IVCC Supervisor Robert Sapp was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform LTSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

1.



IVCC Daily Summary Wednesday, 6 August 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
7	0000-0059	0	0	27	16.67	3	0	0	0
4	0100-0159	1	0.50	12	8.50	6	0	0	0
4	0200-0259	1	0.33	6	4.67	3	0	0	0
4	0300-0359	0	0	0	0	0	0	0	0
7	0400-0459	0	0	8	5.75	4	0	0	0
11	0500-0559	1	0.29	17	7.64	14	0	0	0
11	0600-0659	4	0.28	20	6.44	18	0	0	0
11	0700-0759	3	0.20	10	6.4	15	0	0	0
11	0800-0859	4	1.00	25	7.52	*21	0	0	0
12	0900-0959	5	2.44	31	8.81	27	2	2	0
10	1000-1059	10	2.79	13	6.47	19	1	0	1
14	1100-1159	12	3.00	30	7.21	29	0	0	0
14	1200-1259	6	0.56	20	7.89	18	1	0	1
16	1300-1359	10	4.85	26	9.08	26	0	0	0
16	1400-1459	2	0.13	29	7.73	15	1	1	0
16	1500-1559	10	0.58	46	11.12	26	0	0	0
16	1600-1659	8	2.39	35	9.57	23	1	0	1
16	1700-1759	1	0.04	29	7.21	28	0	0	0
13	1800-1859	1	0.11	16	8.53	19	1	1	0
14	1900-1959	2	0.17	12	6.56	18	0	0	0
15	2000-2059	1	0.11	15	6.67	9	0	0	0
11	2100-2159	0	0	35	9.29	7	0	0	0
8	2200-2259	4	1.00	20	9.50	*8	0	0	0
8	2300-2359	1	0.33	25	12.0	6	1	1	0
	TOTALS	12	0.58	46	7.58	362	8	5	3

*Note: One individual withdrew from process prior to final decision being determined regarding denial/cleared to access sterile area.

~~SENSITIVE SECURITY INFORMATION~~

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SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WebEOC #41800) Passenger Denied Access to the Sterile Area at O'Hare International (ORD)
At 0938 hours on August 6 an O'Hare International BDO reported that, a United 381 (Chicago to Sacramento) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r);(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r);(b)(6) was offered and completed the Certification of Identity form. BDO contacted IVCC for database check resulting in no record found. IVCC consulted TSOC for TECS check with no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.
2. (WebEOC #41810) Passenger Denied Access to the Sterile Area at McCarran International (LAS)
At 0944 hours on August 6 a McCarran International MTSO reported a United 381 (Las Vegas – Atlanta) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r);(b)(6) stated he had no identification. (b)(3);49 U.S.C. § 114(r);(b)(6) was offered and completed the Certification of Identity form. (b)(3);49 U.S.C. § 114(r);(b)(6) contacted IVCC for database check resulting in no record found. IVCC consulted TSOC for TECS check with no record found due to lack of identifying data. IVCC Supervisor advised MTSO to deny (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.
3. (WebEOC #42034) Non-Passenger Denied Access to the Sterile Area at Philadelphia International (PHL)
At 1407 hours on August 6 a Philadelphia International STSO reported that (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB: (b)(6)) in possession of a Southwest gate authorization pass, was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r);(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r);(b)(6) was offered and completed the Certification of Identity form. STSO contacted IVCC for database check resulting in no record found. Due to time restraints for the flight for which she was escorting a minor, the STSO denied (b)(3);49 U.S.C. § 114(r);(b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.
4. (WebEOC #42280) Passenger Denied Access to the Sterile Area at San Diego International (SAN)
At 1812 hours on August 6 a San Diego BDO reported that Southwest 2001 (San Diego – Las Vegas) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r);(b)(6) stated she had no identification. (b)(3);49 U.S.C. § 114(r);(b)(6) was offered and completed the Certification of Identity form. BDO contacted IVCC for database check resulting in no record found. IVCC consulted TSOC for TECS check with no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.
5. (WebEOC #42408) Passenger Denied Access to the Sterile Area at Los Angeles International (LAX)
At 2316 hours on August 6 a Los Angeles BDO reported that US Airways 1446 (Los Angeles-Philadelphia) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r);(b)(6) stated he had no identification. (b)(3);49 U.S.C. § 114(r);(b)(6) was offered and completed the Certification of Identity form. BDO contacted IVCC for database check resulting in no record found. IVCC consulted TSOC for TECS check; no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening

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checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA

~~SENSITIVE SECURITY INFORMATION~~

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IVCC Daily Summary Thursday, 7 August 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
8	0000-0059	0	0.00	5	4.50	2	0	0	0
5	0100-0159	1	0.50	12	10.5	2	0	0	0
5	0200-0259	1	1.00	7	7.00	1	0	0	0
5	0300-0359	0	0.00	7	6.00	2	0	0	0
6	0400-0459	0	0.00	6	5.00	3	0	0	0
8	0500-0559	1	0.20	10	5.70	10	0	0	0
9	0600-0659	1	0.06	16	7.19	16	0	0	0
11	0700-0759	2	0.18	30	8.91	22	1	0	1
15	0800-0859	2	0.24	14	7.88	25	0	0	0
16	0900-0959	2	0.13	21	8.50	30	1	1	0
20	1000-1059	7	0.88	32	10.41	*32	1	0	1
17	1100-1159	1	0.04	18	8.83	24	1	1	0
17	1200-1259	1	0.07	19	8.64	14	0	0	0
17	1300-1359	1	0.08	25	8.58	26	0	0	0
17	1400-1459	1	0.05	18	8.26	19	0	0	0
17	1500-1559	2	0.09	33	9.13	23	0	0	0
17	1600-1659	2	0.18	27	9.29	17	0	0	0
11	1700-1759	3	0.24	25	7.20	25	1	1	0
11	1800-1859	2	0.16	29	9.11	19	0	0	0
11	1900-1959	8	1.45	25	6.45	22	4	4	0
9	2000-2059	6	1.17	44	1.17	12	1	1	0
9	2100-2159	22	5.15	16	7.62	13	0	0	0
9	2200-2259	1	0.25	27	12.25	8	1	1	0
7	2300-2359	1	0.11	29	17.56	*9	2	1	1
	TOTALS	22	0.33	44	8.25	376	13	10	3

*Note: One passenger withdrew from process prior to final decision being determined regarding denial/cleared to access sterile area.

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Denials**ID: #42671 Passenger Denied Access to the Sterile Area at San Diego (SAN)**

At 0942 hours on August 7 a San Diego BDO reported Southwest 2902 (San Diego to Chicago/Midway) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed foreign national status. IVCC consulted TSOC for TECS check no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID: #42801 Passenger Denied Access to the Sterile Area at Ontario (ONT)

At 1128 hours on August 7 an Ontario International STSO reported that US Airways 230 (Ontario-Phoenix) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no identification. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed the CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed foreign national status. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised STSO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #43103 Passenger Denied Access to the Sterile Area at San Jose (SJC)

At 1713 hours on August 7 a San Jose BDO reported Southwest 2214 (San Jose to Tacoma) passenger Tran (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed foreign national status... IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID: #43198 Passenger Denied Access to the Sterile Area at McCarran (LAS)

At 1917 hours on August 7 a Las Vegas BDO reported Southwest 376 (Las Vegas to Birmingham) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed foreign national status. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID: #43192 Passenger Denied Access to the Sterile Area at McCarran (LAS)

At 1930 hours on August 7 a Las Vegas BDO reported Southwest Airline 376 (Las Vegas to Birmingham) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) confirmed foreign national status. IVCC consulted TSOC for TECS check resulting in no record found due to lack of

identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID: #43231 Passenger Denied Access to the Sterile Area at McCarran (LAS)

At 1951 hours on August 7 a Las Vegas MTSO reported Southwest 2079 (Las Vegas-Chicago) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r)(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. MTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) confirmed foreign national status. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID: #43227 Passenger Denied Access to the Sterile Area at McCarran (LAS)

At 1952 hours on August 7 a Las Vegas BDO reported Southwest 376 (Las Vegas to Birmingham) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r)(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) confirmed foreign national status. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID: #43244 Passenger Denied Access to the Sterile Area at McCarran (LAS)

At 2006 hours on August 7 a Las Vegas BDO reported Southwest 2079 (Las Vegas to Midway Chicago) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r)(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) confirmed foreign national status. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID: #43305 Passenger Denied Access to the Sterile Area at McCarran (LAS)

At 2204 hours on August 7 a Las Vegas BDO reported US Air 228 (Las Vegas to Chicago/O'Hare) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r)(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) confirmed foreign national status. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID: #43340 Passenger Denied Access to the Sterile Area at John F. Kennedy (JFK)

At 2341 hours on August 7 a New York/Kennedy LTSO reported JetBlue 727 (New York- Aquadill) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r)(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. Offer personal references verification

with no results. IVCC Supervisor advised LTSO to deny (b)(3):49
U.S.C. § 114(f) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

Not Verified/Allowed



IVCC Daily Summary Friday, 8 August 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
7	0000-0059	0	0.00	15	7.22	9	0	0	0
5	0100-0159	0	0.00	10	10.00	1	0	0	0
5	0200-0259	0	0.00	12	8.33	3	0	0	0
5	0300-0359	1	0.50	9	5.50	2	0	0	0
7	0400-0459	1	0.50	8	7.00	2	0	0	0
11	0500-0559	0	0.00	14	8.02	10	0	0	0
10	0600-0659	1	0.06	13	6.31	16	0	0	0
20	0700-0759	2	0.11	16	6.30	27	0	0	0
20	0800-0859	1	0.05	14	7.64	22	0	0	0
20	0900-0959	1	0.04	16	7.39	28	0	0	0
18	1000-1059	1	0.05	30	7.57	*21	0	0	0
18	1100-1159	1	0.14	27	8.32	22	0	0	0
16	1200-1259	1	0.04	48	8.72	25	2	1	1
16	1300-1359	2	0.08	26	7.56	25	1	1	0
16	1400-1459	6	0.24	42	9.56	24	1	1	0
16	1500-1559	1	0.05	34	8.05	*21	1	1	0
15	1600-1659	10	1.54	30	8.15	26	0	0	0
14	1700-1759	2	0.07	12	5.89	27	2	2	0
12	1800-1859	0	0.00	13	6.21	19	0	0	0
12	1900-1959	14	0.64	21	5.91	22	0	0	0
9	2000-2059	14	4.27	15	6.64	11	0	0	0
7	2100-2159	0	0.00	11	5.80	5	0	0	0
6	2200-2259	0	0.00	16	8.00	9	0	0	0
6	2300-2359	0	0.00	15	8.57	7	1	1	0
	TOTALS	14	0.21	48	7.04	384	8	7	1

*Note: One individual withdrew from process prior to final decision being determined regarding denial/cleared to access sterile area.

~~SENSITIVE SECURITY INFORMATION~~

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Denials

ID #43764 Passenger Denied Access to the Sterile Area at New York City (JFK)

At 1210 hours on August 8, a New York City TSO reported American Airlines #647 (New York - San Juan) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised TSO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #43853 Passenger Denied Access to the Sterile Area at Burbank (BUR)

At 1336 hours on August 8, a Burbank BDO reported Jet Blue Airways #354 (Burbank - New York) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #43910 Passenger Denied Access to the Sterile Area at Phoenix (PHX)

At 1455 hours on August 8, a Phoenix LTSO reported US Airways #281 (Phoenix - San Jose) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised LTSO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #43926 Passenger Denied Access to the Sterile Area at San Jose (SJC)

At 1511 hours on August 8, a San Jose STSO reported Alaska Airlines #327 (San Jose - Tacoma) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. IVCC offered verification through alternate means however (b)(3);49 U.S.C. § 114(r), (b)(6) provided no additional information. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to a lack of verifiable PII, unless LEO verifies his identity. BDO was advised to contact the IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) is allowed access. There was no impact to airport operations or media attention.

ID #44055 Passenger Denied Access to the Sterile Area at Los Angeles (LAX)

At 1707 hours on August 8, a Los Angeles BDO reported Southwest Airlines #2188 (Los Angeles - Chicago) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #44097 Passenger Denied Access to the Sterile Area at Baton Rouge (BTR)

At 1748 hours on August 8, a Baton Rouge TSO reported Continental Airlines #3099 (Baton Rouge - Houston) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(6) (b)(3):49 U.S.C. § 114(r) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised TSO to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #44279 Passenger Denied Access to the Sterile Area at Phoenix (PHX)

At 2314 hours on August 8, a Phoenix LTSO reported Southwest Airlines #1767 (Phoenix - Los Angeles) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in inconsistencies such as DOB, county of residence, and home phone number. (b)(3):49 U.S.C. § 114(r) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

Not Verified/Allowed



IVCC Daily Summary Saturday, 9 August 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
6	0000-0059	0	0.00	6	4.75	4	0	0	0
4	0100-0159	0	0.00	6	6.00	1	0	0	0
4	0200-0259	0	0.00	20	9.00	3	1	0	1
4	0300-0359	0	0.00	16	16.0	1	0	0	0
8	0400-0459	0	0.00	11	8.50	2	0	0	0
8	0500-0559	5	0.50	14	6.50	16	0	0	0
8	0600-0659	10	0.78	23	8.28	18	0	0	0
9	0700-0759	2	0.12	16	7.24	17	1	1	0
9	0800-0859	3	0.19	21	7.75	16	0	0	0
9	0900-0959	5	1.37	19	6.52	27	0	0	0
9	1000-1059	5	0.91	28	7.50	22	1	1	0
9	1100-1159	2	0.33	17	8.57	21	0	0	0
9	1200-1259	6	0.71	7	5.48	21	0	0	0
9	1300-1359	2	0.15	18	7.05	20	0	0	0
9	1400-1459	5	1.67	22	6.41	27	0	0	0
8	1500-1559	8	4.9	22	6.8	30	0	0	0
10	1600-1659	14	3.42	14	6.9	26	0	0	0
10	1700-1759	7	1.45	13	5.65	*20	0	0	0
9	1800-1859	4	0.62	41	6.69	26	0	0	0
9	1900-1959	0	0.00	11	5.29	17	0	0	0
8	2000-2059	0	0.00	6	4.78	9	0	0	0
6	2100-2159	0	0.00	12	7.00	5	0	0	0
6	2200-2259	0	0.00	9	5.30	10	0	0	0
5	2300-2359	0	0.00	11	7.8	*5	0	0	0
	TOTALS	14	0.42	28	6.71	364	3	2	1

*Note: One individual withdrew from process prior to final decision being determined regarding denial/cleared to access sterile area.

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Denials

ID #44923 Passenger Denied Access to the Sterile Area at Birmingham (BHM)

At 1026 hours on August 9, a Birmingham BDO reported Southwest Airlines #534 (Birmingham - Orlando) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #44787 Passenger Denied Access to the Sterile Area at Phoenix (PHX)

At 0748 hours on August 9, a Phoenix STSO reported Frontier Airlines #493 (Phoenix - Denver) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r)(b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised STSO to deny (b)(3):49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

Not Verified/Allowed



IVCC Daily Summary Sunday, 10 August 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	0	0.00	8	5.29	7	0	0	0
3	0100-0159	0	0.00	5	4.00	4	0	0	0
3	0200-0259	0	0.00	17	8.67	3	0	0	0
3	0300-0359	0	0.00	0	0.00	0	0	0	0
4	0400-0459	0	0.00	7	5.33	3	0	0	0
4	0500-0559	5	2.08	8	5.50	12	0	0	0
10	0600-0659	7	0.63	18	6.47	30	0	0	0
10	0700-0759	3	0.25	25	7.75	20	1	1	0
10	0800-0859	4	0.50	23	6.33	30	0	0	0
14	0900-0959	5	0.32	18	5.18	28	0	0	0
14	1000-1059	2	0.20	27	5.80	30	0	0	0
14	1100-1159	1	0.03	12	4.97	34	0	0	0
16	1200-1259	0	0.00	11	5.63	27	0	0	0
16	1300-1359	1	0.04	32	6.96	26	0	0	0
14	1400-1459	2	0.25	13	6.00	28	0	0	0
8	1500-1559	6	1.00	48	8.34	29	1	1	0
10	1600-1659	7	1.34	41	9.41	29	0	0	0
12	1700-1759	6	1.32	15	6.02	40	0	0	0
12	1800-1859	2	0.10	35	7.39	31	0	0	0
14	1900-1959	2	0.13	34	7.68	*31	0	0	0
6	2000-2059	6	1.05	32	6.30	20	0	0	0
8	2100-2159	0	0.00	12	5.60	10	0	0	0
7	2200-2259	3	0.18	18	5.71	17	1	1	0
6	2300-2359	0	0.00	25	6.14	14	2	2	0
	TOTALS	7	0.25	48	5.67	503	5	5	0

*Note: One individual withdrew from process prior to final decision being determined regarding denial/cleared to access sterile area.

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Denials

ID #45705 Passenger Denied Access to the Sterile Area at Rockford (RFD)

At 0738 hours on August 10, a Rockford STSO reported Southern Skyways #610 (Rockford – Niagara Falls) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised STSO to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #46195 Passenger Denied Access to the Sterile Area at Dulles (IAD)

At 1515 hours on August 10, a Washington Dulles TSO reported US Airways #35 (Washington Dulles - Phoenix) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised TSO to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #46714 Passenger Denied Access to the Sterile Area at Los Angeles (LAX)

At 2246 hours on August 10, a Los Angeles BDO reported Southwest #1855 (Los Angeles – San Jose) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #46736 Passenger Denied Access to the Sterile Area at Las Vegas (LAS)

At 2335 hours on August 10, a Las Vegas TSO reported US Airways #564 (Las Vegas - Orlando) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised TSO to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #46749 Passenger Denied Access to the Sterile Area at Las Vegas (LAS)

At 2349 hours on August 10, a Las Vegas TSO reported US Airways #564 (Las Vegas - Orlando) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised TSO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

Voluntary Withdrawals



IVCC Daily Summary Monday, 11 August 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
6	0000-0059	0	0.00	13	6.83	6	1	1	0
4	0100-0159	1	0.14	7	3.71	7	0	0	0
4	0200-0259	0	0.00	10	7.00	2	0	0	0
4	0300-0359	0	0.00	6	5.00	2	0	0	0
5	0400-0459	0	0.00	14	7.25	4	0	0	0
9	0500-0559	10	2.81	23	8.38	21	0	0	0
9	0600-0659	6	0.76	36	7.40	25	0	0	0
9	0700-0759	2	0.08	14	5.83	24	1	1	0
10	0800-0859	2	0.26	18	6.93	27	1	0	1
10	0900-0959	1	0.04	38	8.35	26	1	1	0
10	1000-1059	1	0.10	10	6.33	21	0	0	0
13	1100-1159	5	0.41	21	6.41	32	0	0	0
16	1200-1259	2	0.06	11	5.97	33	1	1	0
16	1300-1359	2	0.12	48	7.76	34	2	1	1
16	1400-1459	3	0.25	20	9.14	28	0	0	0
14	1500-1559	2	0.23	13	6.40	30	0	0	0
14	1600-1659	1	0.14	65	9.76	29	0	0	0
12	1700-1759	1	0.25	31	8.03	32	0	0	0
10	1800-1859	2	0.22	13	6.09	23	0	0	0
12	1900-1959	1	0.20	31	8.85	20	1	1	0
10	2000-2059	7	1.50	32	10.29	14	0	0	0
7	2100-2159	18	4.33	16	8.17	18	1	1	0
6	2200-2259	19	7.00	42	9.73	11	0	0	0
6	2300-2359	0	0.00	30	9.5	6	1	1	0
	TOTALS	19	0.58	65	7.0	476	10	8	2

~~SENSITIVE SECURITY INFORMATION~~

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Denials

ID #46758 Passenger Denied Access to the Sterile Area at Los Angeles (LAX)

At 0018 hours on August 11, a Los Angeles BDO reported US Airways 1446 (Los Angeles - Philadelphia) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #46977 Passenger Denied Access to the Sterile Area at Oklahoma City (OKC)

At 0744 hours on August 11, an Oklahoma City BDO reported American Airlines gate authorization pass holder (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in a record found with limited information. Operator was unable to formulate verifiable questions based on limited information. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the sterile area unless LEO verifies her identity. BDO was advised to contact the IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) is allowed access. There was no impact to airport operations or media attention.

ID #47101 Passenger Denied Access to the Sterile Area at Boise (BOI)

At 0945 hours on August 11, a Boise STSO reported United 6382 (Boise – San Francisco) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in a record found; however, IVCC was unable to verify identity because (b)(3):49 U.S.C. § 114(r), (b)(6) was unwilling to cooperate by providing further PII. IVCC Supervisor advised STSO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the sterile area. There was no impact to airport operations or media attention.

ID #47289 Passenger Denied Access to the Sterile Area at San Jose (SJC)

At 1237 hours on August 11, a San Jose TSM reported Southwest 448 (San Jose – Long Island) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised TSM to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #47378 Passenger Denied Access to the Sterile Area at Albuquerque (ABQ)

At 1349 hours on August 11, an Albuquerque LTSO reported Southwest 2343 (Albuquerque - Oakland) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised LTSO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #47735 Passenger Denied Access to the Sterile Area at New York Kennedy (JFK)

At 1926 hours on August 11, a New York Kennedy STSO reported Jet Blue 629 (New York Kennedy – Houston Intercontinental) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(6) stated she had no ID. (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised STSO to deny (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #47811 Passenger Denied Access to the Sterile Area at Los Angeles (LAX)

At 2139 hours on August 11, a Los Angeles BDO reported US Airways 1011 (Los Angeles – Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no identification. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. IVCC searched database using mother's name and address and father's name resulting in no records found. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the sterile area unless LEO verifies his identity. BDO was advised to contact the IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) is allowed access.

ID #47850 Passenger Denied Access to the Sterile Area at New York Kennedy (JFK)

At 2321 hours on August 11, a New York Kennedy LTSO reported JetBlue 727 (New York Kennedy - Aguadilla) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no identification. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. IVCC searched database using son's data resulting in no records found. IVCC Supervisor advised LTSO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the sterile area unless LEO verifies his identity. LTSO was advised to contact the IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) is allowed access.

Not Verified/Allowed



IVCC Daily Summary Tuesday, 12 August 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	2	0.67	10	6.00	*3	0	0	0
4	0100-0159	0	0.00	14	14.0	1	0	0	0
4	0200-0259	0	0.00	10	10.0	1	0	0	0
4	0300-0359	0	0.00	25	15.0	2	1	1	0
7	0400-0459	1	0.20	28	13.4	5	1	0	1
9	0500-0559	3	0.33	35	13.1	9	0	0	0
17	0600-0659	1	0.04	28	6.65	26	0	0	0
17	0700-0759	0	0.00	23	7.85	20	0	0	0
17	0800-0859	4	0.51	34	6.83	41	0	0	0
17	0900-0959	0	0.00	26	7.65	26	0	0	0
20	1000-1059	0	0.00	24	6.96	24	0	0	0
20	1100-1159	0	0.00	14	5.61	28	0	0	0
17	1200-1259	0	0.00	35	8.94	17	1	1	0
17	1300-1359	0	0.00	27	7.41	22	0	0	0
13	1400-1459	2	0.10	28	7.85	20	0	0	0
13	1500-1559	3	0.32	26	8.86	28	1	0	1
13	1600-1659	1	0.04	36	7.96	23	1	1	0
15	1700-1759	0	0.00	26	8.23	22	1	1	0
10	1800-1859	1	0.05	19	9.32	19	0	0	0
12	1900-1959	1	0.08	26	9.62	13	0	0	0
10	2000-2059	8	2.73	21	9.07	15	0	0	0
10	2100-2159	0	0.00	25	11.8	5	0	0	0
8	2200-2259	1	0.33	28	16.0	3	1	1	0
8	2300-2359	0	0.00	8	5.67	3	0	0	0
	TOTALS	8	0.08	36	8.83	376	7	5	2

*Note: One individual withdrew from process prior to final decision being determined regarding denial/cleared to access sterile area.

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Denials

ID #47876 Passenger Denied Access to the Sterile Area at Anchorage (ANC)

At 0338 hours on August 12, an Anchorage TSO reported Alaska 108 (Anchorage - Tacoma) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised TSO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #48274 Passenger Denied Access to the Sterile Area at Phoenix (PHX)

At 1200 hours on August 12, a Phoenix LTSO reported Continental 1434 (Phoenix - Newark) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised LTSO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #48517 Passenger Denied Access to the Sterile Area at New York (LGA)

At 1654 hours on August 12, a New York City BDO reported American 1559 (New York - Miami) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #48530 Passenger Denied Access to the Sterile Area at Augusta (AGS)

At 1735 hours on August 12, an Augusta STSO reported US Airways 4138 (Augusta - Charlotte) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised STSO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #48673 Passenger Denied Access to the Sterile Area at Chicago Midway (MDW)

At 2200 hours on August 12, a Chicago LTSO reported Southwest 2165 (Chicago Midway-Philadelphia) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in inconsistencies such as address details. IVCC offered alternative search of database using references; (b)(3);49 U.S.C. § 114(r),(b)(6) stated she had none. IVCC Supervisor advised LTSO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

~~SENSITIVE SECURITY INFORMATION~~

Not Verified/Allowed

~~SENSITIVE SECURITY INFORMATION~~

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IVCC Daily Summary Wednesday, 13 August 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access
7	0000-0059	5	2.50	17	13.0	2	0	0
5	0100-0159	12	4.11	25	11.0	9	1	1
5	0200-0259	0	0.00	12	9.67	3	0	0
5	0300-0359	0	0.00	0	0.00	0	0	0
8	0400-0459	0	0.00	9	7.00	3	0	0
8	0500-0559	3	0.33	15	8.56	9	0	0
13	0600-0659	2	0.04	44	9.20	25	1	1
13	0700-0759	2	0.19	19	7.31	16	1	1
12	0800-0859	3	0.16	24	8.47	19	1	1
13	0900-0959	6	0.36	12	6.04	28	0	0
13	1000-1059	6	0.57	20	7.57	14	0	0
14	1100-1159	5	0.76	38	7.00	17	1	1
14	1200-1259	20	3.00	16	7.80	20	0	0
13	1300-1359	2	0.11	12	5.22	18	0	0
17	1400-1459	0	0.00	15	6.44	18	0	0
12	1500-1559	5	0.64	15	5.46	28	0	0
13	1600-1659	1	0.05	19	6.45	20	0	0
13	1700-1759	1	0.03	19	6.85	33	1	1
12	1800-1859	0	0.00	16	6.20	20	0	0
10	1900-1959	0	0.00	23	6.87	23	0	0
9	2000-2059	4	0.60	27	12.5	10	0	0
7	2100-2159	0	0.00	16	6.88	8	0	0
7	2200-2259	1	0.09	10	6.18	11	0	0
7	2300-2359	1	0.29	15	7.14	7	2	2
	TOTALS	20	0.38	44	7.08	361	8	8

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Denials

ID #48724 Passenger Denied Access to the Sterile Area at Los Angeles (LAX)

At 0122 hours on August 13, a Los Angeles BDO reported US Airways 1498 (Los Angeles-Charlotte) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #48774 Passenger Denied Access to the Sterile Area at New York (JFK)

At 0614 hours on August 13, a New York TSO reported JetBlue 711 (New York (JFK) - San Juan) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r),(b)(6) stated she had no identification. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. IVCC Supervisor advised TSO to deny (b)(3):49 U.S.C. § 114(r),(b)(6) access to the sterile area unless LEO verifies her identity. TSO was advised to contact the IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) is allowed access. There was no impact to airport operations or media attention.

ID #48822 Passenger Denied Access to the Sterile Area at Austin-Bergstrom (AUS)

At 0704 hours on August 13, an Austin-Bergstrom BDO reported United 182 (Austin-Bergstrom - Chicago O'Hare) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r),(b)(6) stated she had no identification. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. IVCC searched database using (b)(3):49 U.S.C. § 114(r),(b)(6) adoptive parents' data resulting in inconsistencies such as, vehicle type, birth dates and previous address. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r),(b)(6) access to the sterile area unless LEO verifies her identity. BDO was advised to contact the IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) is allowed access. There was no impact to airport operations or media attention.

ID #48872 Passenger Denied Access to the Sterile Area at Reno/Tahoe (RNO)

At 0832 hours on August 13, a Reno/Tahoe BDO reported Southwest 1819 (Reno/Tahoe - Midway) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #48985 Passenger Denied Access to the Sterile Area at New York (JFK)

At 1106 hours on August 13, a New York (JFK) TSO reported Jet Blue 1065 (New York (JFK) - Austin) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) was discovered to be a foreign national. IVCC was preparing to consult TSOC for TECS check when (b)(3):49 U.S.C. § 114(r),(b)(6) became uncooperative resulting in no TECS check performed. IVCC Supervisor advised TSO to deny (b)(3):49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #49322 Passenger Denied Access to the Sterile Area at Las Vegas (LAS)

At 1758 hours on August 13, a Las Vegas BDO reported Southwest 454 (Las Vegas - Oakland) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r)(b)(6) stated she had no identification. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the sterile area unless LEO verifies her identity. BDO was advised to contact the IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) is allowed access. There was no impact to airport operations or media attention.

ID #49525 Passenger Denied Access to the Sterile Area at Juneau (JNU)

At 2315 hours on August 13, a Juneau STSO reported that Alaska 77 (Juneau - Anchorage) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r)(b)(6) stated he had no identification. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. IVCC searched database using previous address resulting in no records found. At this point (b)(3);49 U.S.C. § 114(r)(b)(6) became uncooperative; STSO called for LEO. IVCC Supervisor advised STSO to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the sterile area unless LEO verifies his identity. STSO was advised to contact the IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) is allowed access. There was no impact to airport operations or media attention.

Update: At 0015 hours on August 14, STSO reported Airport LEO responded; searched local database, identified (b)(3);49 U.S.C. § 114(r)(b)(6) through a Department of Corrections record. LEO denied access to the sterile area due to lack of cooperation. There was no impact to airport operations or media attention.

ID #49529 Passenger Denied Access to the Sterile Area at Salt Lake City (SLC)

At 2317 hours on August 13, a Salt Lake City TSM reported US Airways 532 (Salt Lake City-Las Vegas) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r)(b)(6) stated she had no identification. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. IVCC searched database using brother's data resulting in inconsistencies including address details and phone number. IVCC Supervisor advised TSM to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the sterile area unless LEO verifies her identity. TSM was advised to contact the IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) is allowed access. There was no impact to airport operations or media attention.



IVCC Daily Summary Thursday, 14 August 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access
4	0000-0059	0	0.00	6	5.33	3	0	0
4	0100-0159	0	0.00	10	7.20	5	2	2
4	0200-0259	1	0.20	13	8.20	5	1	1
4	0300-0359	0	0.00	0	0.00	0	0	0
6	0400-0459	1	0.33	6	5.00	3	0	0
8	0500-0559	1	0.22	31	10.33	9	0	0
13	0600-0659	1	0.26	19	6.26	19	0	0
14	0700-0759	1	0.19	12	6.29	21	0	0
14	0800-0859	2	0.25	20	7.83	12	0	0
12	0900-0959	2	0.12	12	5.38	32	0	0
11	1000-1059	1	0.12	14	6.58	26	0	0
10	1100-1159	3	0.29	17	7.14	21	0	0
15	1200-1259	4	0.61	24	7.14	28	1	1
14	1300-1359	2	0.12	14	6.16	25	0	0
14	1400-1459	3	0.19	26	6.52	27	1	1
15	1500-1559	4	0.58	44	9.33	24	0	0
15	1600-1659	0	0.00	20	8.30	27	0	0
13	1700-1759	0	0.00	24	7.30	23	0	0
13	1800-1859	0	0.00	27	6.89	19	0	0
13	1900-1959	0	0.00	19	7.50	12	0	0
8	2000-2059	0	0.00	33	9.82	11	0	0
7	2100-2159	3	0.30	12	5.70	10	0	0
9	2200-2259	1	0.12	16	7.25	8	0	0
6	2300-2359	1	0.17	19	13.00	6	1	1
	TOTALS	4	0.19	44	7.20	376	6	6

~~SENSITIVE SECURITY INFORMATION~~

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Denials**ID #49553 Passenger Denied Access to the Sterile Area at Kahului (OGG)**

At 0144 hours on August 14, a Kahului TSM reported US Airways 26 (Kahului - Phoenix) passenger (b)(3);49 U.S.C. § 114 (b)(3);49 U.S.C. § 114 (b)(6) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114 (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114 (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114 (b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised TSM to deny (b)(3);49 U.S.C. § 114 (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #49555 Passenger Denied Access to the Sterile Area at Kahului (OGG)

At 0158 hours on August 14, a Kahului TSM reported US Airways 26 (Kahului-Phoenix) passenger (b)(3);49 U.S.C. § 114 (b)(3);49 U.S.C. § 114 (b)(6) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114 (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114 (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114 (b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check; no record found due to lack of identifying data. IVCC Supervisor advised TSM to deny (b)(3);49 U.S.C. § 114 (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #49560 Passenger Denied Access to the Sterile Area at Kahului (OGG)

At 0206 hours on August 14, a Kahului TSM reported US Airways 26 (Kahului-Phoenix) passenger (b)(3);49 U.S.C. § 114 (b)(3);49 U.S.C. § 114 (b)(6) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114 (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114 (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114 (b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check; no record found due to lack of identifying data. IVCC Supervisor advised TSM to deny (b)(3);49 U.S.C. § 114 (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #49924 Passenger Denied Access to the Sterile Area at Boston (BOS)

At 1253 hours on August 14 a Boston TSM reported Jet Blue 1017 (Boston to New York -JFK) passenger (b)(3);49 U.S.C. § 114 (b)(3);49 U.S.C. § 114 (b)(6) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114 (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114 (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114 (b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check; no record found due to lack of identifying data. IVCC Supervisor advised TSM to deny (b)(3);49 U.S.C. § 114 (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #50025 Passenger Denied Access to the Sterile Area at Tampa (TPA)

At 1420 hours on August 14 a Tampa LTSO reported Southwest 2580 (Tampa to Las Vegas) passenger (b)(3);49 U.S.C. § 114 (b)(3);49 U.S.C. § 114 (b)(6) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114 (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114 (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114 (b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check; no record found due to lack of identifying data. IVCC Supervisor advised LTSO to deny (b)(3);49 U.S.C. § 114 (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #50360 Passenger Denied Access to the Sterile Area at Long Beach (LGB)

At 2318 hours on August 14, a Long Beach LTSO reported JctBlue 488 (Long Beach - Boston) passenger

(b)(3):49 U.S.C. § 114(r), (b)(6)

(DOB: (b)(6))

was denied access to the sterile area due to lack of verifiable

identification. (b)(3):49 U.S.C. § stated he had no ID. (b)(3):49 U.S.C. § was offered and completed a CI form. LTSO contacted

IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § was discovered to be a foreign national. IVCC

consulted TSOC for TECS check; no record found due to lack of identifying data. IVCC Supervisor advised

LTSO to deny (b)(3):49 U.S.C. § access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.



IVCC Daily Summary Friday, 15 August 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access
7	0000-0059	5	1.50	10	7.50	4	0	0
5	0100-0159	0	0.00	0	0.00	0	0	0
5	0200-0259	1	0.25	8	5.75	4	0	0
5	0300-0359	1	1.00	15	15.00	1	0	0
6	0400-0459	2	0.50	53	17.25	4	0	0
8	0500-0559	3	0.69	12	6.06	16	0	0
12	0600-0659	5	0.70	26	7.17	30	0	0
11	0700-0759	2	0.42	8	5.96	26	0	0
13	0800-0859	2	0.39	12	5.04	23	0	0
12	0900-0959	1	0.27	14	7.04	26	0	0
15	1000-1059	2	0.54	29	8.38	26	0	0
15	1100-1159	2	0.29	30	7.77	31	0	0
15	1200-1259	5	0.43	23	7.78	23	0	0
17	1300-1359	1	0.05	22	7.05	19	0	0
14	1400-1459	2	0.17	17	6.43	30	0	0
13	1500-1559	1	0.10	15	6.60	20	0	0
13	1600-1659	1	0.04	35	7.17	23	0	0
13	1700-1759	1	0.05	28	8.15	20	0	0
13	1800-1859	0	0.00	12	5.54	13	0	0
11	1900-1959	0	0.00	31	7.79	14	0	0
8	2000-2059	0	0.00	14	5.06	18	0	0
6	2100-2159	0	0.00	22	8.44	9	0	0
8	2200-2259	1	0.20	8	5.13	15	0	0
8	2300-2359	0	0.00	10	4.83	6	0	0
	TOTALS	5	0.29	53	6.94	401	0	0



IVCC Daily Summary Saturday, 16 August 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access
6	0000-0059	1	0.17	13	7.33	6	0	0
4	0100-0159	1	0.12	12	5.25	8	0	0
4	0200-0259	0	0.00	8	6.00	2	0	0
4	0300-0359	0	0.00	5	5.00	1	0	0
6	0400-0459	1	0.25	6	4.75	4	0	0
6	0500-0559	1	0.19	26	8.00	16	0	0
10	0600-0659	1	0.10	28	7.10	21	0	0
14	0700-0759	1	0.24	20	7.62	21	2	2
14	0800-0859	0	0.00	23	7.11	19	0	0
14	0900-0959	1	0.05	24	5.67	21	1	1
15	1000-1059	0	0.00	15	6.50	22	0	0
12	1100-1159	1	0.13	19	5.45	31	0	0
12	1200-1259	0	0.00	10	5.55	20	0	0
14	1300-1359	0	0.00	33	7.45	22	0	0
14	1400-1459	2	0.12	30	7.79	33	1	1
11	1500-1559	0	0.00	14	5.33	18	0	0
10	1600-1659	2	0.56	46	7.56	25	0	0
12	1700-1759	1	0.08	30	6.54	13	1	1
12	1800-1859	0	0.00	37	7.30	20	1	1
10	1900-1959	0	0.00	13	5.31	16	1	1
6	2000-2059	0	0.00	6	3.71	7	0	0
6	2100-2159	0	0.00	10	4.25	8	0	0
6	2200-2259	0	0.00	22	10.40	5	0	0
6	2300-2359	0	0.00	15	6.00	4	0	0
	TOTALS	2	0.10	46	6.60	363	7	7

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Denials:**ID #51323 Passenger Denied Access to the Sterile Area at Chicago (ORD)**

At 0735 hours on August 16, a Chicago BDO reported American #4211 (Chicago O'Hare - Indianapolis) passenger (b)(3);49 U.S.C. § 114 (r)(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114 (r)(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114 (r)(b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114 (r)(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #51337 Passenger Denied Access to the Sterile Area at Memphis (MEM)

At 0737 hours on August 16, a Memphis TSM reported US Airways #2969 (Memphis - Phoenix) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r)(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised TSM to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #51421 Passenger Denied Access to the Sterile Area at Long Beach (LGB)

At 0946 hours on August 16, a Long Beach LTSO reported that a JetBlue #262 (Long Beach - Sacramento) passenger (b)(3);49 U.S.C. § 114 (r)(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114 (r)(b)(6) stated he had no identification. (b)(3);49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in inconsistencies such as address, DOB, and previous address. IVCC offered to use alternate means for ID verification however (b)(3);49 U.S.C. § 114 (r)(b)(6) was unable to provide any references to be used to verify. IVCC Supervisor advised LTSO to deny (b)(3);49 U.S.C. § 114 (r)(b)(6) access to the sterile area unless LEO verifies his identity. LTSO was advised to contact the IVCC if (b)(3);49 U.S.C. § 114 (r)(b)(6) is allowed access.

ID #51682 Passenger Denied Access to the Sterile Area at Phoenix (PHX)

At 1442 hours on August 16, a Phoenix STSO reported that an American #762 (Phoenix - Dallas/Ft. Worth) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114 (r)(b)(6) stated he had no identification. (b)(3);49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114 (r)(b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised STSO to deny (b)(3);49 U.S.C. § 114 (r)(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #51807 Passenger Denied Access to the Sterile Area at Portland (PDX)

At 1724 hours on August 16, a Portland BDO reported Alaska #576 (Portland - San Diego) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114 (r)(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114 (r)(b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114 (r)(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #51854 Passenger Denied Access to the Sterile Area at Philadelphia (PHL)

At 1840 hours on August 16, a Philadelphia STSO reported Southwest #3820 (Philadelphia - Chicago Midway) passenger (b)(3):49 U.S.C. § 114(r) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised STSO to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #51880 Passenger Denied Access to the Sterile Area at Las Vegas (LAS)

At 1920 hours on August 16, a Las Vegas BDO reported American gate pass holder (b)(3):49 U.S.C. § 114(r) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Sunday, 17 August 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access
6	0000-0059	0	0.00	14	5.33	6	0	0
3	0100-0159	0	0.00	6	4.67	3	0	0
3	0200-0259	0	0.00	12	5.50	4	0	0
3	0300-0359	0	0.00	0	0.00	0	0	0
5	0400-0459	0	0.00	0	6.00	1	0	0
6	0500-0559	0	0.00	9	5.43	7	0	0
9	0600-0659	8	0.88	25	7.00	26	0	0
10	0700-0759	4	0.59	16	5.35	17	0	0
10	0800-0859	1	0.11	20	4.89	19	1	1
10	0900-0959	1	0.04	20	4.85	26	0	0
12	1000-1059	0	0.00	12	4.17	24	0	0
12	1100-1159	2	0.12	14	5.20	25	0	0
13	1200-1259	0	0.00	7	3.65	20	0	0
18	1300-1359	0	0.00	8	4.50	20	0	0
15	1400-1459	1	0.03	15	5.00	37	0	0
15	1500-1559	0	0.00	12	5.30	30	0	0
14	1600-1659	0	0.00	10	3.82	34	0	0
11	1700-1759	0	0.00	13	4.37	41	1	1
10	1800-1859	4	0.22	14	5.42	36	0	0
9	1900-1959	0	0.00	9	4.41	27	0	0
9	2000-2059	3	0.23	32	5.32	22	1	1
9	2100-2159	0	0.00	29	7.05	20	1	1
5	2200-2259	4	0.75	10	4.83	12	0	0
5	2300-2359	0	0.00	10	5.17	12	0	0
	TOTALS	8	0.13	32	4.99	469	4	4

Denials

ID #52073 Passenger Denied Access to the Sterile Area at Denver (DEN)

At 0805 hours on August 17, a Denver BDO reported Southwest 628 (Denver - Sacramento) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #52677 Passenger Denied Access to the Sterile Area at Los Angeles (LAX)

At 1741 hours on August 17, a Los Angeles BDO reported Southwest 2188 (Los Angeles - Chicago Midway) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #52846 Passenger Denied Access to the Sterile Area at Burbank (BUR)

At 2041 hours on August 17, a Burbank BDO reported Southwest 3843 (Burbank - San Jose) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #52892 Passenger Denied Access to the Sterile Area at Las Vegas (LAS)

At 2139 hours on August 17, a Las Vegas BDO reported that a Southwest 982 (Las Vegas - Austin) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no identification. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. IVCC called three personal references which provided inconsistent information regarding (b)(3);49 U.S.C. § 114(r), (b)(6) address, DOB and flight itinerary. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the sterile area unless LEO verifies his identity. BDO was advised to contact the IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) is allowed access.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Monday, 18 August 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access
5	0000-0059	2	0.33	21	6.83	6	1	1
4	0100-0159	0	0.00	9	3.86	7	0	0
4	0200-0259	0	0.00	16	16.00	1	0	0
4	0300-0359	0	0.00	2	2.00	1	0	0
7	0400-0459	0	0.00	10	5.00	5	0	0
6	0500-0559	0	0.00	32	6.81	16	1	0
12	0600-0659	1	0.06	24	6.89	18	2	1
12	0700-0759	0	0.00	18	6.67	21	0	0
13	0800-0859	0	0.00	20	6.21	28	1	1
13	0900-0959	0	0.00	32	6.95	19	1	1
12	1000-1059	0	0.00	40	6.84	25	0	0
12	1100-1159	0	0.00	17	6.35	20	0	0
12	1200-1259	0	0.00	10	5.87	23	0	0
15	1300-1359	1	0.04	14	6.15	27	0	0
15	1400-1459	1	0.11	27	6.82	28	1	1
13	1500-1559	4	0.24	22	7.12	34	0	0
11	1600-1659	1	0.12	37	6.94	33	1	0
11	1700-1759	1	0.10	32	6.73	30	0	0
11	1800-1859	0	0.00	10	4.94	17	1	1
12	1900-1959	1	0.08	32	5.96	26	1	1
10	2000-2059	1	0.04	26	6.39	23	1	1
7	2100-2159	2	0.31	7	3.77	13	0	0
7	2200-2259	0	0.00	12	6.14	7	0	0
7	2300-2359	0	0.00	7	4.40	5	0	0
	TOTALS	4	0.07	40	6.36	433	11	8

~~SENSITIVE SECURITY INFORMATION~~

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Denials

ID #52968 Passenger Denied Access to the Sterile Area at San Diego (SAN)

At 0005 hours on August 18, a San Diego BDO reported Southwest 3336 (San Diego – San Jose) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #53065 Passenger Denied Access to the Sterile Area at Philadelphia (PHL)

At 0618 hours on August 18, a Philadelphia STSO reported US Airways 1891 (Philadelphia – Chicago Midway) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised STSO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #53188 Passenger Denied Access to the Sterile Area at Los Angeles (LAX)

At 0842 hours on August 18, a Los Angeles BDO reported US Airways 83 (Los Angeles – Las Vegas) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #53233 Passenger Denied Access to the Sterile Area at New Orleans (MSY)

At 0953 hours on August 18, a New Orleans TSM reported AirTran 743 (New Orleans – Atlanta) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised TSM to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #53491

Passenger Denied Access to the Sterile Area at Oakland (OAK)

At 1458 hours on August 18, an Oakland STSO reported Southwest 2701 (Oakland – Los Angeles) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data.

IVCC Supervisor advised STSO to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

Update: At 1614, TSM called the IVCC call back line to confirm that (b)(3);49 U.S.C. § 114(r)(b)(6) was denied access into the sterile area. There was no impact to airport operations or media attention.

ID #53713 Passenger Denied Access to the Sterile Area at Philadelphia (PHL)

At 1830 hours on August 18, a Philadelphia LTSO reported Southwest 993 (Philadelphia – Chicago Midway) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r)(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised LTSO to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #53733 Passenger Denied Access to the Sterile Area at New York La Guardia (LGA)

At 1909 hours on August 18, a New York BDO reported US Airways 4471 (New York La Guardia – Philadelphia) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r)(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) was discovered to be a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #53806 Passenger Denied Access to the Sterile Area at Tri-Cities (PSC)

At 2020 hours on August 18, a Tri-Cities STSO reported that Horizon 2096 (Tri-Cities – Raleigh-Durham) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (b)(6) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r)(b)(6) stated he had no identification. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in inconsistencies regarding parents' DOB and address details. IVCC offered to call personal references; (b)(3);49 U.S.C. § 114(r)(b)(6) stated he did not know any. IVCC Supervisor advised STSO to deny (b)(3);49 U.S.C. § 114(r)(b)(6) access to the sterile area unless LEO verifies his identity. STSO was advised to contact the IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) is allowed access. There was no impact to airport operations or media attention.

Update: At 2130 hours, IVCC confirmed that (b)(3);49 U.S.C. § 114(r)(b)(6) was not allowed access to the sterile area.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Tuesday, 19 August 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access
5	0000-0059	0	0.00	10	7.00	3	0	0
5	0100-0159	0	0.00	24	7.71	7	2	2
5	0200-0259	0	0.00	36	10.8	5	0	0
5	0300-0359	0	0.00	14	9.00	4	1	1
6	0400-0459	15	4.75	20	12.00	4	0	0
6	0500-0559	11	1.36	11	4.93	14	0	0
11	0600-0659	0	0.00	23	6.76	17	0	0
11	0700-0759	0	0.00	15	6.12	16	0	0
11	0800-0859	2	0.13	19	6.60	15	1	1
11	0900-0959	5	0.28	20	7.33	18	0	0
12	1000-1059	0	0.00	26	7.06	31	2	2
13	1100-1159	0	0.00	12	5.55	20	0	0
16	1200-1259	4	0.18	21	7.00	22	1	1
16	1300-1359	0	0.00	30	8.05	22	0	0
14	1400-1459	0	0.00	32	7.73	22	2	2
14	1500-1559	5	0.48	19	7.68	25	2	2
14	1600-1659	1	0.03	18	6.28	29	0	0
12	1700-1759	0	0.00	16	7.36	11	0	0
12	1800-1859	0	0.00	13	5.00	18	0	0
11	1900-1959	0	0.00	13	6.81	16	3	3
11	2000-2059	7	0.78	17	7.56	9	0	0
8	2100-2159	8	1.33	9	5.67	9	0	0
8	2200-2259	0	0.00	9	6.29	7	0	0
8	2300-2359	0	0.00	5	5.00	2	0	0
	TOTALS	15	0.23	36	6.89	346	14	14

Denials**ID #53894 Passenger Denied Access to the Sterile Area at San Diego (SAN)**

At 0100 hours on August 19, a San Diego BDO reported Delta 1048 (San Diego - Atlanta) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #53900 Passenger Denied Access to the Sterile Area at Portland (PDX)

At 0135 hours on August 19, a Portland STSO reported Mexicana 9434 (Portland - Guadalajara) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised STSO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #53926 Passenger Denied Access to the Sterile Area at Lihue (LIH)

At 0351 hours on August 19, a Lihue STSO reported that US Airways HP47 (Lihue - Phoenix) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no identification. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. IVCC offered alternative search based on personal references or relatives. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had none. IVCC Supervisor advised STSO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the sterile area unless LEO verifies his identity. STSO was advised to contact the IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) were allowed access. There was no impact to airport operations or media attention.

ID #54056 Passenger Denied Access to the Sterile Area at Boston (BOS)

At 0845 hours on August 19, a Boston TSM reported JetBlue 1281 (Boston - Richmond) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised TSM to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #54105 Passenger Denied Access to the Sterile Area at San Jose (SJC)

At 1000 hours on August 19, a San Jose LTSO reported Southwest 2427 (San Jose - Burbank) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised LTSO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #54104 Passenger Denied Access to the Sterile Area at Chicago O'Hare (ORD)

At 1003 hours on August 19, a Chicago BDO reported that American 1041 (Chicago O'Hare - San Jose) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no identification. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. IVCC performed database check on (b)(3):49 U.S.C. § 114(r), (b)(6) son resulting in inconsistent information regarding questions such as vehicle type and address details. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the sterile area unless LEO verifies her identity. BDO was advised to contact the IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) were allowed access. There was no impact to airport operations or media attention.

ID #54190 Passenger Denied Access to the Sterile Area at Los Angeles (LAX)

At 1211 hours on August 19, a Los Angeles BDO reported American 40 (Los Angeles - New York JFK) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #54348 Passenger Denied Access to the Sterile Area at San Francisco (SFO)

At 1438 hours on August 19, a San Francisco BDO reported US Airways 418 (San Francisco - Phoenix) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #54324 Passenger Denied Access to the Sterile Area at Jacksonville (APC)

At 1450 hours on August 19, a Jacksonville LTSO reported that non-passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no identification. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. IVCC performed a secondary attempt using a personal reference, however (b)(3):49 U.S.C. § 114(r), (b)(6) could not answer questions such as girlfriend's last name, or phone number. IVCC Supervisor advised LTSO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the sterile area unless LEO verifies his identity. LTSO was advised to contact the IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) were allowed access. There was no impact to airport operations or media attention.

ID #54334 Passenger Denied Access to the Sterile Area at Long Beach (LGB)

At 1505 hours on August 19, a Long Beach BDO reported JetBlue 202 (Long Beach - New York JFK) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #54377 Passenger Denied Access to the Sterile Area at Long Beach (LGB)

At 1524 hours on August 19, a Long Beach BDO reported JetBlue 202 (Long Beach - New York JFK) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #54533 Passenger Denied Access to the Sterile Area at Las Vegas (LAS)

At 1948 hours on August 19, a Las Vegas TSO reported Air Tran 720 (Las Vegas - Indiana) passenger (b)(3):49 U.S.C. § 114 (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114 (r),(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised TSO to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #54513 Passenger Denied Access to the Sterile Area at Las Vegas (LAS)

At 1950 hours on August 19, a Las Vegas MTSO reported Air Tran 720 (Las Vegas - Indiana) passenger (b)(3):49 U.S.C. § 114 (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114 (r),(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. MTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised MTSO to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #54528 Passenger Denied Access to the Sterile Area at Las Vegas (LAS)

At 1954 hours on August 19, a Las Vegas MTSO reported Air Tran 720 (Las Vegas - Indiana) passenger (b)(3):49 U.S.C. § 114 (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114 (r),(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. MTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised MTSO to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.



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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Wednesday, 20 August 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access
7	0000-0059	0	0	6	5	2	0	0
4	0100-0159	3	0.75	28	11.5	4	1	1
3	0200-0259	0	0	19	14.5	2	0	0
3	0300-0359	0	0	16	14	2	0	0
5	0400-0459	0	0	9	9	1	0	0
5	0500-0559	8	1.09	15	6.64	11	0	0
13	0600-0659	2	0.18	11	6.36	11	0	0
13	0700-0759	0	0	16	7.27	11	0	0
13	0800-0859	0	0	12	6.47	17	0	0
15	0900-0959	0	0	23	7.88	17	1	1
16	1000-1059	0	0	9	5.14	14	0	0
14	1100-1159	0	0	11	5.27	15	0	0
18	1200-1259	0	0	21	8	13	0	0
19	1300-1359	0	0	17	7.48	29	0	0
14	1400-1459	0	0	15	7.69	13	0	0
13	1500-1559	0	0	26	7.19	21	0	0
13	1600-1659	0	0	18	6.86	22	0	0
10	1700-1759	0	0	30	5.71	28	1	1
13	1800-1859	0	0	17	5.81	16	0	0
11	1900-1959	0	0	15	6.44	16	0	0
9	2000-2059	1	0.15	21	6.31	13	2	2
9	2100-2159	0	0	8	5.58	12	1	1
9	2200-2259	1	0.27	15	6.45	11	0	0
7	2300-2359	0	0	19	10.75	4	1	1
	TOTALS	8	0.07	30	6.83	305	7	7

Denials

ID #54606 Passenger Denied Access to the Sterile Area at Los Angeles (LAX)

At 0136 hours on August 20, a Los Angeles BDO reported American 30 (Los Angeles - New York JFK) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #54736 Passenger Denied Access to the Sterile Area at San Jose (SJC)

At 1000 hours on August 20, a San Jose BDO reported Southwest 2382 (San Jose - Philadelphia) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #55036 Passenger Denied Access to the Sterile Area at San Diego (SAN)

At 1717 hours on August 20, a San Diego BDO reported Southwest 211 (San Diego - Philadelphia) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #55148 Passenger Denied Access to the Sterile Area at Salt Lake City (SLC)

At 2024 hours on August 20, a Salt Lake City LTSO reported Southwest 635 (Salt Lake City - Oakland) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised LTSO to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #55170 Passenger Denied Access to the Sterile Area at Los Angeles (LAX)

At 2059 hours on August 20, a Los Angeles BDO reported Frontier 407 (Los Angeles - Denver) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #55177 Passenger Denied Access to the Sterile Area at Las Vegas (LAS)

At 2116 hours on August 20, a Las Vegas BDO reported Southwest 2138 (Las Vegas - Portland) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #55222 Passenger Denied Access to the Sterile Area at Salt Lake City (SLC)

At 2331 hours on August 20, a Salt Lake City STSO reported non-passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised STSO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.



IVCC Daily Summary Thursday, 21 August 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
7	0000-0059	0	0	20	14	2	0	0	0
4	0100-0159	0	0	0	0	0	0	0	0
4	0200-0259	0	0	7	7	1	0	0	0
4	0300-0359	0	0	0	0	0	0	0	0
7	0400-0459	0	0	6	6	1	0	0	0
13	0500-0559	0	0	7	5.43	7	0	0	0
15	0600-0659	2	0.47	32	8.05	19	0	0	0
15	0700-0759	1	0.2	9	5.7	20	0	0	0
16	0800-0859	0	0	14	6.76	25	1	0	1
16	0900-0959	0	0	25	6.65	20	0	0	0
17	1000-1059	2	0.22	12	7.78	9	0	0	0
17	1100-1159	0	0	27	8.39	18	0	0	0
18	1200-1259	0	0	24	7.9	20	1	1	0
20	1300-1359	1	0.07	31	9.69	29	0	0	0
16	1400-1459	0	0	30	9.18	17	0	0	0
16	1500-1559	0	0	22	8.24	21	0	0	0
14	1600-1659	0	0	11	6.44	18	0	0	0
13	1700-1759	0	0	24	6.7	23	0	0	0
13	1800-1859	1	0.09	60	11.36	11	0	0	0
12	1900-1959	0	0	26	6.75	20	0	0	0
8	2000-2059	0	0	6	4.62	8	0	0	0
5	2100-2159	1	0.33	5	3.33	3	0	0	0
6	2200-2259	5	1	7	5.2	5	0	0	0
5	2300-2359	1	0.17	7	3.67	6	0	0	0
	TOTALS	5	0.08	60	7.47	303	2	1	1

~~SENSITIVE SECURITY INFORMATION~~

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Denials**ID #55510 Passenger Denied Access to the Sterile Area at San Jose (SJC)**

At 1250 hours on August 21, a San Jose LTSO reported Southwest 2347 (San Jose - Seattle) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC contacted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised LTSO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

Not Verified, Allowed**ID #55325 Passenger Not Verified/Allowed into Sterile Area at Las Vegas (LAS)**

At 0806 hours on August 21, a Las Vegas BDO reported Southwest 1232 (Las Vegas – Chicago MDW) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) presented to BDO an expired Mexican Consulate card. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed the CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated that she was a foreign national. IVCC contacted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII.

Update: At approximately 0915 hours IVCC contacted LAS BDO to confirm final disposition of (b)(3);49 U.S.C. § 114(r),(b)(6). (b)(3);49 U.S.C. § 114(r),(b)(6) BDO reported that (b)(3);49 U.S.C. § 114(r),(b)(6) returned to the checkpoint and presented two photo IDs; a Mexican Matricula Consular card, a Mexican Federal Voter card and the expired Mexican Consulate card. After examining the documents, BDO designated (b)(3);49 U.S.C. § 114(r),(b)(6) a selectee and allowed her access to the checkpoint and the sterile area. There was no impact to airport operation or media attention.



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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Friday, 22 August 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	0	0	4	3	3	0	0	0
3	0100-0159	0	0	2	2	1	0	0	0
3	0200-0259	1	1	8	8	1	0	0	0
3	0300-0359	0	0	0	0	0	0	0	0
6	0400-0459	1	0.33	6	4	3	0	0	0
6	0500-0559	2	0.46	10	5.15	13	0	0	0
11	0600-0659	2	0.33	15	5.76	21	0	0	0
11	0700-0759	0	0	14	5.39	18	0	0	0
15	0800-0859	1	0.2	27	8.2	25	0	0	0
13	0900-0959	1	0.05	48	6.57	21	1	1	0
13	1000-1059	1	0.12	60	10.53	17	0	0	0
13	1100-1159	1	0.08	9	5.69	13	0	0	0
15	1200-1259	0	0	10	6.27	11	0	0	0
16	1300-1359	0	0	10	6.04	24	0	0	0
16	1400-1459	1	0.09	32	9.3	23	1	0	1
12	1500-1559	3	0.41	38	10.55	22	2	0	2
12	1600-1659	0	0	36	8.11	18	1	0	1
10	1700-1759	1	0.24	20	6.35	17	1	0	1
12	1800-1859	0	0	13	5.12	17	0	0	0
12	1900-1959	1	0.07	13	6.4	15	0	0	0
7	2000-2059	1	0.15	24	5.92	13	0	0	0
8	2100-2159	1	0.11	16	5.56	9	0	0	0
8	2200-2259	0	0	10	4	7	0	0	0
8	2300-2359	1	0.5	13	8	4	0	0	0
	TOTALS	3	0.14	60	6.95	316	6	1	5

Denials

1. ID #56026 Passenger Denied Access to the Sterile Area at Burbank (BUR)

At 0900 hours on August 22, a Burbank BDO reported that Southwest #1221 (Burbank - Reno) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no identification. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. IVCC offered to attempt ID verification through alternate means however (b)(3);49 U.S.C. § 114(r), (b)(6) was unable to provide any additional information. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the sterile area unless LEO verifies his identity. BDO was advised to contact the IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) is allowed access. There was no impact to airport operations or media attention.

Not Verified / Allowed

1. ID #56215 Passenger Not Verified/Allowed into Sterile Area at San Juan (SJU)

At 1409 hours on August 22, a San Juan BDO reported that Spirit #892 (San Juan - Orlando) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she had no identification. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in inconsistencies such as addresses. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the sterile area unless LEO verifies her identity. BDO was advised to contact the IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) is allowed access.

Update: At 1641 hours TSM reported that (b)(3);49 U.S.C. § 114(r), (b)(6) was verified using contact information from relatives in Orlando. NCIC was not conducted. TSM allowed (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated as a selectee. There was no impact to airport operations or media attention.

2. ID #56254 Passenger Not Verified/Allowed into Sterile Area at Chicago Midway (MDW)

At 1503 hours on August 22, a Chicago Midway LTSO reported Southwest #2976 (Chicago Midway - Burbank) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no identification. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed the CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he was a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

Update: At 1632 hours TSM reported that (b)(3);49 U.S.C. § 114(r), (b)(6) was verified using contact information from friends and other associates. NCIC was not conducted. TSM allowed (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

3. ID #56300 Passenger Not Verified/Allowed into Sterile Area at San Jose (SJC)

At 1558 hours on August 22, a San Jose LTSO reported US Airways #2731 (San Jose - Las Vegas) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no identification. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated that he was a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of

identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114 access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

Update: At 1730 hours LTSO reported that (b)(3):49 U.S.C. § 114 provided additional verifiable ID to the BDO and TSM. NCIC was not conducted. TSM allowed (b)(3):49 U.S.C. § 114 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

4. ID #56327 Passenger Not Verified/Allowed into Sterile Area at Detroit (DTW)

At 1641 hours on August 22, a Detroit BDO reported that Southwest #3857 (Detroit - Chicago Midway) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r),(b)(6) stated she had no identification. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in inconsistencies such as addresses. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r),(b)(6) access to the sterile area unless LEO verifies her identity. BDO was advised to contact the IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) is allowed access.

Update: At 1826 hours BDO reported that LEO responded and verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity through LEIN/NCIC database. TSM allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

5. ID #56344 Passenger Not Verified/Allowed into Sterile Area at El Paso (ELP)

At 1700 hours on August 22, an El Paso BDO reported that US Airways #2988 (El Paso - Phoenix) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r),(b)(6) stated she had no identification. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in inconsistencies such as addresses. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r),(b)(6) access to the sterile area unless LEO verifies her identity. BDO was advised to contact the IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) is allowed access.

Update: At 1758 hours BDO reported that CBP responded and verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity through CBP database. TSM allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Saturday, 23 August 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
6	0000-0059	0	0	4	3.17	6	0	0	0
4	0100-0159	1	1	14	14	1	0	0	0
4	0200-0259	0	0	7	4.33	3	0	0	0
4	0300-0359	0	0	2	2	1	0	0	0
6	0400-0459	0	0	22	16	2	0	0	0
6	0500-0559	1	0.14	30	8.57	7	1	1	0
10	0600-0659	1	0.06	9	5	16	0	0	0
11	0700-0759	0	0.13	10	5.07	15	0	0	0
11	0800-0859	5	0.26	17	6.3	27	0	0	0
11	0900-0959	0	0	19	7.14	22	2	2	0
12	1000-1059	0	0	8	5.11	9	0	0	0
12	1100-1159	0	0	24	6.52	22	0	0	0
14	1200-1259	0	0	21	5.7	20	0	0	0
14	1300-1359	1	0.12	25	7.82	17	0	0	0
16	1400-1459	1	0.04	15	6.3	27	0	0	0
16	1500-1559	1	0.04	17	5.83	23	1	1	0
14	1600-1659	0	0	15	5.42	24	0	0	0
14	1700-1759	0	0	23	6.69	13	0	0	0
12	1800-1859	0	0	41	11	12	1	0	1
12	1900-1959	0	0	12	6.83	6	0	0	0
12	2000-2059	0	0	7	4.33	9	0	0	0
7	2100-2159	0	0	7	5.75	4	0	0	0
7	2200-2259	0	0	12	5.4	5	0	0	0
7	2300-2359	0	0	6	4.33	3	0	0	0
	TOTALS	5	0.05	41	6.30	294	5	4	1

Denials

1. ID #56559 Passenger Denied Access to the Sterile Area at Raleigh/Durham (RDU)

At 0555 hours on August 23, a Raleigh/Durham STSO reported AirTran 97 (Raleigh/Durham - Atlanta) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised STSO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

2. ID #56694 Passenger Denied Access to the Sterile Area at Ontario (ONT)

At 0920 hours on August 23, an Ontario STSO reported US Airways 687 (Ontario - Phoenix) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised STSO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

3. ID #56705 Passenger Denied Access to the Sterile Area at Ontario (ONT)

At 0937 hours on August 23, an Ontario STSO reported US Airways 687 (Ontario - Phoenix) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised STSO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

4. ID #56926 Passenger Denied Access to the Sterile Area at Los Angeles (LAX)

At 1501 hours on August 23, a Los Angeles BDO reported United 817 (Los Angeles - Mexico City) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

Not Verified /Allowed

1. ID #57054 Passenger Denied Access to the Sterile Area at New York Kennedy (JFK)

At 1818 hours on August 23, a New York Kennedy LTSO reported Delta 6179 (New York Kennedy - Dallas/Fort Worth) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no

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record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised LTSO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII.

Update: At 2018 LTSO reported that ICE responded and verified (b)(3);49 U.S.C. § 114(r),(b)(6) through a bond document for future ICE court appearance. NCIC was not conducted. TSM allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Sunday, 24 August 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
6	0000-0059	1	0.2	8	4.8	6	0	0	0
4	0100-0159	0	0	5	3.6	5	0	0	0
4	0200-0259	0	0	6	4.5	2	0	0	0
4	0300-0359	0	0	2	2	1	0	0	0
5	0400-0459	0	0	21	15	3	2	2	0
6	0500-0559	1	0.31	18	6	13	1	1	0
10	0600-0659	1	0.27	30	6.93	15	0	0	0
10	0700-0759	1	0.2	15	5.73	15	0	0	0
10	0800-0859	1	0.14	11	5.57	21	0	0	0
10	0900-0959	1	0.14	15	5.1	29	0	0	0
10	1000-1059	1	0.08	13	4.38	26	0	0	0
17	1100-1159	1	0.1	12	4.55	30	0	0	0
17	1200-1259	1	0.07	9	4.33	28	0	0	0
17	1300-1359	1	0.18	16	5.32	22	0	0	0
11	1400-1459	1	0.24	23	6.88	25	1	1	0
12	1500-1559	1	0.14	10	4.91	22	0	0	0
12	1600-1659	2	0.28	44	5.39	36	0	0	0
11	1700-1759	7	0.38	37	6.92	39	0	0	0
13	1800-1859	2	0.09	20	4.82	34	0	0	0
13	1900-1959	0	0	41	6.48	23	1	1	0
13	2000-2059	0	0	17	5.31	16	0	0	0
8	2100-2159	0	0	12	5	14	0	0	0
8	2200-2259	0	0	11	4.13	15	0	0	0
5	2300-2359	0	0	6	3.86	7	0	0	0
	TOTALS	7	0.15	44	5.43	447	5	5	0

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Denials

1. ID #57171 Passenger Denied Access to the Sterile Area at Maui Kahului (OGG)

At 0448 hours on August 24, a Maui Kahului TSM reported Hawaiian 515 (Maui Kahului - Honolulu) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised TSM to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

2. ID #57179 Passenger Denied Access to the Sterile Area at Maui Kahului (OGG)

At 0448 hours on August 24, a Maui Kahului TSM reported Hawaiian 515 (Maui Kahului - Honolulu) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised TSM to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

3. ID #57193 Passenger Denied Access to Sterile Area at New York Kennedy (JFK)

At 0531 hours on August 24, a New York Kennedy LTSO reported Delta 309 (New York Kennedy - Atlanta) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised LTSO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

4. ID #57610 Passenger Denied Access to the Sterile Area at El Paso (ELP)

At 1453 hours on August 24, an El Paso BDO reported American 462 (El Paso - Chicago O'Hare) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

5. ID #57894 Passenger Denied Access to the Sterile Area at Seattle (SEA)

At 1943 hours on August 24, a Seattle STSO reported Alaska 614 (Seattle - Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised STSO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

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**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Monday August 25, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	0	0	8	4	9	0	0	0
4	0100-0159	0	0	4	2.67	3	0	0	0
4	0200-0259	0	0	30	10.4	5	1	1	0
4	0300-0359	0	0	11	8.33	3	0	0	0
5	0400-0459	0	0	3	3	3	0	0	0
5	0500-0559	2	0.24	16	5.53	17	0	0	0
12	0600-0659	0	0	29	7.89	19	1	1	0
12	0700-0759	1	0.06	19	7.61	18	1	1	0
13	0800-0859	3	0.2	21	6.2	25	1	1	0
14	0900-0959	1	0.8	23	6.28	25	0	0	0
14	1000-1059	1	0.06	14	5.18	17	0	0	0
14	1100-1159	0	0	16	6.04	25	1	1	0
16	1200-1259	0	0	21	6.27	30	0	0	0
16	1300-1359	0	0	11	5.72	25	0	0	0
16	1400-1459	1	0.6	25	6.55	33	0	0	0
16	1500-1559	1	0.17	19	6.79	29	0	0	0
10	1600-1659	1	0.1	10	5.71	21	0	0	0
10	1700-1759	1	0.07	22	6.17	30	1	1	0
12	1800-1859	1	0.15	48	7.58	26	0	0	0
12	1900-1959	1	0.11	28	7.39	18	1	0	1
10	2000-2059	1	0.27	50	12.73	11	2	2	0
9	2100-2159	0	0	12	4.93	15	0	0	0
7	2200-2259	5	0.56	10	5.67	9	0	0	0
5	2300-2359	1	0.25	26	11.5	8	1	0	1
	TOTALS	5	0.09	50	6.60	424	10	8	2

Denials

ID #58041 Passenger Denied Access to the Sterile Area at Los Angeles (LAX)

At 0214 hours on August 25, a Los Angeles BDO reported that Continental 1684 (Los Angeles - Houston) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r) stated he had no identification. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in inconsistencies regarding neighbors and landmarks. IVCC received three phone numbers and attempted to call with no answer; the phone numbers came up as cell phones with no record. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r) access to the sterile area unless LEO verifies his identity. BDO was advised to contact the IVCC if (b)(3);49 U.S.C. § 114(r) is allowed access. There was no impact to airport operations or media attention.

ID #58122 Passenger Denied Access to the Sterile Area at Washington Dulles (IAD)

At 0615 hours on August 25, a Washington Dulles STSO reported Virgin America VX468 (Washington Dulles - San Francisco) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised STSO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #58159 Passenger Denied Access to the Sterile Area at New York Kennedy (JFK)

At 0742 hours on August 25, a New York Kennedy LTSO reported JetBlue 1 (New York Kennedy - Ft. Lauderdale) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised LTSO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #58215 Passenger Denied Access to the Sterile Area at San Jose (SJC)

At 0850 hours on August 25, a San Jose BDO reported Southwest 656 (San Jose - Las Vegas) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID 58311 Passenger Denied Access to the Sterile Area at Rochester (ROC)

At 1119 hours on August 25, a Rochester TSM reported AirTran 583 (Rochester - Atlanta) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised TSM to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the

screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #58660 Passenger Denied Access to the Sterile Area at Las Vegas (LAS)

At 1736 hours on August 25, a Las Vegas BDO reported US Air 51 (Las Vegas - New York JFK) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #58766 Passenger Denied Access to the Sterile Area at Los Angeles (LAX)

At 2013 hours on August 25, a Los Angeles BDO reported United 1527 (Los Angeles - Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #58787 Passenger Denied Access to the Sterile Area at Salt Lake City (SLC)

At 2057 hours on August 25, a Salt Lake City LTSO reported JetBlue 299 (Salt Lake City - Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised LTSO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

Not Verified /Allowed

ID #58741 Passenger Not Verified/Allowed Access to the Sterile Area at Phoenix (PHX)

At 1913 hours on August 25, a Phoenix LTSO reported Delta 4037 (Phoenix - Salt Lake) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no identification. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed the CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated that she was a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

Update: At 1955 hours Phoenix STSO reported that Phoenix LEO responded and interviewed

(b)(3):49 U.S.C. § 114(r), (b)(6) LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through NCIC using name, address, and DOB. STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after she was designated a selectee. There was no impact to airport operations or media attention.

ID #58854 Passenger Not Verified /Allowed Access to the Sterile Area at Seattle (SEA)

At 2313 hours on August 25, a Seattle STSO reported Horizon 2430 (Seattle – Kelowna, B.C.) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised STSO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

Update: At 2355 hours, STSO informed IVCC that TSM examined a letter (b)(3);49 U.S.C. § 114(r), (b)(6) carried from the Canadian Consulate in Ottawa. TSM contacted the Consulate, confirming (b)(3);49 U.S.C. § 114(r), (b)(6) identity by phone. TSM then allowed (b)(3);49 U.S.C. § 114(r), (b)(6) access to the checkpoint and the sterile area after designating him a selectee.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Tuesday, August 26, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	0	0	33	10.71	7	0	0	0
4	0100-0159	0	0	4	4	3	0	0	0
4	0200-0259	0	0	6	4.75	4	0	0	0
4	0300-0359	0	0	0	0	0	0	0	0
5	0400-0459	0	0	0	0	0	0	0	0
6	0500-0559	0	0	12	5.62	13	0	0	0
12	0600-0659	1	0.1	20	6.55	20	0	0	0
12	0700-0759	0	0	13	5.6	10	0	0	0
12	0800-0859	1	0.11	37	9.05	19	0	0	0
12	0900-0959	1	0.08	11	5.5	24	0	0	0
14	1000-1059	0	0	14	5.59	17	0	0	0
14	1100-1159	0	0	16	6.2	15	0	0	0
16	1200-1259	0	0	14	6.16	19	0	0	0
15	1300-1359	0	0	48	10.82	11	1	1	0
15	1400-1459	2	0.08	29	9.38	24	3	1	2
10	1500-1559	0	0	26	7.56	18	1	1	0
12	1600-1659	5	0.3	47	8.9	30	3	1	2
12	1700-1759	0	0	28	7.08	24	2	2	0
9	1800-1859	0	0	13	5.07	14	0	0	0
9	1900-1959	0	0	22	6.12	16	0	0	0
7	2000-2059	0	0	10	5.89	9	0	0	0
7	2100-2159	0	0	14	7	6	0	0	0
8	2200-2259	0	0	20	10.33	3	1	1	0
7	2300-2359	0	0	13	7	7	0	0	0
	TOTALS	5	0.05	48	7.14	313	11	7	4

Denials

ID #59183 Passenger Denied Access to the Sterile Area at Las Vegas (LAS)

At 1322 hours on August 26, a Las Vegas BDO reported Delta 205 (Las Vegas - New York La Guardia) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #59233 Passenger Denied Access to the Sterile Area at Houston (IAH)

At 1454 hours on August 26, a Houston BDO reported US Airways 1194 (Houston - Charlotte) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #59256 Passenger Denied Access to the Sterile Area at Houston (IAH)

At 1527 hours on August 26, a Houston BDO reported Taca 411 (Houston - El Salvador) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #59287 Passenger Denied Access to the Sterile Area at Salt Lake City (SLC)

At 1622 hours on August 26, a Salt Lake City STSO reported Southwest 874 (Salt Lake City - Birmingham) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised STSO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #59352 Passenger Denied Access to the Sterile Area at Kahului (OGG)

At 1704 hours on August 26, a Kahului TSM reported Hawaiian 38 (Kahului - San Diego) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised TSM to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #59360 Passenger Denied Access to the Sterile Area at Honolulu (HNO)

At 1732 hours on August 26, a Honolulu LTSO reported that Go 1931 (Honolulu - Kona) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no identification. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no results found. IVCC searched a secondary address which provided inconsistent information regarding employer, names of siblings and other residents. IVCC Supervisor advised LTSO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the sterile area unless LEO verifies his identity. LTSO was advised to contact the IVCC if (b)(3):49 U.S.C. § 114(r) is allowed access. There was no impact to airport operations or media attention.

ID #59496 Passenger Denied Access to the Sterile Area at Las Vegas (LAS)

At 2215 hours on August 26, a Las Vegas BDO reported United 1509 (Las Vegas - Los Angeles) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

Not Verified /Allowed**ID #59171 Passenger Not Verified/Allowed Access to the Sterile Area at New York (JFK)**

At 1428 hours on August 26, a New York BDO reported American 1629 (New York Kennedy - Miami) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no identification. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed the CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII.

Update: At 1529 hours BDO reported that (b)(3):49 U.S.C. § 114(r), (b)(6) provided a Notice of Action Hearing Report with a photo attached to it. CBP was given a description of the newly provided document, verified its authenticity over the phone and found (b)(3):49 U.S.C. § 114(r), (b)(6) in their database. NCIC was not conducted. Based on CBP verification, STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area, after designating him a selectee. There was no impact to airport operations or media attention.

ID #59190 Passenger Not Verified/Allowed Access to the Sterile Area at Oakland (OAK)

At 1420 hours on August 26, an Oakland STSO reported that US Airways 2884 (Oakland - Phoenix) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no identification. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in records found. Prior to asking verifying questions STSO informed IVCC that (b)(3):49 U.S.C. § 114(r) had been allowed access to the sterile area and checkpoint by an LTSO; she boarded and departed on her scheduled flight. TSOC, OSO, and OAK AFSD were notified. TSOC advised IVCC that (b)(3):49 U.S.C. § 114(r) would be met in Phoenix by a TSM for reverse identity verification.

Update: At 1724 hours Phoenix TSM contacted IVCC for reverse identity verification of (b)(3):49 U.S.C. § 114(r). All information provided was consistent with the database. There was no impact to airport operations or media attention.

ID #59321 Passenger Not Verified/Allowed Access to the Sterile Area at Chicago (MDW)

At 1648 hours on August 26 a Chicago TSO reported Southwest 961 (Chicago Midway - Los Angeles) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) DOB: (b)(6) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no identification. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed the CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII.

Update: At 1745 hours TSM reported that Chicago Police Department LEO was summoned interviewed (b)(3);49 U.S.C. § 114(r),(b)(6) who provided a DHS Report of Action Court Hearing document. LEO consulted with ICE verified (b)(3);49 U.S.C. § 114(r),(b)(6) ID using the DHS document. NCIC was not conducted. TSM allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

ID #59323 Passenger Not Verified/Allowed Access to the Sterile Area at Las Vegas (LAS)

At 1649 hours on August 26 a Las Vegas BDO reported Southwest 877 (Las Vegas - Washington Dulles) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no identification. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed the CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII.

Update: At 1730 hours BDO reported that the checkpoint TSM interviewed (b)(3);49 U.S.C. § 114(r),(b)(6) who provided a DHS Report of Action Court Hearing Document and an INS release form with a laminated photo. NCIC was not conducted. Based on these documents, TSM allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after designating him a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Wednesday, August 27, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
7	0000-0059	0	0	7	6	3	0	0	0
4	0100-0159	0	0	15	8.8	5	0	0	0
3	0200-0259	0	0	4	4	1	0	0	0
3	0300-0359	0	0	12	12	1	0	0	0
5	0400-0459	0	0	42	23	2	0	0	0
9	0500-0559	2	0.14	15	6.79	14	0	0	0
12	0600-0659	1	0.08	16	6.08	13	0	0	0
11	0700-0759	0	0	22	7.08	13	0	0	0
11	0800-0859	0	0	23	7	20	0	0	0
12	0900-0959	3	0.12	16	6.92	25	1	0	1
12	1000-1059	1	0.07	12	5.87	15	0	0	0
12	1100-1159	0	0	23	6	14	0	0	0
15	1200-1259	1	0.06	21	8.28	18	1	1	0
13	1300-1359	0	0	11	5.5	18	0	0	0
15	1400-1459	0	0	18	6.95	20	0	0	0
15	1500-1559	0	0	32	7	22	1	1	0
13	1600-1659	3	0.19	32	6.38	26	0	0	0
13	1700-1759	0	0	25	8.92	13	2	2	0
13	1800-1859	0	0	9	4.44	18	0	0	0
13	1900-1959	0	0	13	6	18	0	0	0
8	2000-2059	0	0	11	5	10	0	0	0
9	2100-2159	0	0	10	5.12	8	0	0	0
8	2200-2259	0	0	17	6.86	7	1	0	1
8	2300-2359	0	0	41	23.25	4	0	0	0
	TOTALS	3	0.04	42	6.88	308	6	4	2

Denials

ID #59807 Passenger Denied Access to the Sterile Area at Arlington (DCA)

At 1215 hours on August 27, an Arlington STSO reported US Airways 621 (Arlington - Boston) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114 (r)(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 (r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised STSO to deny (b)(3):49 U.S.C. § 114 (r)(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #59935 Passenger Denied Access to the Sterile Area at Long Beach (LGB)

At 1541 hours on August 27, a Long Beach BDO reported JetBlue 212 (Long Beach - New York Kennedy) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114 (r)(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 (r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114 (r)(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #60013 Passenger Denied Access to the Sterile Area at Boston (BOS)

At 1720 hours on August 27, a Boston STSO reported non-passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114 (r)(b)(6) indicated she had no ID. (b)(3):49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check, but could not compare any information due to a language barrier. IVCC Supervisor advised STSO to deny (b)(3):49 U.S.C. § 114 (r)(b)(6) access to the sterile area unless LEO verifies her identity. STSO was advised to contact the IVCC if (b)(3):49 U.S.C. § 114 (r)(b)(6) is allowed access. There was no impact to airport operations or media.

ID #60028 Passenger Denied Access to the Sterile Area at Los Angeles (LAX)

At 1751 hours on August 27, a Los Angeles BDO reported American 2474 (Los Angeles - Dallas Love) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114 (r)(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 (r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data and recommended that CBP be summoned to checkpoint. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114 (r)(b)(6) access to the screening checkpoint due to the lack of verifiable PII.

Update: At 1929 hours, BDO reported that CBP was notified and upon arrival apprehended (b)(3):49 U.S.C. § 114 (r)(b)(6) pending possible deportation. There was no impact to airport operations or media attention.

Not Verified /Allowed**ID #59702 Passenger Not Verified/Allowed Access to the Sterile Area at Norfolk (ORF)**

At 0930 hours on August 27, a Norfolk BDO reported that US Airways 1615 (Norfolk - San Juan) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r) presented a faded Puerto Rico driver's license. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in only two consistent items; address and DOB. Alternate database search resulted in inconsistent results regarding parents' DOB. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r) access to the sterile area unless LEO verifies his identity. BDO was advised to contact the IVCC if (b)(3):49 U.S.C. § 114(r) was allowed access.

Update: At 1002 hours BDO reported that a LEO responded and verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through a law enforcement data base referencing the faded ID. Subsequent NCIC was conducted with clear results. BDO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

ID #60159 Passenger Not Verified/Allowed Access to the Sterile Area at Las Vegas (LAS)

At 2247 hours on August 27, a Las Vegas BDO reported US Airways 296 (Las Vegas - Seattle) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint due to the lack of verifiable PII.

Update: At 0022 hours on August 28, BDO reported that (b)(3):49 U.S.C. § 114(r) provided a Canadian ID card and a birth certificate. BDO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Thursday, August 28, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
7	0000-0059	0	0.00	7	5.00	2	0	0	0
4	0100-0159	1	1.00	9	9.00	1	0	0	0
4	0200-0259	0	0.00	12	12.00	1	0	0	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
7	0400-0459	0	0.00	18	18.00	1	0	0	0
7	0500-0559	0	0.00	8	5.22	9	0	0	0
10	0600-0659	1	0.06	32	8.00	17	0	0	0
9	0700-0759	1	0.17	9	4.75	12	0	0	0
10	0800-0859	1	0.09	26	9.73	22	2	2	0
8	0900-0959	2	0.35	33	7.91	23	0	0	0
8	1000-1059	1	0.02	21	7.00	15	0	0	0
8	1100-1159	3	0.62	33	8.90	21	0	0	0
13	1200-1259	1	0.10	30	6.95	21	0	0	0
15	1300-1359	1	0.12	9	5.12	17	0	0	0
15	1400-1459	3	0.43	29	7.75	28	2	2	0
13	1500-1559	2	0.40	10	5.25	20	0	0	0
13	1600-1659	0	0.00	25	6.27	15	0	0	0
12	1700-1759	1	0.04	17	7.00	26	0	0	0
12	1800-1859	0	0.00	18	6.67	18	0	0	0
12	1900-1959	0	0.00	27	9.31	13	1	1	0
8	2000-2059	0	0.00	23	7.00	8	0	0	0
8	2100-2159	0	0.00	20	9.33	6	1	1	0
6	2200-2259	1	0.25	18	7.12	8	1	1	0
6	2300-2359	1	0.20	22	11.2	5	0	0	0
	TOTALS	3	0.19	33	7.37	309	7	7	0

Denials

ID 60277 Passenger Denied Access to the Sterile Area at San Diego (SAN)

At 0816 hours on August 28, a San Diego BDO reported Delta 106 (San Diego - New York Kennedy) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area due to the lack of verifiable PII. There was no impact to airport operations or media attention.

Update: At 1100 hours BDO reported that a local LEO responded and conducted an NCIC with no record found. Customs Office (PAU) was contacted and notified CBP who responded and after a CBP database check, (b)(3);49 U.S.C. § 114(r),(b)(6) was arrested as an illegal alien. There was no impact to airport operations or media attention.

ID 60270 Passenger Denied Access to the Sterile Area at Santa Rosa (STS)

At 0840 hours on August 28, a Santa Rosa STSO reported Horizon 2467 (Santa Rosa - Los Angeles) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) refused to supply any additional information. IVCC Supervisor advised STSO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID 60513 Passenger Denied Access to the Sterile Area at San Diego (SAN)

At 1417 hours on August 28, a San Diego BDO reported United 147 (San Diego - San Francisco) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID 60543 Passenger Denied Access to the Sterile Area at Honolulu (HNL)

At 1451 hours on August 28, a Honolulu LTSO reported Hawaiian 513 (Honolulu - Little Rock) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised LTSO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #60732 Passenger Denied Access to the Sterile Area at Baltimore (BWI)

At 1925 hours on August 28, a Baltimore CCO reported Southwest 2195 (Baltimore - Houston Hobby) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. CCO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised CCO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #60768 Passenger Denied Access to the Sterile Area at Philadelphia (PHL)

At 2118 hours on August 28, a Philadelphia STSO reported Southwest 810 (Philadelphia - Chicago Midway) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised STSO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #60796 Passenger Denied Access to the Sterile Area at Las Vegas (LAS)

At 2255 hours on August 28, a Las Vegas BDO reported Southwest 265 (Las Vegas - Los Angeles) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Friday, August 29, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
6	0000-0059	0	0.00	5	5.00	1	0	0	0
3	0100-0159	0	0.00	22	22.00	1	0	0	0
3	0200-0259	5	5.00	9	9.00	1	0	0	0
3	0300-0359	0	0.00	0	0.00	0	0	0	0
6	0400-0459	1	0.33	9	5.33	3	0	0	0
7	0500-0559	1	0.14	27	8.43	14	0	0	0
8	0600-0659	1	0.12	35	8.19	16	0	0	0
11	0700-0759	1	0.26	30	9.21	19	1	1	0
11	0800-0859	1	0.24	16	6.59	34	2	2	0
11	0900-0959	1	0.12	15	6.65	17	0	0	0
13	1000-1059	1	0.18	15	6.39	28	0	0	0
14	1100-1159	1	0.11	15	6.00	18	0	0	0
15	1200-1259	2	0.16	22	7.16	25	1	1	0
14	1300-1359	0	0.00	12	6.08	13	0	0	0
13	1400-1459	1	0.01	20	7.15	20	0	0	0
15	1500-1559	1	0.11	14	6.39	18	0	0	0
16	1600-1659	1	0.25	13	6.10	20	0	0	0
12	1700-1759	1	0.14	15	6.90	21	0	0	0
15	1800-1859	0	0.00	14	5.87	15	0	0	0
13	1900-1959	0	0.00	28	6.47	15	0	0	0
12	2000-2059	0	0.00	29	6.38	21	1	0	1
8	2100-2159	0	0.00	5	3.15	13	0	0	0
6	2200-2259	1	0.14	13	5.86	7	0	0	0
6	2300-2359	0	0.00	0	0.00	0	0	0	0
	TOTALS	5	0.14	35	6.73	340	5	4	1

Denials

ID #60904 Passenger Denied Access to the Sterile Area at Denver (DEN)

At 0721 hours on August 29, a Denver BDO reported United 81 (Denver - Los Angeles) passenger (b)(3):49 U.S.C. § 1 (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 1 presented a photo copy of a passport. (b)(3):49 U.S.C. § 1 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 1 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 1 access to the screening checkpoint due to the lack of verifiable PII.

Update: At approximately 1330 hours, DEN TSM reported to IVCC the following. (b)(3):49 U.S.C. § 1 rebooked another flight, United 1 (Denver - Los Angeles) and approached a different TDC station. (b)(3):49 U.S.C. § 1 presented an International Student ID, an International Driver's license and the photo copy of a passport. IVCC was not contacted and (b)(3):49 U.S.C. § 1 was granted access to the checkpoint and sterile area by the TDC. LEO recognized (b)(3):49 U.S.C. § 1 from the previous denial and contacted DEN CC. LEO and TSM met (b)(3):49 U.S.C. § 1 at the boarding gate and requested to review his ID which was deemed suspicious. ICE and CBP responded to review the ID and CBP escorted (b)(3):49 U.S.C. § 1 out of the sterile area. CBP fingerprinted and vetted (b)(3):49 U.S.C. § 1 to verify his identity however United would not rebook and issue another boarding pass without valid ID. (b)(3):49 U.S.C. § 1 is having valid ID (passport) mailed overnight so he may rebook another flight. There was no impact to airport operations or media attention.

ID #60945 Passenger Denied Access to the Sterile Area at Detroit (DTW)

At 0820 hours on August 29, a Detroit BDO reported Northwest 246 (Detroit - Ft. Lauderdale) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 1 presented a copy of a visitor VISA. (b)(3):49 U.S.C. § 1 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 1 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 1 access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #60987 Passenger Denied Access to the Sterile Area at Detroit (DTW)

At 0820 hours on August 29, a Detroit BDO reported Northwest 246 (Detroit - Ft. Lauderdale) passenger (b)(3):49 U.S.C. § 114 (r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) presented a copy of a visitor VISA. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID #61160 Passenger Denied Access to the Sterile Area at Los Angeles (LAX)

At 1231 hours on August 29, a Los Angeles BDO reported American 283 (Los Angeles - Honolulu) passenger (b)(3):49 U.S.C. § 114 (r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

Not Verified /Allowed**ID #61433 Passenger Not Verified/Allowed Access to the Sterile Area at Houston Intercontinental (IAH)**

At 2025 hours on August 29, a Houston BDO reported Continental 2299 (Houston - Tallahassee) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 1 stated he had no identification. (b)(3):49 U.S.C. § 1 was offered and completed the CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 1 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 1 access to the screening checkpoint due to the lack of verifiable PII.

Update: At 2045 hours BDO reported that ICE responded and verified (b)(3):49 U.S.C. § 1 with current INS record. NCIC was not conducted. DAFSD allowed (b)(3):49 U.S.C. § 1 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Saturday, August 30, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
6	0000-0059	1	0.17	6	4.50	6	0	0	0
4	0100-0159	1	0.17	16	6.50	6	1	1	0
4	0200-0259	0	0.00	5	5.00	2	0	0	0
4	0300-0359	1	1.00	9	9.00	1	0	0	0
8	0400-0459	1	0.50	7	5.50	2	0	0	0
8	0500-0559	1	0.08	15	6.50	12	0	0	0
10	0600-0659	1	0.14	8	5.71	7	0	0	0
13	0700-0759	1	0.13	14	5.40	15	0	0	0
13	0800-0859	2	0.24	20	7.43	21	0	0	0
12	0900-0959	0	0.00	16	6.50	18	0	0	0
13	1000-1059	1	0.08	20	6.6	25	0	0	0
13	1100-1159	1	0.05	12	5.43	21	0	0	0
14	1200-1259	0	0.00	10	4.82	22	0	0	0
15	1300-1359	0	0.00	34	8.57	21	2	1	1
15	1400-1459	1	0.12	33	7.24	17	0	0	0
15	1500-1559	1	0.11	24	7.63	19	0	0	0
11	1600-1659	1	0.04	15	4.43	23	0	0	0
11	1700-1759	0	0.00	10	4.08	13	0	0	0
11	1800-1859	0	0.00	20	5.73	11	1	1	0
11	1900-1959	0	0.00	17	6.29	14	1	0	1
10	2000-2059	0	0.00	5	3.17	6	0	0	0
9	2100-2159	0	0.00	6	4.50	2	0	0	0
7	2200-2259	0	0.00	4	3.67	3	0	0	0
7	2300-2359	0	0.00	19	8.00	3	0	0	0
	TOTALS	2	0.07	34	6.10	290	5	3	2

Denials

ID #61513 Passenger Denied Access to the Sterile Area at Washington Dulles (IAD)

At 0104 hours on August 30, a Washington Dulles STSO reported Taca 599 (Washington Dulles - San Salvador) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r) stated he had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised STSO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. IVCC confirmed later that (b)(3);49 U.S.C. § 114(r), (b)(6) was not allowed access to the sterile area. There was no impact to airport operations or media attention.

ID 61847 Passenger Denied Access to the Sterile Area at Dallas Love (DAL)

At 1321 hours on August 30, a Dallas Love BDO reported that Southwest 2060 (Dallas Love - Las Vegas) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no identification. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. IVCC attempted to obtain additional information however (b)(3);49 U.S.C. § 114(r), (b)(6) became uncooperative. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the sterile area unless LEO verifies his identity. BDO was advised to contact the IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) is allowed access. IVCC confirmed later that (b)(3);49 U.S.C. § 114(r), (b)(6) was not allowed access to the sterile area. There was no impact to airport operations or media attention.

Update: At 1435 hours a Dallas/Fort Worth TSM reported that American 1803 (Dallas/Fort Worth - Las Vegas) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) attempted to enter the sterile area. IVCC became aware that it was the same passenger who previously attempted to enter Dallas Love sterile area. IVCC Supervisor informed TSM of the passenger's previous attempt to enter Dallas Love sterile area. At 1450 hours TSM reported that Department of Public Safety was involved with the situation and at that time disposition was reported as denied.

ID #62024 Passenger Denied Access to the Sterile Area at Reagan Washington National (DCA)

At 1821 hours on August 30, a Reagan Washington National STSO reported AirTran 185 (Reagan Washington National - Atlanta) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised STSO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

Not Verified /Allowed

ID #61869 Passenger Not Verified/Allowed Access to the Sterile Area at Washington Dulles (IAD)

At 1353 hours on August 30, a Washington Dulles TSO reported Air France 039 (Washington Dulles - Paris) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no identification. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised TSO to deny (b)(3);49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of

verifiable PII.

Update: At 1436 hours TSO reported that LEO responded and verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through NCIC using name, address, and DOB. STSO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

ID #62052 Passenger Not Verified/Allowed into Sterile Area at Houston Intercontinental (IAH)

At 1919 hours on August 30, a Houston Intercontinental BDO reported Continental 190 (Houston Intercontinental - Miami) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

Update: At 1957 hours BDO reported that ICE was called and verified (b)(3):49 U.S.C. § 114(r), (b)(6) through a record of an upcoming court appearance. BDO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Sunday, August 31, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
7	0000-0059	0	0.00	17	7.00	6	1	1	0
4	0100-0159	1	0.25	12	7.25	4	0	0	0
4	0200-0259	1	0.14	11	4.29	7	0	0	0
4	0300-0359	1	0.20	16	5.40	5	0	0	0
4	0400-0459	0	0.00	0	0	0	0	0	0
6	0500-0559	1	0.18	29	9.91	11	0	0	0
9	0600-0659	1	0.22	7	4.78	9	0	0	0
10	0700-0759	1	0.18	12	5.09	11	0	0	0
9	0800-0859	1	0.20	29	6.44	25	0	0	0
8	0900-0959	1	0.13	23	6.57	23	1	1	0
10	1000-1059	1	0.12	14	4.25	25	0	0	0
13	1100-1159	1	0.04	25	5.68	28	1	1	0
15	1200-1259	0	0.00	13	4.75	24	0	0	0
14	1300-1359	0	0.00	21	5.20	20	2	1	1
15	1400-1459	0	0.00	23	6.28	43	2	2	0
15	1500-1559	0	0.00	11	5.71	17	0	0	0
13	1600-1659	0	0.00	16	5.08	26	1	0	1
9	1700-1759	4	0.28	22	5.38	29	0	0	0
10	1800-1859	1	0.04	9	3.78	23	0	0	0
10	1900-1959	0	0.00	11	5.20	15	0	0	0
6	2000-2059	0	0.00	12	4.67	9	0	0	0
6	2100-2159	0	0.00	24	5.60	10	0	0	0
4	2200-2259	0	0.00	16	5.57	7	0	0	0
4	2300-2359	0	0.00	9	4.00	6	0	0	0
	TOTALS	4	0.08	29	5.51	383	8	6	2

~~SENSITIVE SECURITY INFORMATION~~

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Denials

ID 62106 Passenger Denied Access to the Sterile Area at Phoenix (PHX)

At 0056 hours on August 31, a Phoenix STSO reported JetBlue 180 (Phoenix - New York Kennedy) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised STSO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID 62300 Passenger Denied Access to the Sterile Area at Las Vegas (LAS)

At 0950 hours on August 31, a Las Vegas BDO reported Southwest 2921 (Las Vegas - Oakland) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID 62392 Passenger Denied Access to the Sterile Area at Las Vegas (LAS)

At 1136 hours on August 31, a Las Vegas BDO reported United 1534 (Las Vegas - Chicago O'Hare) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID 62484 Passenger Denied Access to the Sterile Area at Columbus (CMH)

At 1346 hours on August 31, a Columbus TSM reported Delta 5852 (Columbus - Atlanta) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised TSM to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

ID 62544 Passenger Denied Access to the Sterile Area at Las Vegas (LAS)

At 1441 hours on August 31, a Las Vegas BDO reported Allegiant 602 (Las Vegas - Bellingham) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

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PII. There was no impact to airport operations or media attention.

ID 62553 Passenger Denied Access to the Sterile Area at Seattle (SEA)

At 1444 hours on August 31, a Seattle STSO reported Southwest 1934 (Seattle – Chicago O'Hare) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised STSO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

Not Verified /Allowed

ID 62482 Passenger Not Verified/Allowed into Sterile Area at Huntsville (HSV)

At 1346 hours on August 31, a Huntsville BDO reported Continental 2855 (Huntsville – Houston Intercontinental) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in inconsistent answers to questions concerning current address. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. (b)(3);49 U.S.C. § 114(r),(b)(6) then produces a valid North Carolina ID card. BDO validated the ID and states he will allow (b)(3);49 U.S.C. § 114(r),(b)(6) into the sterile area. There was no impact to airport operations or media attention.

ID 62640 Passenger Not Verified/Allowed into Sterile Area at Chicago O'Hare (ORD)

At 1654 hours on August 31, a Chicago O'Hare BDO reported United 5392 (Chicago O'Hare - Portland) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) was denied access to the sterile area due to lack of verifiable identification. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. IVCC Supervisor advised BDO to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint due to the lack of verifiable PII. There was no impact to airport operations or media attention.

Update: At 1745 hours STSO reported that Chicago Police Department LEO responded and verified (b)(3);49 U.S.C. § 114(r),(b)(6) through NCIC using name, address, and DOB. Based on LEO's verification, STSO allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



IVCC Daily Summary Monday, 4 August 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	1	0.40	8	6.20	5	0	0	0
4	0100-0159	13	1.56	20	7.11	9	1	1	0
4	0200-0259	1	0.25	8	6.25	4	0	0	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
8	0400-0459	0	0.00	32	10.8	5	0	0	0
12	0500-0559	1	0.24	23	8.12	17	3	3	0
15	0600-0659	1	0.08	13	5.80	25	0	0	0
15	0700-0759	1	0.09	31	7.70	23	1	1	0
15	0800-0859	2	0.19	38	7.19	26	1	1	0
15	0900-0959	12	1.48	27	7.15	33	1	1	0
15	1000-1059	1	0.08	22	7.42	26	0	0	0
16	1100-1159	1	0.09	18	7.28	32	0	0	0
16	1200-1259	3	0.37	25	7.93	30	1	1	0
16	1300-1359	9	3.15	14	6.31	26	1	1	0
15	1400-1459	5	0.70	27	9.03	30	*2	1	0
12	1500-1559	12	2.76	23	7.08	38	0	0	0
12	1600-1659	4	0.67	15	6.21	33	0	0	0
12	1700-1759	5	1.00	32	6.41	34	0	0	0
10	1800-1859	2	0.44	17	5.72	32	1	0	1
10	1900-1959	0	0.00	13	6.05	22	0	0	0
10	2000-2059	1	0.15	15	6.54	13	0	0	0
8	2100-2159	3	0.75	10	5.83	12	0	0	0
8	2200-2259	1	0.29	20	8.57	7	1	0	1
8	2300-2359	1	0.12	18	7.25	8	0	0	0
	TOTALS	13	0.33	38	6.46	490	*13	10	2

*Note: One individual withdrew from process prior to final decision being determined regarding denial/cleared to access sterile area.

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SUMMARY OF PASSENGER DENIED ACCESS TO STERILE AREA

1. (WEBEOC #39477) On August 04, 2008 at 0155 hours, ONT STSO Robert Bamtuzano reported that Jet Blue Airways Flight #88 (ONT to JFK) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and was unable to verify his identity. Upon further inquiry (b)(3);49 U.S.C. § 114(r),(b)(6) confirmed that he was a foreign national and the IVCC Operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification which produced no records. IVCC Supervisor Cliff Able was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
2. (WEBEOC #39514) On August 04, 2008 at 0504 hours, IAD LTSO Ricky Reeves reported that TACA Airlines Flight #591 (IAD to SAL) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. LTSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r),(b)(6) confirmed that he was a foreign national and the IVCC Operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification which produced no records. IVCC Supervisor Cliff Able was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform LTSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
3. (WEBEOC #39529) On August 04, at 0530 hours, BWI Coordination Center STSO (b)(6) reported that Southwest Airlines Flight #265 (BWI to OAK) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that he had no ID and was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r),(b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r),(b)(6) confirmed that he was a foreign national and the IVCC operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification which produced no records. IVCC Supervisor Kim Hojnacki was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r),(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
4. (WEBEOC #39545) On August 04, at 0546 hours, IAD STSO Dan Brehmer reported that American Airlines Flight #1569 (IAD to MIA) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r),(b)(6) stated that she had no ID and was offered a Certification of Identity form which she completed. STSO Brehmer received

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the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and was unable to verify her identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r);(b)(6) confirmed that she was a foreign national and the IVCC operator referred her information to TSOC for Treasury Enforcement Communications Systems (TECS) verification which produced no records. IVCC Supervisor Kim Hojnacki was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform STSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.

5. (WEBEOC #39629) On August 04, at 0717 hours, PBI LTSO (b)(6) reported that Jet Blue Airways Flight #140 (PBI to JFK) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that she had no ID and was offered a Certification of Identity form which she completed. LTSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and was unable to verify her identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r);(b)(6) confirmed that she was a foreign national and the IVCC operator referred her information to TSOC for Treasury Enforcement Communications Systems (TECS) verification which produced no records. IVCC Supervisor Kim Hojnacki was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform LTSO (b)(6) to deny (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
6. (WEBEOC #39675) On August 04, at 0810 hours, LGA BDO (b)(6) reported that AirTran Airways Flight #361 (LGA to ATL) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that she had no ID and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and was unable to verify her identity. Upon further inquiry, (b)(3);49 U.S.C. § 114(r);(b)(6) confirmed that she was a foreign national and the IVCC operator referred her information to TSOC for Treasury Enforcement Communications Systems (TECS) verification which produced no records. IVCC Supervisor Kim Hojnacki was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform BDO (b)(6) to deny (b)(3);49 U.S.C. § 114(r);(b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
7. (WEBEOC #39741) On August 04, at 0904 hours, LAS BDO (b)(6) reported that Southwest Airlines Flight #2681 (LAS to TUS) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3);49 U.S.C. § 114(r);(b)(6) stated that she had no identification and was offered a Certification of Identity form which she completed. BDO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6) and was unable to verify her identity. An offer was made by the IVCC operator to BDO (b)(6) to assist with verifying (b)(3);49 U.S.C. § 114(r);(b)(6) identity by alternate means. BDO (b)(6) accepted the offer but (b)(3);49 U.S.C. § 114(r);(b)(6) was unable to provide personal references or employer information that would be helpful with verifying her identity. The IVCC operator also searched the Intelius database which produced no records with the information provided by (b)(3);49 U.S.C. § 114(r);(b)(6). IVCC Supervisor Kim Hojnacki was then summoned and, in accordance with the SOP, instructed the

IVCC operator to inform BDO (b)(6) that (b)(3):49 U.S.C. § 114(r) should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49 U.S.C. § 114(r) is allowed access. There was no impact to airport operations or media attention.

8. (WEBEOC #39996) On August 04, at 1247 hours, HNL TSO (b)(6) reported that Go Airlines Flight #1010 (HNL to OGG) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that she had no ID and was offered a Certification of Identity form which she completed. TSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and was unable to verify her identity. Upon further inquiry, (b)(3):49 U.S.C. § 114(r), (b)(6) confirmed that she was a foreign national and the IVCC operator referred her information to TSOC for Treasury Enforcement Communications Systems (TECS) verification which produced no records. IVCC Supervisor Mark Callaway was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform TSO (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
9. (WEBEOC #40020) On August 04, at 1303 hours, HNL LTSC (b)(6) reported that Hawaiian Airlines Flight #1216 (HNL to OGG) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no ID and was offered a Certification of Identity form which he completed. LTSC (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3):49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and the IVCC operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification which produced no records. IVCC Supervisor Kim Hojnacki was then summoned and, in accordance with the SOP, instructed the IVCC operator to inform LTSC (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
10. (WEBEOC #40100) On August 04, 2008 at 1419 hours, LGA STSC (b)(6) reported that Jet Blue Airways Flight #365 (LGA to PBI) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of verifiable identification (ID). (b)(3):49 U.S.C. § 114(r), (b)(6) stated that he had no identification and was offered a Certification of Identity form which he completed. STSC (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in "no records found" with the information provided by (b)(3):49 U.S.C. § 114(r), (b)(6) and was unable to verify his identity. Upon further inquiry, (b)(3):49 U.S.C. § 114(r), (b)(6) confirmed that he was a foreign national and the IVCC Operator referred his information to TSOC for Treasury Enforcement Communications Systems (TECS) verification which produced no records. IVCC Supervisor Steve Mahlstedt was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSC (b)(6) to deny (b)(3):49 U.S.C. § 114(r), (b)(6) access to the screening checkpoint and sterile area. There was no impact to airport operations or media attention.
11. (WEBEOC #40148) On August 4, 2008 at 1456 hours, MCO STSC (b)(6) reported that Northwest Flight passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB (b)(6)) was denied access to the sterile area due to lack of

verifiable identification (ID). (b)(3):49
U.S.C. § 1 stated that he had no identification and was offered a Certification of Identity form which he completed. STSO (b)(6) received the completed form and contacted the Identity Verification Call Center (IVCC) to conduct Personal Identity Information (PII) verification. The IVCC Operator searched the Accurant database which resulted in inconsistencies with the information provided by (b)(3):49
U.S.C. § 1 and was unable to verify his identity. An offer was then made by the IVCC Operator to STSO (b)(6) to assist with verifying (b)(3):49
U.S.C. § 114 identity by alternate means. STSO (b)(6) declined because STSO (b)(6) stated that he was terminating the call to send (b)(3):49
U.S.C. § 1 back to the ticket counter to see what Northwest could do for him. IVCC Supervisor Edwin Montgomery was then summoned and, in accordance with the SOP, instructed the IVCC Operator to inform STSO (b)(6) that (b)(3):49
U.S.C. § 1 should be denied access to the sterile area unless verification of identity can be established by a law enforcement officer (LEO) and to contact the IVCC in the event that (b)(3):49
U.S.C. § 1 is allowed access. There was no impact to airport operations or media attention.

SUMMARY OF PASSENGER NOT VERIFIED BUT ALLOWED ACCESS TO STERILE AREA



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Monday, September 01, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	15	7.80	5	0	0	0
3	0100-0159	0	0.00	4	4.00	1	0	0	0
3	0200-0259	0	0.00	15	11.50	2	0	0	0
3	0300-0359	0	0.00	0	0.00	0	0	0	0
3	0400-0459	2	0.05	25	8.50	4	0	0	0
5	0500-0559	0	0.00	23	8.90	10	0	0	0
10	0600-0659	2	0.08	23	5.96	26	1	0	1
9	0700-0759	0	0.00	38	7.89	19	2	2	0
11	0800-0859	0	0.00	29	5.95	38	1	0	1
10	0900-0959	0	0.00	15	4.88	33	0	0	0
10	1000-1059	2	0.05	28	6.39	41	1	1	0
10	1100-1159	0	0.00	12	4.52	27	0	0	0
10	1200-1259	0	0.00	15	5.48	33	0	0	0
14	1300-1359	0	0.00	15	5.30	27	1	0	1
14	1400-1459	3	0.09	19	4.63	35	1	0	1
10	1500-1559	1	0.09	18	4.81	32	0	0	0
10	1600-1659	1	0.10	20	5.38	40	1	0	1
10	1700-1759	2	0.16	18	5.27	44	1	0	1
10	1800-1859	0	0.00	14	4.84	45	0	0	0
12	1900-1959	1	0.12	15	4.75	16	0	0	0
10	2000-2059	1	0.04	23	4.83	24	0	0	0
7	2100-2159	0	0.00	15	5.67	15	0	0	0
7	2200-2259	4	0.50	15	4.68	22	1	1	0
7	2300-2359	0	0.00	20	8.50	8	0	0	0
	TOTALS	4	0.07	38	5.52	547	10	4	6

Denials

ID 62955 Foreign National Passenger Not Verified at New York Kennedy (JFK)

At 0700 hours on September 1, a New York Kennedy TSO reported Emirates 1051 (New York Kennedy - Pittsburgh) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. (b)(3):49 U.S.C. § 114(r), (b)(6) identity not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0900 hours IVCC was notified that TSO denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID 62981 Foreign National Passenger Not Verified at Reagan Washington National (DCA)

At 0750 hours on September 1, a Reagan Washington National BDO reported US Airways 1967 (Reagan Washington National - San Jose) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. (b)(3):49 U.S.C. § 114(r), (b)(6) identity not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0936 hours IVCC was notified that BDO denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID 63191 Foreign National Passenger Not Verified at Dallas/Fort Worth (DFW)

At 1025 hours on September 1, a Dallas Fort Worth TSM reported Delta 6300 (Dallas/Fort Worth - Cincinnati) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. (b)(3):49 U.S.C. § 114(r), (b)(6) identity not verified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1135 hours IVCC was notified that TSM denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID 63894 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 2235 hours on September 1, a Las Vegas BDO reported United 56 (Las Vegas - Washington Dulles) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. (b)(3):49 U.S.C. § 114(r), (b)(6) identity not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2300 hours Las Vegas BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed**ID 62916 Foreign National Passenger Not Verified/Allowed into Sterile Area at Baltimore (BWI)**

At 0618 hours on September 1, a Baltimore BDO reported that US Airways 1269 (Baltimore - Charlotte) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. (b)(3):49 U.S.C. § 114(r), (b)(6) identity not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 0710 hours IVCC was notified that BDO reported that LEO responded and verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through NCIC using name, DOB and prison ID number. BDO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

ID 63042 Foreign National Passenger Not Verified/Allowed into Sterile Area at Los Angeles (LAX)

At 0855 hours on September 1, a Los Angeles BDO reported Southwest 1233 (Los Angeles - Chicago Midway) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. (b)(3):49 U.S.C. § 114(r), (b)(6) identity not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 1343 hours TSM reported that LEO responded and verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through NCIC using name and home address. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

ID 63389 Foreign National Passenger Not Verified/Allowed into Sterile Area at Orlando (MCO)

At 1356 hours on September 1, an Orlando STSO reported JetBlue 1417 (Orlando - Austin) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. (b)(3):49 U.S.C. § 114(r), (b)(6) identity not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 1449 hours IVCC was notified that STSO denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. **Update:** At 1534 hours IVCC was notified that STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being selected as a selectee, based on a photocopy of (b)(3):49 U.S.C. § 114(r), (b)(6) passport, visa and a current work permit. No LEO was involved and no NCIC was conducted. There was no impact to airport operations or media attention.

ID 63405 Foreign National Passenger Not Verified/Allowed into Sterile Area at San Jose (SJC)

At 1411 hours on September 1, a San Jose BDO reported Continental 160 (San Jose - San Antonio) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. (b)(3):49 U.S.C. § 114(r), (b)(6) identity not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 1532 hours BDO reported that LEO responded and verified (b)(3):49 U.S.C. § 114(r), (b)(6) 's identity by calling the court and (b)(3):49 U.S.C. § 114(r), (b)(6) lawyer from numbers found on immigration court documents that

SENSITIVE SECURITY INFORMATION

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

(b)(3):49 U.S.C. § 114(r), (b)(6) provided. BDO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

ID 63594 Foreign National Passenger Not Verified/Allowed into Sterile Area at Las Vegas (LAS)

At 1656 hours on September 1, a Las Vegas BDO reported Allegiant 434 (Las Vegas - McAllen) passenger

(b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. (b)(3):49 U.S.C. § 114(r), (b)(6) identity not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1820 hours BDO reported that TSM responded. Verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through Immigration form I-94 and VISA. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

ID 63657 Foreign National Passenger Not Verified/Allowed into Sterile Area at Phoenix (PHX)

At 1741 hours on September 1, a Phoenix LTSO reported Northwest (Phoenix - St. Paul) passenger (b)(3):49 U.S.C. § 114(r), (b)(6)

(b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. (b)(3):49 U.S.C. § 114(r), (b)(6) identity not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1809 hours STSO reported that he verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using an insurance card, an international student ID and a U.S. college ID all with consistent information. STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Tuesday, September 2, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
7	0000-0059	0	0.00	6	4.00	8	0	0	0
5	0100-0159	0	0.00	7	4.00	5	0	0	0
5	0200-0259	0	0.00	7	7.00	1	0	0	0
5	0300-0359	0	0.00	3	3.00	1	0	0	0
6	0400-0459	0	0.00	8	8.00	2	0	0	0
6	0500-0559	0	0.00	20	7.92	12	0	0	0
8	0600-0659	2	0.11	21	7.04	27	1	1	0
9	0700-0759	0	0.00	15	5.47	15	0	0	0
7	0800-0859	0	0.00	50	6.28	32	0	0	0
7	0900-0959	0	0.00	20	5.57	21	0	0	0
7	1000-1059	0	0.00	13	4.54	26	0	0	0
8	1100-1159	0	0.00	23	7.43	21	1	1	0
12	1200-1259	0	0.00	34	8.04	28	0	0	0
10	1300-1359	0	0.00	12	5.37	19	1	0	1
10	1400-1459	0	0.00	35	7.95	22	1	1	0
8	1500-1559	3	0.14	13	6.95	22	1	1	0
7	1600-1659	3	0.28	34	6.41	29	0	0	0
7	1700-1759	5	0.36	28	8.00	22	2	2	0
6	1800-1859	2	0.13	9	4.91	23	0	0	0
6	1900-1959	0	0.00	21	6.00	18	2	2	0
6	2000-2059	4	0.31	14	6.38	13	1	0	1
6	2100-2159	3	0.42	13	5.50	12	0	0	0
5	2200-2259	4	0.80	20	9.20	5	1	1	0
5	2300-2359	0	0.00	13	7.14	7	0	0	0
	TOTALS	5	0.10	50	6.45	391	11	9	2

Denials

ID 64070 Foreign National Passenger Not Verified at Miami (MIA)

At 0658 hours on September 2, a Miami LTSO reported Delta 984 (Miami - Atlanta) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. (b)(3);49 U.S.C. § 114(r), (b)(6) identity not verified. LTSO was instructed to contact IVCC if identity is verified through LEO involvement or other means.

Update: At 0807 hours Miami LTSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID 64302 Foreign National Passenger Not Verified at Bloomington (BMI)

At 1155 hours on September 2, a Bloomington STSO reported KLM 563 (Bloomington - Atlanta) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. (b)(3);49 U.S.C. § 114(r), (b)(6) identity not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1256 hours Bloomington STSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID 64416 Foreign National Passenger Not Verified at Denver (DEN)

At 1425 hours on September 2, a Denver BDO reported Southwest 467 (Denver - Baltimore) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no identification. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no records found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. (b)(3);49 U.S.C. § 114(r), (b)(6) identity not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1616 hours Denver TSM reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID 64472 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1523 hours on September 2, a Las Vegas LTSO reported United 191 (Las Vegas - Los Angeles) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. (b)(3);49 U.S.C. § 114(r), (b)(6) identity was not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1624 hours Las Vegas LTSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID 64562 Passenger Not Verified at San Juan PR (SJU)

At 1729 hours on September 2, a San Juan PR BDO reported American 586 (San Juan PR - Newark) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in inconsistencies such as: county of residence; father's DOB; others at current address. (b)(3);49 U.S.C. § 114(r), (b)(6) identity was not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1836 hours San Juan PR BDO reported LEO responded and could not verify (b)(3);49 U.S.C. § 114(r) identity. BDO denied (b)(3);49 U.S.C. § 114(r) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID 64571 Foreign National Passenger Not Verified at Chicago O'Hare (ORD)

At 1759 hours on September 2, a Chicago O'Hare BDO reported Continental 1186 (Chicago O'Hare - Newark) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. (b)(3);49 U.S.C. § 114(r), (b)(6) identity was not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1841 hours Chicago O'Hare TSM reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID 64617 Foreign National Passenger Not Verified at Phoenix (PHX)

At 1923 hours on September 2, a Phoenix LTSO reported Delta 9422 (Phoenix - Minneapolis) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. (b)(3);49 U.S.C. § 114(r), (b)(6) identity was not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2043 hours Phoenix STSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID 64649 Passenger Not Verified at Las Vegas (LAS)

At 1956 hours on September 2, a Las Vegas BDO reported Delta SY106 (Las Vegas - Minneapolis) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in inconsistencies such as type of vehicle, county of residence, and names of relatives. (b)(3);49 U.S.C. § 114(r), (b)(6) identity not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2057 hours Las Vegas BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID 64720 Passenger Not Verified at San Diego (SAN)

At 2230 hours on September 2, a San Diego BDO reported JetBlue 186 (San Diego - New York Kennedy) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. IVCC searched database using sister's name, whose data resulted in no records found. (b)(3);49 U.S.C. § 114(r), (b)(6) identity not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2320 hours San Diego BDO reported CBP LEO responded and interviewed (b)(3);49 U.S.C. § 114(r), (b)(6) whom they subsequently arrested. There was no impact to airport operations or media attention.

Not Verified /Allowed**ID 64370 Foreign National Passenger Not Verified /Allowed at Seattle (SEA)**

At 1322 hours on September 2, a Seattle STSO reported Alaska 346 (Seattle - Oakland) passenger (b)(3):49 U.S.C. § 11 (b)(3):49 U.S.C. § 11 (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 11 was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 11 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. (b)(3):49 U.S.C. § 11 identity not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 11 identity is verified through LEO involvement or other means.

Update: At 1424 hours Seattle STSO reported (b)(3):49 U.S.C. § 11 was denied access to the security checkpoint and sterile area.

Update: At 1500 hours Seattle STSO reported CBP verified (b)(3):49 U.S.C. § 11 identity through the CBP database using birth date and Alien Resident Number. TSM allowed (b)(3):49 U.S.C. § 11 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

ID 64676 Foreign National Passenger Not Verified/Allowed into Sterile Area at Los Angeles (LAX)

At 2045 hours on September 2, a Los Angeles BDO reported American 3198 (Los Angeles - San Jose) passenger (b)(3):49 U.S.C. § 114(r),(b) (6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r),(b) (6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b) (6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data. (b)(3):49 U.S.C. § 114(r),(b) (6) identity not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b) (6) identity is verified through LEO involvement or other means.

Update: At 2120 hours Los Angeles BDO reported an STSO verified (b)(3):49 U.S.C. § 114(r),(b) (6) identity through a birth certificate, a Social Security card and a Mexican transcript with photo. No LEO was involved. STSO allowed (b)(3):49 U.S.C. § 114(r),(b) (6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



Transportation
Security
Administration

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Wednesday, September 3, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	4	0.57	28	0.57	7	0	0	0
3	0100-0159	9	2.25	14	7.50	4	0	0	0
3	0200-0259	0	0.00	7	6.00	4	0	0	0
3	0300-0359	0	0.00	0	0.00	0	0	0	0
5	0400-0459	0	0.00	7	6.50	2	0	0	0
7	0500-0559	0	0.00	15	8.00	6	1	1	0
9	0600-0659	0	0.00	14	7.80	10	0	0	0
13	0700-0759	0	0.00	10	5.25	12	0	0	0
14	0800-0859	0	0.00	36	8.57	21	2	0	2
14	0900-0959	0	0.00	22	7.94	17	0	0	0
14	1000-1059	0	0.00	21	7.00	14	0	0	0
14	1100-1159	2	0.19	20	8.75	16	1	1	0
14	1200-1259	5	0.41	38	11.95	22	0	0	0
14	1300-1359	1	0.08	14	7.00	13	0	0	0
11	1400-1459	0	0.00	30	8.73	15	1	1	0
10	1500-1559	6	0.30	13	6.30	20	2	2	0
9	1600-1659	6	0.52	35	7.97	29	3	1	2
9	1700-1759	2	0.10	16	5.60	20	1	0	1
9	1800-1859	2	0.13	22	7.17	23	0	0	0
8	1900-1959	1	0.08	22	7.69	13	1	1	0
7	2000-2059	0	0.00	17	6.33	9	0	0	0
5	2100-2159	0	0.00	4	3.50	4	0	0	0
7	2200-2259	0	0.00	9	5.40	5	0	0	0
7	2300-2359	0	0.00	21	12.5	2	1	1	0
	TOTALS	9	0.18	38	7.78	288	13	8	5

Denials

ID #64780 Foreign National Passenger Not Verified at Ft. Lauderdale (FLL)

At 0528 hours on September 3, a Ft. Lauderdale STSO reported US Airways 986 (Ft. Lauderdale - Washington Reagan) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0814 hours STSO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID #64975 Foreign National Passenger Not Verified at Dallas Ft. Worth (DFW)

At 1139 hours on September 3, a Dallas Ft. Worth TSM reported Delta 762 (Dallas Ft. Worth - Atlanta) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1230 hours TSM reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID #65083 Passenger Not Verified at Newark (EWR)

At 1443 hours on September 3, a Newark LTSO reported Continental 2953 (Newark - Charlotte) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1824 hours LTSO reported CBP interviewed (b)(3):49 U.S.C. § 114(r) and took him into custody. There was no impact to airport operations or media attention.

ID #65079 Foreign National Passenger Not Verified at San Jose (SJC)

At 1504 hours on September 3, a San Jose TSO reported Southwest 123 (San Jose - Chicago Midway) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1555 hours STSO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID #65094 Foreign National Passenger Not Verified at San Jose (SJC)

At 1516 hours on September 3, a San Jose TSO reported Southwest 123 (San Jose - Chicago Midway) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1555 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID #65148 Foreign National Passenger Not Verified at San Jose (SJC)

At 1715 hours on September 3, a San Jose BDO reported Southwest 1018 (San Jose - Chicago Midway) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 2002 hours BDO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID #65280 Foreign National Passenger Not Verified at Ontario (ONT)

At 1909 hours on September 3, an Ontario STSO reported US Air 517 (Ontario - Phoenix) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 2046 hours STSO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID #65351 Foreign National Passenger Not Verified at Los Angeles (LAX)

At 2340 hours on September 3, a Los Angeles BDO reported Delta 646 (Los Angeles - New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0015 hours on September 4, BDO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

ID #64851 Foreign National Passenger Not Verified/Allowed into Sterile Area at West Palm Beach (PBI)

At 0815 hours on September 3, a West Palm Beach TSO reported US Airways 966 (West Palm Beach - Charlotte) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0948 hours TSO reported (b)(3):49 U.S.C. § 114(r) produced a Mexican drivers' license. LEO was requested and conducted NCIC with information from the CI form and drivers' license with no record found. After BDO assessment, TSM authorized (b)(3):49 U.S.C. § 114(r) access to the checkpoint and sterile area after being designated a selectee.

ID #64852 Foreign National Passenger Not Verified/Allowed into Sterile Area at West Palm Beach (PBI)

At 0830 hours on September 3, a West Palm Beach TSO reported US Airways 966 (West Palm Beach - Charlotte) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0948 hours TSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) produced a Mexican Voter Registration (MVR) card. LEO was requested and conducted an NCIC with information from the CI form and MVR card with no record found. After BDO assessment, TSM authorized (b)(3);49 U.S.C. § 114(r),(b)(6) access to the checkpoint and sterile area after being designated a selectee.

ID #65180 Foreign National Passenger Not Verified/Allowed into Sterile Area at Las Vegas (LAS)

At 1638 hours on September 3, a Las Vegas BDO reported Southwest 528 (Las Vegas - Baltimore) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1630 hours BDO reported TSM verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity by reviewing a Mexican Voters' Registration card and Maryland health card provided by (b)(3);49 U.S.C. § 114(r),(b)(6). TSM allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. No LEO was involved. There was no impact to airport operations or media attention.

ID #65172 Foreign National Passenger Not Verified/Allowed into Sterile Area at Orlando (MCO)

At 1720 hours on September 3, an Orlando STSO reported Southwest 689 (Orlando - Long Island) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in inconsistencies, i.e. date of entry; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1848 hours STSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) returned to checkpoint with valid passport. STSO allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint. There was no impact to airport operations or media attention.

ID #65219 Passenger Not Verified/Allowed into Sterile Area at Chicago O'Hare (ORD)

At 1748 hours on September 3, a Chicago O'Hare BDO reported American 337 (Chicago O'Hare - Portland) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1832 hours BDO reported CBP verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity using immigration travel documents. STSO allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary

Thursday, September 4, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	22	10.0	3	0	0	0
4	0100-0159	0	0.00	21	13.0	2	0	0	0
4	0200-0259	0	0.00	20	19.0	2	0	0	0
4	0300-0359	0	0.00	11	11.0	1	0	0	0
5	0400-0459	0	0.00	7	7.00	2	0	0	0
6	0500-0559	0	0.00	8	4.70	10	0	0	0
8	0600-0659	1	0.12	8	4.38	8	0	0	0
8	0700-0759	1	0.14	15	6.79	14	0	0	0
10	0800-0859	1	0.16	10	5.95	19	0	0	0
11	0900-0959	1	0.12	13	6.56	16	0	0	0
11	1000-1059	1	0.27	30	8.73	11	0	0	0
9	1100-1159	1	0.21	26	9.07	14	2	2	0
10	1200-1259	2	0.25	12	6.10	20	0	0	0
10	1300-1359	1	0.20	7	4.40	15	0	0	0
11	1400-1459	1	0.11	73	10.0	18	1	1	0
11	1500-1559	2	0.29	11	5.21	14	0	0	0
8	1600-1659	1	0.06	12	5.50	16	0	0	0
8	1700-1759	0	0.00	16	6.62	13	1	1	0
8	1800-1859	1	0.11	6	4.44	9	0	0	0
8	1900-1959	0	0.00	22	6.20	10	1	1	0
6	2000-2059	0	0.00	9	5.33	6	0	0	0
9	2100-2159	0	0.00	10	5.33	3	0	0	0
7	2200-2259	0	0.00	4	3.75	4	0	0	0
6	2300-2359	0	0.00	19	9.00	5	1	1	0
	TOTALS	2	0.13	73	6.65	235	6	6	0

Denials

ID #65555 Foreign National Passenger Not Verified at Philadelphia (PHL)

At 1127 hours on September 4, a Philadelphia STSO reported Northwest 1769 (Philadelphia - Detroit) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1300 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID #65573 Foreign National Passenger Not Verified at Ontario (ONT)

At 1144 hours on September 4, an Ontario STSO reported Southwest 1583 (Ontario - Albuquerque) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1427 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID #65655 Foreign National Passenger Not Verified at New York LaGuardia (LGA)

At 1419 hours on September 4, a New York LaGuardia BDO reported Northwest 631 (New York La Guardia - Memphis) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1526 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID #65754 Foreign National Passenger Not Verified at Charlotte (CLT)

At 1745 hours on September 4, a Charlotte LTSO reported Continental 2165 (Charlotte - Newark) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1816 hours LTSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID #65798 Foreign National Passenger Not Verified at San Francisco (SFO)

At 1923 hours on September 4, a San Francisco BDO reported Southwest 1144 (San Francisco - Los Angeles) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 2017 hours TSM reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID #65824 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 2304 hours on September 4, a Las Vegas BDO reported Spirit 954 (Las Vegas - Ft. Lauderdale) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 2345 hours BDO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Friday, September 5, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
6	0000-0059	1	0.25	13	6.75	4	0	0	0
4	0100-0159	1	0.50	6	4.50	2	0	0	0
4	0200-0259	0	0.00	4	4.00	1	0	0	0
4	0300-0359	1	1.00	6	6.00	1	0	0	0
7	0400-0459	0	0.00	0	0.00	0	0	0	0
8	0500-0559	1	0.15	17	7.08	13	0	0	0
10	0600-0659	5	1.12	15	5.31	26	1	0	1
10	0700-0759	6	1.32	10	5.47	19	0	0	0
9	0800-0859	4	1.00	29	8.45	22	2	0	2
10	0900-0959	1	0.17	21	6.28	18	1	1	0
9	1000-1059	1	0.38	21	6.85	13	0	0	0
10	1100-1159	1	0.21	38	9.71	14	1	0	1
15	1200-1259	0	0.00	12	6.45	11	0	0	0
15	1300-1359	1	0.13	14	6.33	15	0	0	0
12	1400-1459	1	0.09	30	8.35	23	3	0	3
12	1500-1559	6	1.11	16	6.09	35	1	1	0
10	1600-1659	4	1.00	40	9.00	21	1	0	1
10	1700-1759	4	0.21	10	5.63	19	0	0	0
10	1800-1859	1	0.21	16	6.36	14	0	0	0
10	1900-1959	2	0.13	30	7.27	15	1	0	1
7	2000-2059	0	0.00	53	8.90	10	0	0	0
7	2100-2159	0	0.00	6	3.31	13	0	0	0
5	2200-2259	2	0.67	8	6.17	6	0	0	0
5	2300-2359	1	0.33	10	5.50	6	0	0	0
	TOTALS	6	0.53	53	6.76	321	11	2	9

~~SENSITIVE SECURITY INFORMATION~~

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Denials

ID #66054 Foreign National Passenger Not Verified at Burbank (BUR)

At 0955 hours on September 5, a Burbank BDO reported Southwest 1830 (Burbank - Las Vegas) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) (DOB: (b)(6)) presented an International drivers' license (Cameroon). (b)(3):49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 (r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 (r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1411 hours TSM reported (b)(3):49 U.S.C. § 114 (r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID #66221 Foreign National Passenger Not Verified at New York LaGuardia (LGA)

At 1515 hours on September 5, a New York LaGuardia BDO reported American 1559 (New York - Miami) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 (r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 (r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1610 hours BDO reported (b)(3):49 U.S.C. § 114 (r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

ID #65901 Passenger Not Verified/Allowed into Sterile Area at Dallas (DAL)

At 0616 hours on September 5, a Dallas BDO reported that Southwest 23 (Dallas - Houston) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) (DOB: (b)(6)) stated she had no identification. (b)(3):49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found; not verified. (b)(3):49 U.S.C. § 114 (r)(b)(6) was unable to provide information for alternate verification. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 (r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0800 hours BDO reported LEO verified (b)(3):49 U.S.C. § 114 (r)(b)(6) identity through NCIC database, using married name, address and DOB. After assessment, BDO allowed (b)(3):49 U.S.C. § 114 (r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

ID #65981 Foreign National Passenger Not Verified/Allowed into Sterile Area at Albuquerque (ABQ)

At 0808 hours on September 5, an Albuquerque LTSO reported Continental 2894 (Albuquerque - Houston) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) (DOB: (b)(6)) presented a Cuban drivers' license and deportation papers for a tentative court hearing. (b)(3):49 U.S.C. § 114 (r)(b)(6) stated he is a foreign national. (b)(3):49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact CBP (per TSOC) and to contact IVCC if (b)(3):49 U.S.C. § 114 (r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0945 hours TSM reported LEO verified (b)(3):49 U.S.C. § 114 (r)(b)(6) identity by examining the Cuban drivers' license and deportation papers, no database was implemented. CBP was not notified. BDO assessment indicated deceptive behavior. (b)(3):49 U.S.C. § 114 (r)(b)(6) produced an I-94 issued by CBP. After examination of the I-94 by TSM, LTSO and BDO, (b)(3):49 U.S.C. § 114 (r)(b)(6) was allowed access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

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ID # 65999 Passenger Not Verified/Allowed into Sterile Area at Dulles (IAD)

At 0808 hours on September 5, a Dulles STSO reported that Southwest 235 (Dulles - Sacramento) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found; not verified. (b)(3):49 U.S.C. § 114(r)(b)(6) was unable to provide information for alternate verification. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1130 hours LTSO reported TSM interviewed (b)(3):49 U.S.C. § 114 and allowed him access to the security checkpoint and sterile area after being designated a selectee. No BDO assessment was conducted and no LEO was involved. There was no impact to airport operations or media attention.

ID # 66104 Passenger Not Verified/Allowed into Sterile Area at Colorado Springs (COS)

At 1109 hours on September 5, a Colorado Springs BDO reported that United 6514 (Colorado Springs - Honolulu) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated she had no identification. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found; not verified. (b)(3):49 U.S.C. § 114 was unable to provide information for alternate verification. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 1215 hours BDO reported LEO verified (b)(3):49 U.S.C. § 114(r) identity through NCIC database, driver's license number; SSN; Hawaii Department of Revenue; no warrants. BDO allowed (b)(3):49 U.S.C. § 114 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

ID #66167 Foreign National Passenger Not Verified/Allowed into Sterile Area at San Diego (SAN)

At 1418 hours on September 5, a San Diego BDO reported Jet Blue 182 (San Diego - New York, Kennedy) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1500 hours BDO reported (b)(3):49 U.S.C. § 114 produced a police report (stolen/missing ID) and bank statement. LTSO allowed (b)(3):49 U.S.C. § 114 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

ID #66168 Foreign National Passenger Not Verified/Allowed into Sterile Area at San Jose (SJC)

At 1419 hours on September 5, a San Jose LTSO reported Frontier 162 (San Jose - Denver) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1527 hours LTSO reported (b)(3):49 U.S.C. § 114(r)(b)(6) returned to the screening checkpoint with valid alternate forms of identification, a Mexico Consular ID and two credit cards. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

ID #66187 Foreign National Passenger Not Verified/Allowed into Sterile Area at Phoenix (PHX)

At 1439 hours on September 5, a Phoenix LTSO reported Northwest 262 (Phoenix - Detroit) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a

CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114 (r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), identity is verified through LEO involvement or other means.

Update: At 1905 hours STSO reported (b)(3);49 U.S.C. § 114(r), produced an El Salvador voter ID and marriage certificate. STSO allowed (b)(3);49 U.S.C. § 114 (r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

ID # 66298 Passenger Not Verified/Allowed into Sterile Area at San Diego (SAN)

At 1639 hours on September 5, a San Diego BDO reported that Southwest 221 (San Diego - Albuquerque) passenger (b)(3);49 U.S.C. § 114 (r),(b)(6) (DOB: (b)(6)) stated she had no identification. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found; not verified. (b)(3);49 U.S.C. § 114(r) was unable to provide information for alternate verification. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1740 hours BDO reported LEO verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity through NCIC and suspended license. TSM allowed (b)(3);49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

ID #66394 Passenger Not Verified/Allowed into Sterile Area at Kansas City (MCI)

At 1934 hours on September 5, a Kansas City BDO reported that United 505 (Kansas City - Denver) passenger (b)(3);49 U.S.C. § 114(r) (DOB: (b)(6)) stated she had no identification. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found; not verified. (b)(3);49 U.S.C. § 114(r) was unable to provide information for alternate verification. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 2104 hours BDO reported LEO verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity through NCIC database and an ID produced during LEO interview. BDO allowed (b)(3);49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Saturday, September 06, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	0	0.00	0	0.00	0	0	0	0
4	0100-0159	1	0.25	6	4.25	4	0	0	0
4	0200-0259	0	0.00	8	5.00	2	0	0	0
4	0300-0359	0	0.00	5	4.00	3	0	0	0
6	0400-0459	0	0.00	4	4.00	1	0	0	0
6	0500-0559	1	0.14	20	6.57	7	0	0	0
11	0600-0659	1	0.10	23	8.90	10	1	1	0
11	0700-0759	1	0.38	8	5.54	13	0	0	0
11	0800-0859	17	5.33	35	8.77	30	8	8	0
10	0900-0959	15	1.96	31	7.17	24	1	1	0
12	1000-1059	0	0.00	16	4.67	15	1	0	1
13	1100-1159	12	2.00	39	10.07	15	1	1	0
14	1200-1259	0	0.00	26	8.90	10	3	2	1
14	1300-1359	0	0.00	25	9.50	6	0	0	0
14	1400-1459	0	0.00	20	7.85	13	1	1	0
12	1500-1559	1	0.05	27	6.11	19	0	0	0
10	1600-1659	4	0.45	12	5.45	11	0	0	0
10	1700-1759	0	0.00	9	4.79	19	0	0	0
12	1800-1859	0	0.00	12	6.54	13	2	2	0
12	1900-1959	0	0.00	27	5.69	13	1	1	0
8	2000-2059	0	0.00	9	6.67	3	0	0	0
8	2100-2159	0	0.00	3	3.00	1	0	0	0
9	2200-2259	1	0.25	10	6.00	4	0	0	0
7	2300-2359	0	0.00	4	4.00	1	0	0	0
	TOTALS	17	1.06	39	6.88	237	19	17	2

Denials

ID 66524 Foreign National Passenger Not Verified at Bentonville (XNA)

At 0601 hours on September 6, a Bentonville BDO reported Continental 2660 (Bentonville – Houston Intercontinental) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact local law enforcement (per TSOC) and to notify IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0808 hours BDO reported that LEO responded and conducted an NCIC which revealed a 'Failure to Appear' warrant. (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area and taken into custody by LEO. There was no impact to airport operations or media attention.

ID 66572 Foreign National Passenger Not Verified at San Jose (SJC)

At 0806 hours on September 6, a San Jose BDO reported Delta 1652 (San Jose - Atlanta) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1100 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID 66576 Foreign National Passenger Not Verified at San Jose (SJC)

At 0814 hours on September 6, a San Jose BDO reported Delta 1652 (San Jose - Atlanta) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0850 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) returned to the checkpoint and presented a birth certificate. Identity was not verified and (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID 66577 Passenger Not Verified at San Juan (SJU)

At 0814 hours on September 6, a San Juan LTSO reported that American 1549 (San Juan – Dallas/Fort Worth) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (presented himself as (b)(3);49 U.S.C. § 114(r), (b)(6)) stated he had no identification. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At approximately 1030 hours LTSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. BDO assessment confirmed deceptive behavior. LEO responded and during interview (b)(3);49 U.S.C. § 114(r), (b)(6) produced a passport in his correct name. NCIC was conducted with no wants or warrants discovered. (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to checkpoint and sterile area by BDO due to boarding pass and passport being in different names. There was no impact to airport operations or media attention.

ID 66580 Foreign National Passenger Not Verified at San Jose (SJC)

At 0815 hours on September 6, a San Jose BDO reported Delta 1652 (San Jose - Atlanta) passenger (b)(3);49 U.S.C. § 114 (DOB: (b)(6)) appeared to be over 18 and stated he had no ID. (b)(3);49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1145 hours BDO reported (b)(3);49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID 66581 Passenger Not Verified at Memphis (MEM)

At 0816 hours on September 6, a Memphis TSM reported that US Airways 2969 (Memphis - Phoenix) passenger (b)(3);49 U.S.C. § 114 (DOB: (b)(6)) stated she had no identification. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) was unable to provide information for alternate verification; not verified. TSM was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0940 hours TSM reported (b)(3);49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID 66590 Passenger Not Verified at Bradley (BDL)

At 0829 hours on September 6, a Bradley BDO reported that American 1375 (Bradley - San Juan) passenger (b)(3);49 U.S.C. § 114(r) (DOB: (b)(6)) stated she had no identification. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) was unable to provide information for alternate verification; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1316 hours BDO reported (b)(3);49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID 66596 Foreign National Passenger Not Verified at San Jose (SJC)

At 0834 hours on September 6, a San Jose LTSO reported Delta 1652 (San Jose - Atlanta) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) appeared to be over 18 years old and stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6)) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1145 hours LTSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID 66620 Foreign National Passenger Not Verified at San Jose (SJC)

At 0844 hours on September 6, a San Jose BDO reported Delta 1652 (San Jose - Atlanta) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1145 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID 66625 Foreign National Passenger Not Verified at San Francisco (SFO)

At 0901 hours on September 6, a San Francisco BDO reported US Airways 704 (San Francisco - Dallas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1325 hours BDO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID 66718 Foreign National Passenger Not Verified at San Jose (SJC)

At 1106 hours on September 6, San Jose BDO reported American 418 (San Jose - Dallas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1528 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID 66750 Foreign National Passenger Not Verified at San Jose (SJC)

At 1201 hours on September 6, a San Jose BDO reported Southwest 1697 (San Jose - Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1529 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID 66759 Foreign National Passenger Not Verified at Jacksonville (JAX)

At 1229 hours on September 6, a Jacksonville TSO reported US Airways 1630 (Jacksonville - Charlotte) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1330 hours TSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID 66838 Foreign National Passenger Not Verified at Salt Lake City (SLC)

At 1438 hours on September 6, a Salt Lake City STSO reported Southwest 2459 (Salt Lake City - Birmingham) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1615 hours STSO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID 66933 Foreign National Passenger Not Verified at Seattle (SEA)

At 1825 hours on September 6, a Seattle STSO reported Alaska 216 (Seattle - San Francisco) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1900 hours STSO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. ICE detained (b)(3):49 U.S.C. § 114(r). There was no impact to airport operations or media attention.

ID 66943 Foreign National Passenger Not Verified at Seattle (SEA)

At 1856 hours on September 6, a Seattle STSO reported Alaska 216 (Seattle - San Francisco) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1900 hours STSO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. ICE detained (b)(3):49 U.S.C. § 114(r). There was no impact to airport operations or media attention.

ID 66955 Passenger Not Verified at Philadelphia (PHL)

At 1910 hours on September 6, a Philadelphia TSM reported that US Airways 743 (Philadelphia - Miami) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) was unable to provide information for alternate verification; not verified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 2043 hours TSM reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

ID 66678 Foreign National Passenger Not Verified/Allowed into Sterile Area at Long Beach (LGB)

At 1000 hours on September 5, a Long Beach BDO reported JetBlue 204 (Long Beach - New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a U.S.A. ID Systems New York ID which had a note on the bottom, "Not to be used for ID purposes". (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1045 hours BDO reported LEO responded and was familiar with the ID type. BDO did an assessment of the passenger, consulted with the LEO, BDO Manager, and Airline Supervisor. Based on their assessment, (b)(3):49 U.S.C. § 114(r) was allowed access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

ID 66774 Passenger Not Verified/Allowed into Sterile Area at Maui (OGG)

At 1249 hours on September 6, a Maui TSM reported that Hawaiian 11S (Maui - Honolulu) passenger (b)(3):49 U.S.C. § 114(r)

(b)(3):49
U.S.C. § 1 DOB: (b)(6) stated he had no identification. (b)(3):49
U.S.C. § 1 was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49
U.S.C. § 1 was unable to provide information for alternate verification; not verified. TSM was instructed to contact IVCC if (b)(3):49
U.S.C. § 1 identity is verified through LEO involvement or other means.

Update: At 1315 hours TSM reported LEO verified (b)(3):49
U.S.C. § 1's identity through NCIC database and the Maui Police Department using (b)(3):49
U.S.C. § 1 expired driver's license number, SSN, height and weight data, and description for verification. BDO assessment was conducted, and TSM allowed (b)(3):49
U.S.C. § 1 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Sunday, September 07, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
7	0000-0059	0	0.00	4	2.67	3	0	0	0
4	0100-0159	1	0.20	9	4.60	5	0	0	0
4	0200-0259	0	0.00	3	2.75	4	0	0	0
4	0300-0359	1	0.50	10	5.33	6	1	1	0
5	0400-0459	1	0.33	8	5.33	3	0	0	0
3	0500-0559	0	0.00	8	4.33	6	0	0	0
5	0600-0659	1	0.18	8	4.24	17	0	0	0
7	0700-0759	1	0.21	9	5.21	19	1	0	1
6	0800-0859	5	1.12	29	6.72	25	0	0	0
5	0900-0959	4	0.32	17	5.44	25	0	0	0
6	1000-1059	1	0.33	15	4.87	15	0	0	0
6	1100-1159	3	0.55	18	4.41	22	0	0	0
8	1200-1259	1	0.03	37	7.21	29	0	0	0
8	1300-1359	1	0.13	19	6.22	23	1	1	0
10	1400-1459	1	0.20	20	6.35	20	1	0	1
10	1500-1559	5	0.29	23	5.97	31	0	0	0
8	1600-1659	8	2.59	14	5.03	34	0	0	0
6	1700-1759	4	0.30	19	5.63	27	0	0	0
8	1800-1859	0	0.00	10	4.63	19	0	0	0
8	1900-1959	8	1.15	20	5.00	20	0	0	0
8	2000-2059	0	0.00	48	6.93	15	0	0	0
10	2100-2159	0	0.00	31	5.47	17	0	0	0
10	2200-2259	0	0.00	13	4.70	10	0	0	0
5	2300-2359	0	0.00	12	4.42	12	1	0	1
	TOTALS	8	0.49	48	5.48	407	5	2	3

Denials

ID 67029 Foreign National Passenger Not Verified at New York Kennedy (JFK)

At 0334 hours on September 7, a New York Kennedy LTSO reported Taca 573 (New York Kennedy - Guatemala) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0350 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID 67385 Foreign National Passenger Not Verified at Chicago Midway (MDW)

At 1325 hours on September 7, a Chicago Midway BDO reported Southwest 194 (Chicago Midway - Los Angeles) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1400 hours TSM reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

ID 67096 Foreign National Passenger Not Verified/Allowed into Sterile Area at Chicago O'Hare (ORD)

At 0714 hours on September 7, a Chicago O'Hare BDO reported American 1686 (Chicago O'Hare - Raleigh / Durham) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0801 hours BDO reported CBP verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using name, address, and number on consulate card. BDO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

ID 67435 Foreign National Passenger Not Verified/Allowed into Sterile Area at Reno (RNO)

At 1435 hours on September 7, a Reno BDO reported Southwest 1460 (Reno - Portland) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1512 hours BDO reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity by calling dispatch and confirming (b)(3):49 U.S.C. § 114(r), (b)(6) name, DOB, and home address. No NCIC was conducted. BDO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

ID 67785 Foreign National Passenger Not Verified/Allowed into Sterile Area at Los Angeles (LAX)

At 2313 hours on September 7, a Los Angeles BDO reported American 1254 (Los Angeles - Miami) passenger (b)(3);49 (DOB: 07/03/84) stated he had no ID. (b)(3);49 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 identity is verified through LEO involvement or other means.

Update: At 2358 hours BDO reported TSM verified (b)(3);49 identity through Guatemalan Birth Certificate and Citizenship Document with photo provided by (b)(3);49. TSM allowed (b)(3);49 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Monday, September 08, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	0	0.00	5	3.71	7	0	0	0
4	0100-0159	1	0.20	8	4.80	5	0	0	0
4	0200-0259	0	0.00	20	10.6	5	0	0	0
4	0300-0359	0	0.00	3	3.00	1	0	0	0
2	0400-0459	0	0.00	6	5.50	2	0	0	0
5	0500-0559	0	0.00	16	6.62	8	0	0	0
8	0600-0659	0	0.00	16	4.79	24	0	0	0
8	0700-0759	0	0.00	19	5.89	9	0	0	0
9	0800-0859	1	0.08	12	5.77	13	0	0	0
11	0900-0959	0	0.00	7	4.27	22	0	0	0
10	1000-1059	2	0.12	18	5.88	16	1	1	0
10	1100-1159	0	0.00	16	4.59	27	0	0	0
15	1200-1259	0	0.00	30	5.92	13	0	0	0
15	1300-1359	2	0.08	20	4.96	26	2	2	0
15	1400-1459	0	0.00	24	6.22	18	1	0	1
13	1500-1559	1	0.08	9	4.65	26	0	0	0
11	1600-1659	1	0.15	13	4.73	26	0	0	0
9	1700-1759	1	0.09	15	5.73	22	1	0	1
9	1800-1859	3	0.22	24	6.48	23	0	0	0
9	1900-1959	0	0.00	24	7.69	16	1	1	0
8	2000-2059	0	0.00	6	4.17	6	0	0	0
7	2100-2159	1	0.40	9	4.40	5	0	0	0
8	2200-2259	1	0.11	8	4.44	9	0	0	0
4	2300-2359	0	0.00	12	5.67	3	0	0	0
	TOTALS	3	0.07	30	5.39	332	6	4	2

Denials

68012 Foreign National Passenger Not Verified at Los Angeles (LAX)

At 1020 hours on September 8, a Los Angeles BDO reported Southwest 1512 (Los Angeles - Baltimore) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1035 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) walked away before actually being told he was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

68139 Foreign National Passenger Not Verified at Philadelphia (PHL)

At 1334 hours on September 8, a Philadelphia STSO reported Southwest 958 (Philadelphia - Austin) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1407 hours STSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

68129 Foreign National Passenger Not Verified at Boston (BOS)

At 1352 hours on September 8, a Boston STSO reported JetBlue 307 (Boston - Long Beach) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1711 hours STSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

68410 Foreign National Passenger Not Verified at Phoenix (PHX)

At 1951 hours on September 8, a Phoenix STSO reported United 6528 (Phoenix - Los Angeles) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 2058 hours STSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed**68169 Foreign National Passenger Not Verified/Allowed into Sterile Area at Baltimore (BWI)**

At 1415 hours on September 8, a Baltimore BDO reported Southwest 1750 (Baltimore - St. Louis) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1425 hours BDO reported LEO verified (b)(3);49 U.S.C. § 114(r) 's identity through NCIC database using name, DOB, and current address. After assessment BDO allowed (b)(3);49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

ID 68313 Foreign National Passenger Not Verified/Allowed into Sterile Area at Phoenix (PHX)

At 1724 hours on September 8, a Phoenix STSO reported Alaska 635 (Phoenix - Seattle) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated his only ID was a Mexican Drivers License. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1810 hours STSO reported LEO inspected (b)(3);49 U.S.C. § 114(r), (b)(6) Mexican driver's license with a black light and determined license was valid. TSM then allowed (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Tuesday, September 09, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	0	0.00	11	5.60	5	0	0	0
3	0100-0159	0	0.00	3	3.00	1	0	0	0
2	0200-0259	0	0.00	23	13.5	4	0	0	0
2	0300-0359	0	0.00	7	6.50	2	2	2	0
3	0400-0459	0	0.00	9	5.33	3	0	0	0
5	0500-0559	0	0.00	18	5.62	8	0	0	0
7	0600-0659	0	0.00	8	4.55	11	0	0	0
7	0700-0759	0	0.00	15	6.33	12	0	0	0
6	0800-0859	0	0.00	15	5.09	11	0	0	0
7	0900-0959	0	0.00	12	5.05	19	0	0	0
7	1000-1059	0	0.00	27	6.19	16	1	1	0
9	1100-1159	0	0.00	11	5.12	16	0	0	0
10	1200-1259	0	0.00	14	5.29	14	0	0	0
8	1300-1359	0	0.00	27	6.43	14	0	0	0
7	1400-1459	0	0.00	30	5.29	21	1	0	1
6	1500-1559	0	0.00	25	5.76	21	0	0	0
6	1600-1659	0	0.00	15	4.33	18	0	0	0
9	1700-1759	0	0.00	14	6.79	14	2	2	0
9	1800-1859	0	0.00	9	5.17	6	0	0	0
9	1900-1959	0	0.00	15	5.67	9	0	0	0
8	2000-2059	0	0.00	16	6.17	6	0	0	0
9	2100-2159	0	0.00	10	6.20	10	0	0	0
7	2200-2259	0	0.00	4	3.00	2	0	0	0
7	2300-2359	0	0.00	10	5.75	8	0	0	0
	TOTALS	0	0.00	30	5.66	251	6	5	1

~~SENSITIVE SECURITY INFORMATION~~

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Denials

68482 Foreign National Passenger Not Verified at Lihue (LIH)

At 0315 hours on September 9, a Lihue STSO reported Alaska 854 (Lihue - Seattle) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0335 hours STSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

68483 Foreign National Passenger Not Verified at Lihue (LIH)

At 0316 hours on September 9, a Lihue STSO reported Alaska 854 (Lihue - Seattle) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0335 hours STSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

68646 Foreign National Passenger Not Verified at Ontario (ONT)

At 1043 hours on September 9, an Ontario STSO reported Southwest 43 (Ontario - Las Vegas) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1210 hours STSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

68863 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1716 hours on September 9, a Las Vegas BDO reported Southwest 604 (Las Vegas - San Antonio) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1808 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

66849 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1718 hours on September 9, a Las Vegas BDO reported Southwest 604 (Las Vegas - San Antonio) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1814 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

68792 Passenger Not Verified/Allowed into Sterile Area at Sacramento (SMF)

At 1444 hours on September 9, a Sacramento LTSO reported that Southwest 1321 (Sacramento - Ontario) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) provided personal reference for alternate verification, inconsistent results; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1543 hours STSO reported LEO conducted NCIC using SSN and physical description, discovered (b)(3):49 U.S.C. § 114(r) was an alias. LEO verified identity under given name, (b)(3):49 U.S.C. § 114(r), (b)(6). STSO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Wednesday, September 10, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
6	0000-0059	1	0.14	8	4.86	7	0	0	0
3	0100-0159	0	0.00	4	4.00	1	0	0	0
3	0200-0259	0	0.00	0	0.00	0	0	0	0
3	0300-0359	0	0.00	14	14.0	1	1	0	1
5	0400-0459	0	0.00	15	15.0	1	1	0	1
6	0500-0559	0	0.00	10	5.18	11	0	0	0
12	0600-0659	0	0.00	10	5.33	6	0	0	0
12	0700-0759	0	0.00	22	5.50	10	1	0	1
12	0800-0859	0	0.00	23	6.47	19	2	2	0
11	0900-0959	0	0.00	28	7.30	10	0	0	0
13	1000-1059	0	0.00	17	6.14	22	1	1	0
13	1100-1159	0	0.00	8	4.85	13	0	0	0
10	1200-1259	0	0.00	19	5.00	12	0	0	0
10	1300-1359	0	0.00	28	6.50	24	0	0	0
9	1400-1459	1	0.05	12	5.53	19	0	0	0
9	1500-1559	3	0.22	43	7.83	18	1	0	1
12	1600-1659	4	0.48	26	6.81	21	1	0	1
12	1700-1759	0	0.00	10	4.82	11	0	0	0
11	1800-1859	0	0.00	24	6.50	12	0	0	0
11	1900-1959	0	0.00	27	7.00	15	1	0	1
7	2000-2059	0	0.00	15	7.40	10	0	0	0
7	2100-2159	0	0.00	13	6.00	4	0	0	0
9	2200-2259	0	0.00	15	9.20	5	1	1	0
9	2300-2359	0	0.00	5	4.00	2	0	0	0
	TOTALS	4	0.06	43	6.29	254	10	4	6

Denials

69063 Foreign National Passenger Not Verified at Baltimore (BWI)

At 0834 hours on September 10, a Baltimore LTSO reported Southwest 2138 (Baltimore - Buffalo) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0840 hours LTSO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

69072 Foreign National Passenger Not Verified at Detroit (DTW)

At 0847 hours on September 10, a Detroit BDO reported Northwest 1853 (Detroit - New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1142 hours BDO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

69104 Passenger Not Verified at New York La Guardia (LGA)

At 1000 hours on September 10, a New York LaGuardia STSO reported that Continental 1033 (New York LaGuardia - Houston Hobby) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no identification. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1230 hours STSO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

69500 Foreign National Passenger Not Verified at San Diego (SAN)

At 2243 hours on September 10, a San Diego BDO reported Southwest 922 (San Diego - Las Vegas) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 2326 hours BDO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

68984 Foreign National Passenger Not Verified/Allowed into Sterile Area at Honolulu (HNL)

At 0351 hours on September 10, a Honolulu LTSO reported US Air 125 (Honolulu - Phoenix) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0415 hours LTSO reported CBP was contacted by phone and verified (b)(3):49 U.S.C. § 1 identity through Change of Venue request, name and Department of Immigration court documents. No NCIC was conducted. LTSO allowed (b)(3):49 U.S.C. § 1 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

68986 Foreign National Passenger Not Verified/Allowed into Sterile Area at Buffalo (BUF)

At 0510 hours on September 10, a Buffalo BDO reported US Airways 771 (Buffalo - Arlington) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0600 hours BDO reported LEO responded and verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through Canadian NCIC using name, DOB and description. BDO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

69031 Foreign National Passenger Not Verified/Allowed into Sterile Area at Boston (BOS)

At 0700 hours on September 10, a Boston STSO reported American 775 (Boston - Miami) - American 983 (Miami - Guatemala) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0750 hours STSO reported LEO responded and conducted a Massachusetts State database search and an NCIC with no record found. Through interview LEO determined (b)(3):49 U.S.C. § 114(r), (b)(6) was self deporting to Guatemala. STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

69324 Passenger Not Verified/Allowed into Sterile Area at Dallas Fort Worth (DFW)

At 1548 hours on September 10, a Dallas/Fort Worth TSM reported that American 2034 (Dallas Fort Worth - Fort Lauderdale) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no identification. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. IVCC searched database using name, DOB, address, parent name, and boyfriend name resulting in no records found; not verified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1805 hours TSM reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through interview. No NCIC was conducted. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

69333 Foreign National Passenger Not Verified/Allowed into Sterile Area at Hilo (ITO)

At 1602 hours on September 10, a Hilo BDO reported Go 1044 (Hilo - Honolulu) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1655 hours TSM reported (b)(3):49 U.S.C. § 114(r), (b)(6) had in his possession a work visa and passport. TSM reported passport seemed altered, but TSM did not feel (b)(3):49 U.S.C. § 114(r), (b)(6) was a threat. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

69458 Foreign National Passenger Not Verified/Allowed into Sterile Area at New York LaGuardia (LGA)

At 1921 hours on September 10, a New York LaGuardia STSO reported American 4832 (New York LaGuardia - Detroit) passenger (b)(3):49 U.S.C. § 114(r) (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r) (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) (b)(6) identity is verified through LEO involvement or other means.

Update: At 2010 hours TSM reported (b)(3):49 U.S.C. § 114(r) (b)(6) presented a notarized Albanian birth certificate translated in English. TSM allowed (b)(3):49 U.S.C. § 114(r) (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Thursday, September 11, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
8	0000-0059	0	0.00	25	11.67	3	1	0	1
5	0100-0159	1	0.50	9	7.50	2	0	0	0
5	0200-0259	0	0.00	14	14.0	1	0	0	0
5	0300-0359	0	0.00	5	5.00	1	0	0	0
8	0400-0459	0	0.00	15	8.67	3	0	0	0
12	0500-0559	1	0.14	22	7.86	7	0	0	0
12	0600-0659	1	0.23	11	6.54	13	1	1	0
14	0700-0759	1	0.12	15	6.29	17	1	0	1
10	0800-0859	1	0.08	8	4.12	24	0	0	0
11	0900-0959	5	1.21	12	5.62	24	1	1	0
13	1000-1059	1	0.08	11	5.85	13	0	0	0
12	1100-1159	10	1.19	15	6.25	16	0	0	0
12	1200-1259	1	0.12	18	6.59	17	1	0	1
8	1300-1359	1	0.11	14	5.56	18	0	0	0
7	1400-1459	1	0.18	11	8.73	11	0	0	0
7	1500-1559	7	0.90	20	6.86	21	0	0	0
6	1600-1659	1	0.05	18	6.05	22	0	0	0
6	1700-1759	1	0.05	18	6.14	22	0	0	0
8	1800-1859	0	0.00	20	6.64	11	1	1	0
8	1900-1959	0	0.00	16	6.21	14	0	0	0
8	2000-2059	0	0.00	29	5.92	12	0	0	0
6	2100-2159	0	0.00	4	3.33	3	0	0	0
5	2200-2259	1	0.20	11	8.20	5	0	0	0
5	2300-2359	0	0.00	31	12.25	4	0	0	0
	TOTALS	10	0.30	31	6.35	284	6	3	3

~~SENSITIVE SECURITY INFORMATION~~

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Denials

69545 Foreign National Passenger Not Verified at San Antonio (SAT)

At 0608 hours on September 11, a San Antonio TSM reported United 6435 (San Antonio - Los Angeles) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSM was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0621 hours TSM reported (b)(3);49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

69704 Passenger Verified/Denied at Philadelphia (PHL)

At approximately 0951 hours on September 11, a Philadelphia LTSO reported Delta 1011 (Philadelphia - Atlanta - Las Vegas) passenger (b)(3);49 U.S.C. § 114(r) (DOB: (b)(6)) stated he had no identification. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in three answers consistent with the record found during the database check: year of birth, present address, and highway in the vicinity of address. LTSO was instructed that (b)(3);49 U.S.C. § 114(r) answers were consistent with the database.

Update: At approximately 1030 hours TSM reported (b)(3);49 U.S.C. § 114(r) who was later discovered to be (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area, after the following: BDOs determined subject had reached threshold for signs of deception and subject was referred to secondary screening. A fictitious ID was discovered in the name of (b)(3);49 U.S.C. § 114(r), (b)(6) and a State of Connecticut Inmate photo ID card issued to (b)(3);49 U.S.C. § 114(r), (b)(6) LEO responded, took (b)(3);49 U.S.C. § 114(r) into custody. Denied access to the checkpoint and sterile area. There was no impact to airport operations or media attention.

69989 Foreign National Passenger Not Verified at Honolulu (HNL)

At 1838 hours on September 11, a Honolulu LTSO reported Hawaiian 16 (Honolulu - San Diego) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2040 hours LTSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

69498 Foreign National Passenger Not Verified/Allowed at Honolulu (HNL)

At 0046 hours on September 11, a Honolulu LTSO reported Continental 14 (Honolulu - Newark) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0145 hours LTSO reported CBP was contacted by phone. CBP verified (b)(3);49 U.S.C. § 114(r) identity through CIA database using Guam Immigration document provided by (b)(3);49 U.S.C. § 114(r). LTSO allowed (b)(3);49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

69575 Foreign National Passenger Not Verified/Allowed into Sterile Area at Pensacola (PNS)

At 0725 hours on September 11, a Pensacola BDO reported AirTran 22 (Pensacola - Atlanta) passenger (b)(3);49 U.S.C. § 1 (DOB: (b)(6)) presented with a photo copy of a DHS Detention Card (DC) as ID. (b)(3);49 U.S.C. § 1 was offered and a CI form however due to language barrier did not complete. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 1 indicated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 1 identity is verified through LEO involvement or other means.

Update: At 0850 hours TSM reported LEO responded and was unable to verify (b)(3);49 U.S.C. § 1 identity; an NCIC was conducted with information from the DHS DC with no record found. LEO contacted Detention Center listed on DHS DC and verified (b)(3);49 U.S.C. § 1 identity through ICE database. After BDO assessment TSM and BDO allowed (b)(3);49 U.S.C. § 1 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

69775 Foreign National Passenger Not Verified/Allowed into Sterile Area at Chicago O'Hare (ORD)

At 1245 hours on September 11, a Chicago O'Hare STSO reported American 368 (Chicago O'Hare - New York LaGuardia) passenger (b)(3);49 U.S.C. § 114(p) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 1 was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 1 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 1 identity is verified through LEO involvement or other means.

Update: At 1330 hours STSO reported CBP verified (b)(3);49 U.S.C. § 1 identity through a parole document. TSM allowed (b)(3);49 U.S.C. § 1 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Friday, September 12, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
6	0000-0059	1	1.00	4	4.00	1	0	0	0
3	0100-0159	1	0.67	17	9.00	3	1	0	1
3	0200-0259	1	1.00	6	6.00	1	0	0	0
3	0300-0359	1	0.50	11	8.50	2	0	0	0
5	0400-0459	1	0.50	7	5.00	2	0	0	0
5	0500-0559	0	0.00	16	8.00	6	0	0	0
8	0600-0659	1	0.28	9	4.33	18	0	0	0
8	0700-0759	1	0.32	12	5.16	25	0	0	0
8	0800-0859	2	0.36	19	6.14	22	2	2	0
7	0900-0959	5	1.00	14	6.10	20	0	0	0
7	1000-1059	1	0.18	22	6.82	17	0	0	0
7	1100-1159	1	0.28	13	6.00	18	0	0	0
7	1200-1259	8	0.74	50	7.79	19	0	0	0
8	1300-1359	1	0.18	14	6.59	17	0	0	0
8	1400-1459	1	0.08	27	6.76	25	1	0	1
8	1500-1559	1	0.25	15	7.06	16	0	0	0
8	1600-1659	1	0.06	10	5.11	18	0	0	0
8	1700-1759	2	0.09	16	5.82	22	0	0	0
8	1800-1859	1	0.10	19	7.00	10	0	0	0
8	1900-1959	0	0.00	10	4.69	16	0	0	0
8	2000-2059	0	0.00	18	6.13	15	1	1	0
8	2100-2159	0	0.00	7	4.00	4	0	0	0
6	2200-2259	0	0.00	6	4.00	2	0	0	0
6	2300-2359	0	0.00	15	7.50	4	0	0	0
	TOTALS	8	0.27	50	6.12	303	5	3	2

Denials

70212 Foreign National Passenger Not Verified at San Francisco (SFO)

At 0819 hours on September 12, a San Francisco BDO reported Northwest 368 (San Francisco - Saint Paul) passenger (b)(3);49 U.S.C. § 114(r) (DOB: (b)(6)) indicated she had no ID. (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) indicated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0915 hours BDO reported (b)(3);49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

70209 Foreign National Passenger Not Verified at Detroit (DTW)

At 0821 hours on September 12, a Detroit BDO reported Northwest 335 (Detroit - Los Angeles) passenger (b)(3);49 U.S.C. § 114(r) (DOB: (b)(6)) indicated she had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) indicated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0920 hours BDO reported (b)(3);49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

70642 Foreign National Passenger Not Verified at Phoenix (PHX)

At 2045 hours on September 12, a Phoenix STSO reported Southwest 1189 (Phoenix - Los Angeles) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2158 hours STSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

70090 Foreign National Passenger Not Verified/Allowed into Sterile Area at Los Angeles (LAX)

At 0116 hours on September 12, a Los Angeles BDO reported Alaska 7070 (Los Angeles - Seattle) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0244 hours BDO reported CBP verified (b)(3);49 U.S.C. § 114(r), (b)(6) identity through DHS Correctional Facility ID she presented. BDO allowed (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

70446 Foreign National Passenger Not Verified/Allowed into Sterile Area at Louisville (SDF)

At 1402 hours on September 12, a Louisville LTSO reported American 1009 (Louisville - Dallas) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and

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completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 (r)(b)(6)
stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 (r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1509 hours LTSO reported Louisville Airport Police verified (b)(3):49 U.S.C. § 114 (r)(b)(6) identity through JTTF database using passport number and CI form. LTSO allowed (b)(3):49 U.S.C. § 114 (r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Saturday, September 13, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
6	0000-0059	1	0.33	25	13.67	3	1	0	1
4	0100-0159	1	0.33	8	4.33	3	0	0	0
4	0200-0259	0	0.00	4	3.50	4	0	0	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
4	0400-0459	0	0.00	4	4.00	1	0	0	0
5	0500-0559	1	0.22	14	6.78	9	0	0	0
8	0600-0659	1	0.15	11	6.08	13	1	1	0
9	0700-0759	1	0.11	18	6.89	9	0	0	0
9	0800-0859	1	0.08	12	5.46	13	0	0	0
9	0900-0959	6	1.06	17	7.81	16	3	3	0
9	1000-1059	0	0.00	9	5.38	8	0	0	0
10	1100-1159	0	0.00	19	6.45	11	0	0	0
13	1200-1259	0	0.00	26	7.00	14	0	0	0
11	1300-1359	0	0.00	12	4.65	17	0	0	0
8	1400-1459	0	0.00	36	8.12	17	2	2	0
8	1500-1559	0	0.00	32	7.20	15	1	1	0
9	1600-1659	0	0.00	29	8.53	15	2	1	1
9	1700-1759	0	0.00	5	3.67	9	0	0	0
11	1800-1859	0	0.00	10	5.27	11	0	0	0
10	1900-1959	0	0.00	39	10.70	10	0	0	0
6	2000-2059	0	0.00	9	4.20	5	0	0	0
7	2100-2159	0	0.00	6	3.75	4	0	0	0
7	2200-2259	0	0.00	12	12.00	1	0	0	0
7	2300-2359	0	0.00	4	3.75	4	0	0	0
	TOTALS	6	0.12	39	6.58	212	10	8	2

Denials

70736 Non-Passenger Not Verified at Raleigh-Durham (RDU)

At 0656 hours on September 13, a Raleigh STSO reported that Southwest 1069 (Raleigh – Chicago Midway) passenger escort (b)(3):49 U.S.C. § 114(r) (DOB: (b)(6)) stated she had no identification. (b)(3):49 was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 was unable to provide information for alternate verification; not verified. STSO was instructed to contact IVCC if (b)(3):49 identity is verified through LEO involvement or other means.

Update: At 0710 hours STSO reported (b)(3):49 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

70770 Foreign National Passenger Not Verified at San Francisco (SFO)

At 0904 hours on September 13, a San Francisco BDO reported US Airways 961 (San Francisco - Philadelphia) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 identity is verified through LEO involvement or other means.

Update: At 0952 hours BDO reported (b)(3):49 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

70791 Foreign National Passenger Not Verified at San Francisco (SFO)

At 0913 hours on September 13, a San Francisco BDO reported US Airways 961 (San Francisco - Philadelphia) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 identity is verified through LEO involvement or other means.

Update: At 0952 hours BDO reported (b)(3):49 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

70797 Foreign National Passenger Not Verified at New York Kennedy (JFK)

At 0915 hours on September 13, a New York Kennedy STSO reported US Airways 196 (New York Kennedy - Phoenix) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 identity is verified through LEO involvement or other means.

Update: At 1030 hours STSO reported (b)(3):49 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

70946 Foreign National Passenger Not Verified at San Francisco (SFO)

At 1413 hours on September 13, a San Francisco BDO reported AirTran 44 (San Francisco - Atlanta) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO

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was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(f) identity is verified through LEO involvement or other means.
Update: At 1512 hours BDO reported (b)(3):49 U.S.C. § 114(f) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

70968 Passenger Not Verified at New York Kennedy (JFK)

At 1453 hours on September 13, a New York Kennedy LTSO reported that JetBlue 203 (New York Kennedy - San Juan) passenger (b)(3):49 U.S.C. § 114(f) (b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(f) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. IVCC searched database using name, DOB, address, and parents' names. (b)(3):49 U.S.C. § 114(f) was unable to provide information for alternate verification; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(f) identity is verified through LEO involvement or other means.

Update: At 1613 hours LTSO reported (b)(3):49 U.S.C. § 114(f) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

71001 Passenger Not Verified at New York Kennedy (JFK)

At 1553 hours on September 13, a New York Kennedy LTSO reported that JetBlue 153 (New York Kennedy - Orlando) passenger (b)(3):49 U.S.C. § 114(f) (b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(f) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. IVCC searched database using name, DOB, address, previous address, and parents' names resulting in inconsistent results; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(f) identity is verified through LEO involvement or other means.

Update: At 1654 hours LTSO reported (b)(3):49 U.S.C. § 114(f) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

71036 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1608 hours on September 13, a Las Vegas BDO reported Southwest 1818 (Las Vegas - Islip) passenger (b)(3):49 U.S.C. § 114(f) (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(f) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(f) (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(f) identity is verified through LEO involvement or other means.

Update: At 1817 hours BDO reported (b)(3):49 U.S.C. § 114(f) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

70680 Foreign National Passenger Not Verified/Allowed into Sterile Area at Honolulu (HNL)

At 0049 hours on September 13, a Honolulu STSO reported US Airways 1929 (Honolulu - Lihue) passenger (b)(3):49 U.S.C. § 114(f) (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(f) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(f) (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(f) identity is verified through LEO involvement or other means.
Update: At 0152 hours STSO reported LEO responded and verified (b)(3):49 U.S.C. § 114(f) identity through calling CBP who verified court documents and a photograph of (b)(3):49 U.S.C. § 114(f) on record. STSO allowed (b)(3):49 U.S.C. § 114(f) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

71009 Passenger Not Verified/Allowed into Sterile Area at San Juan (SJU)

At 1622 hours on September 13, a San Juan BDO reported that American 1312 (San Juan - Hartford) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. IVCC searched database using spouse name, address, and parent name resulting in no records found; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1725 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) brother was present at the airport; BDO interviewed brother and also contacted two personal references (b)(3);49 U.S.C. § 114(r),(b)(6) provided. BDO allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Sunday, September 14, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
7	0000-0059	0	0.00	23	9.25	4	0	0	0
4	0100-0159	8	3.00	19	12.25	4	2	2	0
4	0200-0259	1	0.25	13	6.75	4	0	0	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
4	0400-0459	0	0.00	4	3.5	2	0	0	0
2	0500-0559	4	0.75	9	5.25	8	0	0	0
7	0600-0659	1	0.11	17	6.89	18	0	0	0
8	0700-0759	1	0.09	11	4.27	11	0	0	0
8	0800-0859	1	0.06	12	4.82	17	1	0	1
6	0900-0959	0	0.00	24	6.00	21	0	0	0
5	1000-1059	0	0.00	23	6.13	23	1	0	1
7	1100-1159	0	0.00	15	5.04	27	0	0	0
7	1200-1259	0	0.00	43	6.05	22	1	0	1
7	1300-1359	0	0.00	12	5.29	24	0	0	0
10	1400-1459	2	0.12	17	4.29	24	1	1	0
10	1500-1559	1	0.13	35	7.37	38	0	0	0
10	1600-1659	1	0.11	15	4.95	44	0	0	0
10	1700-1759	1	0.07	16	5.14	29	0	0	0
10	1800-1859	1	0.11	25	5.66	35	1	0	1
10	1900-1959	0	0.00	20	5.53	15	0	0	0
10	2000-2059	1	0.12	11	4.41	17	1	0	1
10	2100-2159	1	0.09	10	5.27	11	0	0	0
4	2200-2259	1	0.08	11	4.15	13	0	0	0
4	2300-2359	0	0.00	24	6.25	8	0	0	0
	TOTALS	8	0.11	43	5.60	419	8	3	5

Denials

71137 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 0101 hours on September 14, a Las Vegas BDO reported American 1842 (Las Vegas - Miami) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0220 hours BDO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

71141 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 0115 hours on September 14, a Las Vegas BDO reported Northwest 774 (Las Vegas - Minneapolis) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0220 hours BDO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

71523 Passenger Not Verified at Tucson (TUS)

At 1419 hours on September 14, a Tucson TSM reported that American 1286 (Tucson - Dallas/Fort Worth) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no identification. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in inconsistencies such as vehicles registered, home phone number, mother's name, and previous address; not verified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1515 hours TSM reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

71245 Passenger Not Verified/Allowed into Sterile Area at Dallas Love (DAL)

At 0805 hours on September 14, a Dallas Love BDO reported that Southwest 1702 (Dallas Love - Los Angeles) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0900 hours BDO reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through NCIC and TCIC databases; using driver's license number, SSN, and (b)(3):49 U.S.C. § 114(r), (b)(6) two aliases (b)(6) BDO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

71340 Foreign National Passenger Not Verified/Allowed into Sterile Area at Jackson (JAN)

At 1022 hours on September 14, a Jackson STSO reported American 3634 (Jackson - Dallas/Fort Worth) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: 12/11/84) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found.

(b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1104 hours STSO reported TSM requested ICE assistance. ICE verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using Mexican drivers license and SSN. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

71461 Foreign National Passenger Not Verified/Allowed into Sterile Area at New Orleans (MSY)

At 1248 hours on September 14, a New Orleans TSM reported American 921 (New Orleans - Miami) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1345 hours TSM notified IVCC that (b)(3):49 U.S.C. § 114(r), (b)(6) identity was verified by Point of Entry Documentation (official document stamped by Port of Entry). TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

71841 Passenger Not Verified/Allowed into Sterile Area at Fort Lauderdale (FLL)

At 1850 hours on September 14, a Fort Lauderdale STSO reported that Spirit 777 (Fort Lauderdale - Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no identification. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in a found record which contained no verifiable data. (b)(3):49 U.S.C. § 114(r), (b)(6) provided personal references for alternate verification. Personal references could not be reached; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1949 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) provided employer and brother-in-law as personal references; TSM verified (b)(3):49 U.S.C. § 114(r), (b)(6) address, occupation, and brother-in-law's address. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

71904 Passenger Not Verified/Allowed into Sterile Area at San Antonio (SAT)

At 2025 hours on September 14, a San Antonio STSO reported United 5672 (San Antonio - San Francisco) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2135 hours STSO reported Fresno Police Department verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through local database check using DOB, address, and high school ID. AFSD allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



Transportation
Security
Administration

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Monday, September 15, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	7	5.00	5	0	0	0
4	0100-0159	0	0.00	8	5.17	6	0	0	0
4	0200-0259	0	0.00	14	11.00	4	0	0	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
5	0400-0459	0	0.00	25	25.00	1	0	0	0
3	0500-0559	0	0.00	12	5.64	11	0	0	0
13	0600-0659	0	0.00	12	5.00	18	0	0	0
12	0700-0759	0	0.00	24	6.41	22	0	0	0
12	0800-0859	0	0.00	16	6.12	16	1	1	0
11	0900-0959	0	0.00	30	5.84	32	1	0	1
8	1000-1059	0	0.00	23	6.25	20	1	1	0
6	1100-1159	1	0.05	11	4.79	19	0	0	0
5	1200-1259	0	0.00	16	5.56	25	0	0	0
7	1300-1359	0	0.00	39	6.23	22	1	1	0
7	1400-1459	1	0.21	21	6.03	29	0	0	0
8	1500-1559	1	0.17	32	7.13	23	0	0	0
8	1600-1659	1	0.29	50	8.07	28	2	1	1
6	1700-1759	1	0.27	40	6.50	22	2	1	1
9	1800-1859	1	0.05	13	5.00	21	0	0	0
9	1900-1959	0	0.00	14	4.82	17	0	0	0
9	2000-2059	1	0.12	5	3.75	8	0	0	0
10	2100-2159	1	0.29	44	8.86	7	1	1	0
3	2200-2259	4	0.83	12	5.00	6	0	0	0
3	2300-2359	0	0.00	5	3	3	0	0	0
	TOTALS	4	0.09	50	6.08	365	9	6	3

Denials

72137 Foreign National Passenger Not Verified at Baltimore (BWI)

At 0824 hours on September 15, a Baltimore CCO reported AirTran 871 (Baltimore - Tampa) passenger (b)(3):49 U.S.C. § 114 (a), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. CCO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. CCO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means. **Update:** At 0900 hours CCO reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area by STSO. There was no impact to airport operations or media attention.

72234 Foreign National Passenger Not Verified at Minneapolis (MSP)

At 1040 hours on September 15, a Minneapolis BDO reported US Airways 979 (Minneapolis - Charlotte) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 1302 hours TSM reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

72340 Passenger Not Verified at Detroit (DTW)

At 1319 hours on September 15, a Detroit BDO reported that Northwest 1632 (Detroit - Charlotte) passenger (b)(3):49 U.S.C. § 114 (r), (b)(6) (DOB: (b)(6)) stated she had no identification. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in inconsistencies such as mother's middle initial, brother's DOB, and previous address; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 1430 hours BDO reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

72505 Foreign National Passenger Not Verified at Birmingham (BHM)

At 1647 hours on September 15, a Birmingham BDO reported Delta 6380 (Birmingham - New York LaGuardia) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 1817 hours BDO reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

72547 Foreign National Passenger Not Verified at Philadelphia (PHL)

At 1750 hours on September 15, a Philadelphia STSO reported US Airways 1655 (Philadelphia - Orlando) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 1920 hours STSO reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

72661 Foreign National Passenger Not Verified at Seattle (SEA)

At 2128 hours on September 15, a Seattle STSO reported Alaska 79 (Seattle - Juneau) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2325 hours STSO reported that CBP was notified and took (b)(3):49 U.S.C. § 114(r), (b)(6) into custody. (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed**72168 Passenger Not Verified/Allowed into Sterile Area at Sitka (SIT)**

At 0921 hours on September 15, a Sitka TSO reported that Alaska 73 (Sitka - Juneau) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) JR was unable to provide information for alternate verification; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0955 hours LTSO reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through NCIC database using name, DOB and having personal knowledge of his identity. LTSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

72511 Foreign National Passenger Not Verified/Allowed into Sterile Area at Las Vegas (LAS)

At 1650 hours on September 15, a Las Vegas BDO reported Southwest 59 (Las Vegas - El Paso) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1735 hours BDO reported TSM verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using a college ID with a current picture and several credit cards, all with matching names. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

72538 Foreign National Passenger Not Verified/Allowed into Sterile Area at Seattle (SEA)

At 1740 hours on September 15, a Seattle STSO reported Southwest 1216 (Seattle - Oakland) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1835 hours STSO reported CBP verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through the CBP database. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Tuesday, September 16, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	0	0.00	6	5.00	2	0	0	0
3	0100-0159	0	0.00	6	6.00	1	0	0	0
3	0200-0259	0	0.00	9	9.00	1	1	1	0
3	0300-0359	0	0.00	0	0.00	0	0	0	0
4	0400-0459	0	0.00	6	5.25	4	0	0	0
2	0500-0559	1	0.18	8	5.00	11	0	0	0
6	0600-0659	3	0.26	11	5.09	23	0	0	0
6	0700-0759	3	0.19	30	7.12	16	2	2	0
4	0800-0859	3	0.13	17	6.70	23	0	0	0
5	0900-0959	1	0.05	19	6.40	20	1	0	1
4	1000-1059	2	0.25	9	5.08	12	0	0	0
5	1100-1159	0	0.00	18	5.91	11	0	0	0
4	1200-1259	4	0.55	13	5.15	20	0	0	0
3	1300-1359	4	0.26	29	7.95	19	2	0	2
7	1400-1459	0	0.00	10	4.15	20	0	0	0
6	1500-1559	0	0.00	12	5.94	18	0	0	0
6	1600-1659	0	0.00	28	6.93	15	1	0	1
6	1700-1759	7	0.68	18	8.16	19	2	2	0
6	1800-1859	0	0.00	7	4.00	7	0	0	0
6	1900-1959	3	0.30	9	6.00	10	0	0	0
5	2000-2059	0	0.00	12	7.75	8	0	0	0
7	2100-2159	0	0.00	27	11.88	8	2	1	1
3	2200-2259	0	0.00	10	7.00	3	0	0	0
3	2300-2359	0	0.00	7	6.50	2	0	0	0
	TOTALS	7	0.18	30	6.31	273	11	6	5

Denials

72694 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 0220 hours on September 16, a Las Vegas BDO reported Northwest 774 (Las Vegas - Minneapolis) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0235 hours BDO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

72776 Foreign National Passenger Not Verified at Minneapolis (MSP)

At 0709 hours on September 16, a Minneapolis BDO reported US Airways 1226 (Minneapolis - Charlotte) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check; TSOC declined to conduct due to (b)(3):49 U.S.C. § 114(r),(b)(6) statement that she is here illegally; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0821 hours BDO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

72792 Foreign National Passenger Not Verified at New York LaGuardia (LGA)

At 0722 hours on September 16, a New York LaGuardia BDO reported AirTran 216 (New York LaGuardia - Milwaukee) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0843 hours BDO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area by TSM. There was no impact to airport operations or media attention.

73094 Foreign National Passenger Not Verified at San Diego (SAN)

At 1700 hours on September 16, a San Diego BDO reported Jet Blue 276 (San Diego - Seattle) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1745 hours BDO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

73112 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1745 hours on September 16, a Las Vegas BDO reported Southwest 695 (Las Vegas - Islip) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1908 hours BDO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

73185 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 2128 hours on September 16, a Las Vegas BDO reported Jet Blue 271 (Las Vegas - Burbank) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 2220 hours BDO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

72868 Foreign National Passenger Not Verified/Allowed into Sterile Area at Los Angeles (LAX)

At 0955 hours on September 16, a Los Angeles BDO reported Northwest 802 (Los Angeles - Minneapolis) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated [he or she] is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1115 hours BDO reported ICE verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity using DOB, name and contacting judge assigned to (b)(3):49 U.S.C. § 114(r),(b)(6) court date. TSM allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

72963 Foreign National Passenger Not Verified/Allowed into Sterile Area at Los Angeles (LAX)

At 1306 hours on September 16, a Los Angeles BDO reported Southwest 734 (Los Angeles - Austin) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1437 hours BDO reported ICE verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity using the ICE release forms (b)(3):49 U.S.C. § 114(r),(b)(6) had with him. TSM allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

72980 Foreign National Passenger Not Verified/Allowed into Sterile Area at Las Vegas (LAS)

At 1400 hours on September 16, a Las Vegas BDO reported US Airways 438 (Las Vegas - San Diego) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1605 hours BDO reported TSM verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity using her Mexican Visa, Mexican drivers' license, Mexican medical insurance card and Costco card. All with matching names and current photos. TSM allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

73088 Foreign National Passenger Not Verified/Allowed into Sterile Area at Las Vegas (LAS)

At 1647 hours on September 16, a Las Vegas BDO reported Southwest 59 (Las Vegas - El Paso) passenger (b)(3):49 U.S.C. § 114(a) (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 1740 hours BDO reported TSM verified (b)(3):49 U.S.C. § 114 identity by using her Visa entry form and a series of questions that the TSM asked (b)(3):49 U.S.C. § 114 boyfriend. Questions: How long have you both been together; What is (b)(3):49 U.S.C. § 114 DOB; and What is (b)(3):49 U.S.C. § 114 address? The answers given matched (b)(3):49 U.S.C. § 114 answers. LEO was not summoned and NCIC was not conducted. TSM allowed (b)(3):49 U.S.C. § 114 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

73196 Passenger Not Verified/Allowed into Sterile Area at Seattle (SEA)

At 2153 hours on September 16, a Seattle STSO reported that Southwest 338 (Seattle - Oakland) passenger (b)(3):49 U.S.C. § 114(a) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(a) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(a) was unable to provide information for alternate verification; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(a) identity is verified through LEO involvement or other means.

Update: At 2231 hours STSO reported AFSD and Managers were summoned and interviewed (b)(3):49 U.S.C. § 114(a) while examining the Costco card. LEO was not summoned and NCIC was not conducted. (b)(3):49 U.S.C. § 114(a) was deemed cooperative and AFSD allowed (b)(3):49 U.S.C. § 114(a) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Wednesday, September 17, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	0	0.00	8	8.00	1	0	0	0
3	0100-0159	0	0.00	5	5.00	1	0	0	0
3	0200-0259	0	0.00	10	10.00	1	0	0	0
3	0300-0359	0	0.00	6	6.00	1	0	0	0
3	0400-0459	0	0.00	21	21.00	1	0	0	0
3	0500-0559	0	0.00	12	6.56	9	0	0	0
6	0600-0659	1	0.07	21	7.14	14	1	0	1
6	0700-0759	0	0.00	12	5.44	16	0	0	0
6	0800-0859	2	0.14	28	8.48	21	2	2	0
7	0900-0959	0	0.00	34	9.64	22	0	0	0
7	1000-1059	3	0.29	23	8.50	14	1	0	1
7	1100-1159	0	0.00	39	9.70	10	0	0	0
7	1200-1259	4	0.24	34	9.00	17	1	0	1
7	1300-1359	0	0.00	37	11.44	9	1	1	0
8	1400-1459	1	0.14	10	5.93	14	0	0	0
6	1500-1559	1	0.18	48	8.00	28	1	0	1
6	1600-1659	1	0.17	15	6.67	12	0	0	0
6	1700-1759	1	0.17	29	6.52	23	1	1	0
6	1800-1859	1	0.27	7	4.91	11	0	0	0
6	1900-1959	1	0.09	20	7.09	11	0	0	0
6	2000-2059	1	0.20	25	10.00	5	1	1	0
6	2100-2159	1	0.08	9	5.00	12	0	0	0
3	2200-2259	1	0.14	8	5.00	7	0	0	0
3	2300-2359	1	0.33	5	4.67	3	0	0	0
	TOTALS	4	0.11	48	7.58	263	9	5	4

Denials

73293 Foreign National Passenger Not Verified at San Jose (SJC)

At 0829 hours on September 17, a San Jose BDO reported US Airways 165 (San Jose – Los Angeles) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1120 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

73323 Foreign National Passenger Not Verified at Los Angeles (LAX)

At 0853 hours on September 17, a Los Angeles BDO reported American 1972 (Los Angeles – Chicago O'Hare) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact CBP (per TSOC) and to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0920 hours BDO reported CBP was not contacted and (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

73453 Passenger Not Verified at Tucson (TUS)

At 1324 hours on September 17, a Tucson TSM reported that Southwest 70 (Tucson – Las Vegas) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no identification. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in inconsistencies such as previous addresses and relative names; not verified. TSM was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1435 hours TSM reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

73613 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1742 hours on September 17, a Las Vegas BDO reported US Airways 51 (Las Vegas – New York Kennedy) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1820 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

73678 Foreign National Passenger Not Verified at Los Angeles (LAX)

At 2019 hours on September 17, a Los Angeles BDO reported Mexicana 129 (Los Angeles - Morelia) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1922 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

~~SENSITIVE SECURITY INFORMATION~~

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Not Verified /Allowed**73244 Foreign National Passenger Not Verified/Allowed into Sterile Area at Omaha (OMA)**

At 0608 hours on September 17, an Omaha LTSO reported Continental 2312 (Omaha – Houston) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0630 hours LTSO reported TSM, in cooperation with the airline, verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through copy of marriage certificate, DHS self deportation documentation, and court papers. After BDO assessment; LTSO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

73373 Foreign National Passenger Not Verified/Allowed into Sterile Area at San Diego (SAN)

At 1015 hours on September 17, a San Diego BDO reported Northwest 276 (San Diego - Detroit) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At approximately 1330 hours BDO reported (b)(3):49 U.S.C. § 114(r) had rebooked on Northwest 184 (San Diego – Saint Paul – Detroit) and returned to checkpoint. CBP verified (b)(3):49 U.S.C. § 114(r) with DHS I-94 Form for self deportation. There was no impact to airport operations or media attention.

73429 Passenger Not Verified/Allowed into Sterile Area at Fort Myers (RSW)

At 1204 hours on September 17, a Fort Myers STSO reported that US Airways 994 (Fort Myers - Charlotte) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no identification. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1312 hours STSO reported LEO verified (b)(3):49 U.S.C. § 114(r) identity through Social Security number and Certificate of Naturalization issued on September 16, 2008. STSO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

73541 Passenger Not Verified/Allowed into Sterile Area at Las Vegas (LAS)

At 1550 hours on September 17, a Las Vegas BDO reported that JetBlue 271 (Las Vegas - Burbank) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found, IVCC searched database using DOB, address, and previous address. (b)(3):49 U.S.C. § 114(r) was unable to provide information for alternate verification; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1700 hours BDO reported LEO verified (b)(3):49 U.S.C. § 114(r) identity through NCIC database using a copy of a driver's license and paperwork from an arrest. TSM allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Thursday, September 18, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	1	0.05	5	3.5	2	0	0	0
3	0100-0159	0	0.00	28	9.00	4	0	0	0
3	0200-0259	0	0.00	0	0.00	0	0	0	0
3	0300-0359	0	0.00	0	0.00	0	0	0	0
5	0400-0459	0	0.00	0	0.00	0	0	0	0
5	0500-0559	0	0.00	28	7.38	8	1	1	0
11	0600-0659	0	0.00	22	7.00	10	0	0	0
11	0700-0759	1	0.08	18	5.50	12	0	0	0
11	0800-0859	2	0.19	29	7.38	21	0	0	0
10	0900-0959	0	0.00	24	7.50	20	1	1	0
10	1000-1059	3	0.17	19	8.42	24	1	1	0
7	1100-1159	0	0.00	24	5.36	14	1	1	0
7	1200-1259	0	0.00	23	9.91	11	0	0	0
7	1300-1359	0	0.00	19	7.62	21	1	1	0
7	1400-1459	1	0.05	16	7.60	20	1	1	0
7	1500-1559	1	0.22	20	7.67	18	0	0	0
7	1600-1659	2	0.18	17	7.45	22	1	1	0
7	1700-1759	1	0.15	12	5.31	13	0	0	0
7	1800-1859	1	0.16	10	4.89	19	0	0	0
6	1900-1959	0	0.00	11	4.86	14	0	0	0
6	2000-2059	0	0.00	32	7.53	15	0	0	0
6	2100-2159	0	0.0	19	7.25	4	0	0	0
4	2200-2259	0	0.0	11	7.17	6	0	0	0
4	2300-2359	0	0.0	17	6.9	10	0	0	0
	TOTALS	3	0.0	32	5.62	288	7	7	0

~~SENSITIVE SECURITY INFORMATION~~

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Denials

73748 Passenger Not Verified at Newark (EWR)

At 0511 hours on September 18, a Newark STSO reported that American 1944 (Newark - Charlotte) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in inconsistencies such as wrong name, wrong DOB and wrong previous address. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0545 hours STSO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

73872 Passenger Verified/Denied at Philadelphia (PHL)

At 0938 hours on September 18, a Philadelphia STSO reported that US Airways 1407 (Philadelphia - Atlanta) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in three answers consistent with the record found during the database check, (year of birth, previous address, and relative's names). STSO was informed that (b)(3):49 U.S.C. § 114(r), (b)(6) answers were consistent with the database.

Update: At approximately 1030 hours STSO reported BDOs determined (b)(3):49 U.S.C. § 114(r) had reached threshold for signs of deception. LEOs were summoned, conducted NCIC which revealed a warrant for 'failure to appear' and took (b)(3):49 U.S.C. § 114(r) into custody. Final disposition, subject was denied access to the checkpoint and sterile area. There was no impact to airport operations or media attention.

73928 Foreign National Passenger Not Verified at Salt Lake City (SLC)

At 1015 hours on September 18, a Salt Lake City LTSO reported Jet Blue 231 (Salt Lake City - Long Beach) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1230 hours TSO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

73934 Foreign National Passenger Not Verified at San Juan (SJC)

At 1125 hours on September 18, a San Juan BDO reported American 3122 (San Juan - Santa Anna) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1155 hours BDO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

73985 Passenger Not Verified at San Francisco (SFO)

At 1309 hours on September 18, a San Francisco BDO reported that United 1504 (San Francisco - Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) was unable to provide information for alternate verification; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

SENSITIVE SECURITY INFORMATION

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Update: At 1425 hours BDO reported that a LEO responded and (b)(3);49 U.S.C. § 114(r),(b)(6) provided another ID with a different name on it. (b)(3);49 U.S.C. § 114(r),(b)(6) LEO conducted NCIC and (b)(3);49 U.S.C. § 114(r),(b)(6) was arrested for fraudulent documents. (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

74019 Foreign National Passenger Not Verified at Long Island (ISP)

At 1420 hours on September 18, a Long Island BDO reported Southwest 835 (Long Island - Baltimore) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1530 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

74116 Foreign National Passenger Not Verified at San Diego (SAN)

At 1636 hours on September 18, a San Diego BDO reported Southwest 176 (San Diego – Chicago Midway) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1743 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Friday, September 19, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	40	11.5	6	0	0	0
4	0100-0159	0	0.00	5	4.5	2	0	0	0
4	0200-0259	0	0.00	8	5.00	2	0	0	0
4	0300-0359	0	0.00	40	34.00	2	1	1	0
5	0400-0459	0	0.00	7	7.00	1	0	0	0
5	0500-0559	0	0.00	15	6.93	14	0	0	0
10	0600-0659	1	0.07	19	6.27	15	0	0	0
8	0700-0759	1	0.08	13	6.42	12	0	0	0
9	0800-0859	2	0.10	14	5.70	20	1	0	1
7	0900-0959	0	0.00	30	7.79	24	4	1	3
6	1000-1059	0	0.00	30	7.93	14	0	0	0
7	1100-1159	0	0.00	25	8.23	13	0	0	0
6	1200-1259	3	0.34	28	5.13	38	0	0	0
7	1300-1359	2	0.12	20	5.59	17	0	0	0
7	1400-1459	2	0.08	26	6.40	25	1	0	1
7	1500-1559	0	0.00	10	5.83	12	0	0	0
7	1600-1659	0	0.00	18	4.77	22	0	0	0
7	1700-1759	0	0.00	11	4.43	14	0	0	0
9	1800-1859	0	0.00	9	3.67	15	0	0	0
9	1900-1959	0	0.00	8	3.62	8	0	0	0
9	2000-2059	0	0.00	29	8.83	6	1	1	0
9	2100-2159	0	0.00	14	6.75	4	0	0	0
6	2200-2259	1	0.17	10	5.00	6	0	0	0
6	2300-2359	1	0.33	6	4.67	3	0	0	0
	TOTALS	3	0.08	40	6.25	295	8	3	5

Denials

74329 Passenger Not Verified at Las Vegas (LAS)

At 0345 hours on September 19, a Las Vegas STSO reported that American 1650 (Las Vegas - Dallas / Fort Worth) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no identification, (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide accurate information for alternate verification; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0535 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

74464 Foreign National Passenger Not Verified at Long Beach (LGB)

At 0941 hours on September 19, a Long Beach BDO reported Jet Blue 232 (Long Beach - Salt Lake City) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1052 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

74828 Passenger Not Verified at Reno (RNO)

At 2012 hours on September 19, a Reno BDO reported that Southwest 1846 (Reno - Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no identification. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) appeared to be incoherent and was unwilling to provide information for alternate verification; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2050 hours BDO reported LEO responded and (b)(3):49 U.S.C. § 114(r), (b)(6) was uncooperative, no NCIC was conducted; not verified. (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

74424 Foreign National Passenger Not Verified/Allowed into Sterile Area at Denver (DEN)

At 0837 hours on September 19, a Denver BDO reported United 1433 (Denver - Phoenix) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0940 hours BDO reported LEO conducted NCIC with no record found. ICE verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through ICE database. BDO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

74447 Foreign National Passenger Not Verified/Allowed into Sterile Area at Chicago Midway (MDW)

At 0926 hours on September 19, a Chicago Midway LTSO reported Southwest 716 (Chicago Midway - Orlando) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) presented with a Venezuelan passport, which was deemed suspicious. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national.

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IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b) identity is verified through LEO involvement or other means.

Update: At 1036 hours LTSO reported local LEO responded and was unable to verify (b)(3):49 U.S.C. § 114(r),(b) CBP was contacted and verified (b)(3):49 U.S.C. § 114(r),(b) identity through CBP database using information from the CI form and the Venezuelan passport. LTSO allowed (b)(3):49 U.S.C. § 114(r),(b) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

74477 Foreign National Passenger Not Verified/Allowed into Sterile Area at New York Kennedy (JFK)

At 0955 hours on September 19, a New York Kennedy CCO reported Jet Blue 795 (New York Kennedy - Santiago, Dominican Republic) passenger (b)(3):49 U.S.C. § 114(r),(b) (DOB: (b)(6)) presented with a Dominican Consulate Approval for Travel to Dominican Republic document in Spanish. LTSO was unable to read the document. (b)(3):49 U.S.C. § 114(r),(b) was offered and completed a CI form. CCO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. CCO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b) identity is verified through LEO involvement or other means.

Update: At 1050 hours CCO reported TSM was contacted to translate the Dominican Consulate Approval for Travel to Dominican Republic document and subsequently verified (b)(3):49 U.S.C. § 114(r),(b) identity. TSM allowed (b)(3):49 U.S.C. § 114(r),(b) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

74483 Passenger Not Verified/Allowed into Sterile Area at Chicago Midway (MDW)

At 0904 hours on September 19, a Chicago Midway LTSO reported that Southwest 1230 (Chicago Midway - Ontario, CA) passenger (b)(3):49 U.S.C. § 114(r),(b) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(r),(b) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in inconsistencies such as address, names of relatives, and names of neighbors. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b) identity is verified through LEO involvement or other means.

Update: At 1118 hours LTSO reported (b)(3):49 U.S.C. § 114(r),(b) identity was verified by contacting personal references (employer, sister-in-law, and college roommate). LTSO allowed (b)(3):49 U.S.C. § 114(r),(b) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

74666 Foreign National Passenger Not Verified/Allowed into Sterile Area at New York City (LGA)

At 1439 hours on September 19, a New York City STSO reported Airtran 371 (New York City - Atlanta) passenger (b)(3):49 U.S.C. § 114(r),(b) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b) identity is verified through LEO involvement or other means.

Update: At 1743 hours STSO reported LEO examined (b)(3):49 U.S.C. § 114(r),(b) Mexican drivers' license and Mexican voter registration card. LEO determined both IDs to be valid. Based on LEO findings, TSM allowed (b)(3):49 U.S.C. § 114(r),(b) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Saturday, September 20, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
6	0000-0059	0	0.00	5	5.00	1	0	0	0
6	0100-0159	1	0.25	6	4.50	4	0	0	0
6	0200-0259	0	0.00	0	0.00	0	0	0	0
6	0300-0359	0	0.00	3	3.00	1	0	0	0
4	0400-0459	0	0.00	8	8.00	1	0	0	0
4	0500-0559	1	0.30	16	8.00	10	0	0	0
8	0600-0659	2	0.13	12	5.13	23	0	0	0
5	0700-0759	2	0.18	13	4.64	11	0	0	0
5	0800-0859	0	0.00	22	8.54	13	1	0	1
5	0900-0959	5	1.21	34	8.00	14	1	1	0
5	1000-1059	2	0.43	29	6.79	14	0	0	0
5	1100-1159	6	0.82	17	6.50	22	0	0	0
5	1200-1259	5	0.39	20	7.06	18	0	0	0
5	1300-1359	0	0.00	12	4.60	20	0	0	0
6	1400-1459	3	0.25	18	6.12	24	0	0	0
6	1500-1559	0	0.00	11	6.11	9	0	0	0
6	1600-1659	3	0.21	21	6.71	14	1	1	0
6	1700-1759	0	0.00	16	6.58	12	1	0	1
8	1800-1859	0	0.00	11	4.70	10	0	0	0
8	1900-1959	0	0.00	8	4.75	8	0	0	0
8	2000-2059	0	0.00	13	6.50	10	0	0	0
8	2100-2159	0	0.00	8	5.00	3	0	0	0
5	2200-2259	0	0.00	19	7.00	4	0	0	0
5	2300-2359	0	0.00	6	6.00	1	0	0	0
	TOTALS	6	0.27	34	6.22	247	4	2	2

Denials

75014 Foreign National Passenger Not Verified at San Francisco (SFO)

At 0921 hours on September 20, 2008, a San Francisco BDO reported Southwest 2904 (San Francisco - Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1130 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

75262 Foreign National Passenger Not Verified at Ontario (ONT)

At 1628 hours on September 20, an Ontario LTSO reported Southwest 2669 (Ontario - Chicago Midway) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1740 hours LTSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

74993 Foreign National Passenger Not Verified/Allowed into Sterile Area at Baltimore (BWI)

At 0800 hours on September 20, a Baltimore CCO reported American 2425 (Baltimore - Dallas / Fort Worth) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. CCO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. CCO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1000 hours CCO reported after BDO risk assessment (b)(3):49 U.S.C. § 114(r), (b)(6) was granted access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

75285 Foreign National Passenger Not Verified/Allowed into Sterile Area at Houston Intercontinental (IAH)

At 1720 hours on September 20, a Houston Intercontinental BDO reported Continental 2239 (Houston Intercontinental - Aguascalientes, Mexico) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1858 hours BDO reported CBP examined (b)(3):49 U.S.C. § 114(r), (b)(6) expired Visa and determined (b)(3):49 U.S.C. § 114(r), (b)(6) is self deporting. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



IVCC Daily Summary Sunday, September 21, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	1	0.50	14	8.00	2	0	0	0
5	0100-0159	1	0.25	10	6.75	4	0	0	0
5	0200-0259	0	0.00	7	4.50	2	0	0	0
5	0300-0359	0	0.00	7	4.50	2	1	0	1
5	0400-0459	0	0.00	5	4.00	2	0	0	0
4	0500-0559	6	0.90	9	5.40	10	0	0	0
9	0600-0659	1	0.05	12	6.45	22	0	0	0
7	0700-0759	0	0.00	45	10.00	16	1	1	0
7	0800-0859	0	0.00	16	6.71	17	1	1	0
7	0900-0959	0	0.00	12	5.77	22	0	0	0
6	1000-1059	2	0.11	19	5.83	18	0	0	0
5	1100-1159	6	1.33	28	6.90	30	2	1	1
5	1200-1259	3	0.24	20	6.41	17	1	0	1
6	1300-1359	2	0.21	15	5.41	29	0	0	0
7	1400-1459	1	0.16	10	4.3	37	0	0	0
6	1500-1559	1	0.23	15	5.41	22	0	0	0
6	1600-1659	3	0.36	12	5.34	44	0	0	0
6	1700-1759	2	0.32	23	5.68	34	0	0	0
4	1800-1859	1	0.07	12	3.69	29	0	0	0
6	1900-1959	1	0.06	21	5.39	18	1	1	0
6	2000-2059	1	0.12	20	4.76	17	1	1	0
8	2100-2159	1	0.12	21	5.62	8	0	0	0
8	2200-2259	0	0.00	8	4.71	7	1	1	0
6	2300-2359	0	0.00	33	11.89	9	0	0	0
	TOTALS	6	0.26	45	5.79	418	9	6	3

Denials

75501 Foreign National Passenger Not Verified at New York Kennedy (JFK)

At 0755 hours on September 21, a New York Kennedy STSO reported Virgin America 1228 (New York Kennedy – San Francisco) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID.

(b)(3):49 U.S.C. § 114(r), was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0920 hours STSO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

75500 Foreign National Passenger Not Verified at Houston Intercontinental (IAH)

At 0808 hours on September 21, a Houston Intercontinental BDO reported US Airways 280 (Houston Intercontinental – San Jose) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0915 hours BDO reported (b)(3) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

75629 Foreign National Passenger Not Verified at Nashville (BNA)

At 1107 hours on September 21, a Nashville BDO reported Southwest 2897 (Nashville – San Jose) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1230 hours BDO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

76117 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1934 hours on September 21, a Las Vegas BDO reported Allegiant Air 410 (Las Vegas – Grand Junction) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 2033 hours BDO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

76148 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 2028 hours on September 21, a Las Vegas TSO reported Southwest 1292 (Las Vegas – Burbank) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 2100 hours TSO reported (b)(3):49 U.S.C. § 114(r),(b)(6) declined further attempts to verify her identity and walked away. There was no impact to airport operations or media attention.

76194 Foreign National Passenger Not Verified at Seattle (SEA)

At 2237 hours on September 21, a Seattle STSO reported Alaska 614 (Seattle – Las Vegas) passenger (b)(3);49 U.S.C. § 114 (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114 was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114 stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114 identity is verified through LEO involvement or other means. **Update:** At 2336 hours STSO reported that CBP was unable to verify (b)(3);49 U.S.C. § 114 identity and took her in for further questioning. (b)(3);49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

75395 Foreign National Passenger Not Verified/Allowed into Sterile Area at Washington Dulles (IAD)

At 0316 hours on September 21, a Washington Dulles STSO reported TACA 591 (Washington Dulles – San Salvador) passenger (b)(3);49 U.S.C. § 114(r),(b)(6)) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114 (r),(b)(6)) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114 (r),(b)(6)) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6)) identity is verified through LEO involvement or other means.

Update: At 0400 hours STSO reported CBP verified (b)(3);49 U.S.C. § 114 (r),(b)(6)) identity through CBP database using Guatemalan ID and fingerprints. STSO allowed (b)(3);49 U.S.C. § 114 (r),(b)(6)) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

75618 Foreign National Passenger Not Verified/Allowed into Sterile Area at Chicago O'Hare (ORD)

At 1110 hours on September 21, a Chicago O'Hare BDO reported American 4357 (Chicago O'Hare – Cleveland) passenger (b)(3);49 U.S.C. § 114(r),(b)(6)) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6)) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6)) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. (b)(3);49 U.S.C. § 114(r),(b)(6)) then presented a temporary New York Visitor's Driver's License with photo and BDO expressed concern that the ID might be fraudulent. BDO was instructed to refer to SOP and to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6)) identity is verified through LEO involvement or other means.

Update: At 1233 hours BDO reported LEO verified (b)(3);49 U.S.C. § 114(r),(b)(6)) identity through NCIC database using information from a temporary New York Visitor's Driver's License with photo. STSO allowed (b)(3);49 U.S.C. § 114(r),(b)(6)) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

75709 Foreign National Passenger Not Verified/Allowed into Sterile Area at West Palm Beach (PBI)

At 1256 hours on September 21, a West Palm Beach BDO reported Southwest 410 (West Palm Beach – Philadelphia) passenger (b)(3);49 U.S.C. § 114(r),(b)(6)) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6)) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6)) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6)) identity is verified through LEO involvement or other means.

Update: At 1333 hours STSO reported that he verified (b)(3);49 U.S.C. § 114(r),(b)(6)) identity based on a Brazilian Driver's License with photo, credit cards and a voter's registration card. STSO allowed (b)(3);49 U.S.C. § 114(r),(b)(6)) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Monday, September 22, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
6	0000-0059	0	0.00	7	4.00	5	0	0	0
6	0100-0159	0	0.00	17	7.78	9	2	1	1
6	0200-0259	0	0.00	24	9.00	4	0	0	0
6	0300-0359	0	0.00	14	14.0	0	0	0	0
7	0400-0459	0	0.00	8	6.50	2	0	0	0
5	0500-0559	0	0.00	0	9.08	12	0	0	0
7	0600-0659	0	0.00	11	4.67	15	0	0	0
7	0700-0759	0	0.00	29	5.89	18	0	0	0
7	0800-0859	5	0.17	28	6.83	29	1	0	1
7	0900-0959	0	0.00	56	9.58	12	1	1	0
7	1000-1059	4	0.59	16	5.93	27	0	0	0
7	1100-1159	0	0.00	16	5.57	30	0	0	0
7	1200-1259	0	0.00	16	6.00	18	0	0	0
7	1300-1359	0	0.00	16	5.95	22	0	0	0
4	1400-1459	1	0.27	19	4.96	26	0	0	0
6	1500-1559	2	0.32	30	5.44	25	1	1	0
6	1600-1659	1	0.20	14	4.24	25	0	0	0
6	1700-1759	1	0.30	40	7.60	21	0	0	0
6	1800-1859	1	0.24	30	6.24	17	1	1	0
6	1900-1959	1	0.17	17	5.50	12	0	0	0
6	2000-2059	1	0.33	5	3.17	6	0	0	0
6	2100-2159	1	0.44	30	8.67	9	0	0	0
3	2200-2259	0	0.00	18	10.8	5	4	4	0
3	2300-2359	4	1.33	25	7.00	9	0	0	0
	TOTALS	5	0.20	56	6.22	358	11	8	3

~~SENSITIVE SECURITY INFORMATION~~

~~WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.~~

Denials

76232 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 0105 hours on September 22, 2008, a Las Vegas BDO reported Jet Blue 200 (Las Vegas – New York Kennedy) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0133 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

76414 Passenger Not Verified at New York Kennedy (JFK)

At 0944 hours on September 21, a New York Kennedy LTSO reported that JetBlue 187 (New York Kennedy – Las Vegas) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1110 hours LTSO reported (b)(3);49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

76708 Foreign National Passenger Not Verified at Kahului (OGG)

At 1543 hours on September 22, a Kahului TSM reported Hawaiian Airlines 1215 (Kahului - Honolulu) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSM was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1645 hours TSM reported (b)(3);49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

76842 Foreign National Passenger Not Verified at Los Angeles (LAX)

At 1853 hours on September 22, a Los Angeles BDO reported American 144 (Los Angeles – Washington Dulles) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1950 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) declined further attempts to verify his identity and walked away. There was no impact to airport operations or media attention.

76908 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 2205 hours on September 22, 2008, a Las Vegas BDO reported Southwest 177 (Las Vegas – Chicago Midway) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is

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verified through LEO involvement or other means.

Update: At 0000 hours BDO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

76909 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 2210 hours on September 22, 2008, a Las Vegas BDO reported Southwest 177 (Las Vegas – Chicago Midway) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0000 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

76916 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 2239 hours on September 22, 2008, a Las Vegas BDO reported Southwest 177 (Las Vegas – Chicago Midway) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0000 hours BDO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

76917 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 2210 hours on September 22, 2008, a Las Vegas BDO reported Southwest 177 (Las Vegas – Chicago Midway) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0000 hours BDO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

76242 Foreign National Passenger Not Verified/Allowed into Sterile Area at Aguadilla, PR (BQN)

At 0134 hours on September 22, 2008, an Aguadilla, PR STSO reported Spirit 374 (Aguadilla, PR – Fort Lauderdale) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0221 hours STSO reported CBP verified (b)(3):49 U.S.C. § 114(r) identity through court documents and CBP database. STSO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

76389 Passenger Not Verified/Allowed into Sterile Area at Portland (PDX)

At 0848 hours on September 22, a Portland BDO reported United 372 (Portland – San Francisco) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) presented a current Mexican Chauffeur Driver's License with photo and stated he had no other identification. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1014 hours BDO reported that a LEO was requested but did not respond. After a BDO risk assessment TSM verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity based on the Mexican Chauffeur Driver's License. TSM allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

76904 Passenger Not Verified/ Allowed at San Diego (SAN)

At 2153 hours on September 22, 2008, a San Diego BDO reported that Southwest 608 (San Diego – San Jose) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) DOB: (b)(6) stated she had no identification. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 2314 hours BDO reported CBP verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity through CBP database using her physical description and another residence address that she had not presented previously. BDO allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Tuesday, September 23, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
2	0000-0059	14	3.40	11	6.40	5	1	1	0
2	0100-0159	0	0.00	8	6.50	2	0	0	0
2	0200-0259	0	0.00	14	9.00	4	2	1	1
2	0300-0359	0	0.00	7	7.00	1	0	0	0
3	0400-0459	0	0.00	13	13.0	1	0	0	0
3	0500-0559	9	3.50	16	7.00	6	0	0	0
5	0600-0659	2	0.11	18	8.33	18	2	1	1
5	0700-0759	1	0.08	31	7.85	13	0	0	0
6	0800-0859	0	0.00	21	8.47	15	2	2	0
5	0900-0959	0	0.00	29	7.91	11	1	0	1
5	1000-1059	0	0.00	42	9.79	19	3	1	2
5	1100-1159	6	0.73	30	8.91	11	2	2	0
5	1200-1259	0	0.00	18	8.43	14	0	0	0
4	1300-1359	7	1.48	18	6.22	27	0	0	0
4	1400-1459	2	0.23	11	5.14	22	0	0	0
5	1500-1559	2	0.12	11	6.19	16	0	0	0
4	1600-1659	0	0.00	15	6.78	18	0	0	0
5	1700-1759	3	0.18	30	5.77	22	1	0	1
5	1800-1859	0	0.00	25	7.21	14	1	1	0
5	1900-1959	0	0.00	11	4.00	10	0	0	0
3	2000-2059	0	0.00	19	5.14	7	0	0	0
5	2100-2159	0	0.00	9	3.83	6	0	0	0
4	2200-2259	4	1.14	12	6.43	7	0	0	0
4	2300-2359	3	0.67	37	14.33	6	2	2	0
	TOTALS	14	0.41	42	7.17	275	17	11	6

Denials

76938 Foreign National Passenger Not Verified at Los Angeles (LAX)

At 0012 hours on September 23, a Los Angeles BDO reported American 10 (Los Angeles– New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0100 hours TSM reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

76971 Foreign National Passenger Not Verified at Lihue (LIH)

At 0247 hours on September 23, a Lihue STSO reported Alaska 854 (Lihue - Seattle) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0314 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

76995 Passenger Not Verified at Buffalo (BUF)

At 0605 hours on September 23, a Buffalo BDO reported that American 4122 (Buffalo – Chicago O'Hare) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0634 hours BDO reported that LEO was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) who was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

77059 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 0827 hours on September 23, a Las Vegas TSO reported US Airways 50 (Las Vegas – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0840 hours TSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

77065 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 0836 hours on September 23, a Las Vegas TSO reported US Airways 50 (Las Vegas – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0840 hours TSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

77093 Foreign National Passenger Not Verified at New York Kennedy (JFK)

At 1054 hours on September 23, a New York Kennedy TSM reported JetBlue 625 (New York Kennedy – Houston Hobby) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1334 hours TSM reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

77144 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1116 hours on September 23, a Las Vegas TSO reported Southwest 1830 (Las Vegas – Chicago Midway) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1233 hours TSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

77151 Passenger Not Verified at Miami (MIA)

At 1147 hours on September 23, a Miami LTSO reported that American 869 (Miami – San Jose) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1350 hours LTSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

77399 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1838 hours on September 23, a Las Vegas TSO reported Southwest 1245 (Las Vegas – Portland) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1945 hours TSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

77481 Foreign National Passenger Not Verified at Los Vegas (LAS)

At 2311 hours on September 23, a Las Vegas BDO reported Southwest 1338 (Las Vegas – Seattle) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2352 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

77483 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 2302 hours on September 23, a Las Vegas TSO reported Southwest 1338 (Las Vegas - Seattle) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2345 hours TSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed**76967 Foreign National Passenger Not Verified/Allowed into Sterile Area at Honolulu (HNL)**

At 0208 hours on September 23, 2008, a Honolulu STSO reported Hawaiian 8 (Honolulu - Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0235 hours STSO reported CBP verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through CBP database using information on CI form. STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

77010 Foreign National Passenger Not Verified/Allowed into Sterile Area at Lexington (LEX)

At 0608 hours on September 23, a Lexington TSM reported Northwest 5753 (Lexington - Memphis) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0830 hours TSM reported that (b)(3):49 U.S.C. § 114(r), (b)(6) identity was verified after examining a Mexican voter's registration card and a letter received from the Shriner's Hospital. (b)(3):49 U.S.C. § 114(r), (b)(6) was allowed access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

77080 Foreign National Passenger Not Verified/Allowed into Sterile Area at Detroit (DTW)

At 0916 hours on September 23, a Detroit STSO reported Royal Jordanian 268 (Detroit - Amman) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1045 hours TSM reported CBP verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through CBP database using information on CI form. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

77125 Foreign National Passenger Not Verified/Allowed into Sterile Area at Seattle (SEA)

At 1025 hours on September 23, a Seattle STSO reported Alaska 300 (Seattle – San Francisco) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1125 hours STSO reported CBP verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity through CBP database using information on CI form. STSO allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

77127 Foreign National Passenger Not Verified/Allowed into Sterile Area at Charlotte (CLT)

At 1052 hours on September 23, a Charlotte LTSO reported US Airways 1711 (Charlotte – Norfolk) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1219 hours LTSO reported LEO responded conducted an NCIC with no record found. TSM verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity by contacting the Alachua County, Florida Police using a previously filed stolen passport police report. TSM allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

77395 Foreign National Passenger Not Verified/Allowed into Sterile Area at Miami (MIA)

At 1755 hours on September 23, a Miami LTSO reported American 980 (Miami – Managua) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1910 hours LTSO reported TSM verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity through passport and visa photo found after initial call. TSM allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Wednesday, September 24, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	1	0.38	11	7.5	8	0	0	0
4	0100-0159	0	0.00	5	4.5	2	0	0	0
2	0200-0259	0	0.00	0	0.0	0	0	0	0
2	0300-0359	0	0.00	0	0.0	0	0	0	0
4	0400-0459	0	0.00	5	5.0	1	0	0	0
4	0500-0559	0	0.00	6	4.20	5	0	0	0
8	0600-0659	0	0.00	15	6.77	13	1	1	0
5	0700-0759	0	0.00	39	8.0	16	0	0	0
6	0800-0859	2	0.10	13	6.52	21	0	0	0
6	0900-0959	0	0.00	17	8.23	13	0	0	0
6	1000-1059	4	0.22	17	7.50	18	2	2	0
6	1100-1159	1	0.09	11	7.82	11	0	0	0
5	1200-1259	5	0.60	40	10.9	20	2	0	2
5	1300-1359	7	1.71	36	10.14	14	1	1	0
5	1400-1459	1	0.12	22	7.44	16	0	0	0
6	1500-1559	1	0.14	12	6.14	14	0	0	0
5	1600-1659	1	0.15	17	6.25	20	1	1	0
5	1700-1759	4	0.47	26	7.79	19	2	0	2
6	1800-1859	1	0.22	13	5.5	18	1	1	0
5	1900-1959	1	0.10	14	5.85	20	1	0	1
6	2000-2059	1	0.20	22	8.2	5	0	0	0
6	2100-2159	0	0.38	11	7.5	5	0	0	0
4	2200-2259	0	0.0	10	6.5	3	0	0	0
4	2300-2359	1	0.29	14	6.57	7	0	0	0
	TOTALS	7	0.04	40	6.00	269	11	6	5

Denials

77555 Foreign National Passenger Not Verified at Washington Dulles (IAD)

At 0658 hours on September 24, a Washington Dulles TSO reported Taca 581 (Washington Dulles - El Salvador) passenger (b)(3);49 U.S.C. § 114(r),(b)(6)) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6)) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6)) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6)) identity is verified through LEO involvement or other means.

Update: At 0750 hours TSO reported (b)(3);49 U.S.C. § 114(r),(b)(6)) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

77644 Foreign National Passenger Not Verified at Los Angeles (LAX)

At 1009 hours on September 24, a Los Angeles BDO reported American 34 (Los Angeles - New York Kennedy) passenger (b)(3);49 U.S.C. § 114(r),(b)(6)) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6)) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6)) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6)) identity is verified through LEO involvement or other means.

Update: At 1040 hours BDO reported TSM denied (b)(3);49 U.S.C. § 114(r),(b)(6)) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

77663 Foreign National Passenger Not Verified at Los Angeles (LAX)

At 1030 hours on September 24, a Los Angeles BDO reported American 34 (Los Angeles - New York Kennedy) passenger (b)(3);49 U.S.C. § 114(r),(b)(6)) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6)) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6)) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6)) identity is verified through LEO involvement or other means.

Update: At 1120 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6)) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

77756 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1344 hours on September 24, a Las Vegas TSO reported Southwest 795 (Las Vegas - Birmingham) passenger (b)(3);49 U.S.C. § 114(r),(b)(6)) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6)) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6)) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6)) identity is verified through LEO involvement or other means.

Update: At 1515 hours TSM reported (b)(3);49 U.S.C. § 114(r),(b)(6)) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

77857 Foreign National Passenger Not Verified at Columbus (CMH)

At 1635 hours on September 24, a Columbus TSM reported American 1535 (Columbus - Dallas/Fort Worth) passenger (b)(3);49 U.S.C. § 114(r),(b)(6)) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6)) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6)) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSM was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6)) identity is verified through LEO involvement or other means.

Update: At 1830 hours TSM reported (b)(3);49 U.S.C. § 114(r),(b)(6)) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

SENSITIVE SECURITY INFORMATION

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

77926 Passenger Not Verified at New York LaGuardia (LGA)

At 1825 hours on September 24, a New York LaGuardia BDO reported that US Airways 3899 (New York LaGuardia - Raleigh) passenger (b)(3);49 U.S.C. § 114 (b)(6) (DOB: (b)(6)) stated she had no identification. (b)(3);49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114 informed BDO she was using an alias. (b)(3);49 U.S.C. § 114 was unable to provide information for alternate verification; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 1950 hours BDO reported (b)(3);49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed**77723 Foreign National Passenger Not Verified/Allowed into Sterile Area at Arlington (DCA)**

At 1210 hours on September 24, an Arlington STSO reported AirTran 157 (Arlington - Atlanta) passenger (b)(3);49 U.S.C. § 114 (b)(6) (DOB: (b)(6)) presented an expired passport and immigration documents. (b)(3);49 U.S.C. § 114 was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 1415 hours TSM reported (b)(3);49 U.S.C. § 114 identity was verified through a secondary examination of expired passport (photo ID) and immigration documents. TSM allowed (b)(3);49 U.S.C. § 114 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

77749 Foreign National Passenger Not Verified/Allowed into Sterile Area at Seattle (SEA)

At 1255 hours on September 24, a Seattle STSO reported Southwest 554 (Seattle - Denver) passenger (b)(3);49 U.S.C. § 114 (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114 was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114 stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 1509 hours STSO reported ICE verified (b)(3);49 U.S.C. § 114 identity through her Israeli name and temporary asylum information. STSO allowed (b)(3);49 U.S.C. § 114 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

77878 Foreign National Passenger Not Verified/Allowed into Sterile Area at Burbank (BUR)

At 1717 hours on September 24, a Burbank BDO reported Southwest 12 (Burbank - San Jose) passenger (b)(3);49 U.S.C. § 114 (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 1745 hours BDO reported STSO verified (b)(3);49 U.S.C. § 114 identity through traveling companion. STSO allowed (b)(3);49 U.S.C. § 114 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

77902 Foreign National Passenger Not Verified/Allowed into Sterile Area at Atlanta (ATL)

At 1750 hours on September 24, an Atlanta STSO reported AirTran 50 (Atlanta – Los Angeles) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means. **Update:** At 1835 hours STSO reported (b)(3);49 U.S.C. § 114(r)(b)(6) identity was verified after examining a previously undisclosed Mexican consulate card and Mexican driver's license. STSO allowed (b)(3);49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

77975 Foreign National Passenger Not Verified/Allowed into Sterile Area at Las Vegas (LAS)

At 1944 hours on September 24, a Las Vegas BDO reported Southwest 2304 (Las Vegas – El Paso) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means. **Update:** At 2010 hours BDO reported (b)(3);49 U.S.C. § 114(r)(b)(6) identity was verified after examining a previously undisclosed driver's license and credit cards. BDO allowed (b)(3);49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Thursday, September 25, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	1	0.17	14	7.67	6	1	1	0
4	0100-0159	1	0.25	8	5.75	4	0	0	0
4	0200-0259	1	0.17	12	5.50	6	0	0	0
4	0300-0359	0	0.00	6	6.00	1	0	0	0
4	0400-0459	0	0.00	3	3.00	1	0	0	0
4	0500-0559	1	0.20	9	6.20	10	0	0	0
7	0600-0659	0	0.00	11	4.62	8	0	0	0
7	0700-0759	0	0.00	15	7.19	16	1	0	1
7	0800-0859	0	0.00	13	5.91	11	0	0	0
5	0900-0959	0	0.00	11	5.45	11	0	0	0
6	1000-1059	5	0.90	38	9.24	21	1	0	1
6	1100-1159	3	0.48	11	6.61	23	0	0	0
5	1200-1259	0	0.00	11	6.90	10	0	0	0
6	1300-1359	11	2.96	16	6.00	23	0	0	0
6	1400-1459	1	0.20	28	8.07	15	0	0	0
6	1500-1559	1	0.12	16	6.24	17	0	0	0
6	1600-1659	1	0.06	26	6.88	17	1	1	0
6	1700-1759	1	0.12	12	6.24	17	0	0	0
6	1800-1859	1	0.06	12	6.19	16	0	0	0
6	1900-1959	1	0.08	14	5.85	13	1	1	0
6	2000-2059	1	0.33	8	5.33	3	0	0	0
6	2100-2159	1	0.12	27	10.12	8	2	2	0
4	2200-2259	1	0.22	27	9.44	9	0	0	0
4	2300-2359	0	0.00	17	9.75	4	0	0	0
	TOTALS	11	0.08	38	6.25	270	7	5	2

Denials

78045 Passenger Not Verified at Phoenix (PHX)

At 0055 hours on September 25, a Phoenix STSO reported Southwest 533 (Phoenix – Ontario) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) refused to provide information for alternate verification; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0121 hours LTSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

78424 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1646 hours on September 25, a Las Vegas TSO reported AirTran 778 (Las Vegas – Atlanta) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1733 hours TSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

78497 Foreign National Passenger Not Verified at San Diego (SAN)

At 1900 hours on September 25, a San Diego BDO reported Southwest 1923 (San Diego – Chicago Midway) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in record found but inconsistent information; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 2000 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

78542 Passenger Not Verified at Houston (HOU)

At 2113 hours on September 25, a Houston BDO reported that Southwest 58 (Houston – Dallas) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no identification. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in inconsistencies such as closest relatives, other relatives and phone number; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: On September 26, at 0430 hours HOU CC reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

78543 Foreign National Passenger Not Verified at Los Angeles (LAX)

At 2119 hours on September 25, a Los Angeles BDO reported United 304 (Los Angeles – Denver) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 2200 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed**78111 Foreign National Passenger Not Verified/Allowed into Sterile Area at New York LaGuardia (LGA)**

At 0705 hours on September 25, a New York LaGuardia BDO reported United 653 (New York LaGuardia – Chicago O’Hare) passenger (b)(3);49 U.S.C. § 114(a), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact ICE (per TSOC) and to contact IVCC if (b)(3);49 U.S.C. § 114(a), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0830 hours BDO reported (b)(3);49 U.S.C. § 114(a) had missed initial flight and rebooked on United 673 (New York LaGuardia – Chicago O’Hare). ICE verified (b)(3);49 U.S.C. § 114(a) identity through ICE database. In addition ICE informed BDO that (b)(3);49 U.S.C. § 114(a) was in illegal status and was granted an extension until October 16, 2008. BDO allowed (b)(3);49 U.S.C. § 114(a) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

78238 Foreign National Passenger Not Verified/Allowed into Sterile Area at Austin (AUS)

At 1042 hours on September 25, an Austin BDO reported Southwest 365 (Austin – San Francisco) passenger (b)(3);49 U.S.C. § 114 (DOB: (b)(6)) presented with an expired Republic of China passport. (b)(3);49 U.S.C. § 114 was offered and completed a CI form (through an escort who interpreted). BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114 stated through an interpreter he is a foreign national seeking asylum. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(a) identity is verified through LEO involvement or other means.

Update: At 1200 hours TSM reported LEO responded and conducted NCIC with no record found. BDO assessment produced no indicators. After secondary examination of expired passport, along with previously undisclosed ‘Joint Spirit’ ship crew ID, asylum application and appeal, a Department of Justice receipt, TSM allowed (b)(3);49 U.S.C. § 114(a) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Friday, September 26, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	7	6.50	2	0	0	0
4	0100-0159	1	0.33	7	6.00	3	0	0	0
4	0200-0259	0	0.00	25	12.60	5	0	0	0
4	0300-0359	1	0.50	20	13.50	2	1	1	0
5	0400-0459	0	0.00	4	4.00	1	0	0	0
5	0500-0559	1	0.07	6	6.00	15	0	0	0
7	0600-0659	1	0.18	23	5.71	17	0	0	0
7	0700-0759	1	0.21	17	5.79	14	0	0	0
5	0800-0859	1	0.20	10	5.20	20	0	0	0
5	0900-0959	5	2.04	17	6.81	27	2	2	0
5	1000-1059	3	0.43	21	7.24	21	1	1	0
5	1100-1159	4	0.77	12	6.04	26	0	0	0
5	1200-1259	3	0.78	24	7.17	23	2	2	0
5	1300-1359	4	0.60	20	6.20	15	1	1	0
5	1400-1459	1	0.03	20	6.83	29	0	0	0
5	1500-1559	2	0.18	35	9.00	17	0	0	0
5	1600-1659	0	0.00	24	7.33	21	1	0	1
5	1700-1759	0	0.00	11	5.89	9	0	0	0
7	1800-1859	0	0.00	18	4.22	23	0	0	0
7	1900-1959	0	0.00	6	3.12	8	0	0	0
7	2000-2059	0	0.00	14	5.86	14	0	0	0
7	2100-2159	0	0.00	20	8.78	9	1	0	1
6	2200-2259	1	0.25	5	3.75	4	0	0	0
6	2300-2359	0	0.00	20	7.80	5	0	0	0
	TOTALS	5	0.39	35	6.49	330	9	7	2

Denials

78610 Foreign National Passenger Not Verified at Washington Dulles (IAD)

At 0312 hours on September 26, a Washington Dulles STSO reported Taca 591 (Washington Dulles - El Salvador) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0330 hours STSO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

78787 Foreign National Passenger Not Verified at Burbank (BUR)

At 0936 hours on September 26, a Burbank BDO reported Southwest 1153 (Burbank - Little Rock) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1030 hours TSM reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

78789 Foreign National Passenger Not Verified at Burbank (BUR)

At 0937 hours on September 26, a Burbank BDO reported Southwest 1153 (Burbank - Little Rock) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: not provided) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1030 hours TSM reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

78837 Foreign National Passenger Not Verified at San Jose (SJC)

At 1050 hours on September 26, a San Jose LTSO reported Mexicana 953 (San Jose - Guadalajara) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he possessed a Mexico birth certificate. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1200 hours LTSO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

78891 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1206 hours on September 26, a Las Vegas TSO reported Delta 64 (Las Vegas - Atlanta) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: 08/05/84) stated she had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1249 hours TSO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

78911 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1210 hours on September 26, a Las Vegas TSO reported American 1856 (Las Vegas - Dallas/Fort Worth) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1251 hours TSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

78958 Foreign National Passenger Not Verified at New York Kennedy (JFK)

At 1326 hours on September 26, a New York Kennedy TSO reported JetBlue 285 (New York Kennedy - Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she possessed a Mexican Consulate paper for permission to drive in Las Vegas. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1355 hours TSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed**79111 Foreign National Passenger Not Verified/Allowed into Sterile Area at Reno (RNO)**

At 1646 hours on September 26, a Reno BDO reported American 2012 (Reno - Dallas/Fort Worth) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she possessed an expired passport and Mexican voter registration card. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1754 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) identity was verified with expired passport, Mexican voter registration card, and personal reference. After BDO observation, (b)(3):49 U.S.C. § 114(r), (b)(6) was allowed access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

79237 Foreign National Passenger Not Verified/Allowed into Sterile Area at San Jose (SJC)

At 2117 hours on September 26, a San Jose TSO reported Southwest 1795 (San Jose - San Diego) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2145 hours TSO reported TSM verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity with previously undisclosed Mexican consulate card and VISA debit card. After BDO observation, TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Saturday, September 27, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
6	0000-0059	1	0.50	6	5.00	2	0	0	0
6	0100-0159	1	0.50	11	8.50	2	1	0	1
6	0200-0259	0	0.00	8	5.67	3	0	0	0
6	0300-0359	0	0.00	4	3.67	3	0	0	0
4	0400-0459	0	0.00	15	11.00	3	1	0	1
4	0500-0559	1	0.30	12	6.80	10	0	0	0
6	0600-0659	0	0.00	13	5.50	10	0	0	0
6	0700-0759	2	0.12	20	6.31	16	0	0	0
6	0800-0859	1	0.13	41	8.67	15	0	0	0
6	0900-0959	0	0.00	18	6.18	22	0	0	0
5	1000-1059	0	0.00	19	6.56	9	1	0	1
5	1100-1159	0	0.00	11	5.60	15	0	0	0
5	1200-1259	1	0.00	20	7.27	15	0	0	0
5	1300-1359	3	0.30	19	6.50	20	1	1	0
4	1400-1459	0	0.00	18	6.53	19	0	0	0
4	1500-1559	4	0.38	19	6.81	21	1	1	0
4	1600-1659	5	0.77	33	8.00	13	1	1	0
4	1700-1759	0	0.00	8	4.92	12	0	0	0
6	1800-1859	0	0.00	20	7.86	7	0	0	0
6	1900-1959	0	0.00	20	6.50	10	2	1	1
6	2000-2059	0	0.00	14	5.91	11	0	0	0
6	2100-2159	0	0.00	11	5.17	6	0	0	0
6	2200-2259	0	0.00	3	3.00	1	0	0	0
6	2300-2359	0	0.00	5	4.50	2	0	0	0
	TOTALS	5	0.14	41	6.55	247	8	4	4

~~SENSITIVE SECURITY INFORMATION~~

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Denials

79565 Foreign National Passenger Not Verified at Reno (RNO)

At 1320 hours on September 27, a Reno BDO reported Southwest 1238 (Reno - Phoenix) passenger (b)(3):49 U.S.C. § 114(r) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. identity is verified through LEO involvement or other means.

Update: At 1434 hours BDO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

79674 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1552 hours on September 27, a Las Vegas BDO reported Southwest 2881 (Las Vegas - Birmingham) passenger (b)(3):49 U.S.C. § 114(r) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. identity is verified through LEO involvement or other means.

Update: At 1645 hours BDO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

79685 Foreign National Passenger Not Verified at Lubbock (LBB)

At 1619 hours on September 27, a Lubbock LTSO reported Southwest 2296 (Lubbock - Los Angeles) passenger (b)(3):49 U.S.C. § 114(r) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. identity is verified through LEO involvement or other means.

Update: At 2047 hours LTSO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

79771 Passenger Not Verified at Las Vegas (LAS)

At 1956 hours on September 27, a Las Vegas STSO reported that Southwest 2991 (Las Vegas - Burbank) passenger (b)(3):49 U.S.C. § 114(r) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) was unable to provide information for alternate verification; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 2127 hours STSO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

79287 Passenger Not Verified/Allowed into Sterile Area at Hilo (ITO)

At 0130 hours on September 27, a Hilo BDO reported that Hawaiian 391 (Hilo - Honolulu) passenger (b)(3):49 U.S.C. § 114(r) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. IVCC searched database using the parents' information resulting in inconsistent results; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

SENSITIVE SECURITY INFORMATION

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Update: At 0143 hours BDO reported STSO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through her Social Security Card. STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

79307 Foreign National Passenger Not Verified/Allowed into Sterile Area at Washington Dulles (IAD)

At 0445 hours on September 27, a Washington Dulles STSO reported Taca 591 (Washington Dulles - El Salvador) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0530 hours STSO reported (b)(3):49 U.S.C. § 114(r) rebooked Taca 581 (Washington Dulles - El Salvador). CBP verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through CBP database using information from the CI form. STSO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

79476 Foreign National Passenger Not Verified/Allowed into Sterile Area at Dallas Love (DAL)

At 1002 hours on September 27, a Dallas Love BDO reported Southwest 1216 (Dallas Love - Los Angeles) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1102 hours BDO reported LEO conducted NCIC using information from CI form with no record found. LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through previously undisclosed daughter's birth certificate (mother's name on document), daughter's medical records, mother's name on medical record verified by call to doctor, and call to woman's shelter where (b)(3):49 U.S.C. § 114(r), (b)(6) had sought assistance. After BDO assessment (b)(3):49 U.S.C. § 114(r), (b)(6) was allowed access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

79753 Foreign National Passenger Not Verified/Allowed into Sterile Area at Honolulu (HNL)

At 1907 hours on September 27, a Honolulu LTSO reported Hawaiian 260 (Honolulu - Hilo) passenger (b)(3):49 U.S.C. § 114(r) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2050 hours LTSO reported ICE verified (b)(3):49 U.S.C. § 114(r) through their database using information from CI form. LTSO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Sunday, September 28, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
6	0000-0059	1	0.06	19	4.25	16	0	0	0
6	0100-0159	0	0.00	17	15.0	3	1	1	0
6	0200-0259	1	0.33	6	3.67	3	0	0	0
6	0300-0359	0	0.00	5	4.00	2	0	0	0
7	0400-0459	0	0.00	0	0.00	0	0	0	0
6	0500-0559	1	0.14	21	7.86	7	1	0	1
8	0600-0659	1	0.08	7	4.92	12	0	0	0
6	0700-0759	1	0.06	22	6.22	18	0	0	0
6	0800-0859	0	0.00	9	4.56	18	0	0	0
7	0900-0959	0	0.00	17	5.90	30	1	1	0
6	1000-1059	1	0.10	31	6.70	20	0	0	0
5	1100-1159	0	0.00	32	5.96	26	0	0	0
7	1200-1259	6	1.36	25	5.36	25	0	0	0
9	1300-1359	2	0.21	13	5.50	28	0	0	0
6	1400-1459	1	0.11	20	5.32	28	0	0	0
6	1500-1559	3	0.30	15	5.13	30	0	0	0
6	1600-1659	1	0.14	28	4.68	28	1	1	0
6	1700-1759	3	0.49	30	5.34	35	0	0	0
6	1800-1859	6	1.50	38	5.75	28	1	0	1
6	1900-1959	1	0.10	23	6.20	20	0	0	0
6	2000-2059	1	0.10	11	5.40	10	0	0	0
6	2100-2159	1	0.15	13	5.70	20	0	0	0
4	2200-2259	0	0.00	9	5.80	10	0	0	0
5	2300-2359	1	0.09	12	5.55	11	0	0	0
	TOTALS	6	0.30	38	5.58	428	5	3	2

Denials

79863 Foreign National Passenger Not Verified at Los Angeles (LAX)

At 0159 hours on September 28, a Los Angeles BDO reported Northwest 314 (Los Angeles – Minneapolis) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found.

(b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0230 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

80012 Foreign National Passenger Not Verified at Ontario (ONT)

At 0914 hours on September 28, an Ontario TSO reported US Airways 2936 (Ontario - Phoenix) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0950 hours TSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

80392 Passenger Not Verified at New York LaGuardia (LGA)

At 1624 hours on September 28, a New York LaGuardia STSO reported that Spirit 922 (New York LaGuardia - Detroit) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in inconsistencies with DOB, current and previous addresses. (b)(3);49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1720 hours STSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

79879 Foreign National Passenger Not Verified/Allowed into Sterile Area at Washington Dulles (IAD)

At 0500 hours on September 28, a Washington Dulles TSO reported TACA 581 (Washington Dulles – San Salvador) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0656 hours TSO reported CBP was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity through their database; based on previously undisclosed Guatemalan documents presented by (b)(3);49 U.S.C. § 114(r),(b)(6) CBP recommended he be allowed to self deport. TSM allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

80496 Foreign National Passenger Not Verified/Allowed into Sterile Area at New York LaGuardia (LGA)

At 1803 hours on September 28, a New York LaGuardia STSO reported Spirit 779 (New York LaGuardia – Fort Lauderdale) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1905 hours STSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) identity was verified after examining a previously undisclosed Spanish passport. STSO allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Monday, September 29, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	0	0.00	10	6.20	5	0	0	0
5	0100-0159	0	0.00	10	5.14	7	0	0	0
5	0200-0259	0	0.00	4	3.50	2	0	0	0
5	0300-0359	0	0.00	0	0.00	0	0	0	0
5	0400-0459	0	0.00	27	16.00	2	0	0	0
5	0500-0559	0	0.00	12	5.75	16	0	0	0
7	0600-0659	10	1.23	14	4.96	26	0	0	0
6	0700-0759	2	0.12	13	6.06	16	0	0	0
5	0800-0859	2	0.17	19	6.04	23	0	0	0
4	0900-0959	4	0.88	18	6.54	26	0	0	0
3	1000-1059	9	1.89	21	7.41	27	0	0	0
5	1100-1159	5	1.77	19	7.32	22	0	0	0
5	1200-1259	4	2.32	13	6.59	22	0	0	0
5	1300-1359	1	0.22	14	6.22	23	1	0	1
6	1400-1459	1	0.10	20	6.35	20	0	0	0
7	1500-1559	1	0.29	19	6.68	31	0	0	0
7	1600-1659	2	0.35	36	6.45	31	1	1	0
7	1700-1759	1	0.26	13	5.26	23	0	0	0
6	1800-1859	1	0.06	30	7.12	16	1	0	1
6	1900-1959	3	0.93	23	7.36	14	1	0	1
5	2000-2059	1	0.38	9	4.88	8	0	0	0
4	2100-2159	1	0.33	10	5.00	9	0	0	0
4	2200-2259	0	0.00	22	6.67	9	0	0	0
4	2300-2359	0	0.00	21	11.67	6	1	0	1
	TOTALS	10	0.66	36	6.43	384	5	1	4

Denials

81241 Foreign National Passenger Not Verified at New York LaGuardia (LGA)

At 1627 hours on September 29, a New York LaGuardia TSO reported US Airways 1627 (New York LaGuardia – Dallas/Fort Worth) passenger (b)(3);49 U.S.C. § 114 (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114 was offered and completed a CI form. (b)(3);49 U.S.C. § 114 contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1731 hours TSO reported (b)(3);49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

81082 Foreign National Passenger Not Verified/Allowed into Sterile Area at Jacksonville (JAX)

At 1310 hours on September 29, a Jacksonville LTSO reported American 4960 (Jacksonville – Miami) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r);(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r);(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r);(b)(6) identity is verified through LEO involvement or other means.

Update: At 1641 hours LTSO reported ICE recommended (b)(3);49 U.S.C. § 114(r);(b)(6) be allowed due to self-deportation. After BDO observation, TSM allowed (b)(3);49 U.S.C. § 114(r);(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

Update: At 1032 hours on September 30, FSD reported (b)(3);49 U.S.C. § 114(r);(b)(6) identity was verified through LEO and ICE using previously undisclosed expired Mexican Passport and Voters' Registration Card.

81322 Foreign National Passenger Not Verified/Allowed into Sterile Area at Buffalo (BUF)

At 1805 hours on September 29, a Buffalo BDO reported Southwest 430 (Buffalo – Chicago Midway) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB: (b)(6)) stated she had a photocopy of her Indian passport. (b)(3);49 U.S.C. § 114(r);(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r);(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r);(b)(6) identity is verified through LEO involvement or other means.

Update: At 1948 hours BDO reported CBP verified (b)(3);49 U.S.C. § 114(r);(b)(6) identity through their database. STSO allowed (b)(3);49 U.S.C. § 114(r);(b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

81359 Foreign National Passenger Not Verified/Allowed into Sterile Area at Detroit (DTW)

At 1915 hours on September 29, a Detroit BDO reported Northwest 330 (Detroit – New York LaGuardia) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r);(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r);(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r);(b)(6) identity is verified through LEO involvement or other means.

Update: At 2050 hours BDO reported CBP verified (b)(3);49 U.S.C. § 114(r);(b)(6) identity through their database. STSO allowed (b)(3);49 U.S.C. § 114(r);(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

SENSITIVE SECURITY INFORMATION

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81443 Foreign National Passenger Not Verified/Allowed into Sterile Area at Seattle (SEA)

At 2329 hours on September 29, a Seattle STSO reported Southwest 1348 (Seattle – Sacramento) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2356 hours STSO reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through a DHS Immigration form and a CBP Enforcement Immigration Bond. STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Tuesday, September 30, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	12	6.00	4	0	0	0
4	0100-0159	0	0.00	5	4.50	2	0	0	0
4	0200-0259	0	0.00	25	13.25	4	1	1	0
4	0300-0359	0	0.00	18	18.0	1	0	0	0
5	0400-0459	4	0.80	27	9.40	5	0	0	0
5	0500-0559	3	0.27	25	9.91	11	1	0	1
9	0600-0659	2	0.11	25	6.58	19	1	0	1
6	0700-0759	0	0.00	25	6.88	16	1	1	0
6	0800-0859	0	0.00	11	7.00	11	0	0	0
5	0900-0959	0	0.00	12	4.57	14	1	0	1
5	1000-1059	0	0.00	38	11.27	11	0	0	0
5	1100-1159	0	0.00	44	14.15	13	3	1	2
4	1200-1259	7	0.50	19	6.55	20	1	1	0
4	1300-1359	0	0.00	45	10.53	15	1	0	1
5	1400-1459	1	0.05	10	5.81	21	0	0	0
5	1500-1559	8	0.65	20	8.25	20	0	0	0
5	1600-1659	1	0.05	27	7.26	19	1	1	0
5	1700-1759	0	0.00	11	5.46	13	0	0	0
5	1800-1859	0	0.00	15	6.21	14	1	0	1
5	1900-1959	0	0.00	14	5.86	7	0	0	0
5	2000-2059	0	0.00	14	8.71	7	0	0	0
5	2100-2159	0	0.00	16	8.57	7	1	0	1
5	2200-2259	0	0.00	11	6.00	3	0	0	0
5	2300-2359	0	0.00	30	12.5	4	0	0	0
	TOTALS	8	0.00	45	8.04	261	13	5	8

Denials

81468 Foreign National Passenger Not Verified at Honolulu (HNL)

At 0231 hours on September 30, a Honolulu LTSO reported Northwest 222 (Honolulu – San Francisco) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0302 hours LTSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

81562 Foreign National Passenger Not Verified at New York Kennedy (JFK)

At 0736 hours on September 30, a New York Kennedy LTSO reported JetBlue 177 (New York Kennedy - Phoenix) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0812 hours LTSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

81685 Passenger Not Verified at San Juan (SJU)

At 1123 hours on September 30, a San Juan LTSO reported that United 1688 (San Juan - Syracuse) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1336 hours LTSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

81684 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1200 hours on September 30, a Las Vegas TSO reported JetBlue 192 (Las Vegas – New York Kennedy) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1401 hours TSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

81884 Foreign National Passenger Not Verified at New York Kennedy (JFK)

At 1659 hours on September 30, a New York Kennedy LTSO reported Delta 126 (New York Kennedy - Madrid) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had an expired passport. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1900 hours LTSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

81493 Foreign National Passenger Not Verified/Allowed into Sterile Area at Baltimore (BWI)

At 0546 hours on September 30, a Baltimore STSO reported Delta 725 (Baltimore – Atlanta) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0559 hours STSO discovered and reported that (b)(3):49 U.S.C. § 114(r), (b)(6) had two forms of Identification. A notice of release & proof of services from Mexico; file number A88724138, as well as a notice of Alien Address Form T830. After BDO assessment, BDO manager allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

81539 Foreign National Passenger Not Verified/Allowed into Sterile Area at New York Kennedy (JFK)

At 0648 hours on September 30, a New York Kennedy BDO reported Delta 627 (New York Kennedy – Seattle) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0710 hours BDO reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through NCIC database using data on CI form. BDO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

81613 Foreign National Passenger Not Verified/Allowed into Sterile Area at Los Angeles (LAX)

At 0952 hours on September 30, a Los Angeles LTSO reported American 244 (Los Angeles – Orlando) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated that she was a foreign national and had a Mexican Consulate Green Card with Holographic as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. TSOC was unavailable for TECS database check. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1048 hours LTSO reported that STSO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using the Mexican Consulate Green Card with Holographic and a previously undisclosed Orange County Metro Photo ID. STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

81675 Foreign National Passenger Not Verified/Allowed into Sterile Area at Kansas City (MCI)

At 1115 hours on September 30, a Kansas City BDO reported Southwest 296 (Kansas City – Pittsburgh) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1220 hours BDO reported LEO conducted an NCIC check resulting in no record found. TSM verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using a previously undisclosed CBP I-94 form # 62603785918. After BDO assessment, TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

81678 Foreign National Passenger Not Verified/Allowed into Sterile Area at Dallas Love (DAL)

At 1145 hours on September 30, a Dallas Love BDO reported Southwest 497 (Dallas Love – San Francisco) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he possessed an expired passport. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1249 hours BDO reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through NCIC and FBI database, expired passport, and court document. After BDO assessment, TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

81763 Passenger Not Verified/Allowed into Sterile Area at San Francisco (SFO)

At 1314 hours on September 30, a San Francisco BDO reported United 858 (San Francisco – Los Angeles) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1430 hours TSM reported (b)(3):49 U.S.C. § 114(r), (b)(6) identity was verified by LEO interview through personal reference. After BDO observation, TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

81932 Foreign National Passenger Not Verified/Allowed into Sterile Area at New York LaGuardia (LGA)

At 1847 hours on September 30, a New York LaGuardia BDO reported American 4832 (New York LaGuardia – Detroit) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1910 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) identity was verified with copies of deportation papers and previously undisclosed birth certificate. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

81978 Passenger Not Verified/Allowed into Sterile Area at Seattle (SEA)

At 2138 hours on September 30, a Seattle STSO reported that Virgin VX1716 (Seattle – Los Angeles) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. IVCC attempted to verify (b)(3):49 U.S.C. § 114(r), (b)(6) through his mother's name and address however no record found; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At approximately 2204 hours TSM contacted IVCC for a second time in attempts to verify the passenger again. (b)(3):49 U.S.C. § 114(r), (b)(6) recalled a previous address and was able to answer questions regarding the city, county, and other residences at address. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Wednesday, October 01, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	0	0.00	17	7.86	7	0	0	0
5	0100-0159	0	0.00	5	5.00	1	0	0	0
5	0200-0259	0	0.00	9	9.00	1	0	0	0
5	0300-0359	0	0.00	0	0.00	0	0	0	0
5	0400-0459	0	0.00	30	16.5	2	1	1	0
5	0500-0559	0	0.00	39	12.5	8	1	0	1
5	0600-0659	0	0.00	8	4.91	11	0	0	0
5	0700-0759	0	0.00	14	5.36	11	0	0	0
5	0800-0859	0	0.00	20	8.21	19	2	0	2
5	0900-0959	3	0.33	17	7.58	12	0	0	0
5	1000-1059	1	0.07	9	5.13	15	0	0	0
5	1100-1159	3	0.48	18	10.43	23	0	0	0
5	1200-1259	0	0.00	11	6.25	12	0	0	0
5	1300-1359	3	0.33	32	7.72	18	1	0	1
4	1400-1459	3	0.44	16	6.44	9	0	0	0
4	1500-1559	5	0.52	26	8.00	23	0	0	0
7	1600-1659	0	0.00	17	8.10	10	0	0	0
7	1700-1759	0	0.00	25	7.07	15	2	1	1
7	1800-1859	1	0.08	15	7.67	12	1	0	1
5	1900-1959	0	0.00	33	9.67	9	0	0	0
5	2000-2059	0	0.00	32	10.71	7	1	1	0
5	2100-2159	0	0.00	9	6.33	6	0	0	0
5	2200-2259	0	0.00	19	11.00	2	0	0	0
5	2300-2359	1	0.33	21	10.67	3	0	0	0
	TOTALS	5	0.10	39	8.00	236	9	3	6

Denials

82019 Foreign National Passenger Not Verified at Lihue (LIH)

At 0409 hours on October 01, STSO reported Alaska 845 (Lihue - Seattle) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0411 hours STSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

82381 Foreign National Passenger Not Verified at San Jose (SJC)

At 1725 hours on October 1, a San Jose LTSO reported Southwest 1230 (San Jose - Seattle) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1835 hours LTSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

82484 Foreign National Passenger Not Verified at Ontario (APC)

At 2051 hours on October 1, an Ontario LTSO reported Southwest 991 (Ontario - Chicago Midway) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2130 hours STSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

82040 Foreign National Passenger Not Verified/Allowed into Sterile Area at New York Kennedy (JFK)

At 0552 hours on October 1, a New York Kennedy LTSO reported TACA 571 (New York Kennedy - El Salvador) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0615 hours LTSO reported TSM verified (b)(3);49 U.S.C. § 114(r), (b)(6) identity through previously undisclosed Guatemalan Consulate General ID bearing a raised stamp and fingerprints along with emergency transport to Guatemala document. LTSO allowed (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

82117 Foreign National Passenger Not Verified/Allowed into Sterile Area at Phoenix (PHX)

At 0817 hours on October 1, a Phoenix STSO reported Southwest 1968 (Phoenix - San Jose) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

SENSITIVE SECURITY INFORMATION

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Update: At 0945 hours STSO reported (b)(3):49 U.S.C. § 114(r) identity was verified by examining previously undisclosed photo wristband from ICE; deportation paperwork from ICE with a photo attached, and posted bond documentation. STSO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

82122 Foreign National Passenger Not Verified/Allowed into Sterile Area at Richmond (RIC)

At 0854 hours on October 1, a Richmond STSO reported US Airways 4524 (Richmond – Philadelphia) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had a form issuing travel back to Brazil from Brazilian Consulate. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At approximately 1045 hours TSM reported LEO responded and examined (b)(3):49 U.S.C. § 114(r)(b)(6) previously undisclosed expired Brazil driver's license and form from Brazilian Consulate. TSM contacted Brazilian Consulate in Washington, DC, and obtained a fax verifying (b)(3):49 U.S.C. § 114(r)(b)(6) initial passport issue and subsequent passport loss. STSO allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

82283 Foreign National Passenger Not Verified/Allowed into Sterile Area at San Jose (SJC)

At 1359 hours on October 1, a San Jose TSO reported Southwest 300 (San Jose – Portland) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1425 hours TSO reported (b)(3):49 U.S.C. § 114(r)(b)(6) identity was verified using a previously undisclosed resident alien card and birth certificate. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

82386 Foreign National Passenger Not Verified/Allowed into Sterile Area at San Jose (SJC)

At 1722 hours on October 1, a San Jose BDO reported Frontier 162 (San Jose – Denver) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1750 hours TSM reported LEO verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity by contacting the detention center she had been released from and her physical description. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

82415 Passenger Not Verified/Allowed into Sterile Area at Salt Lake City (SLC)

At 1801 hours on October 1, a Salt Lake City STSO reported Southwest 1769 (Salt Lake City - Reno) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) was unwilling to provide additional information for alternate verification; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1825 hours STSO reported (b)(3):49 U.S.C. § 114(r)(b)(6) identity was verified through probation officer and physical description. STSO allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary
Wednesday, October 02, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	2	0.75	10	6.75	4	0	0	0
4	0100-0159	0	0.00	17	17.00	1	1	1	0
5	0200-0259	0	0.00	0	0.00	0	0	0	0
5	0300-0359	0	0.00	6	6.00	2	0	0	0
5	0400-0459	1	0.50	28	16.5	2	1	0	1
5	0500-0559	2	0.33	35	11.67	12	0	0	0
5	0600-0659	1	0.08	19	6.75	12	0	0	0
5	0700-0759	0	0.00	8	3.78	9	0	0	0
5	0800-0859	0	0.00	15	7.83	12	0	0	0
5	0900-0959	5	0.45	12	6.35	21	0	0	0
5	1000-1059	0	0.00	21	8.29	21	1	1	0
5	1100-1159	0	0.00	16	7.21	14	0	0	0
5	1200-1259	0	0.00	25	11.64	11	1	0	1
5	1300-1359	0	0.00	31	8.22	23	1	0	1
13	1400-1459	0	0.00	55	13.65	17	1	0	1
13	1500-1559	0	0.00	19	8.21	14	0	0	0
13	1600-1659	0	0.00	33	8.78	23	0	0	0
13	1700-1759	0	0.00	30	8.07	14	0	0	0
13	1800-1859	1	0.06	29	8.28	18	1	1	0
11	1900-1959	1	0.08	23	7.58	12	0	0	0
11	2000-2059	1	0.07	41	10.21	14	1	0	1
11	2100-2159	0	0.00	15	8.5	6	0	0	0
5	2200-2259	0	0.00	10	6.67	3	0	0	0
5	2300-2359	1	0.33	9	7	3	0	0	0
	TOTALS	5	0.08	55	8.61	268	8	3	5

~~SENSITIVE SECURITY INFORMATION~~

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Denials

82522 Foreign National Passenger Not Verified at Lihue (LIH)

At 0120 hours on October 2, a Lihue STSO reported Alaska 854 (Lihue - Seattle) passenger (b)(3):49 U.S.C. § 114(r) (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) (b)(6) identity is verified through LEO involvement or other means.

Update: At 0150 hours STSO reported (b)(3):49 U.S.C. § 114(r) (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

82710 Foreign National Passenger Not Verified at Long Island (ISP)

At 1045 hours on October 2, a Long Island BDO reported Southwest 701 (Long Island – Los Angeles) passenger (b)(3):49 U.S.C. § 114(r) (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) (b)(6) identity is verified through LEO involvement or other means.

Update: At 1155 hours BDO reported a LEO responded and conducted NCIC, no record found. ICE was unable to verify (b)(3):49 U.S.C. § 114(r) (b)(6) due to no record found. (b)(3):49 U.S.C. § 114(r) (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

82969 Foreign National Passenger Not Verified at New York Kennedy (JFK)

At 1755 hours on October 2, a New York Kennedy STSO reported JetBlue 137 (New York Kennedy – Fort Myers) passenger (b)(3):49 U.S.C. § 114(r) (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) (b)(6) identity is verified through LEO involvement or other means.

Update: At 1845 hours STSO reported (b)(3):49 U.S.C. § 114(r) (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

82530 Foreign National Passenger Not Verified/Allowed into Sterile Area at New York LaGuardia (LGA)

At 0447 hours on October 2, a New York LaGuardia LTSO reported Continental 6330 (New York LaGuardia – Houston Intercontinental) passenger (b)(3):49 U.S.C. § 114(r) (b)(6) (DOB: (b)(6)) stated she had a Honduras International ID. (b)(3):49 U.S.C. § 114(r) (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) (b)(6) identity is verified through LEO involvement or other means.

Update: At 0550 hours LTSO reported a LEO, in cooperation with a bilingual TSA representative, verified (b)(3):49 U.S.C. § 114(r) (b)(6) identity by examining the Honduras International ID with hologram, and previously undisclosed documents from Honduras Consulate. TSM allowed (b)(3):49 U.S.C. § 114(r) (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

82758 Foreign National Passenger Not Verified/Allowed into Sterile Area at Denver (DEN)

At 1210 hours on October 2, a Denver BDO reported JetBlue 126 (Denver – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1306 hours BDO reported ICE verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity through ICE database using previously undisclosed bail and court document. After BDO assessment (b)(3):49 U.S.C. § 114(r)(b)(6) was allowed access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

82757 Foreign National Passenger Not Verified/Allowed into Sterile Area at Phoenix (PHX)

At 1320 hours on October 2, a Phoenix LTSO reported Continental 1568 (Phoenix – Cleveland) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in a record found; not verified, recommendation for LTSO to contact ICE. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through ICE involvement or other means.

Update: At 1615 hours STSO reported ICE verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity through previously undisclosed court documentation. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

82848 Foreign National Passenger Not Verified/Allowed into Sterile Area at Sacramento (SMF)

At 1454 hours on October 2, a Sacramento BDO reported Southwest 221 (Sacramento – San Diego) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had a birth certificate. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1645 hours BDO reported (b)(3):49 U.S.C. § 114(r)(b)(6) identity was verified through birth certificate and previously undisclosed Visa permit. After BDO assessment, STSO allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

83027 Passenger Not Verified/Allowed into Sterile Area at Sacramento (SMF)

At 2016 hours on October 2, a Sacramento LTSO reported Southwest 367 (Sacramento - Ontario) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. IVCC searched database using DOB, address, and parent's name and address; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 2115 hours TSM reported LEO verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity through probation officer and previously undisclosed probation paperwork. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Friday, October 03, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	0	0.00	16	9.33	3	0	0	0
5	0100-0159	0	0.00	0	0.00	0	0	0	0
5	0200-0259	0	0.00	0	0.00	0	0	0	0
5	0300-0359	1	0.33	11	8.33	3	0	0	0
6	0400-0459	0	0.00	16	9.33	3	0	0	0
6	0500-0559	2	0.28	16	5.89	18	0	0	0
6	0600-0659	0	0.00	19	6.21	14	0	0	0
8	0700-0759	0	0.00	36	7.23	13	0	0	0
8	0800-0859	0	0.00	23	8.46	13	1	1	0
8	0900-0959	0	0.00	12	6.20	21	1	1	0
10	1000-1059	0	0.00	25	9.31	14	0	0	0
8	1100-1159	0	0.00	25	8.06	18	0	0	0
8	1200-1259	0	0.00	22	8.37	19	0	0	0
11	1300-1359	0	0.00	21	6.33	21	0	0	0
12	1400-1459	1	0.11	20	8.11	19	0	0	0
12	1500-1559	1	0.09	58	10.61	23	1	0	1
12	1600-1659	1	0.09	12	6.05	22	0	0	0
12	1700-1759	1	0.06	8	4.62	16	0	0	0
12	1800-1859	1	0.07	12	6.57	14	0	0	0
12	1900-1959	1	0.15	19	6.85	13	0	0	0
10	2000-2059	1	0.09	19	8.73	11	0	0	0
10	2100-2159	0	0.00	7	6.20	5	0	0	0
4	2200-2259	1	0.33	10	7.33	3	0	0	0
4	2300-2359	1	0.50	7	6.00	2	0	0	0
	TOTALS	2	0.07	58	7.34	288	3	2	1

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Denials

83207 Passenger Not Verified at Los Angeles (LAX)

At 0821 hours on October 3, a Los Angeles BDO reported that Southwest 276 (Los Angeles - Sacramento) passenger (b)(3):49 U.S.C. § 114(r) (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r) (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) (b)(6) was unable to provide information for alternate verification; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) (b)(6) identity is verified through LEO involvement or other means.

Update: At 0930 hours BDO reported (b)(3):49 U.S.C. § 114(r) (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

83213 Foreign National Passenger Not Verified at San Jose (SJC)

At 0900 hours on October 3, a San Jose TSO reported Southwest 343 (San Jose - Little Rock) passenger (b)(3):49 U.S.C. § 114(r) (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) (b)(6) identity is verified through LEO involvement or other means.

Update: At 0932 hours TSO reported (b)(3):49 U.S.C. § 114(r) (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

83460 Foreign National Passenger Not Verified/Allowed into Sterile Area at Orlando (MCO)

At 1533 hours on October 3, an Orlando STSO reported Aero Mexico 437 (Orlando - Mexico City) passenger (b)(3):49 U.S.C. § 114(r) (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) (b)(6) identity is verified through LEO involvement or other means.

Update: At 1737 hours STSO reported CBP verified (b)(3):49 U.S.C. § 114(r) (b)(6) identity through CBP database using CI form. STSO allowed (b)(3):49 U.S.C. § 114(r) (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Saturday, October 04, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	1	0.50	24	8.33	6	0	0	0
4	0100-0159	0	0.00	32	20.0	2	0	0	0
4	0200-0259	1	0.50	18	8.00	6	1	1	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
5	0400-0459	0	0.00	9	9.00	2	0	0	0
6	0500-0559	1	0.12	23	23.00	8	0	0	0
8	0600-0659	1	0.07	19	7.33	15	0	0	0
8	0700-0759	0	0.00	7	4.47	15	0	0	0
7	0800-0859	0	0.00	16	6.53	15	0	0	0
7	0900-0959	0	0.00	8	4.53	15	0	0	0
7	1000-1059	0	0.00	26	9.53	15	1	1	0
7	1100-1159	0	0.00	11	5.76	17	0	0	0
7	1200-1259	1	0.06	30	8.17	18	1	0	1
7	1300-1359	0	0.00	19	5.94	16	1	1	0
6	1400-1459	0	0.00	17	5.50	10	0	0	0
4	1500-1559	0	0.00	8	4.46	13	0	0	0
4	1600-1659	0	0.00	22	6.27	11	0	0	0
4	1700-1759	0	0.00	20	6.86	7	0	0	0
4	1800-1859	0	0.00	49	11.43	7	0	0	0
4	1900-1959	0	0.00	13	6.00	7	0	0	0
3	2000-2059	0	0.00	9	4.56	9	0	0	0
3	2100-2159	3	0.38	8	4.75	8	0	0	0
4	2200-2259	0	0.00	8	6.50	2	0	0	0
4	2300-2359	1	0.50	7	6.00	4	0	0	0
	TOTALS	3	0.06	49	6.68	228	4	3	1

Denials

83705 Passenger Not Verified at Honolulu (HNL)

At 0240 hours on October 4, Honolulu BDO reported that Continental 72 (Honolulu – Houston Intercontinental) passenger (b)(3):49 U.S.C. § 114 (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no verifiable information. (b)(3):49 U.S.C. § 114(r) provided personal reference for alternate verification (brother's phone number) however IVCC received no response; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0448 hours TSM reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

83889 Foreign National Passenger Not Verified at San Francisco (SFO)

At 1009 hours on October 4, a San Francisco BDO reported Virgin America 900 (San Francisco – Las Vegas) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1150 hours BDO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

83988 Foreign National Passenger Not Verified at San Francisco (SFO)

At 1344 hours on October 4, a San Francisco BDO reported passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) who had been denied access at 1150 hours because of no ID returned with previously undisclosed court documents escorted by a Virgin America representative. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1410 hours BDO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

83928 Passenger Not Verified/Allowed into Sterile Area at Honolulu (HNL)

At 1130 hours on October 4, a Honolulu LTSO reported that Island Air 1280 (Honolulu - Hilo) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no identification. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no verifiable record found. (b)(3):49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1335 hours LTSO reported LEO verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity through past criminal record in LEO database. (b)(3):49 U.S.C. § 114(r),(b)(6) was allowed access to the security checkpoint and sterile area after being designated a selectee, however before she had a chance to enter, Island Air informed her that her dog that had been checked in a kennel had escaped. (b)(3):49 U.S.C. § 114(r),(b)(6) declined to access due to responding to the air carrier to resolve the kennel issue. There was no impact to airport operations or media attention.



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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Sunday, October 05, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	21	8.00	5	0	0	0
4	0100-0159	2	0.80	19	8.60	5	0	0	0
4	0200-0259	2	1.00	10	7.67	3	0	0	0
4	0300-0359	0	0.00	3	3.00	1	0	0	0
5	0400-0459	1	0.33	20	10.00	3	1	1	0
5	0500-0559	2	0.55	8	5.18	11	0	0	0
11	0600-0659	0	0.00	17	6.30	20	0	0	0
7	0700-0759	1	0.06	25	6.88	17	1	0	1
7	0800-0859	0	0.00	19	7.60	15	1	0	1
7	0900-0959	2	0.13	22	6.30	30	3	3	0
7	1000-1059	5	0.17	20	4.48	29	1	0	1
5	1100-1159	3	0.13	14	5.78	23	1	1	0
6	1200-1259	0	0.00	17	5.62	21	0	0	0
6	1300-1359	5	0.55	31	5.92	38	1	0	1
7	1400-1459	0	0.00	12	5.20	25	0	0	0
7	1500-1559	7	0.23	40	8.00	35	0	0	0
7	1600-1659	4	0.24	19	7.19	37	1	0	1
7	1700-1759	3	0.26	50	7.13	31	1	1	0
7	1800-1859	3	0.25	17	5.54	24	1	0	1
7	1900-1959	6	1.14	35	8.67	21	0	0	0
6	2000-2059	0	0.00	14	6.75	16	0	0	0
6	2100-2159	0	0.00	14	6.29	14	0	0	0
4	2200-2259	0	0.00	19	7.25	8	0	0	0
4	2300-2359	0	0.00	5	4.75	4	0	0	0
	TOTALS	7	0.24	50	6.51	436	12	6	6

Verified/Denied**84153 Passenger Verified/Denied at Kona (KOA)**

At approximately 1046 hours on October 4, a Kona STSO reported that Hawaiian 307 (Kona - Honolulu) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in three answers consistent with the record found during the database check, (name of other resident at address; name of a family member; DOB of family member). STSO was instructed that (b)(3):49 U.S.C. § 114 (r)(b)(6) answers were consistent with the database.

Update: At 0050 hours on October 5, STSO reported (b)(3):49 U.S.C. § 114 (r)(b)(6) who was later discovered to be (b)(3):49 U.S.C. § 114 (r)(b)(6) was denied access to the security checkpoint and sterile area after the following events transpired: BDO determined subject had reached threshold for signs of deception and subject was referred to secondary screening. During selectee screening, a Hawaii driver's license, social security card and other identification in (b)(3):49 U.S.C. § 114 (r)(b)(6) name were discovered. LEO assistance was requested. (b)(3):49 U.S.C. § 114 (r)(b)(6) explained that he was using ticket purchased by a relative and was cited by LEO for trespass. Subject was denied access to the checkpoint and sterile area. There was no impact to airport operations or media attention.

Denials**84197 Foreign National Passenger Not Verified at New York Kennedy (JFK)**

At 0453 hours on October 5, a New York Kennedy STSO reported JetBlue 71 (New York Kennedy - Orlando) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 (r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 (r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0550 hours TSM reported (b)(3):49 U.S.C. § 114 (r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

84329 Foreign National Passenger Not Verified at Newark (EWR)

At 0903 hours on October 5, a Newark BDO reported Delta 6561 (Newark - San Antonio) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 (r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 (r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1015 hours BDO reported CBP detained and arrested (b)(3):49 U.S.C. § 114 (r)(b)(6) denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

84336 Foreign National Passenger Not Verified at San Diego (SAN)

At 0910 hours on October 5, a San Diego BDO reported US Airways 511 (San Diego - Phoenix) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 (r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 (r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1105 hours BDO reported CBP detained and arrested (b)(3):49 U.S.C. § 114 (r)(b)(6) denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

84349 Foreign National Passenger Not Verified at Burbank (BUR)

At 0921 hours on October 5, a Burbank BDO reported Jet Blue 350 (Burbank - New York Kennedy) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form.

BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(n) (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(n) (b)(6) identity is verified through LEO involvement or other means.

Update: At 1010 hours BDO reported (b)(3):49 U.S.C. § 114(n) (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

84476 Foreign National Passenger Not Verified at Denver (DEN)

At 1113 hours on October 5, a Denver BDO reported Southwest 1937 (Denver – Santa Ana) passenger (b)(3):49 U.S.C. § 114(n) (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(n) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(n) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(n) identity is verified through LEO involvement or other means.

Update: At 1240 hours BDO reported (b)(3):49 U.S.C. § 114(n) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

84864 Foreign National Passenger Not Verified at Bloomington (BMI)

At 1723 hours on October 5, a Bloomington LTSO reported Delta 5371 (Bloomington – New York LaGuardia) passenger (b)(3):49 U.S.C. § 114(n) (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(n) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(n) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(n) identity is verified through LEO involvement or other means.

Update: At 2215 hours FSD reported (b)(3) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

84255 Foreign National Passenger Not Verified/Allowed into Sterile Area at Charlotte (CLT)

At 0708 hours on October 5, a Charlotte LTSO reported that US Airways 829 (Charlotte – Mexico City) passenger (b)(3):49 U.S.C. § 114(n) (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(n) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(n) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(n) identity is verified through LEO involvement or other means.

Update: At 0935 hours TSM reported LEO ran an NCIC check resulting in no record found. After BDO assessment, TSM allowed (b)(3):49 U.S.C. § 114(n) (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

84312 Foreign National Passenger Not Verified/Allowed at Charlotte (CLT)

At 0829 hours on October 5, a Charlotte LTSO reported US Airways 829 (Charlotte – Mexico City) passenger (b)(3):49 U.S.C. § 114(n) (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(n) (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(n) (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(n) (b)(6) identity is verified through LEO involvement or other means.

Update: At 0955 hours LTSO reported LEO verified (b)(3):49 U.S.C. § 114(n) (b)(6) identity through NCIC database based on physical description and information provided on CI form. TSM allowed (b)(3):49 U.S.C. § 114(n) (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

84421 Foreign National Passenger Not Verified/Allowed at Houston Intercontinental (IAH)

At 1012 hours on October 5, a Houston Intercontinental BDO reported Continental 1605 (Houston Intercontinental – Los Angeles) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had only a student ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1053 hours BDO reported STSO verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity using a student ID. After BDO assessment, STSO allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

84619 Foreign National Passenger Not Verified/Allowed into Sterile Area at New York Kennedy (JFK)

At 1339 hours on October 5, a New York Kennedy TSO reported JetBlue 119 (New York Kennedy – New Orleans) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1520 hours CCO reported escorting LEO verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity. TSO allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security check point and sterile area. There was no impact to airport operations or media attention.

84763 Foreign National Passenger Not Verified/Allowed into Sterile Area at Seattle (SEA)

At 1604 hours on October 5, a Seattle STSO reported Alaska Airline 468 (Seattle – Las Vegas) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1655 hours STSO reported CBP verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity through CBP database. STSO allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

84931 Foreign National Passenger Not Verified/Allowed into Sterile Area at Tulsa (TUL)

At 1829 hours on October 5, a Tulsa BDO reported United 7929 (Tulsa – Chicago O'Hare) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1916 hours BDO reported ICE verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity through ICE database. BDO allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

**IVCC Daily Summary
Monday, October 06, 2008**

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	6	4.50	4	0	0	0
4	0100-0159	0	0.00	17	10.50	2	0	0	0
4	0200-0259	0	0.00	12	8.50	2	0	0	0
4	0300-0359	0	0.00	10	0.00	1	0	0	0
4	0400-0459	0	0.00	7	6.00	2	0	0	0
5	0500-0559	0	0.00	34	10.00	9	0	0	0
8	0600-0659	0	0.00	22	7.06	16	0	0	0
8	0700-0759	0	0.00	12	4.27	22	0	0	0
8	0800-0859	0	0.00	36	7.26	23	1	0	1
8	0900-0959	0	0.00	12	5.06	17	0	0	0
7	1000-1059	0	0.00	27	7.76	17	1	0	1
7	1100-1159	0	0.00	20	5.16	19	0	0	0
7	1200-1259	0	0.00	17	7.07	27	1	1	0
7	1300-1359	1	0.04	13	6.32	25	0	0	0
6	1400-1459	6	0.50	21	7.27	30	2	2	0
6	1500-1559	4	0.45	31	7.32	22	1	0	1
6	1600-1659	3	0.34	21	7.17	29	1	1	0
6	1700-1759	4	0.65	22	7.16	31	0	0	0
6	1800-1859	2	0.31	27	8.19	16	0	0	0
6	1900-1959	6	1.00	20	8.43	21	3	3	0
5	2000-2059	1	0.07	18	6.5	14	0	0	0
5	2100-2159	1	0.14	20	9.00	7	0	0	0
3	2200-2259	0	0.00	11	4.82	11	0	0	0
3	2300-2359	0	0.00	13	10.2	5	3	2	1
	TOTALS	6	0.23	36	6.99	372	13	9	4

Denials

85411 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1249 hours on October 6, a Las Vegas TSO reported Southwest 2893 (Las Vegas – San Antonio) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1317 hours TSO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

85521 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1434 hours on October 6, a Las Vegas TSO reported Southwest 222 (Las Vegas – Chicago Midway) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1500 hours TSO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

85506 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1436 hours on October 6, a Las Vegas BDO reported Southwest 222 (Las Vegas – Chicago Midway) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1500 hours TSO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

85632 Foreign National Passenger Not Verified at Washington Dulles (IAD)

At 1630 hours on October 6, a Washington Dulles TSO reported US Airways 192 (Washington Dulles – Phoenix) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1705 hours TSO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

85745 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1907 hours on October 6, a Las Vegas TSO reported Southwest 596 (Las Vegas – Tampa) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 2011 hours TSO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

85741 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1912 hours on October 6, a Las Vegas BDO reported Southwest 596 (Las Vegas – Tampa) passenger (b)(3);49 U.S.C. § 114(r) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 2011 hours TSO reported (b)(3);49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

85743 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1916 hours on October 6, a Las Vegas BDO reported Southwest 596 (Las Vegas – Tampa) passenger (b)(3);49 U.S.C. § 114(r) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 2011 hours TSO reported (b)(3);49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

85848 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 2325 hours on October 6, a Las Vegas BDO reported AirTran 770 (Las Vegas – Atlanta) passenger (b)(3);49 U.S.C. § 114(r) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 2350 hours BDO reported (b)(3);49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

85852 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 2341 hours on October 6, a Las Vegas BDO reported AirTran 770 (Las Vegas – Atlanta) passenger (b)(3);49 U.S.C. § 114(r) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 2350 hours BDO reported (b)(3);49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

85215 Foreign National Passenger Not Verified/Allowed into Sterile Area at Phoenix (PHX)

At 0808 hours on October 6, a Phoenix STSO reported Continental 1569 (Phoenix – Houston Intercontinental) passenger (b)(3);49 U.S.C. § 114(r) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0855 hours STSO reported LEO verified (b)(3);49 U.S.C. § 114(r) identity through NCIC check using information on CI form, driver's license in database, SSN and physical description. STSO allowed (b)(3);49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

85323 Foreign National Passenger Not Verified/Allowed at Baltimore (BWI)

At 1043 hours on October 6, a Baltimore STSO reported Northwest 323 (Baltimore – Memphis) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1122 hours STSO reported ICE verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through NELEADS database using previously undisclosed court documentation. AFSDS allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

85535 Foreign National Passenger Not Verified/Allowed into Sterile Area at Buffalo (BUF)

At 1501 hours on October 6, a Buffalo BDO reported American 4066 (Buffalo – Chicago O'Hare) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1543 hours BDO reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through NCIC database using her husband's information. BDO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated as a selectee. There was no impact to airport operations or media attention.

85849 Foreign National Passenger Not Verified/Allowed into Sterile Area at Las Vegas (LAS)

At 2324 hours on October 6, a Las Vegas BDO reported AirTran 770 (Las Vegas – Atlanta) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2348 hours BDO reported TSM verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through an identification card from Mexico and a previously undisclosed Mexican birth certificate and voter's registration card. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Tuesday, October 07, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	0	0.00	36	13.5	4	0	0	0
3	0100-0159	0	0.00	9	7.00	2	1	0	1
3	0200-0259	0	0.00	6	6.00	1	0	0	0
3	0300-0359	0	0.00	0	0.00	0	0	0	0
3	0400-0459	0	0.00	0	0.00	0	0	0	0
4	0500-0559	3	0.38	26	9.25	8	1	1	0
5	0600-0659	0	0.00	16	6.25	12	1	1	0
5	0700-0759	0	0.00	25	5.68	25	3	3	0
5	0800-0859	0	0.00	22	5.69	16	1	1	0
5	0900-0959	0	0.00	21	6.47	17	1	1	0
5	1000-1059	1	0.06	30	8.41	17	0	0	0
6	1100-1159	0	0.00	15	7.39	18	1	1	0
6	1200-1259	2	0.17	28	10.42	12	1	1	0
6	1300-1359	12	0.87	25	6.52	23	0	0	0
7	1400-1459	1	0.05	13	6.63	19	0	0	0
7	1500-1559	1	0.09	16	6.41	22	0	0	0
7	1600-1659	0	0.00	13	5.61	18	1	1	0
7	1700-1759	0	0.00	8	4.89	9	0	0	0
7	1800-1859	1	0.29	17	7.43	7	0	0	0
6	1900-1959	0	0.00	11	5.86	21	0	0	0
6	2000-2059	1	0.14	20	7.57	7	0	0	0
6	2100-2159	1	0.12	24	9.25	8	0	0	0
4	2200-2259	0	0.00	10	9.00	2	0	0	0
4	2300-2359	0	0.00	11	7.67	6	0	0	0
	TOTALS	12	0.12	36	6.92	274	11	10	1

Denials

85898 Foreign National Passenger Not Verified at New York Kennedy (JFK)

At 0541 hours on October 7, a New York Kennedy LTSO reported JetBlue 135 (New York Kennedy – Fort Myers) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0615 hours LTSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

85944 Foreign National Passenger Not Verified at Portland (PWM)

At 0702 hours on October 7, a Portland BDO reported US Airways 4087 (Portland – Reagan Washington National) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0744 hours BDO reported LEO could not verify identity, requested CBP assistance. CBP detained and arrested (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area denied. There was no impact to airport operations or media attention.

85958 Foreign National Passenger Not Verified at Lubbock (LBB)

At 0731 hours on October 7, a Lubbock LTSO reported Southwest 1089 (Lubbock – Chicago Midway) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1023 hours LTSO reported CBP detained (b)(3);49 U.S.C. § 114(r), (b)(6) for deportation; denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

85987 Foreign National Passenger Not Verified at Washington Dulles (IAD)

At 0803 hours on October 7, a Washington Dulles TSO reported Taca 581 (Washington Dulles – San Salvador) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0916 hours TSO reported CBP detained (b)(3);49 U.S.C. § 114(r), (b)(6) subsequently TSM denied (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

86037 Foreign National Passenger Not Verified at New York Kennedy (JFK)

At 0909 hours on October 7, a New York Kennedy CCO reported Tam 8083 (New York Kennedy – Guarulhos, Brazil) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. CCO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. CCO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

SENSITIVE SECURITY INFORMATION

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Update: At 0936 hours CCO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

86118 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1159 hours on October 7, a Las Vegas TSO reported Southwest 1842 (Las Vegas – Long Island) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1222 hours TSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

86139 Passenger Not Verified at San Juan (SJU)

At 1224 hours on October 7, a San Juan BDO reported that JetBlue 712 (San Juan – New York Kennedy) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1330 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

86294 Foreign National Passenger Not Verified at Memphis (MEM)

At 1634 hours on October 7, a Memphis STSO reported Delta 5231 (Memphis – Cincinnati) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1723 hours TSM reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

85876 Foreign National Passenger Not Verified/Allowed at Los Angeles (LAX)

At 0127 hours on October 7, a Los Angeles BDO reported Sun Country SY410 (Los Angeles – St. Paul) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) presented with a Honduran National Identity Card. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0200 hours BDO reported TSM verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity through Honduran National Identity Card and a personal reference. TSM allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

85917 Foreign National Passenger Not Verified/Allowed at West Palm Beach (PBI)

At 0649 hours on October 7, a West Palm Beach STSO reported AirTran 232 (West Palm Beach – Atlanta) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1030 hours CCO reported LEO conducted an NCIC resulting in no record found. CBP assistance was requested; no response. TSM verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using a previously undisclosed voter's registration card. (b)(3):49 U.S.C. § 114(r), (b)(6) was designated a selectee and allowed access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

85950 Foreign National Passenger Not Verified/Allowed into Sterile Area at West Palm Beach (PBI)

At 0725 hours on October 7, a West Palm Beach STSO reported AirTran 232 (West Palm Beach – Atlanta) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1030 hours CCO reported LEO conducted an NCIC resulting in no record found. TSM verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using a previously undisclosed voter's registration card. (b)(3):49 U.S.C. § 114(r), (b)(6) was designated a selectee and allowed access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Wednesday, October 08, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	14	7.67	3	0	0	0
4	0100-0159	0	0.00	15	11.00	2	0	0	0
4	0200-0259	0	0.00	9	9.00	1	0	0	0
4	0300-0359	0	0.00	15	11.33	3	1	0	1
6	0400-0459	0	0.00	7	4.40	5	0	0	0
6	0500-0559	0	0.00	21	6.44	9	0	0	0
7	0600-0659	0	0.00	10	5.38	8	2	1	1
7	0700-0759	0	0.00	16	6.20	15	0	0	0
7	0800-0859	0	0.00	20	7.44	16	0	0	0
7	0900-0959	0	0.00	9	5.83	12	0	0	0
7	1000-1059	0	0.00	20	6.84	19	1	0	1
7	1100-1159	0	0.00	28	7.25	16	0	0	0
7	1200-1259	7	1.14	18	7.10	21	0	0	0
5	1300-1359	1	0.06	12	6.75	16	0	0	0
5	1400-1459	1	0.20	12	6.55	20	0	0	0
5	1500-1559	1	0.15	23	9.31	13	0	0	0
5	1600-1659	1	0.13	19	7.09	23	0	0	0
5	1700-1759	1	0.15	27	6.92	26	0	0	0
5	1800-1859	8	1.25	21	7.88	24	1	0	1
4	1900-1959	1	0.18	22	9.45	11	0	0	0
4	2000-2059	1	0.20	6	5.00	5	0	0	0
4	2100-2159	1	1.00	7	7.00	1	0	0	0
4	2200-2259	0	0.00	5	4.5	2	0	0	0
4	2300-2359	1	0.50	6	4.5	2	0	0	0
	TOTALS	8	0.20	28	7.11	273	5	1	4

Denials

86499 Foreign National Passenger Not Verified at New York Kennedy (JFK)

At 0642 hours on October 8, a New York Kennedy TSO reported Taca 571 (New York Kennedy – San Rafael, El Salvador) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0830 hours STSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

86459 Foreign National Passenger Not Verified/Allowed at Lihue (LIH)

At 0320 hours on October 8, a Lihue STSO reported Hawaiian 324 (Lihue - Honolulu) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) presented with a Mexican National Electoral Card. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0405 hours STSO reported TSM allowed (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

86172 Foreign National Passenger Not Verified/Allowed at Tampa (TPA)

At 0620 hours on October 8, a Tampa STSO reported AirTran 132 (Tampa - Atlanta) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0719 hours STSO reported LEO verified (b)(3);49 U.S.C. § 114(r), (b)(6) identity through a previously undisclosed Mexican ID by implementing a Florida LEO database. STSO allowed (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

86600 Foreign National Passenger Not Verified/Allowed at Chicago Midway (MDW)

At 1013 hours on October 8, a Chicago Midway LTSO reported Southwest 1799 (Chicago Midway – San Jose) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) presented a Certificate of Eligibility as identification. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1223 hours LTSO reported STSO verified (b)(3);49 U.S.C. § 114(r), (b)(6) identity through Certificate of Eligibility and a previously undisclosed Mexican ID. STSO allowed (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

86941 Passenger Not Verified/Allowed into Sterile Area at San Diego (SAN)

At 1832 hours on October 8, a San Diego BDO reported that Southwest 1619 (San Diego – Las Vegas)

passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no identification. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record.

(b)(3):49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1915 hours STSO reported LEO verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity through NCIC database and previously undisclosed expired ID. STSO allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Thursday, October 09, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	15	15.00	1	1	1	0
4	0100-0159	2	0.50	10	6.25	4	0	0	0
4	0200-0259	1	0.50	15	11.50	2	0	0	0
4	0300-0359	1	1.00	7	5.50	2	0	0	0
6	0400-0459	0	0.00	5	5.00	1	0	0	0
6	0500-0559	1	0.14	10	5.00	7	0	0	0
5	0600-0659	1	0.06	23	5.39	18	1	1	0
5	0700-0759	1	0.09	25	5.57	23	1	0	1
5	0800-0859	2	0.16	21	7.58	19	1	0	1
5	0900-0959	0	0.00	30	6.70	20	2	2	0
5	1000-1059	4	0.22	11	5.48	23	0	0	0
7	1100-1159	0	0.00	35	9.00	20	1	1	0
7	1200-1259	2	0.12	23	7.08	25	1	0	1
7	1300-1359	4	0.46	15	6.83	24	1	0	1
6	1400-1459	1	0.20	24	9.33	15	0	0	0
6	1500-1559	1	0.16	21	9.89	19	0	0	0
6	1600-1659	1	0.30	15	6.48	23	0	0	0
6	1700-1759	1	0.22	22	6.39	23	0	0	0
6	1800-1859	1	0.33	15	6.81	21	0	0	0
4	1900-1959	1	0.44	10	5.44	9	0	0	0
4	2000-2059	1	0.33	24	10.08	12	0	0	0
4	2100-2159	1	0.33	15	8.5	6	0	0	0
4	2200-2259	0	0.00	8	5.33	3	0	0	0
4	2300-2359	1	0.12	21	6.88	8	0	0	0
	TOTALS	4	0.20	35	7.08	328	9	5	4

Denials

87008 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 0003 hours on October 9, a Las Vegas BDO reported Delta 626 (Las Vegas – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0045 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

87047 Foreign National Passenger Not Verified at Austin (AUS)

At 0620 hours on October 9, an Austin BDO reported Continental 240 (Austin – Los Angeles) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0741 hours BDO reported LEO and CBP responded and were unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) who was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

87198 Foreign National Passenger Not Verified at San Francisco (SFO)

At 0938 hours on October 9, a San Francisco BDO reported Alaska Air 301 (San Francisco - Seattle) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1030 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

87188 Foreign National Passenger Not Verified at Los Angeles (LAX)

At 0945 hours on October 9, a Los Angeles BDO reported US Airways 16 (Los Angeles – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. (b)(3):49 U.S.C. § 114(r), (b)(6) became uncooperative before IVCC could consult TSOC for TECS check; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1025 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

87253 Passenger Not Verified at Key West (EYW)

At 1151 hours on October 9, a Key West LTSO reported that Continental 9152 (Key West - Tampa) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no verifiable record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1230 hours AFSD reported LEO responded and was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) who was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed**87079 Foreign National Passenger Not Verified/Allowed at Charlotte (CLT)**

At 0708 hours on October 9, a Charlotte LTSO reported US Airways 1067 (Charlotte - Miami) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) presented with a Honduras birth certificate. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact CBP (per TSOC) and to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO/CBP involvement or other means.

Update: At 0815 hours LTSO reported (b)(3):49 U.S.C. § 114(r)(b)(6) presented a previously undisclosed Honduras Consulate letter with photo attached. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area. LEO/CBP was not contacted and (b)(3):49 U.S.C. § 114(r)(b)(6) was not designated a selectee. There was no impact to airport operations or media attention.

87126 Foreign National Passenger Not Verified/Allowed at San Antonio (SAT)

At 0808 hours on October 9, a San Antonio BDO reported Continental 1818 (San Antonio - Houston Intercontinental) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1045 hours BDO reported CBP verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity through previously undisclosed Provisional Passport from Honduras Consulate by accessing CBP database. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

87308 Foreign National Passenger Not Verified/Allowed at Kansas City (MCI)

At 1225 hours on October 9, a Kansas City BDO reported Delta 1796 (Kansas City - Atlanta) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1328 hours CCO reported CBP and ICE verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity through ICE database using previously undisclosed lost passport documentation from Brazilian Consulate. (b)(3):49 U.S.C. § 114(r)(b)(6) status was determined by ICE as self deporting. BDO allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

87384 Foreign National Passenger Not Verified/Allowed at Phoenix (PHX)

At 1334 hours on October 9, a Phoenix LTSO reported US Airways (Phoenix - Spokane) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1411 hours LTSO reported CBP verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity through previously undisclosed Departure Record Form I-94A and medical documentation. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

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Withheld pursuant to exemption
of the Freedom of Information and Privacy Act



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Friday, October 10, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	14	8.50	2	0	0	0
4	0100-0159	0	0.00	5	5.00	1	0	0	0
4	0200-0259	0	0.00	7	5.50	2	0	0	0
4	0300-0359	1	0.50	13	8.50	2	0	0	0
5	0400-0459	0	0.00	7	6.00	4	0	0	0
5	0500-0559	1	0.44	9	5.56	9	0	0	0
5	0600-0659	3	0.17	30	6.58	24	0	0	0
5	0700-0759	0	0.00	22	6.25	16	1	0	1
5	0800-0859	0	0.00	16	6.40	15	0	0	0
5	0900-0959	1	0.04	21	6.92	24	1	1	0
5	1000-1059	12	2.59	32	7.70	27	2	2	0
6	1100-1159	8	1.15	28	6.65	26	2	2	0
6	1200-1259	1	0.04	22	7.91	23	2	2	0
6	1300-1359	3	0.14	22	7.05	22	0	0	0
6	1400-1459	1	0.18	18	7.18	22	0	0	0
6	1500-1559	1	0.17	34	9.57	23	1	1	0
6	1600-1659	1	0.17	20	5.46	24	0	0	0
6	1700-1759	1	0.24	33	7.38	29	1	1	0
6	1800-1859	4	0.37	35	6.93	30	0	0	0
6	1900-1959	1	0.25	18	6.83	12	1	0	1
5	2000-2059	14	1.31	12	7.06	16	0	0	0
5	2100-2159	1	0.17	15	6.83	12	1	1	0
3	2200-2259	2	0.57	18	7.29	7	0	0	0
3	2300-2359	1	0.67	22	11.00	3	0	0	0
	TOTALS	14	0.47	35	7.08	375	12	10	2

~~SENSITIVE SECURITY INFORMATION~~

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Denials

87848 Foreign National Passenger Not Verified at Boston (BOS)

At 0918 hours on October 10, a Boston STSO reported American 311 (Boston – St. Louis) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(3);49 U.S.C. § 114(r), (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1140 hours STSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

87909 Foreign National Passenger Not Verified at Los Angeles (LAX)

At 1003 hours on October 10, a Los Angeles BDO reported Southwest 648 (Los Angeles - Baltimore) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(3);49 U.S.C. § 114(r), (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1215 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

87939 Foreign National Passenger Not Verified at Los Angeles (LAX)

At 1047 hours on October 10, a Los Angeles BDO reported Southwest 648 (Los Angeles - Baltimore) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(3);49 U.S.C. § 114(r), (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1200 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

87972 Foreign National Passenger Not Verified at San Francisco (SFO)

At 1118 hours on October 10, a San Francisco BDO reported US Airways 259 (San Francisco - Phoenix) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(3);49 U.S.C. § 114(r), (b)(6)) presented expired Phillipines ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1150 hours TSM reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

88022 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1214 hours on October 10, a Las Vegas BDO reported Southwest 1842 (Las Vegas – Long Island) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(3);49 U.S.C. § 114(r), (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1255 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

SENSITIVE SECURITY INFORMATION

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87996 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1230 hours on October 10, a Las Vegas LTSO reported Las Vegas 788 (Las Vegas - Charlotte) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1308 hours BDO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

87963 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1240 hours on October 10, a Las Vegas LTSO reported US Airways 788 (Las Vegas - Charlotte) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1308 hours BDO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

88170 Foreign National Passenger Not Verified at Los Angeles (LAX)

At 1518 hours on October 10, a Los Angeles STSO reported US Airways 1496 (Los Angeles - New York LaGuardia) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented ICE release papers and bond receipt. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1607 hours STSO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

88269 Passenger Not Verified at Austin (AUS)

At 1711 hours on October 10, an Austin BDO reported that American 2016 (Austin - Chicago O'Hare) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) was unable to provide information for alternate verification; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1804 hours BDO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

88461 Foreign National Passenger Not Verified at Salt Lake City (SLC)

At 2130 hours on October 10, a Salt Lake City LTSO reported United 6469 (Salt Lake City - Los Angeles) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2210 hours LTSO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed**87808 Foreign National Passenger Not Verified/Allowed at Denver (DEN)**

At 0813 hours on October 10, a Denver BDO reported US Airways 950 (Denver - Philadelphia) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) presented with a 'stolen passport' police report. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0827 hours BDO reported (b)(3):49 U.S.C. § 114(r)(b)(6) identity was verified by STSO and BDO examining a previously undisclosed document with photo of (b)(3):49 U.S.C. § 114(r)(b)(6) faxed from the French Emissary in Denver Colorado verifying that she had a valid passport with a November 8, 2008 expiration date. After BDO assessment, (b)(3):49 U.S.C. § 114(r)(b)(6) was allowed access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

88400 Foreign National Passenger Not Verified/Allowed at Los Angeles (LAX)

At 1925 hours on October 10, a Los Angeles STSO reported US Airways 117 (Los Angeles - Las Vegas) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 2130 hours STSO reported ICE verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity through ICE database using a previously undisclosed expired ICE application containing photo, address, and previous address. STSO allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Saturday, October 11, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	0	0.00	22	15.50	2	1	1	0
3	0100-0159	0	0.00	7	7.00	1	0	0	0
3	0200-0259	1	0.50	13	9.50	2	0	0	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
4	0400-0459	0	0.00	0	0.00	0	0	0	0
4	0500-0559	2	0.45	10	0.45	11	0	0	0
7	0600-0659	1	0.10	23	8.00	10	1	1	0
7	0700-0759	0	0.00	25	11.91	11	2	1	1
7	0800-0859	0	0.00	19	5.58	19	1	1	0
6	0900-0959	0	0.00	44	6.61	18	1	1	0
6	1000-1059	0	0.00	25	6.78	18	1	0	1
6	1100-1159	0	0.00	31	6.36	22	1	1	0
6	1200-1259	0	0.00	20	5.85	13	0	0	0
6	1300-1359	0	0.00	17	7.29	14	1	1	0
5	1400-1459	2	0.09	14	6.00	23	0	0	0
6	1500-1559	0	0.00	26	7.26	23	2	2	0
6	1600-1659	2	0.00	31	9.94	18	3	3	0
5	1700-1759	0	0.00	9	5.60	10	0	0	0
5	1800-1859	0	0.00	12	6.18	17	2	2	0
5	1900-1959	0	0.00	9	5.17	6	0	0	0
4	2000-2059	0	0.00	20	7.33	6	0	0	0
4	2100-2159	0	0.00	15	9.50	2	0	0	0
4	2200-2259	1	0.67	17	10.0	3	0	0	0
4	2300-2359	0	0.00	5	5.00	1	0	0	0
	TOTALS	2	0.06	44	7.08	250	16	14	2

Denials

88503 Foreign National Passenger Not Verified at Honolulu (HNL)

At 0030 hours on October 11, a Honolulu BDO reported Island Air 1152 (Honolulu – Hoolehua) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found.

(b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if

(b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0048 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

88555 Foreign National Passenger Not Verified at Boston (BOS)

At 0656 hours on October 11, a Boston STSO reported US Airways 1737 (Boston – Charlotte) passenger

(b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) presented with an illegible Brazilian passport. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0800 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

88560 Passenger Not Verified at San Juan (SJU)

At 0716 hours on October 11, a San Juan LTSO reported that JetBlue 708 (San Juan – New York Kennedy)

passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0838 hours LTSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

88610 Foreign National Passenger Not Verified at San Jose (SJC)

At 0850 hours on October 11, a San Jose TSO reported Southwest 816 (San Jose – Chicago Midway) passenger

(b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1019 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

88635 Passenger Not Verified at Los Angeles (LAX)

At 0930 hours on October 11, a Los Angeles BDO reported that Southwest 2149 (Los Angeles – Seattle)

passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1030 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

88699 Foreign National Passenger Not Verified at Birmingham (BHM)

At 1118 hours on October 11, a Birmingham BDO reported Southwest 2942 (Birmingham – Chicago Midway) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1221 hours BDO reported LEO responded and was unable to verify (b)(3);49 U.S.C. § 114(r),(b)(6) who was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

88857 Foreign National Passenger Not Verified at Austin (AUS)

At 1521 hours on October 11, an Austin BDO reported United 7503 (Austin – Denver) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1543 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

88871 Passenger Not Verified at Washington Dulles (IAD)

At 1543 hours on October 11, a Washington Dulles TSO reported that United 915 (Washington Dulles – San Francisco) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; not verified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1623 hours TSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

88882 Passenger Not Verified at Washington Dulles (IAD)

At 1600 hours on October 11, a Washington Dulles TSO reported that United 915 (Washington Dulles – San Francisco) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; not verified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1621 hours TSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

88913 Foreign National Passenger Not Verified at Los Angeles (LAX)

At 1652 hours on October 11, a Los Angeles BDO reported Frontier 414 (Los Angeles – Denver) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1710 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

88894 Passenger Not Verified at Birmingham (BHM)

At 1620 hours on October 11, a Birmingham BDO reported that Continental 2292 (Birmingham – Houston) passenger (b)(3);49 U.S.C. § 114(r) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) was unable to provide information for alternate verification; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1743 hours BDO reported (b)(3);49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

88948 Foreign National Passenger Not Verified at Kahului (OGG)

At 1807 hours on October 11, a Kahului TSM reported United 44 (Kahului – Los Angeles) passenger (b)(3);49 U.S.C. § 114(r) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSM was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1831 hours TSM reported (b)(3);49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

88980 Passenger Not Verified at Kahului (OGG)

At 1835 hours on October 11, a Kahului TSM reported that United 44 (Kahului – Los Angeles) passenger (b)(3);49 U.S.C. § 114(r) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) was unable to provide information for alternate verification; not verified. TSM was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1905 hours TSM reported (b)(3);49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed**88576 Foreign National Passenger Not Verified/Allowed at New York Kennedy (JFK)**

At 0756 hours on October 11, a New York Kennedy TSO reported Taca 571 (New York Kennedy – El Salvador) passenger (b)(3);49 U.S.C. § 114(r) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0905 hours STSO reported TSM in cooperation with Taca verified (b)(3);49 U.S.C. § 114(r) identity by examining previously undisclosed expired Guatemalan travel document issued by Guatemalan Consulate. TSM allowed (b)(3);49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

88675 Foreign National Passenger Not Verified/Allowed at Dallas/Fort Worth (DFW)

At 1035 hours on October 11, a Dallas/Fort Worth TSM reported US Airways 1770 (Dallas/Fort Worth – Charlotte) passenger (b)(3);49 U.S.C. § 114(r) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSM was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1134 hours TSM reported CBP verified (b)(3):49's identity through CBP database using previously undisclosed court papers (arrest and court hearing) issued by CBP. TSM allowed (b)(3):4 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

Verified / Denied

88790 Foreign National Passenger Verified/Denied at Austin (AUS)

At approximately 1350 hours on October 11, an Austin BDO reported that Southwest 2273 (Austin – Los Angeles) passenger (b)(3):49 U.S.C. § 114(r) (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in record found; verified. TSOC suggested ICE be notified.

Update: At approximately 1507 hours BDO reported LEO conducted NCIC database search resulting in a record found. (b)(3):49 U.S.C. § 114 was denied access to the checkpoint and sterile area after becoming extremely uncooperative. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Sunday, October 12, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	2	0.75	18	10.50	4	1	1	0
4	0100-0159	0	0.00	6	6.00	1	0	0	0
4	0200-0259	1	0.33	8	6.00	3	0	0	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
5	0400-0459	1	0.40	17	7.20	5	0	0	0
5	0500-0559	2	0.44	33	7.89	9	0	0	0
8	0600-0659	0	0.00	26	7.86	14	0	0	0
8	0700-0759	0	0.00	19	5.94	18	0	0	0
8	0800-0859	3	0.15	19	5.45	20	0	0	0
8	0900-0959	0	0.00	16	6.00	22	0	0	0
8	1000-1059	0	0.00	18	5.44	25	1	1	0
9	1100-1159	0	0.00	13	6.09	22	0	0	0
9	1200-1259	0	0.00	17	4.96	27	0	0	0
9	1300-1359	2	0.05	36	5.55	42	0	0	0
6	1400-1459	3	0.16	19	5.76	38	0	0	0
7	1500-1559	1	0.03	14	6.21	29	0	0	0
7	1600-1659	4	0.50	23	5.86	44	1	1	0
7	1700-1759	1	0.02	15	5.45	40	0	0	0
7	1800-1859	5	0.43	30	6.49	35	0	0	0
6	1900-1959	7	1.12	29	5.71	24	0	0	0
6	2000-2059	6	1.41	15	6.94	17	0	0	0
5	2100-2159	4	0.36	21	8.50	14	2	1	1
5	2200-2259	0	0.00	28	9.62	8	1	0	1
6	2300-2359	3	0.30	20	7.40	11	0	0	0
	TOTALS	7	0.26	36	6.14	472	6	4	2

Denials

89016 Foreign National Passenger Not Verified at San Jose (SJC)

At 0028 hours on October 12, a San Jose LTSO reported Mexicana 155 (San Jose – Mexico) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 0200 hours LTSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

89275 Foreign National Passenger Not Verified at Austin (AUS)

At 1057 hours on October 12, an Austin BDO reported Delta 1104 (Austin – New York Kennedy) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 1154 hours TSM reported BDO denied (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

89685 Foreign National Passenger Not Verified at Detroit (DET)

At 1708 hours on October 12, a Detroit BDO reported Delta 8900 (Detroit – Cincinnati) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is an illegal foreign national. BDO ceased verification process and contacted CBP. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 1754 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was taken into custody by CBP and denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

89891 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 2122 hours on October 12, a Las Vegas TSO reported Southwest 1431 (Las Vegas – Salt Lake City) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 2150 hours TSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

89901 Foreign National Passenger Not Verified/Allowed at Los Angeles (LAX)

At 2138 hours on October 12, a Los Angeles BDO reported that Southwest 850 (Los Angeles – Houston Hobby) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no identification. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2235 hours BDO reported TSM verified (b)(3):49 U.S.C. § 114 (b)(6) identity through personal reference, previously undisclosed bank card and employer verification. TSM allowed (b)(3):49 U.S.C. § 114 (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

89931 Passenger Not Verified/Allowed into Sterile Area at Long Beach (LGB)

At 2241 hours on October 12, a Long Beach BDO reported that JetBlue 243 (Long Beach – Fort Lauderdale) passenger (b)(3):49 U.S.C. § 114 (b)(6) (DOB: (b)(6)) stated she had no identification. (b)(3):49 U.S.C. § 114 (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 (b)(6) was unable to provide information for alternate verification; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 (b)(6) identity is verified through LEO involvement or other means.

Update: At 2315 hours BDO reported (b)(3):49 U.S.C. § 114 (b)(6) identity verified through two personal references. BDO allowed (b)(3):49 U.S.C. § 114 (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Monday, October 13, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
6	0000-0059	0	0.00	18	6.25	8	1	0	1
6	0100-0159	0	0.00	8	6.67	3	0	0	0
6	0200-0259	0	0.00	14	7.00	4	0	0	0
6	0300-0359	0	0.00	0	0.00	0	0	0	0
7	0400-0459	0	0.00	15	6.67	6	0	0	0
7	0500-0559	0	0.00	13	5.92	13	0	0	0
8	0600-0659	0	0.00	21	7.30	23	1	0	1
8	0700-0759	0	0.00	19	4.84	31	1	0	1
8	0800-0859	7	0.26	15	6.78	27	3	3	0
8	0900-0959	0	0.00	10	4.90	20	0	0	0
9	1000-1059	0	0.00	18	6.57	21	1	0	1
7	1100-1159	10	2.44	36	9.32	34	3	3	0
8	1200-1259	4	0.29	15	5.45	31	0	0	0
8	1300-1359	0	0.00	25	6.80	25	1	1	0
8	1400-1459	1	0.15	9	4.48	27	0	0	0
8	1500-1559	1	0.16	22	6.11	19	0	0	0
7	1600-1659	5	0.91	37	6.81	43	4	2	2
7	1700-1759	6	1.07	15	4.97	30	0	0	0
6	1800-1859	1	0.22	11	4.57	23	1	1	0
6	1900-1959	3	0.33	21	6.29	21	1	1	0
6	2000-2059	1	0.20	44	10.00	10	0	0	0
5	2100-2159	1	0.33	15	7.50	7	0	0	0
5	2200-2259	0	0.00	5	5.00	1	0	0	0
5	2300-2359	0	0.00	11	7.80	5	0	0	0
	TOTALS	10	0.45	44	6.29	432	17	11	6

~~WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.~~

Denials

90143 Foreign National Passenger Not Verified at San Francisco (SFO)

At 0830 hours on October 13, a San Francisco BDO reported United 1184 (San Francisco - Denver) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1058 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

90174 Foreign National Passenger Not Verified at San Francisco (SFO)

At 0830 hours on October 13, a San Francisco BDO reported United 1184 (San Francisco - Denver) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1057 hours BDO reported CBP responded and arrested (b)(3);49 U.S.C. § 114(r),(b)(6). There was no impact to airport operations or media attention.

90172 Foreign National Passenger Not Verified at Washington Dulles (IAD)

At 0853 hours on October 13, a Washington Dulles STSO reported TACA 581 (Washington Dulles - San Salvador) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0949 hours STSO reported CBP responded and arrested (b)(3);49 U.S.C. § 114(r),(b)(6). There was no impact to airport operations or media attention.

90286 Passenger Not Verified at San Jose (SJC)

At 1113 hours on October 13, a San Jose LTSO reported that Southwest 738 (San Jose - Reno) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) was unwilling to provide information for alternate verification; not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1359 hours LTSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

90287 Foreign National Passenger Not Verified at Los Angeles (LAX)

At 1115 hours on October 13, a Los Angeles STSO reported Southwest 1592 (Los Angeles - Phoenix) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1348 hours TSM reported LEO ran an NCIC using information from the CI form resulting in no records found. (b)(3);49 U.S.C. § 114(r);(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

90278 Foreign National Passenger Not Verified at Los Angeles (LAX)

At 1121 hours on October 13, a Los Angeles STSO reported American 54 (Los Angeles – Chicago O'Hare) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r);(b)(6) identity is verified through LEO involvement or other means.

Update: At 1341 hours TSM reported (b)(3);49 U.S.C. § 114(r);(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

90433 Foreign National Passenger Not Verified at Austin (AUS)

At 1345 hours on October 13, an Austin BDO reported Southwest 2943 (Austin – Harlingen) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB: (b)(6)) presented ICE immigration court documents as ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r);(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r);(b)(6) identity is verified through LEO involvement or other means.

Update: At 1420 hours BDO reported (b)(3);49 U.S.C. § 114(r);(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

90559 Foreign National Passenger Not Verified at Los Angeles (LAX)

At 1605 hours on October 13, a Los Angeles BDO reported AirTran 51 (Los Angeles – Atlanta) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1652 hours BDO reported (b)(3);49 U.S.C. § 114(r);(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

90593 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1625 hours on October 13, a Las Vegas TSO reported Southwest 1574 (Las Vegas – Tulsa) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1753 hours TSO reported (b)(3);49 U.S.C. § 114(r);(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

90742 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1856 hours on October 13, a Las Vegas TSO reported United 573 (Las Vegas – Tampa) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1929 hours TSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

90748 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1910 hours on October 13, a Las Vegas TSO reported United 573 (Las Vegas – Tampa) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1929 hours TSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed**89975 Foreign National Passenger Not Verified/Allowed at Phoenix (PHX)**

At 0036 hours on October 13, a Phoenix BDO reported US Airways 258 (Phoenix – Philadelphia) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0155 hours BDO reported ICE verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity through ICE database and a previously undisclosed Mexican driver's license and voter registration card. STSO allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

90042 Foreign National Passenger Not Verified/Allowed into Sterile Area at Atlanta (ATL)

At 0622 hours on October 13, an Atlanta LTSO reported United 351 (Atlanta – San Francisco) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) presented ICE Form I-352 as ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national and had illegally entered the US. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0834 hours CCO reported TSM verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity using ICE Form I-352 and a previously undisclosed SSN Card. TSM allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

90077 Foreign National Passenger Not Verified/Allowed into Sterile Area at Miami (MIA)

At 0705 hours on October 13, a Miami CCO reported Continental 191 (Miami – Houston) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. CCO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. CCO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0747 hours CCO reported TSM verified (b)(3):49 U.S.C. § 114(r) identity using her passport which was retrieved from her checked bag. TSM allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

90256 Foreign National Passenger Not Verified/Allowed into Sterile Area at Las Vegas (LAS)

At 1033 hours on May 1513, a Las Vegas BDO reported American 538 (Las Vegas – Chicago O'Hare) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1100 hours BDO reported TSM verified (b)(3):49 U.S.C. § 114(r) identity through traveling companions (daughters) using address, passports and travel itineraries. TSM allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

90619 Foreign National Passenger Not Verified/Allowed at Washington Dulles (IAD)

At 1614 hours on October 13, a Washington Dulles TSO reported Northwest 1263 (Washington Dulles – St. Paul) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1709 hours TSO reported CBP verified (b)(3):49 U.S.C. § 114(r) identity through CBP database. TSO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

90623 Foreign National Passenger Not Verified/Allowed at Washington Dulles (IAD)

At 1634 hours on October 13, a Washington Dulles TSO reported Northwest 1263 (Washington Dulles – St. Paul) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1709 hours TSO reported CBP verified (b)(3):49 U.S.C. § 114(r) identity through CBP database. TSO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Tuesday, October 14, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	0	0.00	9	6.00	5	0	0	0
5	0100-0159	0	0.00	14	10.00	3	0	0	0
5	0200-0259	0	0.00	6	5.33	3	0	0	0
5	0300-0359	0	0.00	5	5.00	1	0	0	0
6	0400-0459	5	0.83	6	3.83	7	0	0	0
6	0500-0559	0	0.00	11	6.56	9	0	0	0
7	0600-0659	0	0.00	21	5.94	18	2	1	1
8	0700-0759	0	0.00	33	8.24	21	0	0	0
8	0800-0859	5	0.21	48	9.69	29	6	0	6
8	0900-0959	0	0.00	28	6.76	21	1	1	0
7	1000-1059	1	0.04	30	6.50	24	0	0	0
8	1100-1159	0	0.00	59	11.05	20	0	0	0
7	1200-1259	0	0.00	10	5.42	12	0	0	0
7	1300-1359	2	0.09	34	7.41	22	3	3	0
5	1400-1459	1	0.08	15	4.80	25	0	0	0
5	1500-1559	7	1.06	39	6.06	33	0	0	0
5	1600-1659	1	0.20	10	5.30	20	0	0	0
5	1700-1759	4	0.58	40	6.87	31	0	0	0
5	1800-1859	7	0.52	16	7.19	21	0	0	0
5	1900-1959	2	0.31	39	11.00	13	1	1	0
4	2000-2059	1	0.20	11	4.93	15	0	0	0
4	2100-2159	1	0.20	9	5.80	5	0	0	0
5	2200-2259	1	0.33	8	5.67	3	0	0	0
5	2300-2359	0	0.00	7	4.75	4	0	0	0
	TOTALS	7	0.19	59	6.67	365	13	6	7

~~SENSITIVE SECURITY INFORMATION~~

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Denials

90927 Foreign National Passenger Not Verified at New York Kennedy (JFK)

At 0654 hours on October 14, a New York Kennedy TSO reported JetBlue 171 (New York Kennedy – New Orleans) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0806 hours TSO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

91045 Foreign National Passenger Not Verified at New York Kennedy (JFK)

At 0930 hours on October 14, a New York Kennedy STSO reported United 87 (New York Kennedy–Los Angeles) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1226 hours TSM reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

91213 Foreign National Passenger Not Verified at San Diego (SAN)

At 1331 hours on October 14, a San Diego BDO reported Delta 1528 (San Diego - Atlanta) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1526 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

91219 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1336 hours on October 14, a Las Vegas TSO reported Southwest 1707 (Las Vegas – Chicago Midway) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1610 hours TSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

91220 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1337 hours on October 14, a Las Vegas BDO reported Southwest 1707 (Las Vegas – Chicago Midway) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1445 hours BDO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

91524 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1915 hours on October 14, a Las Vegas TSO reported Southwest 1167 (Las Vegas - Reno) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 2045 hours STSO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed

90892 Foreign National Passenger Not Verified/Allowed at Tampa (TPA)

At 0615 hours on October 14, a Tampa STSO reported American 1779 (Tampa - Dallas Fort Worth) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0650 hours STSO reported LEO conducted NCIC using (b)(3):49 U.S.C. § 114(r)(b)(6) CI form and Mexican military documents; no records found. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

90966 Foreign National Passenger Not Verified/Allowed at San Francisco (SFO)

At 0800 hours on October 14, a San Francisco BDO reported United 132 (San Francisco – Chicago O'Hare) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0849 hours BDO reported TSM verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity using previously undisclosed Mexican issued voter's registration and driver's license. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after successfully completing BDO assessment and selectee screening. There was no impact to airport operations or media attention.

90982 Foreign National Passenger Not Verified/Allowed at San Francisco (SFO)

At 0825 hours on October 14, a San Francisco BDO reported United 132 (San Francisco – Chicago O'Hare) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0910 hours BDO reported TSM verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity using previously undisclosed Mexican voter's registration card. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after successfully completing BDO assessment and selectee screening. There was no impact to airport operations or media attention.

90975 Foreign National Passenger Not Verified/Allowed at San Francisco (SFO)

At 0830 hours on October 14, a San Francisco BDO reported Frontier 650 (San Francisco - Denver) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0910 hours BDO reported TSM verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity using a previously undisclosed Mexican birth certificate and driver's license. TSM allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

91016 Foreign National Passenger Not Verified/Allowed at San Francisco (SFO)

At 0840 hours on October 14, a San Francisco BDO reported United 132 (San Francisco - Chicago O'Hare) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0910 hours BDO reported TSM verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity using a previously undisclosed Mexican driver's license and birth certificate. TSM allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

91017 Foreign National Passenger Not Verified/Allowed at San Francisco (SFO)

At 0850 hours on October 14, a San Francisco BDO reported United 132 (San Francisco - Chicago O'Hare) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0910 hours BDO reported TSM verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity using a previously undisclosed Mexican birth certificate and driver's license. TSM allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

91020 Passenger Not Verified/Allowed into Sterile Area at Oakland (OAK)

At 0850 hours on October 14, an Oakland STSO reported that Southwest 1169 (Oakland - Phoenix) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) presented with an unsigned Social Security Card and an illegible birth certificate. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; not verified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0910 hours TSM reported (b)(3);49 U.S.C. § 114(r),(b)(6) identity was verified using a birth certificate and personal reference. TSM allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Wednesday, October 15, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	0	0.00	16	8.50	6	1	1	0
5	0100-0159	0	0.00	16	8.00	3	0	0	0
5	0200-0259	0	0.00	17	17.00	1	0	0	0
5	0300-0359	0	0.00	0	0.00	0	0	0	0
6	0400-0459	0	0.00	5	5.00	1	0	0	0
7	0500-0559	0	0.00	12	6.10	10	0	0	0
5	0600-0659	4	0.32	23	6.68	19	1	0	1
5	0700-0759	0	0.00	12	5.18	11	1	1	0
5	0800-0859	5	0.25	22	7.20	20	3	2	1
5	0900-0959	1	0.05	13	5.10	21	0	0	0
5	1000-1059	0	0.00	43	10.86	7	1	1	0
5	1100-1159	0	0.00	23	8.36	11	1	1	0
5	1200-1259	0	0.00	15	5.45	20	0	0	0
5	1300-1359	5	0.76	29	9.65	17	1	0	1
5	1400-1459	10	0.89	40	8.63	27	1	1	0
5	1500-1559	1	0.12	43	8.12	16	1	1	0
5	1600-1659	1	0.30	21	6.90	20	1	0	1
5	1700-1759	1	0.18	15	6.23	22	0	0	0
5	1800-1859	2	0.19	22	7.56	16	1	0	1
4	1900-1959	1	0.33	12	5.67	9	0	0	0
4	2000-2059	1	0.20	9	5.00	5	0	0	0
4	2100-2159	1	0.33	8	5.67	6	0	0	0
4	2200-2259	1	0.43	8	4.71	7	0	0	0
4	2300-2359	1	0.25	8	6.5	4	0	0	0
	TOTALS	10	0.27	43	7.03	279	13	8	5

Denials

91605 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 0021 hours on October 15, a Las Vegas TSM reported US Airways 431 (Las Vegas - Philadelphia) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. TSM was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0110 hours TSM reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

91686 Foreign National Passenger Not Verified at Denver (DEN)

At 0738 hours on October 15, a Denver BDO reported US Airways 86 (Denver - Phoenix) - US Airways 2821 (Phoenix - Tucson) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0914 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

91704 Foreign National Passenger Not Verified at Portland (PDX)

At 0813 hours on October 15, a Portland BDO reported American 1390 (Portland - Dallas/Fort Worth) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0920 hours STSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

91708 Foreign National Passenger Not Verified at Los Angeles (LAX)

At 0823 hours on October 15, a Los Angeles BDO reported US Airways 2920 (Los Angeles - Phoenix) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1255 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

91788 Passenger Not Verified at New York Kennedy (JFK)

At 1054 hours on October 15, a New York Kennedy TSO reported JetBlue 715 (New York Kennedy - San Juan) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; not verified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1638 hours STSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

SENSITIVE SECURITY INFORMATION

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

91796 Passenger Not Verified at Fort Lauderdale (FLL)

At 1154 hours on October 15, a Fort Lauderdale STSO reported JetBlue 506 (Fort Lauderdale - Newark) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) was unable to provide information for alternate verification; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1220 hours STSO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

91943 Foreign National Passenger Not Verified at Kona (KOA)

At 1450 hours on October 15, a Kona LTSO reported Hawaiian 119 (Kona - Honolulu) passenger (b)(3):49 U.S.C. § 114(r) (DOB: (b)(6)) presented with an expired Green Card. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1540 hours LTSO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

91937 Foreign National Passenger Not Verified at San Jose (SJC)

At 1505 hours on October 15, a San Jose LTSO reported Southwest 667 (San Jose - Las Vegas) passenger (b)(3):49 U.S.C. § 114(r) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1757 hours LTSO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Not Verified /Allowed**91633 Foreign National Passenger Not Verified/Allowed at Birmingham (BHM)**

At 0603 hours on October 15, a Birmingham BDO reported Continental 3047 (Birmingham - Washington Dulles) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0650 hours BDO reported LEO conducted NCIC, resulting in no record found; not verified. BDO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

91706 Passenger Not Verified/Allowed into Sterile Area at Aguadilla (BQN)

At 0811 hours on October 15, an Aguadilla STSO reported that Continental 315 (Aguadilla - Newark) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) was unable to provide information for alternate verification; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1145 hours STSO reported (b)(3):49 U.S.C. § 114(r)(b)(6) had placed ID in checked baggage after boarding pass purchase. TSM in cooperation with Continental who had examined ID and through a personal reference (Aunt who was on site at airport) verified (b)(3):49 U.S.C. § 114(r)(b)(6) ID. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

91868 Foreign National Passenger Not Verified/Allowed at Las Vegas (LAS)

At 1341 hours on October 15, a Las Vegas BDO reported Southwest 1631 (Las Vegas - Albuquerque) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1633 hours BDO reported (b)(3):49 U.S.C. § 114(r)(b)(6) identity was verified using previously undisclosed credit cards and a German driver's license. BDO allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

91973 Foreign National Passenger Not Verified/Allowed at Denver (DEN)

At 1601 hours on October 15, a Denver BDO reported Southwest 852 (Denver - Oakland) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) presented Immigration Bond paperwork as ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1702 hours BDO reported ICE verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity through ICE database using Immigration Bond paperwork. BDO allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

92067 Foreign National Passenger Not Verified/Allowed at Atlanta (ATL)

At 1803 hours on October 15, an Atlanta LTSO reported Delta 367 (Atlanta - Mexico City) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) presented a Mexican Consulate document as ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 2008 hours TSM reported FAM verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity through NCIC database using the Mexican Consulate document. LTSO allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Thursday, October 16, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	1	0.20	11	6.60	5	0	0	0
5	0100-0159	0	0.00	17	17.00	2	1	0	1
5	0200-0259	0	0.00	0	0.00	0	0	0	0
5	0300-0359	0	0.00	8	8.00	1	0	0	0
6	0400-0459	0	0.00	22	14.67	3	1	0	1
7	0500-0559	2	0.15	23	6.77	13	1	1	0
6	0600-0659	0	0.00	15	5.25	12	0	0	0
6	0700-0759	0	0.00	28	5.87	23	0	0	0
6	0800-0859	2	0.09	14	5.82	22	1	1	0
6	0900-0959	0	0.00	40	7.82	17	0	0	0
6	1000-1059	3	0.12	34	6.00	26	0	0	0
8	1100-1159	0	0.00	27	6.53	20	0	0	0
7	1200-1259	0	0.00	19	7.73	11	0	0	0
7	1300-1359	0	0.00	25	6.82	22	2	0	2
8	1400-1459	1	0.25	33	8.54	24	0	0	0
8	1500-1559	1	0.24	38	9.81	21	1	1	0
6	1600-1659	4	0.42	40	10.58	19	1	1	0
6	1700-1759	1	0.36	16	8.21	14	1	1	0
6	1800-1859	4	0.27	16	7.00	22	0	0	0
4	1900-1959	1	0.25	13	5.42	12	0	0	0
4	2000-2059	1	0.27	16	6.00	11	0	0	0
4	2100-2159	1	0.29	11	6.29	7	0	0	0
4	2200-2259	0	0.00	7	5.50	4	0	0	0
4	2300-2359	1	1.00	6	6.00	1	0	0	0
	TOTALS	4	0.15	40	7.26	312	9	5	4

Denials

92213 Foreign National Passenger Not Verified at Orlando (MCO)

At 0551 hours on October 16, an Orlando STSO reported Southwest 382 (Orlando - Philadelphia) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0736 hours STSO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

92295 Foreign National Passenger Not Verified at New York Kennedy (JFK)

At 0834 hours on October 16, a New York Kennedy STSO reported Delta Comair 6623 (New York Kennedy - Houston Intercontinental) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0845 hours STSO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

92484 Foreign National Passenger Not Verified at Ontario (ONT)

At 1520 hours on October 16, an Ontario LTSO reported Southwest 1230 (Ontario - San Jose) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1608 hours LTSO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

92640 Foreign National Gate Pass Holder Not Verified at San Antonio (SAT)

At 1601 hours on October 16, a San Antonio STSO reported gate pass holder (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1656 hours STSO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

92698 Foreign National Passenger Not Verified at Las Vegas (LAS)

At 1722 hours on October 16, a Las Vegas BDO reported Southwest 431 (Las Vegas - Raleigh) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1822 hours BDO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

SENSITIVE SECURITY INFORMATION

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Not Verified /Allowed**92183 Foreign National Passenger Not Verified/Allowed at San Francisco (SFO)**

At 0100 hours on October 16, a San Francisco BDO reported Continental 1743 (San Francisco – Houston Intercontinental) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID.

(b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0142 hours TSM reported (b)(3);49 U.S.C. § 114(r),(b)(6) produced a passport and birth certificate. TSM allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

92191 Passenger Not Verified/Allowed at Boston (BOS)

At 0414 hours on October 16, a Boston LTSO reported that US Airways 1639 (Boston – Charlotte) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no identification. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6)

was unable to provide information for alternate verification; not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0533 hours TSM reported LEO verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity using the CI form through NCIC database locating a valid CA driver's license. TSM allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

92509 Foreign National Passenger Not Verified/Allowed at Phoenix (PHX)

At 1337 hours on October 16, a Phoenix LTSO reported US Airways 14 (Phoenix – New York Kennedy) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) presented Political Asylum paperwork as ID.

(b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1451 hours STSO reported ICE verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity through ICE database using Political Asylum paperwork and previously undisclosed housing card with photo. STSO allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

92511 Foreign National Passenger Not Verified/Allowed at Phoenix (PHX)

At 1343 hours on October 16, a Phoenix LTSO reported US Airways 14 (Phoenix – New York Kennedy) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) presented Political Asylum paperwork as ID. (b)(3);49 U.S.C. § 114(r),(b)(6)

was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; not verified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6)

identity is verified through LEO involvement or other means.

Update: At 1451 hours STSO reported ICE verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity through ICE database using Political Asylum paperwork and previously undisclosed housing card with photo. STSO allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Friday, October 17, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	1	0.25	6	4.75	4	0	0	0
4	0100-0159	2	0.67	20	13.67	3	1	0	1
4	0200-0259	1	0.50	14	10.00	2	0	0	0
4	0300-0359	1	1.00	4	4.00	1	0	0	0
5	0400-0459	0	0.00	8	6.00	3	0	0	0
5	0500-0559	2	0.44	12	5.78	9	0	0	0
6	0600-0659	1	0.07	17	7.33	15	0	0	0
6	0700-0759	0	0.00	11	5.29	17	0	0	0
10	0800-0859	0	0.00	13	5.27	22	0	0	0
11	0900-0959	0	0.00	19	7.30	23	1	1	0
9	1000-1059	1	0.04	9	6.12	24	0	0	0
10	1100-1159	0	0.00	15	7.07	28	0	0	0
11	1200-1259	0	0.00	13	7.00	13	1	1	0
11	1300-1359	0	0.00	25	7.37	35	1	1	0
10	1400-1459	1	0.07	17	5.77	30	1	1	0
10	1500-1559	1	0.05	56	9.00	21	1	1	0
6	1600-1659	7	0.58	30	6.75	24	1	1	0
6	1700-1759	4	0.63	19	5.97	35	1	0	1
6	1800-1859	1	0.24	32	6.81	21	2	1	1
5	1900-1959	1	0.22	14	7.11	9	0	0	0
5	2000-2059	1	0.22	21	8.00	9	0	0	0
5	2100-2159	1	0.14	28	9.21	14	0	0	0
3	2200-2259	2	0.50	17	7.50	4	0	0	0
3	2300-2359	0	0.00	20	20.00	1	0	0	0
	TOTALS	7	0.17	56	6.88	367	10	7	3

Denials

93010 Foreign National Passenger Unverified at San Jose (SJC)

At 0918 hours on October 17, a San Jose TSO reported Delta 1652 (San Jose - Atlanta) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1000 hours TSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

93171 Foreign National Passenger Unverified at Birmingham (BHM)

At 1246 hours on October 17, a Birmingham BDO reported American 831 (Birmingham - Dallas/Fort Worth) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1340 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

93166 Foreign National Passenger Unverified at Phoenix (PHX)

At 1325 hours on October 17, a Phoenix STSO reported US Airways 536 (Phoenix - Cleveland) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1449 hours STSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

93279 Foreign National Passenger Unverified at Charlotte (CLT)

At 1426 hours on October 17, a Charlotte STSO reported AirTran 329 (Charlotte - Atlanta) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) presented a Mexican voter's registration card as ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1532 hours STSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

93311 Foreign National Passenger Unverified at Burbank (BUR)

At 1507 hours on October 17, a Burbank BDO reported Southwest 167 (Burbank - Sacramento) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) presented INS parole documents as ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1638 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

93387 Foreign National Passenger Unverified at Reagan Washington National (DCA)

At 1640 hours on October 17, a Reagan Washington National STSO reported American 4783 (Reagan Washington National - Boston) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) presented detention/removal documents from DHS as ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1827 hours STSO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

93513 Passenger Unverified at Las Vegas (LAS)

At 1815 hours on October 17, a Las Vegas BDO reported that Southwest 940 (Las Vegas – Orange County) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) was unable to provide information for alternate ID verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 2034 hours TSM reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed**92855 Foreign National Passenger Unverified/Allowed at San Francisco (SFO)**

At 0153 hours on October 17, a San Francisco BDO reported Continental 1743B (San Francisco – Houston Intercontinental) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0245 hours TSM reported LEO and ICE verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity using previously undisclosed Immigration and Customs documents through NCIC and ICE database. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

93439 Foreign National Passenger Unverified/Allowed at San Diego (SAN)

At 1730 hours on October 17, a San Diego BDO reported Southwest 1923 (San Diego – Chicago O'Hare) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1756 hours BDO reported LEO and CBP verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity through NCIC and CBP databases using previously undisclosed US Customs court documents. STSO allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

93500 Foreign National Passenger Unverified/Allowed at New York LaGuardia (LGA)

At 1825 hours on October 17, a New York LaGuardia BDO reported Spirit 779 (New York LaGuardia – Fort Lauderdale) passenger (b)(3);49 U.S.C. § 114(r); (b)(6) (DOB: (b)(6)) presented a health benefit card as ID. (b)(3);49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114 stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1905 hours BDO reported TSM verified (b)(3);49 U.S.C. § 114(r) identity using driver's license and credit cards brought to the airport by her sister. TSM allowed (b)(3);49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Saturday, October 18, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	3	1.00	22	7.25	8	0	0	0
3	0100-0159	0	0.00	11	10.50	2	0	0	0
3	0200-0259	1	0.50	10	8.00	2	0	0	0
3	0300-0359	0	0.00	0	0.00	0	0	0	0
4	0400-0459	2	1.00	5	4.50	2	0	0	0
4	0500-0559	2	0.38	8	4.75	8	0	0	0
7	0600-0659	0	0.00	26	9.18	11	1	1	0
7	0700-0759	0	0.00	28	7.08	13	1	1	0
12	0800-0859	0	0.00	7	4.20	15	0	0	0
10	0900-0959	0	0.00	15	7.18	20	0	0	0
5	1000-1059	0	0.00	27	8.68	19	1	1	0
12	1100-1159	0	0.00	22	7.76	25	0	0	0
12	1200-1259	0	0.00	25	7.50	18	2	1	1
12	1300-1359	0	0.00	33	9.21	14	2	0	2
6	1400-1459	0	0.00	23	6.24	17	0	0	0
9	1500-1559	0	0.00	19	6.60	15	1	1	0
9	1600-1659	1	0.06	21	8.41	17	0	0	0
5	1700-1759	0	0.00	12	5.20	10	0	0	0
5	1800-1859	0	0.00	39	10.42	12	1	1	0
5	1900-1959	0	0.00	9	4.86	7	0	0	0
4	2000-2059	0	0.00	13	7.11	9	0	0	0
4	2100-2159	0	0.00	23	7.09	11	1	1	0
3	2200-2259	0	0.00	0	0.00	0	0	0	0
3	2300-2359	0	0.00	8	6.50	3	0	0	0
	TOTALS	3	0.06	39	7.39	258	10	7	3

~~SENSITIVE SECURITY INFORMATION~~

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Denials

93664 Foreign National Passenger Unverified at Dallas/Fort Worth (DFW)

At 0610 hours on October 18, a Dallas/Fort Worth STSO reported United 1247 (Dallas/Fort Worth – San Francisco) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) presented with an expired Oregon learner's permit. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0705 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) produced a previously undisclosed Mexican work permit. LEO responded and after documents were examined was unable to verify (b)(3):49 U.S.C. § 114(r), (b)(6) who was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

93690 Foreign National Passenger Unverified at New York LaGuardia (LGA)

At 0734 hours on October 18, a New York LaGuardia LTSO reported AirTran 341 (New York LaGuardia – Atlanta) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0841 hours LTSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

93785 Passenger Unverified at Seattle (SEA)

At 1010 hours on October 18, a Seattle STSO reported that Southwest 2701 (Seattle – Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1157 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

93874 Foreign National Passenger Unverified at Monterey (MRY)

At 1224 hours on October 18, a Monterey STSO reported United 5466 (Monterey – Los Angeles) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1400 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

93992 Foreign National Passenger Unverified at Las Vegas (LAS)

At 1545 hours on October 18, a Las Vegas TSO reported AirTran 778 (Las Vegas – Atlanta) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

SENSITIVE SECURITY INFORMATION

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Update: At 1641 hours TSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

94071 Foreign National Passenger Unverified at Raleigh-Durham (RDU)

At 1832 hours on October 18, a Raleigh-Durham STSO reported American 1541 (Raleigh-Durham – Miami) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2003 hours STSO reported a LEO ran an NCIC check on (b)(3):49 U.S.C. § 114(r), (b)(6) using her previously undisclosed company ID resulting in no record found. Upon further review of the ID the LEO recognized the ID to be fictitious and confiscated the ID. STSO denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

94127 Passenger Unverified at San Diego (SAN)

At 2143 hours on October 18, a San Diego BDO reported that Southwest 1064 (San Diego – Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2235 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

93880 Passenger Unverified/Allowed into Sterile Area at Santa Barbara (SBA)

At 1237 hours on October 18, a Santa Barbara STSO reported that US Airways 2878 (Santa Barbara – Phoenix) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) presented an expired driver's license and social security card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1250 hours STSO reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through NCIC database using CI form, expired driver's license, social security card and previously undisclosed voter's registration card. STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

93924 Foreign National Passenger Unverified/Allowed at Raleigh-Durham (RDU)

At 1341 hours on October 18, a Raleigh-Durham STSO reported Southwest 2088 (Raleigh-Durham – San Diego) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) presented with a Tax ID number as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1415 hours STSO reported LEO conducted NCIC with 'clear results' and allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. IVCC spoke with LEO who stated NCIC results were 'no record found' and concurred with IVCC that (b)(3):49 U.S.C. § 114(r), (b)(6) ID was not verified.

93919 Foreign National Passenger Unverified/Allowed at Pittsburgh (PIT)

At 1409 hours on October 18, a Pittsburgh STSO reported US Airways 1027 (Pittsburgh – Philadelphia)

passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6))

(b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6)) stated he is a foreign national. IVCC consulted TSOC for TECS check

resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6)) identity is verified through LEO involvement or other means.

Update: At 1500 hours STSO reported CBP verified (b)(3);49 U.S.C. § 114(r),(b)(6)) identity through CBP database.

CBP escorted (b)(3);49 U.S.C. § 114(r),(b)(6)) to his gate. TSM allowed (b)(3);49 U.S.C. § 114(r),(b)(6)) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Sunday, October 19, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	1	0.60	7	5.80	6	0	0	0
3	0100-0159	2	0.50	9	6.75	4	0	0	0
3	0200-0259	0	0.00	0	0.00	0	0	0	0
3	0300-0359	0	0.00	0	0.00	0	0	0	0
3	0400-0459	0	0.00	0	0.00	0	0	0	0
4	0500-0559	1	0.12	18	6.50	8	0	0	0
8	0600-0659	0	0.00	18	5.89	19	0	0	0
8	0700-0759	0	0.00	7	4.95	21	0	0	0
8	0800-0859	0	0.00	18	5.04	23	0	0	0
7	0900-0959	0	0.00	18	5.00	29	1	1	0
6	1000-1059	0	0.00	15	4.44	27	1	1	0
8	1100-1159	0	0.00	18	5.67	30	1	1	0
9	1200-1259	0	0.00	16	6.09	22	1	0	1
9	1300-1359	0	0.00	20	5.84	19	1	0	1
9	1400-1459	0	0.00	18	6.26	27	0	0	0
9	1500-1559	1	0.03	50	9.41	29	1	1	0
9	1600-1659	3	0.08	23	5.48	40	0	0	0
9	1700-1759	0	0.00	27	7.19	31	2	1	1
9	1800-1859	0	0.00	15	6.10	20	1	1	0
9	1900-1959	4	0.29	27	6.90	21	0	0	0
8	2000-2059	0	0.00	12	5.00	9	0	0	0
8	2100-2159	0	0.00	20	5.73	15	0	0	0
4	2200-2259	0	0.00	14	6.10	10	0	0	0
4	2300-2359	1	0.10	21	8.80	10	1	0	1
	TOTALS	4	0.04	50	6.08	420	10	6	4

Denials

94359 Foreign National Passenger Unverified at Chicago Midway (MDW)

At 0943 hours on October 19, a Chicago Midway STSO reported Southwest 1799 (Chicago Midway – Los Angeles) passenger (b)(3):49 U.S.C. § 114(r), (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 1 was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 1 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 1202 hours STSO reported (b)(3):49 U.S.C. § 1 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

94378 Foreign National Passenger Unverified at New York LaGuardia (LGA)

At 1019 hours on October 19, a New York LaGuardia LTSO reported AirTran 361 (New York LaGuardia – Atlanta) passenger (b)(3):49 U.S.C. § 114(r), (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 1 was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 1 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 1120 hours STSO reported (b)(3):49 U.S.C. § 1 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

94442 Foreign National Passenger Unverified at West Palm Beach (PBI)

At 1115 hours on October 19, a West Palm Beach LTSO reported American 1620 (West Palm Beach – New York LaGuardia) passenger (b)(3):49 U.S.C. § 114(r), (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 1 was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 1 stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 1511 hours STSO reported a LEO conducted an NCIC check on (b)(3):49 U.S.C. § 1 resulting in no records found. (b)(3):49 U.S.C. § 1 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

94629 Passenger Unverified at Detroit (DTW)

At 1602 hours on October 19, a Detroit BDO reported that American 2345 (Detroit – Chicago O'Hare) passenger (b)(3):49 U.S.C. § 114(r), (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 1645 hours BDO reported LEO conducted an NCIC check on (b)(3):49 U.S.C. § 1 resulting in no records found. (b)(3):49 U.S.C. § 1 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

94770 Foreign National Passenger Unverified at New York LaGuardia (LGA)

At 1720 hours on October 19, a New York LaGuardia BDO reported American 785 (New York LaGuardia – Dallas/Fort Worth) passenger (b)(3):49 U.S.C. § 114(r), (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 1 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 1 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 1822 hours LTSO reported (b)(3)(49) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

94840 Foreign National Passenger Unverified at Miami (MIA)

At 1835 hours on October 19, a Miami CCO reported Mexicana 300 (Miami – Mexico City) passenger (b)(3)(49) U.S.C. § 114(r) (DOB: (b)(6)) stated he had a Mexican voter's registration card for ID. (b)(3)(49) U.S.C. § 114(r) was offered and completed a CI form. CCO contacted IVCC for database check resulting in no record found. (b)(3)(49) U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. CCO was instructed to contact IVCC if (b)(3)(49) U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 2011 hours CCO reported CBP took (b)(3)(49) U.S.C. § 114(r) into custody because of improper ID. (b)(3)(49) U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

94475 Foreign National Passenger Unverified/Allowed at Burbank (BUR)

At 1201 hours on October 19, a Burbank BDO reported Southwest 1842 (Burbank – Chicago Midway) passenger (b)(3)(49) U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3)(49) U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3)(49) U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3)(49) U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1305 hours CCO reported TSM allowed (b)(3)(49) U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after a translator assisted with language translation and (b)(3)(49) U.S.C. § 114(r), (b)(6) provided previously undisclosed California medical card, Visa credit card and a Costco card for ID verification. There was no impact to airport operations or media attention.

94557 Foreign National Passenger Unverified/Allowed at Long Beach (LGB)

At 1338 hours on October 19, a Long Beach BDO reported that JetBlue 246 (Long Beach – Oakland) passenger (b)(3)(49) U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had credit cards for identification. (b)(3)(49) U.S.C. § 114(r), (b)(6) was offered and completed a CI form. (b)(3)(49) U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. (b)(3)(49) U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3)(49) U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1456 hours TSM reported LTSO verified (b)(3)(49) U.S.C. § 114(r), (b)(6) identity through previously undisclosed student photo ID and a personal reference from a traveling companion. TSM allowed (b)(3)(49) U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

94811 Passenger Unverified/Allowed into Sterile Area at San Jose (SJC)

At 1748 hours on October 19, a San Jose TSO reported that Southwest 838 (San Jose – Los Angeles) passenger (b)(3)(49) U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3)(49) U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3)(49) U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. TSO was instructed to contact IVCC if (b)(3)(49) U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2045 hours TSO reported LEO verified (b)(3)(49) U.S.C. § 114(r), (b)(6) ID after conducting an NCIC check on (b)(3)(49) U.S.C. § 114(r), (b)(6) previously undisclosed California ID. TSO allowed (b)(3)(49) U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

95016 Foreign National Passenger Unverified/Allowed at Hilo (ITO)

At 2319 hours on October 19, a Hilo TSO reported Hawaiian 361 (Hilo – Honolulu) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: 03/18/65) stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 0040 hours BDO reported (b)(3):49 U.S.C. § 114 identity was verified using hotel booking information. BDO allowed (b)(3):49 U.S.C. § 114 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Monday, October 20, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	1	0.50	12	10.00	4	0	0	0
4	0100-0159	0	0.00	14	6.75	4	0	0	0
4	0200-0259	0	0.00	14	7.33	3	0	0	0
4	0300-0359	0	0.00	3	3.00	1	0	0	0
4	0400-0459	0	0.00	4	4.00	1	0	0	0
5	0500-0559	2	0.17	19	7.17	12	1	1	0
7	0600-0659	0	0.00	18	5.40	25	0	0	0
7	0700-0759	0	0.00	17	5.30	23	1	1	0
7	0800-0859	0	0.00	24	4.97	37	0	0	0
7	0900-0959	0	0.00	14	5.78	27	2	1	1
7	1000-1059	0	0.00	16	5.90	29	0	0	0
7	1100-1159	0	0.00	15	5.54	28	1	0	1
7	1200-1259	0	0.00	24	4.97	33	0	0	0
7	1300-1359	0	0.00	10	4.70	23	0	0	0
8	1400-1459	2	0.06	43	8.36	33	1	1	0
7	1500-1559	0	0.00	32	6.64	28	0	0	0
7	1600-1659	1	0.03	27	6.29	34	3	2	1
7	1700-1759	0	0.00	30	6.75	16	1	1	0
7	1800-1859	1	0.04	26	6.62	24	0	0	0
7	1900-1959	0	0.00	39	7.53	17	0	0	0
7	2000-2059	0	0.00	14	5.75	12	0	0	0
7	2100-2159	0	0.00	26	9.20	15	1	0	1
4	2200-2259	0	0.00	23	8.80	5	0	0	0
4	2300-2359	0	0.00	17	8.60	5	0	0	0
	TOTALS	2	0.03	43	6.24	439	11	7	4

Denials

95071 Passenger Unverified at Atlantic City (ACY)

At 0510 hours on October 20, an Atlantic City BDO reported that Spirit 259 (Atlantic City – Fort Lauderdale) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0620 hours BDO reported AFSD denied (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

95169 Foreign National Passenger Unverified at Columbus (CMH)

At 0746 hours on October 20, a Columbus TSM reported Southwest 376 (Columbus – Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At approximately 0930 hours TSM reported LEO conducted NCIC on (b)(3):49 U.S.C. § 114(r) revealing three outstanding traffic warrants. LEO arrested (b)(3):49 U.S.C. § 114(r) who was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

95305 Foreign National Passenger Unverified at San Jose (SJC)

At 0949 hours on October 20, a San Jose BDO reported Southwest 738 (San Jose – Salt Lake City) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1138 hours BDO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

95596 Passenger Unverified at Ontario (ONT)

At 1443 hours on October 20, an Ontario STSO reported Southwest 145 (Ontario – Baltimore) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) presented a state ID along with a student ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found; unverified. STSO requested LEO assistance to determine validity of ID. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1540 hours STSO reported LEO arrested (b)(3):49 U.S.C. § 114(r) for presenting a fake ID. (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

95680 Foreign National Passenger Unverified at Phoenix (PHX)

At 1617 hours on October 20, a Phoenix STSO reported US Airways 2790 (Phoenix – Oakland) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1812 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

SENSITIVE SECURITY INFORMATION

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95717 Passenger Unverified at Philadelphia (PHL)

At 1648 hours on October 20, a Philadelphia STSO reported that Southwest 155 (Philadelphia – Los Angeles) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) was unable to provide information for alternate verification; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1954 hours CCO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

95740 Foreign National Passenger Unverified at Savannah (SAV)

At 1708 hours on October 20, a Savannah TSM reported Continental 3055 (Savannah – Houston Intercontinental) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1840 hours TSM reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

95297 Foreign National Passenger Unverified/Allowed at Burbank (BUR)

At 0948 hours on October 20, a Burbank BDO reported American 870 (Burbank – Dallas/Fort Worth) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1045 hours TSA Program Assistant reported STSO verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity using a previously undisclosed Matricula Mexicana Mexican Consulate ID and a copy of his birth certificate. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

95373 Foreign National Passenger Unverified/Allowed at Burbank (BUR)

At 1113 hours on October 20, a Burbank STSO reported Southwest 1842 (Burbank – Chicago Midway) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found.

(b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1155 hours STSO reported TSM verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity using a previously undisclosed Mexican Consulate ID and a traveling companion as a personal reference. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

95677 Passenger Unverified/Allowed into Sterile Area at Philadelphia (PHL)

At 1608 hours on October 20, a Philadelphia STSO reported that US Airways 1037 (Philadelphia – San Juan) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) voluntarily withdrew from the ID verification process. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

identity is verified through LEO involvement or other means.

Update: At 1640 hours STSO reported (b)(3);49 U.S.C. § 114(r)(b)(6) returned with a valid social security card and Puerto Rican electoral voter's photo card. DFSD allowed (b)(3);49 U.S.C. § 114 access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

95907 Foreign National Passenger Unverified/Allowed at Denver (DEN)

At 2154 hours on October 20, a Denver BDO reported United 815 (Denver – Los Angeles) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 2330 hours BDO reported CBP verified (b)(3);49 U.S.C. § 114(r)(b)(6) identity using NCIC database and information from CI form. BDO allowed (b)(3);49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Tuesday, October 21, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	9	5.00	6	0	0	0
4	0100-0159	0	0.00	6	4.50	2	0	0	0
4	0200-0259	0	0.00	7	6.00	2	0	0	0
3	0300-0359	0	0.00	3	3.00	1	0	0	0
3	0400-0459	0	0.00	16	9.00	3	1	1	0
4	0500-0559	0	0.00	12	8.12	8	0	0	0
6	0600-0659	0	0.00	12	5.08	13	0	0	0
6	0700-0759	0	0.00	36	7.05	19	2	1	1
6	0800-0859	0	0.00	7	3.08	15	0	0	0
6	0900-0959	2	0.11	20	6.00	19	0	0	0
6	1000-1059	7	0.31	17	6.08	26	1	1	0
7	1100-1159	0	0.00	28	8.33	21	0	0	0
7	1200-1259	0	0.00	27	10.67	18	0	0	0
7	1300-1359	1	0.07	15	5.00	14	0	0	0
6	1400-1459	0	0.00	19	6.96	24	0	0	0
6	1500-1559	0	0.00	29	9.25	16	1	0	1
6	1600-1659	0	0.00	29	9.25	21	0	0	0
6	1700-1759	0	0.00	20	6.94	18	0	0	0
6	1800-1859	0	0.00	13	6.38	26	0	0	0
6	1900-1959	0	0.00	21	7.17	6	1	1	0
6	2000-2059	0	0.00	11	5.73	11	1	1	0
6	2100-2159	0	0.00	6	5.00	4	0	0	0
4	2200-2259	1	0.25	8	6.75	4	0	0	0
4	2300-2359	2	0.22	9	5.67	9	0	0	0
	TOTALS	7	0.04	36	6.50	306	7	5	2

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Denials

95953 Foreign National Passenger Unverified at New York Kennedy (JFK)

At 0456 hours on October 21, a New York Kennedy STSO reported Taca 571 (New York Kennedy – San Salvador) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0530 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

95993 Foreign National Passenger Unverified at New York Kennedy (JFK)

At 0719 hours on October 21, a New York Kennedy LTSO reported Virgin America 251 (New York Kennedy – Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0804 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

96111 Foreign National Passenger Unverified at Las Vegas (LAS)

At 1013 hours on October 21, a Las Vegas TSO reported US Airways 786 (Las Vegas - Charlotte) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1220 hours TSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

96475 Foreign National Passenger Unverified at Las Vegas (LAS)

At 2019 hours on October 21, a Las Vegas BDO reported Southwest 1142 (Las Vegas - Birmingham) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2047 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

96461 Foreign National Passenger Unverified at Charlotte (CLT)

At 2033 hours on October 21, a Charlotte LTSO reported US Airways 1577 (Charlotte - Miami) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

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Update: At 2125 hours LTSO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

96019 Foreign National Passenger Unverified/Allowed at Reagan Washington National (DCA)

At 0749 hours on October 21, a Reagan Washington National STSO reported Alaska Airlines 5 (Reagan Washington National – Los Angeles) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) presented with a Jamaican driver's license. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0845 hours TSM reported after a BDO assessment (b)(3):49 U.S.C. § 114(r),(b)(6) identity was verified by examining Jamaican driver's license and contacting a personal reference (daughter). TSM and BDO allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee.

96321 Foreign National Passenger Unverified/Allowed at Kona (KOA)

At 1530 hours on October 21, a Kona STSO reported Hawaiian 117 (Kona - Honolulu) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1600 hours STSO reported CBP responded and in cooperation with ICE through information obtained through interview determined (b)(3):49 U.S.C. § 114(r),(b)(6) ID and status as a self deporting foreign national. CBP escorted (b)(3):49 U.S.C. § 114(r),(b)(6) to her gate and reported that (b)(3):49 U.S.C. § 114(r),(b)(6) flight information would be relayed to CBP/ICE in Honolulu and she would be met at her destination to ensure travel to final destination of Honduras. STSO allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Wednesday, October 22, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	2	1.00	5	4.50	2	0	0	0
4	0100-0159	2	0.75	10	6.50	4	1	0	1
4	0200-0259	1	1.00	5	5.00	1	0	0	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
4	0400-0459	0	0.00	10	10.00	1	1	1	0
6	0500-0559	1	0.33	12	6.67	6	0	0	0
5	0600-0659	0	0.00	26	6.89	18	0	0	0
5	0700-0759	2	0.31	12	5.92	13	0	0	0
5	0800-0859	1	0.20	19	8.10	10	0	0	0
5	0900-0959	1	0.07	25	7.07	14	0	0	0
5	1000-1059	3	0.29	26	6.86	21	1	1	0
5	1100-1159	0	0.00	19	6.95	19	0	0	0
5	1200-1259	0	0.00	35	9.54	13	1	0	1
5	1300-1359	10	1.48	27	9.30	23	0	0	0
6	1400-1459	4	0.55	49	8.45	22	2	2	0
6	1500-1559	1	0.22	11	5.67	18	0	0	0
5	1600-1659	2	0.29	10	5.14	21	0	0	0
5	1700-1759	1	0.25	21	6.00	20	0	0	0
6	1800-1859	1	0.25	27	7.50	12	1	1	0
5	1900-1959	1	0.42	30	7.67	12	0	0	0
5	2000-2059	1	0.20	11	6.00	5	0	0	0
5	2100-2159	1	0.20	23	9.10	10	0	0	0
6	2200-2259	0	0.00	23	12.33	3	1	1	0
6	2300-2359	2	1.00	14	9.25	4	1	1	0
	TOTALS	10	0.36	49	7.27	272	9	7	2

Denials

96536 Foreign National Passenger Unverified/Denied at Washington Dulles (IAD)

At 0417 hours on October 22, a Washington Dulles TSO reported Taca 591 (Washington Dulles – San Salvador) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 0545 hours TSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

96667 Foreign National Passenger Unverified/Denied at Los Angeles (LAX)

At 1029 hours on October 22, a Los Angeles LTSO reported American 114 (Los Angeles - Newark) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) presented a Mexican Voter's Registration Card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 1155 hours CCO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

96794 Foreign National Passenger Unverified/Denied at Seattle (SEA)

At 1407 hours on October 22, a Seattle STSO reported US Airways 614 (Seattle - Phoenix) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 1523 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

96799 Foreign National Passenger Unverified/Denied at Washington Dulles (IAD)

At 1413 hours on October 22, a Washington Dulles TSO reported Virgin America 97 (Washington Dulles – Los Angeles) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 1604 hours CCO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was detained and denied access to the security checkpoint and sterile area by CBP after stating he was an illegal alien. There was no impact to airport operations or media attention.

96973 Foreign National Passenger Unverified/Denied at Chicago Midway (MDW)

At 1826 hours on October 22, a Chicago Midway LTSO reported Southwest 1649 (Chicago Midway - Oakland) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) presented a Mexican Consular Card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: During database check, at 1850 hours LTSO reported LEO conducted NCIC on (b)(3):49 U.S.C. § 114(r)(b)(6) resulting in multiple warrants found. LEO arrested (b)(3):49 U.S.C. § 114(r)(b)(6) who was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

97060 Foreign National Passenger Unverified/Denied at Phoenix (PHX)

At 2250 hours on October 22, a Phoenix LTSO reported US Airways 140 (Phoenix - Anchorage) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0015 hours LTSO reported ICE arrested (b)(3):49 U.S.C. § 114(r)(b)(6) and denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

97071 Foreign National Passenger Unverified/Denied at Oakland (OAK)

At 2349 hours on October 22, an Oakland LTSO reported Southwest 780 (Oakland - Los Angeles) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0005 hours LTSO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

96529 Passenger Unverified/Allowed into Sterile Area at Honolulu (HNL)

At 0154 hours on October 22, a Honolulu LTSO reported that Hawaiian 396 (Honolulu - Maui) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in lack of identifying data. (b)(3):49 U.S.C. § 114(r)(b)(6) was unable to provide information for alternate verification; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0340 hours BDO reported CBP verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity through NCIC database using a previously undisclosed immigration document. STSO allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

96731 Foreign National Passenger Unverified/Allowed at Seattle (SEA)

At 1224 hours on October 22, a Seattle STSO reported Alaska 26 (Seattle - Chicago O'Hare) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) presented a U.S. Department of Justice (DOJ) Executive of Immigration (EOI) review form as ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1633 hours STSO reported CBP verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity through ICE database using EOI review form containing alien number and attached photo. STSO allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Thursday, October 23, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
6	0000-0059	0	0.00	0	0.00	0	0	0	0
6	0100-0159	2	0.75	13	9.25	5	0	0	0
6	0200-0259	0	0.00	10	10.00	1	0	0	0
6	0300-0359	0	0.00	0	0.00	0	0	0	0
6	0400-0459	0	0.00	4	3.50	2	0	0	0
7	0500-0559	2	0.22	13	7.44	9	0	0	0
9	0600-0659	0	0.00	11	5.42	12	0	0	0
7	0700-0759	0	0.00	6	3.75	12	0	0	0
7	0800-0859	0	0.00	18	6.63	19	1	0	1
7	0900-0959	0	0.00	13	6.04	25	0	0	0
7	1000-1059	0	0.00	27	7.17	18	2	2	0
8	1100-1159	0	0.00	10	5.44	16	0	0	0
9	1200-1259	0	0.00	24	5.72	18	0	0	0
9	1300-1359	5	0.67	26	7.83	24	1	0	1
6	1400-1459	1	0.18	30	8.65	17	1	0	1
6	1500-1559	1	0.17	22	9.58	12	1	1	0
7	1600-1659	1	0.29	12	5.57	14	0	0	0
7	1700-1759	1	0.14	11	5.86	14	0	0	0
7	1800-1859	1	0.12	9	4.94	17	0	0	0
5	1900-1959	1	0.31	20	7.00	13	0	0	0
5	2000-2059	1	0.25	18	6.88	8	0	0	0
5	2100-2159	1	0.40	10	7.00	5	0	0	0
4	2200-2259	0	0.00	11	9.00	3	0	0	0
4	2300-2359	0	0.00	15	6.86	7	0	0	0
	TOTALS	5	0.15	39	6.72	271	6	3	3

Denials

97266 Foreign National Passenger Unverified/Denied at Minneapolis (MSP)

At 1040 hours on October 23, a Minneapolis TSM reported Frontier 111 (Minneapolis – Denver) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1113 hours TSM reported CBP arrested (b)(3):49 U.S.C. § 114(r),(b)(6) TSM denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

97271 Foreign National Passenger Unverified/Denied at Minneapolis (MSP)

At 1042 hours on October 23, a Minneapolis BDO reported Frontier 111 (Minneapolis – Denver) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1146 hours BDO reported CBP arrested (b)(3):49 U.S.C. § 114(r),(b)(6) TSM denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

97437 Foreign National Passenger Unverified/Denied at Philadelphia (PHL)

At 1527 hours on October 23, a Philadelphia LTSO reported Southwest 1138 (Philadelphia – Orlando) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) presented with a student ID card as ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1839 hours CCO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

97191 Passenger Unverified/Allowed into Sterile Area at San Juan (SJU)

At 0849 hours on October 23, a San Juan LTSO reported that American 1549 (San Juan – Dallas/Fort Worth) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in lack of verifiable data. (b)(3):49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0923 hours LTSO reported LEO verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity through local database using police report number. STSO allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

97376 Passenger Unverified/Allowed into Sterile Area at Oakland (OAK)

At 1339 hours on October 23, an Oakland STSO reported Southwest 105 (Oakland – Los Angeles) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: 00/00/00) presented a detention center card as ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in inconsistencies such as other residents residing at current address and nearby street name. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

SENSITIVE SECURITY INFORMATION

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Update: At 1425 hours STSO reported LEO verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity through California Department of Corrections (CDC) using CDC number and physical description. STSO allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

97399 Foreign National Passenger Unverified/Allowed at Fort Lauderdale (FLL)

At 1417 hours on October 23, a Fort Lauderdale STSO reported JetBlue 14 (Fort Lauderdale – New York Kennedy) passenger: (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) presented a Mexican Voter's Registration Card as ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1915 hours TSM reported LEO conducted NCIC on (b)(3):49 U.S.C. § 114(r)(b)(6) with negative results. TSM verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity through personal reference using physical description and brother's name and address. STSO allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Friday, October 24, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	1	0.50	11	9.50	2	0	0	0
4	0100-0159	0	0.00	0	0.00	0	0	0	0
4	0200-0259	1	0.50	14	12.50	2	1	0	1
4	0300-0359	0	0.00	5	5.00	1	0	0	0
4	0400-0459	0	0.00	0	0.00	0	0	0	0
5	0500-0559	2	0.18	29	8.00	17	0	0	0
5	0600-0659	2	0.27	30	7.47	15	1	1	0
7	0700-0759	0	0.00	29	6.90	21	2	1	1
7	0800-0859	0	0.00	26	7.00	19	1	1	0
7	0900-0959	4	0.37	17	6.30	30	1	1	0
7	1000-1059	0	0.00	15	5.17	12	0	0	0
7	1100-1159	0	0.00	14	5.38	24	0	0	0
7	1200-1259	0	0.00	22	9.44	9	0	0	0
7	1300-1359	0	0.00	20	6.48	23	2	2	0
6	1400-1459	1	0.24	20	6.88	17	1	1	0
6	1500-1559	3	0.18	60	10.64	22	1	1	0
6	1600-1659	3	0.29	16	5.81	21	0	0	0
6	1700-1759	1	0.28	45	8.33	18	0	0	0
6	1800-1859	1	0.23	13	6.31	13	0	0	0
6	1900-1959	1	0.19	11	4.50	16	0	0	0
6	2000-2059	1	0.27	37	8.82	11	1	1	0
6	2100-2159	1	0.20	8	4.60	5	0	0	0
3	2200-2259	2	1.00	10	6.33	3	0	0	0
3	2300-2359	0	0.00	7	6.00	2	0	0	0
	TOTALS	4	0.17	60	6.99	303	11	9	2

Denials

97709 Foreign National Passenger Unverified/Denied at Birmingham (BHM)

At 0652 hours on October 24, a Birmingham BDO reported Continental 3047 (Birmingham – Houston Intercontinental) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0745 hours STSO reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

97742 Foreign National Passenger Unverified/Denied at Orlando (MCO)

At 0752 hours on October 24, an Orlando STSO reported Southwest 1943 (Orlando – Norfolk) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1030 hours STSO reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

97783 Passenger Unverified/Denied at San Jose (SJC)

At 0830 hours on October 24, a San Jose BDO reported that US Airways 802 (San Jose – Denver) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: 09/15/88) stated she had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0933 hours BDO reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

97825 Foreign National Passenger Unverified/Denied at San Francisco (SFO)

At 0940 hours on October 24, a San Francisco BDO reported Virgin America 948 (San Francisco – San Diego) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1048 hours TSM reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

97944 Foreign National Passenger Unverified/Denied at Los Angeles (LAX)

At 1304 hours on October 24, a Los Angeles BDO reported Southwest 609 (Los Angeles – Kansas City) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1345 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

97958 Foreign National Passenger Unverified/Denied at Los Angeles (LAX)

At 1314 hours on October 24, a Los Angeles BDO reported Southwest 609 (Los Angeles – Kansas City) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found.

(b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1345 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

97985 Passenger Unverified/Denied at El Paso (ELP)

At 1401 hours on October 24, an El Paso BDO reported that United 638 (El Paso – Phoenix) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in a partial record located. (b)(3):49 U.S.C. § 114(r), (b)(6) refused to cooperate to continue ID verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1905 hours CCO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

98024 Foreign National Passenger Unverified/Denied at New York LaGuardia (LGA)

At 1509 hours on October 24, a New York LaGuardia STSO reported US Airways 1627 (New York LaGuardia – Charlotte) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1633 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

98237 Passenger Unverified/Denied at McAllen (MFE)

At 2048 hours on October 24, a McAllen STSO reported that Allegiant 435 (McAllen – Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no verifiable records found; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2250 hours STSO reported LEO conducted NCIC on (b)(3):49 U.S.C. § 114(r), (b)(6) revealing outstanding warrants; LEO took (b)(3):49 U.S.C. § 114(r), (b)(6) into custody. TSM denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed**97639 Passenger Unverified/Allowed into Sterile Area at Honolulu (HNL)**

At 0238 hours on October 24, a Honolulu LTSO reported Hawaiian 516 (Honolulu – Maui) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0430 hours TSM reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through NCIC database using information from the CI form and a previously undisclosed student ID. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

97750 Passenger Unverified/Allowed into Sterile Area at Pittsburgh (PIT)

At 0747 hours on October 24, a Pittsburgh BDO reported that US Airways 1427 (Pittsburgh – Las Vegas) passenger (b)(3):49 U.S.C. § 114 (a) (b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(a) identity is verified through LEO involvement or other means.

Update: At 0850 hours TSM reported LEO verified (b)(3):49 U.S.C. § 114(a) identity through NCIC database using information from the CI form and his Social Security number. TSM allowed (b)(3):49 U.S.C. § 114 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Saturday, October 25, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	2	0.88	43	19.12	8	5	4	1
3	0100-0159	0	0.00	4	4.00	2	0	0	0
3	0200-0259	0	0.00	15	15.00	1	0	0	0
3	0300-0359	2	2.00	7	7.00	1	0	0	0
3	0400-0459	0	0.00	0	0.00	0	0	0	0
4	0500-0559	2	0.38	15	6.38	8	0	0	0
6	0600-0659	0	0.00	12	4.93	15	0	0	0
6	0700-0759	0	0.00	14	6.33	7	0	0	0
6	0800-0859	2	0.10	11	4.29	21	1	0	1
6	0900-0959	0	0.00	20	4.74	31	1	0	1
6	1000-1059	0	0.00	30	6.20	15	1	0	1
6	1100-1159	0	0.00	18	6.04	24	1	0	1
6	1200-1259	0	0.00	26	5.79	14	1	1	0
6	1300-1359	0	0.00	22	5.21	19	1	0	1
5	1400-1459	10	1.50	34	8.89	18	2	1	1
5	1500-1559	4	0.29	9	4.64	14	0	0	0
5	1600-1659	3	0.25	23	6.29	24	1	0	1
5	1700-1759	2	0.12	11	5.58	24	0	0	0
5	1800-1859	0	0.00	8	5.44	9	0	0	0
4	1900-1959	0	0.00	10	7.40	5	0	0	0
4	2000-2059	0	0.00	10	6.50	4	0	0	0
4	2100-2159	0	0.00	19	8.80	5	0	0	0
4	2200-2259	0	0.00	7	6.00	2	0	0	0
4	2300-2359	0	0.00	34	11.25	4	0	0	0
	TOTALS	10	0.20	43	6.38	275	14	6	8

~~SENSITIVE SECURITY INFORMATION~~

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Denials

98263 Foreign National Passenger Unverified/Denied at Phoenix (PHX)

At 0005 hours on October 25, a Phoenix LTSO reported Delta 1036 (Phoenix – Atlanta) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0055 hours LTSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

98275 Passenger Unverified/Denied at Portland (PDX)

At 0010 hours on October 25, a Portland BDO reported that Continental 685 (Portland – Newark) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0150 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

98269 Foreign National Passenger Unverified/Denied at Salt Lake City (SLC)

At 0018 hours on October 25, a Salt Lake City LTSO reported Delta 3 (Salt Lake City – New York Kennedy) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0105 hours STSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

98273 Foreign National Passenger Unverified/Denied at Salt Lake City (SLC)

At 0035 hours on October 25, a Salt Lake City LTSO reported Delta 3 (Salt Lake City – New York Kennedy) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0105 hours STSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

98573 Foreign National Passenger Unverified/Denied at San Francisco (SFO)

At 1200 hours on October 25, a San Francisco BDO reported American 3161 (San Francisco – Santa Ana) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1316 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

SENSITIVE SECURITY INFORMATION

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98667 Foreign National Passenger Unverified/Denied at San Jose (SJC)

At 1435 hours on October 25, a San Jose TSO reported Southwest 2897 (San Jose – Chicago Midway) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 1435 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed**98266 Foreign National Passenger Unverified/Allowed at Las Vegas (LAS)**

At 0010 hours on October 25, a Las Vegas BDO reported Southwest 2866 (Las Vegas – San Francisco) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0050 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) identity was verified after she presented a previously undisclosed expired Mexican passport and a Bank of America Credit Card. BDO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

98391 Foreign National Passenger Unverified/Allowed at Cincinnati (CVG)

At 0834 hours on October 25, a Cincinnati LTSO reported American 4531 (Cincinnati – Miami) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0955 hours TSM reported LEO conducted NCIC on (b)(3):49 U.S.C. § 114(r), (b)(6) and communicated NCIC results to LTSO as 'clear'; LTSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. IVCC spoke with TSM and requested clarification of 'NCIC clear results'. TSM spoke with LEO who reported 'clear' was defined as 'no wants or warrants found'. Upon further inquiry IVCC was able to obtain clarification of NCIC result from LEO through TSM as 'no record found', (b)(3):49 U.S.C. § 114(r), (b)(6) was not in NCIC database.

98418 Foreign National Passenger Unverified/Allowed at Oakland (OAK)

At 0916 hours on October 25, an Oakland STSO reported Southwest 2395 (Oakland – San Diego) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1055 hours STSO reported LEO conducted NCIC on (b)(3):49 U.S.C. § 114(r), (b)(6) and communicated NCIC results to STSO as 'clear'; STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. IVCC spoke with STSO and requested clarification of 'NCIC clear results'. STSO spoke with LEO who reported 'clear' was defined as 'no wants or warrants found'. Upon further inquiry IVCC was able to obtain clarification of NCIC result from LEO through STSO as 'no record found', (b)(3):49 U.S.C. § 114(r), (b)(6) was not in NCIC database.

98500 Passenger Unverified/Allowed into Sterile Area at Charlotte (CLT)

At 1010 hours on October 25, a Charlotte STSO reported that US Airways 1568 (Charlotte – San Juan) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) presented with a Puerto Rico driver's license. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) was unable to provide information for alternate verification; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1147 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) identity verified by having translator examine Puerto Rico driver's license in conjunction with CBP running previously undisclosed passport numbers through CBP database. STSO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

98521 Passenger Unverified/Allowed into Sterile Area at Montgomery (MGM)

At 1114 hours on October 25, a Montgomery STSO reported that US Airways 2408 (Montgomery – Charlotte) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no identification. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) was unable to provide information for alternate verification; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1137 hours STSO reported LEO verified (b)(3):49 U.S.C. § 114(r) identity using NCIC database using previously undisclosed Department of Corrections photo ID and release papers. STSO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

98616 Passenger Unverified/Allowed into Sterile Area at Dallas/Fort Worth (DFW)

At 1341 hours on October 25, a Dallas/Fort Worth STSO reported that American 1494 (Dallas/Fort Worth – Fort Lauderdale) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no identification. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) was unable to provide information for alternate verification; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1505 hours TSM reported LEO verified (b)(3):49 U.S.C. § 114(r) identity using NCIC database resulting in no record found and LEO speaking with (b)(3):49 U.S.C. § 114(r) mother via telephone. TSM allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

98652 Foreign National Passenger Unverified/Allowed at Dallas/Fort Worth (DFW)

At 1440 hours on October 25, a Dallas/Fort Worth BDO reported Frontier 167 (Dallas/Fort Worth – Denver) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1725 hours STSO reported LEO verified (b)(3):49 U.S.C. § 114(r) identity using NCIC database. IVCC requested how LEO verified (b)(3):49 U.S.C. § 114(r) ID. STSO reported he did not know what the LEO used to help verify (b)(3):49 U.S.C. § 114(r) ID. BDO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

98752 Foreign National Passenger Unverified/Allowed at Atlanta (ATL)

At 1658 hours on October 25, an Atlanta STSO reported Delta 716 (Atlanta – Boston) passenger (b)(3):49 (DOB: (b)(6)) stated he had no ID. (b)(3):49 was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 identity is verified through LEO involvement or other means.

Update: At 1755 hours STSO reported LEO verified (b)(3):49 identity using NCIC database. STSO allowed (b)(3):49 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Sunday, October 26, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	3	3.00	1	0	0	0
4	0100-0159	0	0.00	7	5.71	7	0	0	0
4	0200-0259	0	0.00	7	5.50	2	0	0	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
5	0400-0459	0	0.00	0	0.00	0	0	0	0
5	0500-0559	0	0.00	8	5.14	7	0	0	0
7	0600-0659	1	0.04	29	6.04	23	1	0	1
7	0700-0759	0	0.00	20	5.45	11	1	0	1
7	0800-0859	0	0.00	12	7.52	23	2	1	1
7	0900-0959	0	0.00	10	4.43	23	0	0	0
9	1000-1059	0	0.00	39	6.29	24	1	1	0
9	1100-1159	0	0.00	32	6.70	30	1	1	0
8	1200-1259	0	0.00	15	4.91	34	0	0	0
8	1300-1359	0	0.00	20	5.00	30	0	0	0
7	1400-1459	5	0.56	23	6.41	41	1	1	0
7	1500-1559	0	0.00	34	6.19	26	1	1	0
7	1600-1659	0	0.00	38	5.81	26	0	0	0
7	1700-1759	0	0.00	16	5.62	29	1	0	1
7	1800-1859	2	0.07	11	4.93	30	0	0	0
7	1900-1959	0	0.00	9	4.96	23	0	0	0
6	2000-2059	0	0.00	21	6.85	20	0	0	0
6	2100-2159	0	0.00	6	3.86	7	0	0	0
5	2200-2259	0	0.00	17	6.78	9	0	0	0
5	2300-2359	0	0.00	16	8.17	6	1	1	0
	TOTALS	5	0.06	39	5.80	432	10	6	4

Denials

99014 Foreign National Passenger Unverified/Denied at Dallas Love Field (DAL)

At 0848 hours on October 26, a Dallas Love BDO reported Southwest 2131 (Dallas Love Field – Oakland) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1109 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

99075 Passenger Unverified/Denied at Phoenix (PHX)

At 1002 hours on October 26, a Phoenix LTSO reported that Southwest 1274 (Phoenix – Las Vegas) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1157 hours LTSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

99162 Passenger Unverified/Denied at Honolulu (HNL)

At 1137 hours on October 26, a Honolulu LTSO reported that United 934 (Honolulu – Los Angeles) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1238 hours LTSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

99400 Passenger Unverified/Denied at San Jose (SJC)

At 1454 hours on October 26, a San Jose TSO reported that Southwest 1212 (San Jose – Burbank) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1530 hours STSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

99450 Passenger Unverified/Denied at Fort Lauderdale (FLL)

At 1539 hours on October 26, a Fort Lauderdale STSO reported that Continental 1800 (Fort Lauderdale – Newark) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had a world passport (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1845 hours STSO reported LEO arrested (b)(3);49 U.S.C. § 114(r), (b)(6) for identity theft. (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

99789 Passenger Unverified/Denied at Las Vegas (LAS)

At 2310 hours on October 26, a Las Vegas BDO reported that Southwest 1724 (Las Vegas – San Diego) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 2345 hours BDO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed**98930 Passenger Unverified/Allowed into Sterile Area at Atlantic City (ACY)**

At 0650 hours on October 26, an Atlantic City BDO reported that Spirit 259 (Atlantic City – Fort Lauderdale) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0805 hours BDO reported LEO verified (b)(3):49 U.S.C. § 114(r) identity using NCIC database which contained a Florida ID with photo and description. BDO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

98957 Foreign National Passenger Unverified/Allowed at Bentonville (XNA)

At 0700 hours on October 26, a Bentonville STSO reported Continental 2660 (Bentonville – Houston Intercontinental) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) presented with a provisional passport issued 10/24/08 but with questionable validity. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1006 hours BDO reported LEO conducted NCIC resulting in no record found. ICE was contacted and elected not to run an INLETS check since the NCIC was clear. STSO, LEO and a translator reviewed the provisional passport and concluded that the passport and travel documents were adequate to verify (b)(3):49 U.S.C. § 114(r), (b)(6) identity. STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

99037 Foreign National Passenger Unverified/Allowed at Norfolk (ORF)

At 0855 hours on October 26, a Norfolk BDO reported US Airways 3660 (Norfolk – Philadelphia) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1110 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) identity was verified using a previously undisclosed driver's license which she found in another bag. BDO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

99533 Foreign National Passenger Unverified/Allowed at Bentonville (XNA)

At 1715 hours on October 26, a Fayetteville STSO reported American 5480 (Bentonville – St. Louis) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1735 hours TSM reported (b)(3);49 U.S.C. § 114(r), (b)(6) identity was verified using a previously undisclosed university photo ID and a personal reference from her soccer coach. TSM allowed (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Monday, October 27, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	0	0.00	18	8.71	7	0	0	0
5	0100-0159	0	0.00	31	11.50	4	1	0	1
5	0200-0259	0	0.00	19	9.80	5	0	0	0
5	0300-0359	0	0.00	6	6.00	1	0	0	0
6	0400-0459	0	0.00	21	7.60	5	0	0	0
6	0500-0559	0	0.00	23	8.71	14	1	1	0
7	0600-0659	0	0.00	13	5.68	19	0	0	0
7	0700-0759	0	0.00	19	5.14	21	1	1	0
7	0800-0859	0	0.00	12	4.73	22	0	0	0
7	0900-0959	0	0.00	34	8.16	31	3	3	0
5	1000-1059	7	1.37	13	4.77	35	0	0	0
6	1100-1159	5	0.50	15	6.35	20	1	1	0
6	1200-1259	0	0.00	20	5.80	20	1	0	1
6	1300-1359	0	0.00	20	5.17	29	0	0	0
6	1400-1459	0	0.00	27	7.11	28	1	1	0
6	1500-1559	1	0.04	31	8.28	25	2	1	1
6	1600-1659	2	0.09	29	6.70	23	0	0	0
6	1700-1759	0	0.00	28	8.79	14	0	0	0
6	1800-1859	0	0.00	15	5.95	19	1	1	0
4	1900-1959	0	0.00	17	5.95	19	0	0	0
4	2000-2059	0	0.00	17	6.36	14	0	0	0
4	2100-2159	0	0.00	27	10.00	8	2	1	1
4	2200-2259	0	0.00	12	7.20	5	1	0	1
4	2300-2359	0	0.00	6	5.50	2	0	0	0
	TOTALS	7	0.16	34	6.62	390	15	10	5

Denials

99840 Foreign National Passenger Unverified/Denied at Columbus (CMH)

At 0500 hours on October 27, a Columbus TSM reported US Airways 135 (Columbus – Las Vegas) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSM was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0650 hours TSM reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

99957 Foreign National Passenger Unverified/Denied at Minneapolis (MSP)

At 0750 hours on October 27, a Minneapolis BDO reported Northwest 4747 (Minneapolis - Indianapolis) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had an international driver's license as ID; license stated seal must be affixed to be valid – no seal. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0827 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

100028 Foreign National Passenger Unverified/Denied at San Jose (SJC)

At 0920 hours on October 27, 2008, a San Jose BDO reported Southwest 1405 (San Jose - Orlando) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0920 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

100060 Foreign National Passenger Unverified/Denied at Denver (DEN)

At 0944 hours on October 27, a Denver BDO reported Frontier 403 (Denver – Los Angeles) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1023 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

100046 Foreign National Passenger Unverified/Denied at San Jose (SJC)

At 0945 hours on October 27, 2008, a San Jose TSO reported Southwest 1405 (San Jose - Orlando) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0945 hours TSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

100174 Foreign National Passenger Unverified/Denied at San Jose (SJC)

At 1133 hours on October 27, a San Jose BDO reported Southwest 417 (San Jose – Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1300 hours BDO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

100348 Foreign National Passenger Unverified/Denied at Houston Hobby (HOU)

At 1442 hours on October 27, a Houston Hobby BDO reported Escort (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1605 hours MCCO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

100406 Passenger Unverified/Denied at Philadelphia (PHL)

At 1546 hours on October 27, a Philadelphia STSO reported that US Airways 751 (Philadelphia – Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1810 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

100536 Foreign National Passenger Unverified/Denied at Ontario (ONT)

At 1841 hours on October 27, an Ontario STSO reported US Airways 277 (Ontario - Phoenix) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1939 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

100612 Foreign National Passenger Unverified/Denied at Phoenix (PHX)

At 2136 hours on October 27, a Phoenix STSO reported US Airways 500 (Phoenix - Indianapolis) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2320 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed**99817 Foreign National Passenger Unverified/Allowed at Las Vegas (LAS)**

At 0108 hours on October 27, a Las Vegas BDO reported Spirit 954 (Las Vegas – Fort Lauderdale) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 identity is verified through LEO involvement or other means. **Update:** At 0200 hours BDO reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using NCIC database. BDO allowed (b)(3):49 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

100225 Foreign National Passenger Unverified/Allowed at Norfolk (ORF)

At 1234 hours on October 27, a Norfolk BDO reported Continental 3225 (Norfolk - Newark) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had a college photo ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 1327 hours BDO reported TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee and after displaying no signs of deception during BDO assessment. There was no impact to airport operations or media attention.

100368 Foreign National Passenger Unverified/Allowed at San Diego (SAN)

At 1504 hours on October 27, a San Diego BDO reported Southwest 2178 (San Diego - Orlando) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 1625 hours BDO reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using a previously undisclosed Mexican driver's license and a company photo ID. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

100611 Passenger Unverified/Allowed into Sterile Area at Los Angeles (LAX)

At 2131 hours on October 27, a Los Angeles BDO reported that US Airways 117 (Los Angeles – Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 2225 hours BDO reported TSM verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through his mail from the prison. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

100626 Passenger Unverified/Allowed into Sterile Area at Seattle (SEA)

At 2221 hours on October 27, a Seattle STSO reported that Horizon 2324 (Seattle – Great Falls) passenger (b)(3):4

SENSITIVE SECURITY INFORMATION

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

(b)(3):49 (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 (b)(3):49 was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 (b)(3):49 was unable to provide information for alternate verification; unverified. STSO was instructed to contact IVCC if (b)(3):49 (b)(3):49 identity is verified through LEO involvement or other means.

Update: At 2255 hours STSO reported DAFSD verified (b)(3):49 (b)(3):49 identity. STSO allowed (b)(3):49 (b)(3):49 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Tuesday, October 28, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	7	5.00	4	0	0	0
4	0100-0159	0	0.00	5	4.50	2	0	0	0
4	0200-0259	0	0.00	28	23.00	2	1	0	1
4	0300-0359	0	0.00	0	0.00	0	0	0	0
5	0400-0459	0	0.00	43	23.00	2	0	0	0
5	0500-0559	0	0.00	12	6.08	12	1	0	1
6	0600-0659	1	0.06	14	6.29	17	0	0	0
6	0700-0759	0	0.00	13	4.44	16	0	0	0
6	0800-0859	0	0.00	13	5.41	22	2	1	1
6	0900-0959	0	0.00	19	5.95	19	1	0	1
6	1000-1059	0	0.00	15	6.10	10	1	0	1
6	1100-1159	0	0.00	11	5.25	12	0	0	0
6	1200-1259	0	0.00	21	7.69	13	0	0	0
6	1300-1359	0	0.00	21	5.94	17	0	0	0
6	1400-1459	1	0.19	40	9.69	16	1	0	1
6	1500-1559	1	0.15	33	8.85	20	2	2	0
6	1600-1659	1	0.22	34	8.39	18	0	0	0
6	1700-1759	1	0.11	28	8.79	19	0	0	0
6	1800-1859	1	0.24	12	4.71	21	0	0	0
6	1900-1959	1	0.22	25	7.50	18	1	0	1
5	2000-2059	1	0.25	20	8.38	8	1	0	1
5	2100-2159	1	0.30	17	9.30	10	0	0	0
3	2200-2259	0	0.00	13	9.33	3	0	0	0
4	2300-2359	0	0.00	23	8.60	5	0	0	0
	TOTALS	1	0.09	43	7.15	286	11	3	8

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Denials

100772 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 0845 hours on October 28, a Las Vegas TSO reported Delta 1078 (Las Vegas - Atlanta) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1012 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

100973 Foreign National Passenger Unverified/Denied at San Diego (SAN)

At 1509 hours on October 28, a San Diego BDO reported US Airways 46 (San Diego - Reagan Washington National) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1641 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

100976 Foreign National Passenger Unverified/Denied at San Diego (SAN)

At 1511 hours on October 28, a San Diego BDO reported US Airways 46 (San Diego - Reagan Washington National) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1641 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

100657 Foreign National Passenger Unverified/Allowed at Honolulu (HNL)

At 0235 hours on October 28, a Honolulu LTSO reported Northwest 802 (Honolulu - Los Angeles) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0420 hours STSO reported LEO verified (b)(3);49 U.S.C. § 114(r), (b)(6) identity using immigration clearance form. STSO allowed (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

100678 Passenger Unverified/Allowed into Sterile Area at San Juan (SJU)

At 0522 hours on October 28, a San Juan LTSO reported that American 48 (San Juan - New York Kennedy) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0631 hours LTSO reported CBP had been contacted and was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity through CBP database. TSM verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity by calling two of three personal references provided by (b)(3):49 U.S.C. § 114(r)(b)(6) grandmother in Puerto Rico and mother-in-law in New York; provided physical description, trip information and facts consistent with information provided on CI form. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

100766 Foreign National Passenger Unverified/Allowed at San Francisco (SFO)

At 0825 hours on October 28, a San Francisco BDO reported United 478 (San Francisco – Dallas/Fort Worth) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had a Mexican voter registration photo ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1102 hours BDO reported TSM verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity using the voter registration ID and a previously undisclosed birth certificate recovered from checked baggage. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

100812 Foreign National Passenger Unverified/Allowed at Dallas/Fort Worth (DFW)

At 0920 hours on October 28, a Dallas/Fort Worth BDO reported US Airways 1770 (Dallas/Fort Worth - Charlotte) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had an Immigration Bond as ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1050 hours BDO reported LEO verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity using NCIC and TCIC databases and immigration bond paperwork. BDO allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

100832 Foreign National Passenger Unverified/Allowed at San Francisco (SFO)

At 1004 hours on October 28, a San Francisco BDO reported American 1612 (San Francisco – Chicago O'Hare) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had court immigration documents as ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1045 hours BDO reported LEO verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity using previously undisclosed India driver's license, court immigration documents and personal reference (brother). BDO allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

100979 Foreign National Passenger Unverified/Allowed at Las Vegas (LAS)

At 1446 hours on October 28, a Las Vegas BDO reported Aero Mexico 499 (Las Vegas – Monterrey, Mexico) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1555 hours TSM verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity using a previously undisclosed sealed and certified marriage license, and a Mexican exit document with photo. TSM allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

101174 Passenger Unverified/Allowed into Sterile Area at Seattle (SEA)

At 1950 hours on October 28, a Seattle STSO reported that Horizon 2324 (Seattle – Great Falls) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 2055 hours TSM reported LEO verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity through NCIC database using previously undisclosed California driver's license paperwork; (b)(3):49 U.S.C. § 114(r),(b)(6) description matched the NCIC database information. DFSD allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

101187 Foreign National Passenger Unverified/Allowed at Tampa (TPA)

At 2036 hours on October 28, a Tampa LTSO reported Sprint 373 (Tampa – Fort Lauderdale) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 2155 hours LTSO reported CBP verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity through CBP database using a previously undisclosed expired Columbian passport and a personal reference (wife). (b)(3):49 U.S.C. § 114(r),(b)(6) missed his flight. There was no impact to airport operations or media attention.



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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Wednesday, October 29, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	5	5.00	1	0	0	0
4	0100-0159	0	0.00	24	9.80	5	2	2	0
4	0200-0259	0	0.00	4	4.00	1	0	0	0
4	0300-0359	0	0.00	4	4.00	1	0	0	0
5	0400-0459	0	0.00	5	4.50	2	0	0	0
6	0500-0559	0	0.00	19	9.33	6	1	0	1
5	0600-0659	0	0.00	14	6.11	18	0	0	0
5	0700-0759	2	0.12	29	6.18	17	0	0	0
5	0800-0859	0	0.00	11	5.65	17	0	0	0
5	0900-0959	1	0.10	10	4.90	10	0	0	0
5	1000-1059	0	0.00	11	5.50	16	0	0	0
5	1100-1159	0	0.00	15	6.00	19	0	0	0
4	1200-1259	3	0.19	21	7.00	16	0	0	0
4	1300-1359	5	0.35	18	6.74	23	0	0	0
4	1400-1459	2	0.35	38	7.35	23	1	1	0
4	1500-1559	6	1.10	34	7.50	10	1	0	1
4	1600-1659	1	0.15	38	10.00	13	0	0	0
4	1700-1759	7	0.95	12	6.16	19	0	0	0
4	1800-1859	1	0.25	14	5.67	12	0	0	0
4	1900-1959	1	0.27	8	4.73	11	0	0	0
3	2000-2059	1	0.40	11	6.6	10	0	0	0
3	2100-2159	1	0.25	11	5.50	4	0	0	0
5	2200-2259	0	0.00	12	8.00	2	0	0	0
5	2300-2359	0	0.00	7	7.00	1	0	0	0
	TOTALS	7	0.25	38	6.53	257	5	3	2

Denials

101234 Foreign National Passenger Unverified/Denied at Phoenix (PHX)

At 0130 hours on October 29, a Phoenix LTSO reported Delta 1036 (Phoenix - Atlanta) passenger (b)(3):49 U.S.C. § 114 (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means. **Update:** At 0255 hours LTSO reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

101236 Foreign National Passenger Unverified/Denied at Phoenix (PHX)

At 0155 hours on October 29, a Phoenix LTSO reported Delta 1036 (Phoenix - Atlanta) passenger (b)(3):49 U.S.C. § 114 (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means. **Update:** At 0255 hours LTSO reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

101594 Passenger Unverified/Denied at Baltimore (BWI)

At 1457 hours on October 29, a Baltimore CCO reported that Southwest 486 (Baltimore - Portland) passenger (b)(3):49 U.S.C. § 114 (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. CCO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 was unable to provide information for alternate verification; unverified. CCO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means. **Update:** At 1633 hours CCO reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

101265 Foreign National Passenger Unverified/Allowed at Boston (BOS)

At 0547 hours on October 29, a Boston LTSO reported US Airways 3737 (Boston - Buffalo) passenger (b)(3):49 U.S.C. § 114 (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means. **Update:** At 0850 hours LTSO reported LEO in cooperation with ICE verified (b)(3):49 U.S.C. § 114 identity through ICE database using CI form and court hearing documentation issued by ICE. LTSO allowed (b)(3):49 U.S.C. § 114 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

101581 Foreign National Passenger Unverified/Allowed at Las Vegas (LAS)

At 1507 hours on October 29, a Las Vegas BDO reported Aeromexico 499 (Las Vegas - Monterrey, Mexico) passenger (b)(3):49 U.S.C. § 114 (DOB: (b)(6)) presented a birth certificate, letter from Mexican Consulate, and Mexican Military paperwork as ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 1556 hours BDO reported (b)(3):49 U.S.C. § 114(r)(b)(6) identity was verified using the birth certificate, letter from Mexican Consulate, and a previously undisclosed Mexican Military ID with photo. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Thursday, October 30, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	0	0.00	6	4.60	5	0	0	0
5	0100-0159	0	0.00	5	5.00	1	0	0	0
5	0200-0259	1	0.20	23	11.80	5	2	1	1
5	0300-0359	0	0.00	18	18.00	1	0	0	0
6	0400-0459	0	0.00	12	11.00	2	0	0	0
7	0500-0559	0	0.00	8	5.60	5	0	0	0
6	0600-0659	0	0.00	22	8.86	7	0	0	0
6	0700-0759	2	0.17	29	11.08	12	2	0	2
6	0800-0859	0	0.00	18	6.55	11	0	0	0
6	0900-0959	2	0.20	15	5.80	20	0	0	0
6	1000-1059	0	0.00	7	4.59	17	0	0	0
7	1100-1159	2	0.10	12	5.90	20	0	0	0
7	1200-1259	0	0.00	23	9.23	13	1	0	1
7	1300-1359	3	0.12	30	7.00	25	0	0	0
6	1400-1459	1	0.16	23	6.88	25	1	1	0
6	1500-1559	1	0.18	10	5.29	17	0	0	0
6	1600-1659	1	0.23	46	8.19	26	1	1	0
6	1700-1759	1	0.17	11	5.50	12	0	0	0
6	1800-1859	1	0.20	24	7.53	15	0	0	0
6	1900-1959	1	0.20	28	9.50	10	0	0	0
6	2000-2059	1	0.22	13	7.00	9	0	0	0
6	2100-2159	1	0.33	25	9.67	9	0	0	0
5	2200-2259	0	0.00	13	7.62	8	0	0	0
5	2300-2359	0	0.00	11	6.88	8	0	0	0
	TOTALS	3	0.13	46	7.22	283	7	3	4

Denials

101769 Foreign National Passenger Unverified/Denied at Ontario (ONT)

At 0255 hours on October 30, an Ontario STSO reported Continental 766 (Ontario - Houston Intercontinental) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0345 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

102037 Foreign National Passenger Unverified/Denied at New York Kennedy (JFK)

At 1410 hours on October 30, a New York Kennedy LTSO reported JetBlue 629 (New York Kennedy - Houston Hobby) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) presented with ICE documentation as ID. (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1502 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

102127 Passenger Unverified/Denied at San Francisco (SFO)

At 1605 hours on October 30, a San Francisco BDO reported Southwest 630 (San Francisco - Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1725 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

101763 Foreign National Passenger Unverified/Allowed at Hilo (ITO)

At 0204 hours on October 30, a Hilo STSO reported Go 1043 (Hilo - Honolulu) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had a Mexican driver's license. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0315 hours STSO reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using Mexican driver's license and previously undisclosed voter's registration card. STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

101804 Passenger Unverified/Allowed into Sterile Area at Syracuse (SYR)

At 0721 hours on October 30, a Syracuse TSM reported that US Airways 1773 (Syracuse - Cleveland) - US Airways 1568 (Cleveland - San Juan) passenger (b)(3);49 U.S.C. § 114 (b)(6) (DOB: (b)(6)) presented with an expired voter's registration card and a current Bank One card as ID. (b)(6) was offered and completed a CI form. IVCC conducted database check resulting in no record found. (b)(6) was unable to provide accurate information for alternate verification; unverified. TSM was instructed to contact IVCC if (b)(3);49 U.S.C. § 114 (b)(6) identity is verified through LEO involvement or other means.

Update: At 0841 hours TSM reported LEO verified (b)(3);49 U.S.C. § 114 (b)(6) identity through NCIC (negative results) using the documents provided and previously undisclosed SSN card. After BDO assessment TSM allowed (b)(3);49 U.S.C. § 114 (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

101815 Foreign National Passenger Unverified/Allowed into Sterile Area at Kansas City (MCI)

At 0750 hours on October 30, a Kansas City BDO reported Delta 1577 (Kansas City - Atlanta - Miami) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r); (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114 (r); (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r); (b)(6) identity is verified through LEO involvement or other means.

Update: At 0905 hours BDO reported (b)(3);49 U.S.C. § 114 (r); (b)(6) was denied access to the security checkpoint and sterile area.

Update: At approximately 1308 hours TSM reported LEO responded, contacted ICE, processed and verified (b)(3);49 U.S.C. § 114(r); (b)(6) through ICE database using fingerprints and issued Homeland Security Documents I-862 and I-22A. (b)(3);49 U.S.C. § 114(r); (b)(6) rebooked on Delta 1796 (Kansas City - Atlanta). TSM allowed (b)(3);49 U.S.C. § 114 (r); (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

101969 Foreign National Passenger Unverified/Allowed at Hilo (ITO)

At 1233 hours on October 30, a Hilo BDO reported Go 1952 (Hilo - Honolulu) passenger (b)(3);49 U.S.C. § 114 (r); (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114 (r); (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114 (r); (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r); (b)(6) identity is verified through LEO involvement or other means.

Update: At 1300 hours BDO reported CBP verified (b)(3);49 U.S.C. § 114(r); (b)(6) identity through CBP database using CI form and passport number. BDO allowed (b)(3);49 U.S.C. § 114 (r); (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Friday, October 31, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	0	0.00	22	14.00	2	0	0	0
5	0100-0159	0	0.00	0	0.00	0	0	0	0
5	0200-0259	0	0.00	4	4.00	1	0	0	0
5	0300-0359	0	0.00	0	0.00	0	0	0	0
5	0400-0459	0	0.00	7	5.50	2	0	0	0
6	0500-0559	0	0.00	12	6.22	9	0	0	0
5	0600-0659	3	0.33	37	9.58	12	0	0	0
5	0700-0759	0	0.00	19	6.62	16	1	1	0
5	0800-0859	3	0.32	44	8.42	19	0	0	0
5	0900-0959	5	0.70	26	6.95	20	0	0	0
6	1000-1059	4	0.32	35	7.64	25	1	1	0
6	1100-1159	0	0.00	18	7.85	13	0	0	0
6	1200-1259	3	0.25	37	11.83	12	1	0	1
6	1300-1359	8	1.09	16	5.59	22	0	0	0
6	1400-1459	5	0.54	23	7.23	26	0	0	0
6	1500-1559	5	0.45	14	7.64	22	0	0	0
6	1600-1659	3	0.35	48	13.76	17	1	1	0
6	1700-1759	2	0.29	38	8.71	24	0	0	0
6	1800-1859	1	0.15	30	8.54	13	0	0	0
5	1900-1959	1	0.30	14	6.90	10	0	0	0
4	2000-2059	1	0.33	13	7.50	6	0	0	0
4	2100-2159	1	0.33	10	7.33	3	0	0	0
3	2200-2259	1	0.25	15	8.25	4	1	1	0
3	2300-2359	2	0.50	12	8.00	4	0	0	0
	TOTALS	8	0.38	48	8.11	282	5	4	1

Denials**102402 Foreign National Passenger Unverified/Denied at Orlando (MCO)**

At 0726 hours on October 31, an Orlando STSO reported Southwest 714 (Orlando - Chicago O' Hare) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0828 hours STSO reported (b)(3);49 U.S.C. § 114(r)(b)(6) produced a Mexican driver's license containing a Florida address, LEO was summoned; unverified. (b)(3);49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

102503 Foreign National Passenger Unverified/Denied at San Jose (SJC)

At 1004 hours on October 31, a San Jose TSO reported Southwest 738 (San Jose - Salt Lake City) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) presented a Mexican registration card. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1120 hours TSO reported (b)(3);49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

102752 Passenger Unverified/Denied at Phoenix (PHX)

At 1624 hours on October 31, a Phoenix STSO reported Frontier 858 (Phoenix - Denver) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. IVCC searched database using DOB, current and previous address resulting in no records found. (b)(3);49 U.S.C. § 114(r)(b)(6) was unable to provide accurate information for alternate verification; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1847 hours STSO reported (b)(3);49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

102912 Foreign National Passenger Unverified/Denied at Phoenix (PHX)

At 2232 hours on October 31, a Phoenix LTSO reported US Airways 70 (Phoenix - Seattle) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 2325 hours LTSO reported (b)(3);49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed**102589 Passenger Unverified/Allowed into Sterile Area at Florence (FLO)**

At 1240 hours on October 31, a Florence LTSO reported that US Airways 4191 (Florence - Charlotte) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) was unable to provide information for alternate verification; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1426 hours LTSO reported (b)(3);49 U.S.C. § 114(r)(b)(6) returned with valid Social Security and Medicare cards. STSO allowed (b)(3);49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Saturday, November 01, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	0	0.00	8	6.00	2	0	0	0
3	0100-0159	0	0.00	10	7.50	2	1	0	1
3	0200-0259	0	0.00	9	8.5	2	0	0	0
3	0300-0359	0	0.00	6	6.00	1	0	0	0
3	0400-0459	1	0.33	17	9.00	3	1	0	1
4	0500-0559	0	0.00	11	7.25	4	0	0	0
5	0600-0659	1	0.09	13	7.64	12	0	0	0
5	0700-0759	0	0.00	24	7.00	13	0	0	0
5	0800-0859	1	0.05	17	6.00	21	0	0	0
5	0900-0959	0	0.00	16	7.50	10	0	0	0
5	1000-1059	5	0.38	32	7.81	21	1	0	1
5	1100-1159	0	0.00	15	6.17	23	0	0	0
6	1200-1259	0	0.00	9	5.00	11	0	0	0
6	1300-1359	0	0.00	25	7.15	13	0	0	0
5	1400-1459	0	0.00	22	7.62	21	2	2	0
5	1500-1559	3	0.14	43	8.57	21	2	2	0
5	1600-1659	0	0.00	17	6.47	15	0	0	0
5	1700-1759	0	0.00	15	6.45	11	0	0	0
5	1800-1859	0	0.00	21	7.75	12	0	0	0
5	1900-1959	2	0.33	7	5.17	6	0	0	0
4	2000-2059	0	0.00	8	6.12	8	0	0	0
4	2100-2159	0	0.00	6	3.50	4	1	1	0
3	2200-2259	0	0.00	8	6.2	5	0	0	0
3	2300-2359	0	0.00	5	5.00	1	0	0	0
	TOTALS	5	0.07	43	6.90	242	8	5	3

~~SENSITIVE SECURITY INFORMATION~~

~~WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.~~

Denials

103258 Foreign National Passenger Unverified/Denied at Indianapolis (IND)

At 1458 hours on November 1, an Indianapolis TSM reported United 7568 (Indianapolis – Denver) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1600 hours TSM reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

103260 Foreign National Passenger Unverified/Denied at Jackson (JAN)

At 1459 hours on November 1, a Jackson STSO reported Southwest 2851 (Jackson – Denver) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1725 hours TSM reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

103286 Passenger Unverified/Denied at San Juan (SJU)

At 1524 hours on November 1, a San Juan LTSO reported that JetBlue 704 (San Juan – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1850 hours TSM reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

103297 Foreign National Passenger Unverified/Denied at Louisville (SDF)

At 1537 hours on November 1, a Louisville LTSO reported Continental 5622 (Louisville – Houston Intercontinental) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1635 hours LTSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

103436 Foreign National Passenger Unverified/Denied at San Diego (SAN)

At 2114 hours on November 1, a San Diego BDO reported Frontier 552 (San Diego – Denver) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in record found. (b)(3):49 U.S.C. § 114(r), (b)(6) unable to answer IVCC operator's questions resulting in not verified. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2159 hours BDO reported (b)(3):49 U.S.C. § 114(r) was arrested by CBP and denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

102928 Passenger Unverified/Allowed into Sterile Area at Las Vegas (LAS)

At 0116 hours on November 1, a Las Vegas TSO reported that Delta 1090 (Las Vegas – Charlotte) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0150 hours TSM reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through NCIC (negative results) using CI form. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

102945 Foreign National Passenger Unverified/Allowed at Washington Dulles (IAD)

At 0458 hours on November 1, a Washington Dulles TSO reported Taca 591 (Washington Dulles – San Salvador) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0535 hours TSO reported LEO conducted NCIC on (b)(3):49 U.S.C. § 114(r), (b)(6) (no record found). CBP verified (b)(3):49 U.S.C. § 114(r), (b)(6) through CBP database using fingerprints and CI form; verified. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

103106 Foreign National Passenger Unverified/Allowed at Dallas/Fort Worth (DFW)

At 1042 hours on November 1, a Dallas/Fort Worth BDO reported US Airways 3126 (Dallas/Fort Worth – Reagan Washington National) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1215 hours TSM reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through LEO database using CI form. DHS/ICE deportation document and bond receipt for Failure to Appear. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Sunday, November 02, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	1	0.50	10	6.50	4	0	0	0
3	0100-0159	0	0.00	8	6.00	3	0	0	0
3	0200-0259	2	0.67	5	4.67	3	0	0	0
3	0300-0359	0	0.00	17	9.67	3	1	0	1
4	0400-0459	1	0.50	12	10.00	2	0	0	0
4	0500-0559	0	0.00	34	11.43	7	1	1	0
6	0600-0659	0	0.00	9	4.88	8	0	0	0
6	0700-0759	0	0.00	26	8.89	18	3	3	0
6	0800-0859	0	0.00	31	7.33	21	2	1	1
6	0900-0959	0	0.00	11	4.65	20	0	0	0
6	1000-1059	0	0.00	23	6.82	17	2	0	2
7	1100-1159	0	0.00	19	6.52	29	1	1	0
7	1200-1259	0	0.00	29	6.64	22	0	0	0
7	1300-1359	0	0.00	20	7.20	25	1	0	1
7	1400-1459	0	0.00	15	5.48	32	0	0	0
7	1500-1559	2	0.06	25	5.55	33	1	1	0
7	1600-1659	3	0.15	8	4.42	26	0	0	0
7	1700-1759	0	0.00	33	7.46	28	2	1	1
7	1800-1859	3	0.09	29	6.33	33	0	0	0
7	1900-1959	3	0.26	23	6.15	27	0	0	0
6	2000-2059	5	0.53	50	8.74	19	1	1	0
6	2100-2159	0	0.00	14	5.82	17	0	0	0
4	2200-2259	0	0.00	10	5.56	9	1	0	1
4	2300-2359	2	0.75	8	5.38	8	0	0	0
	TOTALS	5	0.09	50	6.51	414	16	9	7

Denials

103518 Foreign National Passenger Unverified/Denied at Minneapolis/St. Paul (MSP)

At 0545 hours on November 2, a Minneapolis/St. Paul BDO reported American 770 (Minneapolis/St. Paul – Miami) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0640 hours TSM reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

103540 Foreign National Passenger Unverified/Denied at New York Kennedy (JFK)

At 0712 hours on November 2, a New York Kennedy STSO reported TACA 571 (New York Kennedy – San Salvador) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0838 hours CCO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

103641 Foreign National Passenger Unverified/Denied at Washington Dulles (IAD)

At 0717 hours on November 2, a Washington Dulles TSO reported TACA 581 (Washington Dulles – San Salvador) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0908 hours STSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

103583 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 0758 hours on November 2, a Las Vegas TSO reported Continental 196 (Las Vegas – Houston Intercontinental) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0850 hours TSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

103589 Foreign National Passenger Unverified/Denied at Birmingham (BHM)

At 0803 hours on November 2, a Birmingham BDO reported Delta 6269 (Birmingham – Cincinnati) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0951 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area and was being apprehended by ICE. There was no impact to airport operations or media attention.

103785 Passenger Unverified/Denied at Buffalo (BUF)

At 1147 hours on November 2, a Buffalo BDO reported that Southwest 2838 (Buffalo – Baltimore) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1229 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

103956 Foreign National Passenger Unverified/Denied at San Jose (SJC)

At 1432 hours on November 2, a San Jose TSO reported Continental 160 (San Jose – Houston Intercontinental) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1550 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

104101 Foreign National Passenger Unverified/Denied at Washington Dulles (IAD)

At 1620 hours on November 2, a Washington Dulles TSO reported Saudi Arabian 34 (Washington Dulles – Jeddah, Saudi Arabia) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1645 hours TSM reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

104297 Passenger Unverified/Denied at New York LaGuardia (LGA)

At 1928 hours on November 2, a New York LaGuardia LTSO reported that US Airways 2191 (New York LaGuardia – Reagan Washington National) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2117 hours TSM reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

103481 Foreign National Passenger Unverified/Allowed at Washington Dulles (IAD)

At 0310 hours on November 2, a Washington Dulles STSO reported TACA 591 (Washington Dulles – San Salvador) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0350 hours STSO reported LEO conducted NCIC on (b)(3):49 U.S.C. § 114(r)(b)(6) (no record found). CBP verified (b)(3):49 U.S.C. § 114(r)(b)(6) through CBP database using fingerprints and CI form; verified. STSO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

103647 Foreign National Passenger Unverified/Allowed at St. Louis (STL)

At 0857 hours on November 2, a St. Louis BDO reported AirTran 780 (St. Louis – Atlanta) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no passport. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1002 hours BDO reported BDO Manager verified (b)(3):49 U.S.C. § 114(r) identity using previously undisclosed documents: application for political asylum, bond from immigration detention facility, and copy of photo ID with fingerprint. After conferring with AFSD, BDO Manager allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee and passing a BDO risk assessment. There was no impact to airport operations or media attention.

103714 Passenger Unverified/Allowed into Sterile Area at Portland (PDX)

At 1026 hours on November 2, a Portland BDO reported that US Airways 1180 (Portland – Philadelphia) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1121 hours CCO reported Port of Portland LEO verified (b)(3):49 U.S.C. § 114(r) identity through NCIC database which revealed driver's license with photo matching physical description and information on CI form. BDO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after BDO assessment and being designated a selectee. There was no impact to airport operations or media attention.

103723 Foreign National Passenger Unverified/Allowed at San Francisco (SFO)

At 1040 hours on November 2, a San Francisco BDO reported American 2090 (San Francisco – Dallas Love) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had a Guatemalan Consulate paper as ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1105 hours TSM reported SFPD LEO conducted NCIC check resulting in no record found. TSM verified identity using a Guatemalan Consulate document and a previously undisclosed Guatemalan ID with address and DOB. TSM allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after BDO assessment and being designated a selectee. There was no impact to airport operations or media attention.

103852 Passenger Unverified/Allowed into Sterile Area at Buffalo (BUF)

At 1253 hours on November 2, a Buffalo BDO reported that Southwest 2838 (Buffalo – Baltimore) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had a disability photo ID and was escorted by two Maryland disability advocates. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in inconsistencies (b)(3):49 U.S.C. § 114(r)(b)(6) at given address, recalled sister's first name, not married name). (b)(3):49 U.S.C. § 114(r) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1327 hours STSO reported LEO verified (b)(3):49 U.S.C. § 114 identity using previously undisclosed prescription medication containers, photo ID disability card, school photo ID and verification of Advocate escorts' IDs. STSO allowed (b)(3):49 U.S.C. § 1 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

104125 Foreign National Passenger Unverified/Allowed at Houston Hobby (HOU)

At 1550 hours on November 2, a Houston Hobby STSO reported JetBlue 626 (Houston Hobby – New York Kennedy) passenger (b)(3):49 U.S.C. § 114 (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 1 identity is verified through LEO involvement or other means.

Update: At 1715 hours STSO reported ICE verified (b)(3):49 U.S.C. § 1 identity using a previously undisclosed Customs detention enforcement bond and CBP database. STSO allowed (b)(3):49 U.S.C. § 1 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

104381 Foreign National Passenger Unverified/Allowed at Seattle (SEA)

At 2120 hours on November 2, a Seattle STSO reported Alaska 536 (Seattle – Ontario) passenger (b)(3):49 U.S.C. § 114 (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 2138 hours STSO reported LEO verified (b)(3):49 U.S.C. § 114 identity using information from an expired California driver's license. STSO allowed (b)(3):49 U.S.C. § 114 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Monday, November 03, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	2	0.29	10	6.57	7	0	0	0
4	0000-0059	0	0.00	5	4.50	2	0	0	0
4	0100-0159	0	0.00	8	6.50	2	0	0	0
4	0200-0259	0	0.00	0	0.00	0	0	0	0
5	0300-0359	1	0.20	31	11.60	5	0	0	0
5	0400-0459	0	0.00	5	3.38	8	0	0	0
8	0500-0559	0	0.00	13	6.33	6	1	1	0
6	0600-0659	0	0.00	14	5.67	18	0	0	0
6	0700-0759	0	0.00	22	8.05	19	1	0	1
6	0800-0859	0	0.00	8	4.44	9	0	0	0
7	0900-0959	0	0.00	13	5.27	15	0	0	0
7	1000-1059	0	0.00	8	5.05	20	0	0	0
7	1100-1159	4	0.14	21	5.48	29	1	1	0
7	1200-1259	0	0.00	14	5.05	20	0	0	0
5	1300-1359	1	0.03	25	7.53	30	0	0	0
5	1400-1459	5	0.29	35	7.06	35	0	0	0
5	1500-1559	5	0.24	35	8.57	21	0	0	0
5	1600-1659	6	1.10	20	6.76	29	1	1	0
5	1700-1759	0	0.00	30	6.74	23	1	1	0
4	1800-1859	0	0.00	10	6.36	11	0	0	0
4	1900-1959	3	0.28	20	6.50	18	1	1	0
4	2000-2059	0	0.00	15	6.43	7	0	0	0
5	2100-2159	0	0.00	6	3.75	4	0	0	0
5	2200-2259	2	0.33	16	7.00	6	0	0	0
5	2300-2359	2	0.22	16	7.78	*9	1	1	0
	TOTALS	6	0.18	35	6.48	353	7	6	1

* Daylight Savings Time change on 11/02/08 resulted in 13 hours reflected on today's report.

Denials

104510 Foreign National Passenger Unverified/Denied at Washington Dulles (IAD)

At 0510 hours on November 3, a Washington Dulles TSO reported JetBlue 315 (Washington Dulles – Oakland) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0632 hours TSO reported (b)(3);49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

104761 Foreign National Passenger Unverified/Denied at Denver (DEN)

At 1155 hours on November 3, a Denver BDO reported American 524 (Denver – Fort Lauderdale) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) presented a Mexican driver's license as ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1315 hours BDO reported (b)(3);49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

105001 Passenger Unverified/Denied at Las Vegas (LAS)

At 1615 hours on November 3, a Las Vegas BDO reported that US Airways 790 (Las Vegas – Charlotte) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1646 hours BDO reported (b)(3);49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

105048 Foreign National Passenger Unverified/Denied at Baltimore (BWI)

At 1710 hours on November 3, a Baltimore MCCO reported AirTran 436 (Baltimore – Atlanta) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. MCCO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. MCCO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1857 hours MCCO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

105146 Foreign National Passenger Unverified/Denied at Los Angeles (LAX)

At 1959 hours on November 3, a Los Angeles BDO reported Alaska 2418 (Los Angeles – Boise) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2040 hours BDO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

105200 Foreign National Passenger Unverified/Denied at San Francisco (SFO)

At 2334 hours on November 3, a San Francisco BDO reported American 1943 (San Francisco – Los Angeles) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means. **Update:** At 2352 hours TSM reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

104592 Foreign National Passenger Unverified/Allowed at Denver (DEN)

At 0829 hours on November 3, a Denver BDO reported Frontier 386 (Denver – Laredo) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) presented a DHS form I-94 as ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means. **Update:** At 0903 hours BDO reported ICE verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity using ICE database and DHS form I-94. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Tuesday, November 04, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	1	0.50	19	9.00	4	0	0	0
5	0100-0159	0	0.00	20	9.69	3	0	0	0
5	0200-0259	2	0.67	10	6.33	3	0	0	0
5	0300-0359	0	0.00	0	0.00	0	0	0	0
6	0400-0459	0	0.00	22	22.00	1	1	0	1
6	0500-0559	0	0.00	7	5.12	8	0	0	0
6	0600-0659	0	0.00	6	4.00	6	0	0	0
6	0700-0759	0	0.00	17	5.11	18	0	0	0
6	0800-0859	0	0.00	21	6.62	13	0	0	0
6	0900-0959	0	0.00	28	8.20	10	0	0	0
6	1000-1059	0	0.00	10	4.88	17	0	0	0
7	1100-1159	0	0.00	17	7.00	7	1	1	0
7	1200-1259	0	0.00	35	8.94	16	1	0	1
7	1300-1359	0	0.00	14	5.64	14	0	0	0
5	1400-1459	1	0.19	15	6.56	16	0	0	0
5	1500-1559	1	0.10	8	4.80	10	0	0	0
5	1600-1659	1	0.15	15	6.23	13	1	1	0
5	1700-1759	1	0.18	8	5.36	11	0	0	0
5	1800-1859	1	0.33	14	5.83	12	0	0	0
4	1900-1959	1	0.20	18	6.10	10	0	0	0
4	2000-2059	1	0.17	9	5.33	6	0	0	0
5	2100-2159	1	0.25	7	4.75	4	0	0	0
5	2200-2259	3	1.00	12	6.60	5	0	0	0
	2300-2359	0	0.00	19	19.00	1	0	0	0
	TOTALS	3	0.12	35	6.31	208	4	2	2

Denials

105389 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 1148 hours on November 4, a Las Vegas BDO reported US Airways 2793 (Las Vegas - Fresno) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) presented a Mexican Voter's Registration card as ID.

(b)(3):49 U.S.C. § 114 (r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 (r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 (r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1312 hours BDO reported (b)(3):49 U.S.C. § 114 (r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

105537 Foreign National Passenger Unverified/Denied at Philadelphia (PHL)

At 1645 hours on November 4, a Philadelphia STSO reported US Airways 3044 (Philadelphia - New York LaGuardia) passenger (b)(3):49 U.S.C. § 114 (r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114 (r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 (r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 (r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1814 hours STSO reported (b)(3):49 U.S.C. § 114 (r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

105230 Foreign National Passenger Unverified/Allowed at Boston (BOS)

At 0409 hours on November 4, a Boston LTSO reported United 339 (Boston - Denver) passenger (b)(3):49 U.S.C. § 114 (r), (b)(6) (DOB: (b)(6)) stated he had a passport photocopy as ID. He was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 (r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 (r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0540 hours LTSO reported Massachusetts State Police verified (b)(3):49 U.S.C. § 114 (r), (b)(6) identity using NCIC database and photocopy of passport. TSM allowed (b)(3):49 U.S.C. § 114 (r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

105404 Foreign National Passenger Unverified/Allowed at Dallas/Fort Worth (DFW)

At 1227 hours on November 4, a Dallas/Fort Worth TSM reported Taca 441 (Dallas/Fort Worth - San Salvador) passenger (b)(3):49 U.S.C. § 114 (r), (b)(6) (DOB: (b)(6)) presented a Guatemala ID card. (b)(3):49 U.S.C. § 114 (r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 (r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 (r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1424 hours TSM reported LEO conferred with CBP who stated (b)(3):49 U.S.C. § 114 (r), (b)(6) was self-deporting. TSM allowed (b)(3):49 U.S.C. § 114 (r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Wednesday, November 05, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	0	0.00	41	16.40	5	1	0	1
5	0100-0159	0	0.00	6	5.00	3	0	0	0
5	0200-0259	2	0.67	17	9.33	3	1	1	0
5	0300-0359	0	0.00	0	0.00	0	0	0	0
5	0400-0459	0	0.00	0	0.00	0	0	0	0
6	0500-0559	0	0.00	13	6.40	5	0	0	0
5	0600-0659	0	0.00	8	4.91	11	0	0	0
5	0700-0759	0	0.00	18	8.29	7	0	0	0
6	0800-0859	1	0.07	29	8.67	15	1	0	1
6	0900-0959	3	0.27	32	8.80	15	0	0	0
6	1000-1059	2	0.64	19	7.00	11	1	1	0
7	1100-1159	4	0.61	18	7.67	18	1	1	0
7	1200-1259	1	0.15	9	5.38	13	0	0	0
5	1300-1359	1	0.15	12	6.31	13	0	0	0
6	1400-1459	1	0.06	25	8.18	17	0	0	0
6	1500-1559	1	0.08	10	6.25	12	0	0	0
6	1600-1659	4	0.33	21	8.00	15	0	0	0
6	1700-1759	1	0.12	33	8.12	17	0	0	0
6	1800-1859	2	0.38	30	7.92	13	1	1	0
5	1900-1959	1	0.17	12	5.58	12	0	0	0
5	2000-2059	1	0.25	20	8.50	4	1	1	0
5	2100-2159	1	0.50	10	6.00	6	0	0	0
4	2200-2259	0	0.00	10	7.00	3	0	0	0
4	2300-2359	2	0.50	18	8.25	4	0	0	0
	TOTALS	4	0.23	41	7.50	222	7	5	2

~~SENSITIVE SECURITY INFORMATION~~

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Denials

105662 Foreign National Passenger Unverified/Denied at Washington Dulles (IAD)

At 0211 hours on November 5, a Washington Dulles STSO reported Taca 591 (Washington Dulles – San Salvador) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0310 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

105784 Foreign National Passenger Unverified/Denied at New York Kennedy (JFK)

At 1031 hours on November 5, a New York Kennedy TSO reported JetBlue 1731 (New York Kennedy - Bermuda) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1145 hours TSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

105829 Passenger Unverified/Denied at Des Moines (DSM)

At 1154 hours on November 5, a Des Moines BDO reported American 4243 (Des Moines – Chicago O'Hare) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) presented with CA driver's license (suspected fraudulent) as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide accurate information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1330 hours BDO reported LEO responded and confiscated fraudulent ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area and LEO escorted (b)(3):49 U.S.C. § 114(r), (b)(6) out of the airport. There was no impact to airport operations or media attention.

106053 Foreign National Passenger Unverified/Denied at Fort Lauderdale (FLL)

At 1849 hours on November 5, a Fort Lauderdale LTSO reported Spirit 710 (Fort Lauderdale – New York LaGuardia) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) presented an Israeli driver's license as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2046 hours LTSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

106099 Passenger Unverified/Denied at Ontario (ONT)

At 2050 hours on November 5, an Ontario LTSO reported that Southwest 1687 (Ontario - Oakland) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

SENSITIVE SECURITY INFORMATION

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Update: At 2145 hours LTSO reported (b)(3):49 U.S.C. § 1147 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

105649 Foreign National Passenger Unverified/Allowed at Kahului (OGG)

At 0056 hours on November 5, a Kahului TSM reported Hawaiian 595 (Kahului - Honolulu) passenger (b)(3):49 U.S.C. § 1147 (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 1147 was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 1147 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 1147(r) (b)(6)) identity is verified through LEO involvement or other means.

Update: At 0220 hours TSM reported (b)(3):49 U.S.C. § 1147 had previously lost his ID at originating airport which had been found and held by airline agent. LEO verified (b)(3):49 U.S.C. § 1147(r) (b)(6)) identity through interview by contacting airline agent at destination airport and verifying information from the previously lost ID. TSM allowed (b)(3):49 U.S.C. § 1147 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

105742 Foreign National Passenger Unverified/Allowed at Green Bay (GRB)

At 0854 hours on November 5, a Green Bay STSO reported United 5964 (Green Bay - Chicago O'Hare) passenger (b)(3):49 U.S.C. § 1147(r) (b)(6)) (DOB: (b)(6)) presented with notice to appear court order regarding deportation proceedings and copy of ID (labeled 'not official document'). (b)(3):49 U.S.C. § 1147 was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 1147 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 1147(r) (b)(6)) identity is verified through LEO involvement or other means.

Update: At 1005 hours STSO reported (b)(3):49 U.S.C. § 1147 had a friend bring his Chinese passport (PP) to the checkpoint. LEO in cooperation with CBP verified (b)(3):49 U.S.C. § 1147 identity using documentation presented, CI form and Chinese PP through CBP database. After BDO assessment TSM authorized (b)(3):49 U.S.C. § 1147 to access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.



**Transportation
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Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Thursday, November 06, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	4	4.00	1	0	0	0
4	0100-0159	0	0.00	14	10.33	3	0	0	0
4	0200-0259	0	0.00	0	0.00	0	0	0	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
6	0400-0459	0	0.00	11	6.50	4	0	0	0
7	0500-0559	0	0.00	19	6.91	11	1	1	0
6	0600-0659	0	0.00	20	5.76	17	0	0	0
6	0700-0759	0	0.00	25	6.64	11	0	0	0
6	0800-0859	0	0.00	16	7.08	13	0	0	0
7	0900-0959	7	1.05	30	9.32	19	1	1	0
7	1000-1059	1	0.05	18	7.42	19	0	0	0
7	1100-1159	0	0.00	12	6.36	14	0	0	0
7	1200-1259	1	0.07	19	8.21	14	0	0	0
7	1300-1359	0	0.00	16	8.50	14	0	0	0
6	1400-1459	0	0.00	26	11.80	10	0	0	0
6	1500-1559	0	0.00	25	9.60	15	0	0	0
6	1600-1659	0	0.00	21	7.00	14	0	0	0
6	1700-1759	1	0.10	36	8.15	20	0	0	0
6	1800-1859	1	0.30	12	7.70	10	0	0	0
4	1900-1959	1	0.14	10	6.29	7	0	0	0
4	2000-2059	1	0.44	48	11.67	9	0	0	0
4	2100-2159	1	0.14	12	6.71	7	0	0	0
4	2200-2259	0	0.00	5	5.00	1	0	0	0
4	2300-2359	0	0.00	18	10.17	6	0	0	0
	TOTALS	7	0.14	48	7.96	239	2	2	0

~~SENSITIVE SECURITY INFORMATION~~

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Denials

106177 Foreign National Passenger Unverified/Denied at Reagan Washington National (DCA)

At 0552 hours on November 6, a Reagan Washington National TSM reported AirTran 183 (Reagan Washington National - Atlanta) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) presented a fraudulent Maryland ID.

(b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSM was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0613 hours TSM reported LEO confirmed ID fraudulent. (b)(3);49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

106260 Foreign National Passenger Unverified/Denied at San Diego (SAN)

At 0916 hours on November 6, a San Diego STSO reported US Airways 590 (San Diego - Phoenix) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was

offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found.

(b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if

(b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1205 hours STSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was arrested by CPB and denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Friday, November 07, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	4	4.00	1	0	0	0
4	0100-0159	0	0.00	6	5.50	2	0	0	0
4	0200-0259	0	0.00	0	0.00	0	0	0	0
4	0300-0359	0	0.00	5	5.00	1	0	0	0
4	0400-0459	0	0.00	5	5.00	1	0	0	0
5	0500-0559	0	0.00	5	3.50	4	0	0	0
4	0600-0659	0	0.00	9	4.59	18	0	0	0
4	0700-0759	6	0.88	8	4.44	16	0	0	0
8	0800-0859	0	0.00	13	5.85	13	0	0	0
8	0900-0959	0	0.00	12	6.30	12	0	0	0
8	1000-1059	0	0.00	30	11.57	15	1	1	0
9	1100-1159	0	0.00	31	9.93	14	1	0	1
9	1200-1259	0	0.00	24	6.62	12	0	0	0
8	1300-1359	0	0.00	18	7.40	20	0	0	0
14	1400-1459	1	0.12	25	9.29	17	0	0	0
11	1500-1559	1	0.12	13	6.41	17	0	0	0
11	1600-1659	1	0.19	25	7.62	16	1	1	0
6	1700-1759	2	0.39	27	7.00	18	0	0	0
6	1800-1859	3	0.25	30	6.94	16	0	0	0
6	1900-1959	1	0.33	15	5.17	12	0	0	0
5	2000-2059	0	0.00	17	7.75	4	0	0	0
5	2100-2159	1	0.15	37	7.77	13	0	0	0
4	2200-2259	0	0.00	13	7.00	3	0	0	0
4	2300-2359	0	0.00	53	20.75	4	1	1	0
	TOTALS	6	0.15	53	7.16	249	4	3	1

~~SENSITIVE SECURITY INFORMATION~~

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Denials

106798 Passenger Unverified/Denied at Orlando (MCO)

At 1015 hours on November 7, an Orlando STSO reported that Southwest 728 (Orlando - Portland) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in inconsistencies such as DOB and current address. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide accurate information for alternate verification; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 1140 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) became irate and uncooperative, LEO was summoned. (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

107015 Foreign National Passenger Unverified/Denied at New York LaGuardia (LGA)

At 1647 hours on November 07, a New York LaGuardia BDO reported US Airways 1629 (New York LaGuardia - Charlotte) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 1726 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

107168 Foreign National Passenger Unverified/Denied at San Jose (SJC)

At 2305 hours on November 7, a San Jose STSO reported Southwest 560 (San Jose - Burbank) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** On November 8, at 0050 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

106840 Foreign National Passenger Unverified/Allowed at Orlando (MCO)

At 1144 hours on November 7, an Orlando LTSO reported American 630 (Orlando - New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 1311 hours LTSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) rebooked American 635 (Orlando - New York Kennedy). LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through NCIC database using information from CI form (negative results). After BDO assessment AFSD allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Saturday, November 08, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	13	12.5	2	0	0	0
4	0100-0159	0	0.00	15	15.00	1	0	0	0
4	0200-0259	0	0.00	7	6.00	2	0	0	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
4	0400-0459	0	0.00	0	0.00	0	0	0	0
5	0500-0559	0	0.00	5	4.38	8	0	0	0
3	0600-0659	0	0.00	6	3.46	13	0	0	0
3	0700-0759	0	0.00	16	5.56	9	0	0	0
4	0800-0859	0	0.00	11	4.6	15	0	0	0
4	0900-0959	2	0.28	28	6.11	18	1	1	0
4	1000-1059	0	0.00	9	4.11	19	0	0	0
5	1100-1159	0	0.00	27	7.77	13	1	0	1
5	1200-1259	0	0.00	12	7.17	12	1	1	0
5	1300-1359	0	0.00	28	7.14	14	1	0	1
5	1400-1459	1	0.19	25	6.00	21	1	1	0
5	1500-1559	1	0.21	10	5.32	19	0	0	0
5	1600-1659	1	0.43	6	4.14	7	0	0	0
5	1700-1759	1	0.21	24	7.36	14	0	0	0
5	1800-1859	1	0.33	10	6.00	9	0	0	0
5	1900-1959	1	0.22	8	4.67	9	0	0	0
4	2000-2059	0	0.00	8	6.00	2	0	0	0
4	2100-2159	1	0.38	27	10.25	8	0	0	0
3	2200-2259	0	0.00	21	10.00	4	1	0	1
3	2300-2359	0	0.00	0	0.00	0	0	0	0
	TOTALS	2	0.12	28	5.75	219	6	3	3

Denials

107391 Foreign National Passenger Unverified/Denied at Los Angeles (LAX)

At 12:10 hours on November 8, a Los Angeles BDO reported US Airways 2790 (Los Angeles - Phoenix) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 13:01 hours STSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

107312 Foreign National Passenger Unverified/Denied at Los Angeles (LAX)

At 0938 hours on November 8, a Los Angeles BDO reported US Airways 1748 (Los Angeles - Las Vegas) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1443 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

107466 Foreign National Passenger Unverified/Denied at Orlando (MCO)

At 1435 hours on November 8, an Orlando TSM reported Southwest 724 (Orlando - San Antonio) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSM was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1604 hours TSM reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

107432 Passenger Unverified/Allowed into Sterile Area at San Diego (SAN)

At 1340 hours on November 8, a San Diego BDO reported that Southwest 1675 (San Diego - Kansas City) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1443 hours STSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) identity was verified using a previously undisclosed California driver's license. STSO allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

107373 Foreign National Passenger Unverified/Allowed at Tampa (TPA)

At 1132 hours on November 8, a Tampa LTSO reported Southwest 394 (Tampa - Louisville) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1251 hours STSO reported LEO contacted ICE who verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through database's using CI form, expired passport and social security number. STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

107635 Foreign National Passenger Unverified/Allowed at Philadelphia (PHL)

At 2218 hours on November 8, a Philadelphia STSO reported US Airways 740 (Philadelphia - Madrid) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1054 hours STSO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using his passport that was retrieved from luggage by an US Airways representative. STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Sunday, November 09, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	0	0.00	0	0.00	0	0	0	0
3	0100-0159	0	0.00	6	6.00	1	0	0	0
3	0200-0259	0	0.00	4	4.00	1	0	0	0
3	0300-0359	0	0.00	0	0.00	0	0	0	0
3	0400-0459	0	0.00	3	3.00	1	0	0	0
3	0500-0559	2	0.11	17	5.89	18	0	0	0
9	0600-0659	0	0.00	18	7.75	12	0	0	0
9	0700-0759	0	0.00	7	5.53	15	0	0	0
7	0800-0859	0	0.00	14	6.00	16	0	0	0
7	0900-0959	0	0.00	8	4.41	17	0	0	0
9	1000-1059	0	0.00	20	5.00	18	0	0	0
9	1100-1159	1	0.18	18	6.71	17	0	0	0
9	1200-1259	1	0.14	22	6.91	22	0	0	0
9	1300-1359	1	0.08	20	6.46	24	3	1	2
8	1400-1459	2	0.25	12	5.25	36	0	0	0
8	1500-1559	1	0.21	10	5.18	33	0	0	0
8	1600-1659	1	0.06	23	6.15	33	0	0	0
8	1700-1759	3	0.52	11	4.45	31	1	1	0
8	1800-1859	1	0.13	14	5.30	30	0	0	0
8	1900-1959	1	0.13	12	5.04	23	0	0	0
7	2000-2059	1	0.19	14	5.56	16	0	0	0
7	2100-2159	1	0.20	13	6.80	5	0	0	0
5	2200-2259	0	0.00	8	7.00	3	0	0	0
5	2300-2359	0	0.00	8	5.00	8	0	0	0
	TOTALS	3	0.14	23	5.62	380	4	2	2

Denials

107932 Foreign National Passenger Unverified/Denied at Portland (PDX)

At 1306 hours on November 9, a Portland BDO reported United 928 (Portland – Chicago O’Hare) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1401 hours CCO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

108228 Passenger Unverified/Denied at Las Vegas (LAS)

At 1721 hours on November 9, a Las Vegas BDO reported that Southwest 358 (Las Vegas - Burbank) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1721 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

107939 Foreign National Passenger Unverified/Allowed at Hilo (ITO)

At 1316 hours on November 9, a Hilo BDO reported Hawaiian 121 (Hilo - Honolulu) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1355 hours BDO reported LEO verified (b)(3);49 U.S.C. § 114(r), (b)(6) identity using a previously undisclosed INS card and a birth certificate from Malaysia. BDO allowed (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

107967 Foreign National Passenger Unverified/Allowed at Seattle (SEA)

At 1351 hours on November 9, a Seattle STSO reported Southwest 382 (Seattle - Nashville) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1450 hours STSO reported LEO conducted an NCIC check on (b)(3);49 U.S.C. § 114(r), (b)(6) resulting in no record found. BDO assessment conducted; no signs of deception detected. TSM consulted with the DFS and allowed (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Monday, November 10, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	0	0.00	11	7.40	5	0	0	0
5	0100-0159	0	0.00	9	6.00	3	0	0	0
5	0200-0259	0	0.00	7	5.33	3	0	0	0
5	0300-0359	0	0.00	5	5.00	1	0	0	0
5	0400-0459	0	0.00	34	9.67	6	0	0	0
6	0500-0559	0	0.00	19	5.78	9	0	0	0
9	0600-0659	0	0.00	18	7.85	13	0	0	0
7	0700-0759	0	0.00	34	7.73	15	1	1	0
7	0800-0859	0	0.00	26	8.19	16	1	0	1
7	0900-0959	1	0.14	15	6.36	22	1	0	1
7	1000-1059	1	0.05	27	6.32	19	0	0	0
7	1100-1159	1	0.17	11	5.50	18	0	0	0
9	1200-1259	1	0.17	29	7.30	23	0	0	0
9	1300-1359	1	0.13	23	7.93	15	0	0	0
6	1400-1459	6	0.96	31	7.73	26	3	1	2
6	1500-1559	1	0.22	12	4.67	18	1	1	0
6	1600-1659	3	0.20	28	7.43	30	3	3	0
6	1700-1759	1	0.21	8	4.16	19	0	0	0
6	1800-1859	5	0.60	17	5.07	15	1	1	0
6	1900-1959	7	0.37	25	7.21	19	1	1	0
5	2000-2059	0	0.00	7	4.60	5	0	0	0
5	2100-2159	0	0.00	9	4.33	9	0	0	0
4	2200-2259	0	0.00	8	5.25	8	0	0	0
4	2300-2359	0	0.00	6	5.50	2	0	0	0
	TOTALS	7	0.21	34	6.68	319	12	8	4

Denials

108534 Foreign National Passenger Unverified/Denied at Washington Dulles (IAD)

At 0730 hours on November 10, a Washington Dulles TSO reported United 6952 (Washington Dulles – Shenandoah Valley) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1045 hours CCO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was detained by CPB/ICE pending deportation. Access to the security checkpoint and sterile area denied. There was no impact to airport operations or media attention.

108780 Foreign National Passenger Unverified/Denied at San Diego (SAN)

At 1405 hours on November 10, a San Diego BDO reported Delta 172 (San Diego - Atlanta) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1505 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was arrested by CBP and denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

108853 Foreign National Passenger Unverified/Denied at Honolulu (HNL)

At 1524 hours on November 10, a Honolulu TSO reported Hawaiian 312 (Honolulu - Hilo) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1645 hours TSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

108876 Foreign National Passenger Unverified/Denied at Oakland (OAK)

At 1602 hours on November 10, an Oakland STSO reported Southwest 3017 (Oakland – Long Island) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1650 hours STSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

108903 Foreign National Passenger Unverified/Denied at Oakland (OAK)

At 1626 hours on November 10, an Oakland STSO reported Southwest 3017 (Oakland – Long Island) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified

SENSITIVE SECURITY INFORMATION

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

through LEO involvement or other means.

Update: At 1652 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

108913 Foreign National Passenger Unverified/Denied at New York Kennedy (JFK)

At 1634 hours on November 10, a New York Kennedy STSO reported JetBlue 647 (New York Kennedy – San Francisco) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3) identity is verified through LEO involvement or other means.

Update: At 1730 hours STSO reported (b)(3) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

108996 Passenger Unverified/Denied at Chicago O'Hare (ORD)

At 1800 hours on November 10, a Chicago O'Hare BDO reported that United 1624 (Chicago O'Hare – Ft. Myers) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: Unknown) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1813 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

109035 Foreign National Passenger Unverified/Denied at New York Kennedy (JFK)

At 1903 hours on November 10, a New York Kennedy LTSO reported JetBlue 83 (New York Kennedy – Seattle) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1958 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

108553 Foreign National Passenger Unverified/Allowed at Orlando (MCO)

At 0814 hours on November 10, an Orlando STSO reported Southwest 884 (Orlando – Fort Meyers) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1300 hours STSO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using previously undisclosed DHS/ICE detainee card. STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after a BDO assessment (no sign of deception) and being designated a selectee. There was no impact to airport operations or

media attention.

108601 Foreign National Passenger Unverified/Allowed at Los Angeles (LAX)

At 0938 hours on November 10, a Los Angeles BDO reported US Airways 172 (Los Angeles - Phoenix) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1430 hours BDO reported ICE verified (b)(3);49 U.S.C. § 114(r), (b)(6) identity using a previously undisclosed Immigration I-94 document. STSO allowed (b)(3);49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

108788 Foreign National Passenger Unverified/Allowed at Las Vegas (LAS)

At 1414 hours on November 10, a Las Vegas TSO reported JetBlue 192 (Las Vegas – New York Kennedy) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1451 hours BDO reported LEO conducted NCIC on (b)(3);49 U.S.C. § 114(r) resulting in no record found. TSM allowed (b)(3);49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

108828 Passenger Unverified/Allowed into Sterile Area at San Diego (SAN)

At 1450 hours on November 10, a San Diego BDO reported that Alaska 483 (San Diego - Seattle) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1609 hours STSO reported LEO verified (b)(3);49 U.S.C. § 114(r), (b)(6) identity using her current address and physical description with the California ID check. TSM allowed (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

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**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Tuesday, November 11, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	16	10.25	4	0	0	0
4	0100-0159	0	0.00	0	0.00	0	0	0	0
4	0200-0259	0	0.00	7	7.00	1	0	0	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
4	0400-0459	0	0.00	8	5.00	3	0	0	0
5	0500-0559	0	0.00	12	6.50	6	0	0	0
6	0600-0659	0	0.00	7	3.93	15	0	0	0
6	0700-0759	0	0.00	17	5.76	17	0	0	0
6	0800-0859	0	0.00	8	4.50	8	1	0	1
5	0900-0959	1	0.06	25	7.17	18	2	2	0
6	1000-1059	0	0.00	14	5.26	16	0	0	0
6	1100-1159	3	0.33	32	7.40	15	0	0	0
7	1200-1259	1	0.20	12	5.40	10	0	0	0
6	1300-1359	1	0.20	8	4.20	10	0	0	0
7	1400-1459	1	0.25	13	5.00	16	1	1	0
7	1500-1559	1	0.41	11	5.53	17	0	0	0
7	1600-1659	1	0.25	23	7.00	16	0	0	0
7	1700-1759	1	0.44	28	7.81	16	0	0	0
7	1800-1859	2	0.63	16	5.63	19	0	0	0
6	1900-1959	1	0.10	11	4.20	10	0	0	0
6	2000-2059	1	0.25	14	7.25	4	0	0	0
6	2100-2159	1	0.33	15	7.33	6	0	0	0
4	2200-2259	0	0.00	13	7.40	5	0	0	0
4	2300-2359	0	0.00	17	7.50	4	0	0	0
	TOTALS	3	0.20	32	6.02	236	4	3	1

Denials

109263 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 0938 hours on November 11, a Las Vegas BDO reported US Airways 786 (Las Vegas - Charlotte) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r) identity is verified through LEO involvement or other means. **Update:** At 1045 hours BDO reported (b)(3);49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

109272 Passenger Unverified/Denied at Orlando (MCO)

At 0959 hours on November 11, an Orlando STSO reported that AirTran 630 (Orlando - San Juan) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. IVCC searched database using name, DOB, and address resulting in no record found. (b)(3);49 U.S.C. § 114(r) was unable to provide information for alternate verification; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 1049 hours TSM reported AFSD denied (b)(3);49 U.S.C. § 114(r) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

109386 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 1402 hours on November 11, a Las Vegas BDO reported Southwest 3142 (Las Vegas - Louisville) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 1426 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

109218 Foreign National Passenger Unverified/Allowed at Oakland (OAK)

At 0900 hours on November 11, an Oakland BDO reported US Airways 632 (Oakland - Phoenix) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) presented a detention center card as ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 1038 hours STSO reported LEO verified (b)(3);49 U.S.C. § 114(r), (b)(6) identity using previously undisclosed ICE bond form, notice of hearing, and a letter from his attorney. After BDO assessment, TSM allowed (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Wednesday, November 12, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	28	13.67	3	1	0	1
4	0100-0159	0	0.00	7	7.00	2	0	0	0
4	0200-0259	0	0.00	9	9.00	2	0	0	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
4	0400-0459	0	0.00	6	6.00	1	0	0	0
5	0500-0559	0	0.00	29	7.70	10	0	0	0
6	0600-0659	0	0.00	14	5.67	9	1	1	0
6	0700-0759	0	0.00	61	12.55	11	2	1	1
6	0800-0859	1	0.06	12	5.61	18	0	0	0
6	0900-0959	0	0.00	9	4.56	9	1	1	0
6	1000-1059	0	0.00	16	6.27	11	0	0	0
6	1100-1159	5	0.83	42	9.56	18	1	1	0
6	1200-1259	0	0.00	12	7.00	10	0	0	0
6	1300-1359	0	0.00	13	6.89	9	0	0	0
5	1400-1459	3	0.57	30	7.79	14	1	1	0
5	1500-1559	10	1.89	26	8.42	19	0	0	0
5	1600-1659	5	0.81	14	6.71	21	0	0	0
5	1700-1759	1	0.23	14	7.46	13	0	0	0
5	1800-1859	3	0.45	12	6.64	11	0	0	0
5	1900-1959	1	0.33	31	9.00	12	0	0	0
5	2000-2059	1	0.33	8	5.33	6	0	0	0
5	2100-2159	1	0.40	36	11.00	5	0	0	0
5	2200-2259	0	0.00	19	9.67	3	0	0	0
5	2300-2359	0	0.00	24	7.67	6	0	0	0
	TOTALS	10	0.42	61	7.65	223	7	5	2

Denials

109667 Foreign National Passenger Unverified/Denied at Minneapolis (MSP)

At 0615 hours on November 12, a Minneapolis BDO reported Delta 6632 (Minneapolis - New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) presented a Mexican voter's registration card as ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found.

(b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0819 hours BDO reported CBP conducted database search with no record found; unverified.

(b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

109690 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 0750 hours on November 12, a Las Vegas BDO reported Southwest 2533 (Las Vegas - Philadelphia) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0916 hours BDO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

109750 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 0938 hours on November 12, a Las Vegas BDO reported Southwest 2533 (Las Vegas - Philadelphia) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0957 hours BDO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

109779 Foreign National Passenger Unverified/Denied at Orlando (MCO)

At 1050 hours on November 12, an Orlando STSO reported AirTran 838 (Orlando - Chicago Midway) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1145 hours STSO reported LEO conducted NCIC, (no record found); unverified. (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

109874 Foreign National Passenger Unverified/Denied at Norfolk (ORF)

At 1441 hours on November 12, a Norfolk BDO reported US Airways 973 (Norfolk - Charlotte) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in inconsistent results; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

SENSITIVE SECURITY INFORMATION

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Update: At 1618 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

109625 Foreign National Passenger Unverified/Allowed at Los Angeles (LAX)

At 0040 hours on November 12, a Los Angeles STSO reported US Airways 1498 (Los Angeles - Charlotte) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) presented an expired Costa Rican passport with expired VISA and provisional permit for travel issued by Costa Rican Consulate in Los Angeles written in Spanish. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0123 hours STSO (Spanish interpreter) verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using expired passport, expired VISA and provisional permit for travel issued by Costa Rican Consulate in Los Angeles written in Spanish. STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

109674 Foreign National Passenger Unverified/Allowed at Minneapolis (MSP)

At 0701 hours on November 12, a Minneapolis BDO reported Delta 6632 (Minneapolis - New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) presented a Mexican passport, an unsigned Bank of America check card and a Mexican Consular card (suspected fraudulent) as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0828 hours BDO reported LEO/CBP verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through CBP database using above mentioned documents and two previously undisclosed credit cards and student IDs. Although allowed, (b)(3):49 U.S.C. § 114(r), (b)(6) declined access to the security checkpoint and sterile area due to traveling companion unverified/denied. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Thursday, November 13, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	0	0.00	7	6.50	4	0	0	0
5	0100-0159	0	0.00	8	5.25	4	0	0	0
5	0200-0259	0	0.00	20	15.75	4	1	0	1
5	0300-0359	0	0.00	16	8.00	3	0	0	0
5	0400-0459	0	0.00	27	27.00	1	0	0	0
5	0500-0559	0	0.00	4	3.50	2	0	0	0
6	0600-0659	0	0.00	8	5.44	9	0	0	0
6	0700-0759	0	0.00	43	9.71	14	1	0	1
6	0800-0859	2	0.11	19	7.50	18	0	0	0
6	0900-0959	0	0.00	29	8.64	14	0	0	0
6	1000-1059	1	0.06	24	8.53	17	0	0	0
6	1100-1159	2	0.25	21	8.50	20	1	0	1
6	1200-1259	3	0.30	20	7.30	10	0	0	0
6	1300-1359	1	0.08	28	11.67	12	0	0	0
6	1400-1459	1	0.28	16	7.00	18	0	0	0
6	1500-1559	1	0.22	40	11.56	18	1	1	0
6	1600-1659	3	0.40	45	8.13	30	1	0	1
6	1700-1759	1	0.32	20	7.00	19	0	0	0
6	1800-1859	1	0.17	13	5.50	12	0	0	0
5	1900-1959	1	0.18	44	10.91	11	3	1	2
5	2000-2059	1	0.28	11	6.25	8	0	0	0
5	2100-2159	1	0.33	10	7.00	3	0	0	0
4	2200-2259	1	0.20	16	7.40	6	1	0	1
4	2300-2359	0	0.00	15	5.80	5	0	0	0
	TOTALS	3	0.18	45	8.34	262	9	2	7

Denials

110485 Passenger Unverified/Denied at Manchester (MHT)

At 1545 hours on November 13, a Manchester BDO reported Southwest 909 (Manchester – Houston Hobby) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) presented a California work ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. IVCC searched database using DOB, address, and mother's name and address resulting in no records found; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1720 hours BDO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

110646 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 1936 hours on November 13, a Las Vegas BDO reported Southwest 3928 (Las Vegas - Birmingham) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 2102 hours BDO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

110125 Foreign National Passenger Unverified/Allowed at Honolulu (HNL)

At 0201 hours on November 13, a Honolulu LTSO reported Hawaiian 935 (Honolulu - Kona) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0238 hours BDO reported CBP verified (b)(3):49 U.S.C. § 114(r) identity through CBP database using alien file number. BDO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

110163 Passenger Unverified/Allowed at Newark (EWR)

At 0700 hours on November 13, a Newark BDO reported US Airways 1821 (Newark - Charlotte) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) presented with a faded Hawaiian CID card as ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) was unable to provide accurate information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1050 hours BDO reported LEO; Port Authority (PA) verified (b)(3):49 U.S.C. § 114(r) through PA database using information from CI form and Hawaiian CID card. BDO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after designated a selectee. There was no impact to airport operations or media attention.

110336 Foreign National Passenger Unverified/Allowed at Houston Intercontinental (IAH)

At 1140 hours on November 13, a Houston Intercontinental BDO reported US Airways 1972Y (Houston Intercontinental - Charlotte - Fort Myers) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) presented with Mexico parole card and ICE 'notice to appear' document as ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying

data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1207 hours BDO reported ICE/LEO verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity through ICE database using information from CI form and case file number on ICE 'notice to appear' document. BDO allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

110520 Foreign National Passenger Unverified/Allowed at Orlando (MCO)

At 1634 hours on November 13, an Orlando STSO reported US Airways 732 (Orlando - Charlotte) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) presented an expired passport as ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1824 hours STSO reported (b)(3):49 U.S.C. § 114(r)(b)(6) identity was verified using previously undisclosed paperwork from the Court of New Jersey stating a legal name change from (b)(3):49 U.S.C. § 114(r)(b)(6) to (b)(3):49 U.S.C. § 114(r)(b)(6) credit cards and student ID confirming name change. After BDO assessment, STSO allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

110630 Foreign National Passenger Unverified/Allowed at New York LaGuardia (LGA)

At 1901 hours on November 13, a New York LaGuardia BDO reported American 1709 (New York LaGuardia - Miami) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) presented a high school ID card as ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1952 hours BDO reported TSM verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity using traveling companion (grandmother) as personal reference. Based on (b)(3):49 U.S.C. § 114(r)(b)(6) age and BDO assessment, TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

110643 Foreign National Passenger Unverified/Allowed at New York LaGuardia (LGA)

At 1920 hours on November 13, a New York LaGuardia BDO reported American 1709 (New York LaGuardia - Miami) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) presented a high school ID card as ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1952 hours BDO reported TSM verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity using traveling companion (grandmother) as personal reference. Based on (b)(3):49 U.S.C. § 114(r)(b)(6) age and BDO assessment, TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

110697 Foreign National Passenger Unverified/Allowed at Long Beach (LGB)

At 2243 hours on November 13, a Long Beach BDO reported JetBlue 248 (Long Beach - Oakland) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 2330 hours BDO reported LEO verified (b)(3):49 U.S.C. § 114(r),
(b)(6) identity through NCIC database (negative results) using CI form along with previous undisclosed DHS form I-213: verified. BDO allowed (b)(3):49 U.S.C. § 114(r),
(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

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**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Saturday, November 15, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	0	0.00	13	9.50	3	0	0	0
3	0100-0159	0	0.00	10	6.00	3	0	0	0
3	0200-0259	0	0.00	14	14.00	1	0	0	0
3	0300-0359	0	0.00	0	0.00	0	0	0	0
3	0400-0459	0	0.00	6	6.00	1	0	0	0
3	0500-0559	0	0.00	20	8.50	8	0	0	0
6	0600-0659	1	0.12	24	9.88	17	4	3	1
6	0700-0759	1	0.16	20	5.00	19	1	0	1
6	0800-0859	6	0.80	34	12.8	20	4	1	3
6	0900-0959	1	0.21	24	6.92	24	2	1	1
5	1000-1059	1	0.35	29	7.76	17	1	0	1
7	1100-1159	9	0.67	22	6.42	24	0	0	0
6	1200-1259	4	0.36	24	0.36	22	2	1	1
6	1300-1359	1	0.21	13	5.84	19	1	1	0
6	1400-1459	1	0.25	8	5.00	16	0	0	0
6	1500-1559	2	0.29	32	8.52	21	2	2	0
6	1600-1659	1	0.23	19	7.31	13	1	0	1
6	1700-1759	1	0.10	9	13.8	10	0	0	0
6	1800-1859	1	0.22	30	8.78	9	1	0	1
6	1900-1959	1	0.17	16	7.00	6	0	0	0
5	2000-2059	1	0.25	8	5.50	4	0	0	0
5	2100-2159	1	0.50	5	4.50	2	0	0	0
3	2200-2259	0	0.00	6	4.80	5	0	0	0
3	2300-2359	0	0.00	7	6.50	2	0	0	0
	TOTALS	9	0.30	34	6.83	266	19	9	10

Denials

111379 Foreign National Passenger Unverified/Denied at Capital City (LAN)

At 0605 hours on November 15, a Capital City STSO reported Northwest 3477 (Capital City - Omaha) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0605 hours STSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

111391 Foreign National Passenger Unverified/Denied at Boston (BOS)

At 0643 hours on November 15, a Boston STSO reported JetBlue 921 (Boston - Chicago O'Hare) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0835 hours STSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

111393 Foreign National Passenger Unverified/Denied at New York LaGuardia (LGA)

At 0646 hours on November 15, a New York LaGuardia STSO reported Delta 1503 (New York LaGuardia - Tampa) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1053 hours STSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

111452 Passenger Unverified/Denied at Salt Lake (SLC)

At 0820 hours on November 15, a Salt Lake STSO reported American 304 (Salt Lake - Dallas Fort Worth) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0855 hours STSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

111520 Foreign National Passenger Unverified/Denied at New York Kennedy (JFK)

At 0936 hours on November 15, a New York Kennedy CCO reported Air Jamaica 016 (New York Kennedy - Kingston, Jamaica) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. CCO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. CCO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1109 hours CCO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

SENSITIVE SECURITY INFORMATION

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

111650 Foreign National Passenger Unverified/Denied at Burbank (BUR)

At 1306 hours on November 15, a Burbank STSO reported Alaska 2622 (Burbank - Portland) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1430 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

111677 Foreign National Passenger Unverified/Denied at Boston (BOS)

At 1310 hours on November 15, a Boston STSO reported United 823 (Boston - Washington Dulles) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1432 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

111775 Foreign National Passenger Unverified/Denied at Los Angeles (LAX)

At 1533 hours on November 15, a Los Angeles BDO reported Alaska 6 (Los Angeles - Reagan Washington National) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1649 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

111795 Foreign National Passenger Unverified/Denied at Washington Dulles (IAD)

At 1556 hours on November 15, a Washington Dulles TSO reported United 823 (Washington Dulles - Mexico City) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1658 hours TSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

111374 Foreign National Passenger Unverified/Allowed at Charlotte (CLT)

At 0603 hours on November 15, a Charlotte LTSO reported Jet Blue 1082 (Charlotte - New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0947 hours LTSO reported LEO consulted with CPB who verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity through database check using CI form, previously undisclosed African ID, and court documents from the State of California. STSO allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

111419 Foreign National Passenger Unverified/Allowed at Lawton (LAW)

At 0725 hours on November 15, a Lawton STSO reported American 3400 (Lawton - Dallas/Fort Worth) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) presented an expired Mexican Consulate Card as ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0815 hours STSO reported LEO conducted an NCIC on (b)(3);49 U.S.C. § 114(r),(b)(6) using CI form and Consulate Card resulting in "no record found". STSO allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

111444 Foreign National Passenger Unverified/Allowed at Phoenix (PHX)

At 0820 hours on November 15, a Phoenix LTSO reported Southwest 2086 (Phoenix - Oakland) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) presented DHS Custody Release documents as ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1118 hours CCO reported LEO consulted with ICE who verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity using DHS Custody Release and Immigrations Court Notice to Appear documentation. STSO allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after BDO assessment and being designated a selectee. There was no impact to airport operations or media attention.

111463 Foreign National Passenger Unverified/Allowed at Phoenix (PHX)

At 0820 hours on November 15, a Phoenix LTSO reported Southwest 2086 (Phoenix - Oakland) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) presented DHS Custody Release documents as ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1118 hours CCO reported LEO consulted with ICE who verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity using DHS Custody Release and Immigrations Court Notice to Appear documentation. STSO allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after BDO assessment and being designated a selectee. There was no impact to airport operations or media attention.

111455 Foreign National Passenger Unverified/Allowed at Denver (DEN)

At 0836 hours on November 15, a Denver BDO reported Southwest 3204 (Denver - Los Angeles) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) presented a Mexican Consulate Card as ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1056 hours BDO reported LEO verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity using NCIC database; negative result. BDO allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

111494 Passenger Unverified/Allowed into Sterile Area at Monterey (MRY)

At 0905 hours on November 15, a Monterey STSO reported United 5520 (Monterey - Los Angeles) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) was unable to provide information for alternate verification; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1049 hours STSO reported LEO verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity through NCIC resulting in negative results; search produced information on an expired CA drivers license. TSM allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

111573 Foreign National Passenger Unverified/Allowed at Nashville (BNA)

At 1050 hours on November 15, a Nashville BDO reported Delta 5900 (Nashville - Tampa) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) presented a student ID and a copy of his Bahamian birth certificate that did not bear his last name as ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1128 hours BDO reported FSD was briefed and allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area; BDO reported no signs of deception and (b)(3):49 U.S.C. § 114(r),(b)(6) was designated a selectee. There was no impact to airport operations or media attention.

111649 Foreign National Passenger Unverified/Allowed at San Jose (SJC)

At 1241 hours on November 15, a San Jose TSO reported Frontier 168 (San Jose - Denver) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1330 hours TSO reported STSO verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity using previously undisclosed Mexican Birth Certificate and Mexican Consulate card. STSO allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

111828 Passenger Unverified/Allowed into Sterile Area at Santa Ana (SNA)

At 1658 hours on November 15, a Santa Ana CCO reported Alaska 567 (Santa Ana - Seattle) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) (DOB: (b)(6)) stated she had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. CCO contacted IVCC for database check resulting in inconsistencies such as: parents names, last four digits of home phone number, parent's DOB. (b)(3):49 U.S.C. § 114(r) was unable to provide information for alternate verification; unverified. CCO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1741 hours CCO reported LEO verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity through Yallup Tribal Police. CCO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

111859 Foreign National Passenger Unverified/Allowed at Las Vegas (LAS)

At 1817 hours on November 15, a Las Vegas BDO reported US Airways 76 (Las Vegas - Baltimore) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) (DOB: (b)(6)) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form.

BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1845 hours BDO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using previously undisclosed Social Security card, work ID and credit card. BDO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Sunday, November 16, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	1	0.20	11	7.60	5	0	0	0
3	0100-0159	1	0.08	19	8.15	13	1	1	0
3	0200-0259	0	0.00	4	4.00	1	0	0	0
3	0300-0359	0	0.00	5	4.50	2	0	0	0
3	0400-0459	0	0.00	7	7.00	1	0	0	0
4	0500-0559	0	0.00	11	6.88	8	0	0	0
6	0600-0659	0	0.00	13	5.23	13	1	0	1
9	0700-0759	0	0.00	8	4.27	22	0	0	0
9	0800-0859	0	0.00	12	5.54	13	0	0	0
8	0900-0959	0	0.00	26	7.41	17	0	0	0
8	1000-1059	0	0.00	26	7.57	20	0	0	0
9	1100-1159	3	0.55	15	4.39	33	0	0	0
8	1200-1259	1	0.17	34	6.22	18	0	0	0
8	1300-1359	2	0.17	12	5.13	30	0	0	0
8	1400-1459	1	0.14	11	5.68	28	0	0	0
8	1500-1559	1	0.15	14	5.45	20	0	0	0
8	1600-1659	1	0.08	25	7.32	25	0	0	0
8	1700-1759	2	0.26	17	5.78	23	1	1	0
8	1800-1859	2	0.22	35	5.81	27	1	1	0
7	1900-1959	1	0.05	17	6.14	22	0	0	0
7	2000-2059	0	0.00	17	6.00	18	0	0	0
7	2100-2159	0	0.00	15	4.92	13	0	0	0
5	2200-2259	0	0.00	16	8.25	8	1	0	1
5	2300-2359	0	0.00	11	5.78	9	0	0	0
	TOTALS	3	0.13	35	5.89	389	5	3	2

Denials

111933 Foreign National Passenger Unverified/Denied at Seattle (SEA)

At 0115 hours on November 16, a Seattle STSO reported JetBlue 86 (Seattle – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0215 hours STSO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

112526 Foreign National Passenger Unverified/Denied at Los Angeles (LAX)

At 1758 hours on November 16, a Los Angeles BDO reported Delta 670 (Los Angeles – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) presented a Consulate Card as ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1933 hours BDO reported LEO arrested (b)(3):49 U.S.C. § 114(r) for having fraudulent documents and was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

112554 Foreign National Passenger Unverified/Denied at Los Angeles (LAX)

At 1813 hours on November 16, a Los Angeles BDO reported United 28 (Los Angeles – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 2001 hours BDO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

112010 Foreign National Passenger Unverified/Allowed at Charlotte (CLT)

At 0651 hours on November 16, a Charlotte STSO reported US Airways 829 (Charlotte – Mexico City) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0713 hours STSO reported CPB was notified but did not respond. TSM allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee due to (b)(3):49 U.S.C. § 114(r) stating he was self deporting. There was no impact to airport operations or media attention.

112710 Foreign National Passenger Unverified/Allowed at Dallas/Fort Worth (DFW)

At 2238 hours on November 16, a Dallas/Fort Worth STSO reported American 555 (Dallas/Fort Worth – El Paso) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) presented a Mexican Voter Card as ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 2319 hours STSO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area using voter card and designating him a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary

Monday, November 17, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	20	7.86	7	0	0	0
5	0100-0159	0	0.00	9	7.00	3	0	0	0
5	0200-0259	0	0.00	8	5.50	2	0	0	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
5	0400-0459	0	0.00	5	5.00	1	0	0	0
5	0500-0559	0	0.00	22	9.71	7	1	1	0
6	0600-0659	0	0.00	10	6.09	11	0	0	0
6	0700-0759	0	0.00	10	4.95	20	0	0	0
7	0800-0859	0	0.00	16	5.27	11	1	0	1
7	0900-0959	0	0.00	39	6.70	23	1	1	0
6	1000-1059	0	0.00	28	6.69	13	0	0	0
7	1100-1159	1	0.10	30	6.62	21	1	0	1
7	1200-1259	1	0.11	68	10.37	19	0	0	0
7	1300-1359	3	0.47	16	5.63	19	0	0	0
10	1400-1459	1	0.04	17	7.17	24	0	0	0
10	1500-1559	1	0.05	15	6.70	20	0	0	0
10	1600-1659	1	0.04	52	8.37	27	2	1	1
8	1700-1759	1	0.18	30	7.25	28	1	1	0
8	1800-1859	1	0.21	21	6.57	14	0	0	0
7	1900-1959	1	0.14	16	6.29	7	0	0	0
7	2000-2059	0	0.00	25	12	5	2	2	0
7	2100-2159	0	0.00	17	8.88	8	0	0	0
4	2200-2259	0	0.00	17	8.20	5	0	0	0
4	2300-2359	0	0.00	9	5.33	3	0	0	0
	TOTALS	3	0.08	68	7.14	298	9	6	3

Denials

112777 Foreign National Passenger Unverified/Denied at Baltimore (BWI)

At 0530 hours on November 17, a Baltimore STSO reported US Airways 3053 (Baltimore – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0600 hours CCO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

112888 Passenger Unverified/Denied at Honolulu (HNL)

At 0932 hours on November 17, a Honolulu LTSO reported Hawaiian 106 (Honolulu - Maui) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1134 hours LTSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

113215 Foreign National Passenger Unverified/Denied at Colorado Springs (COS)

At 1701 hours on November 17, a Colorado Springs BDO reported US Airways 2110 (Colorado Springs – Houston Intercontinental) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Honduras birth certificate as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1827 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

113189 Passenger Unverified/Denied at New York Kennedy (JFK)

At 1632 hours on November 17, a New York Kennedy SCCO reported JetBlue 705 (New York Kennedy – San Juan) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Puerto Rico voter ID card. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. SCCO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. SCCO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1840 hours SCCO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

113330 Foreign National Passenger Unverified/Denied at Flagstaff (FLG)

At 2028 hours on November 17, a Flagstaff STSO reported US Airways 2860 (Flagstaff - Phoenix) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2158 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

113332 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 2039 hours on November 17, a Las Vegas BDO reported Southwest 3928 (Las Vegas - Birmingham) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 2139 hours BDO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed**112867 Passenger Unverified/Allowed into Sterile Area at Fresno (FAT)**

At 0832 hours on November 17, a Fresno BDO reported United 5706 (Fresno – Las Vegas) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0944 hours STSO verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity through personal references at the living care facility where he resides. FSD allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

112963 Passenger Unverified/Allowed into Sterile Area at Tulsa (TUS)

At 1200 hours on November 17, a Tulsa TSM reported American 1292 (Tulsa – Dallas/Fort Worth) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) presented a Puerto Rico voter's ID card. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; unverified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1400 hours TSM allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area using voter's ID mentioned above. BDO assessment and selectee screening were conducted. There was no impact to airport operations or media attention.

113168 Foreign National Passenger Unverified/Allowed at Las Vegas (LAS)

At 1603 hours on November 17, a Las Vegas BDO reported Southwest 2548 (Las Vegas - Tucson) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) presented a Mexico driver's license as ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1640 hours BDO allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after passenger presented previously undisclosed Mexican border crossing card. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Tuesday, November 18, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	17	12.00	2	0	0	0
4	0100-0159	0	0.00	5	4.00	2	0	0	0
4	0200-0259	0	0.00	0	0.00	0	0	0	0
4	0300-0359	0	0.00	0	0.00	1	0	0	0
4	0400-0459	0	0.00	9	7.00	2	0	0	0
4	0500-0559	0	0.00	30	11.25	4	1	1	0
7	0600-0659	0	0.00	26	6.64	11	0	0	0
5	0700-0759	0	0.00	17	6.83	12	0	0	0
5	0800-0859	1	0.06	13	4.94	16	2	1	1
5	0900-0959	0	0.00	15	5.39	18	1	1	0
5	1000-1059	0	0.00	19	6.87	15	1	1	0
6	1100-1159	1	0.25	8	4.62	8	0	0	0
6	1200-1259	1	0.28	28	7.89	18	0	0	0
6	1300-1359	1	0.11	9	5.67	9	0	0	0
4	1400-1459	1	0.52	18	7.10	21	0	0	0
4	1500-1559	1	0.56	15	6.69	16	0	0	0
4	1600-1659	1	0.41	17	6.41	17	0	0	0
5	1700-1759	1	0.36	22	7.86	14	0	0	0
5	1800-1859	1	0.43	24	6.71	14	1	0	1
3	1900-1959	1	0.38	13	6.00	8	1	1	0
3	2000-2059	1	0.50	6	3.67	6	0	0	0
3	2100-2159	1	0.33	8	5.67	3	0	0	0
4	2200-2259	0	0.00	19	6.12	8	1	1	0
4	2300-2359	0	0.00	5	4.00	2	0	0	0
	TOTALS	1	0.24	30	6.47	227	8	6	2

Denials

113398 Foreign National Passenger Unverified/Denied at New York LaGuardia (LGA)

At 0537 hours on November 18, a New York LaGuardia LTSO reported Spirit 705 (New York LaGuardia - Fort Lauderdale) passenger (b)(3);49 U.S.C. § 114 (r)(b)(6) presented an Israeli International driver's license as ID. (b)(3);49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114 (r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check produced a record with inconsistent information; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114 (r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0758 hours LTSO reported (b)(3);49 U.S.C. § 114 (r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

113449 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 0817 hours on November 18, a Las Vegas BDO reported Southwest 1362 (Las Vegas - Phoenix) passenger (b)(3);49 U.S.C. § 114 (r)(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114 (r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114 (r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0916 hours BDO reported (b)(3);49 U.S.C. § 114 (r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

113484 Passenger Unverified/Denied at Los Angeles (LAX)

At 0908 hours on November 18, a Los Angeles BDO reported United 6105 (Los Angeles - Seattle) passenger (b)(3);49 U.S.C. § 114 (r)(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record. (b)(3);49 U.S.C. § 114 (r)(b)(6) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114 (r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1057 hours BDO reported (b)(3);49 U.S.C. § 114 (r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

113516 Passenger Unverified/Denied at San Juan (SJU)

At 1006 hours on November 18, a San Juan BDO reported JetBlue 760 (San Juan - Boston) passenger (b)(3);49 U.S.C. § 114 (r)(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record. (b)(3);49 U.S.C. § 114 (r)(b)(6) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114 (r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1059 hours BDO reported (b)(3);49 U.S.C. § 114 (r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

113800 Foreign National Passenger Unverified/Denied at San Diego (SAN)

At 1935 hours on November 18, a San Diego BDO reported Southwest 874 (San Diego - San Jose) passenger (b)(3);49 U.S.C. § 114 (r)(b)(6) presented a Mexican driver's license as ID. (b)(3);49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114 (r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114 (r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 2039 hours BDO reported (b)(3);49 U.S.C. § 114 (r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

SENSITIVE SECURITY INFORMATION

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

113843 Foreign National Passenger Unverified/Denied at Los Angeles (LAX)

At 2250 hours on November 18, a Los Angeles BDO reported Virgin American 523 (Los Angeles - New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2329 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed**113444 Foreign National Passenger Unverified/Allowed at Boston (BOS)**

At 0821 hours on November 18, a Boston LTSO reported US Airways 1747 (Boston - Charlotte) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Department of Justice 'Arrest Warrant' and 'Notice to Appear' as ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0842 hours LTSO reported TSM consulted with CBP and verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through CBP database using documents provided. TSM allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

113777 Foreign National Passenger Unverified/Allowed at Jackson (JAN)

At 1838 hours on November 18, a Jackson STSO reported US Airways 2386 (Jackson - Charlotte) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented Immigration Bail Bonds paperwork as ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1945 hours STSO reported CBP verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through CBP database using Immigration Bail Bonds paperwork. Although AFSD allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area (b)(3):49 U.S.C. § 114(r), (b)(6) declined due to missing his flight. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Wednesday, November 19, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	8	8.00	1	0	0	0
4	0100-0159	0	0.00	4	4.00	1	0	0	0
4	0200-0259	0	0.00	0	0.00	0	0	0	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
4	0400-0459	0	0.00	10	6.75	4	0	0	0
4	0500-0559	0	0.00	15	7.43	7	0	0	0
4	0600-0659	0	0.00	20	8.33	12	1	0	1
4	0700-0759	0	0.00	8	5.88	8	0	0	0
4	0800-0859	0	0.00	36	8.07	14	0	0	0
4	0900-0959	0	0.00	42	10.02	10	0	0	0
4	1000-1059	0	0.00	17	5.92	13	0	0	0
4	1100-1159	1	0.07	26	10.21	14	0	0	0
6	1200-1259	1	0.42	9	5.17	13	1	1	0
6	1300-1359	1	0.33	23	6.53	15	2	0	2
5	1400-1459	1	0.53	17	6.47	19	1	1	0
5	1500-1559	3	0.77	16	6.15	13	0	0	0
5	1600-1659	1	0.25	36	10.12	8	1	0	1
5	1700-1759	6	1.17	22	6.06	18	0	0	0
5	1800-1859	5	0.82	24	7.24	17	0	0	0
3	1900-1959	1	0.50	20	8.80	10	1	0	1
3	2000-2059	1	0.29	15	7.86	7	0	0	0
3	2100-2159	1	0.33	5	3.67	3	0	0	0
4	2200-2259	1	0.33	13	8.00	3	0	0	0
4	2300-2359	0	0.00	22	11.33	3	1	1	0
	TOTALS	6	0.40	42	6.50	213	8	3	5

Denials

114046 Passenger Unverified/Denied at Minneapolis (MSP)

At 1251 hours on November 19, a Minneapolis BDO reported United 443 (Minneapolis - Denver) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) was unable to provide accurate information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1404 hours BDO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

114112 Foreign National Passenger Unverified/Denied at Jacksonville (JAX)

At 1457 hours on November 19, a Jacksonville LTSO reported AirTran 950 (Jacksonville - Atlanta) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) presented a Mexico driver's license as ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1530 hours LTSO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

114316 Foreign National Passenger Unverified/Denied at Los Angeles (LAX)

At 2351 hours on November 19, a Los Angeles BDO reported Aero Mexico 469 (Los Angeles - Mexico City) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0043 hours on November 20, BDO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

113889 Passenger Unverified/Allowed into Sterile Area at Hartford (BDL)

At 0648 hours on November 19, a Hartford BDO reported Southwest 1566 (Hartford - Baltimore) - Southwest 3065 (Baltimore - Buffalo) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) was unable to provide accurate information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0715 hours BDO reported LEO verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity through NCIC database (negative results) using CI form, DOB and SSN. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

114063 Foreign National Passenger Unverified/Allowed at Washington Dulles (IAD)

At 1345 hours on November 19, a Washington Dulles TSO reported American 75 (Washington Dulles - Los Angeles) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) presented an Order of Release on Recognizance (ORR) court document as ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in inconsistent information; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1449 hours TSO reported CBP verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using the ORR court document and contacting US District Court of California. TSM allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

114097 Passenger Unverified/Allowed into Sterile Area at San Diego (SAN)

At 1356 hours on November 19, a San Diego BDO reported AirTran 614 (San Diego - Atlanta) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a high school ID card as ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1439 hours STSO reported TSM verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using the high school ID card and previously undisclosed California State Medical Card. After BDO assessment, TSM allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

114205 Passenger Unverified/Allowed into Sterile Area at Providence (PVD)

At 1652 hours on November 19, a Providence BDO reported Delta 5314 (Providence - Atlanta) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1752 hours BDO reported TSM verified (b)(3):49 U.S.C. § 114(r) identity using a previously undisclosed valid Rhode Island ID card. After BDO assessment, TSM allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

114276 Foreign National Passenger Unverified/Allowed at New York LaGuardia (LGA)

At 1949 hours on November 19, a New York LaGuardia LTSO reported Spirit 779 (New York LaGuardia - Miami) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 2123 hours LTSO reported STSO verified (b)(3):49 U.S.C. § 114(r) identity using a previously undisclosed document from Consulate of Colombia. STSO interviewed (b)(3):49 U.S.C. § 114(r) and allowed access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Thursday, November 20, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	0	0.00	7	7	1	0	0	0
3	0100-0159	0	0.00	11	6.75	4	0	0	0
3	0200-0259	0	0.00	5	5.00	1	0	0	0
3	0300-0359	0	0.00	6	6.00	1	0	0	0
4	0400-0459	0	0.00	4	3.50	2	0	0	0
4	0500-0559	0	0.00	16	7.12	8	1	0	1
4	0600-0659	0	0.00	11	5.25	12	0	0	0
4	0700-0759	0	0.00	32	7.69	16	0	0	0
4	0800-0859	0	0.00	21	6.94	18	2	2	0
5	0900-0959	4	0.60	22	6.40	20	5	4	1
5	1000-1059	7	1.74	36	8.91	22	0	0	0
5	1100-1159	1	0.06	16	5.56	17	1	0	1
5	1200-1259	4	0.31	23	7.62	16	1	1	0
5	1300-1359	0	0.00	46	8.46	15	1	1	0
6	1400-1459	3	1.00	40	8.38	26	0	0	0
6	1500-1559	2	0.28	27	6.83	18	0	0	0
6	1600-1659	1	0.25	10	5.00	16	0	0	0
6	1700-1759	1	0.35	17	6.47	17	1	0	1
6	1800-1859	2	0.35	23	6.48	23	1	0	1
4	1900-1959	1	0.29	8	6.00	7	0	0	0
4	2000-2059	1	0.40	12	5.40	9	1	1	0
4	2100-2159	0	0.00	8	6.00	2	0	0	0
4	2200-2259	0	0.00	17	6.75	4	1	1	0
4	2300-2359	0	0.00	6	5.00	2	0	0	0
	TOTALS	7	0.08	46	6.17	277	15	10	5

~~SENSITIVE SECURITY INFORMATION~~

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Denials

114433 Foreign National Passenger Unverified/Denied at San Francisco (SFO)

At 0834 hours on November 20, a San Francisco BDO reported US Airways 178 (San Francisco - Las Vegas) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) presented with a Mexico voter's card as ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1030 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

114429 Foreign National Passenger Unverified/Denied at San Francisco (SFO)

At 0846 hours on November 20, a San Francisco BDO reported United 598 (San Francisco - Denver - New Orleans) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1032 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

114448 Foreign National Passenger Unverified/Denied at San Francisco (SFO)

At 0916 hours on November 20, a San Francisco BDO reported United 598 (San Francisco - Denver - New Orleans) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1032 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

114449 Foreign National Passenger Unverified/Denied at San Francisco (SFO)

At 0918 hours on November 20, a San Francisco BDO reported United 598 (San Francisco - Denver - New Orleans) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1032 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

114452 Foreign National Passenger Unverified/Denied at San Francisco (SFO)

At 0919 hours on November 20, a San Francisco BDO reported United 598 (San Francisco - Denver - New Orleans) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1032 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

114454 Foreign National Passenger Unverified/Denied at San Francisco (SFO)

At 0923 hours on November 20, a San Francisco BDO reported United 598 (San Francisco - Denver - New Orleans) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 1032 hours BDO reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

114586 Foreign National Passenger Unverified/Denied at Honolulu (HNL)

At 1215 hours on November 20, a Honolulu TSO reported Hawaiian 176 (Honolulu - Maui) passenger (b)(3):49 U.S.C. § 114 presented an International Driver's License as ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 1305 hours STSO reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

114609 Foreign National Passenger Unverified/Denied at Monroe (MLU)

At 1318 hours on November 20, a Monroe LTSO reported Continental 9515 (Monroe - Houston Intercontinental) passenger (b)(3):49 U.S.C. § 114 (r), (b)(6) presented an expired Chinese Passport as ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 1514 hours TSM reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

114883 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 2037 hours on November 20, a Las Vegas BDO reported Southwest 3928 (Las Vegas - Birmingham) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 2140 hours BDO reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

114903 Foreign National Passenger Unverified/Denied at San Jose (SJC)

At 2245 hours on November 20, a San Jose BDO reported Frontier 166 (San Jose - Denver) passenger (b)(3):49 U.S.C. § 114 stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 2353 hours BDO reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed**114356 Foreign National Passenger Unverified/Allowed at Hartford (BDL)**

At 0550 hours on November 20, a Hartford BDO reported Delta 1443 (Hartford - West Palm Beach) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means. **Update:** At 0810 hours BDO reported (b)(3):49 U.S.C. § 114(r) departed and returned with valid Columbian government issued ID, Columbian passport, and University of Hartford student ID. After BDO assessment, (b)(3):49 U.S.C. § 114(r)(b)(6) was allowed access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

114460 Foreign National Passenger Unverified/Allowed at Lubbock (LBB)

At 0932 hours on November 20, a Lubbock STSO reported American 3652 (Lubbock - Dallas/Fort Worth) - American 2344 (Dallas/Fort Worth - Chicago O'Hare) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) presented with a student ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1035 hours STSO reported CBP contacted (b)(3):49 U.S.C. § 114(r)(b)(6) Athletic Director and Vice President of the school attended who reported to the airport; CBP verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity through CBP database using information from CI form and student ID. STSO allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

114504 Foreign National Passenger Unverified/Allowed at Boston (BOS)

At 1130 hours on November 20, a Boston LTSO reported JetBlue 1007 (Boston - New York Kennedy) - Tam 3342 (New York Kennedy - Brazil) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact local CBP and to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1200 hours TSM reported after AFSDLE escorted (b)(3):49 U.S.C. § 114(r)(b)(6) to CBP for interview, ICE/LEO verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity through ICE database using previously undisclosed Brazilian Consulate letter and information from CI form. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

114767 Foreign National Passenger Unverified/Allowed at Dallas/Fort Worth (DFW)

At 1707 hours on November 20, a Dallas/Fort Worth BDO reported American 1332 (Dallas/Fort Worth - Atlanta) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) presented a photocopy of her passport as ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1947 hours BDO reported (b)(3):49 U.S.C. § 114(r)(b)(6) returned with a valid passport. BDO allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

114841 Foreign National Passenger Unverified/Allowed at New York Kennedy (JFK)

At 1847 hours on November 20, a New York Kennedy STSO reported American 21 (New York Kennedy - Los Angeles) passenger (b)(3):49 U.S.C. § 1111(a)(6)(B) presented a South Texas Detention Center (STDC) Form as ID. (b)(3):49 U.S.C. § 1111(a)(6)(B) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found.

(b)(3):49 U.S.C. § 1111(a)(6)(B) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 1111(a)(6)(B) identity is verified through LEO involvement or other means.

Update: At 1917 hours TSM verified (b)(3):49 U.S.C. § 1111(a)(6)(B) identity using the STDC Form. TSM interviewed (b)(3):49 U.S.C. § 1111(a)(6)(B) and allowed access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Friday, November 21, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	12	8.00	2	0	0	0
4	0100-0159	0	0.00	6	5.50	2	0	0	0
4	0200-0259	0	0.00	12	8.50	4	2	2	0
4	0300-0359	0	0.00	6	6.00	1	0	0	0
4	0400-0459	0	0.00	3	3.00	1	0	0	0
5	0500-0559	0	0.00	19	7.14	7	0	0	0
4	0600-0659	1	0.04	13	6.62	24	0	0	0
4	0700-0759	0	0.00	16	6.27	22	0	0	0
4	0800-0859	5	0.37	25	8.53	19	1	1	0
4	0900-0959	9	1.22	18	6.26	27	0	0	0
4	1000-1059	4	0.77	17	6.27	22	1	1	0
4	1100-1159	2	0.23	20	7.68	22	0	0	0
4	1200-1259	3	0.18	30	8.59	22	0	0	0
4	1300-1359	2	0.54	15	6.12	26	0	0	0
5	1400-1459	1	0.21	25	7.95	19	2	2	0
5	1500-1559	7	1.18	21	7.04	28	0	0	0
5	1600-1659	1	0.18	22	6.12	17	1	1	0
4	1700-1759	1	0.30	11	5.87	23	0	0	0
4	1800-1859	6	0.71	19	7.06	17	0	0	0
4	1900-1959	1	0.36	9	5.64	14	0	0	0
4	2000-2059	1	0.44	19	6.22	9	0	0	0
4	2100-2159	1	0.40	10	6.70	10	3	3	0
3	2200-2259	0	0.00	0	0.00	0	0	0	0
2	2300-2359	4	0.56	10	6.78	9	0	0	0
	TOTALS	9	0.08	30	6.04	347	10	10	0

~~SENSITIVE SECURITY INFORMATION~~

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Denials

114926 Foreign National Passenger Unverified/Denied at Maui (OGG)

At 0216 hours on November 21, a Maui TSM reported US Airways 31 (Maui - Phoenix) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSM was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0300 hours TSM reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

114927 Foreign National Passenger Unverified/Denied at Maui (OGG)

At 0216 hours on November 21, a Maui TSM reported US Airways 31 (Maui - Phoenix) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSM was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0300 hours TSM reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

115073 Foreign National Passenger Unverified/Denied at Columbus (CMH)

At 0833 hours on November 21, a Columbus TSM reported Delta 937 (Columbus - Atlanta) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) presented a student ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSM was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0955 hours TSM reported LEO conducted NCIC using student ID and CI form (no record located); unverified. (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

115164 Foreign National Passenger Unverified/Denied at Kansas City (MCI)

At 1034 hours on November 21, a Kansas City BDO reported Frontier 824 (Kansas City - Denver) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1120 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

115348 Passenger Unverified/Denied at Atlanta (ATL)

At 1435 hours on November 21, an Atlanta LTSO reported Delta 5964 (Atlanta - Chicago Midway) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1721 hours LTSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

115361 Foreign National Passenger Unverified/Denied at Salt Lake City (SLC)

At 1459 hours on November 21, a Salt Lake City LTSO reported Southwest 1354 (Salt Lake City - Baltimore) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexican Consular ID card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found.

(b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1623 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

115453 Foreign National Passenger Unverified/Denied at New York Kennedy (JFK)

At 1639 hours on November 21, a New York Kennedy STSO reported US Airways 532 (New York Kennedy - Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a South Texas Detention Center (STDC) Form as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1749 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

115616 Foreign National Passenger Unverified/Denied at Denver (DEN)

At 2108 hours on November 21, a Denver BDO reported Southwest 1388 (Denver - Burbank) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexican Voter's Registration card and birth certificate as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2210 hours BDO reported LEO arrested (b)(3):49 U.S.C. § 114(r), (b)(6) who was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

115617 Foreign National Passenger Unverified/Denied at Denver (DEN)

At 2117 hours on November 21, a Denver BDO reported Southwest 1388 (Denver - Burbank) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexican Voter's Registration card and birth certificate as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2210 hours BDO reported LEO arrested (b)(3):49 U.S.C. § 114(r), (b)(6) who was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

115619 Foreign National Passenger Unverified/Denied at Denver (DEN)

At 2127 hours on November 21, a Denver BDO reported Southwest 1388 (Denver - Burbank) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexican Consular ID card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2210 hours BDO reported LEO arrested (b)(3):49 U.S.C. § 114(r), (b)(6) who was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

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IVCC Daily Summary Saturday, November 22, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
2	0000-0059	0	0.00	20	14.33	3	0	0	0
2	0100-0159	0	0.00	5	5.00	1	0	0	0
2	0200-0259	0	0.00	11	8.33	3	0	0	0
2	0300-0359	0	0.00	5	5.00	1	0	0	0
3	0400-0459	0	0.00	0	0.00	0	0	0	0
3	0500-0559	4	0.54	8	5.15	13	0	0	0
4	0600-0659	0	0.00	16	5.53	15	1	0	1
4	0700-0759	0	0.00	18	4.83	18	1	0	1
4	0800-0859	0	0.00	14	5.91	22	1	1	0
4	0900-0959	0	0.00	11	4.74	19	0	0	0
4	1000-1059	3	0.12	22	5.15	26	0	0	0
5	1100-1159	3	0.38	15	6.12	16	0	0	0
5	1200-1259	4	0.06	12	5.47	30	0	0	0
5	1300-1359	0	0.00	18	5.44	16	1	1	0
5	1400-1459	3	0.17	29	6.23	30	0	0	0
5	1500-1559	3	0.81	21	6.88	16	0	0	0
6	1600-1659	3	0.21	17	6.00	19	1	1	0
6	1700-1759	0	0.00	47	12.42	12	0	0	0
5	1800-1859	0	0.00	10	5.78	9	0	0	0
3	1900-1959	0	0.00	9	6.50	6	0	0	0
4	2000-2059	0	0.00	19	9.17	6	0	0	0
2	2100-2159	0	0.00	23	9.67	6	0	0	0
2	2200-2259	0	0.00	9	7.5	4	0	0	0
2	2300-2359	0	0.00	8	8.0	1	0	0	0
	TOTALS	4	0.19	47	6.23	292	5	3	2

Denials

115779 Foreign National Passenger Unverified/Denied at San Antonio (SAT)

At 0805 hours on November 22, a San Antonio BDO reported Northwest 1064 (San Antonio - Detroit) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Costa Rican ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1035 hours BDO reported ICE using their database determined (b)(3):49 U.S.C. § 114(r), (b)(6) entered USA on a 6 month VISA in 2000. (b)(3):49 U.S.C. § 114(r), (b)(6) was arrested and denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

116034 Foreign National Passenger Unverified/Denied at San Francisco (SFO)

At 1350 hours on November 22, a San Francisco BDO reported Delta 1070 (San Francisco - Atlanta) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1414 hours TSM reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

116148 Foreign National Passenger Unverified/Denied at Salt Lake City (SLC)

At 1547 hours on November 22, a Salt Lake City LTSO reported Southwest 2061 (Salt Lake City - Baltimore) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1735 hours CCO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

115716 Foreign National Passenger Unverified/Allowed at West Palm Beach (PBI)

At 0610 hours on November 22, a West Palm Beach BDO reported US Airways 926 (West Palm Beach - Charlotte) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID (language barrier). (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0625 hours TSM reported (b)(3):49 U.S.C. § 114(r), (b)(6) identity was verified by examining previously undisclosed DHS CBP 194-A containing photo, DOB, issuing CBP Officer's ID number and CBP stamp. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

115754 Foreign National Passenger Unverified/Allowed at Charlotte (CLT)

At 0726 hours on November 22, a Charlotte STSO reported US Airways 829 (Charlotte - Mexico City) passenger (b)(3);49 U.S.C. § 114(r)(b) stated he had no ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0837 hours STSO reported LEO conducted NCIC (no record found); unverified. ICE responded and verified (b)(3);49 U.S.C. § 114(r)(b)(6) identity through ICE database using information from CI form. TSM allowed (b)(3);49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Sunday, November 23, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
2	0000-0059	0	0.00	0	0.00	0	0	0	0
2	0100-0159	0	0.00	6	6.00	1	0	0	0
2	0200-0259	0	0.00	0	0.00	0	0	0	0
2	0300-0359	0	0.00	0	0.00	0	0	0	0
2	0400-0459	0	0.00	15	11.33	3	1	0	1
3	0500-0559	0	0.00	22	8.89	9	0	0	0
7	0600-0659	0	0.00	7	4.25	16	0	0	0
8	0700-0759	0	0.00	15	5.78	18	0	0	0
7	0800-0859	0	0.00	16	5.33	24	1	1	0
7	0900-0959	0	0.00	13	4.84	25	0	0	0
7	1000-1059	3	0.12	16	4.96	26	0	0	0
7	1100-1159	4	0.33	12	5.64	33	0	0	0
7	1200-1259	1	0.12	16	5.50	26	1	1	0
8	1300-1359	1	0.10	18	6.14	29	0	0	0
10	1400-1459	1	0.06	15	5.77	35	2	1	1
9	1500-1559	1	0.08	21	6.17	24	0	0	0
9	1600-1659	1	0.07	37	6.86	29	1	1	0
9	1700-1759	1	0.23	14	6.45	22	0	0	0
9	1800-1859	1	0.12	24	7.76	25	0	0	0
7	1900-1959	1	0.10	13	4.70	20	0	0	0
7	2000-2059	0	0.00	15	6.92	12	0	0	0
7	2100-2159	0	0.00	7	4.67	6	0	0	0
3	2200-2259	0	0.00	12	6.43	7	0	0	0
3	2300-2359	4	0.00	26	9.75	4	1	1	0
	TOTALS	4	0.09	37	5.97	394	7	5	2

Denials

116392 Foreign National Passenger Unverified/Denied at Washington Dulles (IAD)

At 0826 hours on November 23, a Washington Dulles TSO reported Taca 581 (Washington Dulles - El Salvador) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0901 hours TSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was arrested by CBP and denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

116610 Foreign National Passenger Unverified/Denied at Houston Intercontinental (IAH)

At 1220 hours on November 23, a Houston Intercontinental BDO reported Delta 5901 (Houston Intercontinental - Atlanta) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1444 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

116721 Foreign National Passenger Unverified/Denied at Ontario (ONT)

At 1404 hours on November 23, an Ontario STSO reported Southwest 1661 (Ontario - Sacramento) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1436 hours STSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

116883 Foreign National Passenger Unverified/Denied at Birmingham (BHM)

At 1650 hours on November 23, a Birmingham BDO reported United 7174 (Birmingham - Chicago O'Hare) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1711 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

117114 Passenger Unverified/Denied at Los Angeles (LAX)

At 2300 hours on November 23, a Los Angeles BDO reported Virgin America 949 (Los Angeles - San Francisco) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 2355 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

SENSITIVE SECURITY INFORMATION

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Unverified /Allowed**116285 Foreign National Passenger Unverified/Allowed at Newark (EWR)**

At 0458 hours on November 23, a Newark STSO reported Delta 833 (Newark – Atlanta - Honduras) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is an illegal foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0620 hours STSO reported CBP was notified and (b)(3):49 U.S.C. § 114(r),(b)(6) stated he was self deporting. After waiting one hour for CBP response, STSO allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

116725 Foreign National Passenger Unverified/Allowed at Chicago Midway (MDW)

At 1407 hours on November 23, a Chicago Midway LTSO reported Frontier 533 (Chicago Midway - Denver) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1456 hours LTSO reported a Chicago LEO verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity using LEDS database. TSM allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Monday, November 24, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	0	0.00	14	8.60	5	0	0	0
3	0100-0159	0	0.00	13	7.67	3	0	0	0
3	0200-0259	0	0.00	16	16.00	1	0	0	0
3	0300-0359	0	0.00	15	15.00	1	1	1	0
3	0400-0459	0	0.00	14	6.83	6	0	0	0
4	0500-0559	1	0.07	23	6.64	14	0	0	0
7	0600-0659	4	0.56	22	7.16	25	0	0	0
7	0700-0759	1	0.04	33	6.61	23	1	1	0
8	0800-0859	0	0.00	37	7.05	21	0	0	0
7	0900-0959	0	0.00	14	6.95	19	0	0	0
9	1000-1059	0	0.00	13	4.97	33	0	0	0
9	1100-1159	3	0.47	63	8.93	30	1	1	0
9	1200-1259	1	0.14	20	6.14	22	0	0	0
9	1300-1359	1	0.15	17	5.33	27	0	0	0
9	1400-1459	1	0.16	15	5.92	25	1	1	0
9	1500-1559	1	0.14	29	6.39	28	0	0	0
8	1600-1659	1	0.05	25	6.43	21	1	0	1
8	1700-1759	1	0.19	12	6.15	27	0	0	0
7	1800-1859	1	0.14	28	7.19	21	1	1	0
7	1900-1959	2	0.10	27	6.40	20	1	1	0
7	2000-2059	0	0.00	21	6.30	10	1	1	0
7	2100-2159	0	0.00	7	4.88	8	0	0	0
3	2200-2259	0	0.00	9	6.33	3	0	0	0
2	2300-2359	0	0.00	11	7.00	3	0	0	0
	TOTALS	4	0.14	63	6.57	396	8	7	1

Denials

117142 Foreign National Passenger Unverified/Denied at Lihue (LIH)

At 0329 hours on November 24, a Lihue STSO reported Alaska 854 (Lihue - Seattle) passenger (b)(3):49 U.S.C. § 114 stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 0420 hours STSO reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

117260 Passenger Unverified/Denied at Minneapolis (MSP)

At 0708 hours on November 24, a Minneapolis BDO reported AirTran 860 (Minneapolis - Atlanta) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0802 hours BDO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

117461 Foreign National Passenger Unverified/Denied at Los Angeles (LAX)

At 1140 hours on November 24, a Los Angeles BDO reported American 76 (Los Angeles - Washington Dulles) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1215 hours BDO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

117609 Foreign National Passenger Unverified/Denied at Burbank (BUR)

At 1440 hours on November 23, a Burbank STSO reported JetBlue 354 (Burbank - New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1638 hours STSO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

117828 Foreign National Passenger Unverified/Denied at Orlando (MCO)

At 1855 hours on November 24, a Orlando STSO reported AirTran 834 (Orlando - Chicago Midway) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. (b)(3):49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 2022 hours STSO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

117846 Foreign National Passenger Unverified/Denied at West Palm Beach (PBI)

At 1922 hours on November 24, a West Palm Beach BDO reported AirTran 667 (West Palm Beach - Atlanta) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3);49 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 identity is verified through LEO involvement or other means.

Update: At 2106 hours BDO reported (b)(3);49 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

117872 Passenger Unverified/Denied at Denver (DEN)

At 1940 hours on November 24, a Denver BDO reported Southwest 1388 (Denver - Las Vegas) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 11 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 11 was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 11 identity is verified through LEO involvement or other means.

Update: At 2136 hours BDO reported (b)(3);49 U.S.C. § 11 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed**117708 Foreign National Passenger Unverified/Allowed at Honolulu (HNL)**

At 1626 hours on November 24, a Honolulu LTSO reported Hawaiian 12 (Honolulu - San Francisco) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1700 hours LTSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) identity was verified using international driver's license and previously undisclosed credit card. LTSO allowed (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Tuesday, November 25, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
2	0000-0059	0	0.00	17	8.67	6	1	1	0
2	0100-0159	0	0.00	4	4.00	1	0	0	0
2	0200-0259	0	0.00	5	5.00	1	0	0	0
3	0300-0359	0	0.00	5	5.00	1	0	0	0
3	0400-0459	0	0.00	20	12.00	2	1	1	0
4	0500-0559	0	0.00	25	9.17	12	0	0	0
8	0600-0659	1	0.09	23	6.59	22	1	0	1
8	0700-0759	1	0.21	25	7.36	28	1	0	1
8	0800-0859	1	0.17	20	5.71	24	0	0	0
8	0900-0959	1	0.15	23	6.62	26	1	0	1
7	1000-1059	1	0.10	31	6.24	21	0	0	0
7	1100-1159	1	0.24	23	6.48	21	0	0	0
8	1200-1259	2	0.22	19	7.63	27	1	1	0
8	1300-1359	1	0.15	13	6.85	20	0	0	0
8	1400-1459	1	0.29	8	4.55	31	0	0	0
8	1500-1559	1	0.30	23	7.83	23	1	1	0
8	1600-1659	1	0.19	10	5.00	21	0	0	0
8	1700-1759	1	0.28	14	6.06	18	0	0	0
8	1800-1859	1	0.50	19	7.00	22	1	1	0
7	1900-1959	3	0.69	38	6.58	26	0	0	0
6	2000-2059	4	0.41	11	6.24	17	0	0	0
6	2100-2159	1	0.11	8	4.89	9	0	0	0
4	2200-2259	3	0.25	12	6.50	12	0	0	0
4	2300-2359	0	0.00	8	5.50	2	0	0	0
	TOTALS	4	0.25	38	6.54	393	8	5	3

Denials

117936 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 0031 hours on November 25, a Las Vegas TSO reported US Airways 52 (Las Vegas - New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0225 hours TSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

117959 Foreign National Passenger Unverified/Denied at Washington Dulles (IAD)

At 0445 hours on November 25, a Washington Dulles TSO reported American 2085 (Washington Dulles - Miami) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0640 hours TSM reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

118316 Foreign National Passenger Unverified/Denied at Los Angeles (LAX)

At 1240 hours on November 25, a Los Angeles BDO reported American 40 (Los Angeles - New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1307 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

118466 Foreign National Passenger Unverified/Denied at New York LaGuardia (LGA)

At 1539 hours on November 25, a New York LaGuardia BDO reported United 687 (New York LaGuardia - Chicago O'Hare) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1642 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

118619 Foreign National Passenger Unverified/Denied at Ontario (ONT)

At 1844 hours on November 25, an Ontario STSO reported US Airways 277 (Ontario - Phoenix) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexican Voter's Registration Card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1910 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

118030 Passenger Unverified/Allowed into Sterile Area at Dallas/Fort Worth (DFW)

At 0640 hours on November 25, a Dallas/Fort Worth TSM reported AirTran 916 (Dallas/Fort Worth - Orlando) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Voter's Registration Card from Puerto Rico as ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record. IVCC searched database resulting in no records found. (b)(3):49 U.S.C. § 114(r) provided telephone numbers for two personal references, neither answered; unverified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0721 hours TSM reported LEO interviewed (b)(3):49 U.S.C. § 114(r) and inspected the Voter's Registration Card; no database checks conducted. TSM allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

118034 Foreign National Passenger Unverified/Allowed at Orlando (MCO)

At 0702 hours on November 25, an Orlando STSO reported American 461 (Orlando - Miami - Honduras) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0921 hours CCO reported AFSD-S interviewed (b)(3):49 U.S.C. § 114(r) and reviewed a previously undisclosed certified passport application from the Honduras Consulate. (b)(3):49 U.S.C. § 114(r) stated she was self deporting. AFSD-S allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

118173 Passenger Unverified/Allowed into Sterile Area at Los Angeles (LAX)

At 0950 hours on November 25, a Los Angeles BDO reported Southwest 2533 (Los Angeles - Lubbock) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) provided telephone number of his sister and a friend for alternate verification. No response at either number; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1017 hours BDO reported LEO verified (b)(3):49 U.S.C. § 114(r) identity through NCIC using name and DOB. BDO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



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Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Wednesday, November 26, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	6	5.67	3	0	0	0
4	0100-0159	0	0.00	12	9.67	3	2	0	2
4	0200-0259	0	0.00	0	0.00	0	0	0	0
4	0300-0359	0	0.00	7	7.00	1	0	0	0
4	0400-0459	0	0.00	17	7.80	5	0	0	0
5	0500-0559	0	0.00	7	5.00	13	0	0	0
8	0600-0659	2	0.12	33	7.81	26	2	0	2
8	0700-0759	1	0.19	22	6.75	16	0	0	0
8	0800-0859	0	0.00	20	7.33	18	0	0	0
8	0900-0959	1	0.12	48	8.64	25	1	0	1
8	1000-1059	1	0.12	26	6.35	26	0	0	0
10	1100-1159	1	0.31	22	6.83	29	0	0	0
10	1200-1259	1	0.02	19	7.16	25	0	0	0
10	1300-1359	1	0.29	23	7.90	30	1	1	0
9	1400-1459	1	0.18	18	6.11	38	1	0	1
9	1500-1559	1	0.28	16	6.60	25	0	0	0
8	1600-1659	1	0.20	21	7.40	25	1	1	0
8	1700-1759	1	0.19	17	5.94	36	1	1	0
8	1800-1859	1	0.33	24	6.17	18	0	0	0
7	1900-1959	6	1.79	25	12.00	14	0	0	0
6	2000-2059	1	0.24	13	6.24	17	0	0	0
5	2100-2159	1	0.18	11	5.36	11	0	0	0
5	2200-2259	1	0.11	21	8.33	9	1	0	1
5	2300-2359	0	0.00	17	9.38	8	0	0	0
	TOTALS	6	0.23	48	7.09	421	10	3	7

Denials

119197 Foreign National Passenger Unverified/Denied at Detroit (DTW)

At 1312 hours on November 26, a Detroit BDO reported American 4876 (Detroit – New York LaGuardia) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means. **Update:** At 1359 hours BDO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

119374 Foreign National Passenger Unverified/Denied at Orlando (MCO)

At 1604 hours on November 26, an Orlando STSO reported Delta 1488 (Orlando – New York LaGuardia) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) presented a USA Photo ID System's Card as ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means. **Update:** At 1734 hours STSO reported CBP detained (b)(3):49 U.S.C. § 114(r),(b)(6) who was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

119488 Foreign National Passenger Unverified/Denied at Louisville (SDF)

At 1748 hours on November 26, a Louisville STSO reported American 409 (Louisville – Dallas/Fort Worth) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) presented a Mexican Voter's Registration Card as ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means. **Update:** At 1835 hours STSO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

118791 Passenger Unverified/Allowed into Sterile Area at San Juan (SJU)

At 0109 hours on November 26, a San Juan STSO reported JetBlue 770 (San Juan - Fort Lauderdale) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means. **Update:** At 0205 hours STSO reported LEO and AFSD verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity using personal references from his parents who are traveling with (b)(3):49 U.S.C. § 114(r),(b)(6). STSO allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

118792 Passenger Unverified/Allowed into Sterile Area at San Juan (SJU)

At 0109 hours on November 26, a San Juan STSO reported JetBlue 770 (San Juan - Fort Lauderdale) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

SENSITIVE SECURITY INFORMATION

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Update: At 0205 hours STSO reported LEO and AFSD verified (b)(3);49 U.S.C. § 114(r)(b)(6) identity using personal references from his parents who are traveling with (b)(3);49 U.S.C. § 114(r) STSO allowed (b)(3);49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

118865 Foreign National Passenger Unverified/Allowed at New York Kennedy (JFK)

At 0635 hours on November 26, a New York Kennedy TSO reported JetBlue 181 (New York Kennedy - San Diego) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) presented a purchased NY ID (not valid for identification). (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0735 hours CCO reported TSM verified (b)(3);49 U.S.C. § 114(r)(b)(6) identity using Cable Bill, Utility Bill and previously undisclosed Mexican Voter's Registration Card. TSM allowed (b)(3);49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

118879 Passenger Unverified/Allowed into Sterile Area at Philadelphia (PHL)

At 0638 hours on November 26, a Philadelphia LTSO reported US Airways 1268 (Philadelphia - San Juan) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) presented an expired Pennsylvania Drivers License as ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) was unable to provide information for alternate verification; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0658 hours LTSO reported LEO verified (b)(3);49 U.S.C. § 114(r)(b)(6) identity through NCIC database (negative results) using expired Pennsylvania Drivers License and information from CI form. STSO allowed (b)(3);49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

118988 Passenger Unverified/Allowed into Sterile Area at Columbus (CMH)

At 0930 hours on November 26, a Columbus TSM reported Southwest 2479 (Columbus - Baltimore) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) presented a Student ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) was unable to provide information for alternate verification; unverified. TSM was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1145 hours TSM reported LEO verified (b)(3);49 U.S.C. § 114(r)(b)(6) identity through NCIC database (negative results) using Student ID, CI form and student documentation faxed from school. AFSD and TSM allowed (b)(3);49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

119311 Foreign National Passenger Unverified/Allowed at Little Rock (LIT)

At 1456 hours on November 26, a Little Rock BDO reported United 5878 (Little Rock - Denver) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) presented a credit card as ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1525 hours BDO reported TSM verified (b)(3);49 U.S.C. § 114(r)(b)(6) identity using two personal

references (friend and brother). TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

119655 Foreign National Passenger Unverified/Allowed at Las Vegas (LAS)

At 2244 hours on November 26, a Las Vegas BDO reported US Airways 390 (Las Vegas - Charlotte) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 2400 hours BDO reported TSM verified (b)(3):49 U.S.C. § 114 identity using previously undisclosed Mexican worker's ID, Mexican Consulate ID and a Mexican Voter's Card. BDO allowed (b)(3):49 U.S.C. § 114 access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.



**Transportation
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IVCC Daily Summary Thursday, November 27, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	20	13.00	2	0	0	0
4	0100-0159	0	0.00	31	17.5	4	1	0	1
4	0200-0259	0	0.00	17	10.67	3	0	0	0
4	0300-0359	0	0.00	4	4.00	1	0	0	0
4	0400-0459	0	0.00	14	8.50	2	0	0	0
5	0500-0559	0	0.00	13	7.90	10	0	0	0
6	0600-0659	1	0.12	18	7.00	17	2	1	1
6	0700-0759	0	0.00	31	8.43	14	1	1	0
6	0800-0859	0	0.00	17	6.21	19	1	0	1
6	0900-0959	2	0.02	33	11.11	20	1	0	1
6	1000-1059	0	0.00	17	5.89	19	0	0	0
6	1100-1159	2	0.13	24	7.47	16	0	0	0
6	1200-1259	0	0.00	20	6.33	12	0	0	0
6	1300-1359	0	0.00	30	10.31	13	0	0	0
5	1400-1459	1	0.29	14	6.29	7	0	0	0
4	1500-1559	1	0.27	8	5.27	11	0	0	0
4	1600-1659	1	0.25	20	6.88	8	0	0	0
4	1700-1759	1	0.25	12	5.25	8	2	2	0
4	1800-1859	0	0.00	12	6.00	4	0	0	0
4	1900-1959	1	0.33	6	4.33	3	0	0	0
4	2000-2059	1	0.50	8	8.00	2	0	0	0
4	2100-2159	0	0.00	13	13.00	1	0	0	0
5	2200-2259	0	0.00	0	0.00	0	0	0	0
5	2300-2359	0	0.00	11	7.5	2	1	1	0
	TOTALS	2	0.10	33	7.71	198	9	5	4

Denials

119738 Foreign National Passenger Unverified/Denied at Washington Dulles (IAD)

At 0621 hours on November 27, a Washington Dulles TSO reported TACA 581 (Washington Dulles – San Salvador) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented an expired El Salvador ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0813 hours TSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was arrested by CBP and denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

119774 Foreign National Passenger Unverified/Denied at New York Kennedy (JFK)

At 0704 hours on November 27, a New York Kennedy TSM reported JetBlue 37 (New York Kennedy – West Palm Beach) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0853 hours CCO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

120066 Foreign National Passenger Unverified/Denied at San Jose (SJC)

At 1736 hours on November 27, a San Jose LTSO reported Southwest 1378 (San Jose – San Diego) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexican Voter's Registration Card as ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1815 hours LTSO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

120073 Foreign National Passenger Unverified/Denied at San Jose (SJC)

At 1748 hours on November 27, a San Jose LTSO reported Southwest 1378 (San Jose – San Diego) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexican Voter's Registration Card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1815 hours LTSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

120103 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 2341 hours on November 27, a Las Vegas LTSO reported Delta 626 (Las Vegas – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0018 hours on November 28, BDO reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

119687 Passenger Unverified/Allowed into Sterile Area at Honolulu (HNL)

At 0123 hours on November 27, a Honolulu LTSO reported Hawaiian 368 (Honolulu – Kona) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0230 hours TSM reported (b)(3):49 U.S.C. § 114(r),(b)(6) identity was verified using her Queens Medical wrist ID and a Passenger Name Record (PNR) check from the airlines (PNR is verifying booking information). TSM allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

119754 Foreign National Passenger Unverified/Allowed at Charlotte (CLT)

At 0658 hours on November 27, a Charlotte LTSO reported US Airways 1066 (Charlotte – Miami) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0734 hours LTSO reported LEO conducted NCIC on (b)(3):49 U.S.C. § 114(r),(b)(6) using CI form resulting in “no record found”. STSO allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

119821 Foreign National Passenger Unverified/Allowed at Boston (BOS)

At 0900 hours on November 27, a Boston STSO reported JetBlue 1007 (Boston – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) presented a DHS/ICE bond document and Brazilian Consulate Card as ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1035 hours STSO reported CBP verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity through their database using provided documents and a previously undisclosed DHS Letter of Residence. STSO allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

119860 Passenger Unverified/Allowed into Sterile Area at Ontario (ONT)

At 0947 hours on November 27, an Ontario LTSO reported Southwest 2335 (Ontario – Phoenix) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. IVCC made contact with one of three personal references (b)(3):49 U.S.C. § 114(r),(b)(6) provided for alternate verification; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1037 hours STSO reported LEO verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity through NCIC (negative results) using Driver's License number and a credit card. STSO allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



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U.S. Department of Homeland Security
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Arlington, VA 22153

IVCC Daily Summary Friday, November 28, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	5	5.00	1	0	0	0
4	0100-0159	0	0.00	14	11.50	2	0	0	0
4	0200-0259	0	0.00	9	9.00	1	0	0	0
4	0300-0359	0	0.00	17	17.00	1	1	1	0
4	0400-0459	0	0.00	10	6.00	4	0	0	0
4	0500-0559	0	0.00	40	9.5	8	0	0	0
5	0600-0659	0	0.00	23	8.23	13	1	0	1
5	0700-0759	0	0.00	12	6.38	16	0	0	0
5	0800-0859	5	0.63	18	5.73	30	2	2	0
5	0900-0959	4	0.24	34	8.82	17	0	0	0
5	1000-1059	7	2.11	40	13.11	9	0	0	0
6	1100-1159	7	1.17	30	16.44	18	1	0	1
6	1200-1259	11	2.46	28	10.14	28	1	1	0
6	1300-1359	3	0.33	20	6.40	30	0	0	0
6	1400-1459	1	0.08	32	7.38	13	1	0	1
6	1500-1559	1	0.25	21	6.06	32	0	0	0
5	1600-1659	1	0.21	18	6.00	19	0	0	0
5	1700-1759	1	0.18	29	8.27	11	1	0	1
5	1800-1859	3	0.73	16	6.47	15	1	1	0
4	1900-1959	1	0.31	23	8.54	13	0	0	0
4	2000-2059	1	0.23	23	10.08	13	2	2	0
4	2100-2159	1	0.38	14	7.25	8	1	1	0
4	2200-2259	1	0.12	7	4.62	8	0	0	0
4	2300-2359	0	0.00	7	5.00	5	0	0	0
	TOTALS	11	0.57	40	8.03	315	12	8	4

Denials

120115 Foreign National Passenger Unverified/Denied at Washington Dulles (IAD)

At 0329 hours on November 28, a Washington Dulles TSO reported TACA 591 (Washington Dulles – San Salvador) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0509 hours TSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

120233 Foreign National Passenger Unverified/Denied at Salt Lake City (SLC)

At 0820 hours on November 28, a Salt Lake City STSO reported Southwest 2742 (Salt Lake City – Chicago Midway – Raleigh Durham) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexican Driver's License as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0945 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

120236 Foreign National Passenger Unverified/Denied at Reagan Washington National (DCA)

At 0839 hours on November 28, a Reagan Washington National STSO reported Delta 809 (Reagan Washington National – Atlanta) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0932 hours STSO reported LEO conducted an NCIC database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

120393 Passenger Unverified/Denied at Newark (EWR)

At 1217 hours on November 28, a Newark BDO reported Northwest 1907 (Newark – Minneapolis) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1315 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

120628 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 1802 hours on November 28, a Las Vegas BDO reported US Airways 888 (Las Vegas – Orlando) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexican Electoral Card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1844 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

120714 Foreign National Passenger Unverified/Denied at Los Angeles (LAX)

At 2037 hours on November 28, a Los Angeles STSO reported Southwest 3084 (Los Angeles – Chicago Midway) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) presented a Mexican Voter's Registration Card as ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2125 hours STSO reported (b)(3);49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

120715 Foreign National Passenger Unverified/Denied at Burbank (BUR)

At 2041 hours on November 28, a Burbank TSM reported Southwest 244 (Burbank – San Jose) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) presented an Immigration Release Form and Departure Card I-94 as ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSM was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2138 hours TSM reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

120735 Foreign National Passenger Unverified/Denied at Santa Ana (SNA)

At 2135 hours on November 28, a Santa Ana STSO reported Frontier 269 (Santa Ana – Denver) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) presented a Certificate of Baptism, Detainee Bracelet, and Immigration Court Document as ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2209 hours STSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed**120150 Foreign National Passenger Unverified/Allowed into Sterile Area at Columbia (CAE)**

At 0609 hours on November 28, a Columbia STSO reported Delta 5349 (Columbia – Atlanta) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) presented a Honduras Birth Certificate and Provisional Passport issued by the Honduras Consulate as ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0630 hours STSO reported LEO verified (b)(3);49 U.S.C. § 114(r), (b)(6) identity through interview using documents presented. TSM allowed (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after BDO assessment and designation as a selectee. There was no impact to airport operations or media attention.

120321 Foreign National Passenger Unverified/Allowed into Sterile Area at Salt Lake City (SLC)

At 1118 hours on November 28, a Salt Lake City STSO reported US Airways 685 (Salt Lake City – Newark) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) presented a Chile ID Card (similar to US SSN card) and a Chile Driver's License as ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database

check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1145 hours STSO reported LEO verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity through interview and examining documents presented. TSM/STSO allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after BDO assessment and designation as a selectee. There was no impact to airport operations or media attention.

120478 Passenger Unverified/Allowed into Sterile Area at San Antonio (SAT)

At 1416 hours on November 28, a San Antonio BDO reported United 353 (San Antonio – Denver) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) provided telephone numbers for three personal references (mother, husband, and friend) for alternate verification. husband and friend provided inconsistent information; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1552 hours BDO reported (b)(3):49 U.S.C. § 114(r)(b)(6) returned with a college transcript, debit card, and social security card in maiden name (b)(3):49 U.S.C. § 114(r)(b)(6) and one credit card in married name. (b)(3):49 U.S.C. § 114(r)(b)(6) reboked on United 5385 (San Antonio – Chicago O'Hare – Boise). STSO allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

120625 Foreign National Passenger Unverified/Allowed into Sterile Area at Washington Dulles (IAD)

At 1750 hours on November 28, a Washington Dulles TSO reported United 861 (Washington Dulles – Sao Paulo) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) presented a permit to return to Brazil from the Brazilian Embassy as ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1814 hours TSO reported TSM verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity using permit from Brazilian Embassy and previously undisclosed credit card and Brazilian Driver's License. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Saturday, November 29, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	21	8.67	6	0	0	0
4	0100-0159	0	0.00	8	7.00	2	0	0	0
4	0200-0259	0	0.00	0	0.00	0	0	0	0
4	0300-0359	0	0.00	15	15.00	1	0	0	0
4	0400-0459	0	0.00	6	4.50	2	0	0	0
5	0500-0559	3	0.23	13	6.23	13	0	0	0
4	0600-0659	1	0.06	21	5.28	18	0	0	0
4	0700-0759	3	0.19	10	4.57	21	0	0	0
4	0800-0859	2	0.11	15	5.30	27	1	1	0
4	0900-0959	1	0.04	9	4.54	26	0	0	0
4	1000-1059	3	0.18	35	6.82	17	0	0	0
4	1100-1159	3	0.24	21	6.07	29	1	0	1
4	1200-1259	3	0.27	14	5.64	22	0	0	0
4	1300-1359	0	0.00	17	5.59	17	0	0	0
7	1400-1459	0	0.00	19	6.86	14	1	0	1
7	1500-1559	0	0.00	45	8.95	22	2	0	2
7	1600-1659	2	0.06	22	6.85	33	1	0	1
7	1700-1759	0	0.00	24	8.41	17	2	1	1
7	1800-1859	2	0.11	7	4.83	18	0	0	0
5	1900-1959	1	0.07	11	6.00	15	0	0	0
5	2000-2059	0	0.00	29	6.41	17	0	0	0
4	2100-2159	0	0.00	5	5.00	2	0	0	0
5	2200-2259	0	0.00	7	6.50	2	0	0	0
5	2300-2359	0	0.00	22	11.50	6	1	0	1
	TOTALS	3	0.10	45	6.27	347	9	2	7

~~SENSITIVE SECURITY INFORMATION~~

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Denials

120925 Foreign National Passenger Unverified/Denied at Washington Dulles (IAD)

At 0840 hours on November 29, a Washington Dulles TSO reported TACA 581 (Washington Dulles – El Salvador) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) presented a 3 year expired El Salvador Passport as ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.
Update: At 0908 hours TSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

121357 Foreign National Passenger Unverified/Denied at Boston (BOS)

At 1723 hours on November 29, a Boston LTSO reported United 543 (Boston – Chicago O'Hare) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) presented Brazilian ID and permit to return to Brazil from Brazilian Embassy as ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.
Update: At 1942 hours LTSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was apprehended by CBP and denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

121103 Foreign National Passenger Unverified/Allowed into Sterile Area at Las Vegas (LAS)

At 1153 hours on November 29, a Las Vegas TSO reported Southwest 2128 (Las Vegas - Reno) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.
Update: At 1241 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) identity was verified by examining previously undisclosed India Passport (expiration 2016). BDO allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after BDO assessment and designation as a selectee. There was no impact to airport operations or media attention.

121201 Foreign National Passenger Unverified/Allowed into Sterile Area at Orlando (MCO)

At 1416 hours on November 29, an Orlando STSO reported AeroMexico 437 (Orlando – Mexico City) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) presented an expired Mexico Voter Registration Card and a Mexico Consulate Citizenship Certificate as ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.
Update: At 1503 hours STSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) identity was verified using previously disclosed Mexico Voter Registration Card and Mexico Consulate Citizenship Certificate as ID. STSO allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

121229 Foreign National Passenger Unverified/Allowed into Sterile Area at Washington Dulles (IAD)

At 1503 hours on November 29, a Washington Dulles TSO reported United 5309 (Washington Dulles – San Antonio) passenger (b)(3);49 U.S.C. § 114(r), (b)(6)) presented SW Texas Detainee ID, I-860, I-352, I-296, and court documentation as ID. (b)(3);49 U.S.C. § 114(r), (b)(6)) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6)) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6)) identity is verified through LEO involvement or other means.

Update: At 1655 hours TSM reported (b)(3);49 U.S.C. § 114(r), (b)(6)) identity was verified using previously disclosed SW Texas Detainee ID, I-860, I-352, I-296, and court documentation. TSO allowed (b)(3);49 U.S.C. § 114(r), (b)(6)) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

121249 Passenger Unverified/Allowed into Sterile Area at Sacramento (SMF)

At 1511 hours on November 29, a Sacramento BDO reported Southwest 1748 (Sacramento – Burbank) passenger (b)(3);49 U.S.C. § 114(r), (b)(6)) presented a credit card as ID. (b)(3);49 U.S.C. § 114(r), (b)(6)) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6)) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6)) identity is verified through LEO involvement or other means.

Update: At 1544 hours BDO reported LEO verified (b)(3);49 U.S.C. § 114(r), (b)(6)) identity through NCIC database. BDO allowed (b)(3);49 U.S.C. § 114(r), (b)(6)) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

121284 Passenger Unverified/Allowed into Sterile Area at Honolulu (HNL)

At 1600 hours on November 29, a Honolulu TSO reported Hawaiian 148 (Honolulu – Kona) passenger (b)(3);49 U.S.C. § 114(r), (b)(6)) presented a credit card as ID. (b)(3);49 U.S.C. § 114(r), (b)(6)) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6)) was unable to provide information for alternate verification; unverified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6)) identity is verified through LEO involvement or other means.

Update: At 1724 hours STSO reported (b)(3);49 U.S.C. § 114(r), (b)(6)) identity was verified using previously undisclosed copies of marriage license and driver's license. STSO allowed (b)(3);49 U.S.C. § 114(r), (b)(6)) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

121375 Foreign National Passenger Unverified/Allowed into Sterile Area at Baltimore (BWI)

At 1758 hours on November 29, a Baltimore STSO reported Southwest 2679 (Baltimore – Albuquerque) passenger (b)(3);49 U.S.C. § 114(r), (b)(6)) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6)) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6)) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6)) identity is verified through LEO involvement or other means.

Update: At 1833 hours STSO reported LEO verified (b)(3);49 U.S.C. § 114(r), (b)(6)) identity through an interview with (son) traveling companion. BDO assessment conducted; no signs of deception. STSO allowed (b)(3);49 U.S.C. § 114(r), (b)(6)) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

121497 Foreign National Passenger Unverified/Allowed into Sterile Area at Honolulu (HNL)

At 2352 hours on November 29, a Honolulu LTSO reported Hawaiian 368 (Honolulu – Kona) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) presented a Japanese driver's license for ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0015 hours LTSO reported an airline interpreter verified the date of birth and expiration date on (b)(3):49 U.S.C. § 114(r),(b)(6) drivers' license. LTSO allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Sunday, November 30, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	0	0.00	0	0.00	0	0	0	0
3	0100-0159	0	0.00	4	4.00	1	0	0	0
4	0200-0259	0	0.00	9	9.00	1	0	0	0
4	0300-0359	0	0.00	15	15.00	1	0	0	0
4	0400-0459	0	0.00	7	5.75	4	0	0	0
5	0500-0559	0	0.00	19	6.64	22	1	0	1
10	0600-0659	1	0.05	20	6.70	20	1	0	1
10	0700-0759	1	0.13	19	5.23	31	0	0	0
9	0800-0859	1	0.12	17	6.24	41	1	1	0
10	0900-0959	1	0.06	15	4.94	33	0	0	0
10	1000-1059	1	0.04	20	5.79	28	0	0	0
9	1100-1159	1	0.17	14	6.04	24	0	0	0
10	1200-1259	1	0.17	18	5.14	36	0	0	0
12	1300-1359	1	0.07	20	4.89	36	0	0	0
10	1400-1459	1	0.14	16	5.31	29	0	0	0
10	1500-1559	1	0.12	17	5.31	26	0	0	0
8	1600-1659	0	0.00	30	5.58	33	0	0	0
8	1700-1759	1	0.19	14	5.17	36	0	0	0
8	1800-1859	5	0.44	15	5.79	34	0	0	0
7	1900-1959	1	0.09	12	5.32	22	0	0	0
7	2000-2059	0	0.00	18	7.92	13	0	0	0
5	2100-2159	0	0.00	23	5.60	15	0	0	0
5	2200-2259	0	0.00	13	6.67	6	0	0	0
5	2300-2359	0	0.00	17	7.73	11	0	0	0
	TOTALS	5	0.11	30	5.77	503	3	1	2

Denials

121720 Passenger Unverified/Denied at Oakland (OAK)

At 0844 hours on November 30, an Oakland STSO reported Southwest 2622 (Oakland – Chicago Midway) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1438 hours STSO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

121518 Foreign National Passenger Unverified/Allowed at Orlando (MCO)

At 0508 hours on November 30, an Orlando STSO reported Copa 435 (Orlando – Panama City) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) presented an expired Ecuador Passport as ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0631 hours STSO reported LEO consulted with FBI who verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity through NCIC (no record found) using an expired passport and previously undisclosed ID card from Ecuador. TSM allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

121585 Foreign National Passenger Unverified/Allowed into Sterile Area at Baton Rouge (BTR)

At 0640 hours on November 30, a Baton Rouge LTSO reported Continental 2328 (Baton Rouge – San Pedro) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1006 hours LTSO reported TSM allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after he presented a previously undisclosed Letter of Passport from the Honduras Consulate. BDO assessment showed no signs of deception and (b)(3):49 U.S.C. § 114(r),(b)(6) was designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Monday, December 01, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	15	7.11	9	0	0	0
5	0100-0159	0	0.00	10	7.67	3	0	0	0
4	0200-0259	0	0.00	5	4.00	2	0	0	0
4	0300-0359	0	0.00	12	0.00	1	1	1	0
5	0400-0459	0	0.00	5	5.00	1	0	0	0
5	0500-0559	3	0.53	17	6.53	19	1	1	0
8	0600-0659	3	0.60	14	5.60	20	1	0	1
8	0700-0759	1	0.11	23	7.05	19	1	1	0
8	0800-0859	1	0.12	16	5.27	33	1	0	1
8	0900-0959	1	0.16	22	6.63	19	0	0	0
8	1000-1059	0	0.00	7	4.00	29	0	0	0
9	1100-1159	1	0.22	16	6.17	23	0	0	0
9	1200-1259	1	0.15	10	4.81	26	0	0	0
9	1300-1359	1	0.10	8	4.50	20	0	0	0
9	1400-1459	1	0.19	40	10.41	27	1	0	1
9	1500-1559	5	0.27	40	9.54	26	0	0	0
9	1600-1659	1	0.03	11	5.47	30	0	0	0
9	1700-1759	1	0.11	30	7.31	35	0	0	0
9	1800-1859	1	0.13	11	5.00	15	0	0	0
8	1900-1959	0	0.00	15	6.79	19	1	1	0
8	2000-2059	0	0.00	15	7.27	11	0	0	0
4	2100-2159	0	0.00	14	7.40	5	0	0	0
4	2200-2259	0	0.00	19	7.89	9	0	0	0
4	2300-2359	0	0.00	20	8.20	5	0	0	0
	TOTALS	5	0.15	40	6.50	406	7	4	3

~~SENSITIVE SECURITY INFORMATION~~

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Denials

122569 Foreign National Passenger Unverified/Denied at Washington Dulles (IAD)

At 0349 hours on December 1, a Washington Dulles STSO reported TACA 591 (Washington Dulles – Salvador City) passenger (b)(3):49 U.S.C. § 114 (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114 (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 (b)(6) identity is verified through LEO involvement or other means.

Update: At 0412 hours STSO reported (b)(3):49 U.S.C. § 114 (b)(6) was detained by CBP and denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

122590 Foreign National Passenger Unverified/Denied at Washington Dulles (IAD)

At 0522 hours on December 1, a Washington Dulles TSO reported Delta 1541 (Washington Dulles – Atlanta) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 (r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 (r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0820 hours TSO reported (b)(3):49 U.S.C. § 114 (r)(b)(6) was detained by CBP and denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

122661 Foreign National Passenger Unverified/Denied at New York Kennedy (JFK)

At 0711 hours on December 1, a New York Kennedy TSO reported JetBlue 37 (New York Kennedy – West Palm Beach) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) presented a Mexican Voters Card as ID. (b)(3):49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 (r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 (r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0902 hours CCO reported (b)(3):49 U.S.C. § 114 (r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

123293 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 1905 hours on December 01, a Las Vegas BDO reported Southwest 3149 (Las Vegas – Philadelphia) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) presented a Mexico Consulate Card as ID. (b)(3):49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 (r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 (r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 2029 hours BDO reported (b)(3):49 U.S.C. § 114 (r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed**122618 Foreign National Passenger Unverified/Allowed into Sterile Area at Philadelphia (PHL)**

At 0610 hours on December 1, a Philadelphia LTSO reported US Airways 763 (Philadelphia – Miami) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a US Department of Justice Notice to Appear as ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0825 hours LTSO reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using US Airways' Passenger Booking Record and personal references. ATSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

122730 Foreign National Passenger Unverified/Allowed into Sterile Area at Las Vegas (LAS)

At 0839 hours on December 1, a Las Vegas BDO reported US Airways 347 (Las Vegas – Phoenix) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0915 hours BDO reported STSO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using previously undisclosed Mexican drivers license, voters' registration card, and birth certificate. STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

123041 Passenger Unverified/Allowed into Sterile Area at Las Vegas (LAS)

At 1447 hours on December 01, a Las Vegas BDO reported Alaska 2478 (Las Vegas – Santa Rosa) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1534 hours BDO reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through NCIC database using driver's license number. STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Tuesday, December 02, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	13	6.33	6	0	0	0
4	0100-0159	0	0.00	24	9.50	4	0	0	0
4	0200-0259	0	0.00	6	5.50	2	0	0	0
4	0300-0359	0	0.00	6	5.00	2	0	0	0
4	0400-0459	0	0.00	4	3.50	2	0	0	0
5	0500-0559	0	0.00	13	6.35	20	0	0	0
6	0600-0659	0	0.00	36	7.10	21	0	0	0
6	0700-0759	0	0.00	7	4.75	8	0	0	0
6	0800-0859	0	0.00	25	8.00	18	3	2	1
5	0900-0959	1	0.14	16	6.11	28	0	0	0
5	1000-1059	1	0.07	10	4.80	15	0	0	0
5	1100-1159	2	0.27	16	6.05	22	1	0	1
6	1200-1259	3	0.50	32	10.18	22	1	1	0
6	1300-1359	3	0.23	19	5.23	22	0	0	0
8	1400-1459	1	0.38	35	7.00	21	1	1	0
8	1500-1559	1	0.25	20	6.07	28	1	1	0
8	1600-1659	1	0.17	7	4.61	18	0	0	0
7	1700-1759	1	0.08	10	4.77	13	0	0	0
7	1800-1859	4	0.43	10	5.52	23	0	0	0
7	1900-1959	1	0.17	12	5.17	6	0	0	0
7	2000-2059	1	0.20	23	8.70	10	1	1	0
7	2100-2159	1	0.25	85	18.38	8	0	0	0
3	2200-2259	0	0.00	7	5.25	4	0	0	0
3	2300-2359	0	0.00	0	0.00	0	0	0	0
	TOTALS	4	0.19	85	6.66	323	8	6	2

Denials

123538 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 0806 hours on December 2, a Las Vegas BDO reported US Airways 67 (Las Vegas – Boston) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented fraudulent documents as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0906 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

123529 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 0807 hours on December 2, a Las Vegas BDO reported US Airways 67 (Las Vegas – Boston) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented fraudulent documents as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0907 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

123713 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 1253 hours on December 02, a Las Vegas BDO reported US Airways 388 (Las Vegas – Charlotte) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented fraudulent California ID and Mexico Consulate Card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1420 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

123799 Foreign National Passenger Unverified/Denied at New York Kennedy (JFK)

At 1443 hours on December 02, a New York Kennedy LTSO reported US Airways 17 (New York Kennedy – Phoenix) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexico Voter's Registration Card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1635 hours LTSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

123812 Passenger Escort Unverified/Denied at Newburgh (SWF)

At 1501 hours on December 02, a Newburgh STSO reported Passenger Escort (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was attempting to escort US Airways 3718 (Newburgh – Jacksonville) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other

~~SENSITIVE SECURITY INFORMATION~~

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means.

Update: At 1531 hours STSO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

124026 Foreign National Passenger Unverified/Denied at Wenatchee (EAT)

At 2051 hours on December 02, a Wenatchee STSO reported Horizon 2283 (Wenatchee – Syracuse) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) presented a Social Security Card, Forms I-94 and I-862, and work authorization paperwork as ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 2204 hours STSO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

123518 Foreign National Passenger Unverified/Allowed into Sterile Area at San Francisco (SFO)

At 0805 hours on December 2, a San Francisco BDO reported Delta 72 (San Francisco – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) presented a photocopy of his passport as ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0937 hours TSM, in consultation with LEO, verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity using previously undisclosed AMEX Credit Card and National Conservatory of Culture & Arts ID. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

123647 Passenger Unverified/Allowed into Sterile Area at New Orleans (MSY)

At 1139 hours on December 2, a New Orleans TSM reported Continental 1422 (New Orleans – Houston Hobby) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) was unable to provide information for alternate verification; unverified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1245 hours TSM verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity using a valid driver's license brought to the airport by a family member. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being rebooked and designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Wednesday, December 03, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	0	0.00	14	7.00	3	0	0	0
3	0100-0159	0	0.00	10	8.00	2	0	0	0
3	0200-0259	0	0.00	11	7.25	4	0	0	0
3	0300-0359	0	0.00	19	12.50	2	0	0	0
3	0400-0459	0	0.00	12	7.00	3	1	0	1
4	0500-0559	0	0.00	8	5.00	13	0	0	0
5	0600-0659	0	0.00	11	5.08	12	0	0	0
5	0700-0759	0	0.00	8	5.25	8	0	0	0
5	0800-0859	0	0.00	22	6.73	22	2	2	0
5	0900-0959	6	1.95	45	10.10	21	2	0	2
5	1000-1059	3	0.44	30	8.19	16	0	0	0
6	1100-1159	3	0.65	12	5.77	31	0	0	0
6	1200-1259	1	0.07	19	7.13	15	0	0	0
6	1300-1359	3	0.29	32	7.50	24	1	1	0
6	1400-1459	1	0.06	25	7.12	16	1	1	0
5	1500-1559	4	1.15	54	11.00	13	1	0	1
6	1600-1659	1	0.20	27	8.60	15	0	0	0
6	1700-1759	2	0.42	30	7.32	19	0	0	0
6	1800-1859	1	0.15	12	6.54	13	0	0	0
4	1900-1959	5	1.00	33	8.00	11	1	0	1
4	2000-2059	3	0.86	27	10.00	7	0	0	0
4	2100-2159	0	0.00	16	8.80	5	0	0	0
4	2200-2259	0	0.25	28	10.50	4	1	1	0
4	2300-2359	0	0.00	12	7.67	3	0	0	0
	TOTALS	6	0.44	54	7.50	282	10	5	5

Denials

124172 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 0806 hours on December 3, a Las Vegas BDO reported Frontier 774 (Las Vegas – Denver) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 0903 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

124196 Foreign National Passenger Unverified/Denied at Salt Lake City (SLC)

At 0829 hours on December 3, a Salt Lake City STSO reported Southwest 3052 (Salt Lake City – Los Angeles) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 0936 hours STSO reported TSM denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

124409 Foreign National Passenger Unverified/Denied at Los Angeles (LAX)

At 1339 hours on December 3, a Los Angeles BDO reported American 681 (Los Angeles – Chicago O'Hare) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexican Voter's Registration Card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 1445 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

124489 Foreign National Passenger Unverified/Denied at Ontario (ONT)

At 1459 hours on December 3, an Ontario STSO reported Southwest 1335 (Ontario – Oakland) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented an expired Employment Authorization Card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 1620 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

124096 Foreign National Passenger Unverified/Allowed into Sterile Area at Baltimore (BWI)

At 0443 hours on December 3, a Baltimore LTSO reported Continental 1727 (Baltimore – Houston Intercontinental) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if

(b)(3):49 U.S.C. § 114(r),(b)(6)

identity is verified through LEO involvement or other means.

Update: At 0549 hours STSO reported LEO verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity using previously undisclosed Guatemala temporary passport. TSM allowed MORALES-SALGUERO access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

124221 Foreign National Passenger Unverified/Allowed into Sterile Area at San Francisco (SFO)

At 0901 hours on December 3, a San Francisco BDO reported Southwest 2123 (San Francisco – Tampa) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0950 hours BDO reported LEO verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity using a previously undisclosed Mexican Voter's Registration Card and interviewing (b)(3):49 U.S.C. § 114(r),(b)(6) traveling companions (two brothers). TSM allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

124236 Passenger Unverified/Allowed into Sterile Area at Portland (PDX)

At 0927 hours on December 3, a Portland BDO reported United 1150 (Portland – Chicago O'Hare) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) presented a Church Membership Card with photo as ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) provided three personal references for alternate verification, only one reference answered; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1042 hours STSO reported TSM verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity using the Church Membership Card and previously undisclosed Military ID. TSM allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

124508 Passenger Unverified/Allowed into Sterile Area at Newark (EWR)

At 1521 hours on December 3, a Newark BDO reported Continental 312 (Newark – Aguadilla) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) provided three personal references (mother and two employees from hospital) for alternate verification, unable to contact hospital employees; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1643 hours BDO verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity using mother as personal reference, BDO assessment resulting in no signs of deception, previously undisclosed Hospital Admittance and Release Form, and hospital wrist band. BDO allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

124645 Foreign National Passenger Unverified/Allowed into Sterile Area at Los Angeles (LAX)

At 1944 hours on December 3, a Los Angeles BDO reported American 1890 (Los Angeles – Chicago O'Hare) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 2035 hours BDO reported TSM verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity using previously undisclosed

Mexican Consulate Card. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

124694 Foreign National Passenger Unverified/Allowed at Kapalua (JHM)

At 2219 hours on December 3, a Kapalua LTSO reported Island Air 1559 (Kapalua – Honolulu) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1208 hours on December 4, LTSO reported (b)(3):49 U.S.C. § 114(r) identity was verified using previously undisclosed credit card and expired California Driver's License. LTSO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Thursday, December 4, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	16	6.50	4	0	0	0
4	0100-0159	0	0.00	17	11.00	4	2	0	2
4	0200-0259	0	0.00	26	26.00	1	0	0	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
4	0400-0459	0	0.00	32	12.60	5	0	0	0
5	0500-0559	0	0.00	14	5.43	7	0	0	0
5	0600-0659	0	0.00	25	7.12	8	1	1	0
5	0700-0759	0	0.00	12	6.06	16	0	0	0
5	0800-0859	2	0.29	21	6.36	14	1	0	1
5	0900-0959	1	0.07	56	14.20	15	4	4	0
5	1000-1059	0	0.00	32	7.50	10	0	0	0
6	1100-1159	4	0.31	51	11.77	13	0	0	0
6	1200-1259	0	0.00	20	8.75	12	2	1	1
5	1300-1359	0	0.00	23	7.60	10	0	0	0
6	1400-1459	1	0.12	24	8.18	17	2	0	2
6	1500-1559	1	0.12	31	8.88	17	1	1	0
6	1600-1659	1	0.29	18	6.07	14	0	0	0
6	1700-1759	0	0.00	54	8.85	13	0	0	0
6	1800-1859	1	0.33	21	6.27	15	1	0	1
5	1900-1959	1	0.18	9	4.64	11	0	0	0
5	2000-2059	1	0.20	9	5.40	5	0	0	0
5	2100-2159	1	0.33	32	9.33	6	0	0	0
4	2200-2259	1	0.20	12	6.60	5	0	0	0
4	2300-2359	0	0.00	18	10.33	3	0	0	0
	TOTALS	4	0.12	56	8.2	225	14	7	7

Verified/Denied**125057 Passenger Verified/Denied at Lihue (LIH)**

At 1551 hours on December 4, a Lihue LTSO reported Hawaiian 140 (Lihue – Honolulu) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) presented suspected fraudulent California Driver's License (CDL) as ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in three answers consistent with the record found during the database check, (present address, county of residence, and nearby street name to address). LTSO was instructed that (b)(3):49 U.S.C. § 114(r)(b)(6) answers were consistent with the database.

Update: At 1736 hours STSO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area, after the following events transpired. BDO determined subject had reached threshold for signs of deception and contacted LEO. LEO conducted an NCIC on (b)(3):49 U.S.C. § 114(r)(b)(6) resulting in a record found. (b)(3):49 U.S.C. § 114(r)(b)(6) admitted to LEO he was an illegal alien and the CDL was fraudulent. LEO arrested (b)(3):49 U.S.C. § 114(r)(b)(6). There was no impact to airport operations or media attention.

Unverified/Denied**124774 Passenger Unverified/Denied at Nashville (BNA)**

At 0714 hours on December 4, a Nashville BDO reported Northwest 2629 (Nashville – Memphis) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) provided contact information for three personal references. (b)(3):49 U.S.C. § 114(r)(b)(6) made telephone contact with one during the verification process, two did not answer; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0754 hours CCO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

124844 Foreign National Passenger Unverified/Denied at Ontario (ONT)

At 0850 hours on December 4, an Ontario STSO reported Delta 839 (Ontario – Phoenix) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1022 hours STSO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

124860 Passenger Unverified/Denied at Philadelphia (PHL)

At 0920 hours on December 4, a Philadelphia STSO reported Southwest 3328 (Philadelphia – Chicago Midway) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) provided references for alternate verification, none of which cooperated; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1106 hours STSO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

124861 Foreign National Passenger Unverified/Denied at Newark (EWR)

At 0931 hours on December 4, a Newark LTSO reported Delta 839 (Newark – Atlanta) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS

check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1057 hours CCO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

124865 Passenger Unverified/Denied at Oakland (OAK)

At 0943 hours on December 4, an Oakland STSO reported Hawaiian 47 (Oakland – Honolulu) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) provided references for alternate verification. IVCC made contact with one reference, information provided was inconsistent; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1104 hours STSO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

124949 Foreign National Passenger Unverified/Denied at San Francisco (SFO)

At 1240 hours on December 4, a San Francisco BDO reported American 544 (San Francisco – Chicago O'Hare) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1340 hours BDO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

124718 Foreign National Passenger Unverified/Allowed into Sterile Area at Washington Dulles (IAD)

At 0108 hours on December 4, a Washington Dulles TSO reported Taca 599 (Washington Dulles – Guatemala) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0200 hours STSO reported CBP verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity using previously undisclosed birth certificate and valid Temporary Travel Permit with photo, issued by Guatemalan Embassy. STSO allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

124724 Foreign National Passenger Unverified/Allowed into Sterile Area at Washington Dulles (IAD)

At 0135 hours on December 4, a Washington Dulles TSO reported Taca 599 (Washington Dulles – Guatemala) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) presented a valid Temporary Travel Permit (TTP) with photo, issued by Guatemalan Embassy. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0200 hours STSO reported CBP verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity using the TTP and previously undisclosed birth certificate. STSO allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

124832 Passenger Unverified/Allowed into Sterile Area at San Juan (SJU)

At 0846 hours on December 4, a San Juan STSO reported JetBlue 714 (San Juan – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a photocopy of his Social Security Card and a photocopy of his Birth Certificate as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) provided two personal references for alternate verification (friend and cousin), no answer; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0939 hours STSO reported LEO attempted to verify (b)(3):49 U.S.C. § 114(r), (b)(6) through local database check resulting in no record found. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after BDO assessment and being designated a selectee. There was no impact to airport operations or media attention.

124944 Foreign National Passenger Unverified/Allowed into Sterile Area at Boston (BOS)

At 1220 hours on December 4, a Boston LTSO reported Delta 717 (Boston – Atlanta – Sao Paulo) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1337 hours TSM reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through CBP. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

125020 Foreign National Passenger Unverified/Allowed into Sterile Area at Jackson (JAN)

At 1435 hours on December 4, a Jackson LTSO reported Continental 2010 (Jackson – Houston Intercontinental – San Pedro Sula) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Provisional Passport issued by Honduras Consulate as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1558 hours LTSO reported after selectee screening and BDO assessment, STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint; based on self-deportation. There was no impact to airport operations or media attention.

125022 Passenger Unverified/Allowed into Sterile Area at San Francisco (SFO)

At 1457 hours on December 4, a San Francisco BDO reported Northwest 221 (San Francisco – Honolulu) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a photocopy of a Hawaiian Driver's License (HDL) as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1554 hours TSM reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through NCIC database using the photocopy of HDL resulting in a record found matching (b)(3):49 U.S.C. § 114(r), (b)(6) physical description and home address given. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

125147 Passenger Unverified/Allowed into Sterile Area at Buffalo (BUF)

At 1840 hours on December 4, a Buffalo BDO reported Continental 2267 (Buffalo – Cleveland) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) provided three personal references (family friend,

father, and brother) for alternate verification. Family friend reported not knowing (b)(3):49 father and brother, no answer; unverified. BDO was instructed to contact IVCC if (b)(3):49 identity is verified through LEO involvement or other means. U.S.C. § 114

Update: At 2024 hours BDO verified (b)(3):49 identity using a birth certificate and expired passport (b)(3):49 retrieved from checked luggage. BDO allowed (b)(3):49 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention. U.S.C. § 114



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Friday, December 5, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	11	7.33	3	0	0	0
4	0100-0159	0	0.00	4	4.00	1	0	0	0
4	0200-0259	0	0.00	6	6.00	1	0	0	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
4	0400-0459	0	0.00	17	11.00	2	0	0	0
4	0500-0559	0	0.00	14	5.83	12	0	0	0
4	0600-0659	0	0.00	15	6.62	13	0	0	0
4	0700-0759	0	0.00	11	5.00	14	0	0	0
9	0800-0859	0	0.00	50	10.82	22	3	3	0
9	0900-0959	0	0.00	26	7.55	22	0	0	0
9	1000-1059	0	0.00	17	8.60	10	0	0	0
10	1100-1159	0	0.00	28	8.46	13	2	2	0
10	1200-1259	0	0.00	59	9.61	18	1	1	0
10	1300-1359	0	0.00	22	7.83	18	2	1	1
10	1400-1459	1	0.11	13	7.33	18	0	0	0
10	1500-1559	1	0.15	18	8.00	13	1	1	0
5	1600-1659	4	0.54	22	6.08	26	0	0	0
5	1700-1759	1	0.12	27	8.25	16	1	1	0
5	1800-1859	8	1.00	32	8.53	15	2	1	1
4	1900-1959	1	0.40	20	7.60	5	1	1	0
3	2000-2059	1	0.40	7	5.40	5	0	0	0
3	2100-2159	1	0.38	10	6.75	8	0	0	0
3	2200-2259	1	0.00	7	7.00	1	0	0	0
3	2300-2359	1	0.00	10	7.25	4	0	0	0
	TOTALS	8	0.16	59	7.70	260	13	11	2

Denials

125362 Foreign National Passenger Unverified/Denied at Birmingham (BHM)

At 0815 hours on December 5, a Birmingham BDO reported Southwest 1454 (Birmingham – Austin) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0931 hours TSM reported LEO and ICE were contacted to verify (b)(3):49 U.S.C. § 114(r), (b)(6) through database check; no records found. AFSD denied (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

125381 Passenger Unverified/Denied at Seattle (SEA)

At 0840 hours on December 5, a Seattle STSO reported United 31 (Seattle – San Francisco) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a student ID card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) provided four personal references (three friends and landlord) for alternate verification, only one friend answered; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1026 hours STSO reported LEO responded and conducted a NCIC database check on (b)(3):49 U.S.C. § 114(r), (b)(6) resulting in no records found. (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

125382 Foreign National Passenger Unverified/Denied at Fort Lauderdale (FLL)

At 0840 hours on December 5, a Fort Lauderdale STSO reported Spirit 243 (Fort Lauderdale – Guatemala City) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented an expired Guatemala ID card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0948 hours STSO reported CBP detained (b)(3):49 U.S.C. § 114(r), (b)(6) for deportation; denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

125493 Foreign National Passenger Unverified/Denied at New York LaGuardia (LGA)

At 1135 hours on December 5, a New York LaGuardia BDO reported US Airways 3761 (New York LaGuardia – Pittsburgh) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1233 hours TSM reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

125499 Foreign National Passenger Unverified/Denied at Los Angeles (LAX)

At 1135 hours on December 5, a Los Angeles BDO reported Southwest 389 (Los Angeles – Dallas Love) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexican Consulate Card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack

of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1342 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

125541 Foreign National Passenger Unverified/Denied at Ontario (ONT)

At 1227 hours on December 5, an Ontario STSO reported Southwest 1874 (Ontario – Phoenix) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Jordanian Driver's License as ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1320 hours STSO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

125588 Foreign National Passenger Unverified/Denied at Boston (BOS)

At 1340 hours on December 5, a Boston LTSO reported United 823 (Boston – Washington Dulles) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented an expired Argentina ID Card and passport as ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1450 hours LTSO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

125655 Foreign National Passenger Unverified/Denied at Washington Dulles (IAD)

At 1543 hours on December 5, a Washington Dulles TSO reported United 823 (Washington Dulles – Mexico City) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1630 hours TSO reported CBP detained (b)(3):49 U.S.C. § 114(r), (b)(6) and was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

125762 Foreign National Passenger Unverified/Denied at Atlanta (ATL)

At 1749 hours on December 5, an Atlanta LTSO reported Spirit 403 (Atlanta – Fort Lauderdale) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Honduras ID Card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1824 hours LTSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

125772 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 1822 hours on December 5, a Las Vegas BDO reported US Airways 51 (Las Vegas – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO

contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1948 hours BDO reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

125812 Passenger Unverified/Denied at Honolulu (HNL)

At 1934 hours on December 5, a Honolulu LTSO reported Northwest 222 (Honolulu – San Francisco) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Veteran's Hospital ID Card as ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 was unable to provide information for alternate verification; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 2049 hours LTSO reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

125575 Foreign National Passenger Unverified/Allowed into Sterile Area at Boston (BOS)

At 1330 hours on December 5, a Boston LTSO reported Delta 717 (Boston – Atlanta – Florianopolis, Brazil) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented an Authorization For Reentry to Brazil (ARB) issued from Brazil Consulate and expired Brazil Driver's License as ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1506 hours LTSO reported STSO verified (b)(3):49 U.S.C. § 114(r) identity using the ARB and expired Brazil DL. STSO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

125761 Passenger Unverified/Allowed into Sterile Area at Los Angeles (LAX)

At 1802 hours on December 5, a Los Angeles BDO reported Virgin America 941 (Los Angeles – San Francisco) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in a record found; however, lacked identifying data. (b)(3):49 U.S.C. § 114(r), (b)(6) provided four personal references (grandmother and three friends) for alternate verification. Grandmother verified (b)(3):49 U.S.C. § 114(r), (b)(6) information. One friend (b)(3):49 U.S.C. § 114(r), (b)(6) contacted prior to IVCC, providing friend with personal information. Two friends, no answer; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1856 hours BDO reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through California DMV using name and DOB. TSM/STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Saturday, December 6, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	0	0.00	9	9.00	0	0	0	0
3	0100-0159	2	0.33	22	10.00	6	1	1	0
3	0200-0259	0	0.00	0	0.00	0	0	0	0
3	0300-0359	0	0.00	0	0.00	0	0	0	0
3	0400-0459	0	0.00	7	7.00	1	0	0	0
3	0500-0559	0	0.00	18	8.17	6	1	1	0
4	0600-0659	2	0.14	14	6.50	14	0	0	0
4	0700-0759	0	0.00	10	5.25	12	0	0	0
4	0800-0859	0	0.00	17	6.71	7	1	0	1
4	0900-0959	0	0.00	18	5.27	11	0	0	0
4	1000-1059	0	0.00	13	4.65	23	0	0	0
5	1100-1159	0	0.00	10	5.36	14	0	0	0
5	1200-1259	0	0.00	15	6.05	19	0	0	0
5	1300-1359	0	0.00	7	3.87	15	0	0	0
4	1400-1459	3	0.19	40	7.31	16	0	0	0
4	1500-1559	2	0.30	24	9.00	10	2	1	1
5	1600-1659	3	0.38	33	8.77	13	1	0	1
5	1700-1759	0	0.00	29	6.42	12	0	0	0
5	1800-1859	3	0.42	26	5.83	12	0	0	0
4	1900-1959	0	0.00	6	4.78	9	0	0	0
3	2000-2059	0	0.00	5	4.00	3	0	0	0
3	2100-2159	0	0.00	0	0.00	0	0	0	0
3	2200-2259	0	0.00	0	0.00	0	0	0	0
3	2300-2359	0	0.00	7	6.00	2	0	0	0
	TOTALS	3	0.13	40	6.2	207	6	3	3

~~SENSITIVE SECURITY INFORMATION~~

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Denials

125877 Foreign National Passenger Unverified/Denied at Los Angeles (LAX).

At 1240 hours on December 6, a Los Angeles BDO reported United 1080 (Los Angeles – Mexico City) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0200 hours BDO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

125914 Foreign National Passenger Unverified/Denied at Port Columbus (CMH)

At 0530 hours on December 6, a Port Columbus TSM reported Continental 1093 (Port Columbus – Houston Intercontinental) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented an expired Indiana Driver's License as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0631 hours TSM reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

126190 Foreign National Passenger Unverified/Denied at Dayton (DAY)

At 1502 hours on December 06, a Dayton BDO reported Frontier 198 (Dayton – Denver) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1530 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

125981 Foreign National Passenger Unverified/Allowed into Sterile Area at Los Angeles (LAX)

At 0833 hours on December 6, a Los Angeles BDO reported Southwest 2200 (Los Angeles – Chicago Midway) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexican Driver's License as ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0937 hours BDO reported BDO verified (b)(3):49 U.S.C. § 114(r) identity using Mexican Driver's License and previously undisclosed Mexican Voter's Registration Card. BDO/TSM allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

126193 Foreign National Passenger Unverified/Allowed into Sterile Area at Chicago O'Hare (ORD)

At 1503 hours on December 06, a Chicago O'Hare BDO reported Mexicana 809 (Chicago O'Hare – Monterrey, MX) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexico voter's registration card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1632 hours BDO reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through NCIC database. BDO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

126215 Foreign National Passenger Unverified/Allowed into Sterile Area at Oakland (OAK)

At 1616 hours on December 06, a Oakland STSO reported JetBlue 96 (Oakland – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented copies of US Asylum papers, Indian passport, and visa as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1653 hours STSO reported (b)(3):49 U.S.C. § 114(r) identity was verified using previously undisclosed school ID and mail with address and name from DHS in conjunction with copies of the previously mentioned documents. STSO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Sunday, December 7, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	0	0.00	7	4.33	3	0	0	0
3	0100-0159	0	0.00	36	18.25	4	1	0	1
3	0200-0259	0	0.00	4	4.00	1	0	0	0
3	0300-0359	0	0.00	0	0.00	0	0	0	0
3	0400-0459	0	0.00	9	6.33	3	0	0	0
4	0500-0559	0	0.00	22	8.40	5	1	0	1
8	0600-0659	0	0.00	22	9.60	10	0	0	0
8	0700-0759	0	0.00	20	6.92	13	0	0	0
8	0800-0859	0	0.00	8	4.92	13	0	0	0
7	0900-0959	0	0.00	8	4.94	18	0	0	0
7	1000-1059	0	0.00	22	5.91	22	1	0	1
8	1100-1159	1	0.26	19	5.05	19	0	0	0
9	1200-1259	1	0.11	12	6.06	18	0	0	0
8	1300-1359	1	0.17	43	7.91	23	0	0	0
8	1400-1459	1	0.18	26	7.53	17	0	0	0
8	1500-1559	1	0.15	9	5.05	20	0	0	0
8	1600-1659	1	0.04	25	5.67	24	1	1	0
8	1700-1759	1	0.19	17	5.24	21	1	1	0
8	1800-1859	1	0.21	11	5.10	29	0	0	0
7	1900-1959	0	0.00	5	3.60	10	0	0	0
7	2000-2059	0	0.00	18	6.25	12	0	0	0
7	2100-2159	0	0.00	7	4.83	6	0	0	0
5	2200-2259	0	0.00	10	6.71	7	1	1	0
5	2300-2359	0	0.00	40	12.83	6	0	0	0
	TOTALS	1	0.09	43	6.23	304	6	3	3

Denials

126744 Foreign National Passenger Unverified/Denied at Oakland (OAK)

At 1602 hours on December 7, an Oakland STSO reported Southwest 1422 (Oakland – San Diego) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexico Birth Certificate and a Peace Corp document as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1727 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

126785 Foreign National Passenger Unverified/Denied at Seattle (SEA)

At 1720 hours on December 7, a Seattle STSO reported Alaska 638 (Seattle – Phoenix) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexico driver's license as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1817 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

126944 Passenger Unverified/Denied at San Diego (SAN)

At 2240 hours on December 7, a San Diego BDO reported Southwest 460 (San Diego – Denver) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2348 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was detained by San Diego police and denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

126344 Foreign National Passenger Unverified/Allowed into Sterile Area at Los Angeles (LAX)

At 0135 hours on December 7, a Los Angeles BDO reported American 1092 (Los Angeles - Chicago O'Hare) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a US Permanent Resident Card and a Mexican voter registration card under the name (b)(3):49 U.S.C. § 114(r), (b)(6) as an ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0235 hours BDO reported American Airlines adjusted (b)(3):49 U.S.C. § 114(r), (b)(6) boarding pass to match her previous disclosed ID under the name (b)(3):49 U.S.C. § 114(r), (b)(6). BDO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

126360 Foreign National Passenger Unverified/Allowed into Sterile Area at New York LaGuardia (LGA)

At 0506 hours on December 7, a New York LaGuardia LTSO reported Continental 633 (New York LaGuardia - Houston Intercontinental) passenger (b)(3):49 U.S.C. § 114(r), stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 0648 hours LTSO reported locating (b)(3):49 U.S.C. § 114 passport during selectee screening of his carryon bag. LEO interviewed and verified (b)(3):49 U.S.C. § 114 identity. TSM allowed (b)(3):49 U.S.C. § 114 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

126486 Foreign National Passenger Unverified/Allowed into Sterile Area at Charlotte (CLT)

At 1022 hours on December 7, a Charlotte LTSO reported Continental 2459 (Charlotte - Houston Intercontinental - Guadalajara) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) presented a Mexican voters card as ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1150 hours LTSO reported LEO verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity using CI form, voter's card, previously undisclosed consulate letter and NCIC (no record found). (b)(3):49 U.S.C. § 114(r),(b)(6) stated he was self deporting to Guadalajara, Mexico. TSM allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Monday, December 8, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	0	0.00	8	7.33	3	0	0	0
5	0100-0159	0	0.00	6	6.00	1	0	0	0
5	0200-0259	0	0.00	9	9.00	1	0	0	0
5	0300-0359	0	0.00	0	0.00	0	0	0	0
5	0400-0459	0	0.00	7	6.00	3	0	0	0
7	0500-0559	0	0.00	18	6.67	9	0	0	0
7	0600-0659	0	0.00	16	7.33	12	0	0	0
7	0700-0759	1	0.17	13	6.22	18	1	0	1
7	0800-0859	0	0.00	23	7.50	12	0	0	0
7	0900-0959	0	0.00	13	6.24	21	0	0	0
7	1000-1059	0	0.00	15	7.18	22	0	0	0
8	1100-1159	1	0.11	17	6.78	18	0	0	0
7	1200-1259	1	0.21	18	7.43	14	0	0	0
8	1300-1359	1	0.18	17	7.59	17	0	0	0
8	1400-1459	1	0.22	11	4.22	18	0	0	0
8	1500-1559	1	0.13	34	6.91	23	0	0	0
8	1600-1659	0	0.00	13	4.67	12	0	0	0
7	1700-1759	3	0.28	29	8.11	18	0	0	0
7	1800-1859	1	0.26	12	5.26	19	0	0	0
7	1900-1959	0	0.00	14	5.43	7	0	0	0
6	2000-2059	0	0.00	12	6.50	6	1	1	0
6	2100-2159	0	0.00	8	5.75	4	0	0	0
4	2200-2259	0	0.00	13	7.40	5	1	1	0
4	2300-2359	0	0.00	21	11.00	6	1	1	0
	TOTALS	3	0.10	34	6.65	269	4	3	1

Denials

127479 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 2007 hours on December 8, a Las Vegas BDO reported Southwest 2658 (Las Vegas – Chicago Midway) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 2039 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

127513 Foreign National Passenger Unverified/Denied at Seattle (SEA)

At 2240 hours on December 8, a Seattle STSO reported Southwest 2411 (Seattle – Oakland) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) presented a Mexico Driver's License as ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 2323 hours TSM reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

127526 Passenger Unverified/Denied at Sacramento (SMF)

At 2358 hours on December 8, a Sacramento LTSO reported Southwest 1222 (Sacramento – Las Vegas) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0113 hours STSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

127033 Foreign National Passenger Unverified/Allowed into Sterile Area at Baltimore (BWI)

At 0713 hours on December 8, a Baltimore LTSO reported Air Jamaica 0400R (Baltimore – Kingston) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) presented an expired Jamaican Passport as ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0743 hours LTSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was self deporting. DFS allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Tuesday, December 9, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	13	8.75	4	0	0	0
4	0100-0159	0	0.00	12	10.00	2	0	0	0
4	0200-0259	0	0.00	0	0.00	0	0	0	0
4	0300-0359	0	0.00	5	5.00	2	0	0	0
4	0400-0459	0	0.00	0	0.00	0	0	0	0
6	0500-0559	0	0.00	8	5.20	5	0	0	0
5	0600-0659	3	0.21	26	7.07	14	1	0	1
5	0700-0759	4	0.31	25	8.31	13	2	0	2
5	0800-0859	0	0.00	30	7.36	14	1	0	1
5	0900-0959	1	0.09	17	6.82	11	0	0	0
6	1000-1059	5	0.90	21	6.75	20	1	0	1
6	1100-1159	1	0.22	39	12.33	9	0	0	0
6	1200-1259	1	0.30	30	8.10	10	0	0	0
6	1300-1359	4	0.52	34	8.90	21	2	2	0
6	1400-1459	1	0.36	33	7.45	22	1	1	0
5	1500-1559	1	0.40	14	6.40	5	0	0	0
5	1600-1659	1	0.40	10	5.00	15	0	0	0
5	1700-1759	6	1.31	31	8.46	13	1	1	0
4	1800-1859	1	0.44	20	7.00	9	0	0	0
4	1900-1959	1	0.50	8	5.50	8	0	0	0
4	2000-2059	1	0.12	34	11.50	8	1	1	0
3	2100-2159	1	0.25	20	8.62	8	1	0	1
6	2200-2259	0	0.00	5	5.00	1	0	0	0
3	2300-2359	0	0.00	5	4.33	3	0	0	0
	TOTALS	6	0.40	39	7.64	217	11	5	6

Denials

127733 Foreign National Passenger Unverified/Denied at Chicago O'Hare (ORD)

At 1300 hours on December 9, a Chicago O'Hare BDO reported United 609 (Chicago O'Hare – Houston Intercontinental) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 (r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 (r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1517 hours BDO reported (b)(3):49 U.S.C. § 114 (r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

127772 Foreign National Passenger Unverified/Denied at Fresno (FAT)

At 1346 hours on December 9, a Fresno BDO reported Delta 4808 (Fresno – Salt Lake City) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) presented a Mexico Consular ID Card as ID. (b)(3):49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 (r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 (r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1512 hours BDO reported (b)(3):49 U.S.C. § 114 (r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

127812 Foreign National Passenger Unverified/Denied at San Francisco (SFO)

At 1429 hours on December 9, a San Francisco BDO reported Southwest 714 (San Francisco – Los Angeles) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) presented a driver's license application as ID. (b)(3):49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 (r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 (r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1619 hours BDO reported (b)(3):49 U.S.C. § 114 (r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

127895 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 1712 hours on December 9, a Las Vegas BDO reported Southwest 2658 (Las Vegas – Chicago Midway) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) presented a Mexico Voter's Registration Card as ID. (b)(3):49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 (r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 (r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1801 hours BDO reported (b)(3):49 U.S.C. § 114 (r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

127958 Foreign National Passenger Unverified/Denied at Los Angeles (LAX)

At 2033 hours on December 9, a Los Angeles BDO reported Virgin America 945 (Los Angeles – San Francisco) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) presented an El Salvador Driver's License as ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 2125 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed**127584 Foreign National Passenger Unverified/Allowed into Sterile Area at Houston Intercontinental (IAH)**

At 0644 hours on December 9, a Houston Intercontinental BDO reported Continental 762 (Houston Intercontinental – San Pedro Sula) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0800 hours BDO reported LEO conducted an NCIC on (b)(3);49 U.S.C. § 114(r),(b)(6) using CI form; no record found. STSO allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after selectee screening and BDO assessment; no signs of deception. There was no impact to airport operations or media attention.

127591 Foreign National Passenger Unverified/Allowed into Sterile Area at San Antonio (SAT)

At 0710 hours on December 9, a San Antonio BDO reported American 619 (San Antonio – Dallas Fort Worth) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0810 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) provided two personal references which were used by BDO to verify (b)(3);49 U.S.C. § 114(r),(b)(6) identity. DAFSD allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after selectee screening and BDO assessment; no signs of deception. There was no impact to airport operations or media attention.

127602 Foreign National Passenger Unverified/Allowed into Sterile Area at Washington Dulles (IAD)

At 0727 hours on December 9, a Washington Dulles TSO reported Taca 581 (Washington Dulles – El Salvador) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0756 hours TSO reported TSM verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity using previously undisclosed El Salvador ID card and Brazilian Passport. TSM allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

127643 Foreign National Passenger Unverified/Allowed into Sterile Area at Boise (BOI)

At 0838 hours on December 9, a Boise STSO reported United 5823 (Boise – Chicago O'Hare) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0930 hours STSO reported ICE verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through ICE database using previously undisclosed Alien Work Permit, Form I-797. STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

127681 Foreign National Passenger Unverified/Allowed into Sterile Area at Akron (CAK)

At 1220 hours on December 9, an Akron BDO reported Northwest 3075 (Akron – New York LaGuardia) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a photocopy of an Ireland passport as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1126 hours BDO reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through NCIC and LEAD databases using a police report from the Miami Police stating her purse was stolen. STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after selectee screening and BDO assessment; no sign of deception. There was no impact to airport operations or media attention.

127987 Foreign National Passenger Unverified/Allowed into Sterile Area at Los Angeles (LAX)

At 2154 hours on December 9, a Los Angeles BDO reported Continental 1694 (Los Angeles – Houston Intercontinental) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented an El Salvador document, El Salvador Birth Certificate, and an El Salvador Driver's License as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2315 hours BDO reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using previously disclosed identification, interview with passenger and BDO assessment. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after selectee screening. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Wednesday, December 10, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	11	7.67	3	0	0	0
4	0100-0159	0	0.00	4	4.00	1	0	0	0
4	0200-0259	0	0.00	22	8.60	5	0	0	0
4	0300-0359	0	0.00	8	8.00	1	0	0	0
4	0400-0459	0	0.00	0	0.00	0	0	0	0
5	0500-0559	0	0.00	11	6.09	11	1	1	0
4	0600-0659	0	0.00	8	4.33	12	0	0	0
4	0700-0759	0	0.00	13	6.00	8	0	0	0
4	0800-0859	0	0.00	30	8.08	13	2	0	2
4	0900-0959	2	0.12	21	6.69	16	1	1	0
4	1000-1059	2	0.15	17	5.85	13	1	1	0
7	1100-1159	1	0.22	22	7.28	18	1	1	0
7	1200-1259	1	0.21	56	8.64	14	0	0	0
7	1300-1359	1	0.08	40	9.85	13	1	1	0
5	1400-1459	1	0.36	22	6.64	11	0	0	0
7	1500-1559	1	0.21	21	6.63	19	1	0	1
6	1600-1659	1	0.40	12	5.20	15	0	0	0
6	1700-1759	1	0.33	38	9.67	12	0	0	0
6	1800-1859	1	0.36	10	5.21	14	0	0	0
4	1900-1959	1	0.33	10	6.50	6	0	0	0
3	2000-2059	1	0.25	17	10.50	4	0	0	0
3	2100-2159	1	0.33	9	6.67	3	0	0	0
4	2200-2259	0	0.00	10	5.20	5	0	0	0
4	2300-2359	0	0.00	10	9.00	2	0	0	0
	TOTALS	2	0.18	56	6.96	219	8	5	3

~~SENSITIVE SECURITY INFORMATION~~

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Denials

128028 Foreign National Passenger Unverified/Denied at Washington Dulles (IAD)

At 0515 hours on December 10, a Washington Dulles TSO reported Delta 1660 (Washington Dulles – Atlanta) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0622 hours TSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

128118 Foreign National Passenger Unverified/Denied at Fresno (FAT)

At 0923 hours on December 10, a Fresno BDO reported United 6676 (Fresno – Denver) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1031 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

128164 Passenger Unverified/Denied at Providence (PVD)

At 1051 hours on December 10, a Providence BDO reported Continental 3243 (Providence – Newark) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) provided two references (boyfriend and friend) for alternate verification; neither reference cooperated. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity was verified through LEO involvement or other means.

Update: At 1124 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

128208 Foreign National Passenger Unverified/Denied at Minneapolis (MSP)

At 1149 hours on December 10, a Minneapolis TSM reported US Airways 941 (Minneapolis – Phoenix) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented an expired Pakistan Passport and US Visa as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1234 hours TSM reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

128263 Passenger Unverified/Denied at Salt Lake City (SLC)

At 1324 hours on December 10, a Salt Lake City STSO reported Continental 2901 (Salt Lake City – Houston Hobby) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Utah Driver's License in maiden name (b)(3):49 U.S.C. § 114(r), (b)(6) as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. IVCC searched database using name, maiden name, DOB, and address resulting in no records found. (b)(3):49 U.S.C. § 114(r), (b)(6) provided seven personal references for alternate verification, only one answered; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1537 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

SENSITIVE SECURITY INFORMATION

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Unverified /Allowed**128102 Foreign National Passenger Unverified/Allowed at Fresno (FAT)**

At 0851 hours on December 10, a Fresno BDO reported US Airways 2984 (Fresno – Las Vegas) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0924 hours BDO reported LEO verified (b)(3);49 U.S.C. § 114(r), (b)(6) identity through local database (Index ID) using name, DOB, and description. LEO also conducted NCIC check; no record found. TSM allowed (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after BDO assessment and being designated a selectee. There was no impact to airport operations or media attention.

128120 Foreign National Passenger Unverified/Allowed at Boston (BOS)

At 0854 hours on December 10, a Boston LTSO reported JetBlue 1007 (Boston – New York Kennedy) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) presented a permit to return to Brazil issued by Brazilian Consulate as ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in a record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0959 hours STSO reported ICE verified (b)(3);49 U.S.C. § 114(r), (b)(6) identity through database check using name, DOB, and permit to return to Brazil. TSM allowed (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

128328 Passenger Unverified/Allowed into Sterile Area at Seattle (SEA)

At 1532 hours on December 10, a Seattle STSO reported United 260 (Seattle – Washington Dulles) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) presented a debit card as ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) provided four personal references (father and three friends) for alternate verification. One friend provided inconsistent information, father and two friends, no answer; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1629 hours STSO reported LEO verified (b)(3);49 U.S.C. § 114(r), (b)(6) identity through NCIC database using name, DOB, and physical description; negative results. (b)(3);49 U.S.C. § 114(r), (b)(6) rebooked on United 262 (Seattle – Washington Dulles). STSO allowed (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Thursday, December 11, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	4	4.00	2	0	0	0
4	0100-0159	0	0.00	4	4.00	2	0	0	0
4	0200-0259	0	0.00	16	11.00	2	0	0	0
4	0300-0359	0	0.00	18	13.50	2	2	2	0
4	0400-0459	0	0.00	16	7.20	5	0	0	0
4	0500-0559	0	0.00	3	2.50	2	0	0	0
4	0600-0659	0	0.00	14	5.17	12	0	0	0
4	0700-0759	0	0.00	19	8.44	9	2	1	1
4	0800-0859	2	0.10	31	6.55	20	0	0	0
4	0900-0959	3	0.20	19	7.10	20	3	3	0
4	1000-1059	5	0.61	26	5.83	23	1	1	0
5	1100-1159	0	0.00	10	4.82	17	0	0	0
5	1200-1259	3	0.19	20	5.38	16	3	1	2
5	1300-1359	4	0.57	46	8.71	14	2	1	1
5	1400-1459	1	0.26	35	6.58	19	0	0	0
5	1500-1559	3	0.62	26	8.85	13	0	0	0
5	1600-1659	1	0.19	14	6.50	16	0	0	0
5	1700-1759	1	0.38	16	6.54	13	2	2	0
5	1800-1859	1	0.07	17	6.40	15	1	0	1
4	1900-1959	1	0.11	16	5.56	9	0	0	0
4	2000-2059	1	0.33	16	6.11	9	0	0	0
4	2100-2159	1	0.30	21	8.50	10	1	1	0
3	2200-2259	1	0.12	34	15.00	8	1	1	0
3	2300-2359	8	1.88	20	11.12	8	0	0	0
	TOTALS	8	0.29	46	7.01	266	18	13	5

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Denials

128489 Foreign National Passenger Unverified/Denied at Lihue (LIH)

At 0319 hours on December 11, a Lihue LTSO reported Alaska 854 (Lihue – Seattle) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) presented a Mexico Driver's License as ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0405 hours STSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

128493 Foreign National Passenger Unverified/Denied at Lihue (LIH)

At 0340 hours on December 11, a Lihue TSM reported Alaska 854 (Lihue – Seattle) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSM was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0424 hours TSM reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

128546 Passenger Unverified/Denied at El Paso (ELP)

At 0728 hours on December 11, an El Paso BDO reported US Airways 2923 (El Paso – Phoenix) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) presented an authorization permit to work as ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0840 hours BDO reported CBP arrested (b)(3);49 U.S.C. § 114(r),(b)(6) based on fraudulent document and foreign national status. (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

128631 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 0922 hours on December 11, a Las Vegas BDO reported Delta 128 (Las Vegas – New York Kennedy) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1129 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

128632 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 0936 hours on December 11, a Las Vegas BDO reported Delta 128 (Las Vegas – New York Kennedy) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1129 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

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128633 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 0950 hours on December 11, a Las Vegas BDO reported Air Tran 776 (Las Vegas – Atlanta) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1129 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

128701 Passenger Unverified/Denied at New York LaGuardia (LGA)

At 1053 hours on December 11, a New York LaGuardia BDO reported US Airways 1435 (New York LaGuardia – Charlotte) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented an expired New York ID Card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1220 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

128752 Foreign National Passenger Unverified/Denied at Boston (BOS)

At 1238 hours on December 11, a Boston TSM reported Delta 715 (Boston – Atlanta) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1330 hours TSM reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

128787 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 1343 hours on December 11, a Las Vegas BDO reported Allegiant 428 (Las Vegas – Colorado Springs) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexico Driver's License and Consulate ID Card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1440 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

128920 Passenger Unverified/Denied at Hilo (ITO)

At 1736 hours on December 11, a Hilo LTSO reported GO! 1037 (Hilo – Kahului) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found; unverified. (b)(3):49 U.S.C. § 114(r), (b)(6) became uncooperative, LTSO ended call to contact STSO.

Update: At 1853 hours LTSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

128928 Foreign National Passenger Unverified/Denied at Los Angeles (LAX)

At 1753 hours on December 11, a Los Angeles LTSO reported American 161 (Los Angeles – Kahului) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) presented a Mexico Voter's Registration Card as ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1828 hours LTSO reported (b)(3):49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

129011 Foreign National Passenger Unverified/Denied at Washington Dulles (IAD)

At 2104 hours on December 11, a Washington Dulles STSO reported United 861 (Washington Dulles – Sao Paulo) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) presented a Brazil Voter's Registration Card and credit cards as ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 2215 hours TSM reported CBP detained (b)(3):49 U.S.C. § 114(r) and denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

129045 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 2247 hours on December 11, a Las Vegas BDO reported Air Tran 770 (Las Vegas – Atlanta) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 2319 hours BDO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed**128547 Foreign National Passenger Unverified/Allowed at Charleston (CHS)**

At 0755 hours on December 11, a Charleston STSO reported Delta 1739 (Charleston – Atlanta) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) presented a permit issued by the Brazilian Consulate as ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0847 hours TSM reported CBP conducted database check on (b)(3):49 U.S.C. § 114(r) no record found. CBP recommended self-deportation. TSM allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after selectee screening and BDO assessment; no signs of deception. There was no impact to airport operations or media attention.

128739 Passenger Unverified/Allowed into Sterile Area at Sioux City (SUX)

At 1220 hours on December 11, a Sioux City STSO reported Northwest 2771 (Sioux City – Minneapolis) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) presented a driver's license, ID card, and passport issued by the Kingdom of Heaven as ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in a record found. (b)(3);49 U.S.C. § 114(r),(b)(6) was uncooperative with IVCC; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1305 hours STSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) willing to cooperate. IVCC verified (b)(3);49 U.S.C. § 114(r) identity using county of residence, last four of landline, and neighbors' names. STSO allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

128748 Passenger Unverified/Allowed into Sterile Area at Sioux City (SUX)

At 1220 hours on December 11, a Sioux City STSO reported Northwest 2771 (Sioux City – Minneapolis) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) presented a driver's license, ID card, and passport issued by the Kingdom of Heaven as ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) was unable to provide information for alternate verification; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1335 hours STSO reported LEO conducted a NCIC on (b)(3);49 U.S.C. § 114(r),(b)(6); no record found. AFSD for Iowa allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

128776 Passenger Unverified/Allowed into Sterile Area at Sacramento (SMF)

At 1321 hours on December 11, a Sacramento LTSO reported Southwest 2356 (Sacramento – Las Vegas) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) provided two personal references (grandmother and employer) for alternate verification. Grandmother; no answer, employer provided inconsistent information; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1600 hours LTSO reported LEO verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity through NCIC using SSN, previous address, and physical description; negative results. BDO allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

128934 Foreign National Passenger Unverified/Allowed at Orlando (MCO)

At 1801 hours on December 11, an Orlando STSO reported Spirit 195 (Orlando – Fort Lauderdale) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) presented a Provisional Passport issued by Consulate of Honduras as ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1821 hours STSO reported BDO verified (b)(3);49 U.S.C. § 114(r),(b)(6) identity using Provisional Passport and previously undisclosed birth certificate. BDO allowed (b)(3);49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee and BDO assessment. There was no impact to airport operations or media attention.



Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Friday, December 12, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	0	0.00	14	8.00	3	0	0	0
3	0100-0159	0	0.00	6	6.00	1	0	0	0
3	0200-0259	1	1.00	10	10.00	1	0	0	0
3	0300-0359	0	0.00	0	0.00	0	0	0	0
3	0400-0459	0	0.00	0	0.00	0	0	0	0
3	0500-0559	0	0.00	9	6.00	5	0	0	0
4	0600-0659	0	0.00	19	6.73	11	0	0	0
4	0700-0759	3	0.35	30	8.05	20	2	1	1
4	0800-0859	1	0.06	7	4.94	17	0	0	0
4	0900-0959	0	0.00	7	4.55	11	0	0	0
4	1000-1059	3	0.30	37	8.90	20	1	1	0
5	1100-1159	2	0.13	14	6.33	15	0	0	0
5	1200-1259	6	0.53	19	5.93	15	0	0	0
5	1300-1359	3	0.18	14	5.71	17	0	0	0
4	1400-1459	1	0.24	17	6.82	17	1	0	1
5	1500-1559	6	0.88	39	11.00	16	2	1	1
5	1600-1659	6	1.76	36	8.90	21	0	0	0
5	1700-1759	2	0.53	29	6.73	15	1	1	0
5	1800-1859	5	1.00	17	5.62	24	1	1	0
4	1900-1959	5	1.29	32	10.64	14	1	1	0
3	2000-2059	2	0.67	25	10.50	6	0	0	0
3	2100-2159	0	0.00	26	15.67	3	1	0	1
3	2200-2259	0	0.00	10	5.67	6	0	0	0
3	2300-2359	0	0.00	34	18.00	3	0	0	0
	TOTALS	6	0.52	39	7.51	261	10	6	4

Denials

129114 Foreign National Passenger Unverified/Denied at Minneapolis (MSP)

At 0708 hours on December 12, a Minneapolis BDO reported US Airways 1702 (Minneapolis – Reagan Washington National) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in a record found; however, lacking identifying data. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0835 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

129217 Foreign National Passenger Unverified/Denied at Oakland (OAK)

At 1000 hours on December 12, an Oakland STSO reported US Airways 273 (Oakland – Phoenix) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1055 hours STSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

129419 Passenger Unverified/Denied at Los Angeles (LAX)

At 1532 hours on December 12, a Los Angeles BDO reported US Airways 1496 (Los Angeles – Charlotte) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) provided four personal references (friends) for alternate verification. One friend provided consistent information; three friends, no answer; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1623 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

129499 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 1736 hours on December 12, a Las Vegas BDO reported Delta 624 (Las Vegas – New York Kennedy) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in a record found; however, lacked identifying data. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1840 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

129545 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 1825 hours on December 12, a Las Vegas BDO reported US Airways 51 (Las Vegas – New York Kennedy) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) presented a Jamaica Driver's License as ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1917 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

SENSITIVE SECURITY INFORMATION

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

129581 Passenger Unverified/Denied at New York LaGuardia (LGA)

At 1912 hours on December 12, a New York LaGuardia LTSO reported American 363 (New York LaGuardia – Chicago O'Hare) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) presented a Mexico Consulate ID Card as ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in a record found; however, lacking identifying data. (b)(3);49 U.S.C. § 114(r), (b)(6) provided three personal references (supervisor, coworker, and friend) for alternate verification. Supervisor provided consistent information; coworker and friend, no answer; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2011 hours LTSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed**129148 Foreign National Passenger Unverified/Allowed at San Francisco (SFO)**

At 0754 hours on December 12, a San Francisco BDO reported Frontier 650 (San Francisco – Denver) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) presented a Mexico Military ID Card as ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0835 hours BDO verified (b)(3);49 U.S.C. § 114(r), (b)(6) identity using the Military ID and previously undisclosed birth certificate. TSM allowed (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

129384 Foreign National Passenger Unverified/Allowed at Santa Barbara (SBA)

At 1456 hours on December 12, a Santa Barbara STSO reported Delta 4796 (Santa Barbara – Seattle) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1523 hours STSO reported LEO conducted a NCIC on (b)(3);49 U.S.C. § 114(r), (b)(6) using name, DOB, and address; no records found. STSO allowed (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

129423 Foreign National Passenger Unverified/Allowed at Chicago O'Hare (ORD)

At 1535 hours on December 12, a Chicago O'Hare BDO reported LOT 2 (Chicago O'Hare – Warsaw) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) presented a Poland Visa and expired passport as ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1611 hours BDO reported STSO verified (b)(3);49 U.S.C. § 114(r), (b)(6) identity using previously disclosed documents. STSO allowed (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee and BDO assessment. There was no impact to airport operations or media attention.

129625 Foreign National Passenger Unverified/Allowed at Oakland (OAK)

At 2120 hours on December 12, an Oakland LTSO reported Southwest 2179 (Oakland – Los Angeles – San Salvador) passenger (b)(3);49 U.S.C. § 114(r);(b)(6) presented a Temporary Travel Document issued by Guatemala Consulate and Municipal Resident Registry Form as ID. (b)(3);49 U.S.C. § 114(r);(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r);(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r);(b)(6) identity is verified through LEO involvement or other means.

Update: At 2202 hours LTSO reported LEO verified (b)(3);49 U.S.C. § 114(r);(b)(6) identity using previously disclosed documents and (b)(3);49 U.S.C. § 114(r);(b)(6) stating he was self-deporting. LTSO allowed (b)(3);49 U.S.C. § 114(r);(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Saturday, December 13, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	0	0.00	29	13.60	5	0	0	0
3	0100-0159	0	0.00	16	7.75	4	0	0	0
3	0200-0259	0	0.00	26	15.00	2	1	0	1
3	0300-0359	0	0.00	32	17.50	2	1	0	1
3	0400-0459	0	0.00	0	0.00	0	0	0	0
3	0500-0559	1	0.14	14	8.86	7	3	1	2
5	0600-0659	0	0.00	12	7.38	8	0	0	0
5	0700-0759	0	0.00	22	8.00	15	0	0	0
5	0800-0859	0	0.00	9	5.25	16	0	0	0
5	0900-0959	0	0.00	35	9.53	15	0	0	0
5	1000-1059	3	0.16	37	7.84	19	1	1	0
5	1100-1159	3	0.25	18	6.75	28	1	0	1
5	1200-1259	0	0.00	17	5.71	17	0	0	0
5	1300-1359	1	0.06	30	12.19	16	0	0	0
4	1400-1459	0	0.00	22	9.06	16	3	1	2
5	1500-1559	7	0.90	18	7.33	21	1	1	0
5	1600-1659	0	0.00	13	5.31	16	0	0	0
5	1700-1759	5	0.41	24	6.53	17	0	0	0
5	1800-1859	3	0.38	14	8.38	8	0	0	0
5	1900-1959	5	0.83	37	19.67	6	0	0	0
4	2000-2059	0	0.00	24	11.78	9	0	0	0
4	2100-2159	0	0.00	5	4.67	3	0	0	0
3	2200-2259	0	0.00	22	9.80	5	0	0	0
3	2300-2359	0	0.00	31	17.25	4	1	0	1
	TOTALS	7	0.18	37	8.42	259	12	4	8

Denials

129691 Foreign National Passenger Unverified/Denied at Richmond (RIC)

At 0510 hours on December 13, a Richmond LTSO reported Continental 2072 (Richmond – Houston Intercontinental) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) presented a Guatemalan ID card as ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0745 hours TSM reported (b)(3);49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

129827 Foreign National Passenger Unverified/Denied at San Diego (SAN)

At 1005 hours on December 13, a San Diego BDO reported US Airways 189 (San Diego – Phoenix) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1104 hours BDO reported (b)(3);49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

130001 Foreign National Passenger Unverified/Denied at Ontario (ONT)

At 1406 hours on December 13, an Ontario STSO reported Southwest 1811 (Ontario – Nashville) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) presented a travel agency card as ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1500 hours STSO reported (b)(3);49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

130064 Foreign National Passenger Unverified/Denied at Houston Intercontinental (IAH)

At 1527 hours on December 13, a Houston Intercontinental BDO reported Continental 2568 (Houston Intercontinental – Des Moines) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) presented a Mexico voter's registration card and Mexico birth certificate as ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1705 hours BDO reported (b)(3);49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed**129683 Foreign National Passenger Unverified/Allowed at Lihue (LIH)**

At 0250 hours on December 13, a Lihue STSO reported Alaska 854 (Lihue - Seattle) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means. **Update:** At 0330 hours STSO reported LEO verified (b)(3);49 U.S.C. § 114(r)(b)(6) identity through undisclosed Mexican Consulate ID and NCIC CI form. TSM allowed (b)(3);49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee and BDO assessment completed. There was no impact to airport operations or media attention.

129686 Foreign National Passenger Unverified/Allowed at Lihue (LIH)

At 0300 hours on December 13, a Lihue LTSO reported Alaska 854 (Lihue - Seattle) passenger Francisco (b)(3);49 U.S.C. § 114(r)(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means. **Update:** At 0330 hours STSO reported LEO verified (b)(3);49 U.S.C. § 114(r)(b)(6) identity through previously undisclosed Mexican Consulate ID and NCIC using CI form. TSM allowed (b)(3);49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after being designated a selectee and BDO assessment completed. There was no impact to airport operations or media attention.

129702 Foreign National Passenger Unverified/Allowed at Port Columbus (CMH)

At 0555 hours on December 13, a Port Columbus STSO reported American 1185 (Port Columbus – Dallas Fort Worth) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) presented a Mexican Voter's Registration Card (VRC) as ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means. **Update:** At 0624 hours STSO reported LEO verified (b)(3);49 U.S.C. § 114(r)(b)(6) identity using the VRC and previously undisclosed Mexican Consulate Card. STSO allowed (b)(3);49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after selectee screening and BDO assessment; no signs of deception. There was no impact to airport operations or media attention.

129703 Foreign National Passenger Unverified/Allowed at Port Columbus (CMH)

At 0555 hours on December 13, a Port Columbus STSO reported American 1185 (Port Columbus – Dallas Fort Worth) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) presented a Mexican Voter's Registration Card (VRC) as ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means. **Update:** At 0624 hours STSO reported LEO verified (b)(3);49 U.S.C. § 114(r)(b)(6) identity using the VRC and previously undisclosed expired Michigan Driver's License. STSO allowed (b)(3);49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after selectee screening and BDO assessment; no signs of deception. There was no impact to airport operations or media attention.

SENSITIVE SECURITY INFORMATION

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129866 Passenger Unverified/Allowed into Sterile Area at Seattle (SEA)

At 1105 hours on December 13, a Seattle STSO reported Northwest 158 (Seattle – Minneapolis) passenger (b)(3):49 U.S.C. § 114 stated she had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 provided two personal references for alternate verification neither answered; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 1137 hours TSM verified (b)(3):49 U.S.C. § 114 identity through an on duty TSO personally aware of (b)(3):49 U.S.C. § 114 identity. TSM allowed (b)(3):49 U.S.C. § 114 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

130000 Foreign National Passenger Unverified/Allowed at Orlando (MCO)

At 1404 hours on December 13, an Orlando STSO reported US Airways 495 (Orlando - Cancun) passenger (b)(3):49 U.S.C. § 114(n),(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(n),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(n) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(n),(b)(6) identity is verified through LEO involvement or other means.

Update: At TIME hours STSO reported CBP verified (b)(3):49 U.S.C. § 114(n),(b)(6) identity through their database using CI form. STSO allowed (b)(3):49 U.S.C. § 114(n),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

130020 Foreign National Passenger Unverified/Allowed at Kona (KOA)

At 1441 hours on December 13, a Kona LTSO reported Go 1024 (Kona - Honolulu) passenger (b)(3):49 U.S.C. § 114(n),(b)(6) presented a Marshall Island Passport as ID. (b)(3):49 U.S.C. § 114(n),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(n),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(n),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1611 hours LTSO reported CBP verified (b)(3):49 U.S.C. § 114(n),(b)(6) identity through their database using CI form. LTSO allowed (b)(3):49 U.S.C. § 114(n),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

130219 Foreign National Passenger Unverified/Allowed at Long Beach (LGB)

At 2328 hours on December 13, a Long Beach BDO reported Jet Blue 488 (Long Beach - Boston) passenger (b)(3):49 U.S.C. § 114(n),(b)(6) presented a Mexican Voter Registration Card as ID. (b)(3):49 U.S.C. § 114(n),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(n),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(n),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0005 hours BDO reported (b)(3):49 U.S.C. § 114(n),(b)(6) identity was verified through previously disclosed Mexican Voter Registration Card and personal references. BDO allowed (b)(3):49 U.S.C. § 114(n),(b)(6) access to the security checkpoint and sterile area after being designated a selectee and BDO assessment; no signs of deception. There was no impact to airport operations or media attention.



Transportation
Security
Administration

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Sunday, December 14, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	0	0.00	5	4.00	2	0	0	0
3	0100-0159	0	0.00	17	13.50	2	1	1	0
3	0200-0259	0	0.00	18	13.50	4	0	0	0
3	0300-0359	0	0.00	8	8.00	1	0	0	0
3	0400-0459	0	0.00	5	5.00	1	0	0	0
4	0500-0559	0	0.00	8	5.17	6	0	0	0
7	0600-0659	0	0.00	9	5.31	13	0	0	0
7	0700-0759	0	0.00	18	7.29	17	1	1	0
7	0800-0859	1	0.06	26	6.44	16	0	0	0
7	0900-0959	0	0.00	27	5.94	18	0	0	0
7	1000-1059	4	0.25	18	5.54	28	0	0	0
9	1100-1159	2	0.39	30	7.30	23	0	0	0
8	1200-1259	1	0.09	25	7.57	23	0	0	0
8	1300-1359	1	0.12	34	6.92	26	1	0	1
8	1400-1459	1	0.23	21	6.45	22	0	0	0
8	1500-1559	2	0.28	20	6.75	32	1	0	1
8	1600-1659	1	0.10	18	5.25	20	0	0	0
8	1700-1759	1	0.15	15	5.62	26	1	1	0
8	1800-1859	1	0.20	12	5.80	10	0	0	0
7	1900-1959	0	0.00	12	5.22	18	0	0	0
7	2000-2059	0	0.00	18	7.00	10	0	0	0
7	2100-2159	0	0.00	20	8.75	4	0	0	0
5	2200-2259	0	0.00	7	4.33	3	0	0	0
5	2300-2359	0	0.00	9	5.43	7	0	0	0
	TOTALS	4	0.13	34	6.42	332	5	3	2

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Denials

130228 Foreign National Passenger Unverified/Denied at Lihue (LIH)

At 0140 hours on December 14, a Lihue LTSO reported Alaska 854 (Lihue – Seattle) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0250 hours LTSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was arrested based on NCIC database check conducted by LEO. (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

130288 Foreign National Passenger Unverified/Denied at Columbus (CMH)

At 0716 hours on December 14, a Columbus STSO reported Southwest 2524 (Columbus – Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0757 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

130796 Foreign National Passenger Unverified/Denied at Detroit (DTW)

At 1748 hours on December 14, a Detroit BDO reported Northwest 2986 (Detroit – Kalamazoo) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexico Consular Card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1904 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area and arrested by CBP. There was no impact to airport operations or media attention.

Unverified /Allowed

130554 Foreign National Passenger Unverified/Allowed at Denver (DEN)

At 1312 hours on December 14, a Denver BDO reported Continental 629 (Denver - Newark) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Columbia Consulate Registration Card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1400 hours BDO reported ICE verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity in database using Columbian Consulate Registration Card and CI form. BDO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

130664 Foreign National Passenger Unverified/Allowed at Little Rock (LIT)

At 1528 hours on December 14, a Little Rock STSO reported Continental 5541 (Little Rock – Houston Hobby) passenger (b)(3),49 presented U.S. Immigration Release Notice and Notice of Hearing and Removal Procedure as ID: (b)(3),49 was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3),49 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3),49 identity is verified through LEO involvement or other means.

Update: At 1801 hours TSM reported ICE verified (b)(3),49 identity in database using previously disclosed documents. TSM allowed (b)(3),49 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Monday, December 15, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	0	0.00	8	4.75	4	0	0	0
5	0100-0159	0	0.00	4	4.00	1	0	0	0
5	0200-0259	0	0.00	4	4.00	1	0	0	0
5	0300-0359	0	0.00	8	8.00	1	0	0	0
5	0400-0459	0	0.00	0	0.00	0	0	0	0
6	0500-0559	0	0.00	15	6.08	13	1	1	0
8	0600-0659	0	0.00	37	7.42	24	0	0	0
8	0700-0759	0	0.00	32	7.15	13	0	0	0
8	0800-0859	0	0.00	9	5.33	18	0	0	0
8	0900-0959	1	0.05	35	7.68	22	2	2	0
7	1000-1059	0	0.00	17	6.43	23	1	1	0
7	1100-1159	1	0.04	26	6.79	28	0	0	0
7	1200-1259	0	0.00	37	10.50	18	1	1	0
7	1300-1359	3	0.17	21	8.67	30	1	1	0
9	1400-1459	0	0.00	15	6.80	15	0	0	0
8	1500-1559	1	0.08	30	9.08	25	1	0	1
8	1600-1659	0	0.00	12	6.38	13	1	1	0
9	1700-1759	0	0.00	23	6.29	17	0	0	0
9	1800-1859	1	0.10	23	7.48	21	1	1	0
7	1900-1959	0	0.00	40	13.57	7	0	0	0
7	2000-2059	0	0.00	35	10.00	8	0	0	0
7	2100-2159	0	0.00	7	5.00	10	0	0	0
4	2200-2259	0	0.00	6	4.50	4	0	0	0
4	2300-2359	0	0.00	15	8.00	3	1	0	1
	TOTALS	3	0.03	40	7.46	319	10	8	2

Denials

130956 Foreign National Passenger Unverified/Denied at Columbus (CMH)

At 0530 hours on December 15, a Columbus STSO reported Continental 1093 (Columbus – Houston) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented an expired El Salvador passport for ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0553 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

131092 Passenger Unverified/Denied at Philadelphia (PHL)

At 0927 hours on December 15, a Philadelphia STSO reported US Airways 1419 (Philadelphia – Los Angeles) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) provided three personal references (sister, nephew, & friend), for alternate verification. IVCC was unable to make contact with references; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1200 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

131102 Foreign National Passenger Unverified/Denied at Los Angeles (LAX)

At 0940 hours on December 15, a Los Angeles LTSO reported American 202 (Los Angeles – Miami) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1202 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

131156 Foreign National Passenger Unverified/Denied at San Jose (SJC)

At 1058 hours on December 15, a San Jose BDO reported Southwest 3201 (San Jose – Denver) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexico Voter's Card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1207 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

131242 Passenger Unverified/Denied at Las Vegas (LAS)

At 1231 hours on December 15, a Las Vegas BDO reported Virgin 901 (Las Vegas – San Francisco) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1300 hours BDO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

131264 Foreign National Passenger Unverified/Denied at San Francisco (SFO)

At 1320 hours on December 15, a San Francisco BDO reported United 821 (San Francisco – Mexico City) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1404 hours BDO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

131403 Foreign National Passenger Unverified/Denied at Sacramento (SMF)

At 1612 hours on December 15, a Sacramento BDO reported Southwest 1883 (Sacramento – Chicago Midway) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1650 hours BDO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area and arrested by Sacramento Sheriff's Department. There was no impact to airport operations or media attention.

131492 Passenger Unverified/Denied at Los Angeles (LAX)

At 1849 hours on December 15, a Los Angeles LTSO reported American 247 (Los Angeles – Kona) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) was unable to provide information for alternate verification; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 2055 hours STSO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed**131365 Foreign National Passenger Unverified/Allowed at Kona (KOA)**

At 1525 hours on December 15, a Kona STSO reported Hawaiian 167 (Kona - Honolulu) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) presented a Mexico driver's license as ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1615 hours STSO reported CBP escorted (b)(3):49 U.S.C. § 114(r)(b)(6) to the aircraft and will apprehend upon arrival in Honolulu. There was no impact to airport operations or media attention.

131572 Foreign National Passenger Unverified/Allowed at Sacramento (SMF)

At 2355 hours on December 15, a Sacramento BDO reported United 5709 (Sacramento - Arcadia) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § stated she is a foreign national. IVCC consulted TSOC for TECS but computer system was down for maintenance; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § identity is verified through LEO involvement or other means.

Update: At 0126 hours STSO reported (b)(3):49 U.S.C. § identity verified using a previously undisclosed Senior resident's card that had her photo, name, address, DOB, and account number. STSO allowed (b)(3):49 U.S.C. § access to the security checkpoint and sterile area after being designated a selectee and a BDO assessment. There was no impact to airport operations or media attention.



Transportation
Security
Administration

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Tuesday, December 16, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	12	8.33	3	0	0	0
4	0100-0159	0	0.00	0	0.00	0	0	0	0
4	0200-0259	0	0.00	22	19.67	3	3	3	0
4	0300-0359	0	0.00	13	8.00	2	1	1	0
4	0400-0459	0	0.00	4	4.00	1	0	0	0
4	0500-0559	0	0.00	12	6.00	4	1	1	0
4	0600-0659	0	0.00	21	5.79	14	0	0	0
4	0700-0759	0	0.00	9	4.88	8	0	0	0
4	0800-0859	0	0.00	15	6.27	11	0	0	0
5	0900-0959	0	0.00	21	8.61	18	2	2	0
4	1000-1059	2	0.24	19	6.65	17	0	0	0
5	1100-1159	0	0.00	30	8.58	12	0	0	0
5	1200-1259	0	0.00	14	7.29	14	0	0	0
5	1300-1359	0	0.00	19	5.82	17	1	0	1
6	1400-1459	3	0.56	19	7.06	18	0	0	0
6	1500-1559	1	0.25	42	9.6	20	1	0	1
6	1600-1659	2	0.43	21	7.50	14	0	0	0
5	1700-1759	3	0.75	21	6.67	12	0	0	0
4	1800-1859	2	0.38	10	5.92	13	0	0	0
3	1900-1959	2	0.33	23	7.22	9	0	0	0
4	2000-2059	2	0.57	12	6.57	7	0	0	0
4	2100-2159	2	0.50	18	7.38	8	0	0	0
4	2200-2259	0	0.00	11	7.00	2	0	0	0
4	2300-2359	0	0.00	12	7.00	6	1	1	0
	TOTALS	3	0.21	42	7.28	233	10	8	2

~~SENSITIVE SECURITY INFORMATION~~

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Denials

131581 Foreign National Passenger Unverified/Denied at Lihue (LIH)

At 0214 hours on December 16, a Lihue STSO reported Alaska 854 (Lihue – Seattle) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) presented a Mexico Consular Card and Visa Credit Card with photo as ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check; TECS was down for maintenance, unable to verify. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0340 hours STSO reported (b)(3);49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

131582 Foreign National Passenger Unverified/Denied at Lihue (LIH)

At 0232 hours on December 16, a Lihue STSO reported Alaska 854 (Lihue – Seattle) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) presented a Mexico Consular Card and Visa Credit Card with photo as ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check; TECS was down for maintenance, unable to verify. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0253 hours STSO reported (b)(3);49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

131584 Foreign National Passenger Unverified/Denied at San Francisco (SFO)

At 0238 hours on December 16, a San Francisco BDO reported Taca 561 (San Francisco – San Salvador) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0341 hours BDO reported (b)(3);49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

131590 Foreign National Passenger Unverified/Denied at Lihue (LIH)

At 0309 hours on December 16, a Lihue LTSO reported Alaska 854 (Lihue – Seattle) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0340 hours STSO reported (b)(3);49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area and arrested by LEO. There was no impact to airport operations or media attention.

131603 Passenger Unverified/Denied at Wilmington (ILM)

At 0506 hours on December 16, a Wilmington STSO reported US Airways 3201 (Wilmington – Dallas/Fort Worth) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r)(b)(6) was unable to provide information for alternate verification; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0515 hours STSO reported (b)(3);49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

131681 Foreign National Passenger Unverified/Denied at Los Angeles (LAX)

At 0901 hours on December 16, a Los Angeles BDO reported US Airways 332 (Los Angeles – Phoenix) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented an International Driver's License as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1009 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

131682 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 0903 hours on December 16, a Las Vegas BDO reported Southwest 2115 (Las Vegas – Nashville) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexico Voter's Registration Card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1013 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

132079 Foreign National Passenger Unverified/Denied at Honolulu (HNL)

At 2340 hours on December 16, a Honolulu LTSO reported Continental 2 (Honolulu – Houston Intercontinental) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0048 hours on December 17, LTSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed**131819 Passenger Unverified/Allowed into Sterile Area at Hartford (BDL)**

At 1315 hours on December 16, a Hartford TSM reported Southwest 54 (Hartford – Houston Hobby) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in a record found; however, lacked identifying data. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1431 hours TSM reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through NCIC database using name, DOB, and physical description; negative results. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

131962 Passenger Unverified/Allowed into Sterile Area at Charlotte (CLT)

At 1549 hours on December 16, a Charlotte LTSO reported US Airways 3292 (Charlotte – Columbus) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) provided five references (father, employer, coworker, and two friends) for alternate verification. Father provided consistent information; four references, no answer. IVCC conducted alternate verification through Google.com using high school and employer resulting in inconsistencies and no information found; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1913 hours STSO reported LEO conducted an NCIC on (b)(3):49 U.S.C. § 114(r) using name and DOB; no record found. STSO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after BDO assessment and selectee screening. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Wednesday, December 17, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	16	6.57	7	0	0	0
4	0100-0159	0	0.00	6	4.67	3	0	0	0
4	0200-0259	0	0.00	10	6.33	3	0	0	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
4	0400-0459	0	0.00	11	7.50	2	0	0	0
4	0500-0559	0	0.00	5	4.50	2	0	0	0
4	0600-0659	0	0.00	11	5.80	5	0	0	0
4	0700-0759	1	0.08	15	6.17	12	0	0	0
4	0800-0859	0	0.00	33	8.69	13	0	0	0
5	0900-0959	7	1.05	28	7.10	21	0	0	0
5	1000-1059	0	0.00	36	6.76	17	1	1	0
6	1100-1159	4	0.42	25	6.21	19	1	0	1
5	1200-1259	0	0.00	11	5.75	12	0	0	0
5	1300-1359	4	0.80	22	7.53	15	1	1	0
5	1400-1459	7	0.90	35	9.10	20	2	0	2
6	1500-1559	7	1.32	27	9.05	19	0	0	0
5	1600-1659	3	0.18	24	8.29	17	0	0	0
5	1700-1759	9	0.67	31	10.20	15	3	0	3
5	1800-1859	0	0.00	20	8.50	16	1	1	0
4	1900-1959	1	0.40	18	10.30	10	0	0	0
3	2000-2059	1	0.50	16	9.50	2	0	0	0
3	2100-2159	0	0.00	21	8.55	11	1	1	0
5	2200-2259	0	0.00	8	5.67	6	0	0	0
5	2300-2359	0	0.00	11	7.80	5	1	1	0
	TOTALS	9	0.41	36	7.76	252	11	5	6

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Denials

132250 Passenger Unverified/Denied at San Diego (SAN)

At 1047 hours on December 17, a San Diego BDO reported Southwest 2499 (San Diego – San Jose) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in record found; however responses were inconsistent with the database. (b)(3):49 U.S.C. § 114 provided two personal references (daughter and son) for alternate verification. Son responses were inconsistent; daughter did not answer; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 1314 hours STSO reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

132302 Foreign National Passenger Unverified/Denied at San Jose (SJC)

At 1320 hours on December 17, a San Jose LTSO reported US Airways 165 (San Jose – Las Vegas) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 1357 hours LTSO reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

132497 Foreign National Passenger Unverified/Denied at Burbank (BUR)

At 1804 hours on December 17, a Burbank STSO reported Southwest 1403 (Burbank – Tulsa) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) presented spouse's credit card as ID. (b)(3):49 U.S.C. § 114 (r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 (r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 (r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1833 hours STSO reported (b)(3):49 U.S.C. § 114 (r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

132572 Foreign National Passenger Unverified/Denied at Washington Dulles (IAD)

At 2114 hours on December 17, a Washington Dulles TSO reported United 861 (Washington Dulles – Sao Paulo) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 2159 hours TSM reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

132618 Foreign National Passenger Unverified/Denied at Long Beach (LGB)

At 2340 hours on December 17, a Long Beach BDO reported JetBlue 216 (Long Beach – New York Kennedy) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 0015 hours on December 18, BDO reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed**132241 Passenger Unverified/Allowed into Sterile Area at Phoenix (PHX)**

At 1114 hours on December 17, a Phoenix STSO reported US Airways 280 (Phoenix – San Jose) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. IVCC searched database using mother's name and address; inconsistent results. (b)(3):49 U.S.C. § 114 provided four personal references (mother, stepfather, sister, and girlfriend) for alternate verification. Mother responses were consistent; unable to contact other references; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means. **Update:** At 1230 hours STSO verified (b)(3):49 U.S.C. § 114 identity using previously undisclosed student ID and Social Security Card. STSO allowed (b)(3):49 U.S.C. § 114 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

132357 Foreign National Passenger Unverified/Allowed at Newark (EWR)

At 1432 hours on December 17, a Newark BDO reported Continental 65 (Newark – Los Angeles) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) presented a Notice to Appear in Court as ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 (r)(b)(6) identity is verified through LEO involvement or other means. **Update:** At 1525 hours BDO reported CBP inspected (b)(3):49 U.S.C. § 114 (r)(b)(6) previously disclosed document and determined it was valid; no database check conducted. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

132363 Foreign National Passenger Unverified/Allowed at Las Vegas (LAS)

At 1437 hours on December 17, a Las Vegas BDO reported Aero Mexico 499 (Las Vegas – Mexico City) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) presented an expired Mexico passport as ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means. **Update:** At 1508 hours BDO verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity using expired passport and previously undisclosed Mexico Driver's License and work ID. BDO allowed (b)(3):49 U.S.C. § 114 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

132452 Passenger Unverified/Allowed into Sterile Area at San Francisco (SFO)

At 1710 hours on December 17, a San Francisco BDO reported United 6623 (San Francisco – Burbank) passenger (b)(3):49 U.S.C. § 114 (r)(b)(6) presented a Prison Release Form with photo as ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 provided four personal references (mother, friend, prison, parole officer) for alternate verification. Mother's responses were consistent; unable to contact other references; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means. **Update:** At 1810 hours TSM verified (b)(3):49 U.S.C. § 114 identity using Prison Release Form and previously undisclosed Prison ID Card. TSM allowed (b)(3):49 U.S.C. § 114 access to the security checkpoint and sterile area after BDO assessment and being designated a selectee. There was no impact to airport operations or media attention.

132461 Foreign National Passenger Unverified/Allowed at Indianapolis (IND)

At 1711 hours on December 17, an Indianapolis TSM reported AirTran 405 (Indianapolis – Atlanta) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 1732 hours TSM verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using previously undisclosed high school and University of Purdue ID Card. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after BDO assessment and being designated a selectee. There was no impact to airport operations or media attention.

132471 Foreign National Passenger Unverified/Allowed at Fort Lauderdale (FLL)

At 1728 hours on December 17, a Fort Lauderdale STSO reported JetBlue 84 (Fort Lauderdale – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means. **Update:** At 1958 hours STSO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using personal references (sister and roommate) and previously undisclosed Costa Rica Voter's Registration Card. DFSD allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Thursday, December 18, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
5	0000-0059	0	0.00	8	6.50	2	0	0	0
5	0100-0159	0	0.00	20	12.67	3	0	0	0
5	0200-0259	0	0.00	10	10.00	1	0	0	0
5	0300-0359	0	0.00	0	0.00	0	0	0	0
5	0400-0459	0	0.00	25	11.75	4	0	0	0
5	0500-0559	0	0.00	7	5.55	11	0	0	0
6	0600-0659	0	0.00	15	5.47	17	1	1	0
6	0700-0759	0	0.00	11	5.00	17	0	0	0
6	0800-0859	0	0.00	23	6.83	18	0	0	0
6	0900-0959	2	0.07	29	7.90	29	1	1	0
6	1000-1059	1	0.05	12	6.50	22	0	0	0
7	1100-1159	0	0.00	8	5.50	16	0	0	0
7	1200-1259	1	0.04	14	5.60	25	0	0	0
7	1300-1359	0	0.00	22	6.72	18	0	0	0
9	1400-1459	0	0.00	21	6.74	23	0	0	0
8	1500-1559	0	0.00	24	7.06	16	0	0	0
7	1600-1659	0	0.00	21	6.26	23	1	0	1
5	1700-1759	6	1.35	25	7.43	23	0	0	0
4	1800-1859	0	0.00	25	8.20	15	0	0	0
4	1900-1959	1	0.09	28	7.73	11	0	0	0
4	2000-2059	0	0.00	16	7.00	9	1	1	0
4	2100-2159	0	0.00	6	4.14	7	0	0	0
4	2200-2259	0	0.00	24	11.33	3	0	0	0
4	2300-2359	0	0.00	11	7.60	5	0	0	0
	TOTALS	6	0.11	29	6.75	318	4	3	1

~~SENSITIVE SECURITY INFORMATION~~

~~WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW" AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.~~

Denials

132669 Passenger Unverified/Denied at San Juan (SJU)

At 0610 hours on December 18, a San Juan BDO reported JetBlue 766 (San Juan – Fort Lauderdale) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0720 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

132766 Passenger Unverified/Denied at Fort Lauderdale (FLL)

At 0852 hours on December 18, a Fort Lauderdale STSO reported Southwest 3403 (Fort Lauderdale – Philadelphia) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a World Passport and International Road Travel Card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was uncooperative with IVCC; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0908 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

133262 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 2052 hours on December 18, a Las Vegas BDO reported Southwest 2713 (Las Vegas – Oakland) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2126 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

133095 Foreign National Passenger Unverified/Allowed at Dallas/Fort Worth (DFW)

At 1606 hours on December 18, a Dallas/Fort Worth BDO reported American 1433 (Dallas/Fort Worth – Santa Ana) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a bank card in maiden name as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1634 hours BDO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using spouse's employee ID card and SIDA badge. BDO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after BDO assessment and being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Friday, December 19, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	15	7.67	6	0	0	0
4	0100-0159	0	0.00	29	13.00	4	0	0	0
4	0200-0259	0	0.00	0	0.00	0	0	0	0
4	0300-0359	0	0.00	8	6.00	2	0	0	0
4	0400-0459	0	0.00	12	7.67	3	0	0	0
4	0500-0559	0	0.00	11	7.43	7	0	0	0
5	0600-0659	1	0.05	15	6.20	20	0	0	0
5	0700-0759	0	0.00	8	5.75	12	0	0	0
8	0800-0859	0	0.00	30	8.00	26	0	0	0
8	0900-0959	0	0.00	50	10.69	16	0	0	0
7	1000-1059	2	0.21	43	8.63	19	0	0	0
7	1100-1159	0	0.00	26	9.73	15	1	0	1
8	1200-1259	0	0.00	13	6.33	21	0	0	0
9	1300-1359	0	0.00	28	7.70	23	0	0	0
7	1400-1459	0	0.00	24	7.69	13	0	0	0
7	1500-1559	0	0.00	17	6.10	20	0	0	0
5	1600-1659	1	0.14	26	8.05	21	1	1	0
4	1700-1759	5	0.39	28	7.56	18	0	0	0
4	1800-1859	6	1.00	27	9.06	16	1	1	0
4	1900-1959	0	0.00	19	7.18	11	0	0	0
4	2000-2059	0	0.00	27	9.70	10	0	0	0
3	2100-2159	0	0.00	21	13.00	2	0	0	0
3	2200-2259	0	0.00	13	9.00	2	0	0	0
3	2300-2359	0	0.00	14	8.00	4	0	0	0
	TOTALS	6	0.11	50	7.91	291	3	2	1

Denials

133794 Passenger Unverified/Denied at Phoenix (PHX)

At 1640 hours on December 19, a Phoenix LTSO reported US Airways 2877 (Phoenix – El Paso) passenger (b)(3):49 U.S.C. § 114 (b)(6) presented a high school ID card as ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 provided four personal references (two aunts, uncle, and mother) for alternate verification, none answered; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 1849 hours LTSO reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

133864 Foreign National Passenger Unverified/Denied at Long Beach (LGB)

At 1827 hours on December 19, a Long Beach BDO reported Alaska 545 (Long Beach – Seattle) passenger (b)(3):49 U.S.C. § 114 (b)(6) presented a Mexico Voter's Registration Card as ID. (b)(3):49 U.S.C. § 114 (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 (b)(6) identity is verified through LEO involvement or other means.

Update: At 1853 hours BDO reported (b)(3):49 U.S.C. § 114 (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

133576 Foreign National Passenger Unverified/Allowed at Orlando (MCO)

At 1148 hours on December 19, an Orlando STSO reported American 297 (Orlando – Los Angeles) passenger (b)(3):49 U.S.C. § 114 (b)(6) presented a Guatemala Consulate Card as ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 1243 hours STSO reported LEO inspected (b)(3):49 U.S.C. § 114 Guatemala Consulate Card. TSM allowed (b)(3):49 U.S.C. § 114 access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

133420 Passenger Unverified/Allowed into Sterile Area at Boston (BOS)

At 0801 hours on December 19, a Boston STSO reported US Airways 1969 (Boston – San Juan) passenger (b)(3):49 U.S.C. § 114 (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114 (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 (b)(6) provided two references (guardian and school) for alternate verification. While contacting guardian, STSO informed IVCC (b)(3):49 U.S.C. § 114 (b)(6) was allowed entry into the sterile area; call terminated, unverified.

Update: At 0840 hours on December 20, STSO reported (b)(3):49 U.S.C. § 114 (b)(6) identity was verified through three traveling companions and a phone call to the school. STSO allowed (b)(3):49 U.S.C. § 114 (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Saturday, December 20, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	0	0.00	13	13.00	1	0	0	0
3	0100-0159	0	0.00	11	8.33	3	0	0	0
3	0200-0259	0	0.00	5	5.00	1	0	0	0
3	0300-0359	0	0.00	3	3.00	1	0	0	0
3	0400-0459	0	0.00	9	9.00	2	0	0	0
3	0500-0559	4	0.33	11	5.67	12	0	0	0
7	0600-0659	0	0.00	12	6.55	11	0	0	0
7	0700-0759	0	0.00	27	6.27	15	0	0	0
7	0800-0859	0	0.00	31	8.00	20	0	0	0
7	0900-0959	0	0.00	28	7.78	18	0	0	0
6	1000-1059	0	0.00	23	6.58	26	0	0	0
7	1100-1159	0	0.00	7	4.88	17	0	0	0
8	1200-1259	0	0.00	37	8.31	16	0	0	0
8	1300-1359	0	0.00	17	6.20	25	0	0	0
6	1400-1459	0	0.00	30	10.31	13	0	0	0
5	1500-1559	3	0.38	19	6.08	24	0	0	0
6	1600-1659	1	0.05	35	6.50	20	0	0	0
6	1700-1759	0	0.00	25	6.43	21	0	0	0
7	1800-1859	0	0.00	8	5.11	9	0	0	0
6	1900-1959	0	0.00	30	8.27	11	0	0	0
4	2000-2059	0	0.00	5	3.86	7	0	0	0
4	2100-2159	0	0.00	33	15.80	5	0	0	0
3	2200-2259	0	0.00	19	10.00	4	0	0	0
3	2300-2359	0	0.00	6	4.00	3	0	0	0
	TOTALS	4	0.05	37	6.95	285	0	0	0



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Sunday, December 21, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	0	0.00	6	5.00	3	0	0	0
3	0100-0159	0	0.00	7	7.00	1	0	0	0
3	0200-0259	0	0.00	0	0.00	0	0	0	0
3	0300-0359	0	0.00	10	7.00	2	0	0	0
3	0400-0459	0	0.00	16	10.00	2	0	0	0
4	0500-0559	0	0.00	14	6.50	10	0	0	0
10	0600-0659	0	0.00	19	7.21	19	1	0	1
10	0700-0759	0	0.00	15	6.15	20	1	0	1
10	0800-0859	0	0.00	13	5.00	25	0	0	0
10	0900-0959	0	0.00	25	6.80	35	2	2	0
9	1000-1059	0	0.00	25	6.64	22	0	0	0
10	1100-1159	0	0.00	19	5.82	28	0	0	0
10	1200-1259	0	0.00	12	5.48	25	1	0	1
10	1300-1359	0	0.00	15	5.00	27	0	0	0
9	1400-1459	0	0.00	10	5.24	17	0	0	0
9	1500-1559	0	0.00	19	5.52	25	0	0	0
9	1600-1659	0	0.00	7	4.18	22	0	0	0
9	1700-1759	0	0.00	29	7.54	24	0	0	0
8	1800-1859	0	0.00	13	5.46	28	0	0	0
8	1900-1959	0	0.00	11	5.94	16	0	0	0
8	2000-2059	0	0.00	20	8.69	13	0	0	0
8	2100-2159	0	0.00	20	7.75	12	0	0	0
4	2200-2259	0	0.00	9	5.00	9	0	0	0
4	2300-2359	0	0.00	14	11.00	4	0	0	0
	TOTALS	0	0.00	29	6.09	389	5	2	3

~~SENSITIVE SECURITY INFORMATION~~

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Denials

134723 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 0901 hours on December 21, a Las Vegas BDO reported American 258 (Las Vegas – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r) stated she had no ID. (b)(3) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3) identity is verified through LEO involvement or other means.

Update: At 1035 hours BDO reported (b)(3) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

134733 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 0921 hours on December 21, a Las Vegas BDO reported American 258 (Las Vegas – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) stated she had no ID. (b)(3) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3) identity is verified through LEO involvement or other means.

Update: At 1035 hours BDO reported (b)(3) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

134616 Foreign National Passenger Unverified/Allowed at Richmond (RIC)

At 0649 hours on December 21, a Richmond TSO reported American 2263 (Richmond – Dallas Fort/Worth) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) presented a Mexico Voter's Registration Card as ID.

(b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0836 hours STSO reported LEO was unable to verify (b)(3):49 U.S.C. § 114(r)(b)(6) identity using the ID provided. TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after BDO assessment and being designated a selectee. There was no impact to airport operations or media attention.

134640 Foreign National Passenger Unverified/Allowed at Denver (DEN)

At 0724 hours on December 21, a Denver BDO reported Frontier 537 (Denver – Chicago Midway) passenger (b)(3):49 U.S.C. § 114(r) presented a student ID card as ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form.

BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0821 hours BDO reported TSM allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area after BDO assessment and being designated a selectee. There was no impact to airport operations or media attention.

134898 Foreign National Passenger Unverified/Allowed at Dallas/Fort Worth (DFW)

At 1208 hours on December 21, a Dallas/Fort Worth BDO reported American 1537 (Dallas/Fort Worth - Guadalajara) passenger (b)(3):49 U.S.C. § 114(a) (b)(6) presented a Mexico Driver's License as ID. (b)(3):49 U.S.C. § 114(a) (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(a) (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(a) (b)(6) identity is verified through LEO involvement or other means.

Update: At 1232 hours TSM verified (b)(3):49 U.S.C. § 114(a) (b)(6) identity using his Mexico Driver's License, previously undisclosed chauffeur ID card, and paperwork from the Mexico Consulate containing (b)(3):49 U.S.C. § 114(a) (b)(6) name, photo, and fingerprints. TSM allowed (b)(3):49 U.S.C. § 114(a) (b)(6) access to the security checkpoint and sterile area after a BDO assessment and being designated a selectee. There was no impact to airport operations or media attention.



IVCC Daily Summary Monday, December 22, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	10	7.00	5	0	0	0
4	0100-0159	0	0.00	0	0.00	0	0	0	0
4	0200-0259	0	0.00	7	7.00	2	0	0	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
4	0400-0459	0	0.00	10	8.00	2	0	0	0
4	0500-0559	0	0.00	10	5.44	16	0	0	0
6	0600-0659	0	0.00	22	6.13	23	0	0	0
6	0700-0759	0	0.00	29	6.94	16	1	1	0
6	0800-0859	0	0.00	47	9.17	24	2	2	0
5	0900-0959	0	0.00	26	7.85	20	0	0	0
6	1000-1059	2	0.10	25	6.16	31	0	0	0
7	1100-1159	0	0.00	45	8.06	33	1	0	1
7	1200-1259	4	0.32	43	9.71	31	1	0	1
7	1300-1359	1	0.03	25	6.17	30	1	1	0
9	1400-1459	0	0.00	26	6.88	24	1	0	1
9	1500-1559	5	0.81	34	6.78	36	1	1	0
9	1600-1659	0	0.00	23	6.43	23	1	1	0
8	1700-1759	0	0.00	33	7.19	26	1	1	0
8	1800-1859	3	0.27	35	7.67	30	2	0	2
6	1900-1959	0	0.00	13	5.52	21	0	0	0
6	2000-2059	0	0.00	22	8.42	12	2	0	2
6	2100-2159	0	0.00	13	5.22	9	0	0	0
4	2200-2259	0	0.00	11	6.00	6	0	0	0
4	2300-2359	0	0.00	10	7.67	3	0	0	0
	TOTALS	5	0.12	47	7.14	423	14	7	7

~~SENSITIVE SECURITY INFORMATION~~

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Denials

135461 Foreign National Passenger Unverified/Denied at Washington Dulles (IAD)

At 0722 hours on December 22, a Washington Dulles TSO reported Southwest 796 (Washington Dulles – Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0756 hours TSO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

135507 Foreign National Passenger Unverified/Denied at San Francisco (SFO)

At 0838 hours on December 22, a San Francisco BDO reported Southwest 1775 (San Francisco – San Antonio) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0938 hours BDO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

135526 Foreign National Passenger Unverified/Denied at San Francisco (SFO)

At 0856 hours on December 22, a San Francisco BDO reported Southwest 1590 (San Francisco – Salt Lake City) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1046 hours BDO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

135795 Foreign National Passenger Unverified/Denied at Philadelphia (PHL)

At 1312 hours on December 22, a Philadelphia LTSO reported American 1527 (Philadelphia – Dallas/Fort Worth) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented an expired Mexico Passport as ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1447 hours LTSO reported (b)(3):49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

135919 Foreign National Passenger Unverified/Denied at Austin (AUS)

At 1524 hours on December 22, an Austin BDO reported Southwest 2091 (Austin – Oakland) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexico Consular Card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1553 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

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136014 Foreign National Passenger Unverified/Denied at Orlando (MCO)

At 1705 hours on December 22, an Orlando STSO reported US Airways 454 (Orlando – Phoenix) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexico Driver's License as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1824 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

136044 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 1719 hours on December 22, a Las Vegas BDO reported Delta 1798 (Las Vegas – Atlanta) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexico Driver's License and Mexico Consular card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1751 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed**135671 Foreign National Passenger Unverified/Allowed at Orlando (MCO)**

At 1124 hours on December 22, an Orlando STSO reported Southwest 2989 (Orlando - Buffalo) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1300 hours STSO reported LEO conducted an NCIC on (b)(3):49 U.S.C. § 114(r), (b)(6) resulting in no record found. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after BDO assessment and being designated a selectee. There was no impact to airport operations or media attention.

135759 Foreign National Passenger Unverified/Allowed at Amarillo (AMA)

At 1243 hours on December 22, an Amarillo STSO reported American 5182 (Amarillo – Dallas/Fort Worth) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1405 hours STSO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using previously undisclosed passport. STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

135849 Foreign National Passenger Unverified/Allowed at Maui (OGG)

At 1406 hours on December 22, a Maui TSM reported Hawaiian 525 (Maui - Honolulu) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented an I-830 as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1525 hours TSM reported CBP verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through a database check using his I-830. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after BDO assessment and being designated a selectee. There was no impact to airport operations or media attention.

136110 Passenger Unverified/Allowed into Sterile Area at Memphis (MEM)

At 1839 hours on December 22, a Memphis STSO reported Northwest 634 (Memphis – New York LaGuardia) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) presented a student ID card as identification. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) was unable to provide information for alternate verification; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1902 hours STSO reported LEO verified (b)(3):49 U.S.C. § 114(r) identity using his student ID and California Driver's License number. STSO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

136131 Foreign National Passenger Unverified/Allowed into Sterile Area at Miami (MIA)

At 1858 hours on December 22, a Miami CCO reported American 1207 (Miami – Las Vegas) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) presented a Cuba ID card and an I-94 as ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. CCO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. CCO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1955 hours CCO reported CBP verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity using I-94. CCO allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

136213 Foreign National Passenger Unverified/Allowed at Orlando (MCO)

At 2018 hours on December 22, an Orlando STSO reported JetBlue 598 (Orlando – White Plains) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) presented an expired Pakistan Passport as ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 2151 hours STSO reported CBP verified (b)(3):49 U.S.C. § 114(r) identity using her passport. STSO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

136201 Foreign National Passenger Unverified/Allowed at Orlando (MCO)

At 2030 hours on December 22, an Orlando STSO reported JetBlue 767 (Orlando – Ponca, PR) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) presented a New Jersey Resident Card as ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 2151 hours STSO reported CBP verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity using his New Jersey Resident Card. STSO allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Tuesday, December 23, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	25	13.00	3	0	0	0
4	0100-0159	0	0.00	7	6.00	2	0	0	0
4	0200-0259	0	0.00	0	0.00	0	0	0	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
4	0400-0459	0	0.00	10	6.50	2	1	1	0
4	0500-0559	2	0.17	24	7.92	12	1	0	1
6	0600-0659	2	0.12	7	3.82	17	0	0	0
6	0700-0759	15	2.64	21	8.91	22	0	0	0
6	0800-0859	16	3.21	19	8.04	28	0	0	0
7	0900-0959	2	0.07	17	4.97	29	1	0	1
7	1000-1059	0	0.00	32	6.96	23	2	2	0
7	1100-1159	1	0.05	16	5.45	22	0	0	0
7	1200-1259	0	0.00	22	6.52	21	0	0	0
6	1300-1359	0	0.00	20	7.52	23	0	0	0
8	1400-1459	1	0.04	19	7.04	26	0	0	0
8	1500-1559	0	0.00	21	6.28	18	1	0	1
8	1600-1659	1	0.07	28	6.90	29	0	0	0
7	1700-1759	0	0.00	10	4.81	16	0	0	0
6	1800-1859	0	0.00	30	9.00	22	1	0	1
7	1900-1959	0	0.00	20	6.78	9	0	0	0
7	2000-2059	0	0.00	27	8.56	16	1	1	0
4	2100-2159	0	0.00	7	4.50	4	0	0	0
4	2200-2259	0	0.00	16	8.60	5	0	0	0
4	2300-2359	0	0.00	51	16.67	6	0	0	0
	TOTALS	16	0.45	51	7.07	355	8	4	4

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Denials

136270 Foreign National Passenger Unverified/Denied at Baltimore (BWI)

At 0457 hours on December 23, a Baltimore LTSO reported Delta 1877 (Baltimore – Atlanta) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0545 hours LTSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

136500 Passenger Unverified/Denied at Philadelphia (PHL)

At 1000 hours on December 23, a Philadelphia LTSO reported American 1065 (Philadelphia – Miami) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) provided three personal references (mother, wife, and friend) for alternate verification, only one answered; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1114 hours LTSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

136542 Foreign National Passenger Unverified/Denied at Chicago Midway (MDW)

At 1047 hours on December 23, a Chicago Midway LTSO reported Southwest 2465 (Chicago Midway – Las Angeles) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) presented a Mexico Driver's License as ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1216 hours LTSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

136977 Foreign National Passenger Unverified/Denied at Atlanta (ATL)

At 2045 hours on December 23, an Atlanta STSO reported Delta 1079 (Atlanta – San Francisco) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) presented a Liberty ID Card as ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2138 hours STSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed**136292 Foreign National Passenger Unverified/Allowed at Minneapolis (MSP)**

At 0600 hours on December 23, a Minneapolis BDO reported American 770 (Minneapolis – Miami) passenger

(b)(3):49 U.S.C. § 114(r),(b)(6) presented an expired Honduras Passport as ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0656 hours TSM reported LEO verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity through NCIC database using name and DOB; negative results. TSM allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after BDO assessment and being designated a selectee. There was no impact to airport operations or media attention.

136459 Foreign National Passenger Unverified/Allowed at Charlotte (CLT)

At 0926 hours on December 23, a Charlotte LTSO reported US Airways 1019 (Charlotte – Miami) passenger

(b)(3):49 U.S.C. § 114(r),(b)(6) presented a Nicaragua Passport with obvious signs of tampering as ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1031 hours LTSO reported FAM was unable to verify (b)(3):49 U.S.C. § 114(r),(b)(6) identity through NCIC; no records found. TSM allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

136792 Foreign National Passenger Unverified/Allowed at Dallas/Fort Worth (DFW)

At 1556 hours on December 23, a Dallas/Fort Worth BDO reported AirTran 116 (Dallas/Fort Worth – Atlanta) passenger

(b)(3):49 U.S.C. § 114(r),(b)(6) presented a wrist band with photo and letter from Immigration Court as ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. Due to language barrier, IVCC unable to obtain pertinent information (DOB, date of entry, point of entry, etc.) to consult TSOC for TECS check; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1808 hours TSM reported STSO verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity using previously disclosed documents and Equal Employment Opportunity Institute (EEOI) Federal Investigation document with photo. STSO allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after BDO assessment and being designated a selectee. There was no impact to airport operations or media attention.

136887 Foreign National Passenger Unverified/Allowed at Fort Lauderdale (FLL)

At 1730 hours on December 23, a Fort Lauderdale STSO reported Spirit 208 (Fort Lauderdale – San Juan) passenger

(b)(3):49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in a record found identifying (b)(3):49 U.S.C. § 114(r),(b)(6) as a POI; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1834 hours STSO reported LEO verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity through inspection of previously undisclosed Puerto Rico Driver's License and medical ID card with photo. TSO allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area after BDO assessment and being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Wednesday, December 24, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	4	4.00	2	0	0	0
4	0100-0159	0	0.00	10	8.50	2	0	0	0
4	0200-0259	0	0.00	31	18.00	3	0	0	0
4	0300-0359	0	0.00	10	10.00	1	0	0	0
4	0400-0459	0	0.00	10	10.00	1	0	0	0
5	0500-0559	0	0.00	17	7.83	6	0	0	0
7	0600-0659	0	0.00	15	6.22	18	0	0	0
7	0700-0759	0	0.00	20	8.38	13	1	1	0
7	0800-0859	2	0.15	24	6.92	26	0	0	0
7	0900-0959	0	0.00	13	5.55	20	0	0	0
7	1000-1059	0	0.00	15	5.88	24	0	0	0
7	1100-1159	0	0.00	21	6.86	29	1	1	0
7	1200-1259	0	0.00	12	5.38	16	0	0	0
7	1300-1359	0	0.00	24	7.67	18	1	1	0
5	1400-1459	3	0.31	24	9.15	26	5	2	3
5	1500-1559	0	0.07	11	5.21	14	0	0	0
5	1600-1659	4	0.33	31	10.00	18	0	0	0
5	1700-1759	7	0.50	32	10.57	14	1	0	1
5	1800-1859	5	0.33	23	7.83	18	0	0	0
5	1900-1959	0	0.00	24	10.92	12	1	1	0
3	2000-2059	0	0.00	5	4.33	3	0	0	0
3	2100-2159	0	0.00	22	9.50	6	0	0	0
3	2200-2259	0	0.00	29	12.25	4	0	0	0
3	2300-2359	0	0.00	0	0.00	0	0	0	0
	TOTALS	7	0.11	32	7.66	294	10	6	4

~~SENSITIVE SECURITY INFORMATION~~

WARNING: THIS RECORD CONTAINS SENSITIVE SECURITY INFORMATION THAT IS CONTROLLED UNDER 49 CFR PARTS 15 AND 1520. NO PART OF THIS RECORD MAY BE DISCLOSED TO PERSONS WITHOUT A "NEED TO KNOW," AS DEFINED IN 49 CFR PARTS 15 AND 1520, EXCEPT WITH THE WRITTEN PERMISSION OF THE ADMINISTRATOR OF THE TRANSPORTATION SECURITY ADMINISTRATION OR THE SECRETARY OF HOMELAND SECURITY. UNAUTHORIZED RELEASE MAY RESULT IN CIVIL PENALTY OR OTHER ACTION. FOR U.S. GOVERNMENT AGENCIES, PUBLIC DISCLOSURE IS GOVERNED BY 5 U.S.C. 552 AND 49 C.F.R. PARTS 15 AND 1520.

Denials

137108 Foreign National Passenger Unverified/Denied at Washington Dulles (IAD)

At 0745 hours on December 24, a Washington Dulles TSO reported United 5290 (Washington Dulles – Rochester) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented CBP form I-94A as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0840 hours TSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

137323 Foreign National Passenger Unverified/Denied at San Francisco (SFO)

At 1154 hours on December 24, a San Francisco BDO reported Delta 150 (San Francisco – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented CBP form I-94 as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1313 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

137371 Foreign National Passenger Unverified/Denied at Louisville (SDF)

At 1301 hours on December 24, a Louisville STSO reported Southwest 106 (Louisville – Chicago Midway) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexico Voter's Registration Card and paycheck with stub as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1346 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

137420 Passenger Unverified/Denied at Louisville (SDF)

At 1403 hours on December 24, a Louisville LTSO reported Southwest 642 (Louisville – Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) provided two personal references (brother and cousin) for alternate verification. Brother provided inconsistent information, cousin incorrect number; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1446 hours LTSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

137439 Gate Pass Holder Unverified/Denied at Dallas Love (DAL)

At 1430 hours on December 24, a Dallas Love BDO reported Southwest 33 (Dallas Love – Harlingen) gate pass holder (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) provided two personal references (employer and brother) for alternate verification. Employer provided consistent information, brother no answer; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1656 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

SENSITIVE SECURITY INFORMATION

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137627 Foreign National Passenger Unverified/Denied at Ontario (ONT)

At 1912 hours on December 24, an Ontario STSO reported Southwest 577 (Ontario – Phoenix) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexico Driver's License as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2007 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed**137433 Foreign National Passenger Unverified/Allowed at Chicago O'Hare (ORD)**

At 1424 hours on December 24, a Chicago O'Hare BDO reported United 843 (Chicago O'Hare – Sao Paulo) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented Permit to Return to Brazil with photo issued by Brazilian Consulate as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1527 hours STSO reported LEO conducted NCIC on (b)(3):49 U.S.C. § 114(r), (b)(6) using name and DOB; no record found. STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after BDO assessment and being designated a selectee. There was no impact to airport operations or media attention.

137443 Foreign National Passenger Unverified/Allowed at Orlando (MCO)

At 1438 hours on December 24, an Orlando STSO reported Southwest 2612 (Orlando – San Antonio) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1542 hours STSO reported FBI verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using valid passport and visa retrieved from checked luggage. (b)(3):49 U.S.C. § 114(r), (b)(6) rebooked on Southwest 849 (Orlando – Houston Hobby – Harlingen). TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after being designated a selectee. There was no impact to airport operations or media attention.

137470 Foreign National Passenger Unverified/Allowed at Key West (EYW)

At 1455 hours on December 24, a Key West STSO reported American 4976 (Key West – Miami) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1519 hours STSO reported TSM verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using personal reference (airline employee). AFSD allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after BDO assessment and being designated a selectee. There was no impact to airport operations or media attention.

137556 Passenger Unverified/Allowed into Sterile Area at San Juan (SJU)

At 1715 hours on December 24, a San Juan BDO reported American 1312 (San Juan – Hartford) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a non-government issued ID card as ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) provided two personal references (father and grandmother) for alternate verification. Father provided consistent information, grandmother no answer; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1819 hours TSM reported LEO verified (b)(3):49 U.S.C. § 114(r) identity using previously disclosed ID card, medical insurance card provided by mother, and interview. TSM allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after BDO assessment and being designated a selectee. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Thursday, December 25, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	0	0.00	9	6.33	3	0	0	0
3	0100-0159	0	0.00	0	0.00	0	0	0	0
3	0200-0259	0	0.00	18	7.25	4	0	0	0
3	0300-0359	0	0.00	0	0.00	0	0	0	0
3	0400-0459	0	0.00	0	0.00	0	0	0	0
3	0500-0559	0	0.00	24	7.44	9	0	0	0
4	0600-0659	0	0.00	22	5.62	16	1	0	1
4	0700-0759	0	0.00	10	5.43	7	0	0	0
4	0800-0859	1	0.07	24	7.07	15	0	0	0
4	0900-0959	3	0.20	49	7.4	25	2	1	1
4	1000-1059	0	0.00	15	5.64	14	0	0	0
7	1100-1159	0	0.00	27	10.31	16	2	1	1
7	1200-1259	0	0.00	27	9.07	15	1	1	0
7	1300-1359	0	0.00	27	7.12	24	1	0	1
8	1400-1459	0	0.00	31	9.63	19	0	0	0
8	1500-1559	0	0.00	32	9.44	18	1	1	0
7	1600-1659	0	0.00	24	8.93	15	0	0	0
6	1700-1759	0	0.00	29	7.65	17	1	1	0
4	1800-1859	4	0.67	12	5.33	9	0	0	0
4	1900-1959	0	0.00	18	7.38	16	1	1	0
4	2000-2059	0	0.00	10	5.50	6	0	0	0
4	2100-2159	0	0.00	18	12.50	4	1	0	1
3	2200-2259	0	0.00	10	6.20	5	0	0	0
3	2300-2359	0	0.00	23	14.50	4	2	2	0
	TOTALS	4	0.05	49	7.82	261	13	8	5

Denials

137847 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 0951 hours on December 25, a Las Vegas BDO reported US Airways 786 (Las Vegas – Charlotte) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1103 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

137909 Foreign National Passenger Unverified/Denied at Oklahoma City (OKC)

At 1135 hours on December 25, an Oklahoma City BDO reported American 5282 (Oklahoma City – St. Louis) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) presented a college ID card as ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1301 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

137930 Foreign National Passenger Unverified/Denied at Charlotte (CLT)

At 1216 hours on December 25, a Charlotte LTSO reported Delta 5731 (Charlotte – Atlanta) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) presented an expired India Driver's License as ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1340 hours LTSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

138075 Passenger Unverified/Denied at San Juan (SJU)

At 1530 hours on December 25, a San Juan STSO reported Spirit 152 (San Juan – Fort Lauderdale) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) provided six personal references for alternate verification, only one answered; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1956 hours STSO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

138185 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 1755 hours on December 25, a Las Vegas BDO reported US Airways 76 (Las Vegas – Baltimore) passenger (b)(3);49 U.S.C. § 114(r),(b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 1935 hours BDO reported (b)(3);49 U.S.C. § 114(r),(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

138211 Foreign National Passenger Unverified/Denied at Boston (BOS)

At 1901 hours on December 25, a Boston STSO reported Delta 1441 (Boston – Orlando) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in a record found, inconsistent information; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1944 hours STSO reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

138294 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 2345 hours on December 25, a Las Vegas BDO reported US Airways 52 (Las Vegas – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0031 hours on December 26, BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

138295 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 2347 hours on December 25, a Las Vegas BDO reported US Airways 52 (Las Vegas – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0031 hours on December 26, BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed**137732 Foreign National Passenger Unverified/Allowed at Dallas/Fort Worth (DFW)**

At 0612 hours on December 25, a Dallas/Fort Worth TSM reported Delta 1912 (Dallas/Fort Worth – Atlanta) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented an El Salvador Driver's License and a letter from the Ministry of External Relations as ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 0657 hours TSM reported LEO conducted TCIC and NCIC on (b)(3):49 U.S.C. § 114 no records found. LEO verified (b)(3):49 U.S.C. § 114 identity using previously disclosed documents. After selectee screening, TSM allowed (b)(3):49 U.S.C. § 114 access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

137848 Passenger Unverified/Allowed at Honolulu (HNL)

At 0952 hours on December 25, a Honolulu TSO reported Hawaiian 108 (Honolulu – Kona) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in inconsistencies such as wrong current and previous addresses. (b)(3):49 U.S.C. § 114(r), (b)(6) provided eight personal references for alternate verification, only one answered; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1106 hours TSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Update: At 1656 hours TSM reported TSO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using birth certificate, bank card, and Polynesian Culture Center ID retrieved from checked baggage. (b)(3):49 U.S.C. § 114(r), (b)(6) rebooked on Hawaiian 170 (Honolulu – Kona). TSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

137911 Passenger Unverified/Allowed into Sterile Area at San Diego (SAN)

At 1138 hours on December 25, a San Diego BDO reported United 900 (San Diego – San Francisco) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) provided six personal references (five friends and a co-worker) for alternate verification, one friend provided inconsistent information, no others answered; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1246 hours BDO reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through California DMV using driver's license number, name, DOB, current address and physical description. BDO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area after BDO assessment and being designated a selectee. There was no impact to airport operations or media attention.

138011 Foreign National Passenger Unverified/Allowed at Salt Lake City (SLC)

At 1359 hours on December 25, a Salt Lake City STSO reported Southwest 3277 (Salt Lake City – Portland) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented an expired Form I-94 as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1505 hours STSO reported LEO conducted an NCIC on (b)(3):49 U.S.C. § 114(r), (b)(6) using name and DOB; no record found. After BDO assessment and selectee screening, TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

138268 Foreign National Passenger Unverified/Allowed at Los Angeles (LAX)

At 2138 hours on December 25, a Los Angeles BDO reported American 2468 (Los Angeles – Dallas/ Fort Worth) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2310 hours BDO reported TSM verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using wife and traveling companions as personal references. After BDO assessment and selectee screening, TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.



**Transportation
Security
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Friday, December 26, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
2	0000-0059	0	0.00	16	11.50	2	1	1	0
3	0100-0159	0	0.00	6	5.33	3	0	0	0
3	0200-0259	0	0.00	12	12.00	1	0	0	0
3	0300-0359	0	0.00	9	9.00	1	0	0	0
3	0400-0459	0	0.00	31	13.60	5	1	0	1
3	0500-0559	0	0.00	9	5.22	9	0	0	0
6	0600-0659	0	0.00	31	7.50	16	1	0	1
6	0700-0759	0	0.00	11	5.27	15	0	0	0
6	0800-0859	0	0.00	25	6.94	17	2	1	1
6	0900-0959	1	0.05	35	8.89	19	1	0	1
6	1000-1059	2	0.16	12	5.32	25	0	0	0
6	1100-1159	0	0.00	29	5.95	21	0	0	0
6	1200-1259	0	0.00	10	5.45	22	0	0	0
6	1300-1359	1	0.07	38	12.33	15	0	0	0
6	1400-1459	0	0.00	22	6.41	17	0	0	0
6	1500-1559	3	0.13	22	6.78	23	1	1	0
6	1600-1659	0	0.00	6	4.58	12	0	0	0
5	1700-1759	3	0.38	23	6.10	21	0	0	0
4	1800-1859	4	0.20	17	6.70	20	0	0	0
4	1900-1959	3	0.19	20	7.19	16	0	0	0
5	2000-2059	1	0.09	12	6.27	11	0	0	0
5	2100-2159	0	0.00	5	4.56	9	0	0	0
3	2200-2259	0	0.00	29	9.50	6	1	0	1
3	2300-2359	0	0.00	8	6.50	2	0	0	0
	TOTALS	4	0.08	38	6.82	308	8	3	5

Denials

138303 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 0045 hours on December 26, a Las Vegas BDO reported Delta 1090 (Las Vegas – Atlanta) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0130 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

138443 Foreign National Passenger Unverified/Denied at Reno (RNO)

At 0845 hours on December 26, a Reno BDO reported Southwest 1514 (Reno – Denver) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) presented an expired Mexico Consular Card as ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0935 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

138767 Foreign National Passenger Unverified/Denied at New York LaGuardia (LGA)

At 1522 hours on December 26, a New York LaGuardia BDO reported Northwest 1953 (New York LaGuardia – Detroit) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1545 hours BDO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

138325 Passenger Unverified/Allowed into Sterile Area at Jacksonville (JAX)

At 0454 hours on December 26, a Jacksonville LTSO reported Delta 1517 (Jacksonville – Atlanta) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0606 hours STSO reported TSM verified (b)(3);49 U.S.C. § 114(r), (b)(6) identity using traveling companions (mother and identical twin brother) as references. After BDO assessment and selectee screening, TSM allowed (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

138352 Foreign National Passenger Unverified/Allowed into Sterile Area at Washington Dulles (IAD)

At 0611 hours on December 26, a Washington Dulles TSO reported United 861 (Washington Dulles – Sao Paulo) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0732 hours TSO reported (b)(3);49 U.S.C. § 114(r) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Update: At 1035 hours TSO reported TSM verified (b)(3);49 U.S.C. § 114(r), (b)(6) identity using a birth certificate and a letter from the Brazilian Consulate with photo retrieved from checked luggage. After BDO assessment and selectee screening, TSM allowed (b)(3);49 U.S.C. § 114(r) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

138427 Foreign National Passenger Unverified/Allowed at Fort Lauderdale (FLL)

At 0831 hours on December 26, a Fort Lauderdale STSO reported Spirit 1043 (Fort Lauderdale – Guatemala City) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1105 hours STSO reported LEO and CBP conducted NCIC, FCIC and ICE database check on (b)(3);49 U.S.C. § 114(r) using information from previously undisclosed Guatemala ID Card; no records found. After selectee screening, TSM allowed (b)(3);49 U.S.C. § 114(r) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

138486 Foreign National Passenger Unverified/Allowed at Akron (CAK)

At 0938 hours on December 26, an Akron BDO reported United 7160 (Akron – Chicago O'Hare – Mexico City – Guatemala City) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) presented a Guatemala Driver's License as ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1028 hours BDO reported LEO conducted NCIC and LEADS on (b)(3);49 U.S.C. § 114(r) no records found. After BDO assessment and selectee screening, STSO allowed (b)(3);49 U.S.C. § 114(r) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

139002 Foreign National Passenger Unverified/Allowed at Las Vegas (LAS)

At 2215 hours on December 26, a Las Vegas BDO reported Alaska 621 (Las Vegas – Portland) passenger (b)(3);49 U.S.C. § 114(r) stated he had no ID. (b)(3);49 U.S.C. § 114(r) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2310 hours BDO reported TSM verified (b)(3);49 U.S.C. § 114(r) identity using previously undisclosed College ID, Police report for stolen passport and credit card. After BDO assessment and selectee screening, TSM allowed (b)(3);49 U.S.C. § 114(r) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Saturday, December 27, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	0	0.00	20	10.50	4	0	0	0
3	0100-0159	0	0.00	37	21.50	2	0	0	0
3	0200-0259	0	0.00	8	6.50	2	0	0	0
3	0300-0359	0	0.00	4	4.00	1	0	0	0
3	0400-0459	0	0.00	12	11.50	2	0	0	0
3	0500-0559	0	0.00	18	8.00	6	0	0	0
8	0600-0659	0	0.00	23	6.00	23	0	0	0
8	0700-0759	0	0.00	14	5.79	14	0	0	0
8	0800-0859	0	0.00	25	8.14	22	1	0	1
8	0900-0959	0	0.00	48	9.15	20	1	1	0
7	1000-1059	1	0.04	26	5.76	25	0	0	0
7	1100-1159	0	0.00	21	5.57	23	0	0	0
8	1200-1259	0	0.00	14	5.95	21	0	0	0
8	1300-1359	0	0.00	20	7.00	18	0	0	0
8	1400-1459	0	0.00	32	9.10	10	0	0	0
8	1500-1559	0	0.00	41	8.86	21	1	0	1
8	1600-1659	0	0.00	11	5.16	25	0	0	0
8	1700-1759	0	0.00	40	8.38	21	1	0	1
8	1800-1859	0	0.00	18	6.75	20	0	0	0
8	1900-1959	0	0.00	15	5.62	16	0	0	0
6	2000-2059	0	0.00	23	8.08	13	0	0	0
6	2100-2159	0	0.00	15	6.83	6	1	1	0
3	2200-2259	0	0.00	9	5.33	6	0	0	0
3	2300-2359	0	0.00	10	6.00	3	0	0	0
	TOTALS	1	0.00	48	7.04	324	5	2	3

Denials

139200 Foreign National Passenger Unverified/Denied at Sacramento (SMF)

At 0914 hours on December 27, a Sacramento BDO reported Southwest 3277 (Sacramento – Burbank) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented an expired visa as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1055 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

139693 Foreign National Passenger Unverified/Denied at San Jose (SJC)

At 2133 hours on December 27, a San Jose BDO reported Southwest 2553 (San Jose – Phoenix) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 2225 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

139154 Foreign National Passenger Unverified/Allowed at Boston (BOS)

At 0849 hours on December 27, a Boston STSO reported JetBlue 1011 (Boston – New York Kennedy – Santa Domingo) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a provisional passport issued by the Dominican Republic Consulate as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0908 hours STSO reported LEO conducted NCIC on (b)(3):49 U.S.C. § 114(r), (b)(6); no records found. LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using previously disclosed provisional passport. After selectee screening, TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

139473 Foreign National Passenger Unverified/Allowed at San Juan (SJU)

At 1554 hours on December 27, a San Juan LTSO reported JetBlue 718 (San Juan – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Dominican Republic Voter's Registration Card and birth certificate as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1740 hours STSO reported CBP verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through their database using previously disclosed documents. After BDO assessment and selectee screening, STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

139571 Passenger Unverified/Allowed into Sterile Area at San Juan (SJU)

At 1752 hours on December 27, a San Juan LTSO reported American 1692 (San Juan – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a high school ID card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1820 hours TSM reported AFSD allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area after BDO assessment and selectee screening. There was no impact to airport operations or media attention.



**Transportation
Security
Administration**

U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Sunday, December 28, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
3	0000-0059	0	0.00	0	0.00	0	0	0	0
3	0100-0159	0	0.00	15	6.50	4	0	0	0
3	0200-0259	0	0.00	28	15.50	2	1	1	0
3	0300-0359	0	0.00	0	0.00	0	0	0	0
3	0400-0459	0	0.00	11	6.75	4	0	0	0
4	0500-0559	0	0.00	7	5.20	5	0	0	0
10	0600-0659	0	0.00	12	4.96	23	0	0	0
10	0700-0759	0	0.00	34	8.20	25	2	1	1
10	0800-0859	0	0.00	20	6.88	17	0	0	0
10	0900-0959	0	0.00	23	5.52	29	0	0	0
9	1000-1059	0	0.00	23	6.58	24	0	0	0
9	1100-1159	2	0.12	41	8.69	32	2	1	1
9	1200-1259	0	0.00	16	6.14	14	0	0	0
9	1300-1359	0	0.00	28	5.67	27	0	0	0
9	1400-1459	0	0.00	29	6.67	30	0	0	0
9	1500-1559	0	0.00	11	5.39	23	0	0	0
7	1600-1659	0	0.00	14	5.55	22	1	0	1
7	1700-1759	1	0.04	21	5.54	28	0	0	0
7	1800-1859	0	0.00	14	5.46	13	0	0	0
6	1900-1959	0	0.00	6	4.14	14	0	0	0
6	2000-2059	0	0.00	9	4.80	10	0	0	0
6	2100-2159	0	0.00	12	8.00	7	0	0	0
4	2200-2259	0	0.00	10	5.75	4	0	0	0
4	2300-2359	0	0.00	18	8.00	4	0	0	0
	TOTALS	2	0.01	41	6.29	361	6	3	3

Denials

139739 Foreign National Passenger Unverified/Denied at Las Vegas (LAS)

At 0238 hours on December 28, a Las Vegas BDO reported Virgin America 268 (Las Vegas – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0315 hours CCO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

139833 Passenger Unverified/Denied at Dayton (DAY)

At 0723 hours on December 28, a Dayton BDO reported US Airways 3802 (Dayton – New York LaGuardia) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a credit card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record. (b)(3):49 U.S.C. § 114(r), (b)(6) provided five personal references (two coworkers, mother, sister, and ex-girlfriend) for alternate verification, no answer; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0813 hours BDO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

140057 Foreign National Passenger Unverified/Denied at Atlanta (ATL)

At 1235 hours on December 28, an Atlanta STSO reported Delta 1763 (Atlanta – Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexico Voter's Registration Card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1359 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

139829 Foreign National Passenger Unverified/Allowed at Columbus (CMH)

At 0700 hours on December 28, a Columbus TSM reported Delta 6046 (Columbus – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexico Voter's Registration Card as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0844 hours TSM reported (b)(3):49 U.S.C. § 114(r), (b)(6) identity was verified using four previously undisclosed credit cards and several documents with (b)(3):49 U.S.C. § 114(r), (b)(6) address. After selectee screening, TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

140035 Foreign National Passenger Unverified/Allowed at Boston (BOS)

At 1120 hours on December 28, a Boston LTSO reported American 1245 (Boston – Dallas Love) passenger (b)(3);49 U.S.C. § 11 presented Immigration court documents as ID. (b)(3);49 was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § identity is verified through LEO involvement or other means. **Update:** At 1247 hours LTSO reported ICE verified (b)(3);49 U.S.C. § identity through their database using Immigration court documents. After BDO assessment and selectee screening, AFSD allowed (b)(3);49 access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

140328 Foreign National Passenger Unverified/Allowed at Las Vegas (LAS)

At 1657 hours on December 28, a Las Vegas BDO reported Alaska 603 (Las Vegas - Seattle) passenger (b)(3);49 U.S.C. § 114(r)(b)(6) presented an India Driver's License as ID. (b)(3);49 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § identity is verified through LEO involvement or other means. **Update:** At 1729 hours BDO reported (b)(3);49 U.S.C. § identity was verified using an India Driver's License and previously undisclosed credit cards. After BDO assessment and selectee screening, BDO allowed (b)(3);4 access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Monday, December 29, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	9	5.80	5	0	0	0
4	0100-0159	0	0.00	17	10.00	2	0	0	0
4	0200-0259	0	0.00	12	8.67	3	0	0	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
4	0400-0459	0	0.00	9	6.20	5	0	0	0
5	0500-0559	0	0.00	14	6.43	14	0	0	0
5	0600-0659	2	0.12	27	6.88	16	0	0	0
5	0700-0759	3	0.19	15	6.26	27	0	0	0
5	0800-0859	5	0.44	44	7.41	27	0	0	0
6	0900-0959	4	0.32	38	8.00	25	1	1	0
6	1000-1059	7	0.68	25	6.52	25	0	0	0
6	1100-1159	2	0.23	14	5.35	26	0	0	0
6	1200-1259	0	0.00	25	6.96	25	0	0	0
6	1300-1359	0	0.00	38	7.35	23	1	0	1
8	1400-1459	2	0.12	19	5.54	26	0	0	0
8	1500-1559	0	0.00	28	7.30	20	1	0	1
7	1600-1659	0	0.00	17	5.61	33	0	0	0
7	1700-1759	0	0.00	30	6.57	37	1	1	0
7	1800-1859	2	0.13	30	7.87	23	1	1	0
6	1900-1959	0	0.00	28	8.29	17	0	0	0
6	2000-2059	0	0.00	13	5.92	12	0	0	0
6	2100-2159	0	0.00	17	7.50	4	0	0	0
4	2200-2259	0	0.00	10	7.50	2	0	0	0
4	2300-2359	0	0.00	16	6.33	6	0	0	0
	TOTALS	7	0.14	44	6.73	403	5	3	2

Denials

140776 Passenger Unverified/Denied at Des Moines (DSM)

At 0952 hours on December 29, a Des Moines BDO reported American 3706 (Des Moines – Dallas Fort Worth) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 was unable to provide information for references. IVCC performed alternate checks using Google resulting in inconsistent responses to high school mascot, university street address, and name of professor; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means.

Update: At 1328 hours BDO reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

141253 Passenger Unverified/Denied at Dallas/Fort Worth (DFW)

At 1850 hours on December 29, a Dallas/Fort Worth TSM reported American 1688 (Dallas/Fort Worth – Orlando) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 was unable to provide information for alternate verification; unverified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 1936 hours TSM reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

141271 Passenger Unverified/Denied at Long Beach (LGB)

At 1740 hours on December 29, a Long Beach LTSO reported JetBlue 286 (Long Beach – Las Vegas) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a high school ID card as ID. (b)(3):49 U.S.C. § 114 was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114 was unable to provide information for alternate verification; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114 identity is verified through LEO involvement or other means.

Update: At 1835 hours LTSO reported (b)(3):49 U.S.C. § 114 was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

140962 Passenger Unverified/Allowed into Sterile Area at San Jose (SJC)

At 1358 hours on December 29, a San Jose TSO reported Southwest 129 (San Jose – Los Angeles) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented prison release documents as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) provided two personal references (parole officer and friend) for alternate verification, no answer; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1510 hours STSO reported (b)(3):49 U.S.C. § 114(r), (b)(6) identity was verified using prison release documents and previously undisclosed court documents with name and address. After selectee screening, STSO allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

141070 Passenger Unverified/Allowed into Sterile Area at San Diego (SAN)

At 1559 hours on December 29, a San Diego BDO reported Southwest 100 (San Diego – Phoenix) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3):49 U.S.C. § was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § identity is verified through LEO involvement or other means.

Update: At 1704 hours BDO reported San Diego Harbor LEO verified (b)(3):49 U.S.C. § 114(r) identity through NCIC database using new boarding pass with correctly spelled last name and address; negative results. After BDO assessment, BDO allowed (b)(3):49 U.S.C. § access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Tuesday, December 30, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	10	6.20	5	0	0	0
4	0100-0159	0	0.00	6	5.50	2	0	0	0
4	0200-0259	0	0.00	25	14.50	2	1	0	1
4	0300-0359	0	0.00	0	0.00	0	0	0	0
4	0400-0459	0	0.00	14	8.67	3	0	0	0
4	0500-0559	3	0.62	27	6.38	21	1	0	1
5	0600-0659	2	0.35	26	5.06	31	1	1	0
5	0700-0759	0	0.00	13	5.04	24	1	0	1
5	0800-0859	3	0.13	40	7.35	31	1	0	1
6	0900-0959	1	0.12	28	6.88	17	0	0	0
6	1000-1059	0	0.00	20	5.36	22	0	0	0
6	1100-1159	3	0.23	25	5.38	26	0	0	0
6	1200-1259	0	0.00	31	5.75	24	0	0	0
5	1300-1359	0	0.00	17	5.96	25	1	0	1
6	1400-1459	0	0.00	20	5.55	22	0	0	0
6	1500-1559	0	0.00	15	6.10	20	0	0	0
6	1600-1659	0	0.00	21	6.47	17	2	1	1
5	1700-1759	0	0.00	32	9.38	16	0	0	0
4	1800-1859	2	0.20	15	5.40	15	0	0	0
4	1900-1959	0	0.00	5	3.67	9	0	0	0
5	2000-2059	0	0.00	25	7.80	5	0	0	0
5	2100-2159	0	0.00	25	12.40	5	1	1	0
4	2200-2259	0	0.00	15	8.67	6	0	0	0
4	2300-2359	0	0.00	9	5.00	3	0	0	0
	TOTALS	3	0.11	40	6.23	351	9	3	6

Denials

141485 Foreign National Passenger Unverified/Denied at New York Kennedy (JFK)

At 0721 hours on December 30, a New York Kennedy LTSO reported Delta 601 (New York Kennedy – Los Angeles) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) stated he had no ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.
Update: At 0845 hours LTSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

141953 Foreign National Passenger Unverified/Denied at Washington Dulles (IAD)

At 1614 hours on December 30, a Washington Dulles LTSO reported United 823 (Washington Dulles – Mexico City) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) presented an expired passport as ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.
Update: At 1659 hours LTSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

142086 Foreign National Passenger Unverified/Denied at Molokai (MKK)

At 2121 hours on December 30, a Molokai LTSO reported Island Air 292 (Molokai – Maui) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) presented a police report as ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.
Update: At 2213 hours LTSO reported (b)(3);49 U.S.C. § 114(r), (b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

141367 Foreign National Passenger Unverified/Allowed at San Francisco (SFO)

At 0222 hours on December 30, a San Francisco BDO reported Continental 398 (San Francisco – Minneapolis) passenger (b)(3);49 U.S.C. § 114(r), (b)(6) presented a South Texas Detention Facility document as ID. (b)(3);49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record found. (b)(3);49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3);49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.
Update: At 0325 hours TSM reported CBP verified (b)(3);49 U.S.C. § 114(r), (b)(6) identity using ID number on detention facility document. After BDO assessment and selectee screening, TSM allowed (b)(3);49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

141413 Passenger Unverified/Allowed into Sterile Area at Minneapolis (MSP)

At 0557 hours on December 30, a Minneapolis BDO reported United 425 (Minneapolis – Denver) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a prescription bottle as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in no record. (b)(3):49 U.S.C. § 114(r), (b)(6) was unable to provide information for alternate verification; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0700 hours TSM verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity using previously undisclosed court documents and provisional ID. After BDO assessment and selectee screening, TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

141493 Foreign National Passenger Unverified/Allowed at Boston (BOS)

At 0728 hours on December 30, a Boston LTSO reported US Airways 3403 (Boston – Pittsburgh) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a photocopy of passport as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0803 hours LTSO reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through NCIC using photocopy of passport and previously undisclosed police report; negative results. After selectee screening, TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

141563 Passenger Unverified/Allowed into Sterile Area at San Juan (SJU)

At 0820 hours on December 30, a San Juan TSM reported American 1549 (San Juan – Dallas/Fort Worth) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a birth certificate and fraudulent Puerto Rico Driver's License as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) provided two personal references (mother and step-father) for alternate verification, only one answered; unverified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 0950 hours TSM reported LEO verified (b)(3):49 U.S.C. § 114(r), (b)(6) identity through local database using name, address, and license number; negative results. After BDO assessment and selectee screening, TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

141835 Foreign National Passenger Unverified/Allowed at Orlando (MCO)

At 1343 hours on December 30, an Orlando STSO reported Southwest 1511 (Orlando – San Antonio) passenger (b)(3):49 U.S.C. § 114(r), (b)(6) presented a Mexico Consular ID Card and high school ID as ID. (b)(3):49 U.S.C. § 114(r), (b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r), (b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r), (b)(6) identity is verified through LEO involvement or other means.

Update: At 1511 hours STSO reported CBP detained (b)(3):49 U.S.C. § 114(r), (b)(6) and denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Update: At 1946 hours CCO reported CBP escorted (b)(3):49 U.S.C. § 114(r), (b)(6) to the gate and would be meeting in San Antonio to escort to next gate for self-deportation to Mexico. TSM allowed (b)(3):49 U.S.C. § 114(r), (b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

141952 Foreign National Passenger Unverified/Allowed at Phoenix (PHX)

At 1613 hours on December 30, a Phoenix STSO reported US Airways 2732 (Phoenix – Long Beach) passenger (b)(3):49 U.S.C. § 114 (r) (b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r) identity is verified through LEO involvement or other means. **Update:** At 1635 hours STSO verified (b)(3):49 U.S.C. § 114(r) (b)(6) identity using previously undisclosed Thailand ID card and marriage certificate. After selectee screening, STSO allowed (b)(3):49 U.S.C. § 114(r) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.



**Transportation
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U.S. Department of Homeland Security
601 South 12th St
Arlington, VA 22153

IVCC Daily Summary Wednesday, December 31, 2008

# On Duty	Time Period	Max Call Queue Wait Time (min)	Average Queue Time (min)	Max Call Duration (min)	Average Call Duration (min)	Identities Reviewed	Identities Unverified	Passenger Denied Access	Unverified Passenger Allowed Access
4	0000-0059	0	0.00	8	5.14	7	0	0	0
4	0100-0159	0	0.00	18	10.50	2	0	0	0
4	0200-0259	0	0.00	6	6.00	1	0	0	0
4	0300-0359	0	0.00	0	0.00	0	0	0	0
4	0400-0459	0	0.00	15	8.67	3	0	0	0
5	0500-0559	0	0.00	12	5.77	13	1	0	1
7	0600-0659	0	0.00	23	8.25	12	2	0	2
7	0700-0759	1	0.08	21	5.76	25	1	1	0
7	0800-0859	0	0.00	26	5.74	31	0	0	0
7	0900-0959	0	0.00	34	7.15	27	2	2	0
7	1000-1059	0	0.00	23	5.44	18	0	0	0
7	1100-1159	0	0.00	33	8.33	15	0	0	0
7	1200-1259	0	0.00	11	5.18	17	0	0	0
6	1300-1359	0	0.00	26	5.73	22	0	0	0
7	1400-1459	0	0.00	35	6.71	24	0	0	0
7	1500-1559	0	0.00	16	6.32	19	0	0	0
6	1600-1659	1	0.04	25	7.22	23	0	0	0
6	1700-1759	0	0.00	23	7.27	11	0	0	0
6	1800-1859	2	0.14	37	8.57	14	0	0	0
4	1900-1959	0	0.00	25	8.00	10	0	0	0
4	2000-2059	0	0.00	8	4.00	9	0	0	0
4	2100-2159	0	0.00	7	4.67	3	0	0	0
3	2200-2259	0	0.00	6	4.33	3	0	0	0
3	2300-2359	0	0.00	4	4.00	2	0	0	0
	TOTALS	2	0.02	37	6.47	311	6	3	3

Denials

142199 Foreign National Passenger Unverified/Denied at Chicago Midway (MDW)

At 0720 hours on December 31, a Chicago Midway LTSO reported Southwest 3434 (Chicago Midway – Denver) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) presented a College ID card as ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. LTSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. LTSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0813 hours LTSO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

142328 Foreign National Passenger Unverified/Denied at Los Angeles (LAX)

At 0914 hours on December 31, a Los Angeles TSO reported American 118 (Los Angeles – New York Kennedy) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1050 hours STSO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was arrested by Los Angeles Airport Police and denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

142350 Foreign National Passenger Unverified/Denied at Honolulu (HNL)

At 0935 hours on December 31, a Honolulu TSO reported Hawaiian 102 (Honolulu – Hilo) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) stated she had no ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. TSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) stated she is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 1106 hours CCO reported (b)(3):49 U.S.C. § 114(r)(b)(6) was denied access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

Unverified /Allowed

142138 Passenger Unverified/Allowed into Sterile Area at New York LaGuardia (LGA)

At 0501 hours on December 31, a New York LaGuardia STSO reported US Airways 3649 (New York LaGuardia – Chicago O'Hare) passenger (b)(3):49 U.S.C. § 114(r)(b)(6) presented court documents as ID. (b)(3):49 U.S.C. § 114(r)(b)(6) was offered and completed a CI form. STSO contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r)(b)(6) was unable to provide information for alternate verification; unverified. STSO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r)(b)(6) identity is verified through LEO involvement or other means.

Update: At 0608 hours STSO verified (b)(3):49 U.S.C. § 114(r)(b)(6) identity using court documents and previously undisclosed birth certificate and corrections ID. After selectee screening, STSO allowed (b)(3):49 U.S.C. § 114(r)(b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.

142164 Foreign National Passenger Unverified/Allowed at Columbus (CMH)

At 0610 hours on December 31, a Columbus TSM reported US Airways 3115 (Columbus – Charlotte) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) presented a temporary passport issued by the Honduras Consulate as ID. (b)(3):49 U.S.C. § 114(r) was offered and completed a CI form. TSM contacted IVCC for database check resulting in no record found. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. TSM was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0701 hours TSM reported LEO conducted NCIC on (b)(3):49 U.S.C. § 114(r),(b)(6) no records found. LEO and AFSD-LE verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity using the temporary passport and through the interview of a Honduras Consulate representative. After selectee screening, AFSD-LE allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area for self-deportation. There was no impact to airport operations or media attention.

142170 Foreign National Passenger Unverified/Allowed at Atlantic City (ACY)

At 0627 hours on December 31, an Atlantic City BDO reported Spirit 259 (Atlantic City – Fort Lauderdale) passenger (b)(3):49 U.S.C. § 114(r),(b)(6) presented a Costa Rica ID card as ID. (b)(3):49 U.S.C. § 114(r),(b)(6) was offered and completed a CI form. BDO contacted IVCC for database check resulting in a record found; however, lacked identifying data. (b)(3):49 U.S.C. § 114(r),(b)(6) stated he is a foreign national. IVCC consulted TSOC for TECS check resulting in no record found due to lack of identifying data; unverified. BDO was instructed to contact IVCC if (b)(3):49 U.S.C. § 114(r),(b)(6) identity is verified through LEO involvement or other means.

Update: At 0745 hours BDO reported LEO verified (b)(3):49 U.S.C. § 114(r),(b)(6) identity through NCIC using information from the Costa Rica ID card and previously undisclosed immigration documents; negative results. After BDO assessment and selectee screening, BDO allowed (b)(3):49 U.S.C. § 114(r),(b)(6) access to the security checkpoint and sterile area. There was no impact to airport operations or media attention.